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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Proceeding	92025859		
Party	Plaintiff Empresa Cubana Del Tabaco d.b.a Cubatabaco		
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Signature	/Lindsey Frank/		
Date	06/22/2021		
Attachments	Deposition of Augustin Martinez III Part 1_Redacted.pdf(4966745 bytes) Deposition of Augustin Martinez III Part 2_Redacted.pdf(3972111 bytes) Deposition of Eugene Paul Richter III_Redacted.pdf(3834624 bytes) Deposition of Michael Cullen_Redacted.pdf(2779190 bytes) Deposition of Michael Harris - Part 1_Redacted.pdf(3074572 bytes) Deposition of Michael Harris - Part 2_Redacted.pdf(2026287 bytes) Deposition of Michael Harris - Part 3_Redacted.pdf(5176623 bytes) Deposition of Michael Harris - Part 4_Redacted.pdf(2545565 bytes) Deposition of Michael Harris - Part 5_Redacted.pdf(1405210 bytes) Deposition of Michael Harris - Part 6_Redacted.pdf(1431900 bytes)		

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Date registered: February 17, 1981	
AND	
In the matter of the Trademark Registration No. 1898 For the mark COHIBA Date registered: June 6, 1995	273
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO,	x : :
Petitioner, v.	: Cancellation No. 92025859
GENERAL CIGAR CO., INC.	:
Respondent.	: : :
	X
PARTY DESIGNATIONS*: Petitioner's Designation Respondent's Designation	ns During Its Trial Period—Yellow or Pink tions During Its Trial Period—Green

Designated TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

Part 1 of 2

Petitioner's Designations During Its Rebuttal Period—Blue

^{*} Designations made pursuant to the marking and filing procedure the Board has previously approved, TTABVUE Nos. 165, 157, 138, 137, 135 and 132.



Transcript of Augustin Martinez, III

Date: September 28, 2017

Case: Empresa Cubana Del Tabaco -v- General Cigar Co., Inc.

Planet Depos

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Email:: transcripts@planetdepos.com

www.planetdepos.com

```
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
1
         BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD
3
     In the matter of Trademark Registration No. 1147309
     For the mark COHIBA
4
     Date Registered: February 17, 1981
5
6
     AND
     In the matter of the Trademark Registration No: 1898273
     For the mark COHIBA
8
9
     Date Registered: June 6, 1995
     _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _
10
11
     EMPRESA CUBANA DEL TABACO,
12
    d.b.a. CUBATABACO,
13
                      Petitioner,
                                      : Cancellation No. 92025859
14
     GENERAL CIGAR CO., INC. and
15
16
     CULBRO CORP.,
17
                       Respondents.
18
            Deposition of AUGUSTIN MARTINEZ, III
19
                     Richmond, Virginia
20
                Thursday, September 28, 2017
21
22
                           9:02 a.m.
```

```
Job No.: 161806
1
    Pages: 1 - 370
2
    Reported By: Leslie D. Etheredge, RMR, CCR
3
4
5
         Deposition of AUGUSTIN MARTINEZ, III, held at
6
7
    the offices of:
8
9
               ECKERT SEAMANS CHERIN & MELLOTT
               919 East Main Street, Suite 1300
10
               Richmond, Virginia 23219
11
               804.788.7740
12
13
14
15
16
         Pursuant to Notice, before Leslie D.
17
    Etheredge, Registered Merit Reporter, Certified
18
    Court Reporter and Notary Public in and for the
19
20
    Commonwealth of Virginia.
21
22
```

```
APPEARANCES
1
2
3
    ON BEHALF OF THE PETITIONER:
         LINDSEY FRANK, ESQUIRE
4
         RABINOWITZ, BOUDIN, STANDARD, KRINSKY &
5
6
         LIEBERMAN
7
         45 Broadway, Suite 1700
8
         New York, New York 10006
         212.254.1111
9
10
11
    ON BEHALF OF THE RESPONDENTS:
12
         ANDREW L. DEUTSCH, ESQUIRE
         DLA PIPER US LLP
13
         2000 Avenue of the Stars, Suite 400
14
         Los Angeles, California 90067
15
         212.335.4880
16
17
18
19
20
21
22
```

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21		Deli	
22			

```
P R O C E E D I N G S
1
2
    Whereupon,
                     AUGUSTIN MARTINEZ, III,
3
    being first duly sworn to testify to the truth, the
4
    whole truth, and nothing but the truth, was examined
5
    and testified as follows:
6
       DIRECT EXAMINATION BY COUNSEL FOR THE PETITIONER
7
    BY MR. FRANK:
8
9
              Good morning.
         Q.
10
         Α.
              Good morning.
11
              My name is Lindsey Frank, I am counsel
    with Rabinowitz, Boudin, Standard, Krinsky &
12
13
    Lieberman. We are counsel to petitioner Empresa
14
    Cubana Del Tabacco d.b.a. Cubatabaco in this case.
15
              Are you being represented by counsel
16
    here today?
17
              I am.
         Α.
              MR. FRANK: Counsel, can you please
18
    identify yourself for the record.
19
              MR. DEUTSCH: Yes. I am Andrew Deutsch
20
    from the firm of DLA Piper LLP, representing
21
22
    General Cigar Company and also representing the
```

```
witness at this deposition.
1
              I will be asking you a series of
2
         Q.
3
    questions today. The court reporter here will
    transcribe my questions and your answers.
4
5
              If any of my questions are unclear,
    please let me know, and I will try to clarify
6
7
    them.
           The court reporter needs to record all of
8
    your answers, so please speak your answers, try
9
    not to nod or use hand gestures.
              Is there any reason you cannot testify
10
    truthfully here today?
11
12
         Α.
              No.
13
              Are you currently taking any medication
14
    which would affect your ability to testify
    truthfully and fully today?
15
         Α.
              No.
16
              Are you currently subject to any medical
         Q.
17
    condition that would affect your ability to
18
19
    testify fully and truthfully today?
20
         Α.
              No.
              Can you please describe the schools you
21
         Q.
22
    attended, the years you graduated, starting with
```

```
secondary education.
1
              Sure. I graduated from Rochester Adams
2
         Α.
3
    High School in 1988, it's in Rochester Hills,
    Michigan. I then attended the University of
4
5
    Michigan in Ann Arbor and graduated in 1992. I
6
    then attended the University of Texas at Austin
7
    and graduated in 1997.
              And for your -- Did you attain a
8
         Q.
    graduate degree from the University of Michigan in
9
10
    1992?
11
         Α.
              That was an undergraduate degree.
12
              And what was the degree?
13
         Α.
              That was in -- oh, not '97.
14
               '92.
         Q.
15
         Α.
              Michigan. '92 was an undergrad, a
    bachelor's.
16
              Bachelor's of arts?
17
         Q.
18
              Arts, correct.
         Α.
              Did you have any specific focus in your
19
         0.
20
    studies at the University of Michigan?
21
              Psychology.
         Α.
              Did you take any marketing courses while
22
         Q.
```

```
you were at the University of Michigan?
1
2
         Α.
              No.
3
               And the University -- your time at the
    University of Texas, you said you graduated in
4
    1997. What degree did you attain from the
5
    University of Texas?
6
              A master's in business administration.
7
         Α.
               Was there a focus during your studies at
8
         Q.
    the University of Texas?
9
10
         Α.
               Yes.
11
         Q.
               What was that focus?
12
              Marketing.
         Α.
13
               Did you attain any honors at either the
         Q.
14
    University of Michigan or the University of Texas?
15
         Α.
               No.
               And did you take courses in marketing at
16
         0.
17
    the University of Texas?
18
               Yes.
         Α.
19
               Approximately how many?
20
         Α.
               Say 12.
               Other than your degrees from the
21
         Q.
22
    University of Michigan and University of Texas,
```

```
did you attend any other graduate level schools?
1
2
         Α.
              No.
               Did you -- Have you received any
3
    marketing training since graduating from the
4
    University of Texas?
5
6
         Α.
               No.
7
         Q.
               Since completing your education, what
    employments have you held, start with the first
8
    and continue to your current employment, please.
9
10
               When you say first, first out of which
         Α.
    education?
11
12
               First out of Michigan.
         Q.
               First out of Michigan, my first job was
13
         Α.
14
    Subway, and I worked at Subway.
15
         Q.
               What was your position at Subway?
         Α.
               I was a general manager.
16
         Q.
               What years did you work at Subway?
17
               That was from -- in 1992 through '93.
18
         Α.
         Q.
19
               After Subway, was there an employment?
         Α.
               Yes, it was called Comshare.
20
         Q.
               What position did you hold at Comshare?
21
22
               I was a marketing assistant.
```

```
What years did you work at Comshare?
         Q.
1
               From 1993 to 1995.
2
         Α.
               After Comshare, what did you do?
3
               I went to graduate school.
4
         Α.
5
         Q.
               After you graduated from the University
               did you have any employment?
6
    of Texas,
7
         Α.
               Yes. I went to work for Kraft Foods
    North America.
8
9
               When did that begin?
         Q.
10
         Α.
               That was in 1997.
              What was your first position at Kraft
11
12
    Foods?
13
               Assistant Brand Manager.
14
               What were your responsibilities as
         Q.
15
    Assistant Brand Manager at Kraft Foods?
         Α.
               I was responsible at the time for new
16
17
    products for the Lunchables brand.
18
               Anything else?
         Q.
               I -- I -- I got promoted, but I think
19
         Α.
    then I worked on our lean meats category, and that
20
    was both as an Assistant Brand Manager and then
21
22
    subsequently Associate Brand Manager.
```

```
When did you become Associate Brand
         Q.
1
2
    Manager?
               Approximately 1997 -- No. Excuse me.
3
         Α.
    '98.
4
5
               Were your responsibilities as an
         Q.
6
    Associate Brand Manager different than your
7
    responsibilities -- the responsibilities you just
    identified as an Assistant Brand Manager?
8
9
         Α.
               Essentially, the same, just larger
10
    business.
              Did you have people working under you as
11
         Q.
12
    an Associate Brand Manager at Kraft Foods?
13
         Α.
               No.
               After you were an Associate Brand
14
         Q.
15
    Manager at Kraft Foods, what was the next position
    you held?
16
               I was a Brand Manager.
17
         Α.
         Q.
               At Kraft Foods?
18
19
         Α.
               Yes.
         Q.
               When did that begin?
20
               In 1999.
21
         Α.
22
               What were your responsibilities as Brand
         Q.
```

```
Manager?
1
               Oscar Mayer brand equity.
2
         Α.
3
               Did anyone report to you as a Brand
         0.
    Manager at Kraft Foods?
4
5
               Yes.
         Α.
               Approximately how many people?
6
          Q.
7
               I had four direct reports.
         Α.
               And as an Assistant Brand Manager,
8
         0.
9
    Associate Brand Manager and Brand Manager, did you
    engage in marketing in those positions?
10
11
         Α.
               Yes.
         Q.
               What percentage of your time was
12
    dedicated to marketing in those positions, each
13
14
    one of those positions?
               Probably 60 percent.
15
         Α.
               In each one?
16
         Q.
17
         Α.
               Yes.
               After you were Brand Manager at Kraft
18
         0.
    Foods, what was the next position you held?
19
               I went to work for Abbott Laboratories.
20
         Α.
21
               When did that begin?
          Q.
22
               That was in 2003.
```

```
Was that directly after leaving Kraft
         Q.
1
    Foods?
2
3
               Yes.
               What position did you first hold at
4
5
    Abbott Laboratories, did you say?
6
               Senior Brand Manager.
         Α.
7
         Q.
               What were your responsibilities as
    Senior Brand Manager at Abbott Laboratories?
8
9
         Α.
               The Ensure brand.
               Did you engage in marketing while you
10
         0.
    were a Senior Brand Manager?
11
12
               Yes.
         Α.
               Approximately how much of your work was
13
         Q.
14
    marketing?
15
         Α.
               60.
               And the other 40 percent, what?
16
17
         Α.
               Was made up of sales as well as
    financial and operational responsibilities.
18
19
         Q.
               Did anyone report to you as a Senior
20
    Brand Manager?
21
               Yes.
         Α.
               Approximately how many people?
22
```

```
Α.
               Three.
1
               What was the next position after Senior
2
3
    Brand Manager?
               It was Director.
4
         Α.
               Of Abbott Laboratories?
5
6
               Of marketing for Ensure.
         Α.
               When did that -- When did you first hold
7
         Q.
    that position?
8
               That was in 2005.
9
         Α.
               What were your responsibilities of
10
         Q.
    Director of Marketing for Ensure?
11
               Responsibilities for delivering top line
12
         Α.
    and bottom line sales and margin for the Ensure
13
14
    brand.
              What does top line and bottom line mean?
15
         Q.
               Gross revenue and profitability, which
         Α.
16
17
    is the bottom line.
               Did you engage in marketing as the
18
         Q.
    Director of Marketing for Ensure?
19
20
         Α.
               I did.
               Approximately how much -- What
21
         Q.
22
    percentage of your time was dedicated to
```

```
marketing?
1
               Probably 40 percent.
2
          Α.
               And the other 60 percent?
3
               It was made up of sales, financial and
4
    operational responsibilities.
5
6
               Did anyone report to you as Director of
          Q.
7
    Marketing?
8
          Α.
               Yes.
9
               Approximately how many people?
10
          Α.
               Seven.
               Did those people engage in marketing,
11
12
    those seven people?
13
               Yes.
               All of them?
14
15
               Yes.
               After being Director of Marketing, what
16
    was the next position you held?
17
               It was the Associate Vice President at
18
         Α.
    Nationwide Financial.
19
               When did that begin?
20
         Q.
               That began in 2008.
21
          Α.
               Was there a gap between your position as
22
```

```
Director of Marketing and Associate Vice
1
    President?
2
3
               No.
         Α.
               What were your responsibilities as
4
    Associate Vice President at Nationwide Financial?
5
6
               Responsibility for marketing Nationwide
         Α.
7
    Financial life insurance products.
               Approximately what percentage of your
8
         Q.
9
    time was dedicated to marketing in that position?
10
         Α.
               Probably 80.
               Did anyone report to you as Associate
11
         Q.
12
    Vice President?
13
         Α.
               Yes.
               Approximately how many people?
14
         Q.
15
         Α.
               Four.
         Q.
               Did they engage in marketing as well?
16
17
         Α.
               Yes.
         Q.
               All four of them?
18
19
         Α.
               Yes.
20
         Q.
               What was the next position after
21
    Associate Vice President of Nationwide Financial?
22
               Then I took the role as Director of
         Α.
```

```
Brand Marketing at General Cigar Company.
1
              When did that begin?
2
         Q.
3
         Α.
              November 2012.
              Was there a gap in between your position
4
5
    at Nationwide Financial and Director of Brand
6
    Marketing at General Cigar?
7
         Α.
              No.
              What were your responsibilities when you
8
         0.
9
    first began as Director of Brand Marketing at
10
    General Cigar?
              Responsibilities include the managing of
11
         Α.
    and marketing of all General Cigar brands.
12
         Q.
13
              Would that include General Cigar's
    Cohiba brand cigar?
14
15
         Α.
              Yes.
         Q.
              When you say management of all General
16
    Cigar brands, what does that entail, what
17
18
    responsibilities?
              The responsibilities would include
19
         Α.
20
    delivering gross revenue, bottom line
    profitability, development of new products, the
21
22
    marketing of said products, yes.
```

```
Marketing, what responsibilities would
         Q.
1
    that entail?
2
               That would include any elements in terms
3
         Α.
    of communication between ourselves and customers
4
5
    and ourselves and consumers --
6
               THE COURT REPORTER: Are you saying
7
    ourselves?
8
               Ourselves meaning General Cigar Company.
         Α.
9
         0.
              When you say customers, who were General
10
    Cigar's customers?
11
         Α.
               Customers are retailers, which would be
12
    tobacconists, catalog internet companies,
13
    distributors as well as liquor customers.
              Do they include convenience stores as
14
         Q.
    well?
15
16
         Α.
               Yes.
               In your position as Director -- Strike
17
18
    that.
               Did your responsibilities as Director of
19
    Brand Marketing change since you began in
20
21
    November 2012?
22
               Yes.
```

```
Q.
               When did they change?
1
2
         Α.
               They've changed multiple times.
3
               When was the first time that they
         Q.
4
    changed?
               June of 2015.
5
         Α.
6
               What was the change?
          Q.
               I was given a responsibility to manage
7
         Α.
8
    our events group.
9
         Q.
               That was in addition to the
    responsibilities you previously described?
10
11
         Α.
               Yes.
               What does the events group do?
12
13
               Events group is responsible for planning
14
    and executing in store and out-of-store events, to
15
    support our brands.
               Would this include events for the
         Q.
16
17
    General Cigar's Cohiba brand cigar?
18
               Yes.
         Α.
19
         0.
               Were there any other changes in your
    responsibilities at that time?
20
               Not at that time.
21
         Α.
22
               The next time when your responsibilities
         Q.
```

```
changed, when did that occur?
1
               That would have been October of 2016.
2
         Α.
3
               What happened at that point?
               We split my responsibilities so I had --
4
5
    I have responsibility for our Dominican-made cigar
6
    portfolio, and I also have responsibility for
7
    managing the FDA aspects of the business.
               For the Dominican-made product, General
8
         0.
9
    Cigar's Dominican-made products, were your
    responsibilities the same as those you previously
10
11
    described?
12
               Yes.
         Α.
13
               Did your responsibilities continue to
         Q.
14
    include General Cigar's Cohiba brand cigars?
15
         Α.
               Yes.
              All lines of General Cigar's Cohiba
         Q.
16
    brand cigars?
17
18
         Α.
               Yes.
               Even those produced not in the Dominican
19
         Q.
20
    Republic?
               No.
                    I just have the ones that are
21
         Α.
22
    produced in the Dominican.
```

```
So it would not have included General
         Q.
1
2
    Cigar's Cohiba Nicaragua, for example?
3
               It would include that brand.
               Would it include any Cohiba line -
4
5
    would it not -- scratch that.
6
               Were your responsibilities after October
    of 2006, did they include all of the lines of
7
    General Cigar's Cohiba brand cigars?
8
9
               I am sorry. October 2006?
         Α.
10
               Sorry. 2016.
               Can you repeat the question then,
11
         Α.
12
    please?
               After October 2016, your
13
         Q.
    responsibilities included all of the lines of
14
    General Cigar's Cohiba brand cigars including
15
    those not produced in the Dominican Republic?
16
17
         Α.
               I believe all are produced in the
    Dominican Republic.
18
19
               Including the Cohiba Nicaragua?
         Q.
20
               Correct.
         Α.
               Were there any changes after
21
         0.
    October 2016?
22
```

```
Α.
              No.
1
2
               When you started as Director of Brand
3
    Marketing for General Cigar in November 2012, did
    anyone report to you at that time, anyone within
4
    General Cigar?
5
6
         Α.
               Yes.
               Who would report to you?
7
         Q.
8
         Α.
              Names or numbers?
              Both, please.
9
               I would have had Ed McKenna, Ed Lahmann,
10
         Α.
11
    Megan Jenkins, Kendall Rountree. Who else was on
12
    the team -- David Pace.
13
         Q.
               Can you give their titles after their
14
    names, please.
15
         Α.
               Sure. Ed McKenna at -- their current or
    at the time?
16
               At the time.
17
               Ed McKenna was a Senior Brand Manager.
18
         Α.
               Ed Lahmann?
19
         Α.
20
               Ed Lahmann was a Brand Manager.
         Q.
21
              Megan Jenkins?
22
               She is a Design Manager.
```

```
Q.
               Kendall Rountree?
1
2
          Α.
               Was an Associate Brand Manager.
3
               David Pace?
         Α.
               Associate Brand Manager.
4
5
          Q.
               Anyone else?
               Not that I can recall.
6
          Α.
7
          Q.
               To whom did you report as Director of
    Brand Managing (sic) when you first began?
8
9
         Α.
               Alan Willner.
               What was his position?
10
               Vice President of Marketing.
11
          Α.
               To whom did Mr. Willner report at the
12
    time?
13
14
               Dan Carr.
               What is Mr. Carr's position?
          Q.
15
               He was President, formerly President.
16
          Α.
17
          0.
               I should have said what was Mr. Carr's
    position at that time?
18
19
               President.
          Α.
               After November 2012, did any of the
20
          Q.
    people that reported to you change?
21
22
               Yes.
```

```
When did that occur?
1
         Q.
               I can't recall the dates.
2
         Α.
               But can you -- of the 1, 2, 3, 4, 5
3
    people that reported to you, do you recall who
4
5
    stopped reporting to you?
6
               At what point did they stop reporting to
         Α.
7
    me?
8
              Not the dates. Just who.
9
               Okay. So Ed McKenna no longer reports
10
    to me, Ed Lahmann no longer reports to me, Megan
11
    Jenkins no longer reports to me, David Pace no
12
    longer reports to me, and neither does Kendall.
13
    None of the individuals I listed report to me.
14
               Did anyone replace Ed McKenna as Senior
         Q.
15
    Brand Manager?
16
         Α.
               He was promoted.
              Did anyone replace him as Senior -- in
17
         Q.
    his --
18
19
               No.
         Α.
               Ed Lahmann, what happened to
20
         Q.
21
    Mr. Lahmann?
22
              Mr. Lahmann left the company and has
```

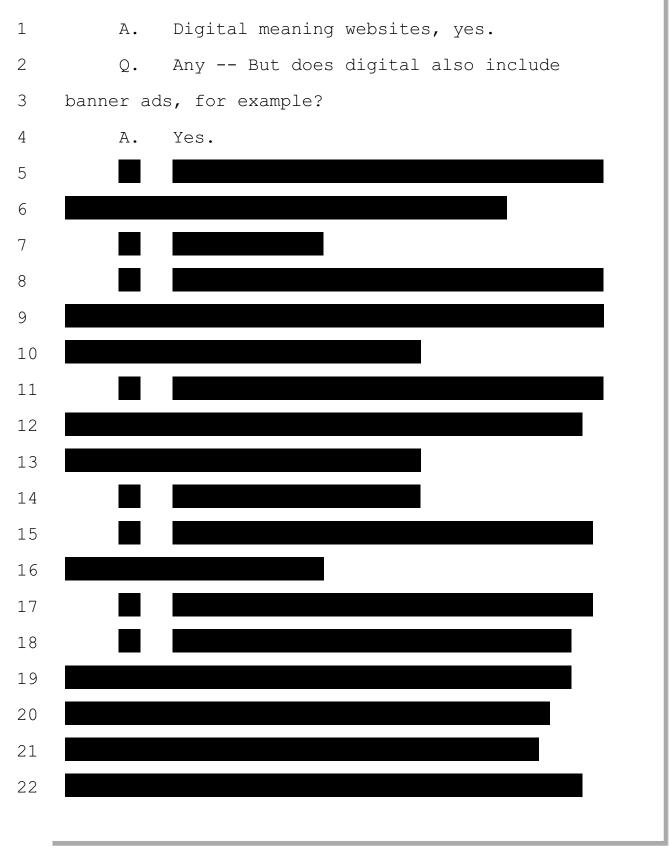
```
since returned.
1
               Miss Jenkins?
2
               She is still with the organization.
3
               Did anyone replace her as Design
4
5
    Manager?
6
         Α.
               No.
               Kendall Rountree?
7
         Q.
               He left the company.
8
         Α.
               Was he fired, do you know?
9
         0.
               I'm -- I am not sure what the
10
         Α.
    circumstances were of his departure.
11
               To your knowledge, was he fired?
12
13
               I have no knowledge one way or the
14
    other.
               David Pace?
15
               He is still with the organization.
         Α.
16
               Did anyone replace him as associate -
17
         0.
    as Assistant Brand Manager?
18
               We have since replaced that role, yes.
19
         Α.
               Who currently holds that role?
20
         Q.
               Currently, that would be Andres Maturen.
21
         Α.
               Since November 2012, have you always
22
```

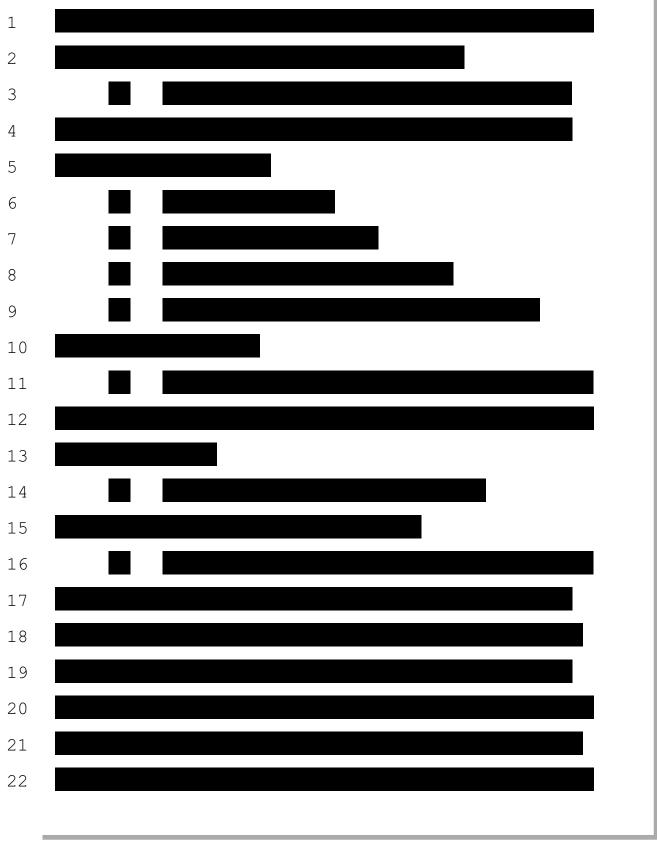
	Transcript of Augustin Martinez, III Conducted on September 28, 2017 27				
	1				
1	reported to Alan Willner?				
2	A. I had up until November of last year.				
3	Q. What happened in November of last year?				
4	A. Alan left the organization.				
5	Q. To whom do you currently report?				
6	A. A gentleman by the name of Jose				
7	de Castro.				
8	Q. What is his title?				
9	A. Vice President of Marketing.				
10	Q. Do you know to whom Mr. de Castro				
11	reports?				
12	A. Yes.				
13	Q. To whom?				
14	A. Regis Broersma.				
15	Q. What is his position?				
16	A. He is President of General Cigar.				
17	Q. Has your title remained Director of				
18	Brand Marketing since November of 2012?				
19	A. It changed for a brief time.				
20	Q. What period of time?				
21	From October 2016 to November 2016.				
22	Q. What was your title during that period?				

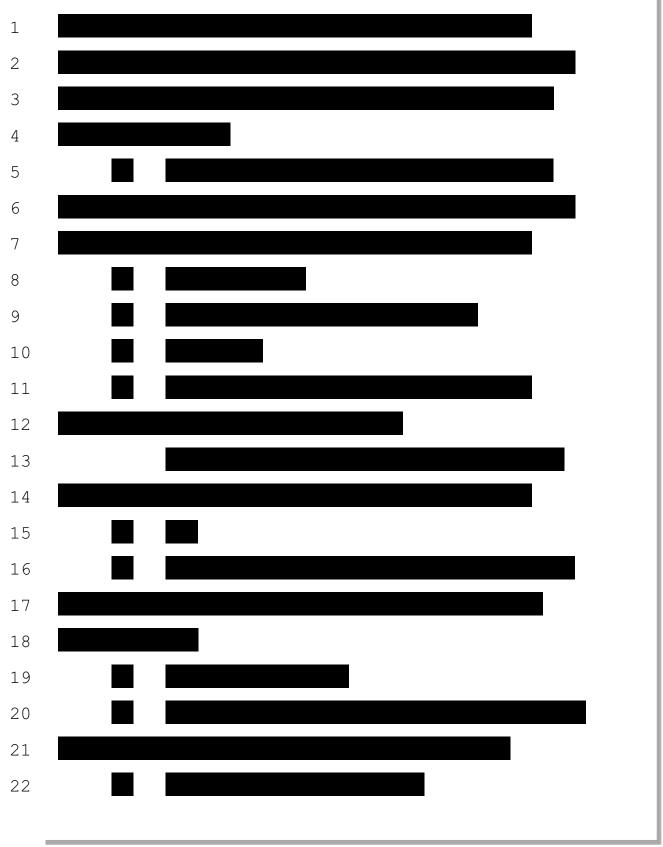
```
It was Director of Brand Activation.
1
         Α.
2
         Q.
              What happened after November of 2016?
3
              We returned to our old structure after
         Α.
    Mr. Willner departed.
4
5
              Starting in November of 2012, what have
         Q.
6
    your responsibilities concerning General Cigar's
7
    Cohiba-related work included?
              Specifically, my direct responsibilities
8
         Α.
    or --
9
10
              Your responsibilities.
              I would be -- I would be responsible for
11
         Α.
12
    delivering annual business plans for the Cohiba
    brand.
13
              Anything else?
14
         Q.
15
         Α.
              I guess within the delivering of the
    business plans would be innovation, development of
16
    innovation for the brand, development of any
17
18
    advertising or consumer promotions associated with
19
    the brand, development of social or online
20
    marketing, that's in delivering or accountable for
21
    delivering top line sales as well as delivering
    bottom line profitability for the brand.
22
```

```
Q.
              Would it -- You say developed social and
1
2
    online, social and online materials, is that what
3
    you said?
              I wouldn't be directly myself
4
         Α.
5
    responsible for developing the materials but
6
    identification of consumer target messaging.
7
         Q.
              And someone who reported to you would
8
    be responsible for developing social or online
9
    marketing?
10
              Both reporting to me as well as
         Α.
11
    agencies.
12
         Q.
              But were you ultimately responsible for
13
    developing social and online marketing?
14
         Α.
              Yes.
15
         Q.
              Were you ultimately responsible also for
    executing social and online marketing?
16
17
              Moosylvania had the responsibility for
         Α.
18
    that.
19
               To whom did Moosylvania report for that
         Q.
20
    responsibility?
              Alan Willner.
21
         Α.
22
         Ο.
               Did Moosylvania report to Mr. Willner
```

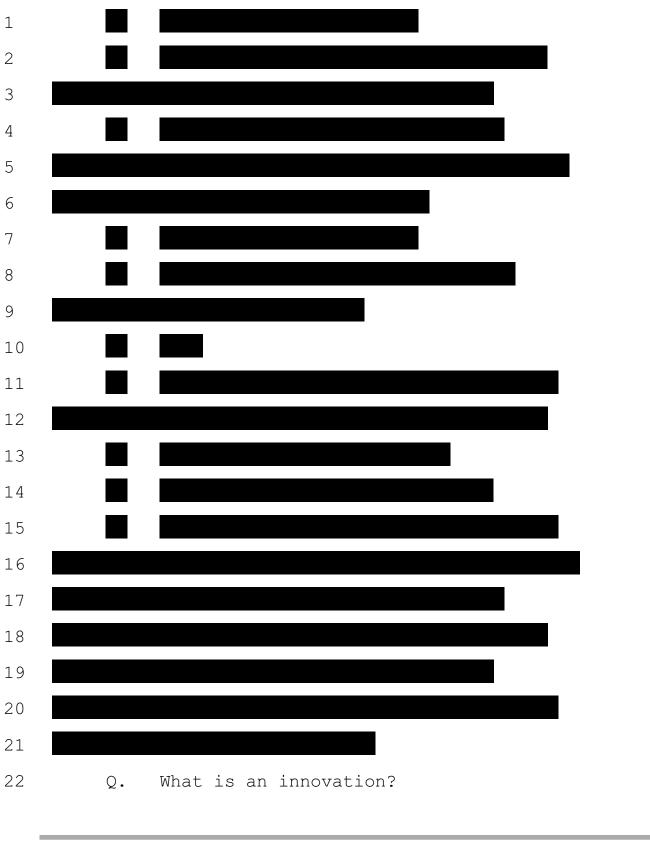
- 1 for any other aspects of its work?
- 2 A. Yes.
- 3 Q. Which aspects?
- 4 A. They had responsibility for -- I don't
- 5 want to say all of our brands but our core brands
- 6 within our portfolio.
- 7 Q. When you say they had responsibility for
- 8 your core brands within the portfolio, what
- 9 responsibilities did they have?
- 10 A. Some of those responsibilities could
- 11 vary by brand but could include up to development
- 12 of print advertising, point of sale materials,
- 13 online and digital including website development.
- 14 Q. For General Cigar's Cohiba brand cigar,
- 15 what were its responsibilities?
- 16 A. They had responsibilities for
- 17 development of our -- some print advertising,
- 18 point of sale materials, some packaging design
- 19 development work, whether or not we ended up using
- 20 it, I am not sure, but they did work associated
- 21 with that. And social, web -- website redesign.
- 22 Digital marketing as well?







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```
Α.
              Innovation would be a new product, at
1
2
    least is how I am defining it.
3
              Would Mr. Lahmann's responsibilities
         Q.
    have included anything else at that time?
4
5
         Α.
              It would include delivering the revenue
6
    target set as well as the profitability set by the
7
    organization.
8
              At the time, did General Cigar have a
         Q.
9
    annual brand plan for its cigars?
10
              When -- When I joined the organization
         Α.
11
    in November, I believe there was one. I did not
12
    see that, but there was one beginning 2013.
13
         Q.
              Who was responsible for preparing
14
    that -- the information concerning Cohiba for the
15
    annual brand plan?
16
              Ed Lahmann would have been responsible
         Α.
    for that.
17
              Would anyone else be responsible for the
18
         Q.
19
    annual brand plan at that point?
20
         Α.
              No one else would be responsible.
    would say that I was accountable that it was
21
22
    completed but Ed was the only individual who was
```

```
responsible that it got completed.
1
2
         Q.
              Was Mr. Lahmann in charge of drafting
3
    the text for the information concerning Cohiba for
    the annual brand plan starting in 2013?
4
5
         Α.
               Yes.
6
               Was he responsible for revising the
7
    text?
8
               Yes.
         Α.
9
         0.
               Was there anyone other than Mr. Lahmann
10
    and Mr. Giannini that reported to you on General
    Cigar's Cohiba brand cigar at that time?
11
12
         Α.
               No, sir.
13
               And were Mr. Giannini's responsibilities
14
    anything other than being the lead person
15
    responsible for innovations?
16
              He had no other responsibilities.
         Α.
17
         0.
               Okay. Was there a point when -- was --
18
    Strike that.
19
               Was there anyone else that reported to
20
    you that had responsibilities for General Cigar's
    Cohiba cigars after November 2012?
21
22
               Yes.
                     Steve Abbot.
         Α.
```

```
Q.
              Mr. Abbot has already testified in this
1
2
    matter and testified that he began his work in
3
    approximately April of 2014. Do you agree?
4
              I do.
5
              And was Mr. -- Did Mr. Lahmann's
         0.
6
    responsibilities for General Cigar's Cohiba cigars
7
    change in between when you started in
8
    November 2012 and April 2014?
9
         Α.
              No.
10
              What happened -- Strike that.
                                              Did
         Q.
    Mr. Giannini's responsibilities change in between
11
12
    November 2012 and April 2014?
13
         Α.
              No.
14
              Has anyone else reported to you on
         Q.
    General Cigar's Cohiba brand cigar in between
15
16
    November 2012 and April 2014?
17
         Α.
              No.
18
         Q.
              To whom do you report concerning General
19
    Cigar's Cohiba brand cigars in between April -- in
20
    between November 2012 and April 2014?
21
              Alan Willner.
         Α.
22
              Did that remain the same for your
```

```
1
    entire -- Has that remained the same for your
2
    entire employment?
3
               Up until November of last year.
         Α.
4
              When Mr. Willner left?
         0.
5
         Α.
              Yes.
6
              Mr. Abbot testified previously that he
         0.
7
    was the person at General Cigar principally
8
    responsible for General Cigar's Cohiba cigars in
9
    between April 2014 and September 2016. Do you
10
    agree?
              MR. DEUTSCH: I just object to the
11
12
    characterization, and state that the testimony of
13
    the witness will -- of Mr. Abbot will be whatever
14
    is reflected in the transcript; but the witness
15
    can answer.
16
              I believe that's accurate.
         Α.
17
         Q.
              After Mr. Abbot testified that after
18
    September of 2016, he was -- he was no longer
19
    responsible for working on General Cigar's Cohiba
20
    brand cigar, do you agree with that?
21
              Yes, I believe that it is about right.
         Α.
    I -- I think that's the date, September.
22
```

```
Q.
               And after Mr. Abbot stopped being
1
    principally responsible for General Cigar's Cohiba
2
3
    cigars, did someone take his place?
4
         Α.
               Yes.
5
               Who was that?
6
         Α.
               Andres Maturen.
7
         Q.
               What were Mr. Maturen's responsibilities
8
    at that point?
9
         Α.
              He then assumed responsibility for
    managing the day-to-day operations of the Cohiba
10
11
    brand.
12
         Q.
               Would that include developing tactics
    for Cohiba brand cigar?
13
14
         Α.
               Yes.
         Q.
15
               Executing those tactics?
         Α.
16
               Yes.
               Setting the marketing strategy?
17
         Q.
18
         Α.
               Yes.
               Would it also include preparing the
19
         Q.
    information for the annual brand report --
20
21
    preparing the information concerning Cohiba for
22
    the annual brand report?
```

```
1
         Α.
               Yes.
2
         0.
               Would he be responsible for revising the
3
    information concerning Cohiba for the annual brand
4
    report?
5
         Α.
               Yes.
               In between April 2014 and November 2016,
6
         Q.
7
    Mr. Abbot testified that a -- that Mr. Maturen and
8
    a Mr. Davenport reported to him. Do you agree
9
    with that?
10
               Yes.
         Α.
11
         Q.
               And do you know if Mr. Maturen and
12
    Mr. Davenport's work concerned the Cohiba brand
    cigar?
13
14
               Maturen, certainly. Davenport, yes,
15
    yes.
              What were Mr. Maturen's responsibilities
         Q.
16
    during that period?
17
              So his responsibilities include the
18
         Α.
19
    development of the brand plans and the execution
20
    of those plans and delivering the revenue and
    profitability targets.
21
22
               I am speaking about in between April
         Q.
```

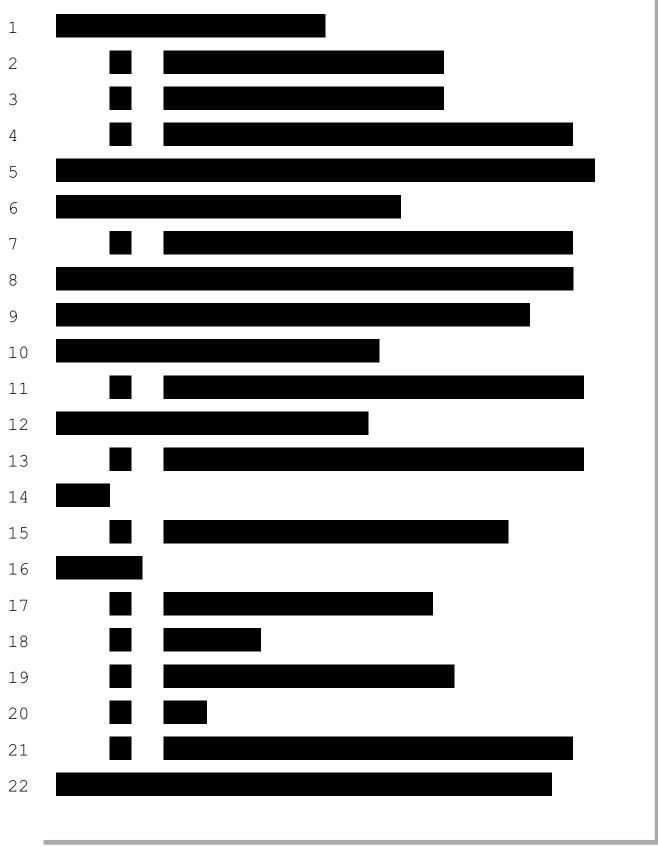
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2014 and November of 2016.
1
2
         Α.
              Oh. He wasn't with the organization.
3
              Maturen was not?
              No, not from April -- he joined in two
4
         Α.
5
    thousand -- beginning of 2016.
6
              Beginning of 2016?
         Q.
7
              Yes, I believe so.
8
         0.
              What were his responsibilities when he
9
    began in the beginning of 2016, concerning General
10
    Cigar's Cohiba cigar?
11
         Α.
              He became the Associate Brand Manager
12
    for Cohiba.
13
         Q.
              Mr. -- When did Mr. Davenport first
14
    start working on the Cohiba brand cigar?
15
         Α.
               I can't recall when he started with the
    organization.
16
17
              Do you remember what year?
18
               It was either the end of 2015 or the
         Α.
19
    beginning of 2016.
20
              Does Mr. Maturen continue to be
         Ο.
21
    responsible for -- Strike that. Is Mr. Maturen
22
    principally responsible for General Cigar's Cohiba
```

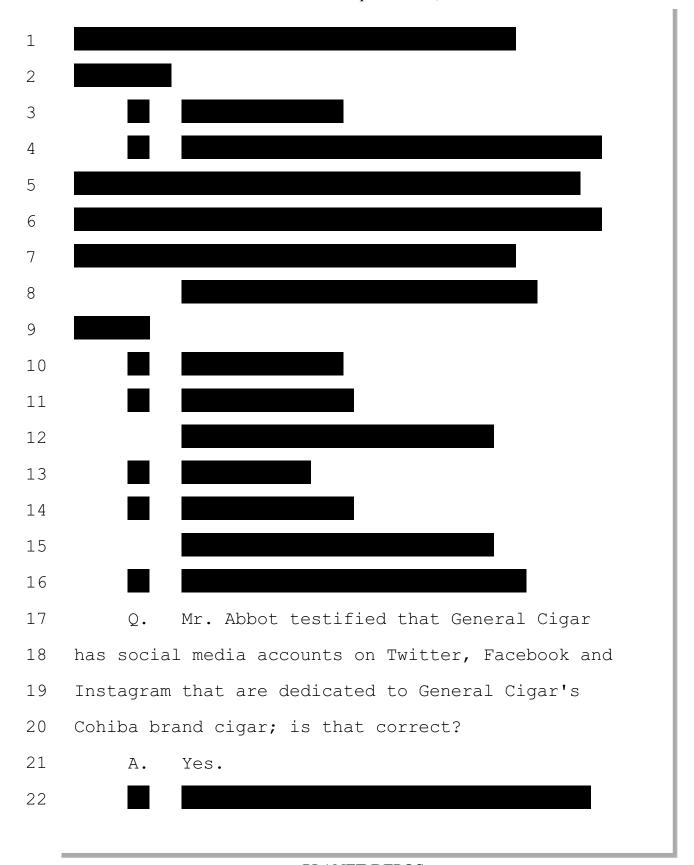
```
1
    brand cigar?
2
               Yes, he has responsibilities for the
         Α.
3
    brand.
4
               Is he the principal point person at
5
    General Cigar for its Cohiba brand cigar
6
    currently?
7
               When you say principal, what do you
         Α.
8
    mean?
9
               Is there a principal point person at
         Q.
    General Cigar for its Cohiba brand cigar?
10
11
         Α.
               Yes.
12
               Who is that person?
               That would be Andres.
13
14
               Starting from what time period?
15
               I can't remember the exact date.
               But approximately when Mr. Abbot left
16
         0.
    that position?
17
18
               Correct.
19
         Ο.
               You said when you began -- I believe you
20
    said when you began, in November of 2012,
21
    Mr. Lahmann was the person principally responsible
```

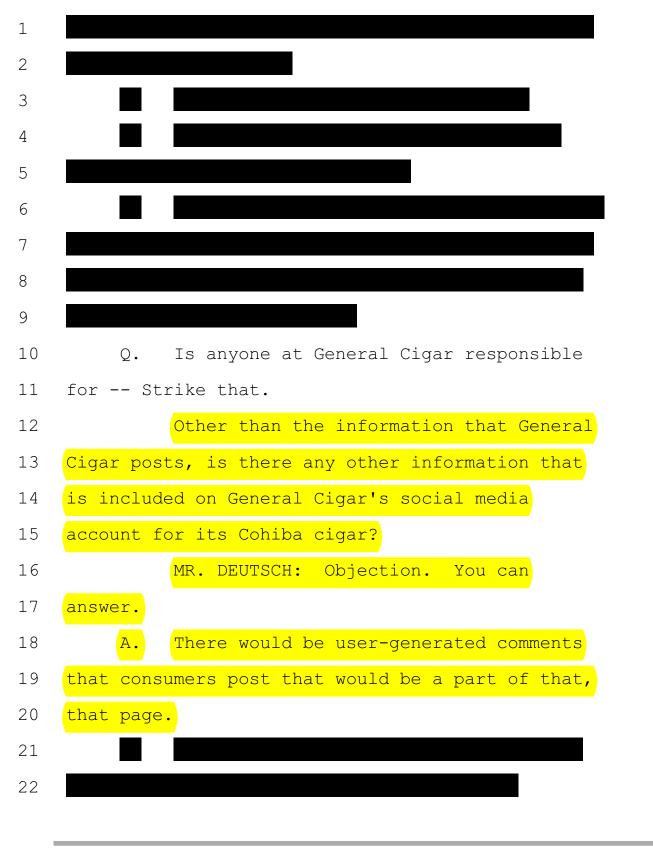
for General Cigar's Cohiba brand cigar; is that

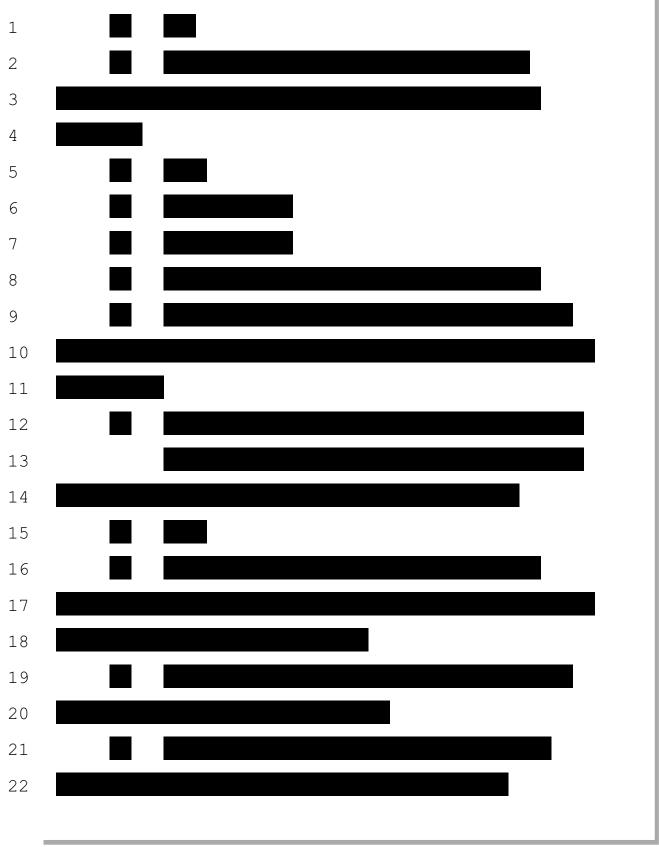
22

1 correct? 2 Α. Yes, sir. Prior to that, do you know who was 3 principally responsible for General Cigar's Cohiba 4 5 brand cigar? 6 I -- I don't know. Α. 7 0. Do you know when Mr. Lahmann first 8 became the person principally responsible for 9 General Cigar's Cohiba brand cigar? I don't. That was before I joined the 10 Α. organization. 11 12 Ο. Mr. Abbot testified that General Cigar has a website Cohiba.com for its Cohiba brand 13 14 cigar; is that correct? 15 Α. Yes. 16 17 18 19 20 21 22



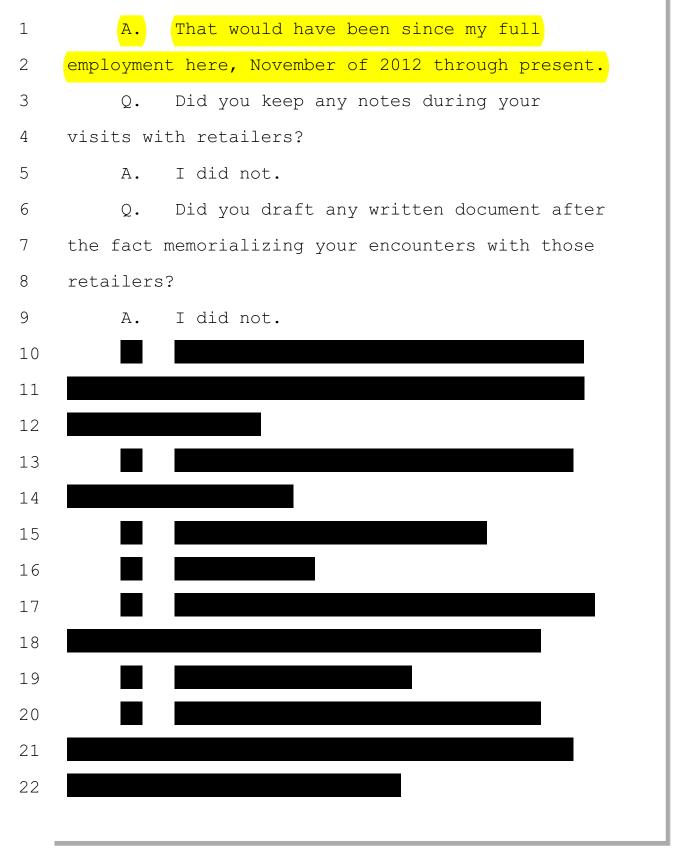


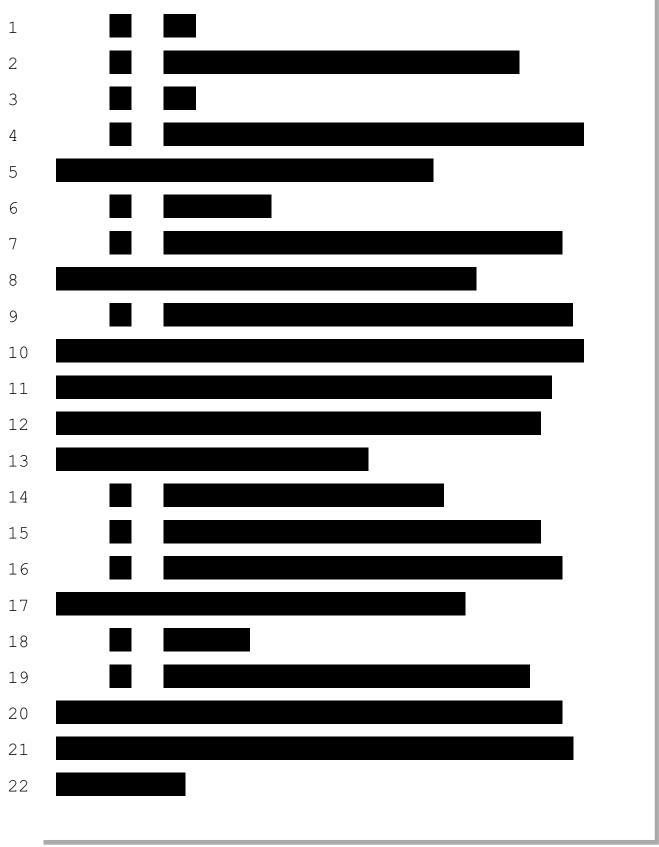


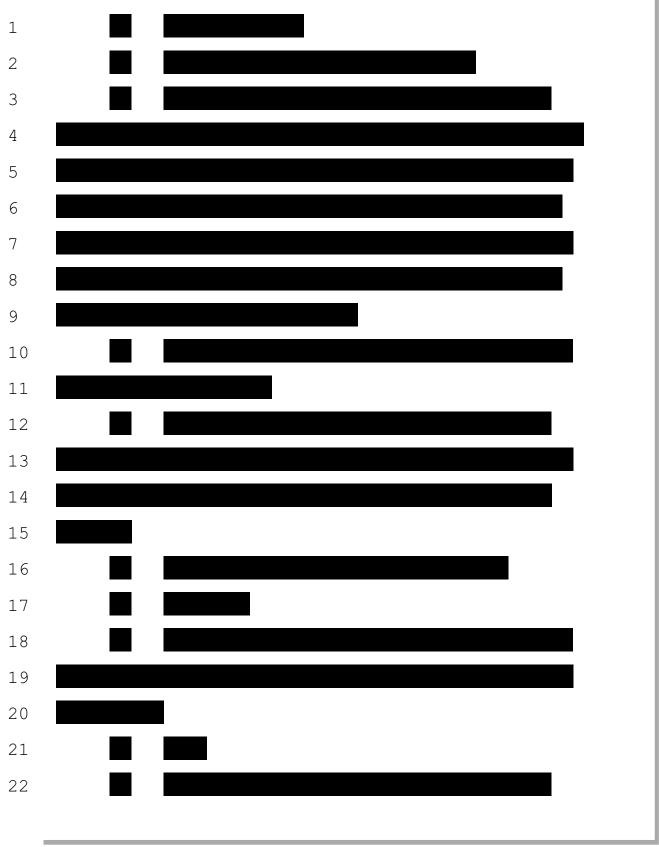


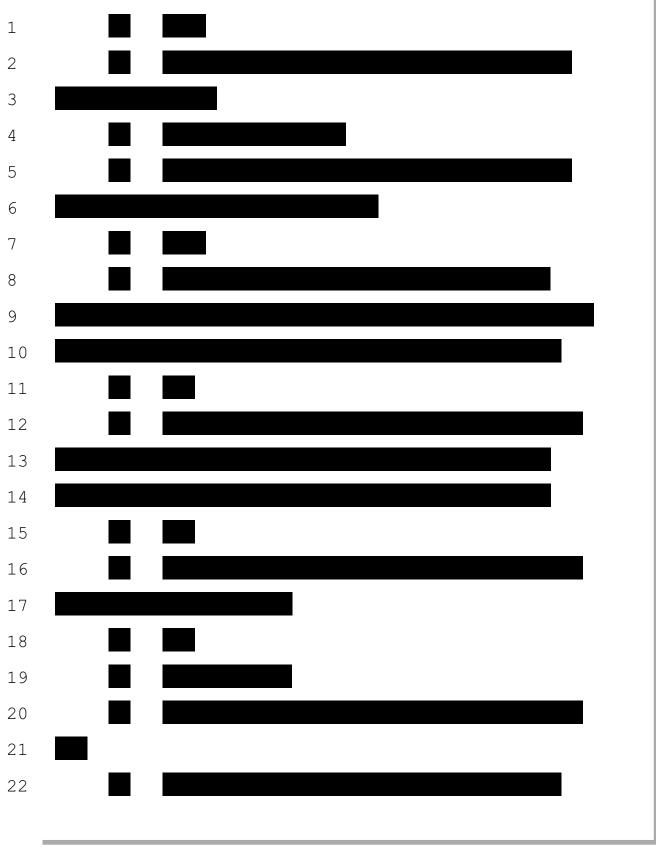
```
1
2
              As part of your work at General Cigar,
3
4
    do you conduct market visits?
5
         Α.
              Yes.
6
              How frequently?
7
              Once a quarter.
8
              And during which years?
         Q.
9
              That would have been since I started
         Α.
10
    with the organization.
              What does -- What do your market visits
11
         Q.
12
    consist of?
13
         Α.
              I go into the market to do a number of
14
    different things, one, to visit retail stores,
15
    attend events, and in the instance of our clubs, I
16
    will attend, you know, our Club Macanudo in New
    York City, or we also have a location at the
17
18
    Knickerbocker Hotel at Times Square.
19
              Would you do each of these activities
         Q.
    once per quarter or just one of the activities?
20
21
              It would vary. Sometimes it would be
         Α.
    multiple, there could be more than one visit, I
22
```

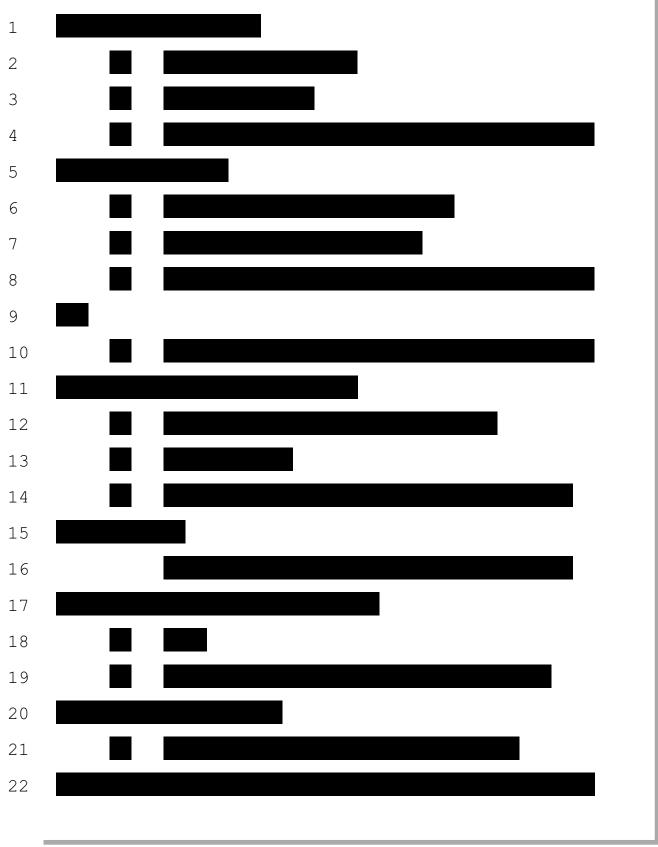
```
might go to an event as well as, you know, a
1
2
    ride-along with a sales representative in the same
3
    quarter.
4
               Did you keep notes of your -- of what
         Q.
5
    occurred during each of those visits?
6
               I did not.
         Α.
7
         0.
               Do you keep notes of what occurred
8
    during any of those visits?
9
         Α.
               I have not.
10
               Did you draft any written document after
         Q.
11
    the fact memorializing what occurred during those
12
    visits?
13
               I did not.
         Α.
              As part of your work at General Cigar,
14
         Q.
15
    do you meet with retailers?
16
         Α.
               Yes.
               Approximately how frequently?
17
18
               Once a quarter.
         Α.
               How many retailers would you visit once
19
         0.
    per quarter?
20
               Probably five to eight.
21
         Α.
22
               During what time period?
```

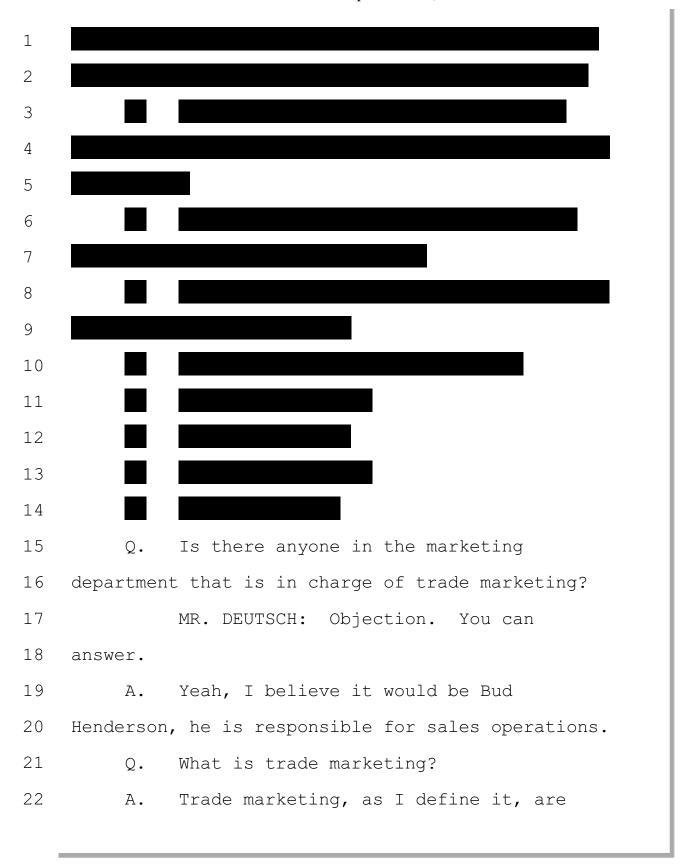


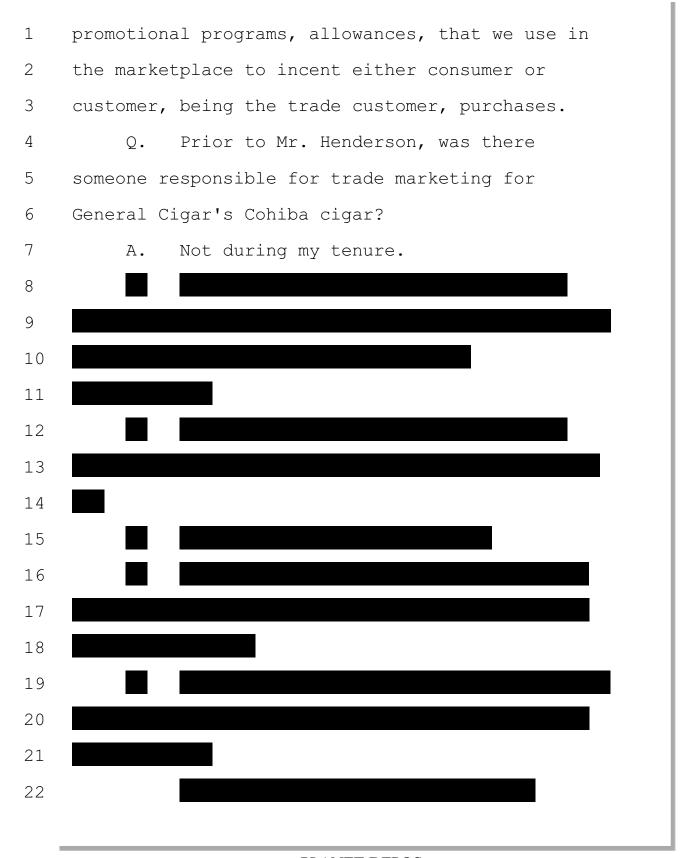


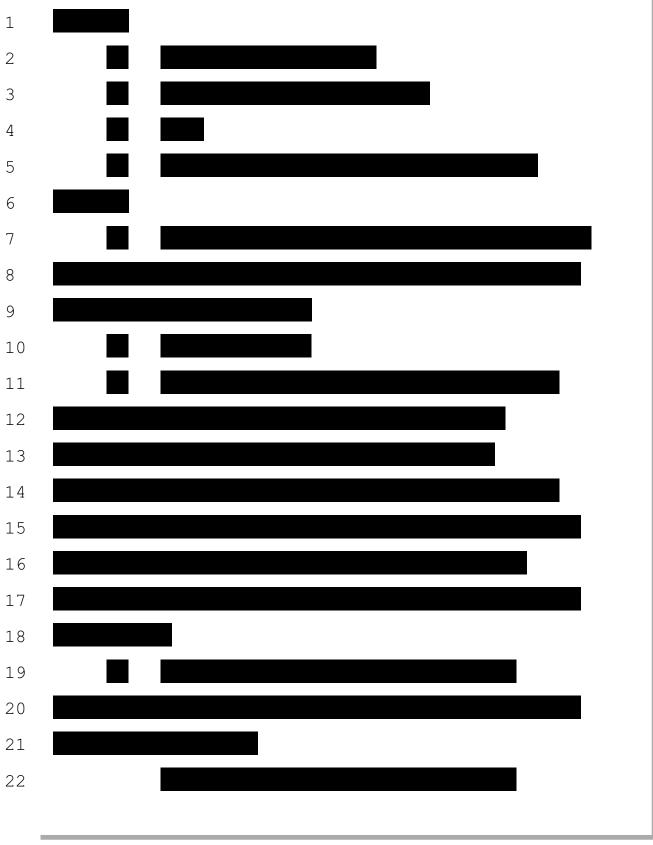


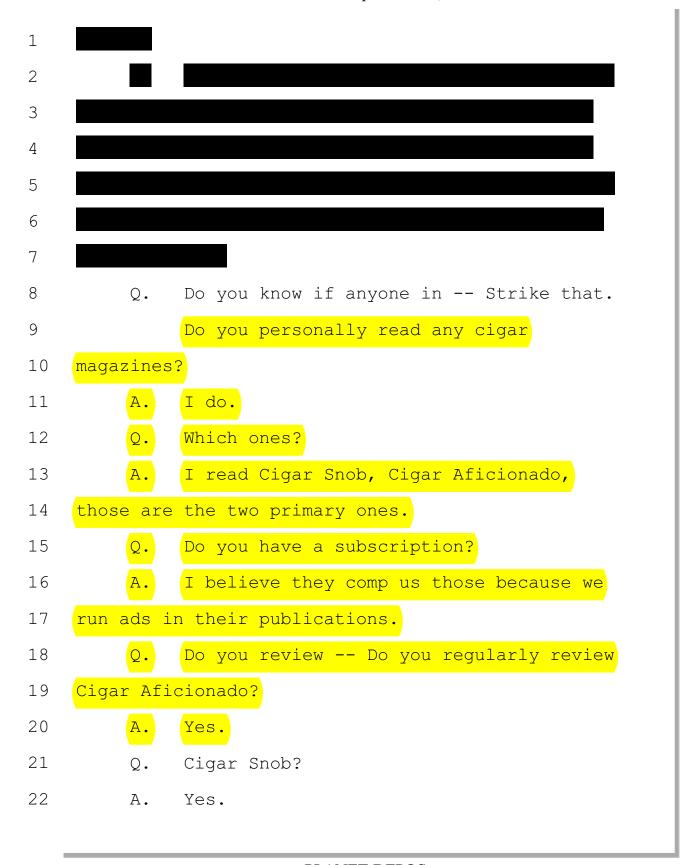


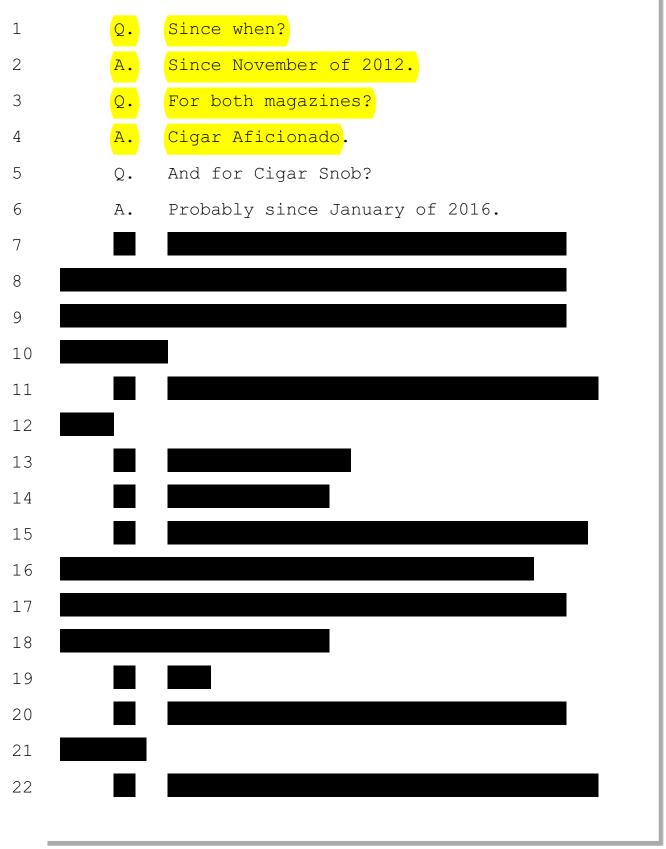


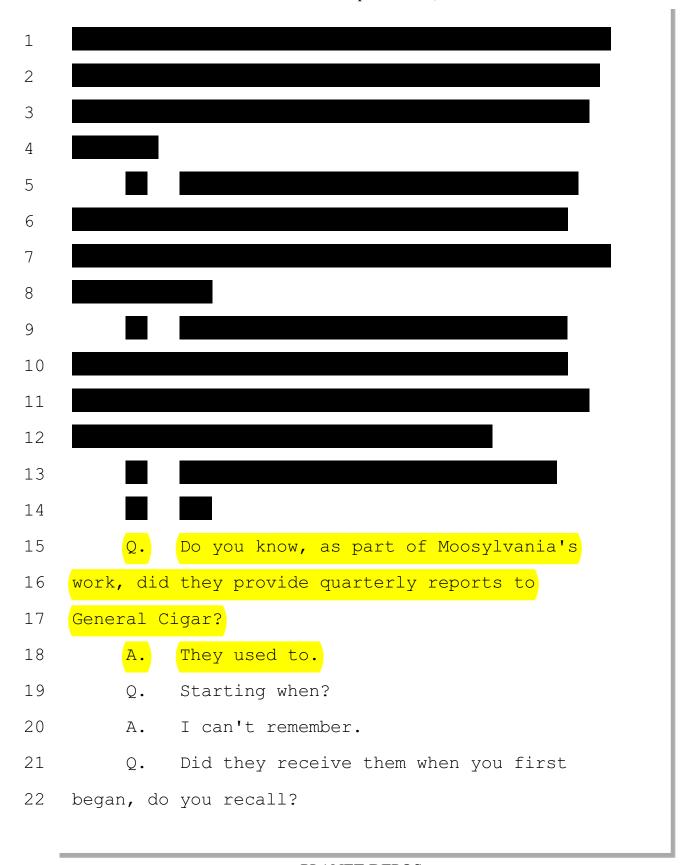












```
1
         Α.
               No, not when I first started, no.
2
               Do you know when they ended?
3
               Approximately when Mr. Willner departed.
               Do you recall how these reports were
4
5
    delivered to General Cigar?
6
               Typically, in a presentation form and
         Α.
7
    then subsequently delivered via a deck document.
8
         Q.
               A what?
9
         Α.
              Would have the charts that they would
10
    present to us, they would send to us.
               Send to you via email?
11
         Q.
               Typically, yes.
12
               MR. DEUTSCH: Deck is D-E-C-K.
13
14
               D-E-C-K, yes.
15
               The deck is a PowerPoint presentation?
16
         Α.
               Yes.
               And the presentation would occur during
17
         0.
18
    a meeting, physical meeting?
19
         Α.
                     Not always. Not every quarter,
               Yes.
20
    but sometimes they would just send a presentation,
21
    but if schedules permitted, we would meet
    face-to-face.
22
```

```
Who would be present at the face-to-face
1
         Q.
2
    meetings?
               It varied; but, typically, it would be
3
         Α.
    Mr. Willner, myself at a minimum, and then the
4
5
    principal at Moosylvania, which would be Norty
6
    Cohen, and our account director, Michael Harris.
7
          0.
               Were any notes taken during those
8
    meetings?
9
               I did not take any myself.
          Α.
10
          Q.
               Did you memorialize the meeting in any
11
    written document after the fact?
12
          Α.
               I did not.
13
               Was there an opportunity to -- for
          Q.
14
    General Cigar to ask questions during that
15
    presentation?
16
               Yes, there were.
         Α.
               Did you, in fact, ask questions?
          Q.
17
18
          Α.
               Yes.
               During all of the presentations?
19
          Q.
20
          Α.
               I asked a question, I am sure at every
21
    meeting,
              yes.
22
               And Mr. Willner would ask questions as
          Q.
```

```
1
    well?
2
          Α.
               Many questions.
3
4
5
6
7
8
9
10
          Q.
               In order to be ready to testify today,
11
    did you do anything in particular to learn about
12
    or refresh your memory about General Cigar Cohiba?
13
          Α.
               No.
14
               Did you meet with counsel prior to
          Q.
    today's deposition?
15
16
         Α.
               Yes.
17
               Did you review any documents?
          Q.
18
         Α.
               No.
               MR. DEUTSCH: I will -- He has answered
19
20
    already, but I would have placed an objection on
21
    the record.
               Were you asked by anyone to search your
22
```

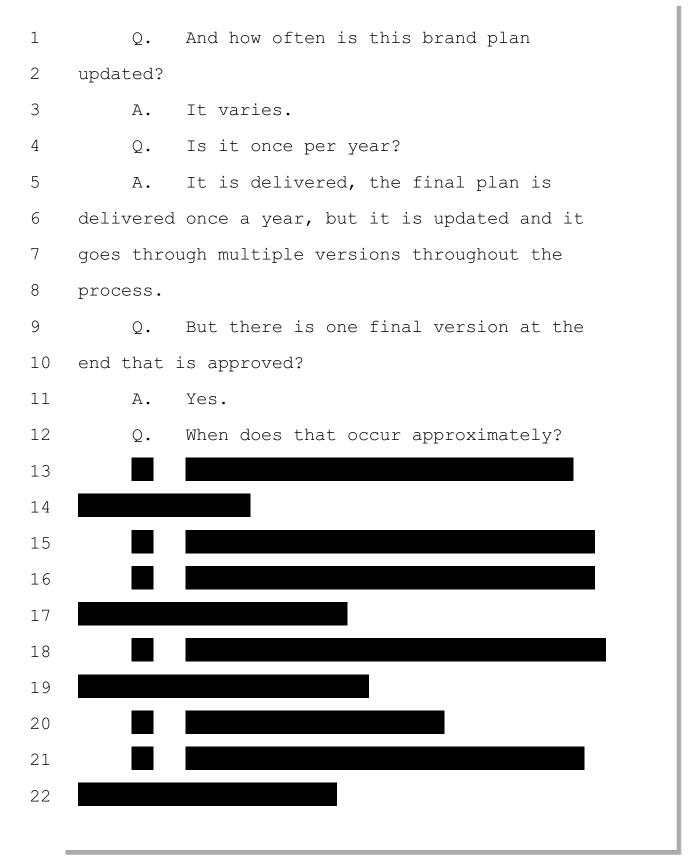
```
records in response to certain document requests
1
2
    connected to this litigation?
3
              I've -- Excuse me. I was asked by
         Α.
    former counsel, Daniel McGee, when the process
4
5
    started, for discovery, I quess, to pull
6
    documents, and Steve Abbot assisted in that
7
    effort, so yes.
8
              Did you, in fact, search for records in
         0.
9
    response to that request?
10
              I personally did not but individuals did
         Α.
11
    search for those records for me.
12
         Q.
              Did you speak with counsel prior to
13
    searching for the records?
              Other than when Daniel McGee, who at the
14
         Α.
15
    time was our in-house counsel, requesting it, I
16
    did not.
              Do you know from which time period
17
18
    records were searched?
19
              I have no idea.
         Α.
20
              Do you know which records were, in fact,
         Ο.
21
    provided?
```

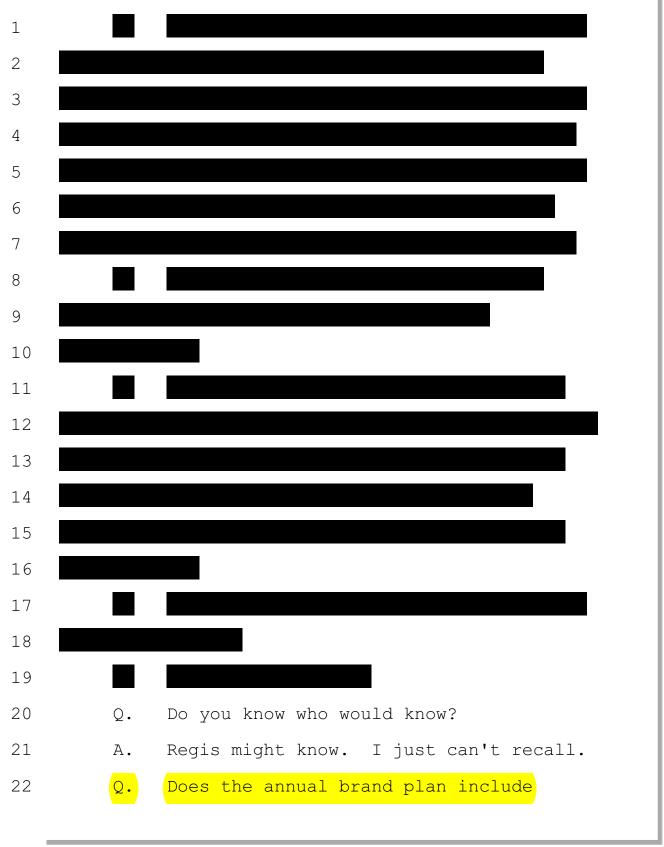
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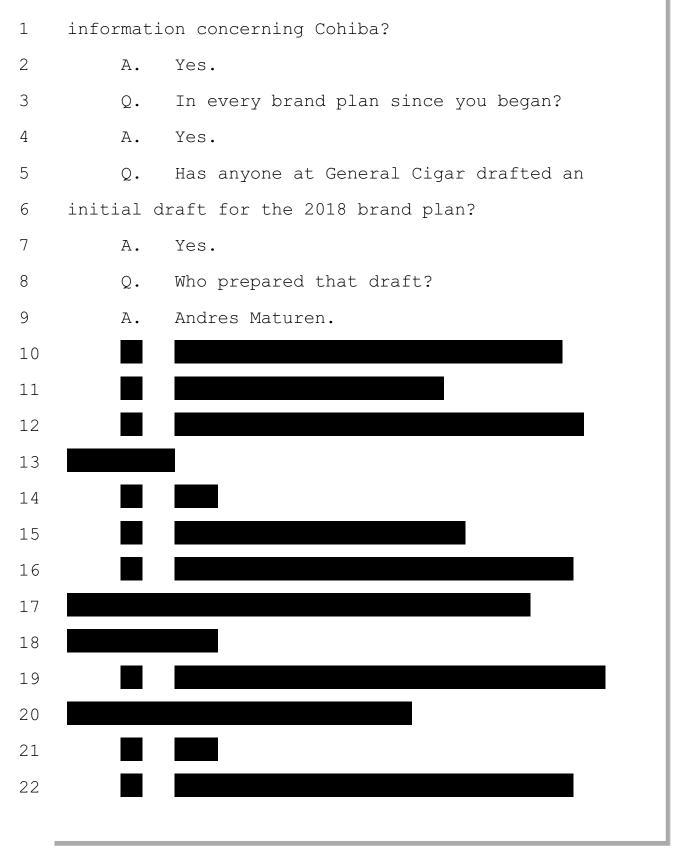
Α.

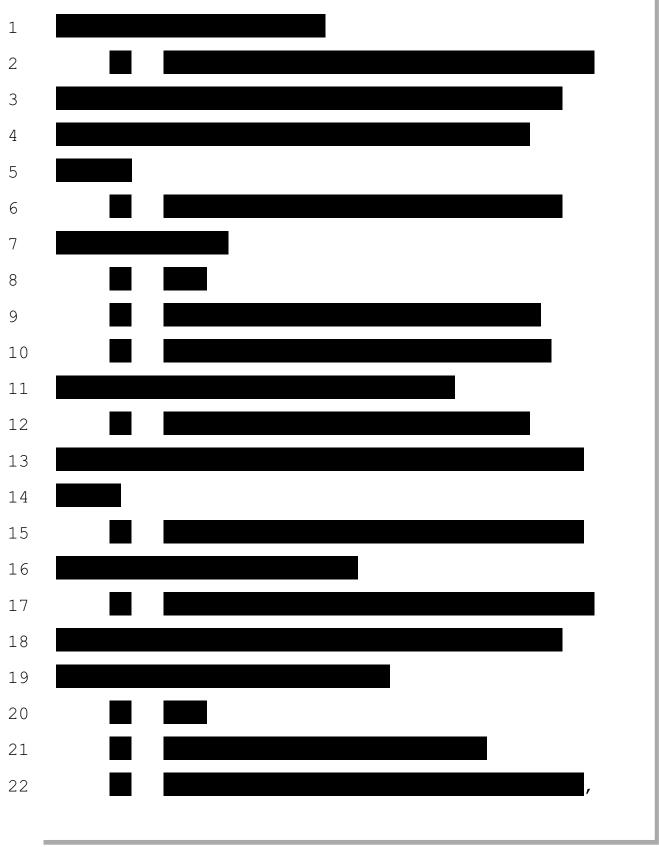
No, sir.

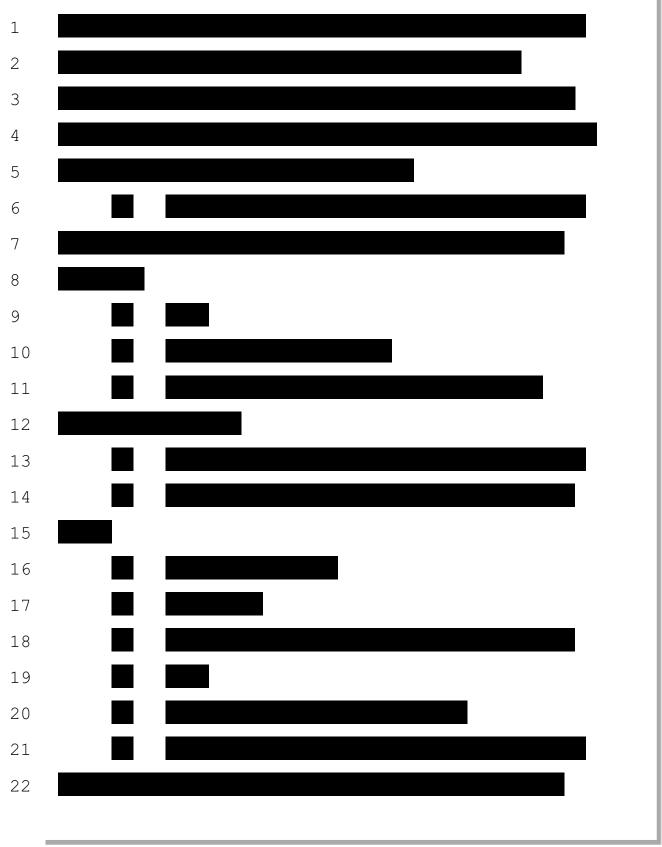
- 1 personal -- on any personal devices such --
- 2 A. No.
- 3 Q. -- as a mobile phone or on a personal --
- 4 MR. DEUTSCH: Let him finish the
- 5 question before you answer. Go ahead.
- 6 Q. -- such as any mobile device or personal
- 7 computer, tablet?
- 8 A. No.
- 9 Q. Did you receive a litigation hold or
- 10 instruction not to delete documents when you first
- 11 began your work at General Cigar?
- 12 A. When I began my work at General Cigar?
- 13 I don't recall.
- 14 Q. Do you recall at any period, subsequent
- 15 to when you began, receiving a litigation hold or
- 16 instruction not to delete documents related to
- 17 this proceeding?
- 18 A. I don't recall.
- 20 plan, correct, that General Cigar has an annual
- 21 brand plan for its cigars; is that correct?
- 22 A. Yes.



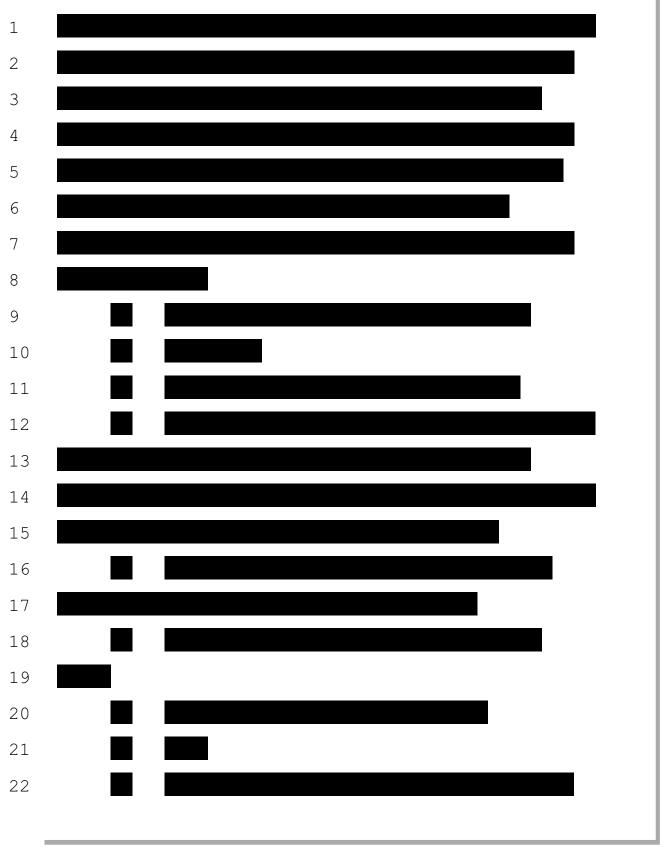


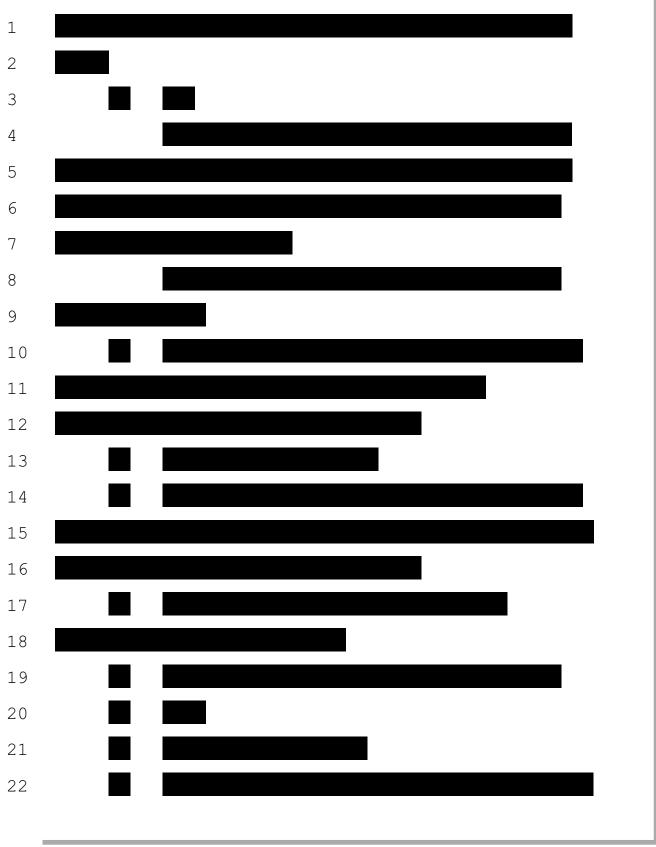




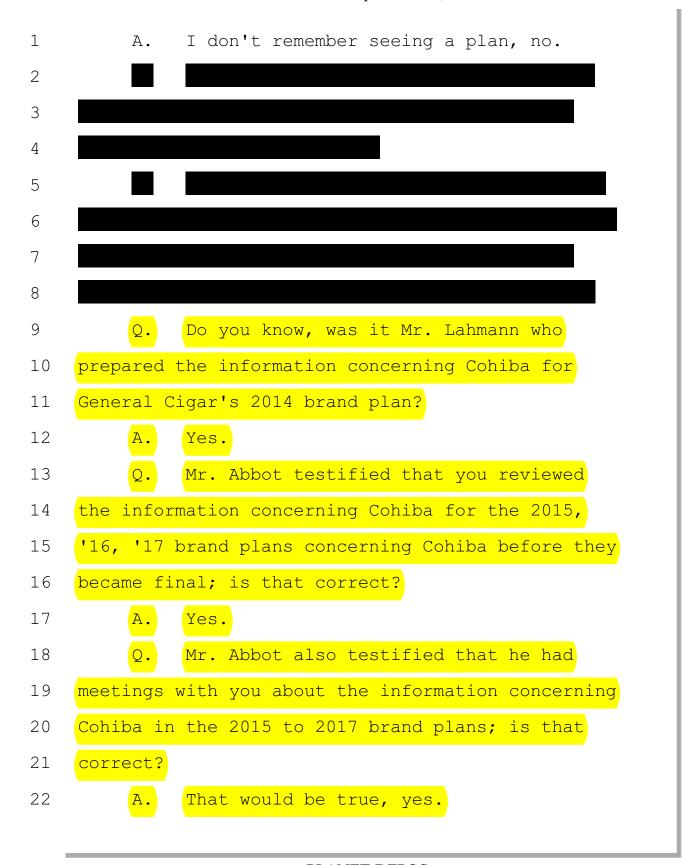


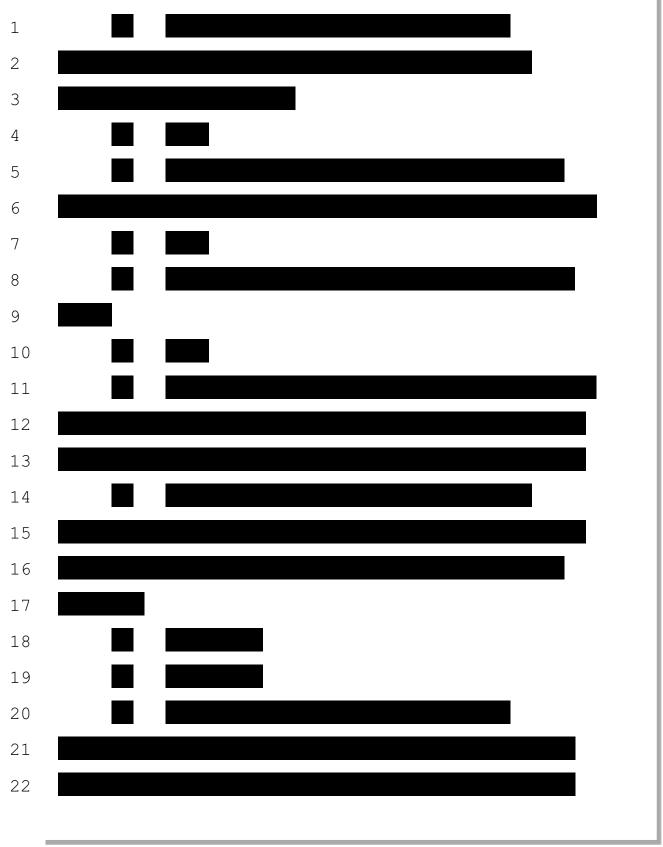
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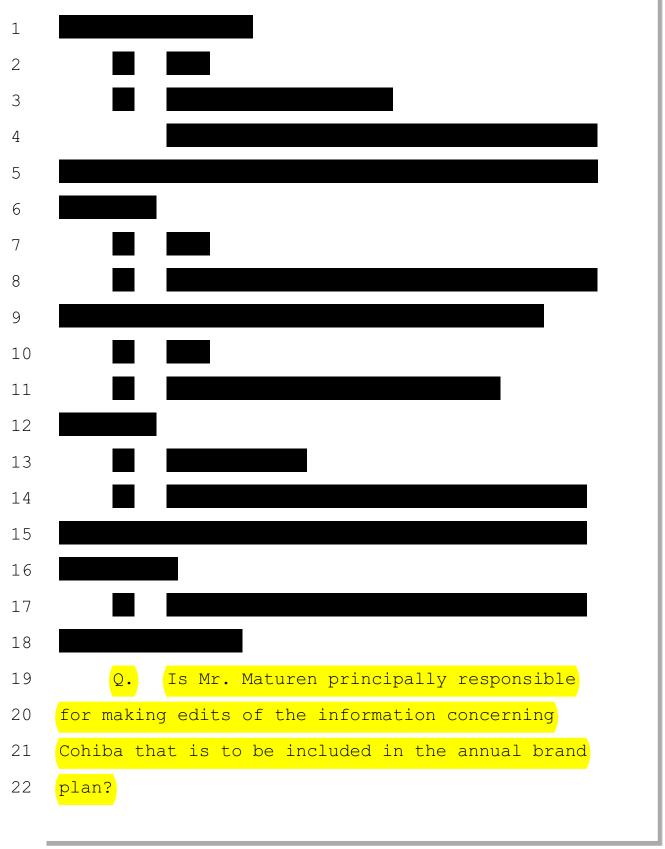




```
1
2
3
               Anything concerning the Cuban Cohiba
          Q.
4
    cigar?
5
          Α.
               No.
6
               Mr. Abbot testified that he prepared
7
    information concerning Cohiba for General Cigar's
8
    2015, 2016, 2017 brand plans. Do you agree with
9
    that?
10
               Yes.
11
          Q.
               You began work in November of 2012;
12
    correct?
13
          Α.
               Yes.
14
               Was the 2013 brand plan already approved
          Q.
15
    by that point?
16
          Α.
               Yes.
17
               Did you review the 2013 plan?
          Q.
18
               I don't remember seeing it, no.
          Α.
19
               Would you have been responsible at that
          Ο.
20
    time for executing the 2013 brand plan?
2.1
          Α.
               Yes.
22
          Ο.
               But you don't remember seeing it?
```







```
Α.
               Yes, he is.
1
2
               Prior to that, was it Mr. Abbot?
3
               Yes.
               Prior to that, was it Mr. Lahmann?
4
          Q.
5
          Α.
               Yes.
6
               Does anyone approve the final draft of
          Q.
7
    the information concerning Cohiba before
8
    presentation at the annual meeting?
9
          Α.
               Yes.
10
               Who is that?
          Q.
               That would be the Vice President of
11
          Α.
12
    Marketing.
          Q.
13
               Is that approval process during a
14
    meeting?
15
               Yes.
          Α.
               Do you attend that meeting?
16
17
          Α.
               Yes.
               Is that true for each year that you've
18
          Q.
19
    worked at General Cigar?
20
          Α.
               Yes.
               During the annual meeting in which the
21
          Q.
22
    final brand plan is reviewed -- you mentioned
```

- certain people previously that attended the 1 meeting for 2018. Who of those people attended 2 3 the meeting in -- for the brand plan for 2017? I don't know all of them, but, 4 5 obviously, I attended that meeting, Regis Broersma 6 was a part of that meeting, Craig Reynolds was a 7 part of that meeting, and Niels Frederiksen was a 8 part of both meetings, those individuals were part of both the '17 and '18 plan meetings. 9 10 And Gene Richter? Q. 11 Α. I -- I can't recall. I would say yes, but I can't recall if he was at the 2017 plan 12 13 meeting. Would it be reflected on his calendar, 14 0. 15 do you believe? I don't know. 16 Α. 17 Q. Mr. Willner, was he? 18 Α. Last year, yes. 19 Were there any other heads of
- 22 People from the marketing department? 0.

departments at that meeting?

I can't recall.

0.

Α.

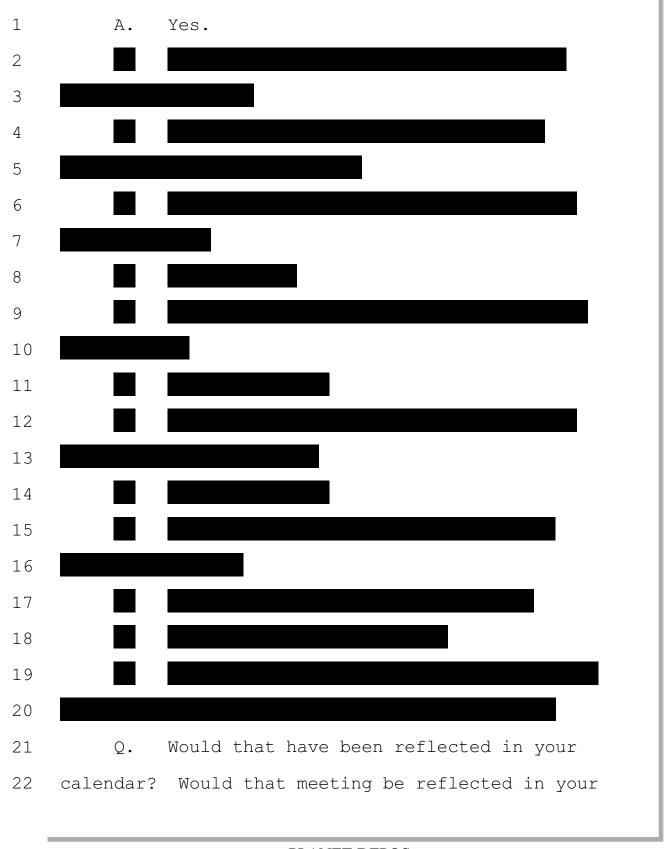
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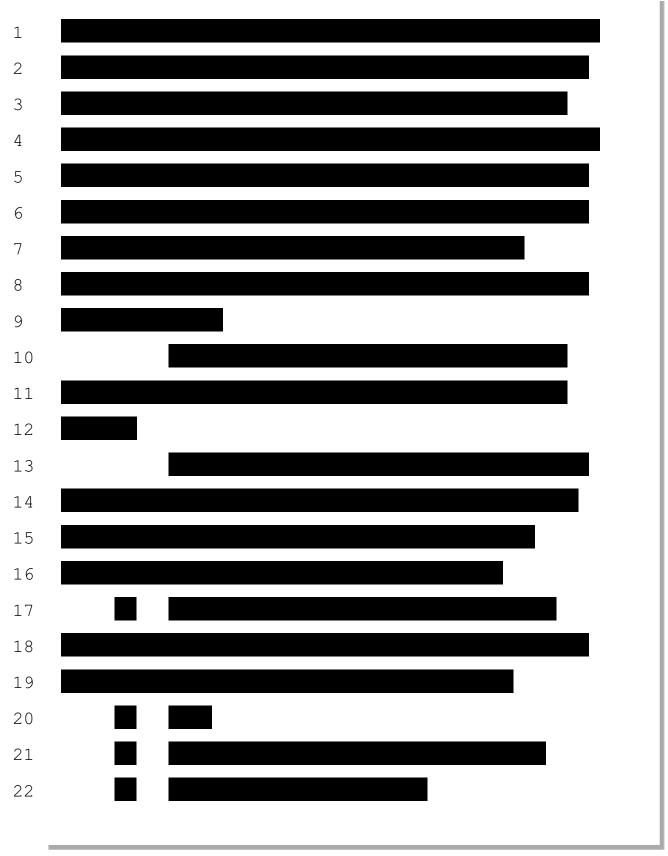
21

```
1
         Α.
               Yes.
2
         0.
               Everyone from the marketing department
3
    would participate?
4
         Α.
               I don't want to say everyone, because
5
    some folks aren't, from the marketing group,
6
    aren't invited to the meeting, so no.
7
               The senior staff within marketing?
         0.
8
               Not even the senior. Brand Managers
         Α.
    would be in attendance.
9
10
               All Brand Managers?
11
         Α.
              Yes.
               Are there questions -- Is there time
12
         Q.
13
    that is dedicated to questions and answers during
14
    the presentation at the annual brand meeting?
15
               Yes.
         Α.
         Q.
               Are there questions during -- Are there
16
    typically questions during the meeting?
17
18
               Yes.
         Α.
         Q.
19
               Were there questions in 2017?
20
               I am sure there were, yes.
               Who approves the annual brand plan?
21
22
               MR. DEUTSCH: Objection. Asked and
```

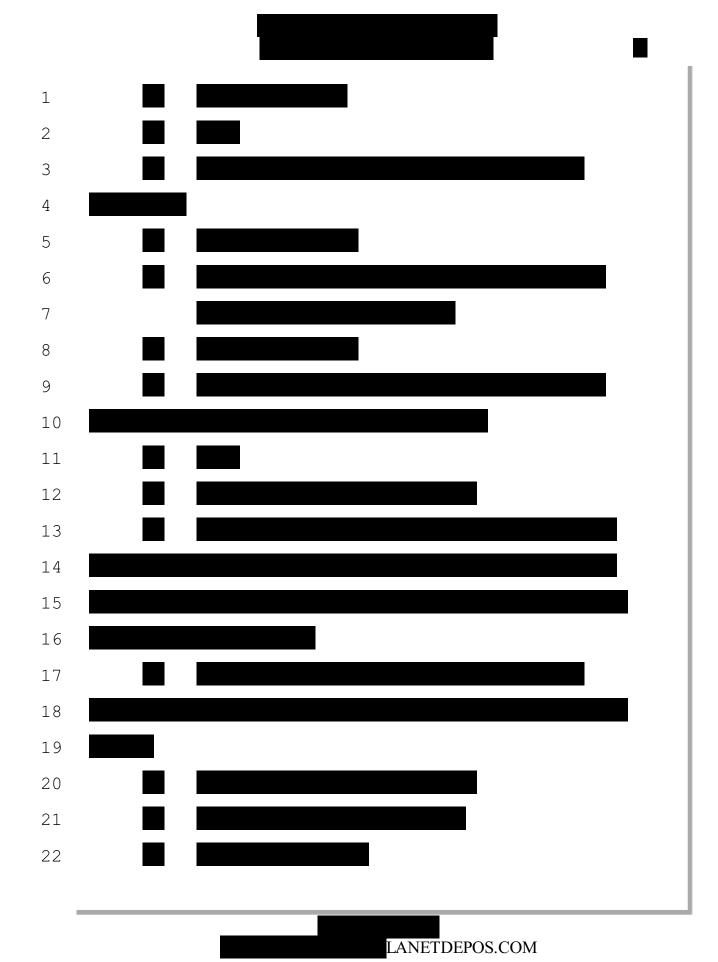
- 1 answered. You can answer again.
- 2 A. It would be approved by the senior
- 3 management group of General Cigar and STG.
- 4 Q. Is there a formal approval process?
- 5 A. No.
- 6 Q. How do you know if a brand plan is
- 7 approved?
- 8 A. It's -- the feedback is positive, looks
- 9 good --
- 10
- 11
- 12
- 13
- Q. Do you recall, for the 2016 brand plan,
- 15 who was present during the --
- 16 A. I don't recall.
- 17 Q. Would it be similarly the heads of the
- 18 Brand Managers for marketing and the heads of --
- 19 the heads of the company?
- 20 A. It probably would, but they might have
- 21 changed, so I am not certain if Regis was there at
- 22 the time, because those plans would have been

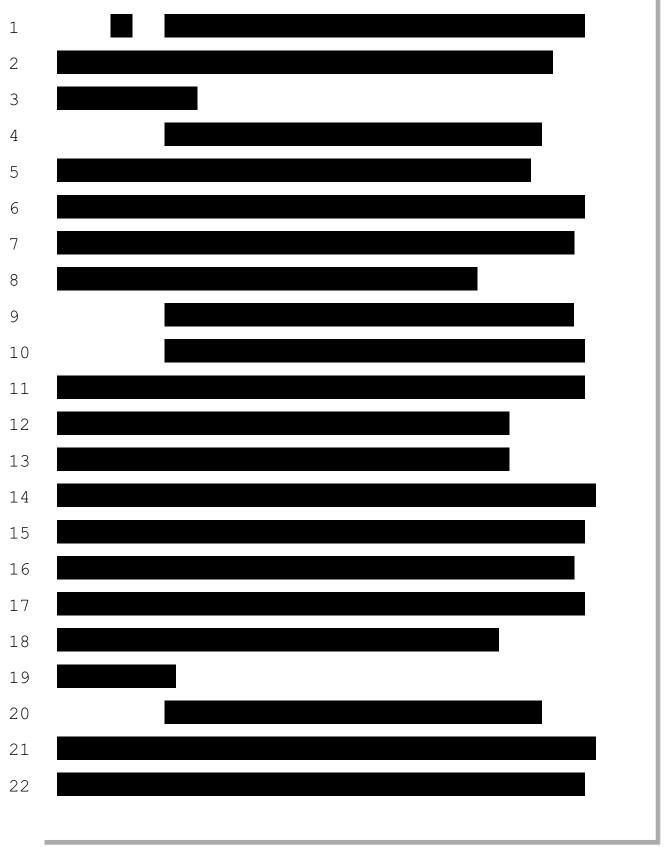
```
presented in 2015, '16 plans are presented the
1
2
    year prior, so I can't recall who else was there.
3
    There has been a number of changes in senior
4
    leadership.
5
               But the President, the position of
          Q.
6
    President would always attend?
7
          Α.
               Yes.
8
               The senior -- the Brand Managers would
          Q.
9
    attend?
10
               Yes.
          Α.
               The Vice President of Marketing would
11
12
    attend?
13
          Α.
               Yes.
               The Director of Marketing would attend?
14
15
               Yes.
               The Vice President of Sales would
16
17
    attend?
18
               Yes.
          Α.
               Is that true for 2015, the 2015 brand
19
20
    plan?
21
               Yes.
22
               The meeting for the 2014 brand plan?
```



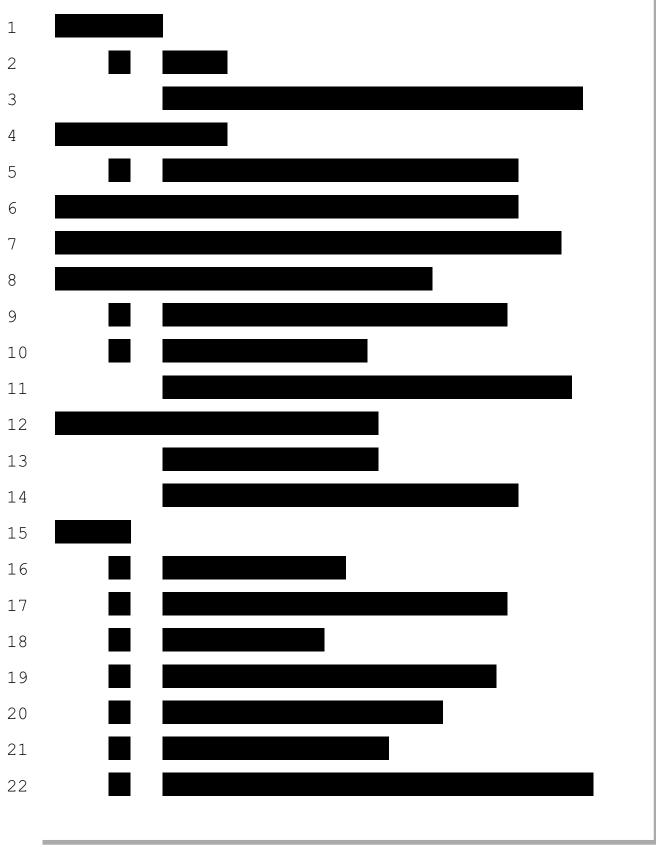


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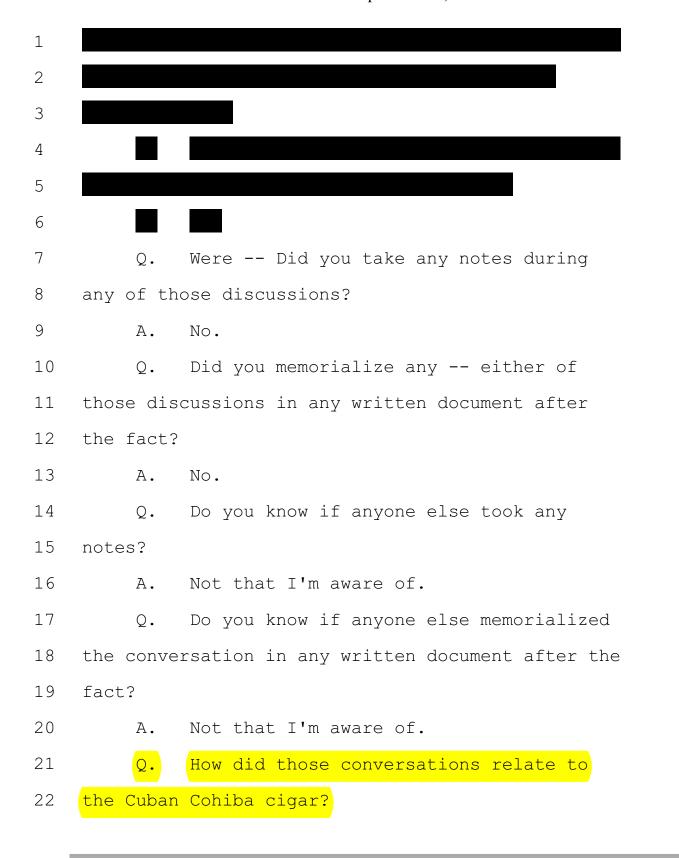




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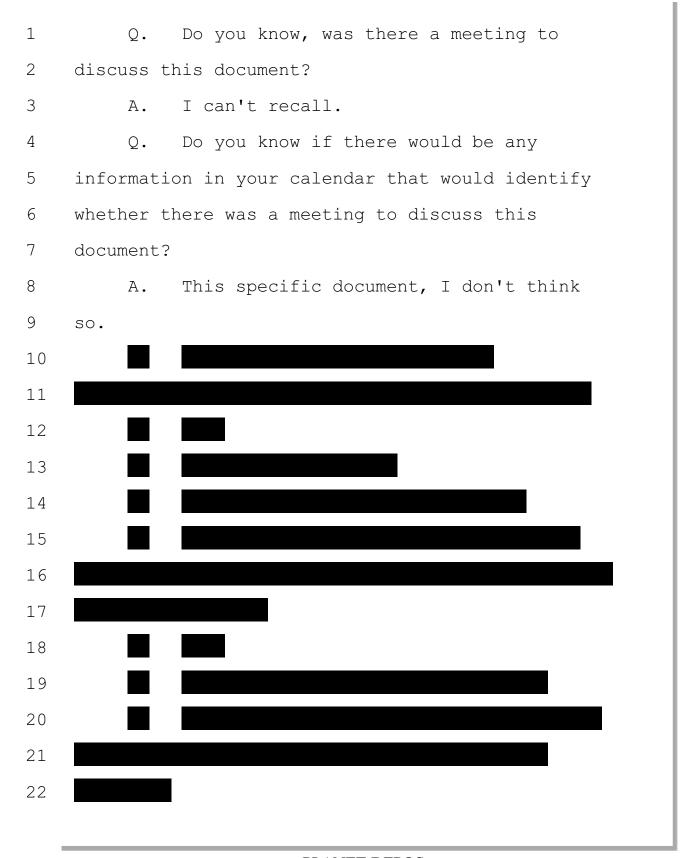
```
As I said, it was in the news, they were
          Α.
1
2
    lunch time conversations that just came up.
3
               Would those conversations have been with
          0.
    Mr. Willner?
4
5
          Α.
               No.
6
               With Mr. Richter?
          0.
7
          Α.
               No.
8
               The President of the company?
          Ο.
9
          Α.
               No.
10
          Q.
               With Senior Brand Manager in charge of
11
    Cohiba?
12
          Α.
               No.
               Does General Cigar sell its Cohiba
13
    cigars outside the United States?
14
15
               No.
          Α.
               Does it distribute its Cohiba cigars
16
    outside the United States?
17
18
               Say that again.
          Α.
               Does General Cigar distribute its Cohiba
19
          Q.
    cigars outside the United States?
20
21
               No.
               Has it in the past?
22
```

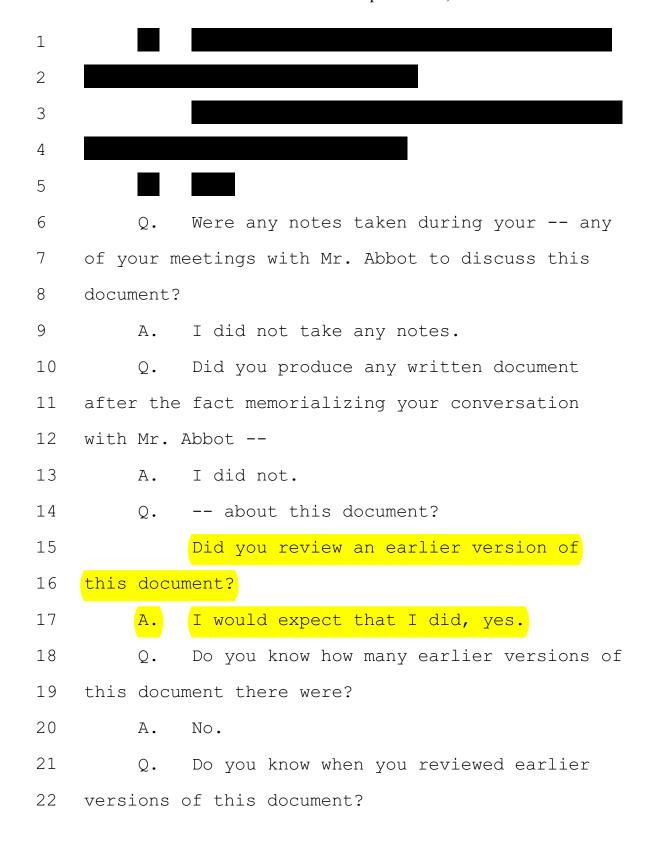
1	Α.	Not that I'm aware of.
2	Q.	Sold or distributed?
3	Α.	Not that I'm aware of.
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16	Q.	Does General Cigar market its Cohiba
17	cigars outside the United States?	
18	Α.	No.
19	Q.	Has it in the past?
20	Α.	Not that I'm aware of.
21	Q.	Has General Cigar hired an outside
22	company o	r individual to market its Cohiba cigars

```
outside the United States?
1
               Not that I'm aware of.
2
         Α.
3
               In the past?
               Not that I'm aware of.
4
5
               Do you know who would be -- who would
         Q.
6
    know the answers to any of these questions?
7
               I can only speak to the time that I have
8
                I don't know what they did before I
    been here.
9
    joined the organization.
              Does General Cigar advertise its Cohiba
10
    cigars outside the United States?
11
12
               No.
         Α.
13
               Has it in the past?
14
               Not that I'm aware of.
15
         Q.
               Has it hired an outside company or
    individual to advertise its Cohiba cigars outside
16
    the United States?
17
18
               No.
         Α.
19
               In the past?
20
               Not that I'm aware of.
21
               MR. DEUTSCH: I would like to take a
22
    break, if now --
```

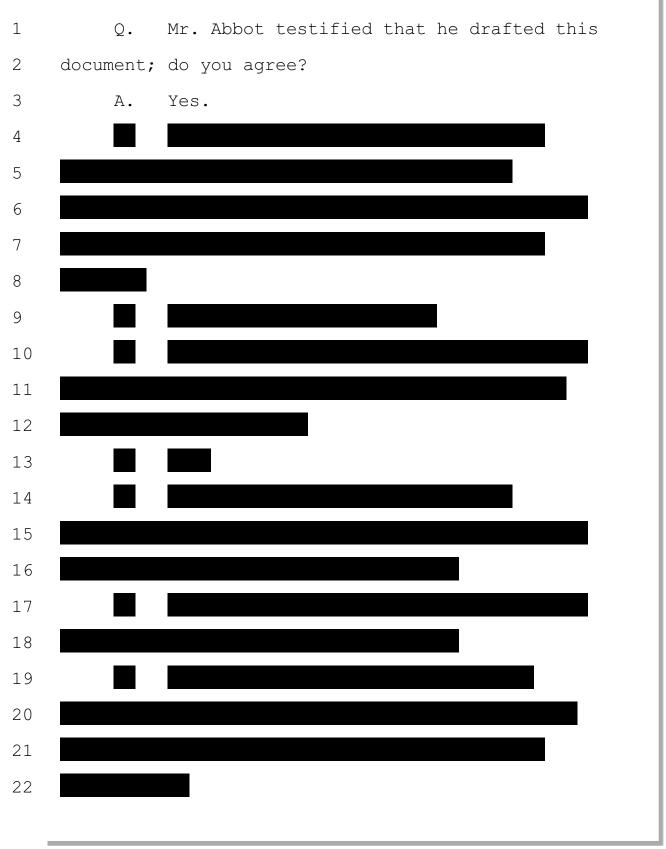
```
1
              MR. FRANK:
                           Sure.
2
               (Recess from 10:49 a.m. to 11:02 a.m.)
3
              MR. FRANK: I am going to introduce
    Exhibit 1 here.
4
5
               (Martinez Deposition Exhibit 1 was
    marked for identification and is attached to the
6
7
    transcript.)
8
              Can you please review -- This is a
         Q.
    Notice of Deposition. Can you please review the
9
10
    document.
              Are you appearing here today pursuant to
11
    this Notice?
12
13
         Α.
              Yes.
              MR. FRANK: I will mark this as Martinez
14
    Exhibit 2, it is Bates number GENC0004611 to 4628.
15
16
               (Martinez Deposition Exhibit 2 was
    marked for identification and is attached to the
17
18
    transcript.)
19
              MR. DEUTSCH: Is this the same as Abbot
20
    2?
21
              MR. FRANK: Yes.
22
              MR. DEUTSCH: I will just follow along
```

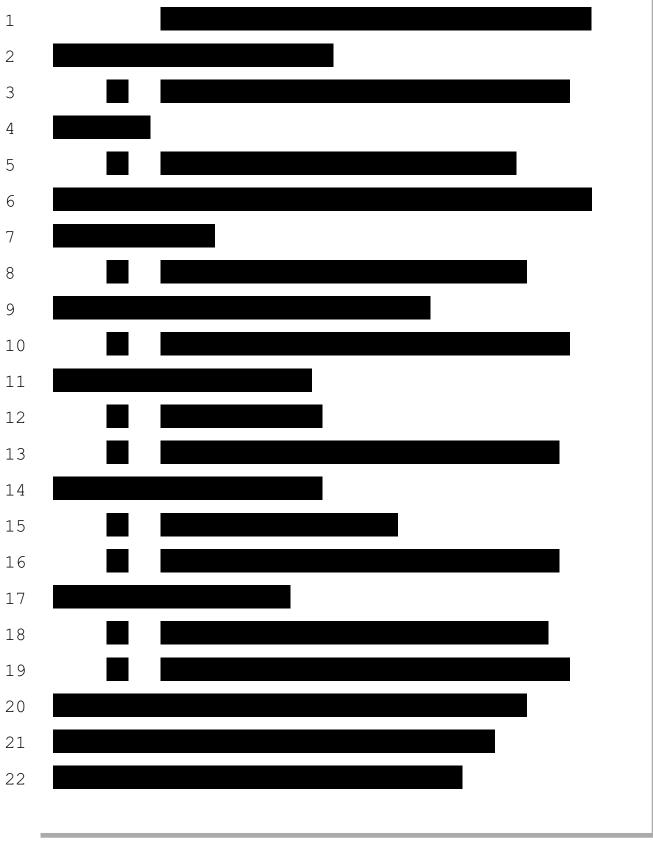
```
1
    brand plan?
2
          Α.
               No.
3
               Have you ever seen this document before?
          Ο.
4
          Α.
               Yes.
5
               Do you know if this document was
          Q.
6
    presented to anyone else?
7
          Α.
               That's what I am not certain.
8
          Q.
               Do you know if it was reviewed by anyone
9
    else, this document?
10
               Yes.
          Α.
               Who was it reviewed by?
11
12
               Alan Willner.
          Α.
               Do you recall when you reviewed this
13
          Q.
14
    document?
               It would have been prior to the
15
          Α.
    presentation to the management team, but I can't
16
17
    recall what that date was.
               Do you have an approximate date?
18
          Q.
19
               September of last year, 2016.
20
          Q.
               Do you recall when -- do you know when
    Mr. Willner reviewed this document?
21
22
          Α.
               I can't recall exactly when.
```



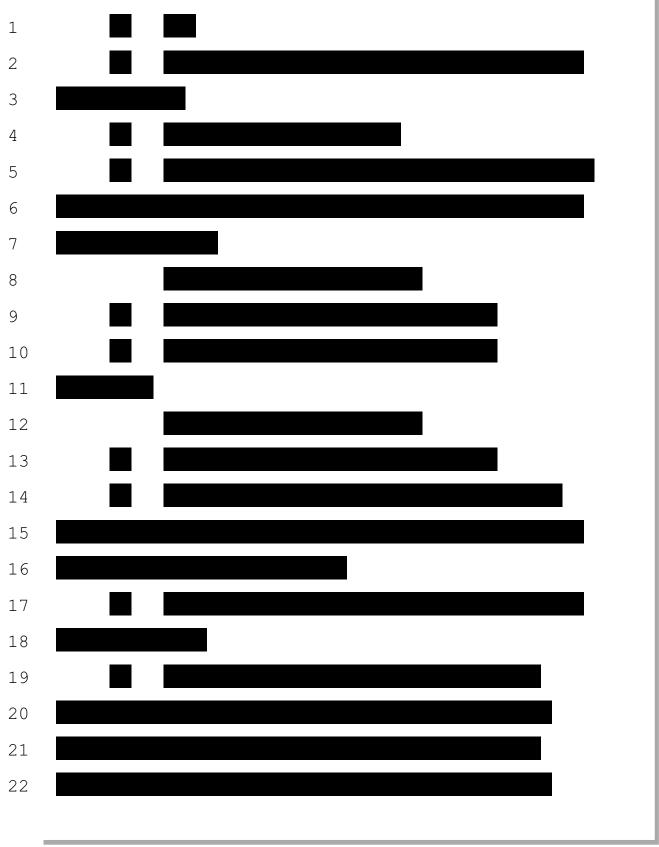


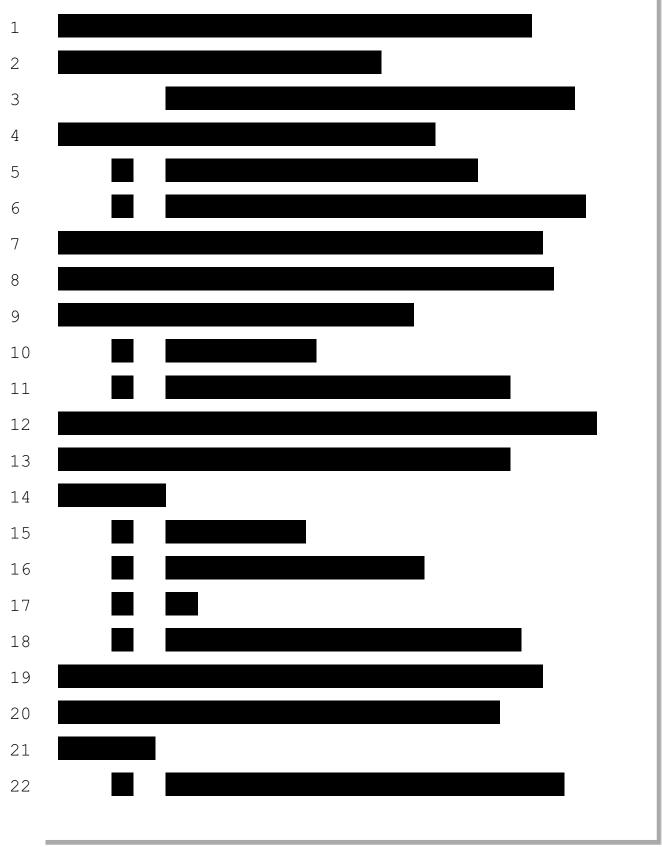
- 1 A. I can't recall the dates.
- 2 Would there be multiple earlier
- 3 revisions?
- 4 A. Yes.
- 5 Q. Would there be -- Strike that.
- 6 Would there have been multiple meetings
- as well with Mr. Abbot to discuss those earlier
- 8 versions?
- 9 During the course of our biweekly
- 10 meetings, yes.
- 11 Q. Do you know if this document was shared
- 12 with anyone outside of General Cigar?
- 13 A. No.
- Q. No, you don't know or no, it wasn't?
- 15 A. No, it was not.
- Q. And how do you know that?
- 17 A. Because I would have given it myself. I
- 18 haven't given it myself.
- 19 Q. Do you know how you would have received
- 20 a copy of this document?
- 21 A. It would have been on our share drive
- 22 for 2017 plans.



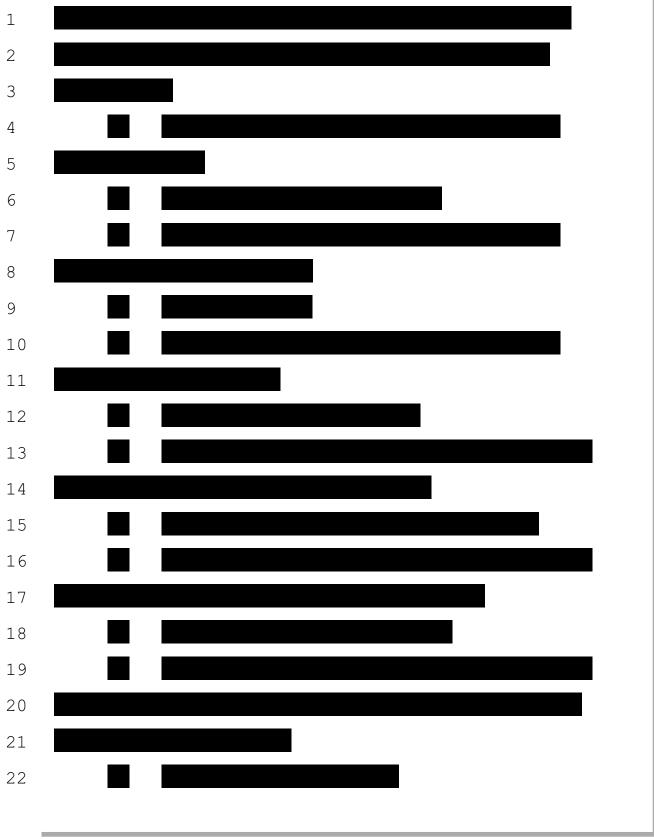


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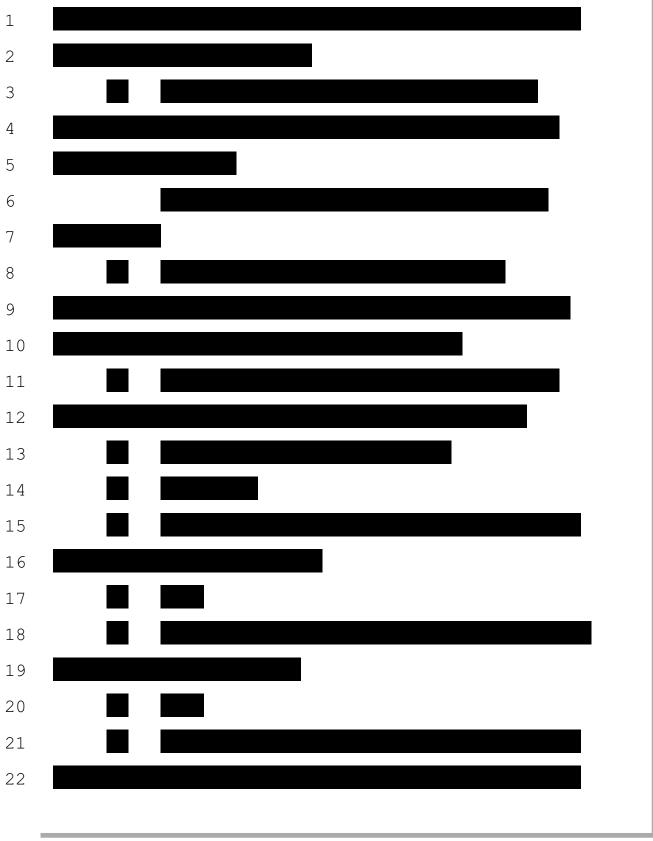


```
Q.
              Do any other General Cigar brands have
1
2
    Cuban equities?
3
              Cigars have a strong association as a
    category with Cuba, and that's really the only -
4
5
    that's -- that's, you know, kind of our belief,
6
    and I think with consumers, that there is a strong
7
    association across all cigars. Now, some of our
8
    other brands do have association, Partagas, Punch,
9
    Hoyo de Monterrey, our other brands that have
10
    Cuban connection.
11
         Q.
              What are those Cuban connections for
12
    Partagas, Punch, Hoyo de Monterrey?
              The origin of those brands were from the
13
         Α.
14
    country of Cuba, to the best of my knowledge.
15
         Q.
              Are there any other associations?
16
              When you say other associations --
         Α.
         0.
              You said there are associations between
17
18
    those brands and Cuba. Are there any other Cuban
    associations for those brands?
19
              Individuals, for example, Benji Menendez
         Α.
20
    is an individual who is Cuban and has a strong
21
    association with the Partagas brand.
22
```

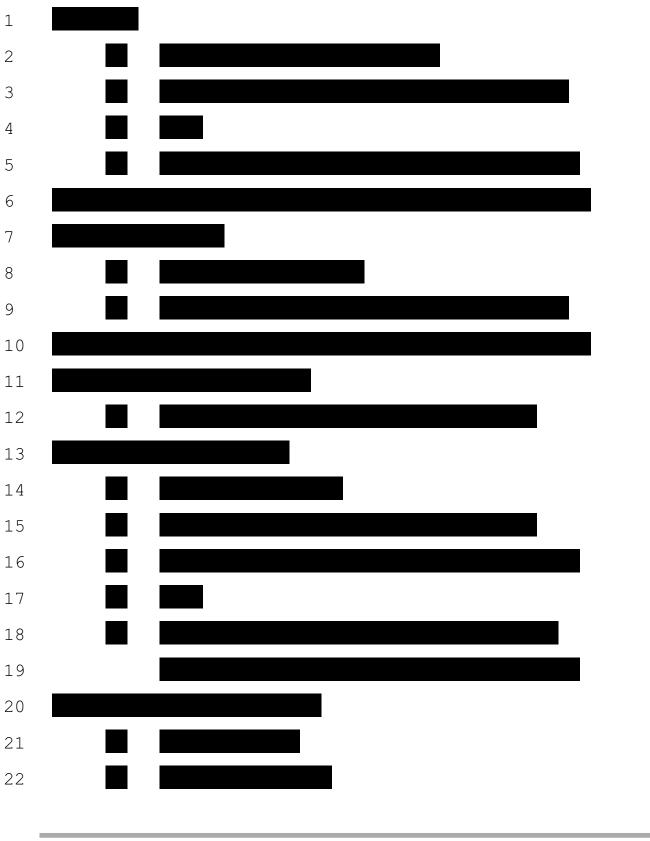
```
What is his association?
1
         Q.
2
         Α.
              He is no longer an employee of the
3
    company, but he would conduct events, meet and
    greets with consumers, because his family was
4
5
    strongly associated with the Partagas brand and
    the history behind the brand.
6
7
              What was his relationship to the history
         Q.
8
    of the brand?
9
         Α.
              I believe his -- he was or his father
10
    was a integral part of building, working with the
11
    Cifuentes family in building the Partagas brand.
12
         Q.
              Was that work -- was -- Was the work of
    his father work done in Cuba?
13
14
              I believe so.
         Α.
15
         Q.
              Is there anything else that defines the
    Cuban association other than the origin of those
16
    brands and individuals such as Benji Mendenez?
17
              No, not that I'm aware of.
18
         Α.
19
               (Martinez Deposition Exhibit 3 was
    marked for identification and is attached to the
20
21
    transcript.)
22
              MR. DEUTSCH: Is this a new one?
```

```
1
              MR. FRANK:
                           This is a new one.
2
              MR. DEUTSCH: And this is different than
3
    Abbot 3?
4
              MR. FRANK: Yes.
5
                             The number is the same on
              MR. DEUTSCH:
6
    the bottom.
7
              MR. FRANK:
                           Yes.
                                 It is different.
8
              We have here Martinez Exhibit 3,
    GENC0004107, then GENC0004132 to 4149.
9
10
              Can you please identify this document.
11
              MR. DEUTSCH: I just want to say for the
12
    record, that these are not -- these are not all
    the consecutive serial numbers of documents that
13
14
    were produced by General Cigar Company to
15
    Cubatabaco, and this is, as far as I know, and I
    will ask counsel, a selection that his firm made
16
    of documents within that production to put
17
18
    together and show as an exhibit to a witness.
19
              Is that correct?
20
              MR. FRANK: That's correct.
                                            This is the
21
    cover page on the section concerning Partagas of
    the document that begins at GENC0004107.
22
```

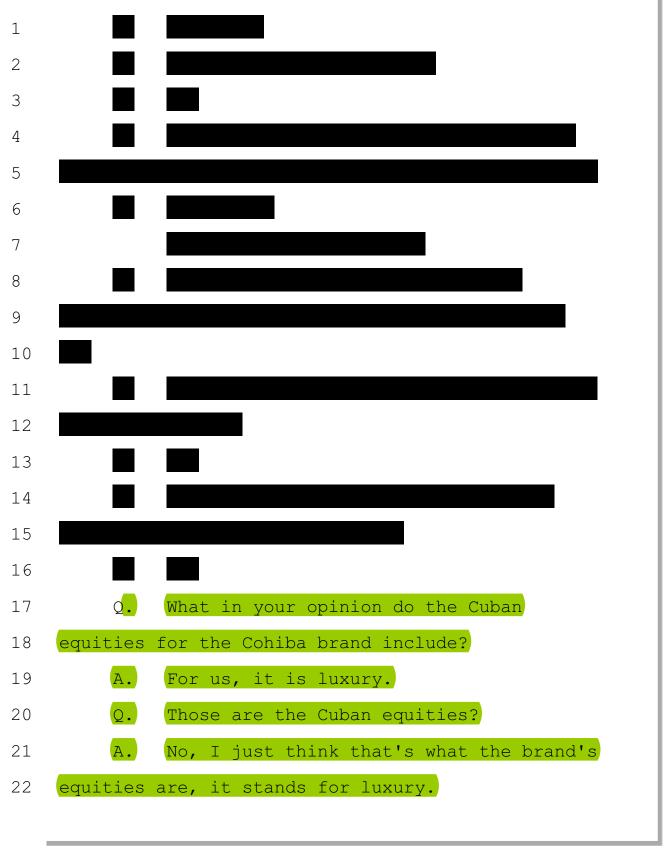
1 Α. Okay. 2 Q. Ready? 3 Α. Yes. Can you please identify this document. 4 Q. 5 This appears to be a version of the 2017 Α. 6 Partagas brand plan. If you could direct your attention to 7 8 Bates 4141. It says on this Partagas Vision. Our 9 most preeminent Cuban brand. Utilizing the extensive heritage of Partagas (including storied 10 11 past --12 THE COURT REPORTER: I am sorry. The 13 extensive heritage of? 14 Scratch that. MR. FRANK: 15 16 17 18 19 20 21 22



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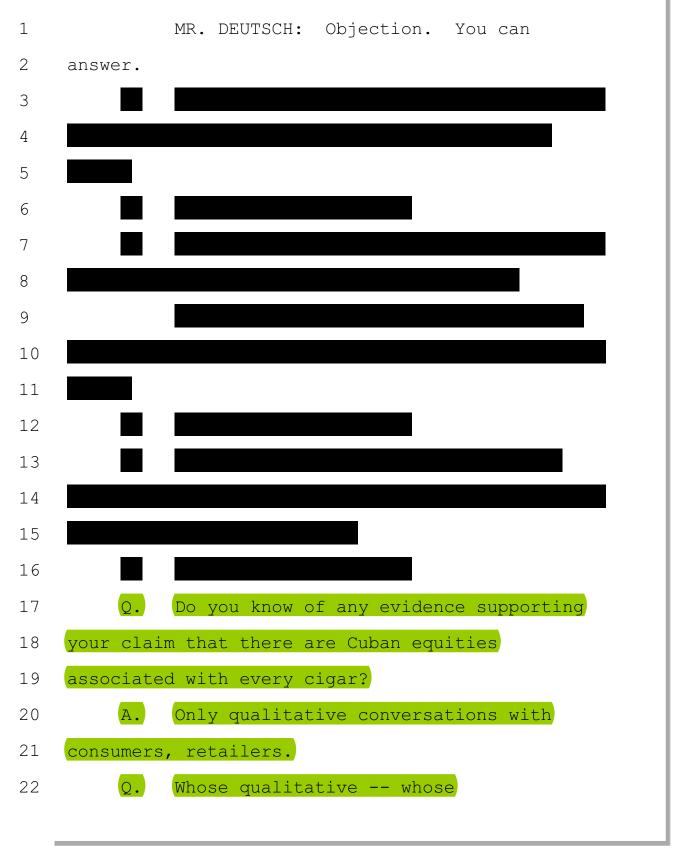


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```
0.
              Does the Cohiba brand have Cuban
1
2
    equities?
3
         Α.
              Yes.
         0.
              What are those Cuban equities in your
4
5
    opinion?
         Α.
6
              It is a cigar, I can give -- my earlier
7
    statement, I think that there is a general
    connection between cigars and Cuba, and the Cohiba
8
9
    brand would have that Cuban equity connection as
10
    much as any other cigar in the industry.
              So every cigar in the industry has Cuban
11
         Q.
    equities just by matter of fact that they're a
12
    cigar?
13
              I believe the people make
14
    generalizations of the connection between cigars
15
    and Cuba.
16
              All cigars?
17
         A.
18
              In the eyes of consumers, many. Maybe
19
    not all.
20
         0.
              Do they make those connections for the
    CAO brand cigar?
21
         Α.
22
              They do. In fact, our brand ambassador
```

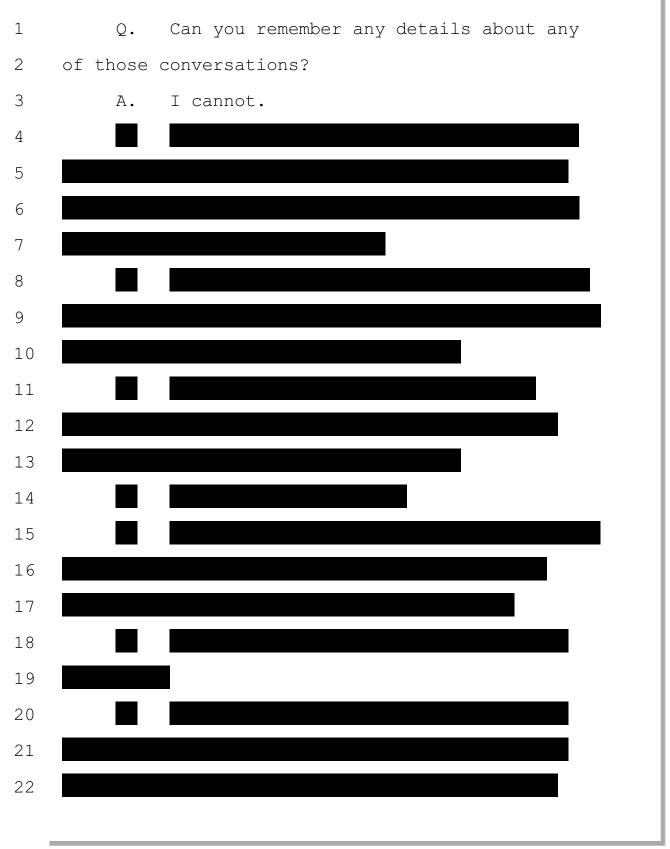
- is a gentleman by the name of Rick Rodriguez, who
- is Cuban, and there is strong connection to the
- fact that he is Cuban and there is connection to
- that, so yeah, a lot of that --
- 5 Q. Where is that documented? Is that
- 6 documented any place?
- 7 MR. DEUTSCH: You can answer that
- 8 question.
- 9 A. That Rick Rodriguez is Cuban?
- 10 Q. No. That the Cuban -- that there are
- 11 Cuban equities to the CAO brand.
- 12 A. Well, I made the connection via Rick
- 13 Rodriguez, who is Cuban.
- Q. But if there any -- Do you have any
- 15 documentation demonstrating that there are Cuban
- 16 equities connected --
- 17 A. Not --
- 18 Q. -- to the CAO brand?
- 19 MR. DEUTSCH: Hold on. Please don't
- 20 answer until he has finished.
- MR. MARTINEZ: I apologize.
- 22 Q. Do you have --

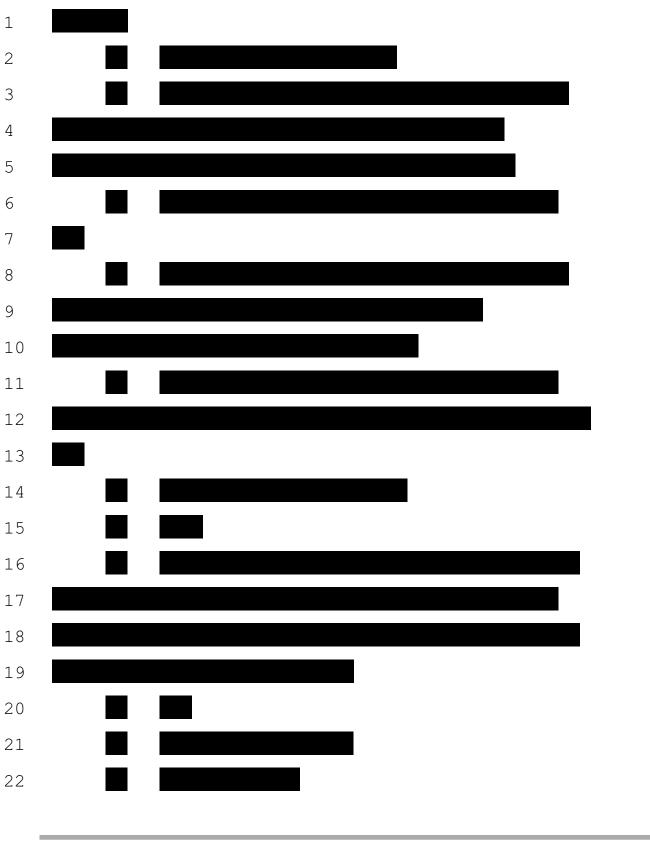


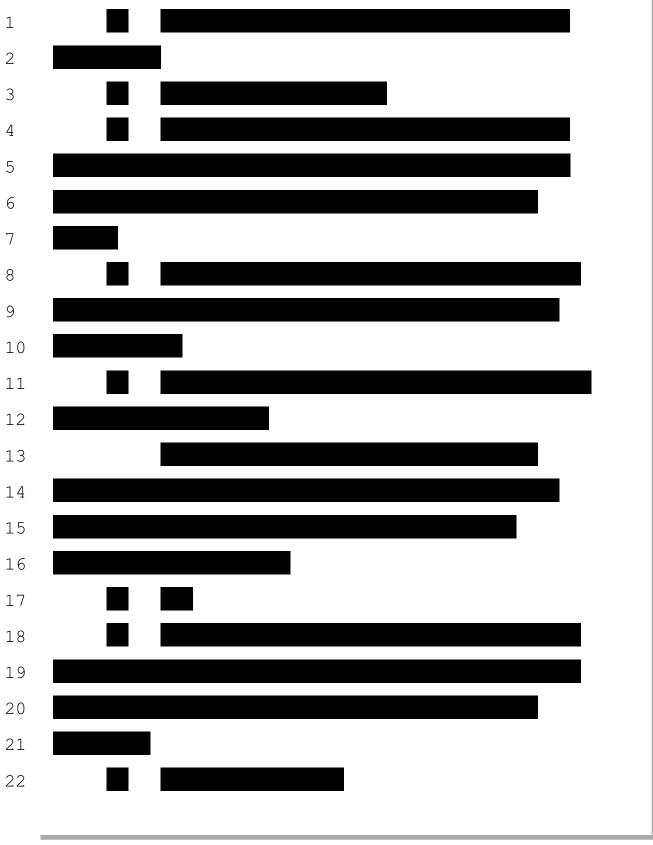
```
conversations?
1
         Α.
2
               One-on-one conversations.
3
         0.
              Between who?
              Myself, retailers, consumers.
4
5
              When did those conversations -
              It could have --
6
               -- occur?
7
         Α.
              Sorry. Could have occurred anywhere
8
    between January of 2013 and present day.
9
10
               Did you take any notes about those
11
    conversation --
12
               I did not.
               -- about those conversations? Did you
13
    memorialize those conversations in any way?
14
15
               I did not.
               Did you talk to anyone else about those
16
    conversations?
17
18
               I did not.
19
               Do you know how many conversations there
20
    were?
               I can't recall.
21
22
         0.
               Can you recall any facts about any
```

```
conversation?
1
2
         Α.
              Of course.
3
               What -- can you provide those -- provide
         Ο.
4
    any fact about any conversation demonstrating that
5
    there were Cuban equities -- Strike that.
6
               Can you provide any fact about a
7
    conversation you had with a consumer indicating
    that there are Cuban equities associated with all
8
9
    cigars?
              Not with all. To clarify, I didn't say
10
         Α.
    that all cigars, but many cigars consumers find
11
12
    connections with Cuba.
13
              Which cigars particularly have Cuban
         Q.
    equities?
14
15
         Α.
               Partagas, Punch, Hoyo de Monterrey,
    Arturo Fuente, several others, Padron. So, like I
16
    said, not all but many.
17
              Other than Padron, Arturo Fuente, Hoyo
18
19
    de Monterrey --
20
               THE COURT REPORTER: I need that again.
21
    Sorry.
22
               Sorry. Other than Arturo Fuente, Punch,
```

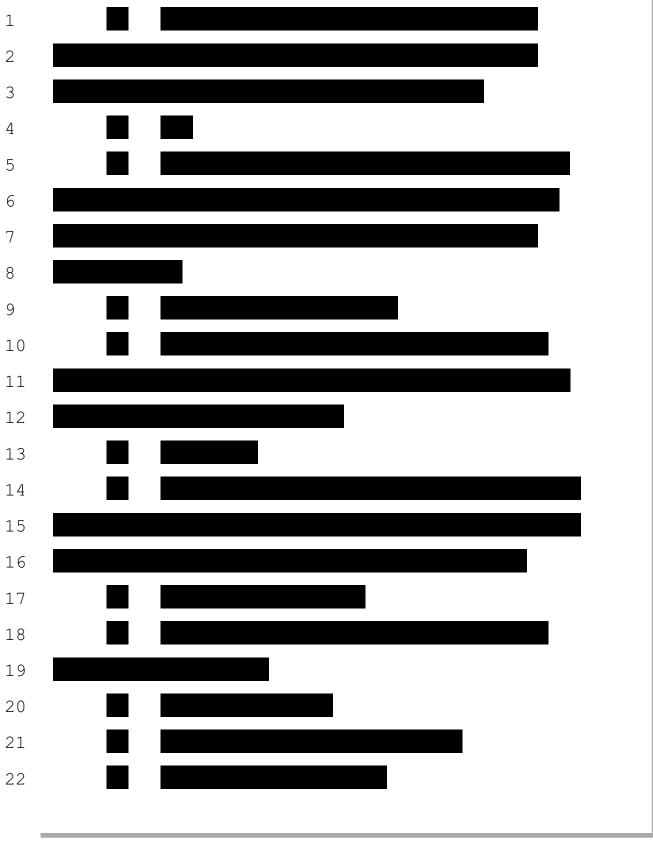
```
Padron, Hoyo de Monterrey and Partagas, are there
1
2
    any other brands that have Cuban equities?
3
              Bolivar -- I am trying to think of other
         Α.
    brands.
             I can't recall them right now off the top
4
5
    of my head.
6
         Q.
               Is your statement there that that are
7
    Cuban equities associated with Arturo Fuente, is
8
    there any research that you have seen to support
9
    your claim that there are Cuban equities
10
    associated with Arturo Fuente?
11
              No.
12
               Is there any evidence that you have seen
13
    to support your claim that there are Cuban
    equities associated with Arturo Fuente?
14
15
               Just in conversation.
16
              Other than conversations -- for those
    conversations, do you have any evidence -- any
17
18
    notes of those conversations?
19
               I do not.
              Do you have any document written after
20
         Q.
21
    the fact memorializing those conversations?
22
               I do not.
```



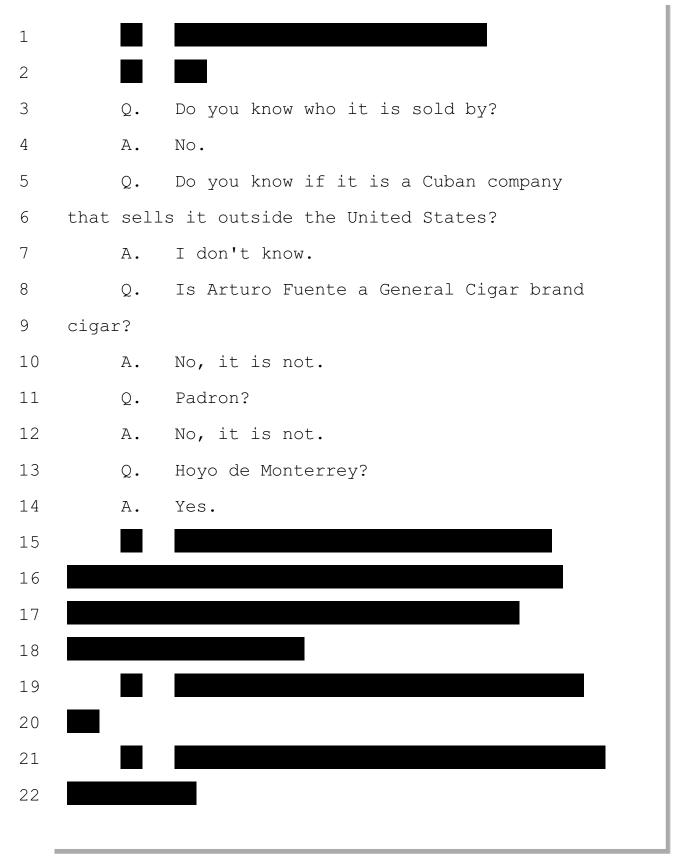


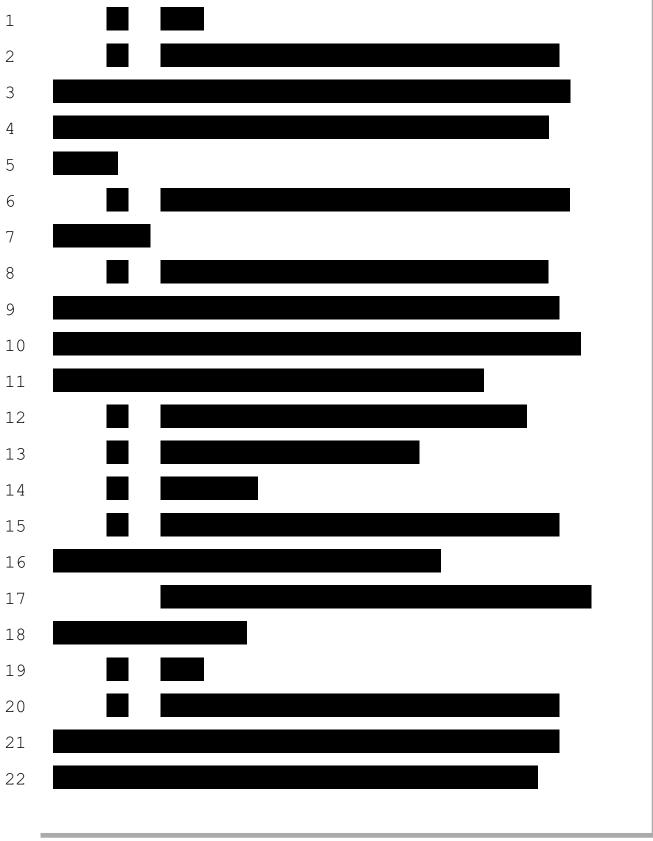


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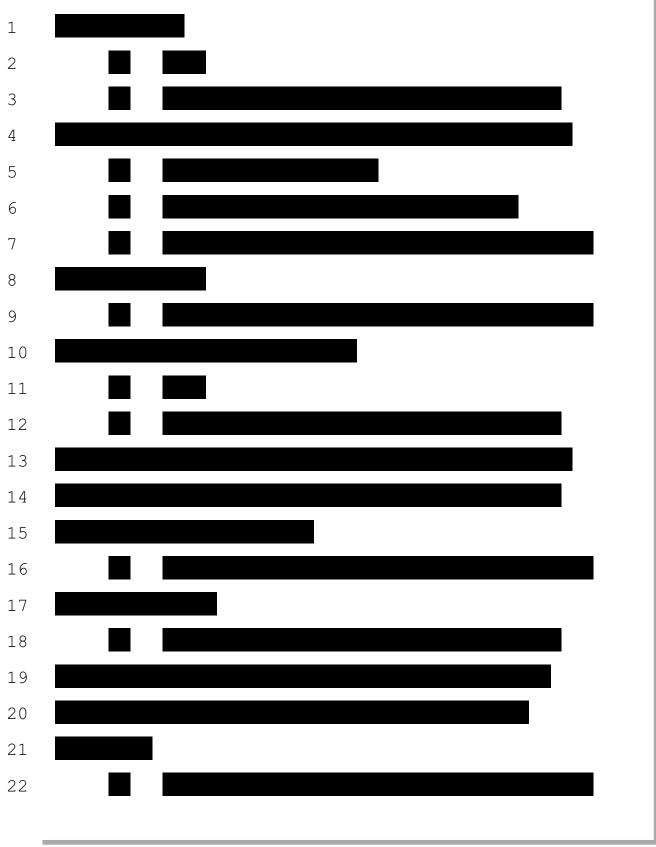


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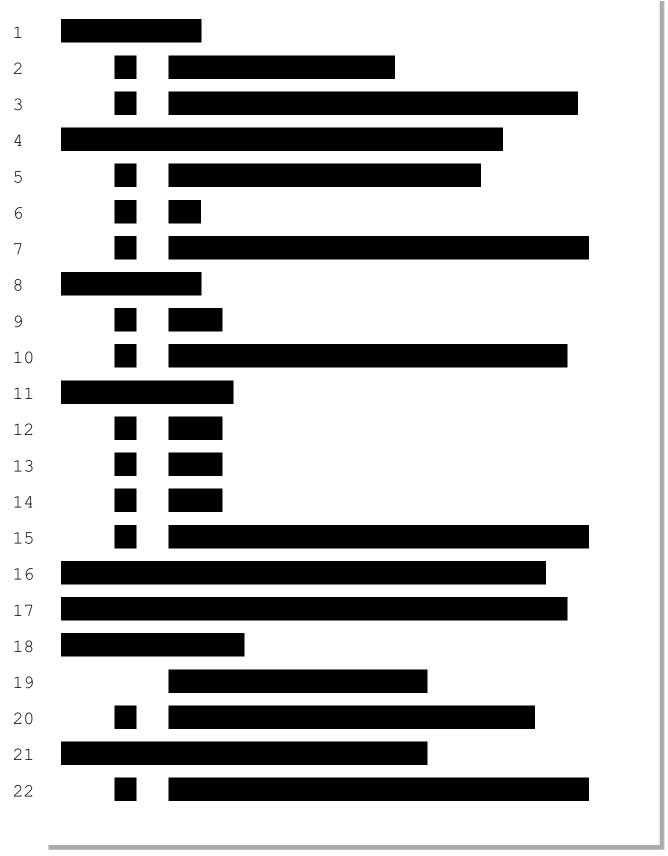




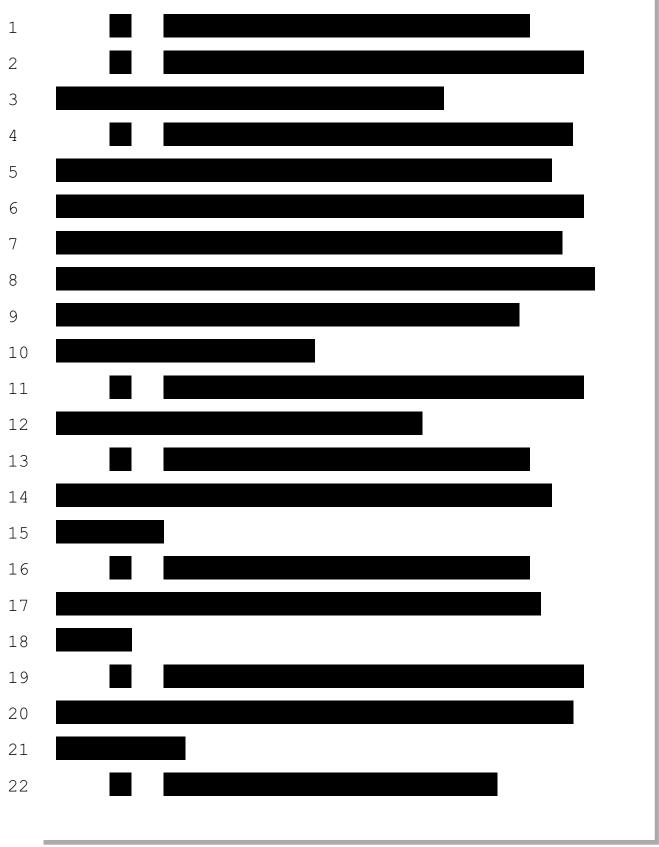
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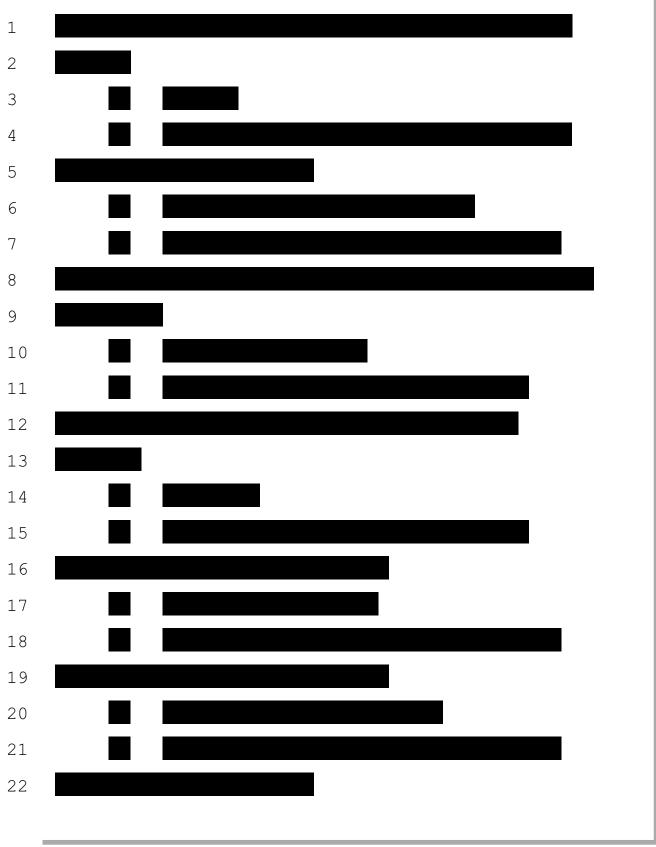


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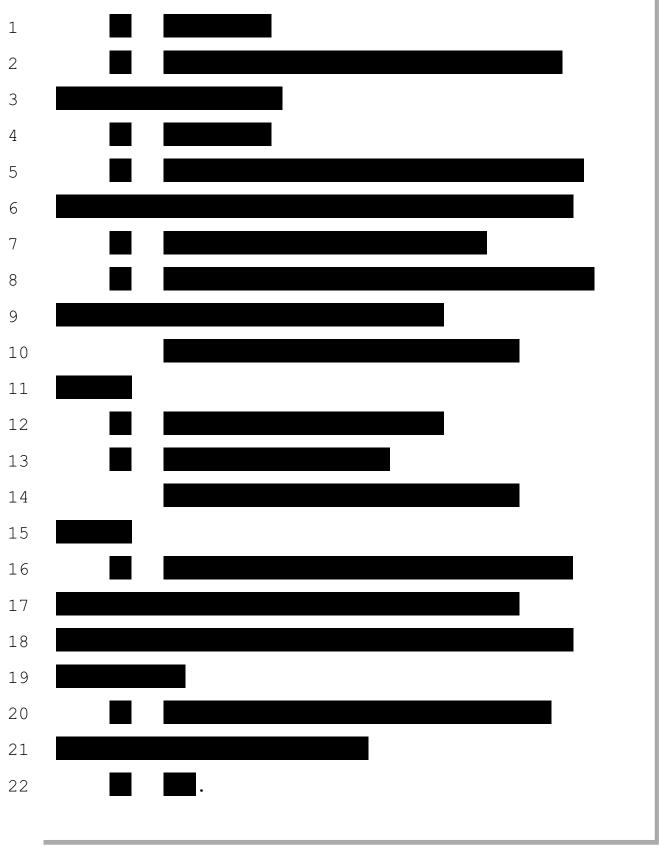


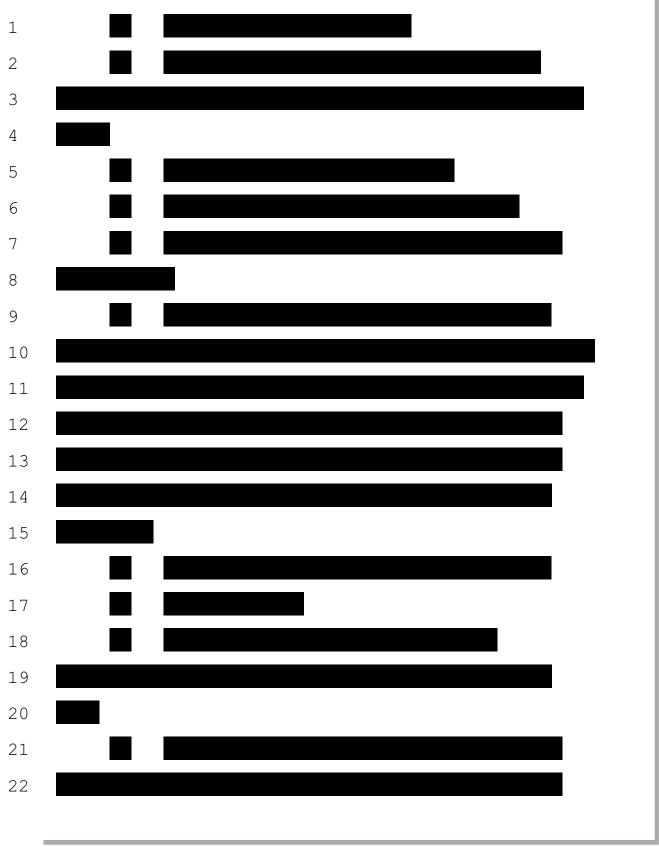
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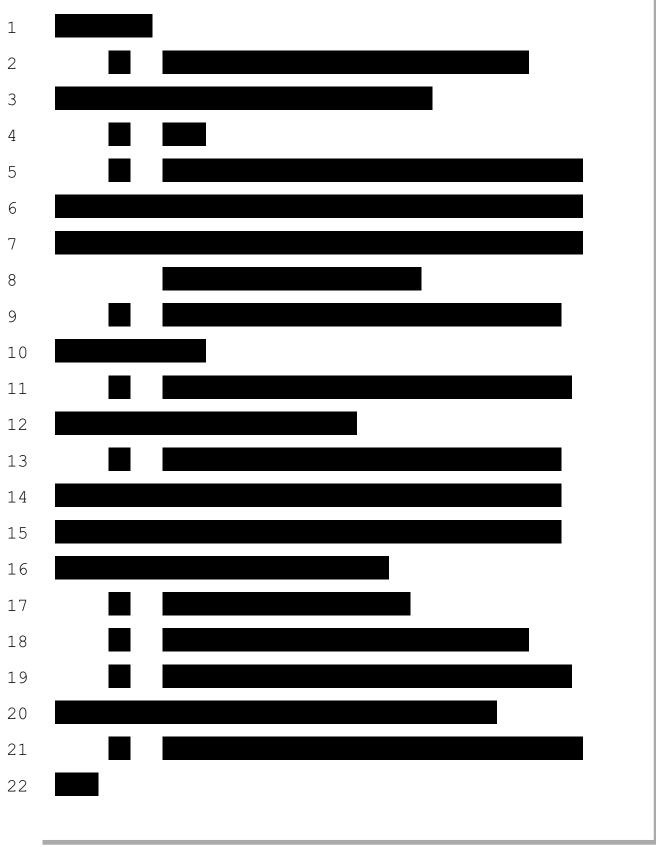


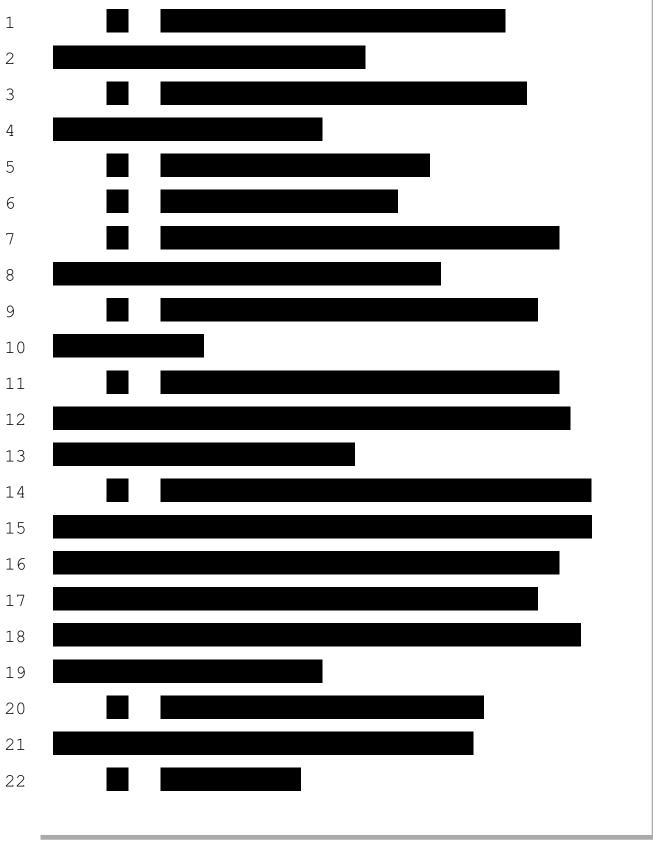


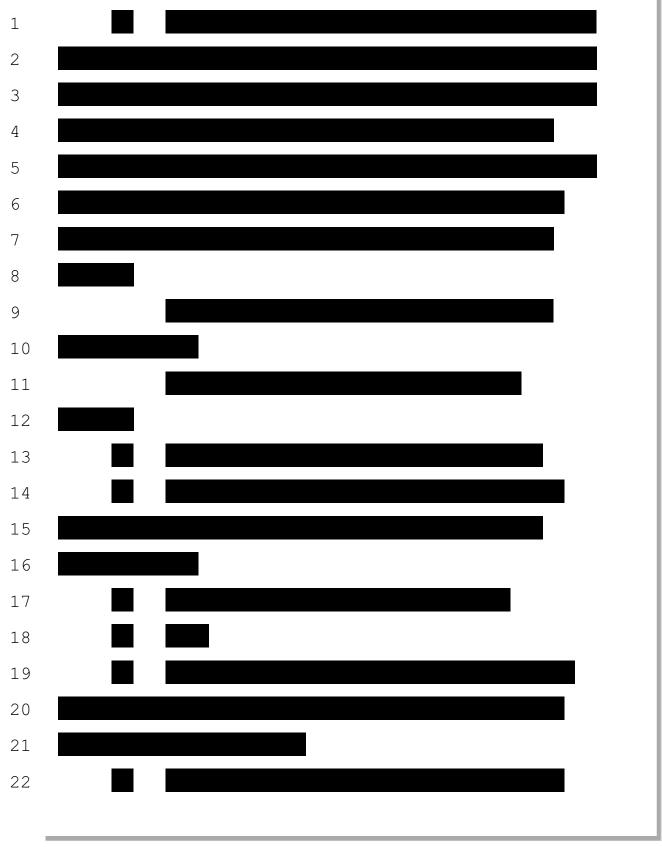
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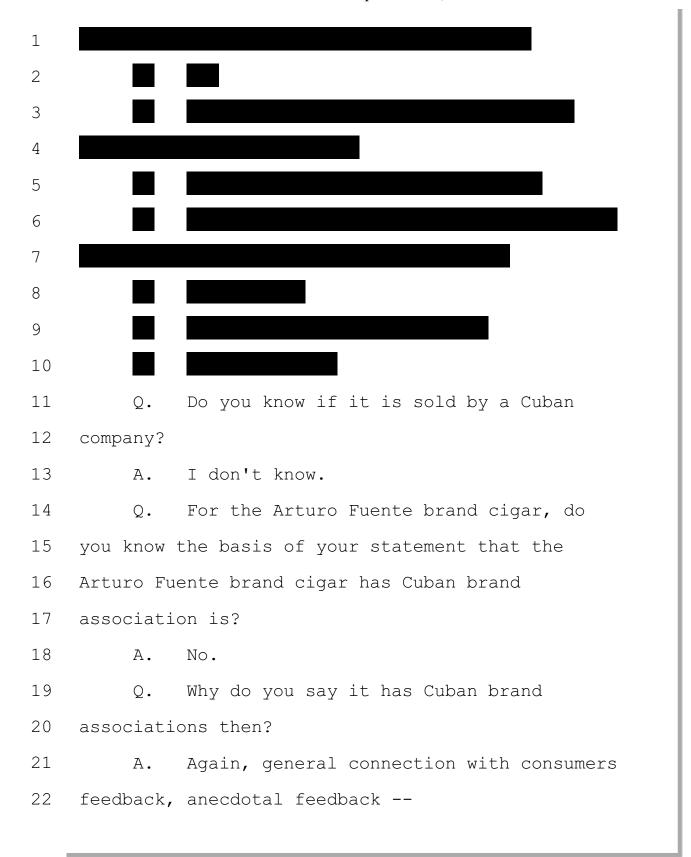




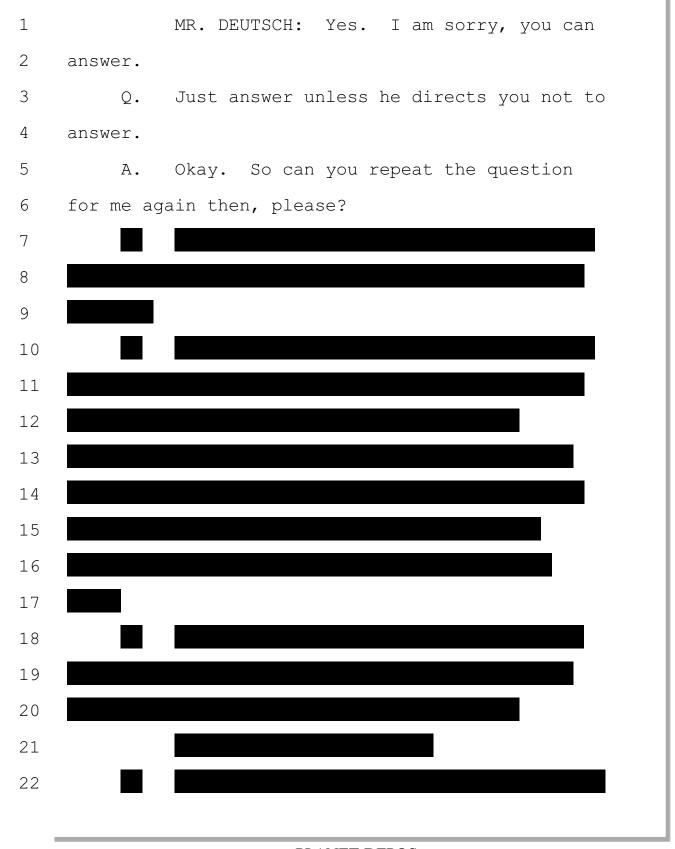


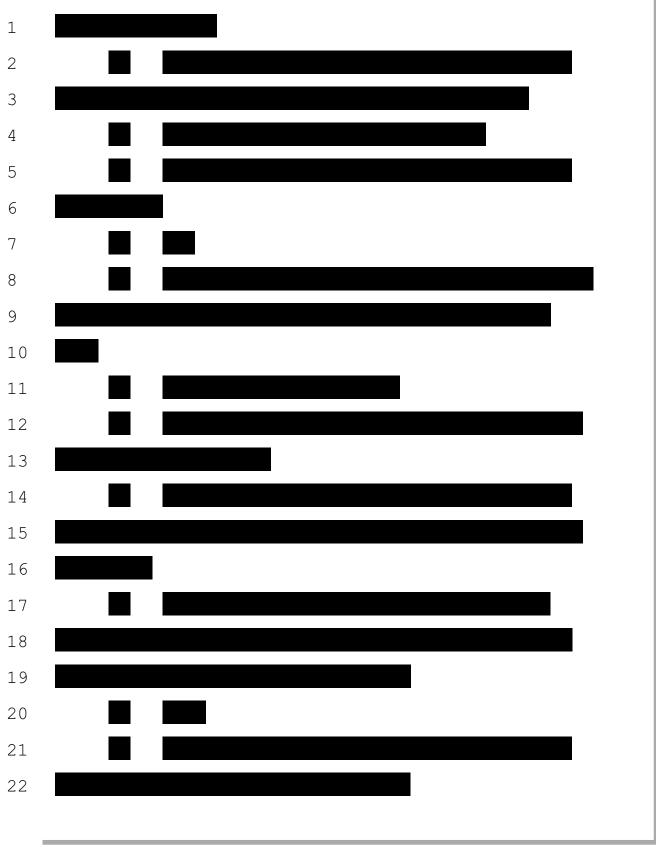


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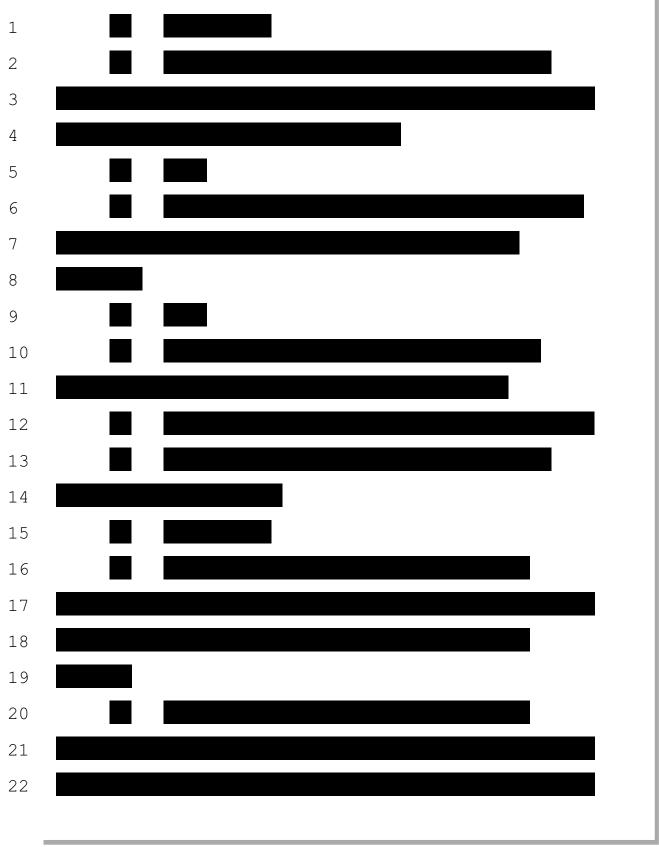


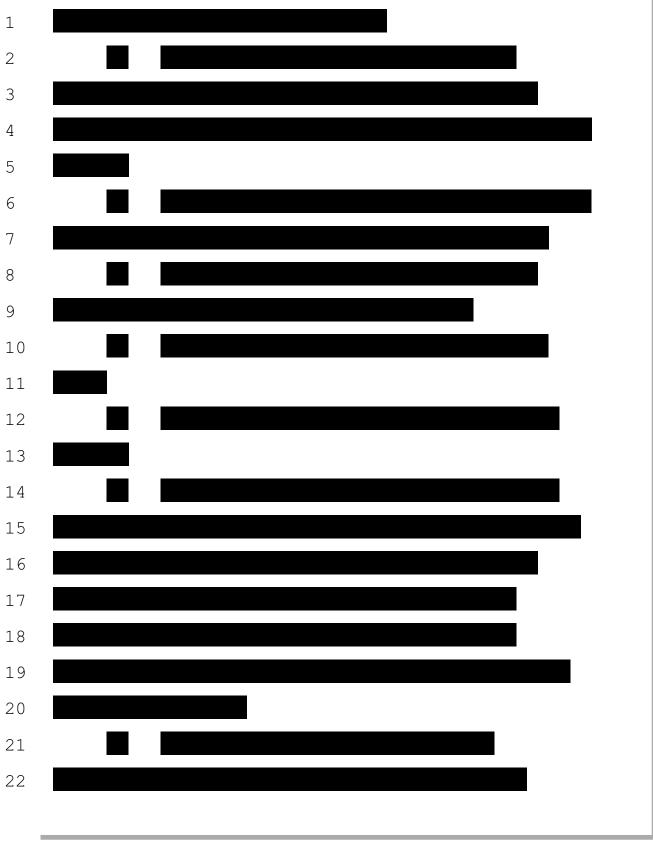
```
1
         Α.
              I did not.
2
              For Padron, what forms the basis of your
3
    statement that the Padron brand cigar has Cuban
    associations?
4
              The Padron family, there -- you know,
5
         Α.
6
    consumers' association, strong associations and
7
    connections with that family in Cuba.
8
              Anything else?
         Q.
9
         Α.
              No.
              Are there any other brands that have
10
         Q.
    Cuban brand association other than the ones you
11
12
    have already identified?
13
              None that I can think of right now.
         Α.
14
         Q.
               In your opinion, do you know what are
15
    the Cuban equity associations -- strike that.
16
               What is your understanding of the Cuban,
    strongest Cuban equity associations amongst cigar
17
18
    brands, what, in your opinion, to what does that
19
    refer?
20
              MR. DEUTSCH: Objection. Asked and
21
    answered.
22
              MR. FRANK: You can answer.
```

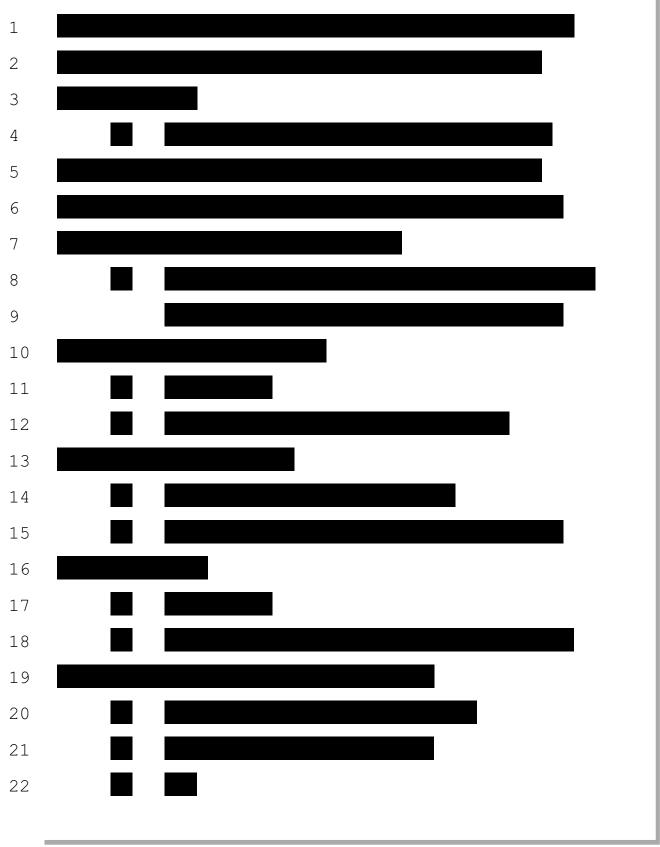




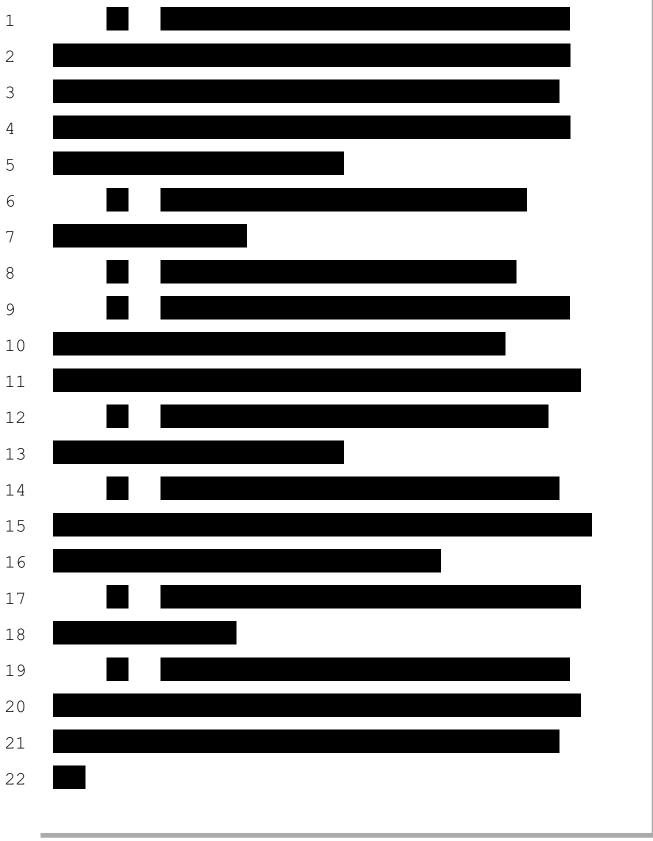
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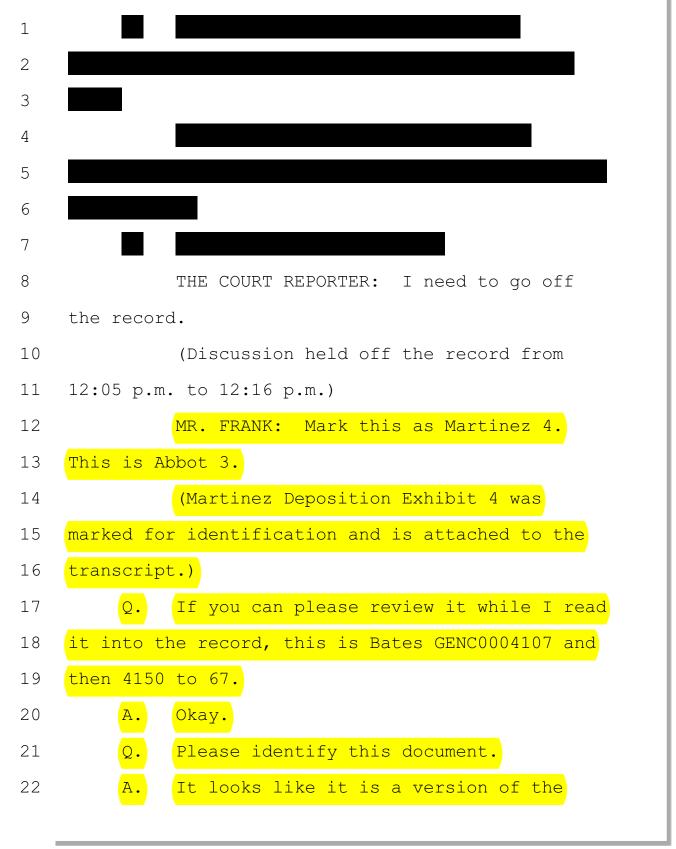






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- 1 2017 brand plans.
- 2 Can you tell when this version is from?
- The cover page indicates April of 2016.
- 4 Q. Are you familiar with this document?
- 5 Have you seen this document before?
- A. Some of these pages don't look familiar.
- 7 It looks like it might have been like a working
- 8 document that Steve would have been putting
- 9 together, so I don't know if I had actually
- 10 seen -- I don't think I had seen this version of
- 11 it, because there is a lot of FPOs and information
- 12 here that doesn't look familiar to me or even
- 13 relevant.
- 14 O. Mr. Abbot had testified that he met with
- 15 you to review this document. Do you have any
- 16 reason to believe that was inaccurate?
- 17 MR. DEUTSCH: Objection. Obviously, the
- 18 transcript of the Abbot deposition will show what
- 19 the witness actually testified to. The witness
- 20 has testified that -- I will permit the witness to
- 21 answer whether he met with Mr. Abbot to review
- 22 this document.

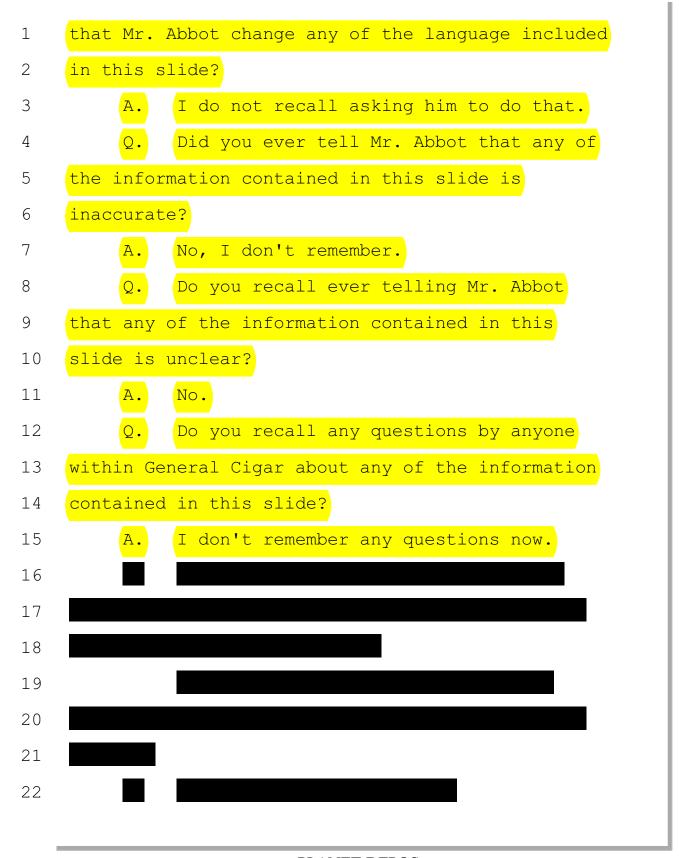
```
Yes, I can't recall if he and I reviewed
1
         Α.
2
    this version of this plan, but, again, as I look
3
    at these, several of these pages don't look
4
    familiar, some don't seem relevant, and a lot of
5
    it is FPO, et cetera, that I don't know why he
    would have reviewed this version with me.
6
7
              You would meet with Mr. Abbot every two
         0.
8
    weeks approximately; is that correct?
9
         Α.
              Yeah.
10
         Q.
              And you would visit -- you would
11
    review -- you would discuss with him his
12
    preparation of the information concerning Cohiba
13
    for the annual brand plan; is that correct?
14
         Α.
              Yes.
15
         0.
               Can you tell if this document was shared
    with anyone else?
16
17
         Α.
               I would assume -- In this state, I would
18
    assume no.
19
               Can you turn to Bates number 4151, it is
    the third page.
20
21
               Yes.
         Α.
              Mr. Abbot testified that he created this
22
```

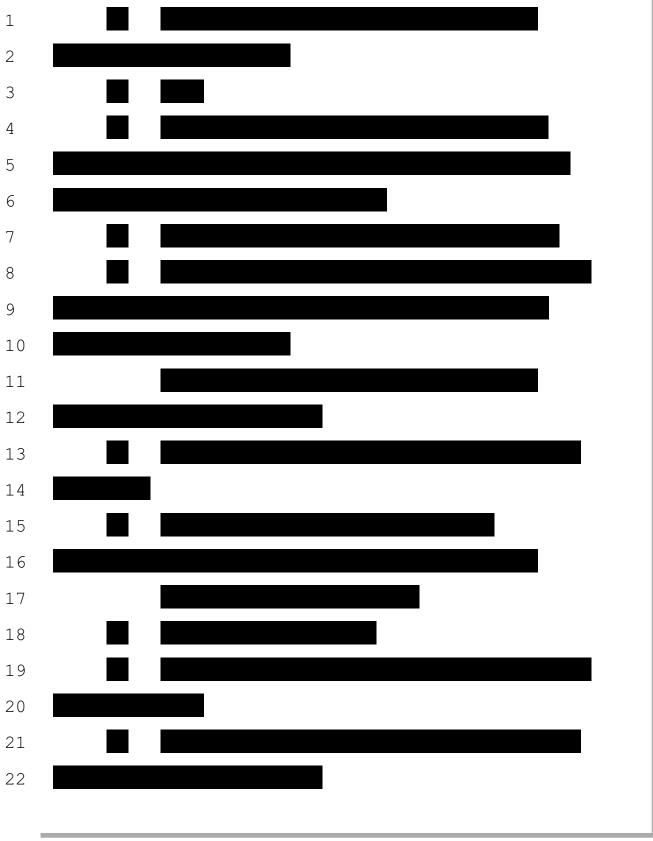
```
slide; do you agree?
1
2
         Α.
               Yes.
               Does this slide look familiar to you?
3
4
               It does.
         Α.
               Do you believe that you've reviewed this
5
         Q.
6
    slide previously?
7
               Yes, I most likely have, yes.
         Α.
8
         Q.
               Did you have a meeting with Mr. Abbot
9
    concerning the information on the slide?
10
               I would assume at some point, yes, I
         Α.
    did, whether in this document or in subsequent
11
12
    documents.
13
         Q.
               Do you recall asking Mr. Abbot any
14
    questions concerning the information contained in
15
    the slide?
               I don't recall asking him any questions
16
         Α.
    about it, no.
17
18
               Do you know if this slide was included
         Q.
19
    in the final PowerPoint presentation presented in
20
    the annual meeting?
               I can't recall unless I see the final
21
         Α.
22
    dock.
```

1 Q. Do you recall any conversation with 2 Mr. Abbot about why or why not? 3 MR. DEUTSCH: Objection. 4 Could you clarify why or why not what? Α. 5 Strike the question. Q. 6 Did you suggest that Mr. Abbot eliminate 7 this slide? 8 I do not recall asking him to do that, Α. 9 no. 10 Do you recall asking Mr. Abbot to 11 eliminate any information contained in the slide? 12 I do not recall asking him to do that, Α. 13 no. 14 Do you know why Mr. Abbot included this Q. 15 slide in this presentation? 16 Α. I don't know what he was thinking when 17 he put it together. 18 Did you ever think to yourself at the Ο. 19 time why would Mr. Abbot include this information? 20 Α. No, I don't think I ever questioned why 21 he would have included this information or not.

Did you ever -- Did you ever suggest

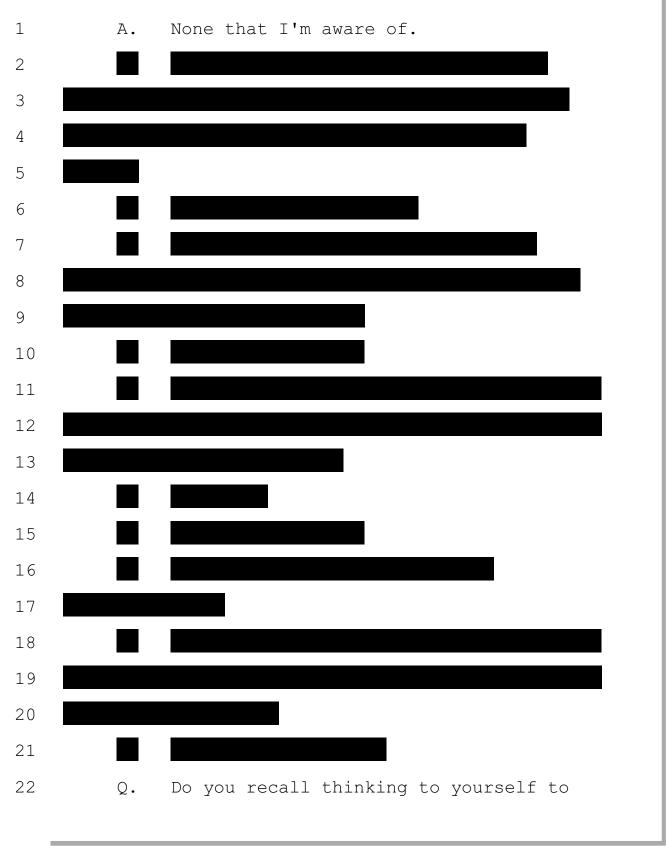
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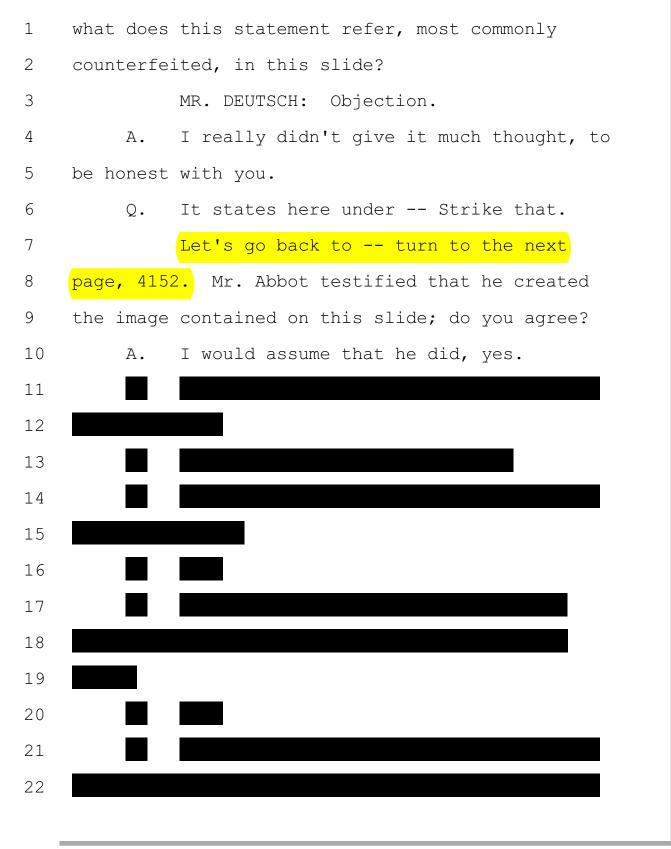


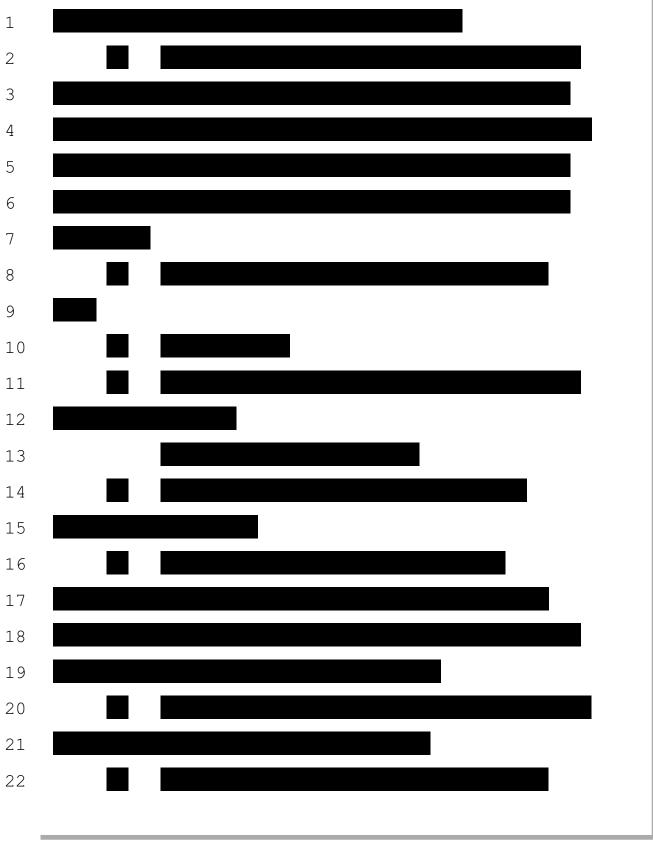


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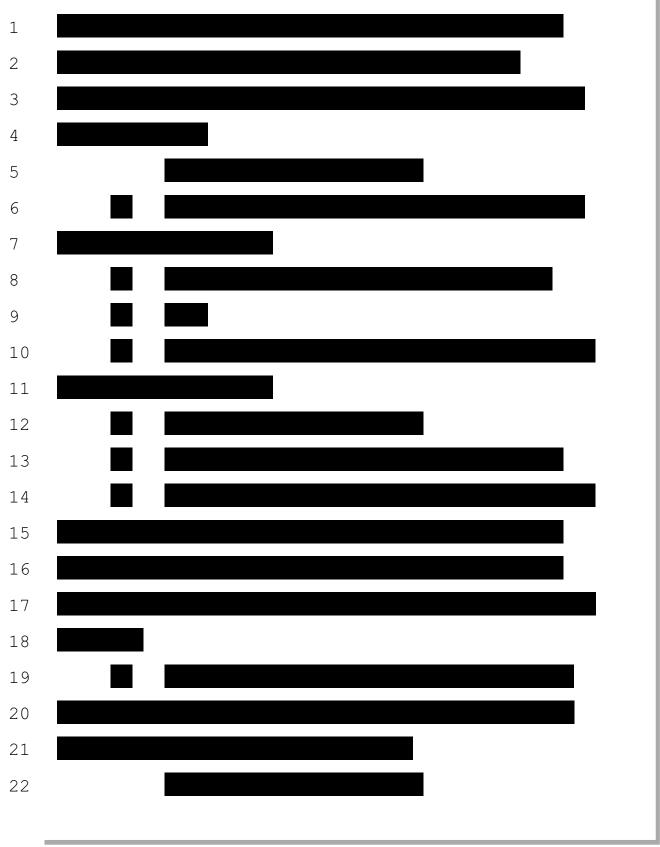
```
Q.
              You previously stated that you regularly
1
    review Cigar Aficionado, articles in Cigar
2
3
    Aficionado; is that correct?
4
         Α.
              Yes.
5
         Q.
              Do you remember ever reading any
6
    articles in Cigar Aficionado about counterfeit
7
    Cuban Cohiba cigars?
              I am sure I have read articles about it
8
         Α.
9
    but no documentation or proof or data to support
10
    an article.
11
         Q.
              Right. But you remember -- you do
12
    remember reviewing articles in Cigar Aficionado
13
    concerning counterfeit Cuban Cohiba cigars?
14
               I don't know specific to Cohiba Cuban
         Α.
15
    cigars, I don't know for certain if --
16
              Do you remember any articles in Cigar
         Q.
    Aficionado or any other publication concerning
17
18
    counterfeit General Cigar Cohiba cigars?
19
              I don't recall that either.
         Α.
20
         0.
              Do you know if any of -- if there are
21
    any seizures by any government agencies of
    counterfeit General Cigar Cohiba cigars?
22
```



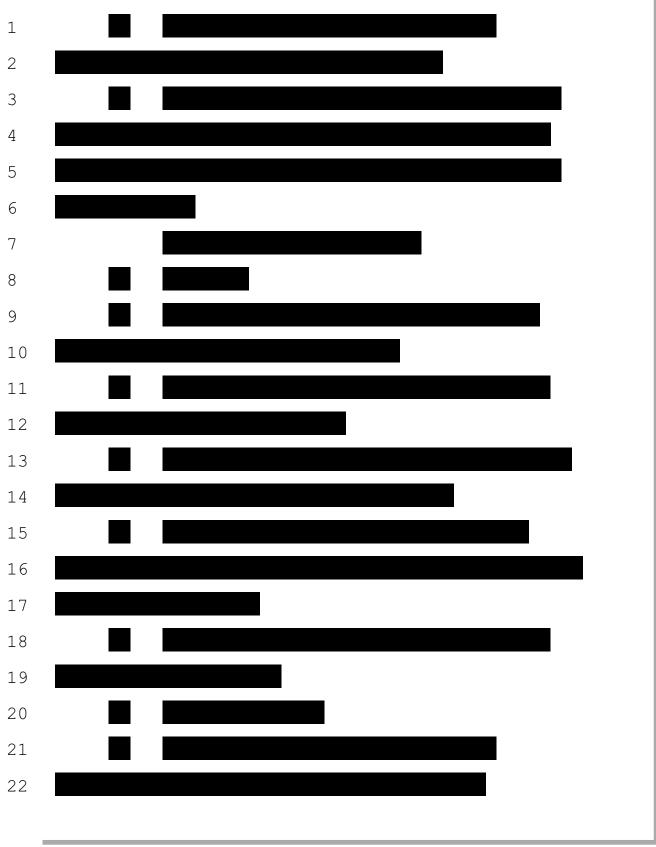




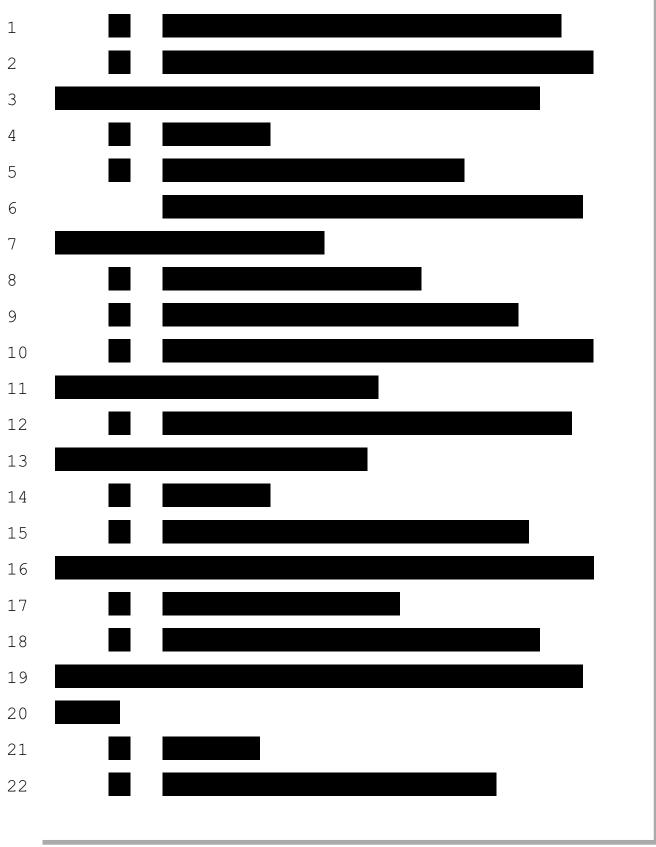
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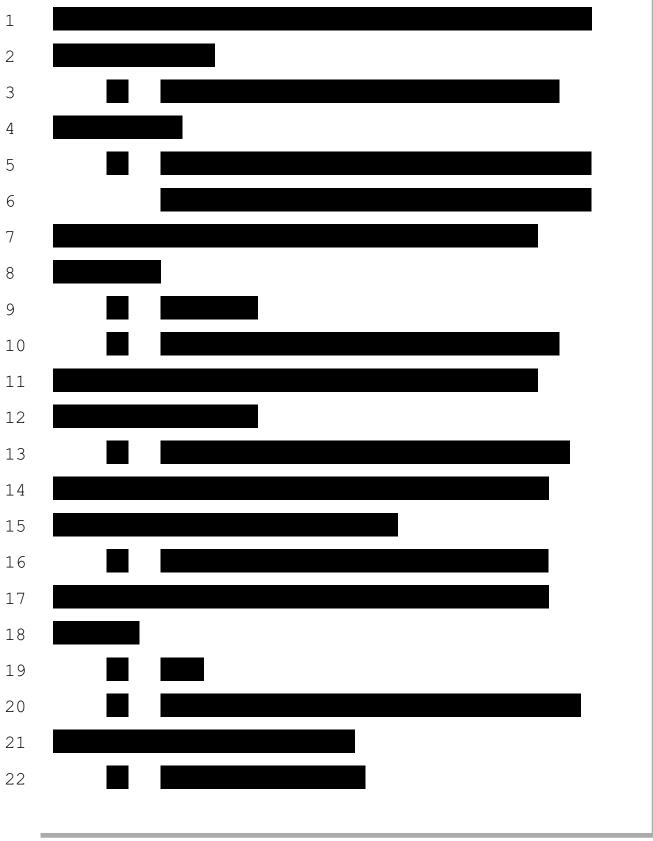


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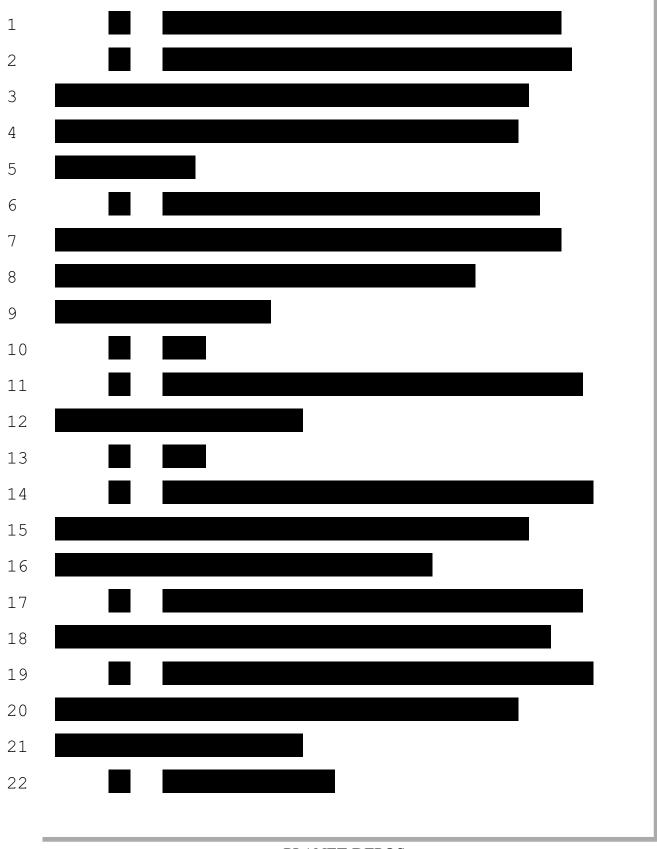


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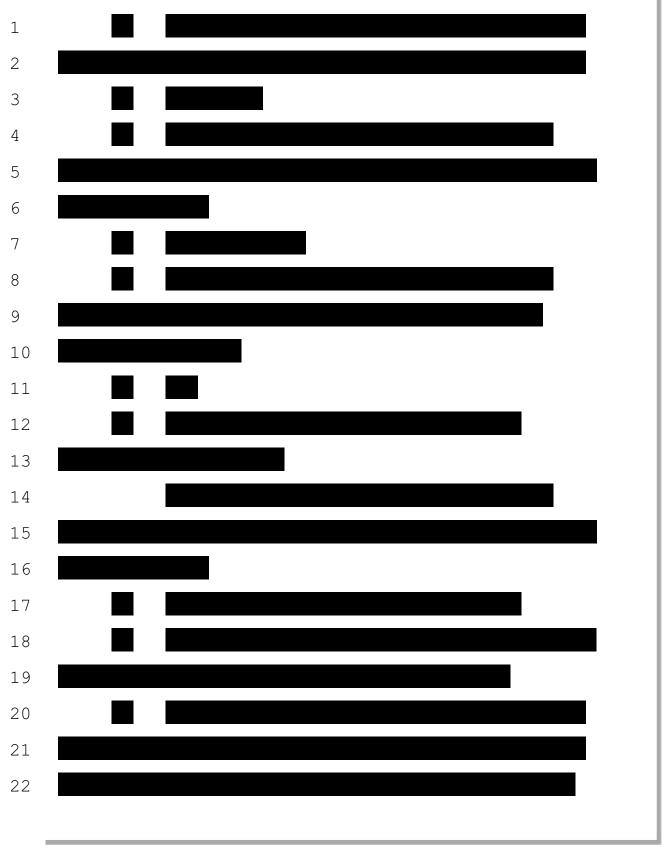




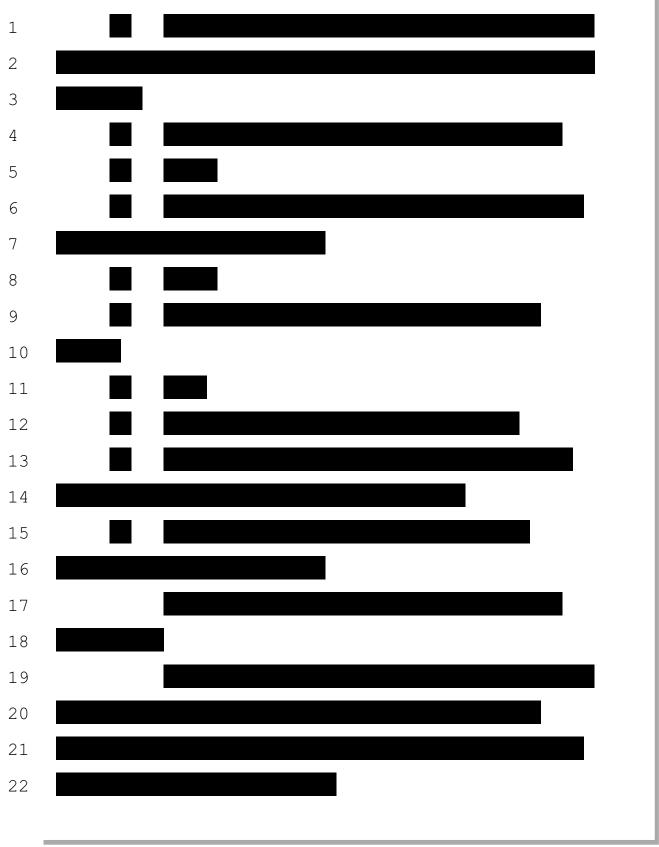
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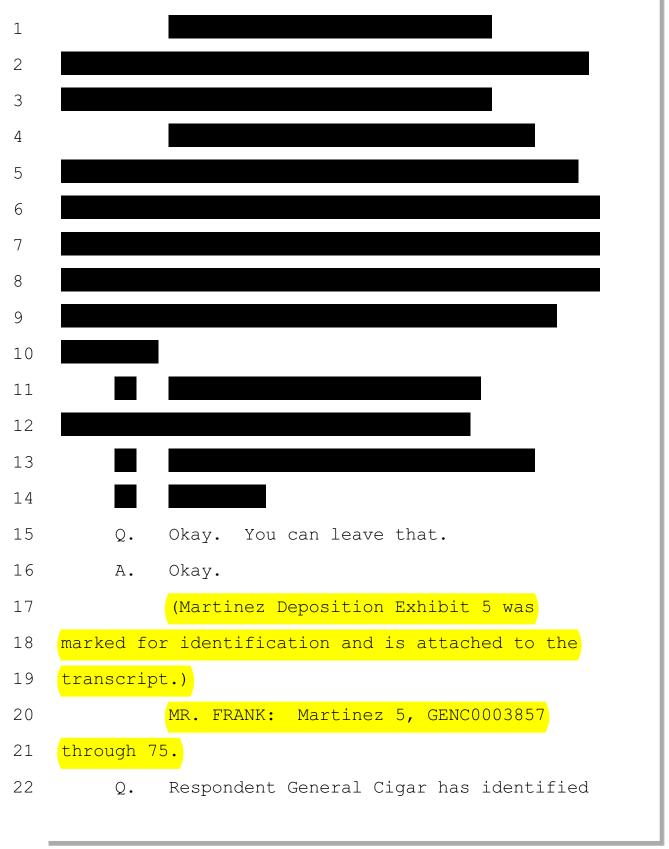
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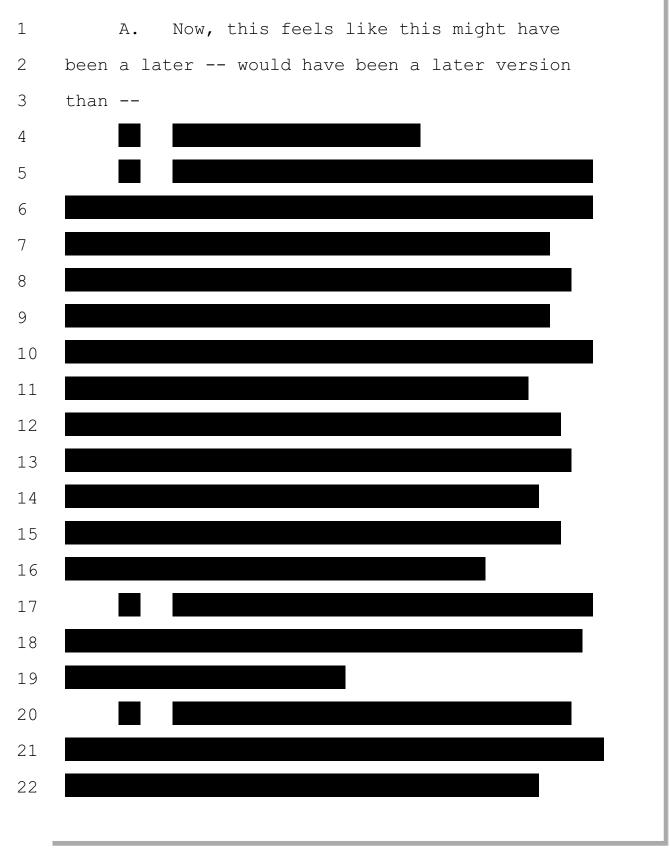
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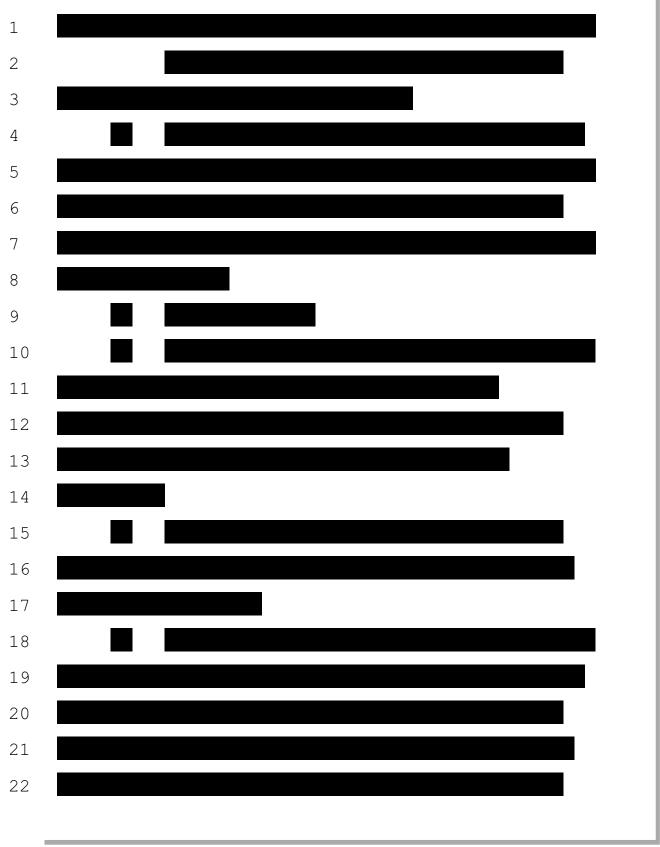


- 1 you as the author of this document in its
- 2 responses to Cubatabaco's Second Set of
- 3 Interrogatory Requests. Does this document -- Can
- 4 you please review this document, review and
- 5 identify this document.
- 6 A. Okay.
- 7 Q. Can you identify this document, please.
- 8 A. You know, I am trying to figure out how
- 9 it is different from the previous one I reviewed.
- 10 I don't know if it was a different version, but it
- 11 looked like there was very similar information. I
- 12 was looking to see if there was -- but, again,
- 13 kind of my same, my same thoughts as when I first
- 14 saw the other one; but this would have been
- 15 something Steve put together, I assume.
- 16 Q. Do you know why General Cigar would have
- 17 identified you as the author of this document?
- 18 A. No.
- 19 Q. Just looking at Bates number 3858, 59,
- 20 60, 61, does it refresh your recollection about
- 21 your responses to my prior questions concerning
- 22 these slides?

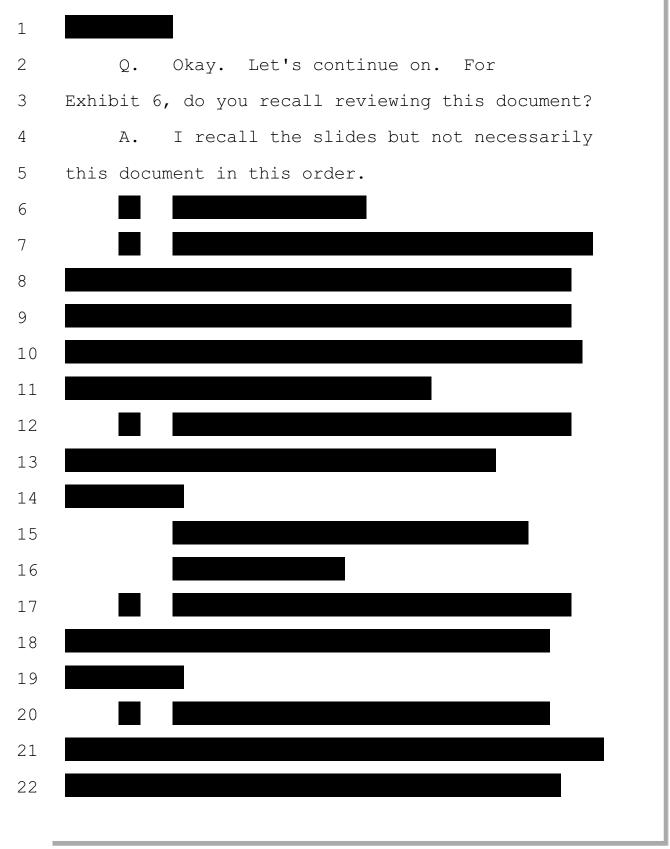
```
Like I said, I hadn't seen these
1
          Α.
2
    before, and this would have been a document --
3
    because I wouldn't have created the brand plans
    for Cohiba. I didn't create this.
4
5
          Q.
               Do you remember any conversations
6
    concerning this document other than what we have
7
    previously discussed?
8
          Α.
               No.
9
10
11
12
13
14
15
16
17
               You can put that one away.
18
         Q.
19
          Α.
               Okay.
               (Martinez Deposition Exhibit 6 was
20
21
    marked for identification and is attached to the
22
    transcript.)
```

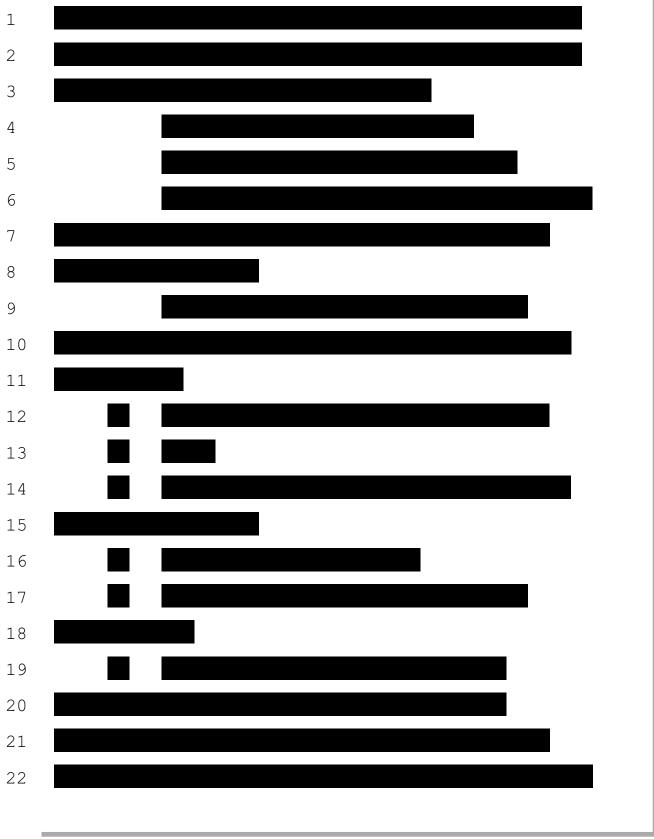
```
MR. FRANK: This is Abbot Exhibit 5.
1
2
              Please review.
3
              MR. FRANK: This is Bates number
    GENC0003699 to 3708.
4
5
         Α.
              Okay.
6
               Can you please identify this document.
7
              This looks like, yet again, another
8
    version of the Cohiba brand plan, two thousand -
9
    I guess it is the 2017 brand plan.
10
               Can you tell if this was the final
         Q.
11
    version of the brand plan?
12
         Α.
               I -- I don't -- Again, like -- I think
    because this page is on here, I know this was
13
14
    thinking later in --
15
         0.
              Can you please identify the picture.
              Yes, I am sorry. Page 3703 would be an
16
    indicator to me that this was a later version.
17
    This would not, again, be a final version, because
18
19
    some of the information in here just isn't what I
20
    can recall was in the final 2017 plan.
21
              What was information that you can recall
         0.
22
    was not in the final presentation?
```

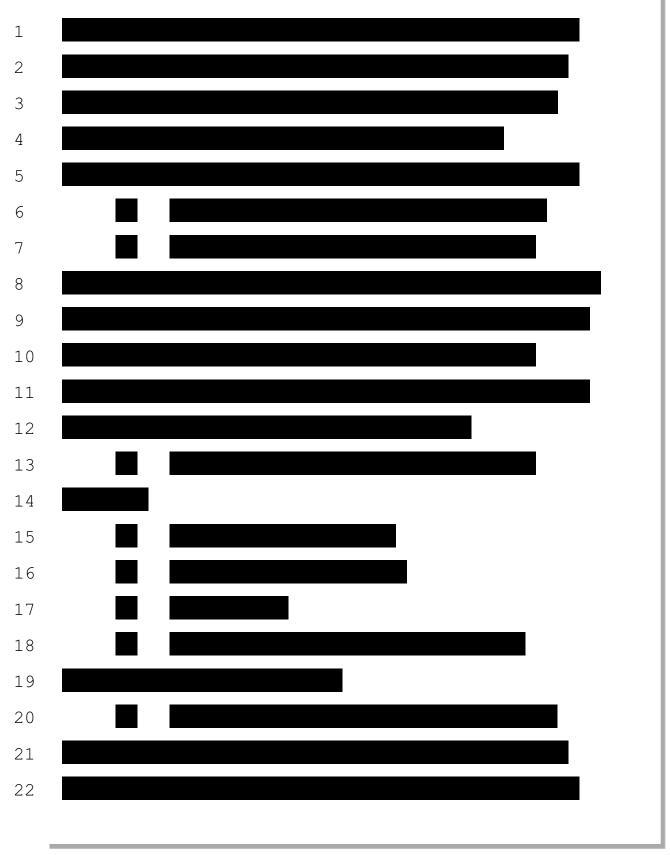




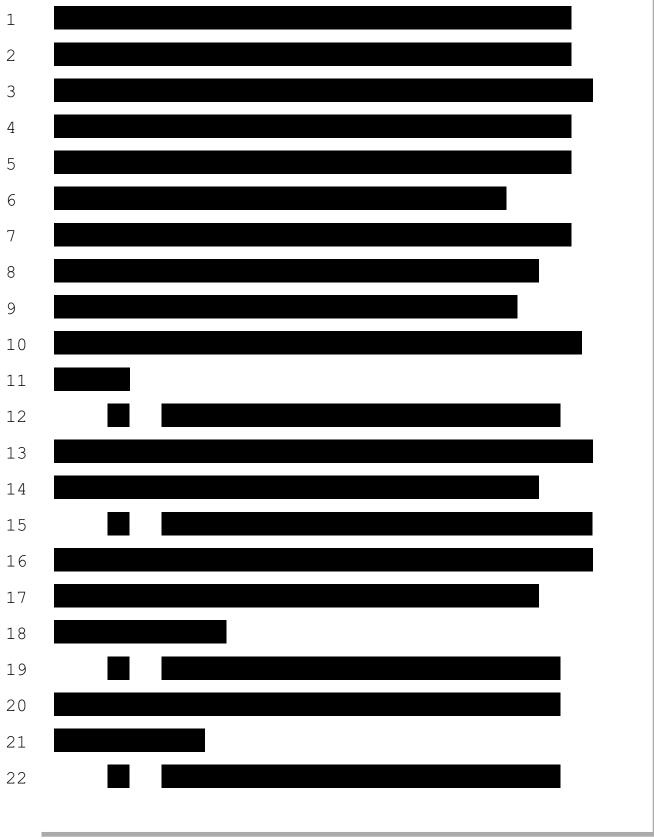
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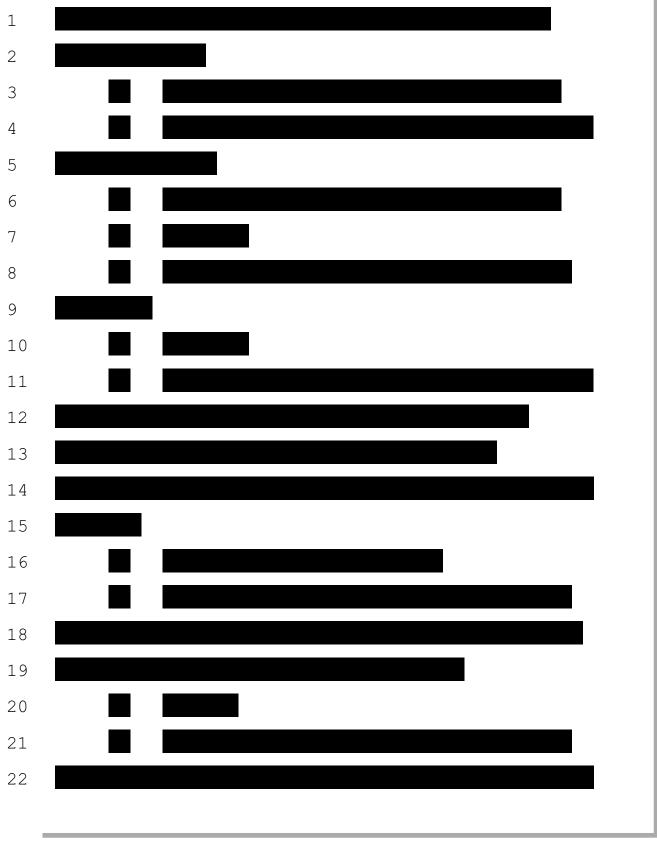




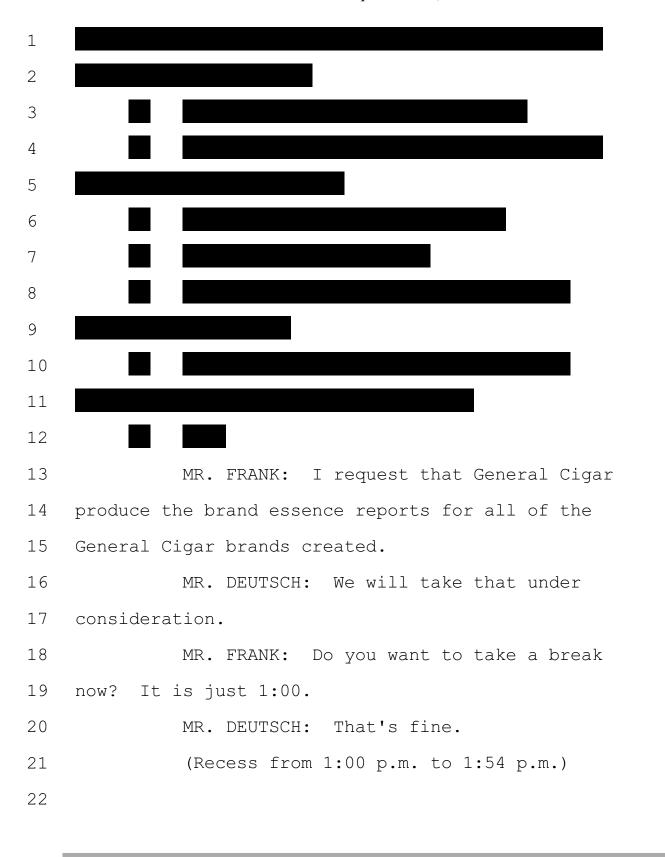


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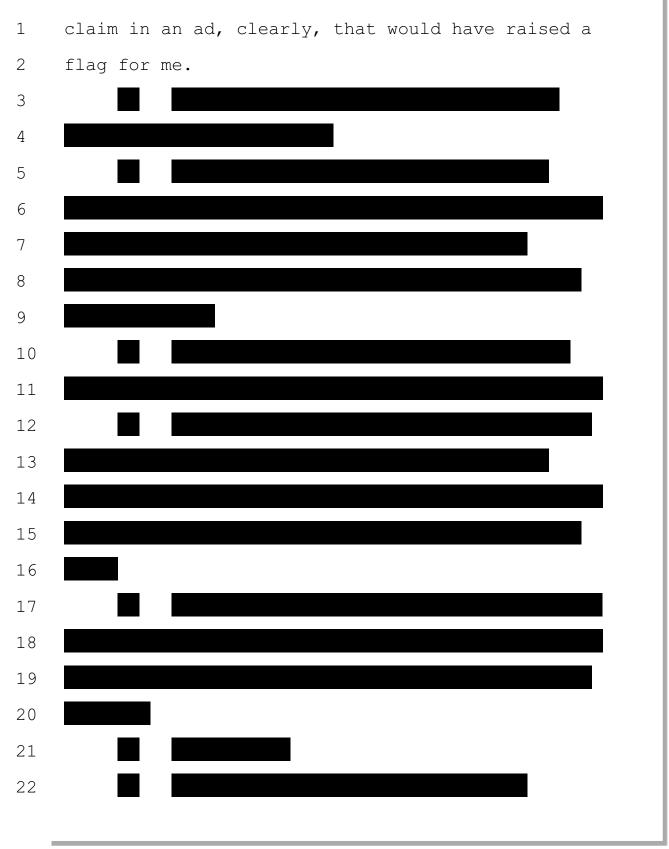




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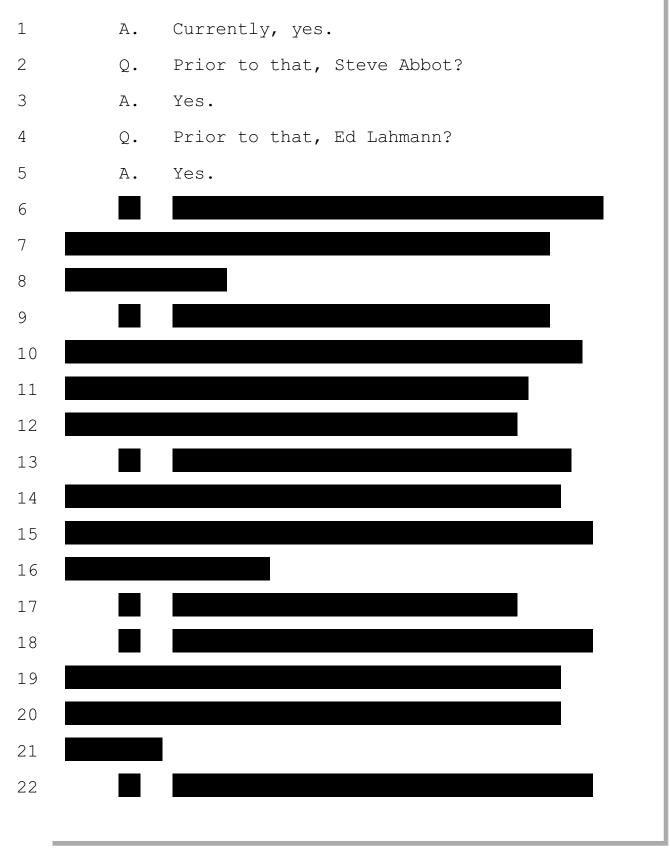
```
1
    BY MR. FRANK:
               In your opinion, is General Cigar's
2
3
    Cohiba cigar known the world over?
4
               MR. DEUTSCH: Objection. You can
5
    answer.
6
               No.
         Α.
               (Martinez Deposition Exhibit 8 was
7
    marked for identification and is attached to the
8
9
    transcript.)
10
               MR. FRANK: Marked as Martinez 8,
    GENC0009254 to 55. This is Abbot 7.
11
               Look at the document and identify it,
12
         Q.
13
    please.
               This appears to be a Cohiba Nicaragua
14
         Α.
15
    creative brief.
         Q.
               Who would it have been created by?
16
               I am trying to think timing wise if this
         Α.
17
    would have been Steve. Yes, it would have been
18
19
    Steve.
             No.
                  It would have been Ed Lahmann.
         Q.
               At General Cigar?
20
              At General Cigar, yes. Ed Lahmann, yes,
21
         Α.
    in 2014.
22
```

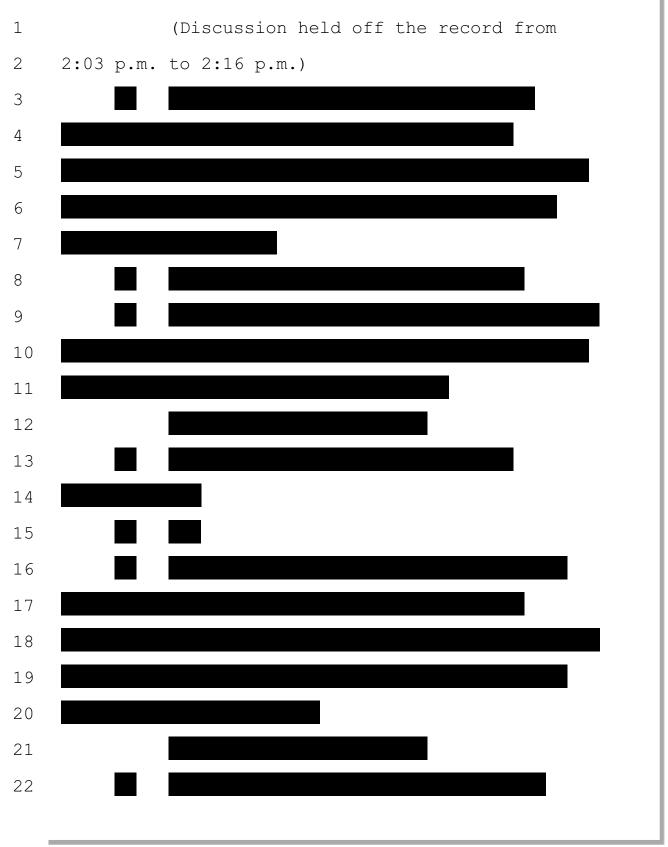


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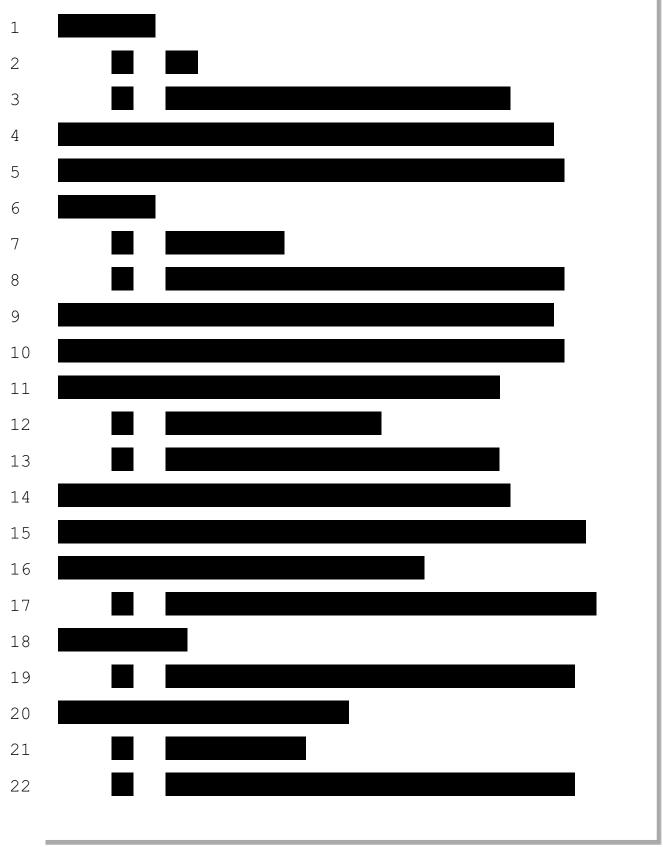
1	
2	
3	
4	
5	Q. I believe have you I believe you
6	previously testified that you regularly read Cigar
7	Aficionado; is that correct?
8	A. Yes.
9	Q. And other cigar magazines; is that
10	correct?
11	A. Yes, in particular Cigar Snob, yes.
12	Q. In any of the articles that you have
13	read, have you read about the fame of the Cuban
14	Cohiba cigar throughout the world?
15	A. I don't remember those exact words, but,
16	you know, Cuban Cohibas are reviewed in CA on a
17	regular basis.
18	Q. Any recollection of articles about the
19	recognition of the Cuban Cohiba cigar in the
20	world?
21	MR. DEUTSCH: Objection.
22	A. I don't have any off the top of my head,

```
1
    no, sir.
              I believe you previously testified that
2
3
    General Cigar has a website dedicated to its
    Cohiba cigar?
4
5
              We do, yes.
         Α.
6
         Q.
               Is that Cohiba.com?
7
              It is either Cohiba.com or
         Α.
8
    CohibaCigars.com, I can't remember.
9
         Q.
              Do you know if the section of Cohiba --
10
    do you know if the -- if there is any section on
11
    General Cigar's Cohiba website where consumers are
12
    allowed or -- Strike that.
13
              Do you know if there is any section on
14
    the General Cigar's Cohiba website that allows
15
    consumers to find online retailers that sell
16
    General Cigar's Cohiba cigar?
17
              We do have a retail locator, I believe
         Α.
18
    we have that functionality on the Cohiba site.
19
              I believe you testified previously that
         0.
20
    Andres Maturen would be the person at General
21
    Cigar principally responsible for the General
    Cigar's Cohiba website; is that correct?
22
```

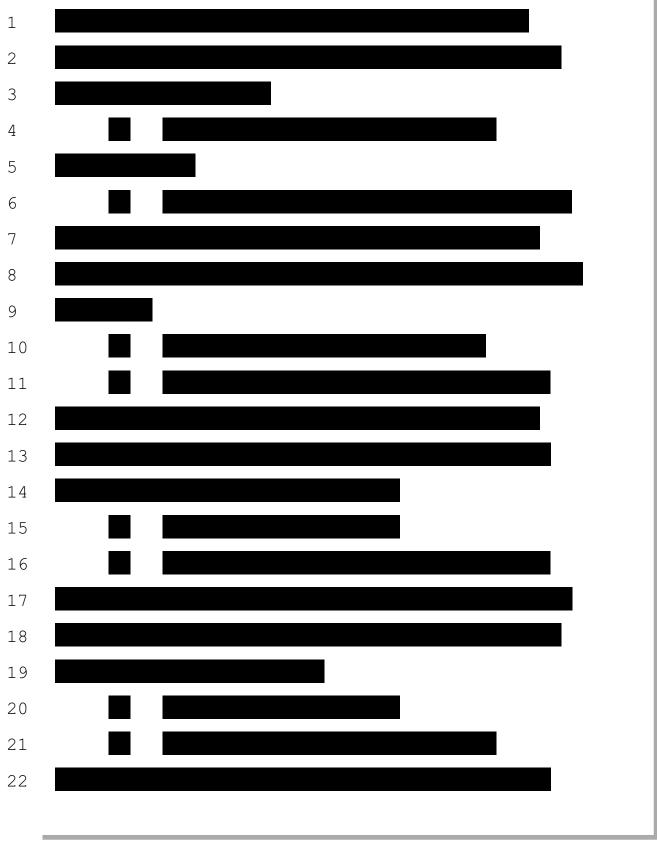


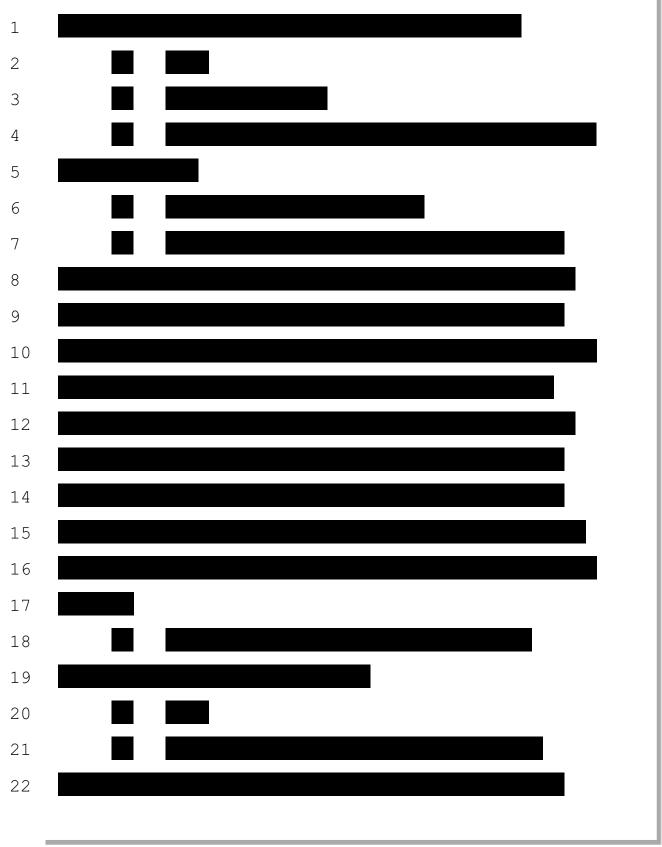


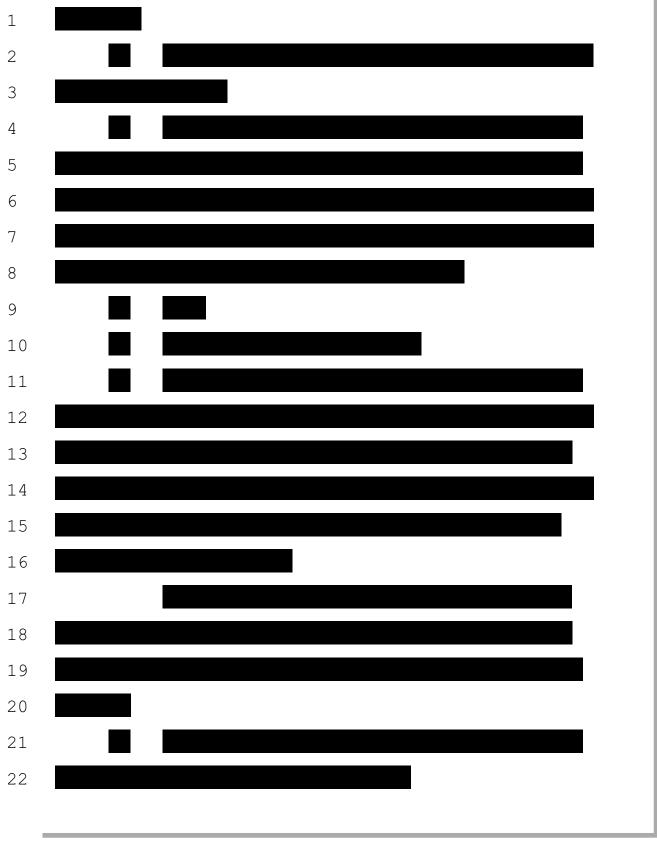
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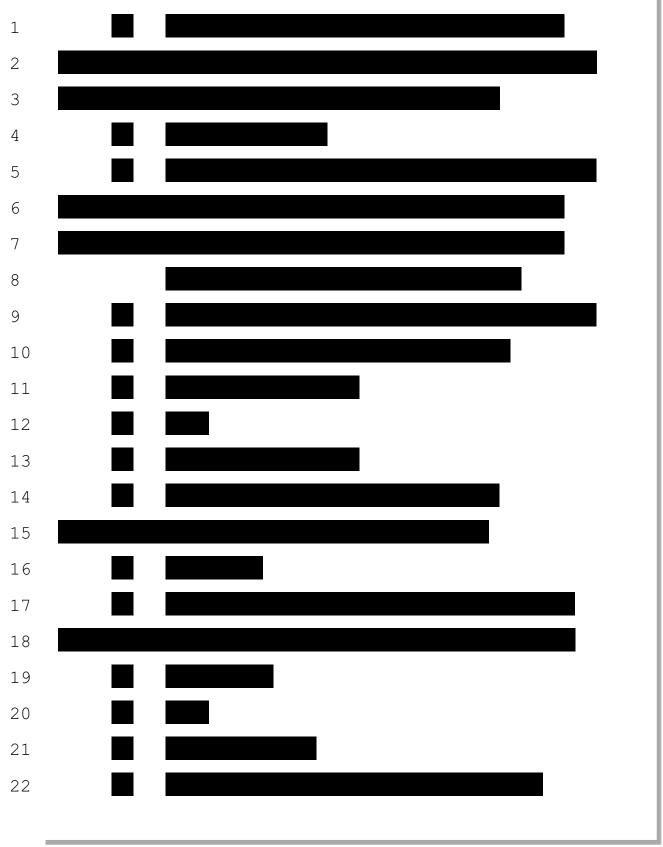
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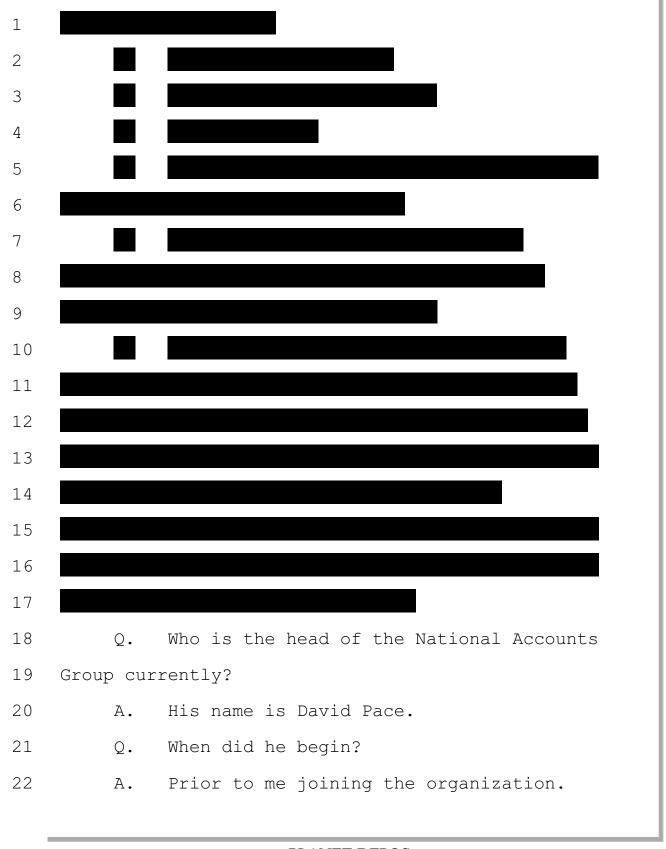






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1 0. Do you know if they were fired? 2 Α. I have no clue. They were -- they were 3 not with the company when I got there. 4 Do you know if Mr. Chilian was 5 responsible -- Was the Director of Marketing 6 responsible for Cohiba cigars? 7 I believe he was, because Ed Lahmann 8 reported in to him, so. 9 At the annual meeting, when the brand Q. 10 plan, the annual brand plan is presented for review and approval by the President and others, 11 as you described previously, who makes the 12 presentation about the different brands of cigar, 13 14 would it be the Senior Brand Manager in charge of 15 that brand? 16 So for the individual brand plans Α. 17 themselves? 18 Correct. Q. 19 Α. So that would be the Brand Manager, Associate Brand Manager or Senior Brand Manager, 20 21 or Director, depending on who is assigned to the 22 brand.

```
Q.
               So for 2018, do you know who did the
1
    presentation for the -- for General Cigar's Cohiba
2
3
    cigar?
               That was Andres Maturen.
4
         Α.
               Do you know for 2017, who did the
5
         Q.
6
    presentation?
               I am trying to think. That was probably
7
8
    Steve.
9
         Q.
               Steve Abbot, you are referring to?
10
         Α.
               Yes.
               Do you know for 2016, was it also
11
         Q.
12
    Mr. Abbot?
13
               I believe so.
14
               In 2015?
15
         Α.
               That might have been Ed Lahmann.
               Mr. Abbot had testified that he was the
16
         0.
17
    one responsible for preparing the 2015 annual
18
    brand planning. Could it have been Mr. Abbot?
19
         Α.
               I am trying to think of the timing of
20
    when Steve joined and when Ed left and who took
21
    responsibility, because, again, usually '15
22
    planning is done beginning of March, April of '14,
```

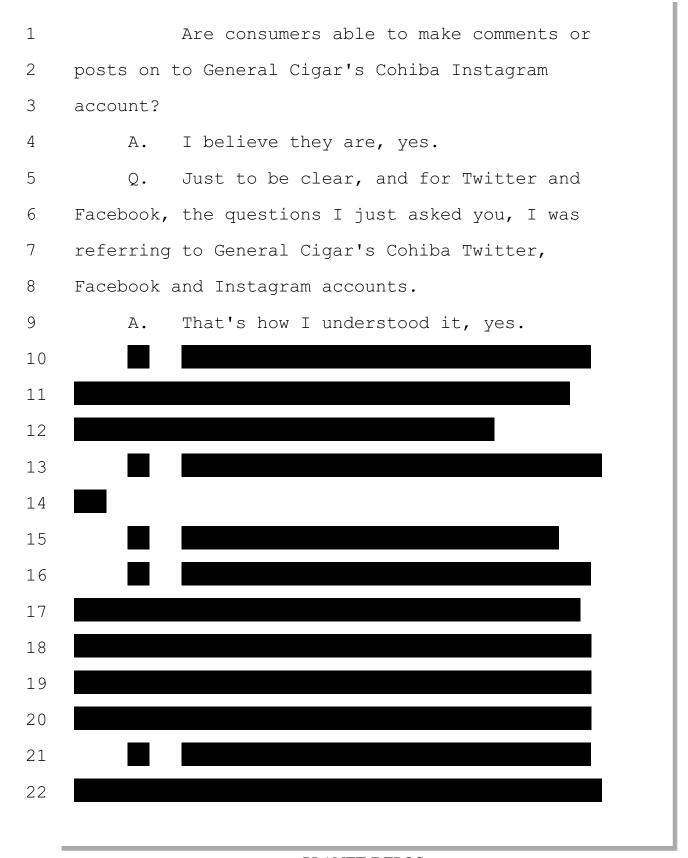
- 1 each year before.
- Q. Mr. Abbot testified that he began in
- 3 April of 2014.
- 4 A. Okay. I just wasn't sure when he took
- 5 responsibility for the Cohiba brand.
- Q. Just to clarify, do you know when the
- 7 National Accounts Group met or discussed -- met
- 8 with -- Strike that.
- 9 Do you know with the -- Previously, you
- 10 had said that the National Accounts Group meets a
- 11 few times a year with the internet catalogs that
- 12 are -- which they cover; is that correct?
- 13 A. Yes.
- Q. Do you know, during those meetings, if
- 15 they discuss how any of those retailers are
- 16 describing General Cigar's Cohiba brand cigars on
- 17 their websites?
- 18 A. I don't attend those meetings and so I
- 19 am not aware of what they cover with them.
- 20 Does General Cigar have a Twitter
- 21 account for its Cohiba cigars?
- 22 A. Yes.

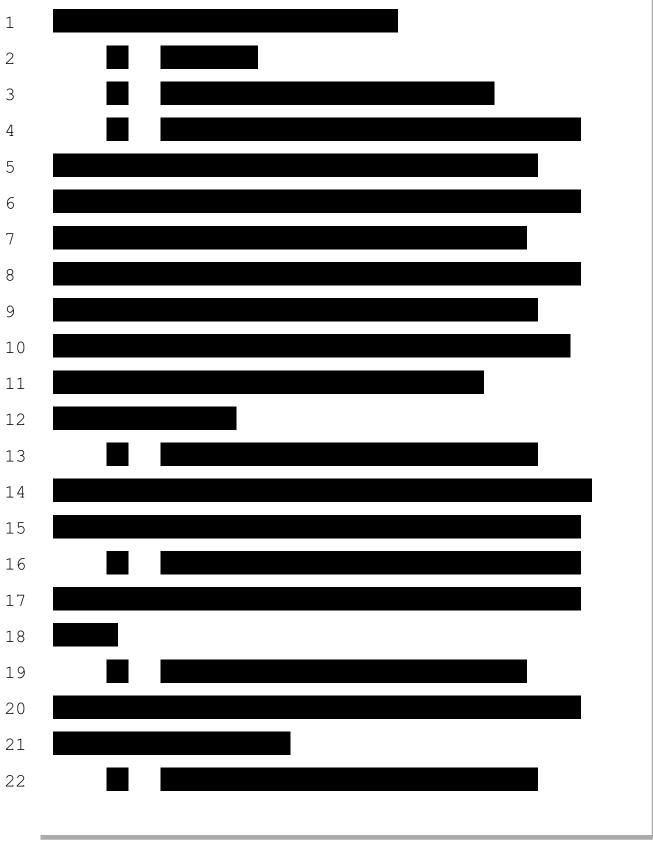
```
Have you visited that account?
1
2
         Α.
               In the past, but not recently.
3
               When in the past?
4
               A year or more.
5
               How frequently do you visit it? Since
         Q.
6
    you began?
7
         Α.
               Not very frequently. I typically look
8
    at other social media sites.
9
               Can you guess -- can you estimate?
         Q.
10
               MR. DEUTSCH: Objection.
11
         Q.
               Strike that. Can you estimate,
12
    approximate?
13
               MR. DEUTSCH: Still objection.
               Estimate time -- like how many --
14
         Α.
15
         Q.
              How many times a year. How many times a
    year would you visit General Cigar's Cohiba
16
    Twitter account?
17
18
               Twice.
         Α.
               For each year since you began?
19
20
               Yes.
               Does General Cigar have an Instagram
21
    account for its Cohiba cigars?
22
```

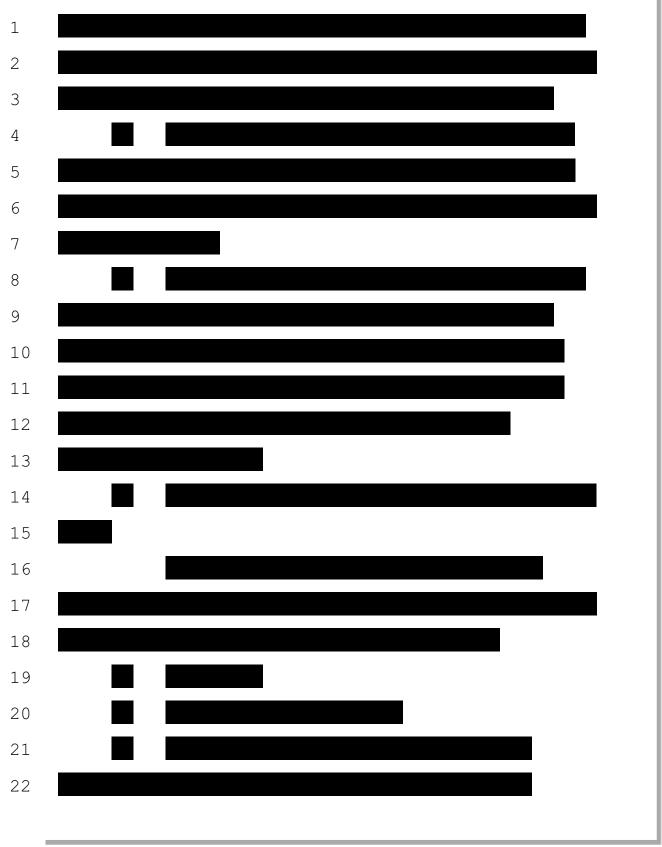
```
1
               Yes.
               Have you visited that site?
2
3
               Yes.
               How frequently have you visited that
4
5
    site?
6
               Probably two or three times a week.
               Do you visit on your phone or on the
7
         Q.
    internet?
8
9
         Α.
               Phone.
               Only on the phone?
10
11
               Yes.
12
               Two -- Do you know when the Instagram
         Q.
13
    account was first established, talking about the
14
    Cohiba Instagram account?
15
         Α.
               I can't recall when. I don't know when.
16
               Would you say two to three times since
         Q.
    you began?
17
               MR. DEUTSCH: Objection.
18
19
               I -- sorry. I thought you were asking
         Α.
20
    when it was created.
21
               Yes. Do you know when it was created?
         Ο.
22
         Α.
               I don't, no.
```

```
Q.
               So you said you visited two or three
1
    times per week. Do you know when that frequency
2
3
    of visits began?
               A year and a half ago.
4
         Α.
5
               Prior to that?
         Q.
6
         Α.
               Prior to that, I wasn't on social media,
7
    I avoided social media.
8
              And does General Cigar have a Facebook
         Q.
    account for its Cohiba cigar?
9
10
         Α.
               Yes.
               How frequently do you visit that
11
         Q.
12
    account?
13
              Maybe once a week.
         Α.
14
               In the past, was it once a week?
         Q.
15
               For about the last 18 months.
         Α.
16
               Do you know what a hashtag is?
         0.
17
         Α.
               Yes.
18
               What is it?
         Q.
19
               It's basically -- again, I am not very
         Α.
20
    savvy on social media, but it is basically a link
21
    or a recognition of something else, so hashtag I
22
    love depositions or something like that, you know,
```

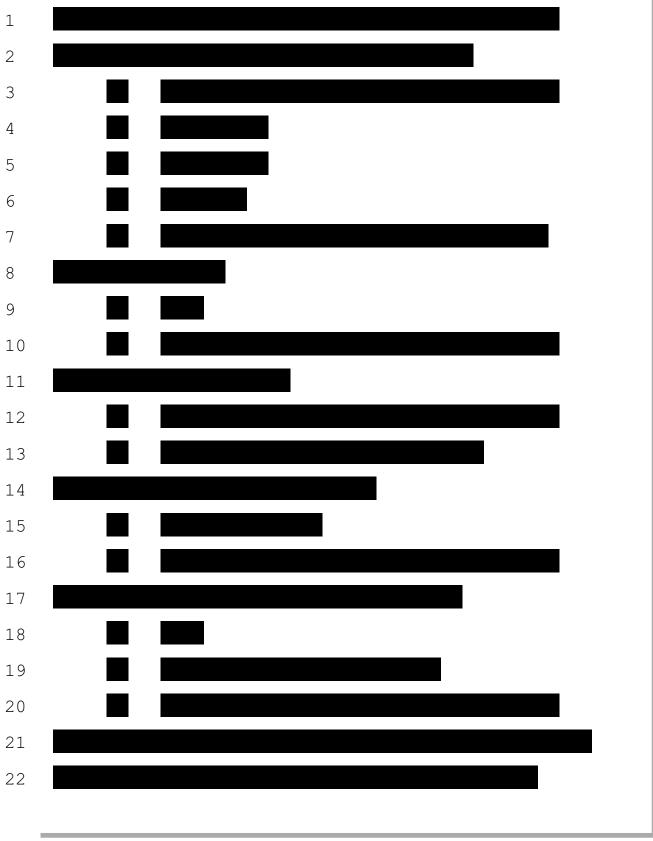
- 1 A. I don't think so.
- 2 Q. Do you know of anyone else at General
- 3 Cigar or at General Cigar's request has done that
- 4 search?
- 5 A. Not that I'm aware of.
- 6 Q. Do you know when -- Do you know who
- 7 first created General Cigar's Twitter account?
- 8 A. I would assume it was Moosylvania.
- 9 Q. Do you know when that was?
- 10 A. I don't.
- 11 Q. Do you know if it was prior to your
- 12 joining General Cigar?
- 13 A. I don't recall.
- Q. Do you know -- have you -- Are you aware
- 15 that -- Strike that. Are users -- Strike that.
- Are consumers able to make comments or
- posts on to General Cigar's Twitter account?
- 18 A. I believe they are, yes.
- Are consumers able to make comments or
- 20 posts on to General Cigar's Facebook account?
- 21 A. I believe they are, yes.
- 22 Q. Do you know if users -- Strike that.



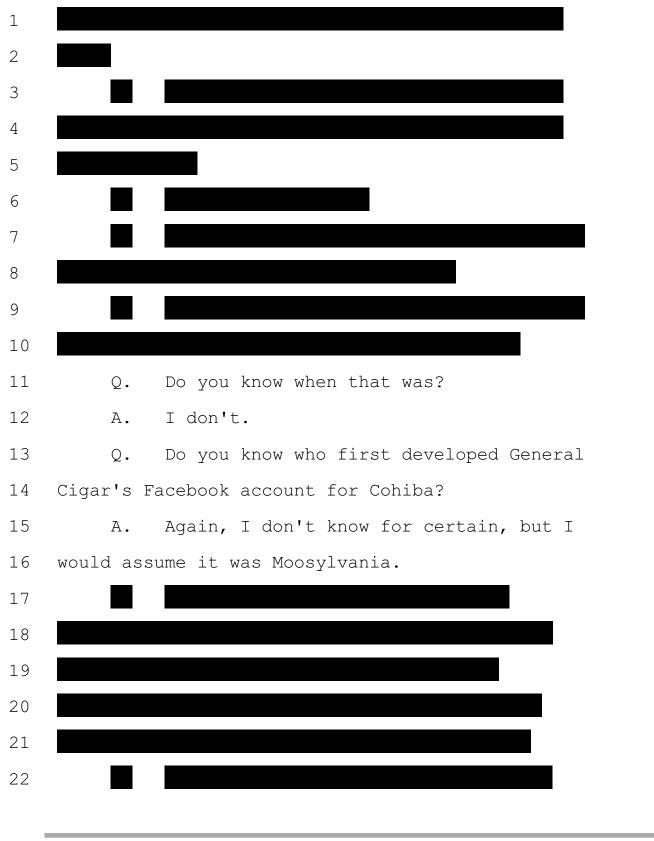




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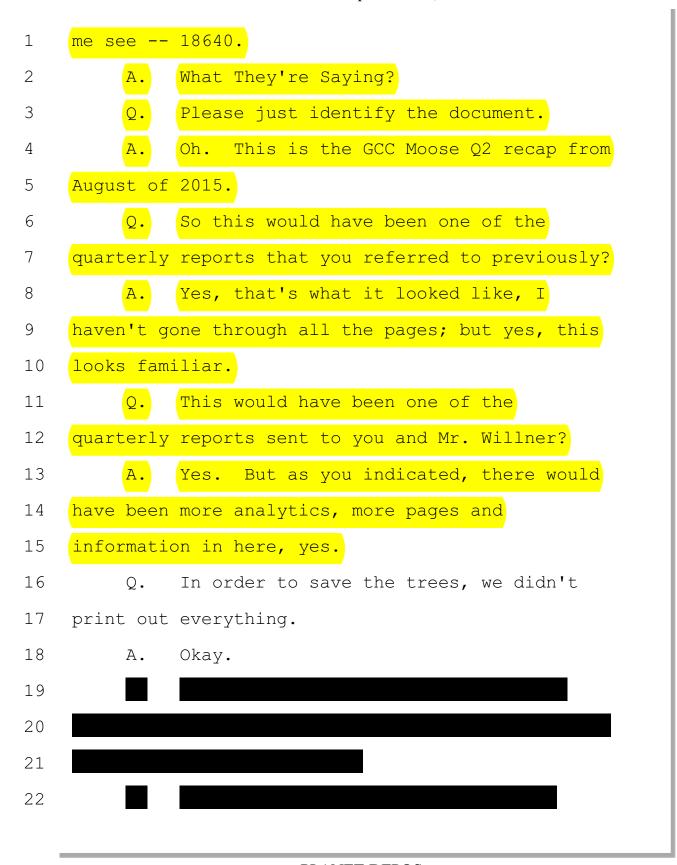


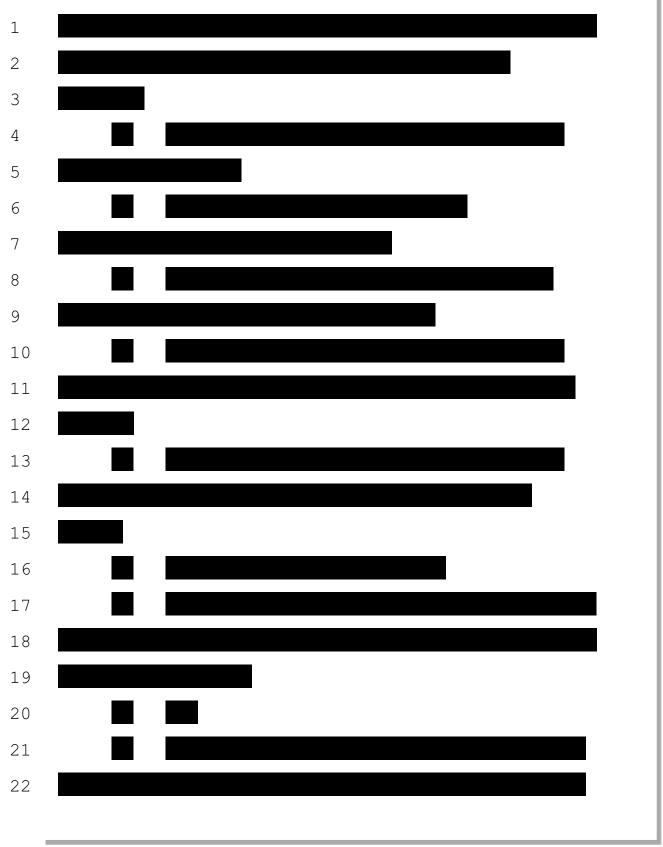
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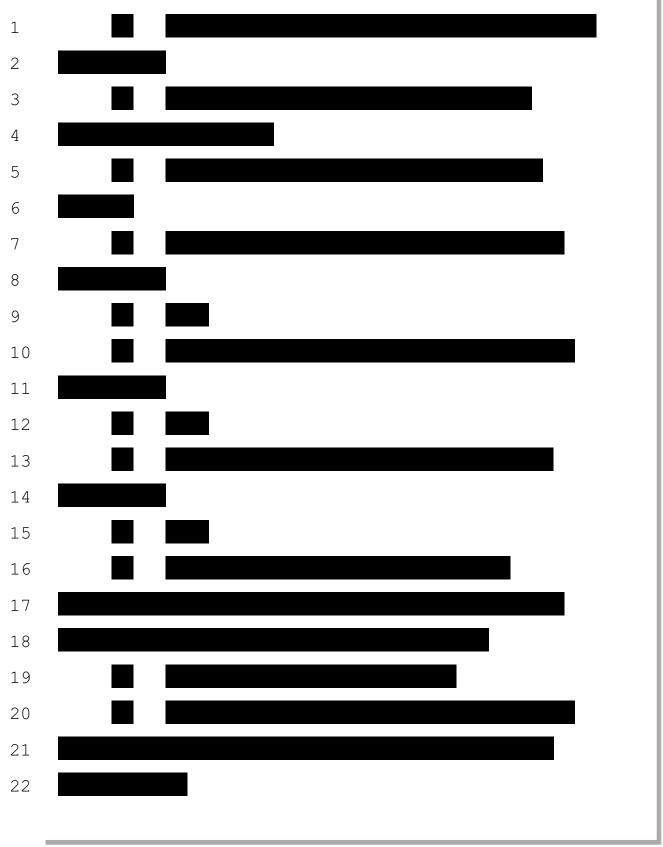
```
1
2
3
4
5
               When you visited Instagram two or three
          Q.
6
    times a week over the past year and a half, would
7
    you review user-generated content, comments and
8
    posts by users?
9
         Α.
              Sometimes some comments, but primarily
    it focused on the content that we are creating and
10
    posting.
11
12
              You say primarily, but as a secondary -
         Q.
13
               Secondary --
               As a secondary, you would also look at
14
         Q.
15
    user-generated content?
               Comments more than the content.
16
         Α.
17
               Comments more than posts?
              I would -- Less so, yes. Yes. More
18
         Α.
19
    comments than posts.
20
         Q.
               Why is that?
               Because I want to get a better
21
         Α.
22
    understanding of their reaction to the material
```

```
that we are posting up there and what the
1
2
    conversation is.
              And you said over the last year and a
3
         Q.
    half, you visited General Cigar's Cohiba Facebook
4
5
    account once per week approximately?
6
              Uh-huh.
         Α.
7
              Would you look at user-generated content
         0.
8
    on that account?
9
         Α.
              Occasionally, not frequently, not as
10
    frequent that -- like, as I said before, to
    make -- to look at the content we are generating.
11
12
               (Martinez Deposition Exhibit 9 was
    marked for identification and is attached to the
13
14
    transcript.)
              MR. FRANK: We are at 9. This was Abbot
15
    13. I will be directing your attention only to
16
    one of these pages.
17
18
              MR. MARTINEZ: Okay.
19
              We are marking as Martinez 9 GENC
         0.
20
    0018617 and the various pages until, with some
    missing ranges, until GENC0018790. I will be
21
22
    directing your attention just to page 1862 -- let
```





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```
1
2
3
4
5
6
              MR. FRANK: Okay. We can put that one
7
    away.
8
              Mark this as 10, Martinez 10, please.
    This is Harris Exhibit 4, counsel.
9
10
              MR. DEUTSCH: Harris.
               (Martinez Deposition Exhibit 10 was
11
12
    marked for identification and is attached to the
13
    transcript.)
              MR. FRANK: This is a document Bates
14
    GENC0018813 to --
15
16
              MR. DEUTSCH: This is Martinez 10?
              MR. FRANK: Martinez 10. -- to
17
    GENC0018831.
18
              I will be directing your attention to
19
         Q.
    just one page. If you can turn to 18 -- Can you
20
    please first identify this document for the
21
22
    record.
```

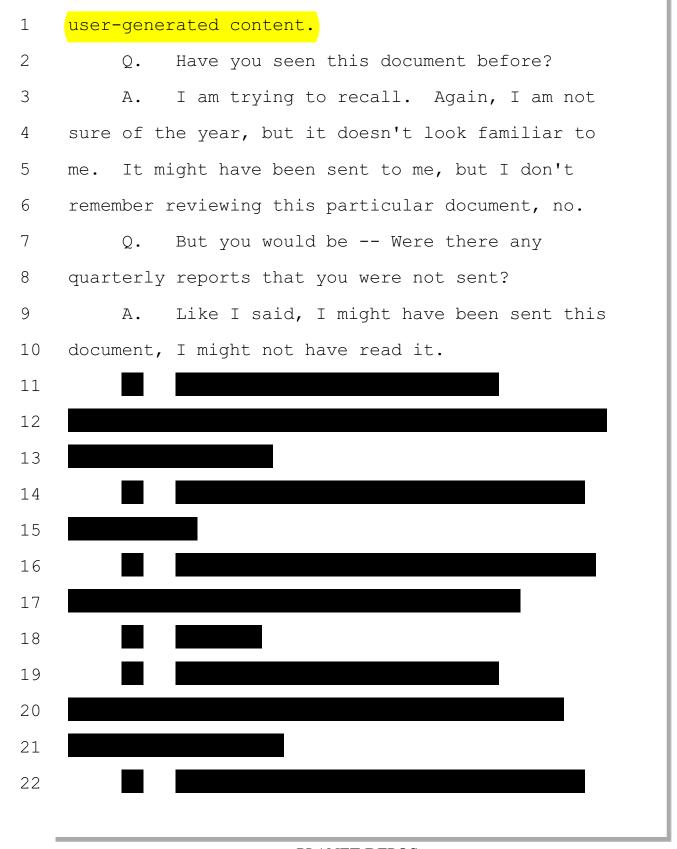
1 Α. Yes. This is GCC Moose Q2 and Q3 recap 2 presented by Moosylvania. 3 Would this have been one of the 4 quarterly reports you referred to earlier? 5 Yes, I would assume so, yes, just not Α. 6 sure of what year or quarters. 7 You may be able to tell by 18815. Well, 0. 8 turn your attention to 18830. 9 Now, this would have been at one of the quarterly reports that was given by Moosylvania to 10 11 you and to Mr. Willner; is that correct? Where it 12 says the Vice President of Marketing. 13 Α. It might have, or they might have 14 emailed it to us, if we were unable to attend. 15 0. I direct your attention to the third 16 bullet point. Can you read that title on the 17 third bullet point, please. 18 19 20

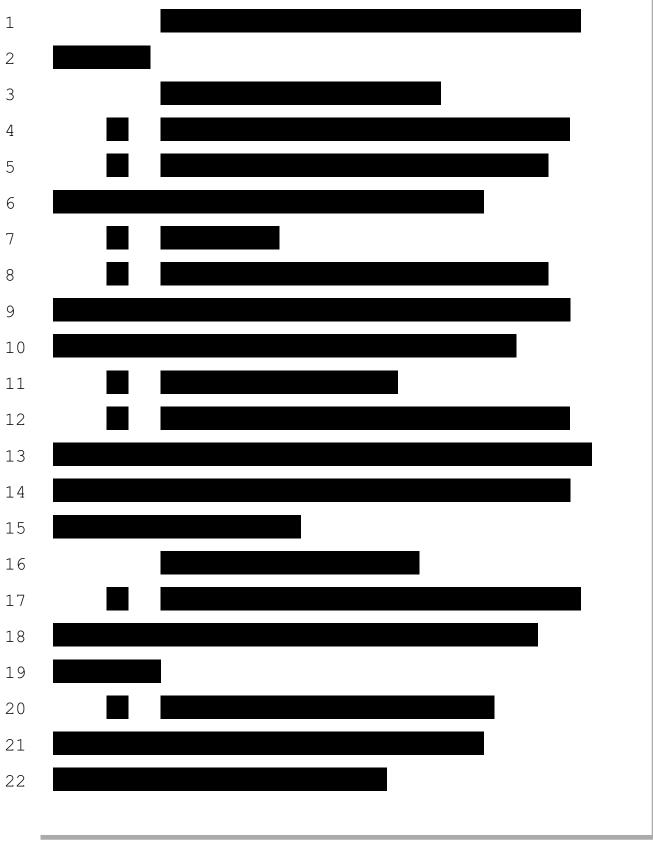
Do you know what UGC stands for?

I assume that that's an acronym for

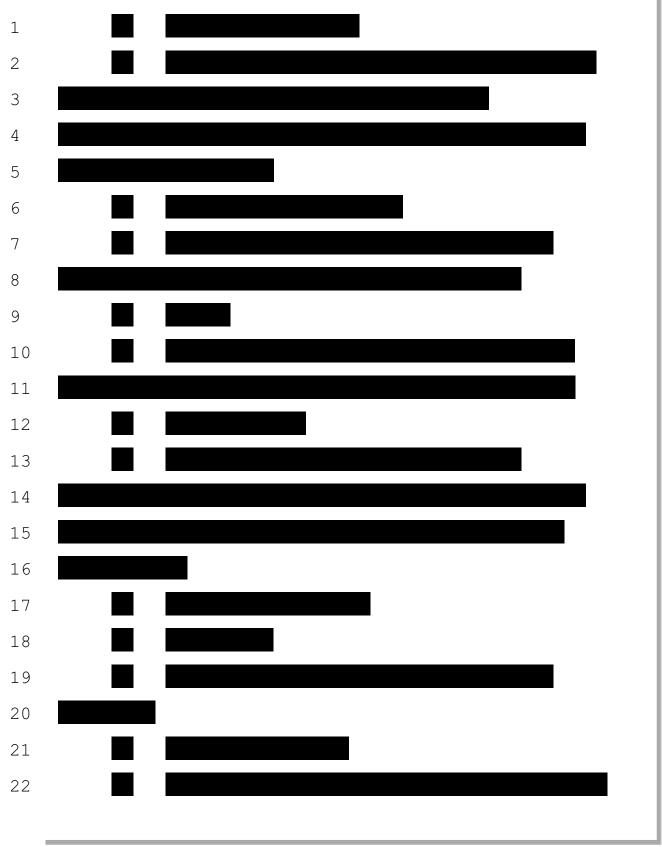
21

22

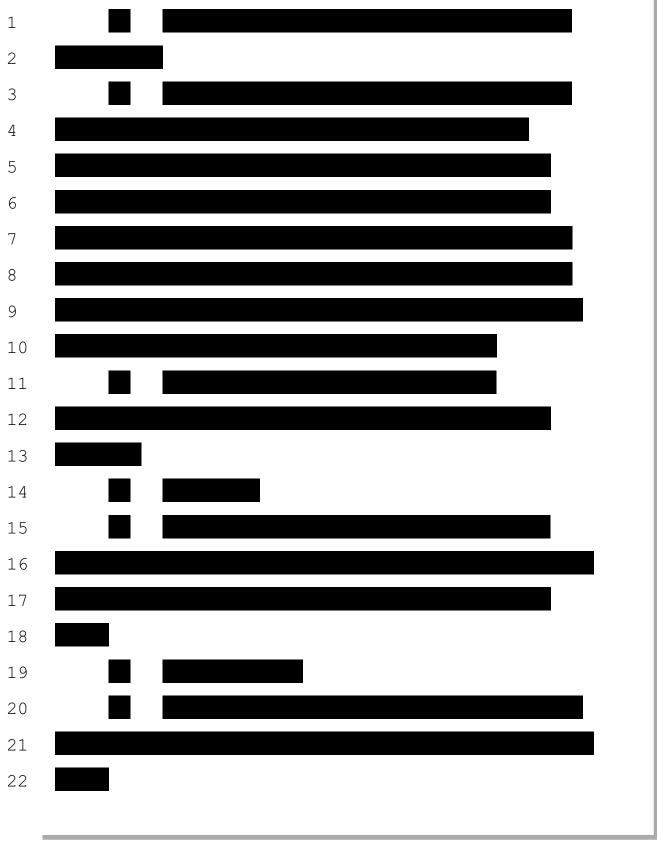


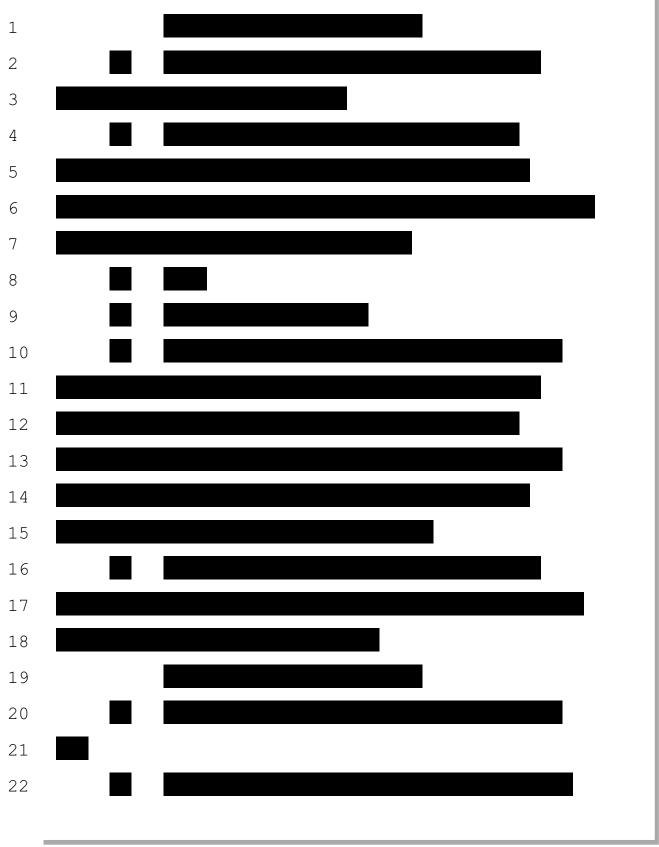


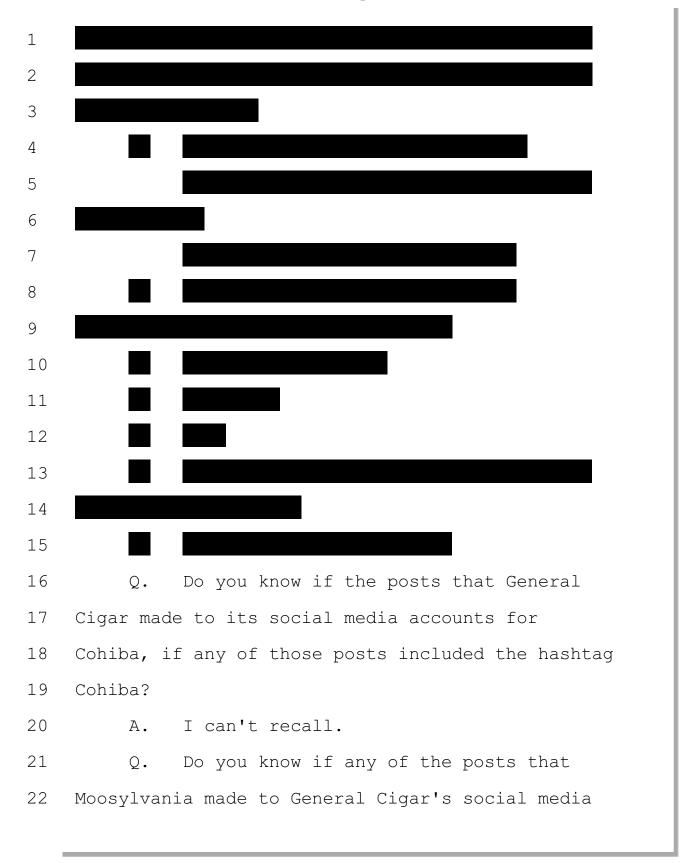
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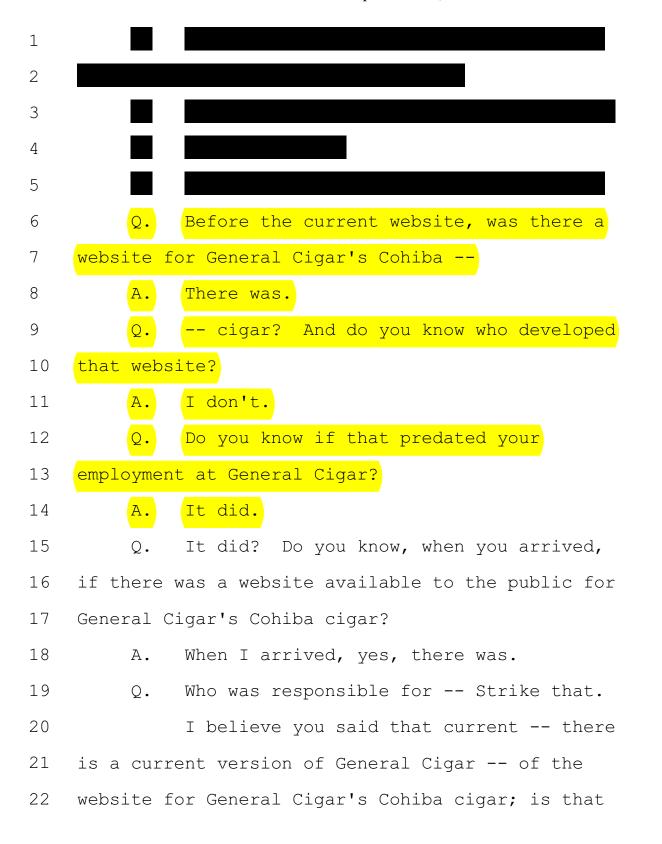


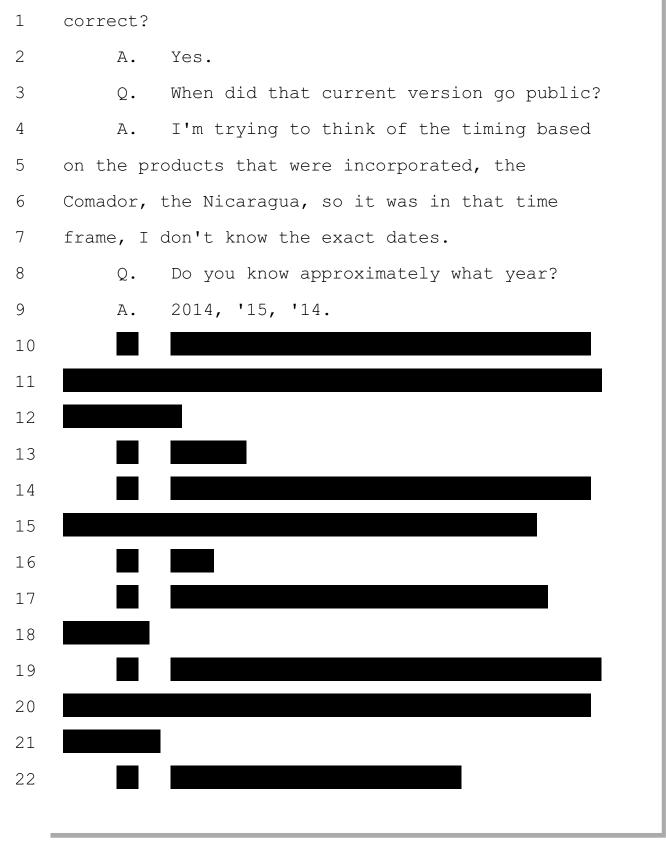
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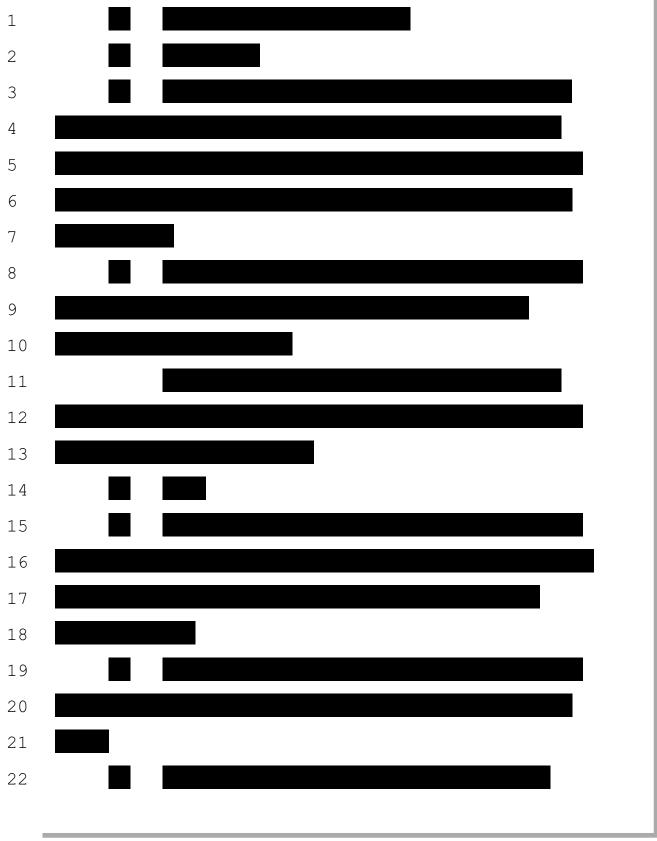


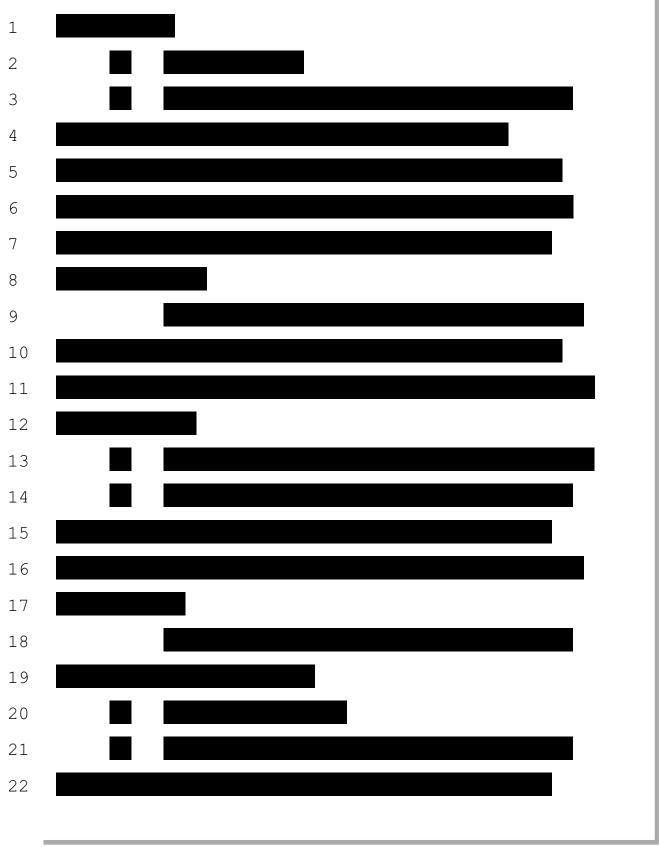




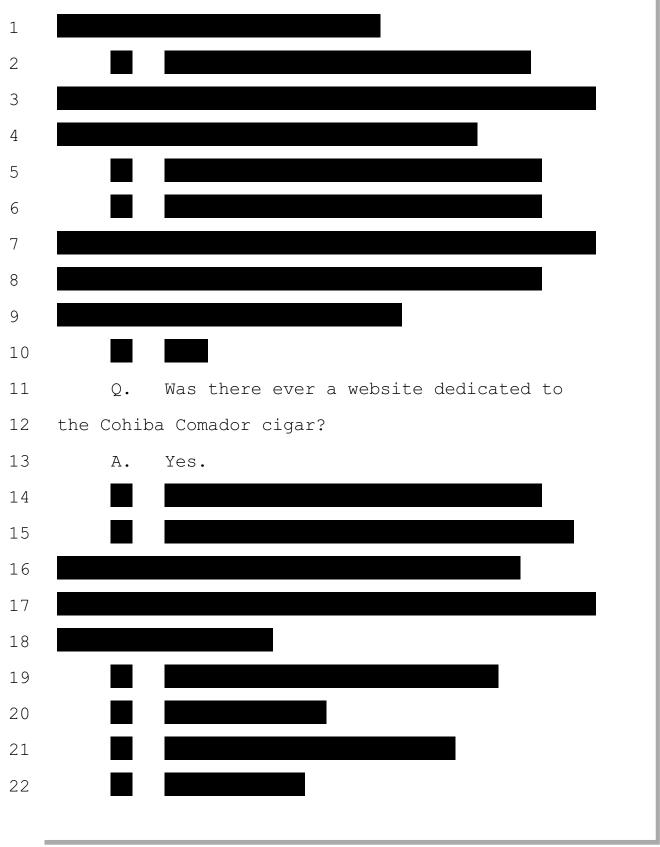




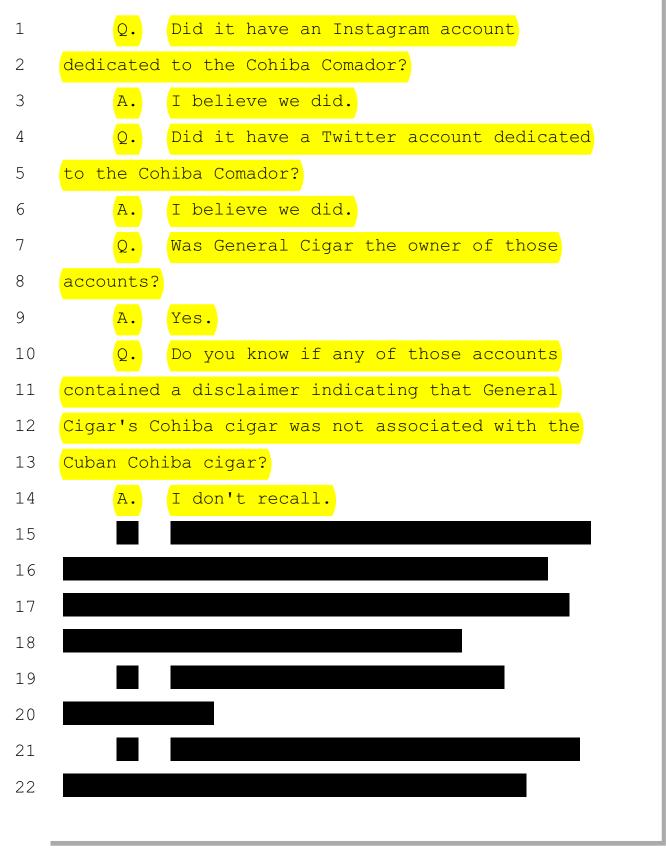




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- 1 Q. Do you know if there was ever any
- 2 disclaimer on the Cohiba Comador website
- 3 indicating that the General Cigar Cohiba cigar was
- 4 not associated with the Cuban Cohiba cigar?
- 5 A. I can't recall.
- 6 Q. Do you know if that website is still
- 7 available to the public?
- 8 A. It should be shut down. We have
- 9 discontinued that product for a couple years now.
- 10 Q. Do you know for what period of time that
- 11 website was available to the public, approximately?
- 12 A. It was November of '14 or -- '14 --
- 13 November of '14, I believe, through maybe '15, May
- 14 of '15. No, it was longer than that. I can't
- 15 recall. I apologize. I am -- I'm -- I am not
- 16 sure of when the launch dates for the product and
- 17 when the termination date of the product was.
- 18 Q. Was there ever a Facebook page dedicated
- 19 to -- strike that.
- Did General Cigar have a Facebook page
- 21 dedicated to the Cohiba Comador?
- 22 A. I believe we did.



1	
2	
3	
4	
5	
6	Q. Do you know if there is any disclaimer
7	on General Cigar's Facebook page indicating that
8	Cohiba is not associated with the strike that.
9	Do you know if there is any disclaimer
10	on General Cigar's Cohiba Facebook page indicating
11	that General Cigar's Cohiba cigar is not
12	associated with the Cuban Cohiba cigar?
13	A. I can't recall if there is one or not.
14	(Martinez Deposition Exhibit 12 was
15	marked for identification and is attached to the
16	transcript.)
17	MR. FRANK: This was Abbot 16. We will
18	mark this as Martinez Exhibit 12. This is Abbot
19	Exhibit 8.
20	MR. DEUTSCH: 8.
21	MR. FRANK: And also Harris Exhibit 8.
22	MR. DEUTSCH: This is Abbot 16.

```
1
              MR. FRANK:
                           I am sorry. You are right.
2
    Abbot 16, correct. This was Harris 8.
                                             This is
3
    Bates CT0033025 to 33041.
              Please review and identify this
4
         Q.
5
    document. Let me know when you are done. I will
6
    be directing your attention to the last page.
7
         Α.
              Sure.
8
              Take your time.
         Q.
9
         Α.
              Okay.
10
         0.
              Can you please identify this document?
11
         Α.
              This appears to be from the Cohiba
12
    Facebook page and a number of pages kind of
13
    articulating the history of the brand.
14
         0.
              Turn your attention to the last page, we
15
    are looking at CT0033041. Do you see in the
16
    left-hand column, the paragraph that begins note.
17
    Do you mind reading that into the record?
              Note Cohiba cigars are made in the
18
         Α.
19
    Dominican Republic. Never associated with the
20
    Cuban cigar sold under the same name outside the
21
    U.S. Cohiba cigars are not made from Cuban-grown
22
    tobaccos.
```

- 1 General Cigar's social media accounts for Cohiba
- 2 indicating that there is no -- that its general --
- 3 Strike that.
- 4 Do you know if there is any disclaimer
- 5 on General Cigar's social media accounts for
- 6 Cohiba indicating that General Cigar's Cohiba
- 7 cigar is not associated with the Cuban Cohiba
- 8 cigar?

15

- 9 A. I don't know.
- 10
- 11
- 12
- 13
- 14
- 16
- 17 Q. Do you know if there is any statement on
- 18 General Cigar's cigar boxes indicating that its
- 19 Cohiba cigars are not associated with the Cuban
- 20 Cohiba cigar?
- 21 A. No.
- Q. No, there aren't or no, you don't know?

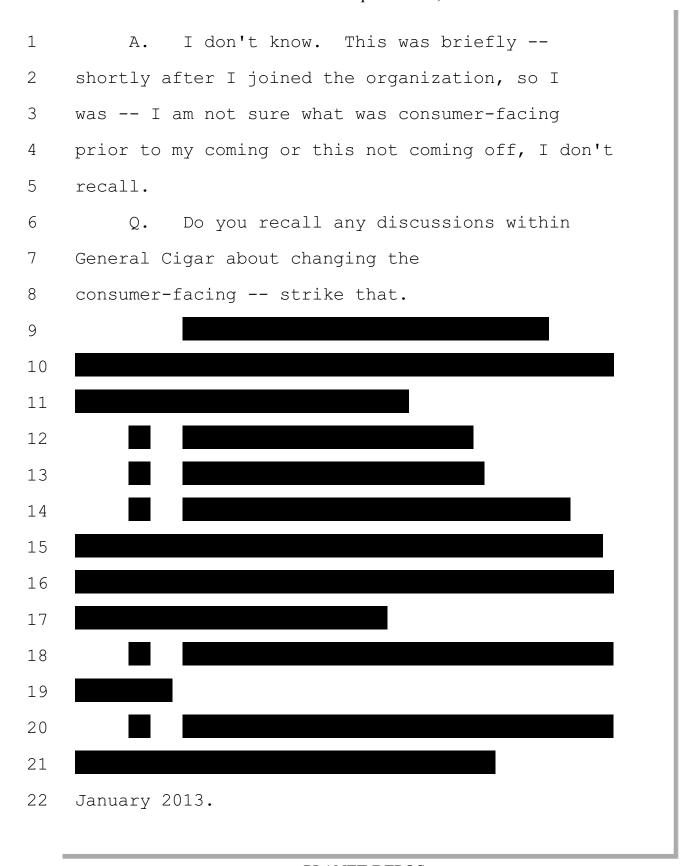
```
There is no -- to directly answer your
         Α.
1
2
    question, no, there is nothing that distinguishes
3
    or says specifically that it is distinct from
    Cuban, but it is stamped that it is manufactured
4
5
    in the Dominican Republic.
6
         Q.
              Is there any statement on any materials
7
    that accompany General Cigar's Cohiba cigar boxes
8
    indicating that they are not associated with the
9
    Cohiba -- with the Cuban Cohiba cigar?
              Outside of the indication that it is
10
         Α.
11
    stamped that it is manufactured in the Dominican
12
    Republic and in some cases that's actually a
13
    component of the band on the cigar, that it is
14
    Dominican.
15
         Q.
              Other than that, no?
16
              No, not that I'm aware of.
         Α.
         Q.
              On how many of the different cigar bands
17
18
    is the indication that Dominican Republic
19
    identified on General Cigar's Cohiba band cigars?
20
         Α.
              I don't know for certain, but I know,
21
    for example, one, Puro Dominicana, it is pure
22
    Dominican, that item does have it.
```

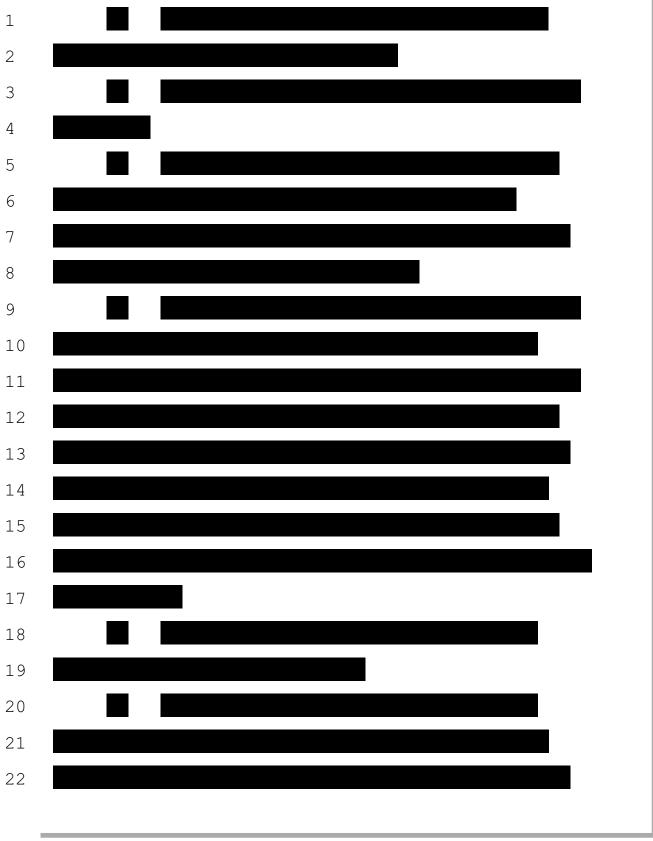
```
Is it on the Cohiba Blue?
1
         Q.
               I do not believe so.
2
         Α.
               Is it on the Cohiba Luxury Selection?
3
         Α.
               I do not believe so.
4
5
               Is it on the Cohiba Black?
               I do not believe so.
6
         Α.
7
         Q.
               Is it on Cohiba Macassar?
              Macassar, no, I do not believe so.
8
         Α.
9
               Can you identify any other cigar line of
         Q.
    Cohiba that includes Dominican Republic on the
10
11
    band?
12
         Α.
               Puro Dominicana was the one that I was
13
    thinking of.
              But there is no others that you can
14
         Q.
15
    recall?
16
              No, sir.
         Α.
17
               Is there any statement on any
         0.
    advertisement for General Cigar's Cohiba cigar
18
19
    indicating that its Cohiba cigars are not
20
    associated with the Cuban Cohiba cigar?
               Not that I'm aware of.
21
         Α.
22
               Are General Cigar's Cohiba cigars sold
         Q.
```

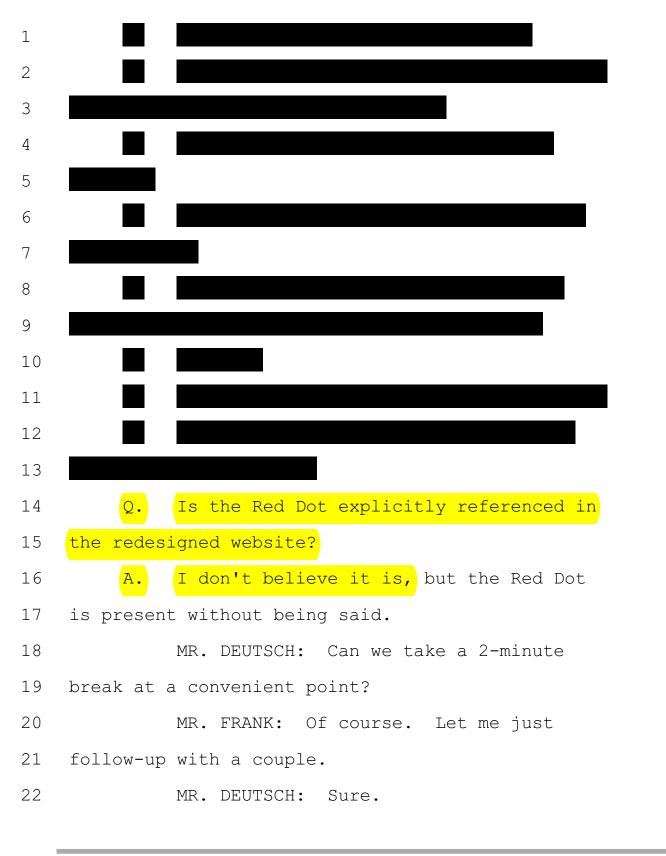
```
at retail stores such as tobacco stores, liquor
1
2
    stores, convenience stores?
3
              Yes.
         Α.
              Are there any displays that accompany
4
    the sale of General Cigar's Cohiba cigars at those
5
    locations?
6
7
              At some, yes.
         Α.
8
         Q.
               Is there any statement on any of those
9
    displays indicating that General Cigar's Cohiba
10
    cigars are not associated with the Cuban Cohiba
11
    cigar?
              Not that I'm aware of.
12
         Α.
13
         Q.
              Do you know what a Facebook page name
14
    is?
15
         Α.
              No. A -- I don't know if there is a --
16
               Do you know if there is ever a point at
         0.
17
    which General Cigar -- strike that.
18
               Does General Cigar's Cohiba Facebook
19
    page -- strike that.
20
               Does General Cigar's Cohiba Facebook
21
    page have a page name, to your knowledge?
22
         Α.
               I -- Cohiba cigars, is that what you are
```

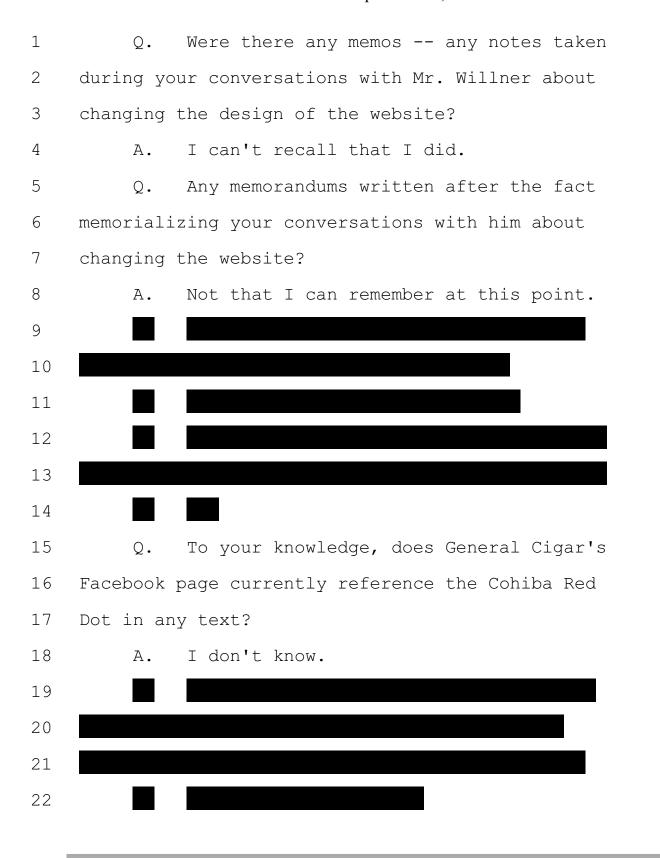
```
1
    saying?
2
              MR. DEUTSCH: Do you understand the
3
    question?
4
         Α.
              I don't understand the question. Yes, I
5
    am sorry.
6
7
8
9
10
11
              MR. FRANK: Mark this as Martinez
12
    Exhibit 12, document Bates MS00144 --
13
              MR. DEUTSCH: 13, I think.
14
              MR. FRANK:
                          Yes. I am sorry. 13,
    correct. Bates MS0014488 to 89.
15
16
               (Martinez Deposition Exhibit 13 was
    marked for identification and is attached to the
17
    transcript.)
18
              Please review the document.
19
         Ο.
20
              MR. DEUTSCH: Was this also Harris 11?
21
              MR. FRANK: This was Harris 11, yes.
22
              I am also going to mark as Martinez 14,
```

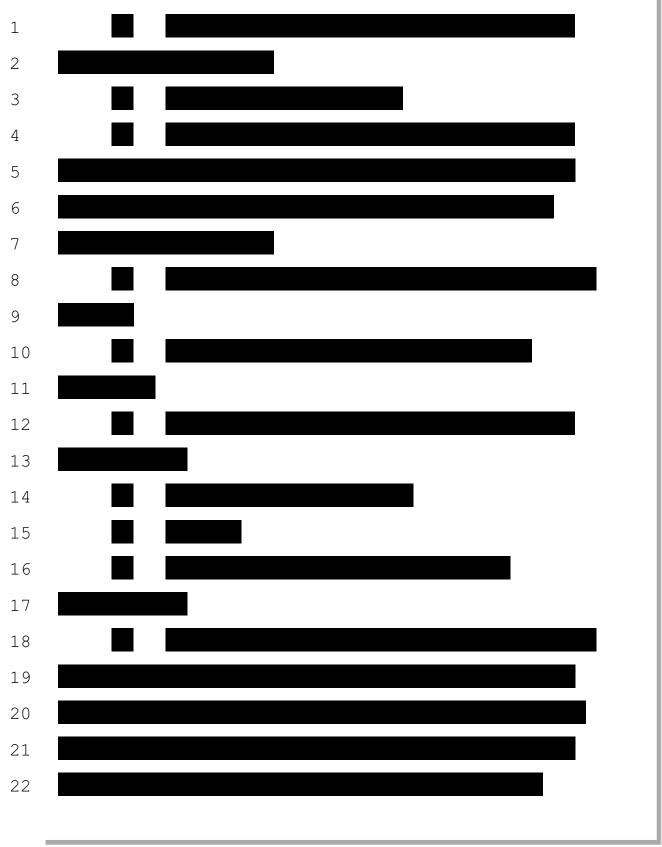
```
Harris Exhibit 10, Bates number MS0007292 to 93.
1
2
               (Martinez Deposition Exhibit 14 was
    marked for identification and is attached to the
3
4
    transcript.)
5
              You can -- Are you looking at that as
         0.
    well? You can look at both of them.
6
7
         Α.
              Yes.
8
              MR. DEUTSCH: This was Harris 10?
9
              MR. FRANK: This was Harris 10, correct.
10
              Can you please identify these documents?
              These appear to be communications from
11
         Α.
12
    Moosylvania in regards to Cohiba Facebook name
13
    options.
              Were you a recipient of any of these
14
         Q.
15
    documents, either of these documents?
16
         Α.
              I don't remember seeing it, but I see
    that I was copied on this back in March of 2013.
17
              Were you copied or was the email
18
         Q.
19
    directed to you?
20
         Α.
              It was directed to Ed Lahmann, myself
    and Victoria McKee.
21
22
         Ο.
              Does this refresh your recollection
```



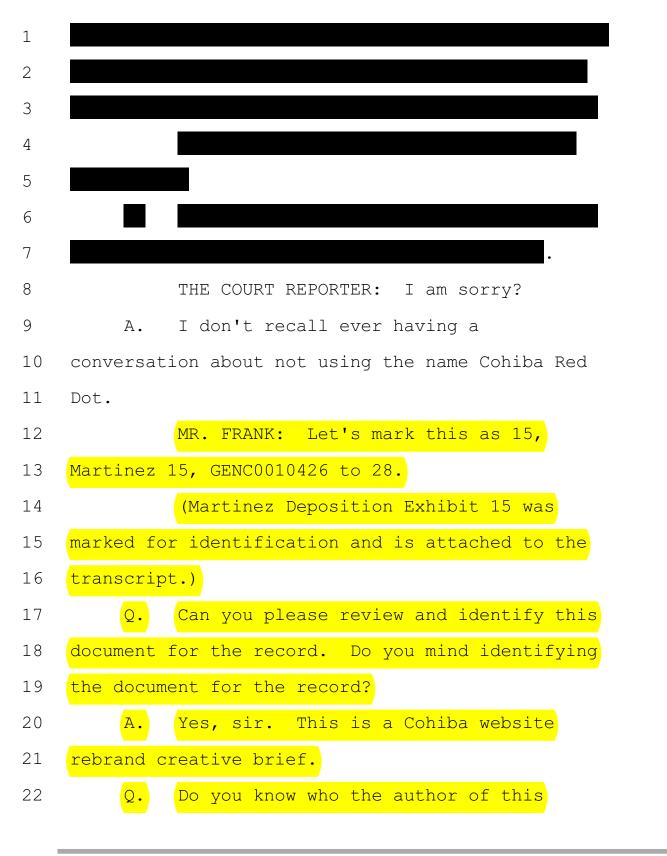




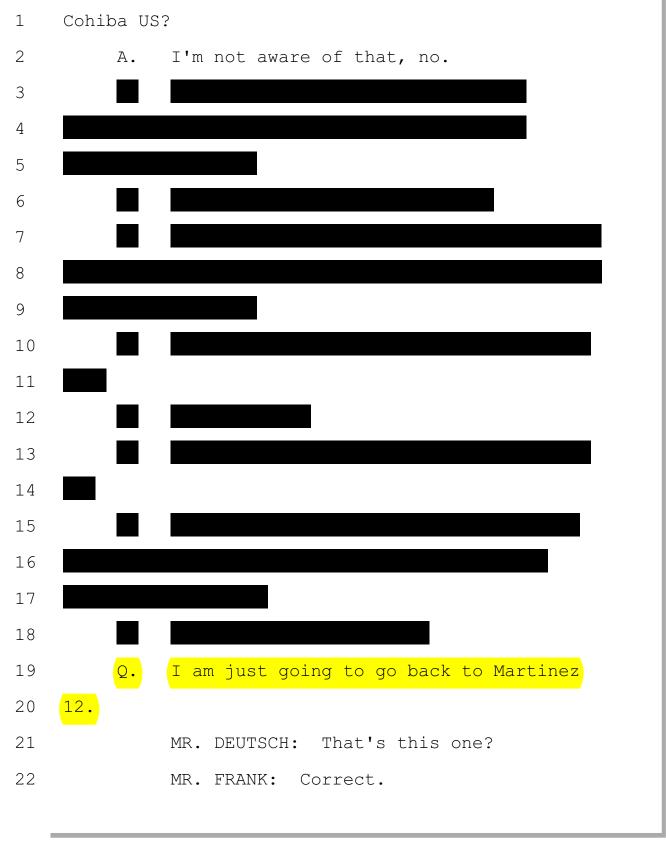




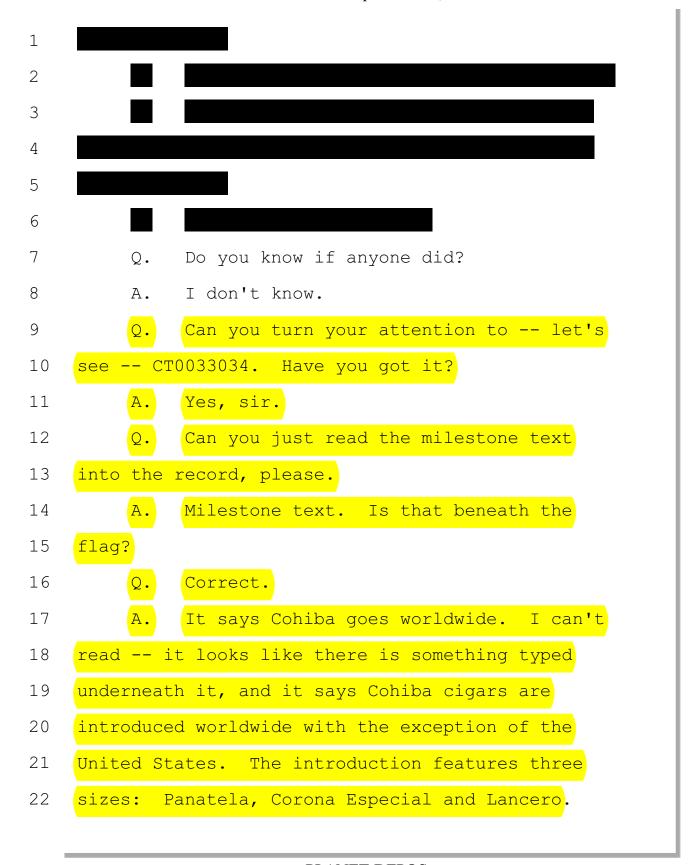
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```
document was?
1
              This would have been most likely Ed
2
         Α.
3
    Lahmann.
              Does it indicate on the document if
4
         Q.
5
    anyone at General Cigar approved this document?
6
              The individual who would be responsible
         Α.
7
    for approval would be myself and Victoria McKee.
8
              Do you see here in the background, it
         0.
    appears to have information about General Cigar's
9
    Cohiba website; is that correct?
10
11
              Yes, it has about Cohiba.com, yes.
12
         Q.
              Does that information appear accurate to
13
    you, developed in 2010?
14
              MR. DEUTSCH: You are just asking about
15
    that one bullet point?
16
              MR. FRANK: Yes.
17
              I wasn't with the organization then so I
    assume that this bullet is accurate, if
18
19
    Mr. Lahmann was the person who drafted it; but I
20
    wouldn't know for certain, I wasn't here.
21
              But do you have any -- Do you have any
         0.
    reason to believe that the information contained
22
```



1	MR. DEUTSCH: The Facebook page.
2	Q. Do you know, does General Cigar's Cohiba
3	Facebook page have a section titled milestones?
4	A. I I don't know if it does currently.
5	Q. Do you know if it ever did?
6	A. Milestones. Yeah, I think it did.
7	Q. Do you know what those milestones were?
8	A. Not off the top of my head.
9	Q. Not the actual text, but what they were
10	supposed to signify?
11	A. To provide background on the brand. I
12	didn't create them, but I would assume that's what
12 13	<pre>didn't create them, but I would assume that's what the intention was.</pre>
13	the intention was.
13 14	the intention was. Q. To be clear, you are talking about the
13 14 15	Q. To be clear, you are talking about the background on the General Cigar's Cohiba brands?
13 14 15 16	Q. To be clear, you are talking about the background on the General Cigar's Cohiba brands? A. Yes, sir.
13 14 15 16 17	the intention was. Q. To be clear, you are talking about the background on the General Cigar's Cohiba brands? A. Yes, sir. Q. Do you know when this information was
13 14 15 16 17	Q. To be clear, you are talking about the background on the General Cigar's Cohiba brands? A. Yes, sir. Q. Do you know when this information was first added to General Cigar's Cohiba Facebook
13 14 15 16 17 18	Q. To be clear, you are talking about the background on the General Cigar's Cohiba brands? A. Yes, sir. Q. Do you know when this information was first added to General Cigar's Cohiba Facebook page?

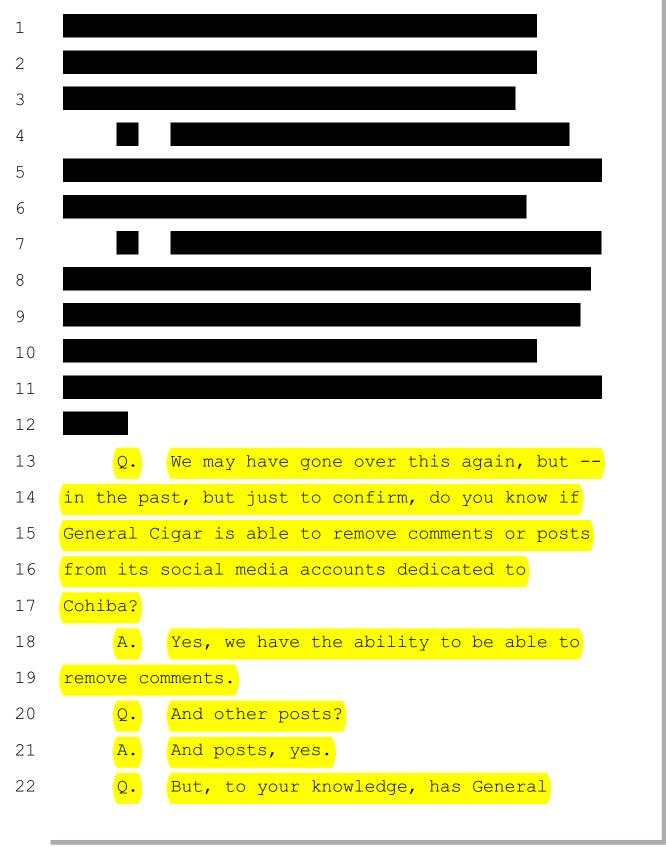


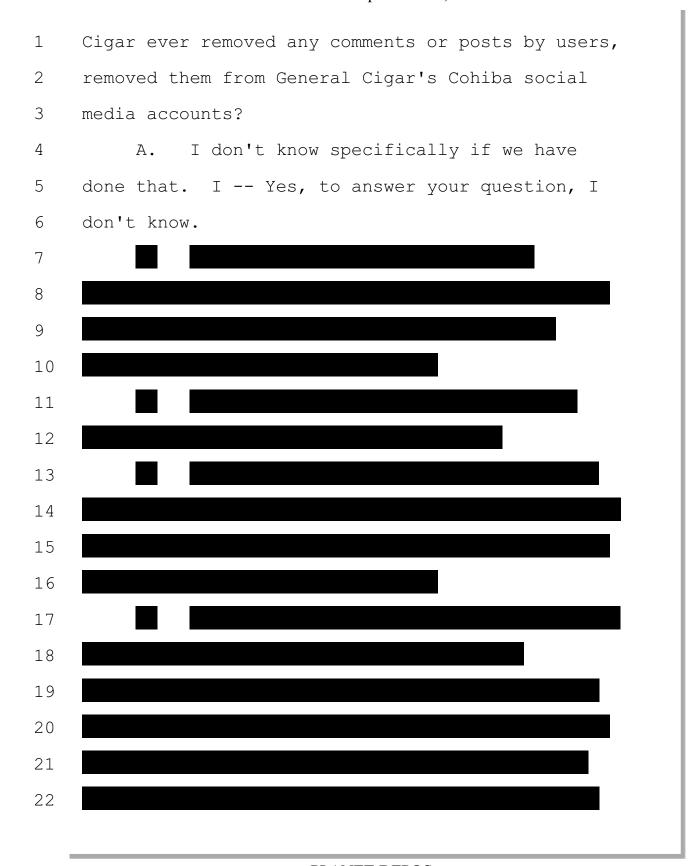
```
Q.
              Do you know what this refers to?
1
2
         Α.
              When it says that Cohiba cigars were
3
    introduced worldwide with the exception of the
    United States, and it looks as though it was
4
5
    launched with three different sizes.
6
              Does this refer to General Cigar's
         Q.
7
    Cohiba cigar?
8
              No, it indicates that it is not
         Α.
    referencing Cohiba US cigars. With the exception
9
10
    of the United States.
              Do you know if this text refers -- is
11
12
    referring to General Cigar's Cohiba cigar?
              I think it is indicating that it
13
         Α.
    excludes US cigars.
14
15
         Q.
              But my question is do you know if this
    text refers to General Cigar's Cohiba cigars?
16
17
              No, it is referring to non-US.
         Α.
              And are those the Cuban Cohiba cigars?
18
         Q.
              I don't know.
19
         Α.
20
         Q.
              Are -- Do you know if there are Cohiba
    cigars sold outside the United States?
21
22
               There are.
         Α.
```

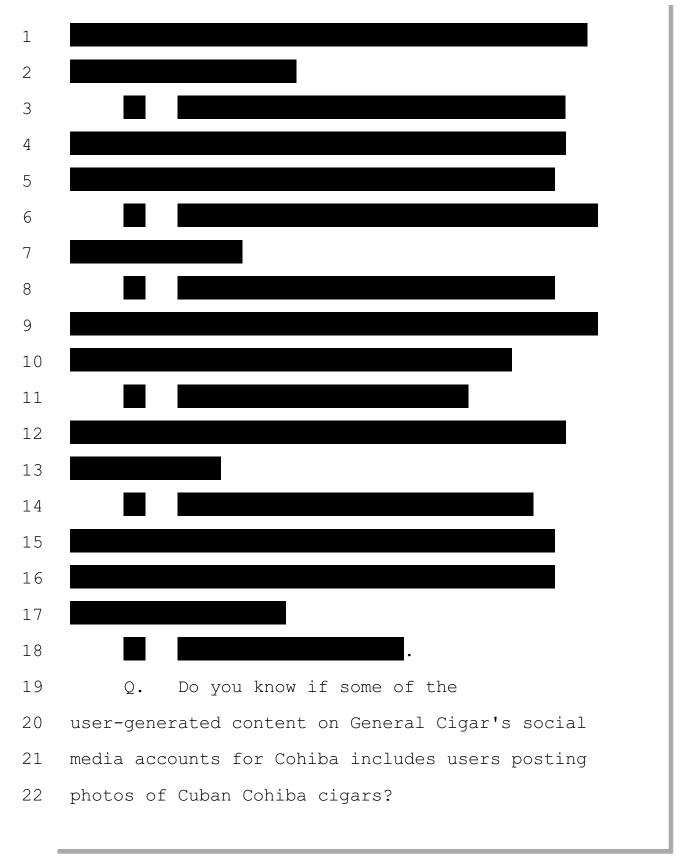
```
Do you know, are those sold by a Cuban
1
         Q.
2
    company?
3
               Yes.
4
               Do you know -- Is there a picture
5
    associated with this text?
6
          Α.
               Yes.
               Is that picture of General Cigar's
7
          Q.
    Cohiba cigars?
8
9
         Α.
               There is two pictures, one is the
10
    buncher it appears, but the cigars to the right
11
    are the US.
               And that's General Cigar's Cohiba
12
          Q.
13
    cigars?
               Yes, I think so. Yes, it has got the
14
          Α.
15
    red dot, yes.
16
               Do you know, did you review this text --
          Q.
    Strike that.
17
18
               Why don't you go to 33031, please.
19
               Yes, sir.
          Α.
20
               Can you read the text under the flag
          0.
21
    into the record, please.
22
               It says Cohiba Black arrives, and,
          Α.
```

- 1 again, there is something printed underneath it,
- 2 it looks small, and it says the highly-acclaimed
- 3 Cohiba Black is introduced. This rich and complex
- 4 cigar features a dark maduro wrapper and aged
- 5 Dominican Piloto binder.
- 6 Q. Is there a comment beneath that entry?
- 7 A. Oh, the consumer Dave Pipher, have to
- 8 sample those in Cuba in the new year. And it
- 9 looks -- I can't see -- I can't read the date when
- 10 that was posted.
- 11 Q. That appears to be a comment from a
- 12 consumer?
- 13 A. Yes, Dave Pipher.
- Q. Do you know, are Cohiba Black cigars
- 15 sold in Cuba?
- 16 A. They are not.
- 17 Q. Are they distributed in Cuba?
- 18 A. They are not.
- 19 Q. Do you know if -- Did you conduct any
- 20 research to find out where Dave Pipher is from?
- 21 A. What -- No. Again, I am not sure -- I
- 22 can't read the date. I see 26 July, I can't read

1 the date, but -- I don't know. 2 0. It is not the best printout in the 3 world, I agree. 4 Α. I am getting old too, I can't see as 5 well; but no, no research would have been done on 6 a consumer. 7 0. Do you know anyone else at General Cigar 8 who would have done research to find out where 9 Dave Pipher is from? 10 Α. I don't know. Do you know -- Do you know if comments 11 12 to General Cigar's Cohiba Facebook page are available to consumers within the United States? 13 14 Yes, they are. Α. And that would include this comment? 15 16 17 18 19 20 21 22



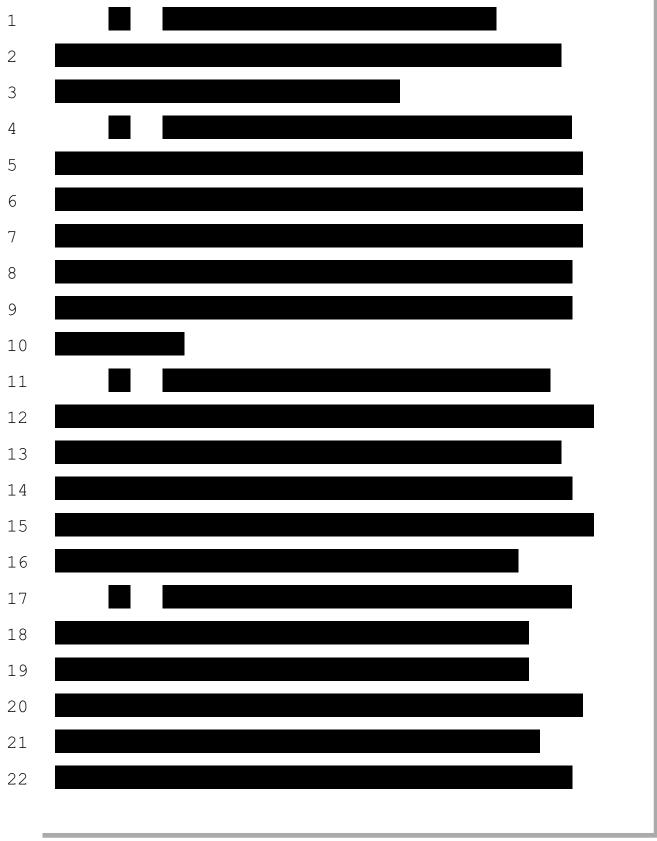


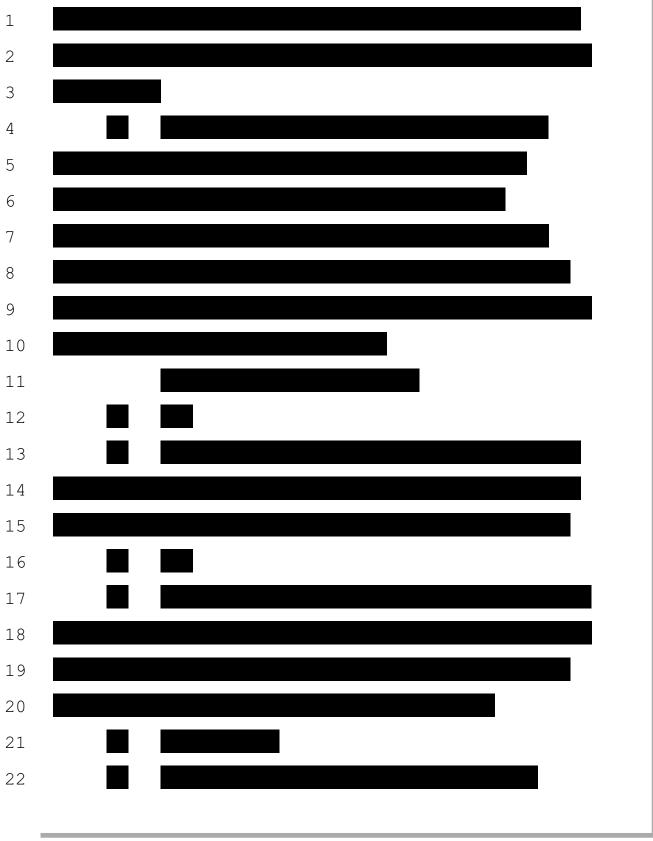


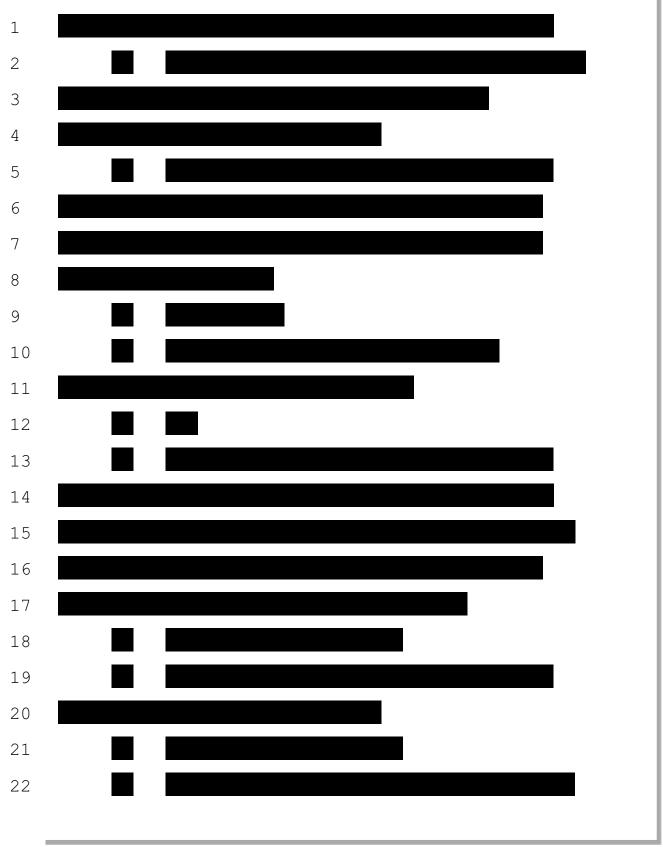
```
I don't know. I haven't reviewed all
1
    the posts, so I can't --
2
3
              Do you know of any -- Excuse me. Sorry.
4
    Were you done?
5
              No, I -- Again, I am not aware of any in
         Α.
6
    particular. Could it have happened? Perhaps, but
7
    I haven't reviewed all the posts to know.
8
              Do you know of any user-generated
         0.
9
    content on General Cigar's social media accounts
10
    for Cohiba where users indicate a connection to
    Cuba or Fidel Castro for the Cuban brand cigar,
11
12
    Cohiba cigar?
13
              I am aware that there have been
         Α.
14
    references to non-US Cuban Cohibas, and that's
15
    typically through the quarterly updates that Moose
    would provide us in -- you saw it in the documents
16
17
    before.
              Were there others besides the ones that
18
         Q.
    we reviewed?
19
20
         Α.
              Not that I can recall, and I never saw
    the actual posts, I just -- I knew that it was --
21
```

22

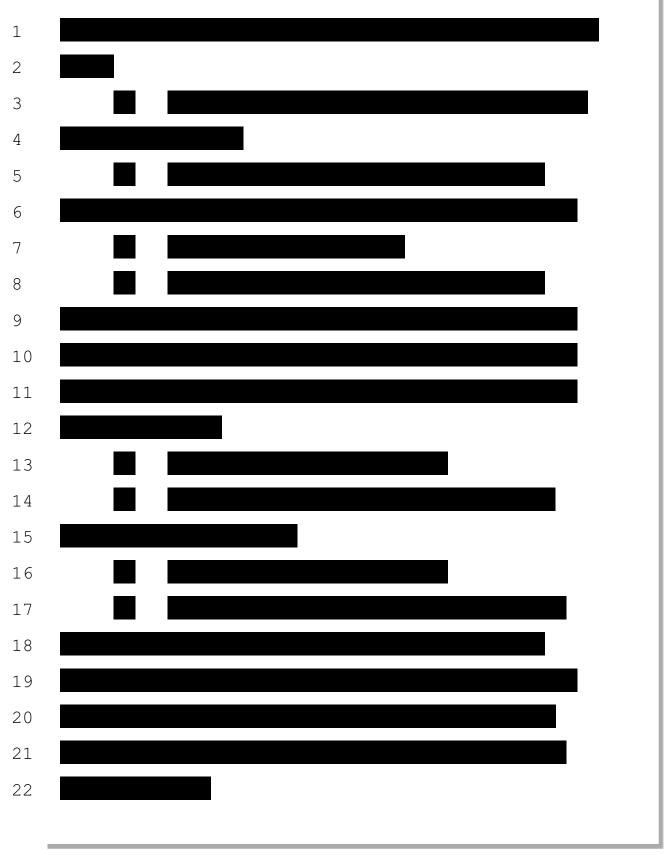
you know, it comes up.



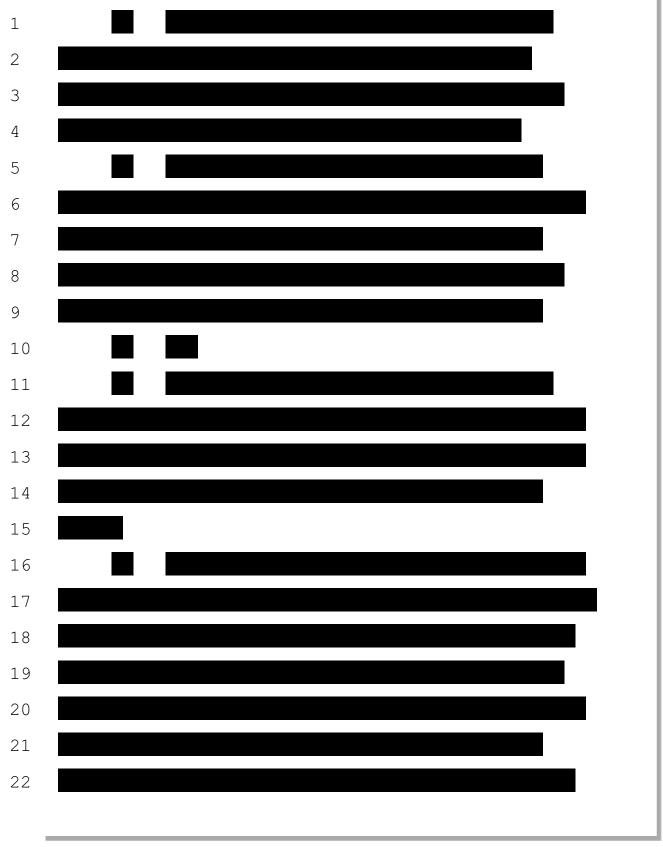


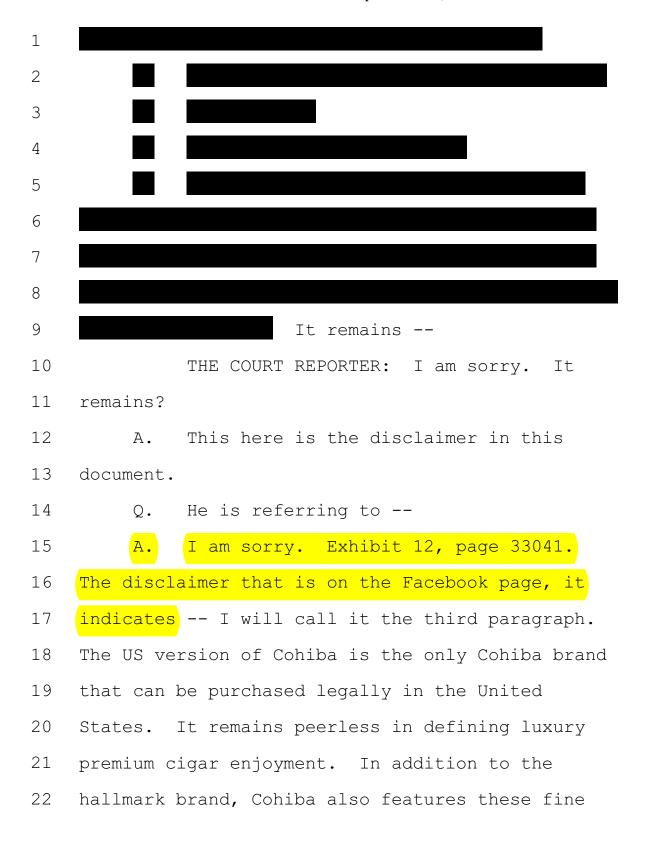


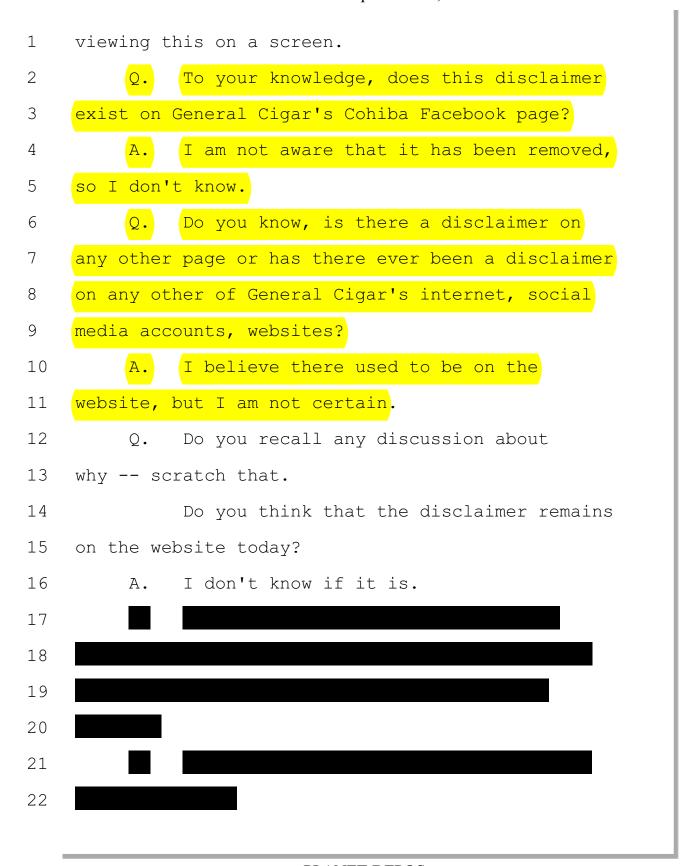
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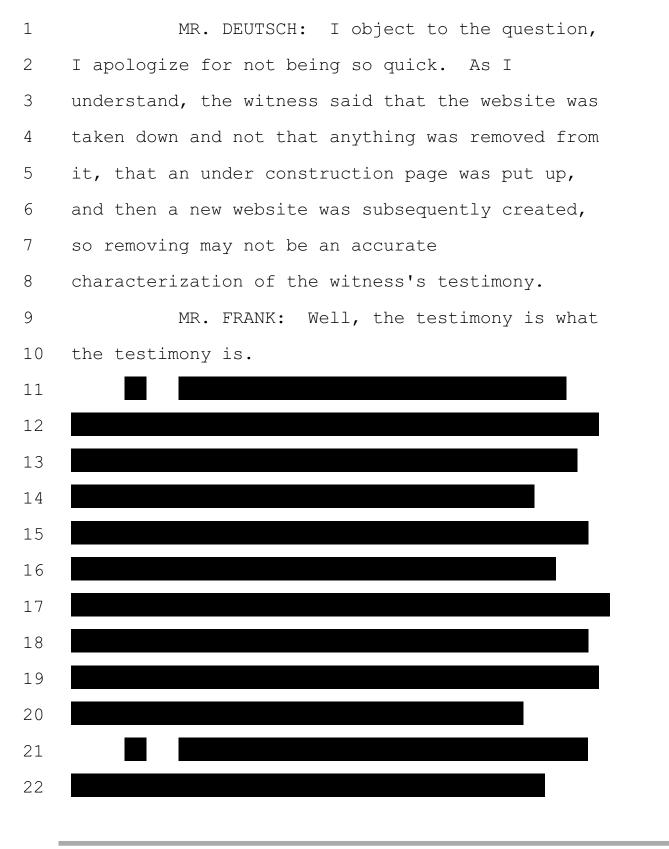


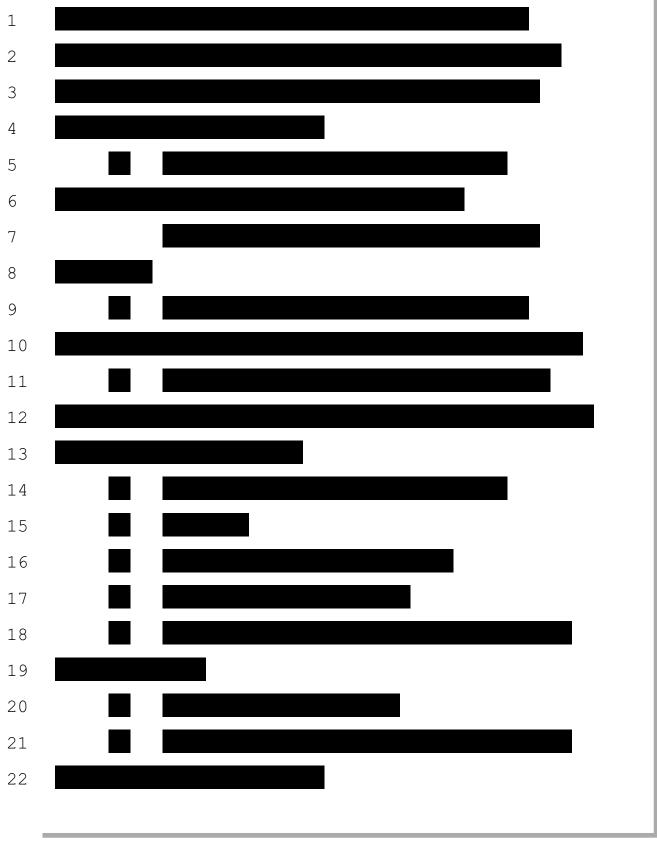
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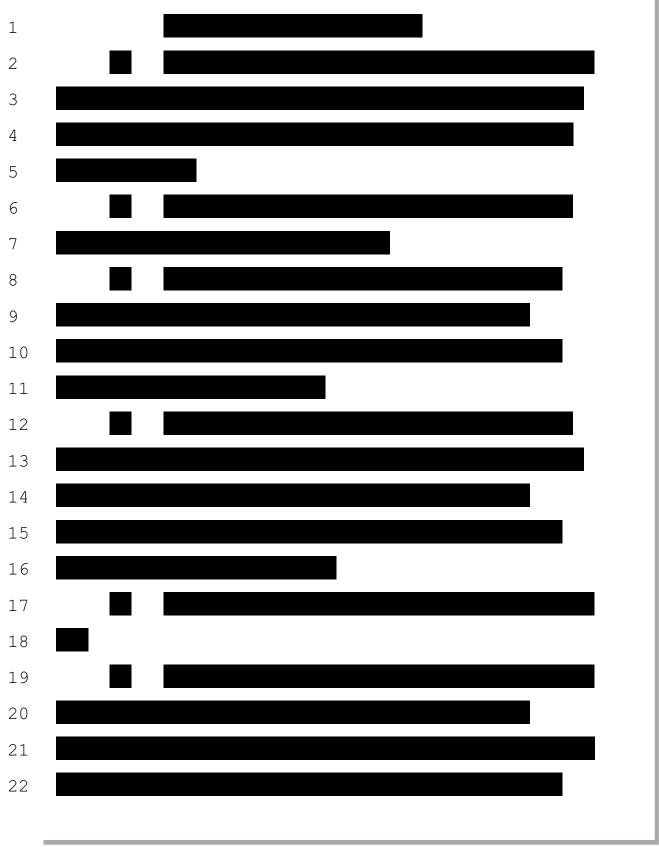


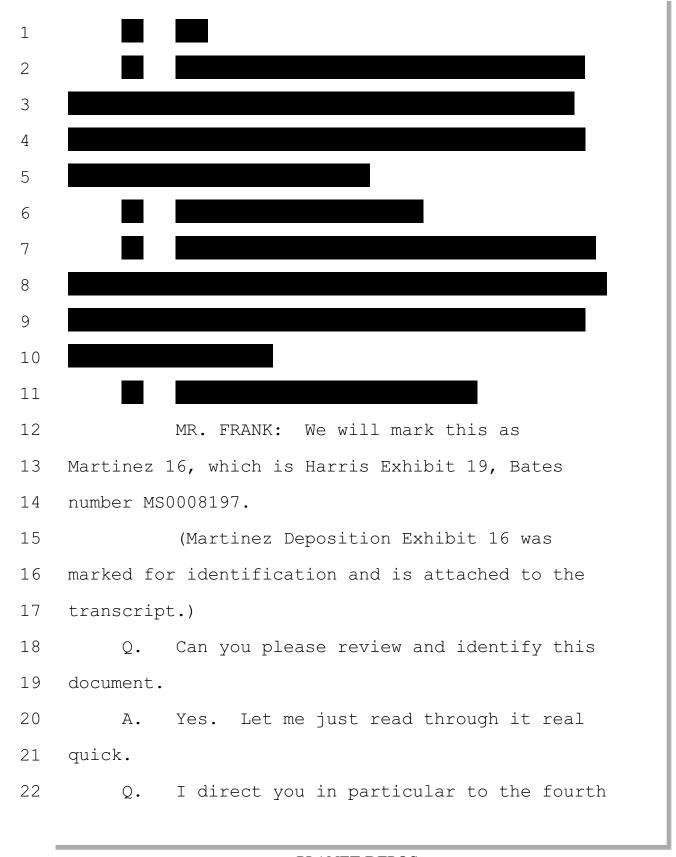






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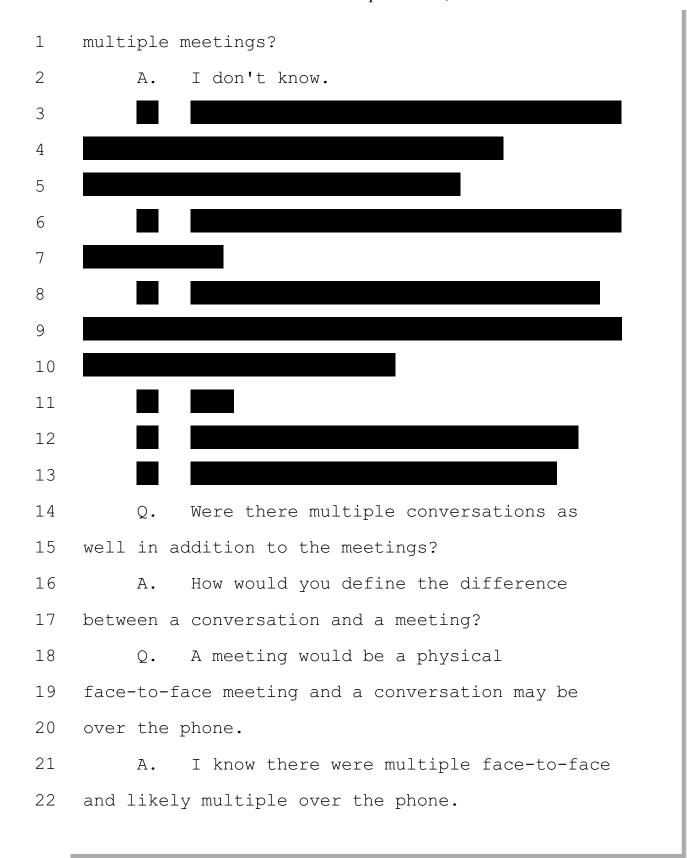


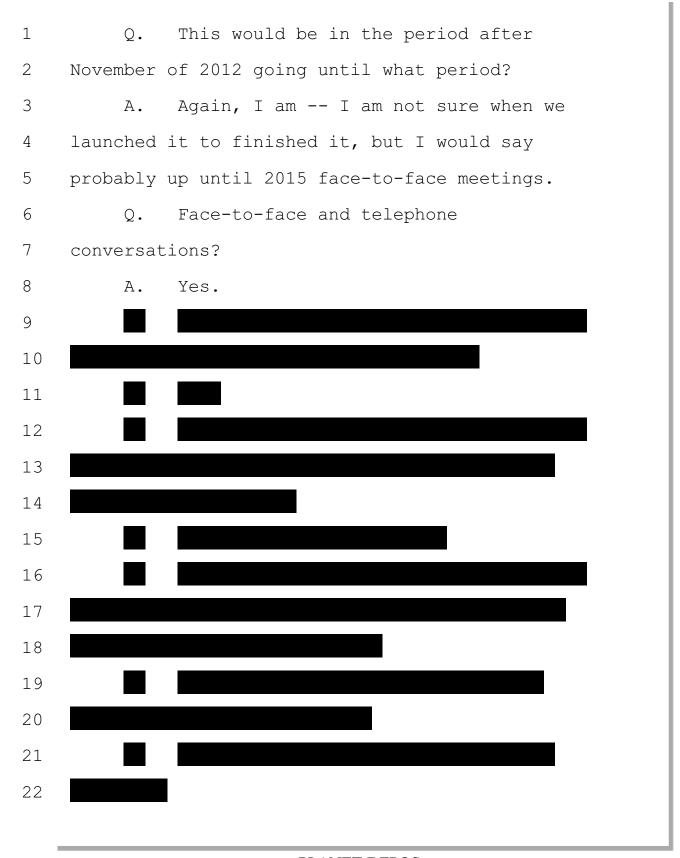


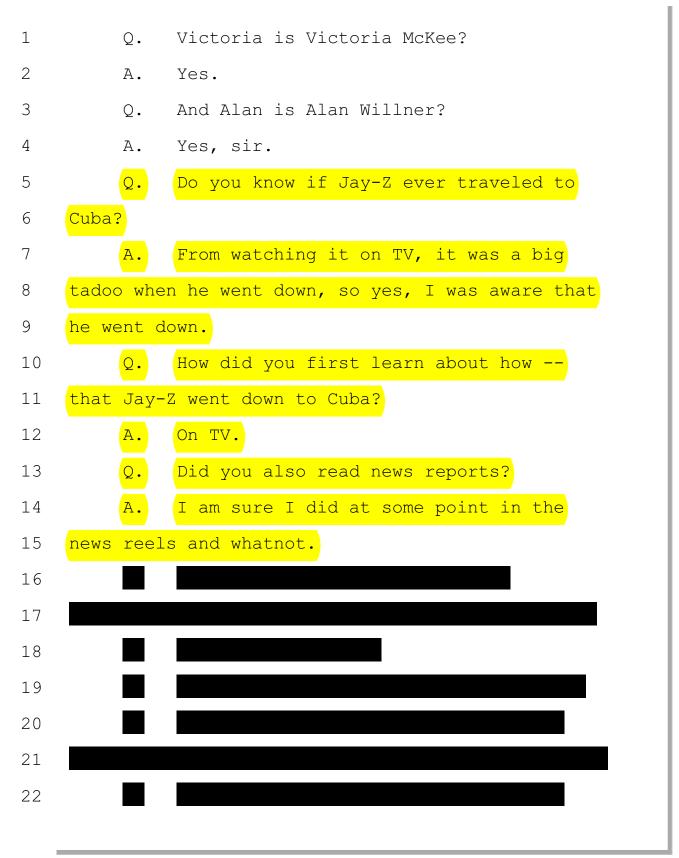
```
1
         Α.
               No.
2
         Q.
               You can put that away.
3
         Α.
               Okay.
4
               MR. FRANK: Mark this as Martinez 17,
5
             Bates number GENC0030277 to 284.
    please.
6
               (Martinez Deposition Exhibit 17 was
7
    marked for identification and is attached to the
8
    transcript.)
9
         Q.
               Could you please review this. I will
    just be directing your attention to 281 but take
10
    your time to review the document.
11
12
         Α.
               Okay.
13
               I won't be asking you about the whole
         Q.
14
    document.
15
         Α.
               Okay.
16
               Just when you are ready, just please
         0.
    identify the document.
17
                     This appears to be a Cohiba:
18
         Α.
               Yes.
19
    Positioning, Objectives and Strategies
    presentation dated April 24 of 2013.
20
21
               Is this a document that General Cigar
22
    created?
```

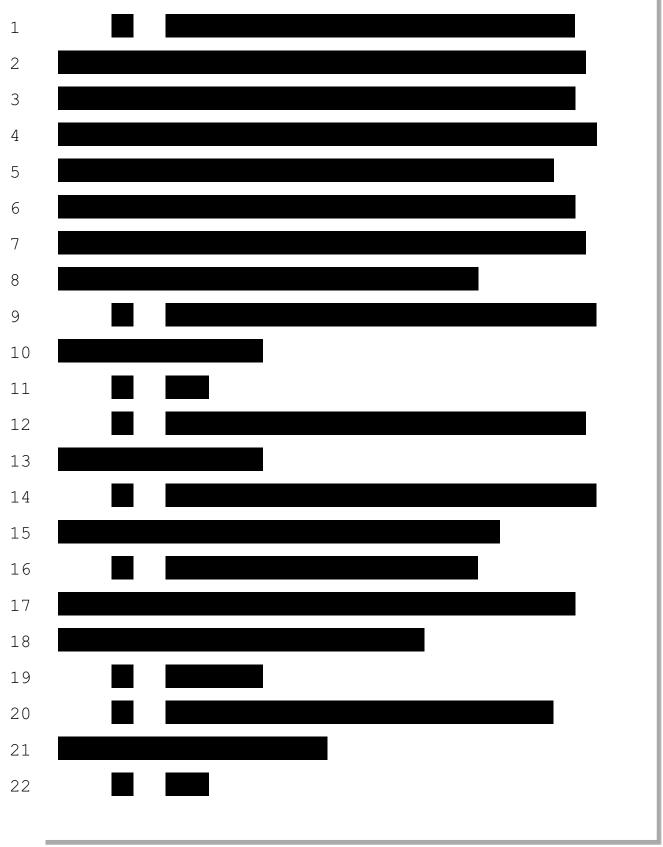
```
1
         Α.
               It appears that it was, yes.
2
         Q.
               Are you familiar with this document?
3
         Α.
               This would have been probably something
    that was part of the kickoff of the planning
4
5
    process for 2014, so yes, I probably would have
6
    been present for this presentation.
7
         Q.
              Would it have been Mr. Lahmann that
8
    would have prepared this information?
9
         Α.
               Yes.
              Would you have met with him to discuss
10
         Q.
11
    this document?
12
         Α.
               Yes.
13
               Would you have reviewed this document
         Q.
14
    prior to meeting with him?
15
               Prior to the presentation?
         Α.
               Or prior to meeting with him, or would
16
         Q.
    you have reviewed this document at --
17
18
               Yes.
         Α.
19
               -- all?
20
         Α.
               Yes.
               Can you refer to 30281. It says here on
21
         Q.
    the last bullet point, we have had the
22
```

```
experience -- I am sorry. Starting with the
1
    bullet point. And we are going to -- Scratch
2
3
    that.
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
               Do you recall any discussion with
19
20
    Mr. Lahmann about this?
21
               I, again, as we discussed earlier, we
    wouldn't have discussed his notes, I would have
22
```

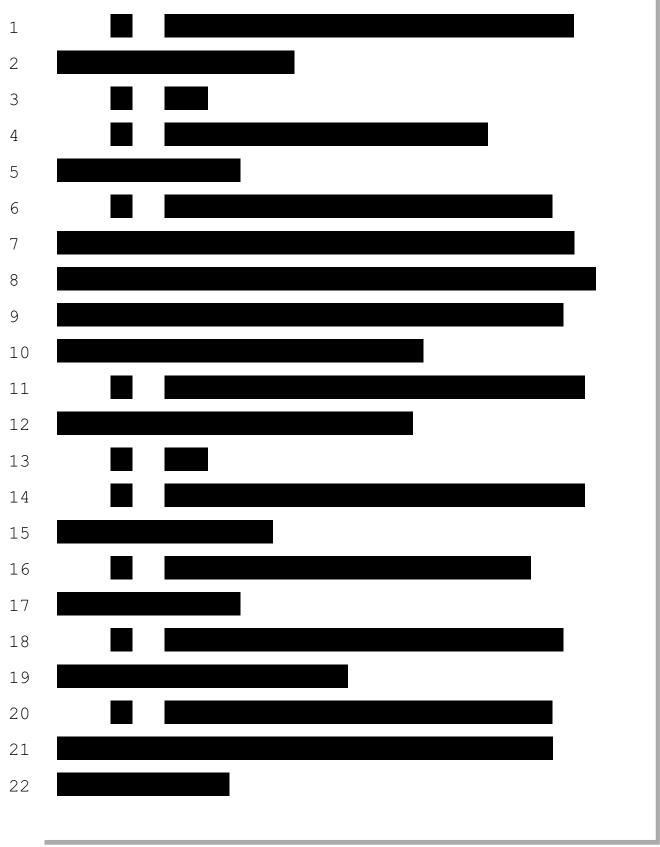








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```
1
         Α.
               Yes.
2
         0.
               I am going to ask you whether American
    consumers draw any association with Cuba with
3
4
    respect to hand-rolled cigars?
5
                           Objection.
               MR. FRANK:
6
         Α.
               Can you repeat the question?
7
         0.
              Yes. In your experience, do American
    consumers draw associations with Cuba with respect
8
    to hand-rolled cigars sold in the United States?
9
         A.
10
              Yes.
               MR. FRANK: Objection.
11
12
               Why is that?
         Q.
               MR. FRANK: Objection.
13
         Α.
              It is common in terms of how people talk
14
15
    about cigars, premium hand-rolled cigars, in terms
    of the descriptions and the connections.
16
              And what is common?
17
              References to imagery, names, words that
18
         Α.
19
    have connotations in connection to Cuba across
20
    manv brands.
               I want to mark --
21
         0.
22
               MR. DEUTSCH: What is our next exhibit?
```

```
THE COURT REPORTER:
1
                                    20.
2
              MR. DEUTSCH: I actually have two of
3
    these. Mark this as 20.
              (Martinez Deposition Exhibit 20 was)
4
5
    marked for identification and is attached to the
6
    transcript.)
7
         0.
              Mr. Martinez, you have now been handed
    what is Exhibit 20. I will represent to you that
8
9
    this is a placemat I picked up at Boychik's Deli
10
    in Glen Allen, Virginia, yesterday while having
    breakfast, and I will draw your attention to the
11
12
    advertising that is shown on this placemat, in
13
    particular the advertising at the top centered.
    Do you see that?
14
         Α.
15
              Yes.
         0.
              What is that an advertisement for?
16
         A.
              It appears to be an advertisement for a
17
    retail store that sells hand-rolled cigars and
18
19
    accessories.
20
         0.
              What is the name of that store?
         Α.
              Havana Connections.
21
         0.
              Are you familiar with the Havana
22
```

```
Connections store?
1
         Α.
2
              Yes.
3
              Is there one or more than one Havana
    Connections store?
4
         Α.
5
              I believe there are five shops.
         0.
6
              Where are those stores located?
7
              Here in Central Virginia.
         0.
              Does the Havana Connections chain of
8
    cigar stores sell GCC Cohiba cigars?
9
         Α.
10
              Yes.
              To your knowledge, does the Havana
11
    Connections chain of cigar shops sell any cigars
12
    that are made in Cuba?
13
         Α.
              No.
14
              Do they sell any cigars that are made in
15
         0.
    Havana?
16
         Α.
              No.
17
              MR. FRANK: Objection to both of those.
18
19
               To your knowledge, do they sell any
         Q.
20
    cigars -- Withdrawn.
              In your work in connection with your
21
    responsibilities at General Cigar, have you become
22
```

```
familiar with a number of bricks and mortar
1
    tobacconists in the United States?
2
3
         Α.
              Yes.
              Are you familiar with the business names
4
5
    that they use for their businesses?
         Α.
6
              Some of them, yes.
         0.
7
              Have you ever heard of a tobacco store
    called Lil' Havana Tobacconist in West Bloomfield
8
9
    Township, Michigan?
10
         Α.
              Yes.
              Can you tell me what that business is?
11
         Q.
         Α.
              They sell --
12
              MR. FRANK: Objection.
13
14
               They sell premium hand-rolled cigars.
         Α.
         0.
              Do they sell the General Cigar Cohiba
15
    cigar?
16
              It is my understanding they do.
17
         Q.
              To your knowledge, can they sell cigars
18
    that are made in Cuba?
19
20
              MR. FRANK: Objection.
         Α.
              No, sir.
21
         0.
              Would it be illegal for them to do so?
22
```

```
MR. FRANK: Objection.
              MR. DEUTSCH: You can answer.
         A .
              Yes.
              To your knowledge, do they sell cigars
    that are made in Havana?
6
              MR. FRANK: Objection.
              No.
         0.
              Would it be illegal for them to do so?
              MR. FRANK: Objection.
10
         Α.
              Yes.
              Okay. Are you familiar with the
11
         Q.
12
    tobacconist called Havana Cigars located in
13
    Atlanta, Georgia?
         Α.
14
              I am.
15
         0.
              What do you know about that company?
         A.
16
              They sell premium hand-rolled cigars.
         0.
17
              Do they sell the General Cigar Cohiba
    cigar?
18
19
              MR. FRANK:
                           Objection.
20
               Yes, they do.
21
              To your knowledge, do they sell cigars
22
    made in Cuba?
```

```
MR. FRANK: Objection.
              No, sir.
         A.
              Would it be illegal for them to do so?
         Q.
              MR. FRANK: Objection.
         A .
              It would be.
         0.
              To your knowledge, do they sell cigars
    made in Havana, Cuba?
              MR. FRANK:
                           Objection.
         Α.
9
              No.
              To your knowledge, would it be illegal
10
         Q.
    for them to sell cigars made in Havana, Cuba?
11
12
              MR. FRANK:
                           Objection.
              Yes.
13
         Α.
         0.
14
              Are you familiar with the tobacconist
15
    named Sabor Havana located in Doral, Florida?
16
         Α.
              Yes, I have been to that shop and I am
17
    familiar with it.
              Tell me about that shop.
         Q.
18
19
         Α.
              They sell premium hand-rolled cigars and
20
    accessories.
21
         0.
              Do they sell the General Cigar Cohiba
22
    cigar?
```

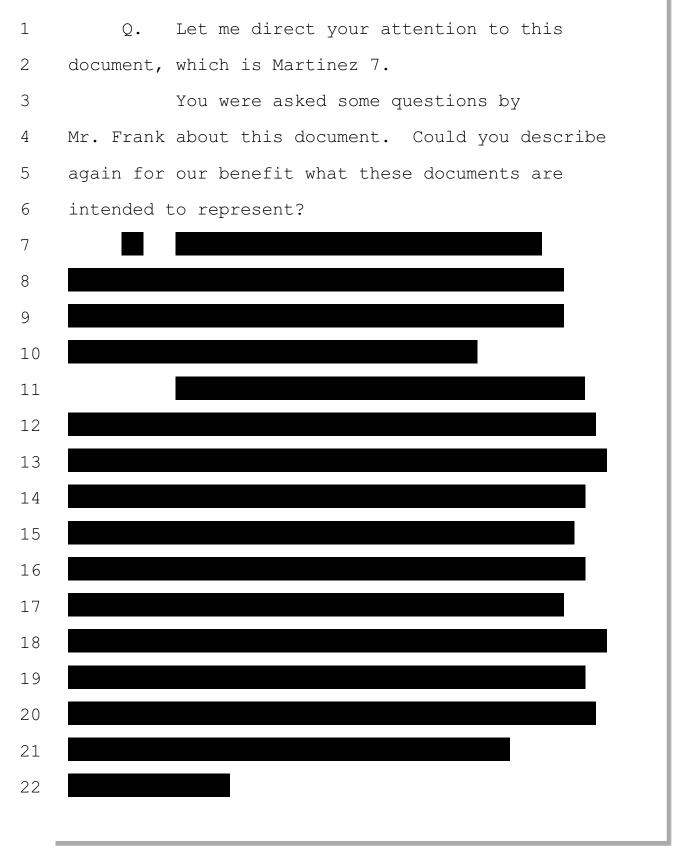
```
Yes, they do.
         A.
1
         Q.
2
              To your knowledge, do they sell any
3
    cigars made in Cuba?
4
               MR. FRANK:
                           Objection.
              No.
         Α.
5
6
         0.
              Would it be illegal for them to sell
    cigars made in Cuba?
7
8
               MR. FRANK:
                           Objection.
9
         A.
              Yes, I believe it would be.
         Q.
10
              To your knowledge, do they sell any
    cigars made in Havana, Cuba?
11
12
               MR. FRANK:
                           Objection.
         A.
               Not that I know of.
13
         Q.
              Would it be illegal for them to sell
14
15
    cigars made in Havana, Cuba?
16
               MR. FRANK:
                           Objection.
17
         Α.
               Yes, it would be.
              Are you familiar with a cigar store
         Q.
18
19
    called Cuban Stock Cigar Company located in
20
    Bala Cynwyd, Pennsylvania?
         Α.
              Yes.
21
         0.
              What is that store?
22
```

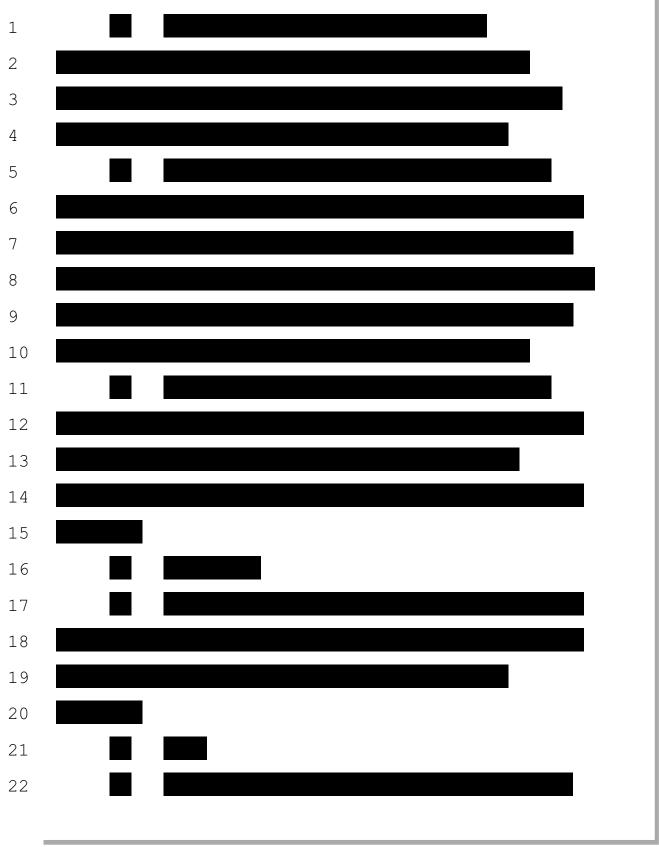
```
Α.
              They sell premium hand-rolled cigars.
1
         Q.
              Do they sell the General Cigar Cohiba
2
    cigar?
3
              Yes, they do.
4
              To your knowledge, do they sell cigars
5
    made in Cuba?
6
7
              MR. FRANK: Objection.
         Α.
              As far as I know, no.
8
9
         Q.
              Would it be illegal for them to sell
    cigars made in Cuba?
10
11
              MR. FRANK: Objection.
              Yes, it would be.
         Α.
12
13
         Q.
               To your knowledge, do they sell cigars
    made -- actually, I will stop. I will withdraw
14
15
    that.
              Are you familiar with a cigar sold in
16
    the United States market named La Aroma de Cuba?
17
         Α.
18
              Yes.
19
         0.
              Do you know who makes that?
         Α.
20
              I don't know off the top of my head, no.
              Is that -- Is that sold in the United
21
    States?
22
```

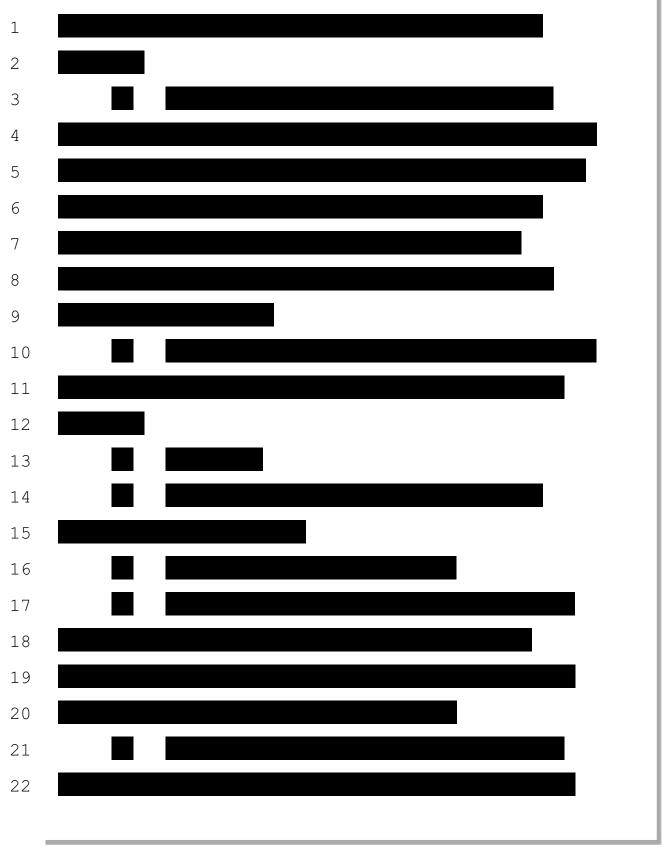
```
Α.
              Yes.
1
2
              MR. FRANK:
                           Objection.
3
         Α.
              Yes, it is sold in the U.S.
         0.
              Is that a hand-rolled cigar?
4
         A.
5
              Yes, sir.
         0.
              Is that cigar made in Cuba --
6
7
              MR. FRANK:
                           Objection.
         0.
              -- if you know.
8
9
         A.
              Not that I know.
         Q.
10
              To your knowledge, is there any Cuban
    company today selling a cigar called La Aroma de
11
    Cuba?
12
         Α.
              I -- I think there might.
13
         0.
              In the United States?
14
         A.
15
              Not in the United States, no. No, no.
         0.
              Are you actually familiar with -- Do you
16
    actually know whether or not there is a Cuban
17
    company selling a La Aroma de Cuba cigar?
18
         Α.
19
              No.
         0.
20
              Okay. As a general manner, is it common
21
    for cigar stores in the United States to have the
22
    word Havana or the word Cuba in their name?
```

```
Objection.
1
               MR. FRANK:
2
         Α.
              Yes, many do.
3
              Do any of those stores sell Cuban
    cigars?
4
5
                           Objection.
               MR. FRANK:
              Not to my knowledge.
6
         Α.
7
         Q.
               To your understanding, do consumers
8
    believe, when they enter those stores, that they
9
    can buy Cuban cigars?
10
                           Objection.
               MR. FRANK:
11
               I don't know what consumers think, but I
12
    assume that they don't -- they know they're not
13
    getting a Cuban cigar.
14
               Would it be illegal for them to purchase
         Q.
    a Cuban cigar in the United States?
15
16
                           Objection.
               MR. FRANK:
17
         Α.
               Yes.
18
              Are there other cigars sold in the
         Q.
19
    United States which have an association -- I will
20
    withdraw that question.
               How many -- Do you have any idea how
21
    many brick and mortar retail outlets sell General
22
```

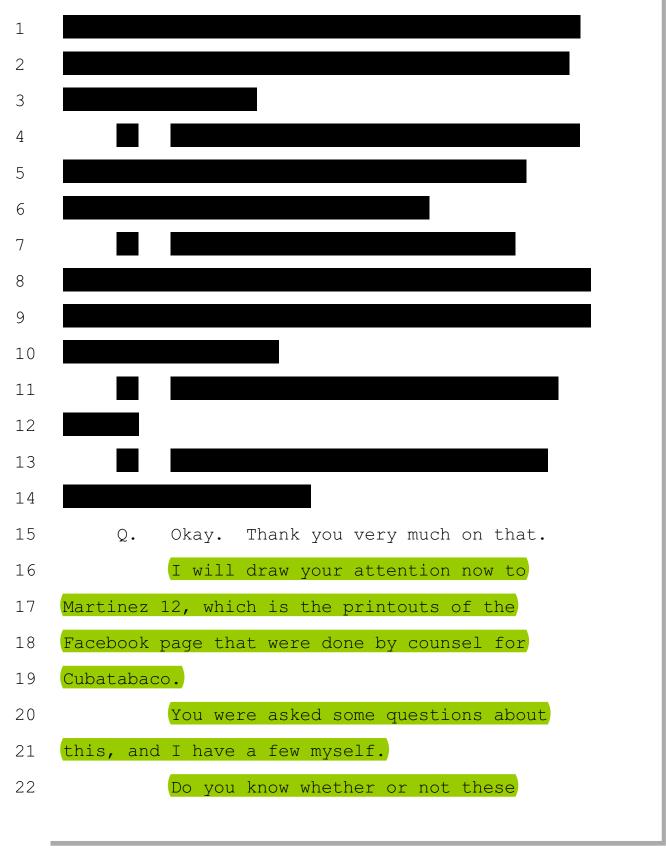
- 1 Cigar Cohiba cigar?
- 2 A. I would venture to guess it is in excess
- of a thousand, plus indirect customers is probably
- a couple thousand retail shops across the country.
- 5 Q. That sell Cohiba cigars?
- 6 A. Yes, sir.
- 7 Q. Do many of those cigar stores have
- 8 websites?
- 9 MR. FRANK: Objection.
- 10 Q. To your knowledge.
- 11 A. Many do, yes.
- 12 Q. Do you know if General Cigar has the
- 13 right to direct those brick and mortar cigar
- 14 merchants as to how they describe General Cigar
- 15 Cohiba cigars on their websites?
- 16 A. T don't --
- 17 MR. FRANK: Objection.
- 18 A. -- know, I wouldn't think so.
- 19 Q. I am sorry. The witness's answer didn't
- 20 come through before the objection. Could you
- 21 repeat what you just said?
- 22 A. I don't know, but I wouldn't think so.







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```
printouts actually represent the way in which the
1
2
    consumer would see the front page of the Cohiba
3
    Facebook page on the screen of a computer or other
    device?
4
5
                           Objection.
              MR. FRANK:
               I don't know.
6
7
              You don't know if this is representative
8
    or not; correct?
9
               I don't, because it could vary by
10
    computer screen, by device, et cetera.
              Now, the highlighted, in the left
11
         Q.
12
    column, under Cohiba, what -- the word About is
13
    highlighted; do you see that?
         Α.
              Yes.
14
         0.
15
              When someone first goes to the Cohiba
    page for the General Cigar Cohiba on Facebook, do
16
    they land on the About page?
17
18
              MR. FRANK: Objection.
19
         Α.
              They land on the Home page.
20
         0.
              So this is not representative of what
21
    the consumer would see when they first go to the
22
    page?
```

```
Objection.
1
              MR. FRANK:
         Q.
2
              Is that correct?
3
              MR. FRANK:
                           Objection.
         Α.
4
              This is not what they first see, no.
         0.
5
              Okay. In order to be able to go to the
6
    About page, do you have to, while you are on the
7
    Home page, click on the About tab?
8
         Α.
              Yes.
9
              Okay. Now, I would like to direct your
         0.
10
    attention to, let's start with page 330 -- I guess
    you will have to look at 33028 and 29, because
11
12
    they needed to take two pictures in order to fully
    capture this page.
13
              Now, you were asked about the milestone
14
    section under the About section of the General
15
    Cigar Cohiba Facebook page. Do you recall being
16
    asked about that?
17
         Α.
18
              Yes.
              Now, is there any way to tell how many
19
20
    consumers have actually looked at this page?
21
              MR. FRANK:
                           Objection.
         A.
22
              Have looked at it?
```

0. Yes. 1 **A**. 2 No. I know how many people have liked it. 3 Now, in order to like a page, do you 4 5 have to have that page in front of you? 6 Α. I believe so, yes. 7 And I know it is hard to read, so I will hope counsel will concur with me, that this page 8 9 shows 50 likes, the number 50 is next to the 10 thumbs up symbol. 11 MR. DEUTSCH: Have I read that 12 correctly? 13 MR. FRANK: You have accurately 14 represented that. 15 MR. DEUTSCH: Does it also say there are 16 three comments, more easily seen on the second of 17 the two pages? 18 MR. FRANK: Correct. 19 Okay. Now, let's turn to the next page 0. 20 in the milestone. Actually, no, just let me ask 21 you the question. 22 Based on looking at this page, are you

```
able to tell that 50 users saw this page?
1
2
              MR. FRANK:
                           Objection.
3
         Α.
              No.
         0.
              Okay. All you know is that there are 50
4
    likes?
5
6
              Yes. And I think you said there was
7
    three comments.
8
         0.
              Three comments. Well, just to be clear,
    to like a page, a user has to be viewing the page;
9
10
    correct?
11
         A.
              Yes.
         0.
12
              So from this page, we know that 50 users
    viewed the page and clicked on like; is that
13
    correct?
14
         A.
15
              Yes.
         0.
              But we don't know if more than 50 looked
16
    at it?
17
              We don't.
18
19
         0.
              And there are three comments here, and
20
    you pointed that out as well?
         Α.
              Yes.
21
22
         0.
              Okay. Turn to the page 33030. This is
```

```
apparently the second page in the milestone
1
    section of the About section of the General Cigar
2
3
    Cohiba Facebook. Can you read the number of likes
    for this page, which is Cohiba Black arrives.
4
         Α.
5
              I think it says 28.
         0.
6
              Well, that's what I see as well.
7
              MR. FRANK: I'd say that's correct.
         0.
              It says one comment; is that correct?
8
9
         A.
              Yes, on the right, yes.
         0.
              So do we know -- We know that 28 people
10
11
    saw this page, correct, and liked it?
         A.
12
              Yes, sir.
         0.
              Do we know if more than 28 people saw
13
    this page?
14
15
              MR. FRANK:
                           Objection.
         Α.
              I don't.
16
         0.
              Okay. Let's go to the next page on the
17
    milestone. This is about the Cohiba -- I don't
18
19
    know if this is pronounced XV or 15.
20
         Α.
              Which number is this?
         0.
              This is now 33032 and 033. Is that 15
21
    or XV?
22
```

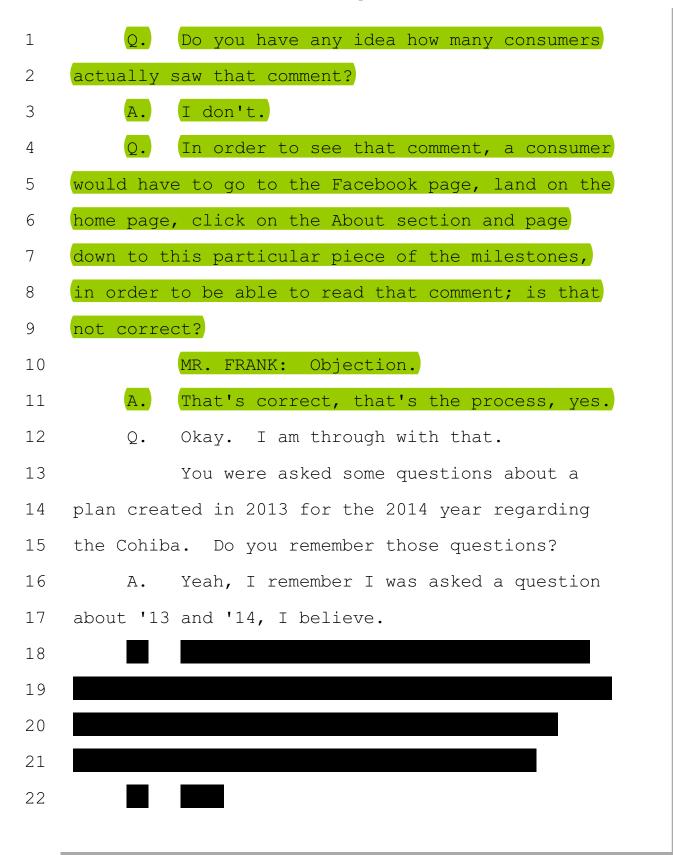
```
It is XV.
1
         Α.
         Q.
2
              XV. Okay. Can you see the number of
3
    likes for this page?
              This looks like it is 12.
4
5
              So we know that 12 people viewed this
    page in order to be able to like this?
6
         Α.
7
              Yes, sir.
8
         0.
              Do you know if anyone other than 12
    people viewed this page?
9
10
         Α.
              I don't.
11
              There is one comment shown on this page?
         A.
              Yes.
12
         0.
13
              Okay. Turn to the next milestone. This
    is the one I believe you were asked about, Cohiba
14
    goes worldwide.
15
16
         Α.
              Yes.
              Do you see that? Can you read the
17
    number of likes on the bottom of the page? If
18
19
    not, I will represent to you --
         Α.
20
              I can't read it.
         0.
              I will represent to you that that says
21
    13.
22
```

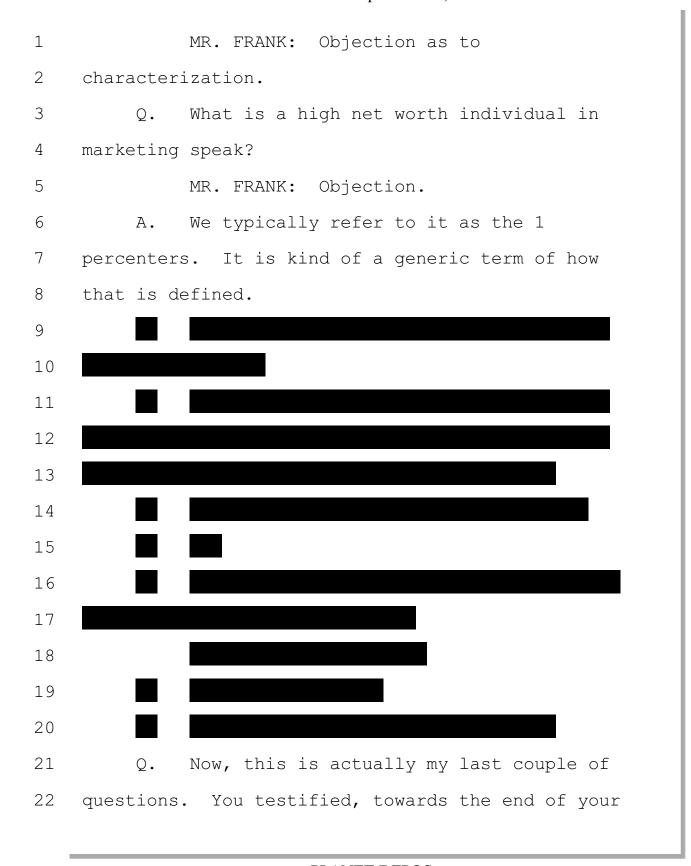
```
A.
              Okay.
1
2
              MR. DEUTSCH: And I think counsel can
    confirm.
3
4
              MR. FRANK: I concur.
         0.
5
              And it says one comment.
         Α.
6
              I see that.
7
         0.
              Now, is it correct that to like this
    page, one had to be viewing it?
8
9
         A.
              Yes, sir.
              So we know that 13 people viewed this
10
         0.
11
    page?
12
               MR. FRANK:
                           Objection.
         0.
              Is that correct?
13
              Yes.
14
              Do we know if more than 13 people ever
15
    viewed this page?
16
17
               MR. FRANK:
                           Objection.
         Α.
18
              No.
19
               By the way, how many people -- do you
         Q.
    have any knowledge as to how many people have
20
    viewed the Cohiba website since it was put up?
21
22
               I don't -- I don't know. I don't know
         Α.
```

- 1 if Moosylvania would be able to get us that
- 2 information, but I don't know.
- 3 O. Do you think it would be in the
- 4 thousands?
- 5 A. I don't know.
- 6 Q. Okay. But you don't have any data on
- 7 that?
- 8 A. No, not that I can recall.
- 9 Q. You don't know if 13 people represent a
- 10 very small percentage of people who actually
- 11 viewed the website or not; is that correct?
- 12 A. Correct.
- 13 MR. FRANK: To be clear, are you talking
- 14 about the Facebook page or the Cohiba website?
- 15 MR. DEUTSCH: I am talking about the
- 16 Cohiba Facebook site, I don't know if you call it
- 17 a page or a site.
- If it is not clear, I will ask the
- 19 witness once again.
- 20 Do you know how many people have
- 21 actually accessed and looked at any page on the
- 22 Cohiba Facebook site since it was put up?

```
1
               I do not.
2
         Q.
              Okay. Now, if you take a look at page
3
    33036, can you read -- This is the General Cigar
    crafts the Dominican Cohiba cigar page on the
4
5
    milestone, within the About section of the General
6
    Cigar Cohiba Facebook site. Does that say 13
    likes?
7
8
         Α.
              I can't read it. Down at the --
9
              MR. DEUTSCH:
                             Counsel --
10
              MR. FRANK: Yes, I concur, it is 13
11
    likes.
12
              MR. DEUTSCH: And it doesn't show any
13
    comments at all.
              MR. FRANK: Correct.
14
         0.
              Okay. So we know that 13 people saw
15
    this page in order to be able to like it; correct?
16
17
              MR. FRANK:
                           Objection.
         A.
18
              Yes.
19
              Do you know if any more than 13 people
    ever saw this page?
20
         Α.
              I don't.
21
         0.
22
              If you go to the page that says Founded
```

```
in 1496, I will represent to you, to speed this
1
    up, it appears that the number down there for
2
    likes is 5, at the very bottom.
3
              MR. FRANK: Correct, I concur.
4
         0.
5
              And that there is one comment; correct?
6
              MR. FRANK: I concur.
              Okav. So we know that five people
7
         0.
    viewed this page; correct?
8
9
                           Objection.
              MR. FRANK:
              Yes.
10
         A .
              Because you have to view a page in order
11
         Q.
    to like it; correct?
12
13
         Α.
              Correct, yes, sir.
              Do you know if any more than five people
         0.
14
    have viewed this page?
15
         Α.
              I don't.
16
         0.
              Now, I will direct your attention to
17
    CT33031, which is the Cohiba Black arrives page.
18
19
         Α.
              Yes.
         0.
20
              You were asked about a comment from a
21
    Dave Pipher or Pipher that appears on this page.
         Α.
22
              Yes.
```





```
1
    examination by Mr. Frank, that there may have been
2
    references to the Cohiba Red Dot in trade
3
    communications to retailers that sell the General
4
    Cigar Cohiba cigar; do you recall that?
5
         Α.
              Yes.
6
              Does the Cohiba Red Dot refer to any of
         0.
7
    the sub brands or varieties of General Cigar
8
    Cohiba cigar?
9
         Α.
              We typically refer to the I quess the --
10
    I will call it the plain wood box as Red Dot, the
11
    Black box is Black, Nicaragua is Nicaragua, the
12
    blue box is Blue.
13
         Q.
              Now, is there a name for the cigar that
14
    is sold in the plain wooden box?
15
         Α.
              No.
16
              Okay. This is -- but that cigar was
         0.
    only one of the number of varieties of Cohiba
17
    cigars that General Cigar sells?
18
19
         Α.
              Correct.
20
              So when -- if Red Dot had been used in
21
    trade communications, would the merchants know
22
    this was not referring to the Cohiba, all of the
```

```
General Cigar Cohiba cigars, but to a particular
1
2
    variety of such cigar?
3
              Correct, the one in the plain wood box.
              MR. DEUTSCH: Okay. No further
4
5
    questions.
6
              MR. FRANK: I don't think I will take
7
    too long but just give me three minutes.
8
               (Discussion held off the record.)
9
     REDIRECT EXAMINATION BY COUNSEL FOR THE PETITIONER
10
    BY MR. FRANK:
              You will recall that Mr. Deutsch just
11
    asked you a series of questions, one of which was,
12
13
    in your experience, do American consumers draw
14
    association with Cuba with respect to hand-rolled
15
    cigars sold, and you answered yes. Do you recall
16
    that?
17
               That's correct, yes, sir.
              What is the basis of your opinion?
18
19
              As I mentioned earlier, consumers
20
    typically make a general association with
    different brands with Cuba, and, again, maybe it
21
    is because of the roots of many of the cigar
22
```

```
brands, it's the names, and that's just kind of, I
1
2
    don't want to say common terminology, but there is
3
    a lot of, you know, connection between cigar
4
    brands and names with -- with Cuba.
5
              What evidence do you have of that?
         0.
6
         Α.
              I think, obviously, you will see it
7
    again in the vernacular, imagery, conversations
8
    that I personally had, also again, with the
9
    associations with, you know, Benji Menendez, I
10
    used that as an example earlier, Rick Rodriguez,
11
    those are two very prominent and well-known Cuban
12
    and slash Cuban Americans that are associated with
13
    just our brands, and there is many others.
14
              And does the Cohiba brand cigar have
15
    roots in Cuba?
16
                             Objection.
              MR. DEUTSCH:
               There is a brand that is sold out of
17
18
    Cuba, yes.
19
              Did -- To your knowledge, did that brand
    precede General Cigar's Cohiba brand cigar?
20
21
              MR. DEUTSCH:
                             Objection.
22
                think -- I don't know. I think it
```

```
1
    might have.
2
         Q.
               You said -- Your opinion was based in
3
    part on conversations. Specifically which
4
    conversations form the basis of your opinion?
5
         Α.
              So I have an opportunity to go to
6
    different shops, consumer events, where we meet
7
    with, you know, thousands of consumers and have
    just informal conversations with them as we either
8
9
    sell them cigars or give them cigars at certain
10
    ticketed events, and so, in those conversations,
11
    those types of -- you know, those topics come up.
         0.
12
              Did the topic of drawing a -- Do you
13
    recall any specific conversations with consumers
    about the specific topic?
14
         Α.
15
              About which specific topic?
         0.
              The association with Cuba and
16
    hand-rolled cigars.
17
         Α.
              Yeah, absolutely.
18
              How many?
19
         0.
20
         Α.
              Several. I mean we would do rolling
    events, where we would have Benji, or another
21
    roller from Miami, Leo Peraza, who would come and
22
```

```
people would ask questions, and Leo doesn't speak
1
    much English, so, you know, we would have
2
3
    conversations about his background and his family
    and, you know, his travels from Cuba to the United
4
5
    States and how he became a roller for General
6
    Cigar.
7
              And do you remember how many
    conversations you would have exactly?
8
9
         Α.
              A dozen of so.
10
              Over the period starting in
11
    November 2012 to current?
12
              At least that, yes.
         0.
              Other than those 12 conversations, were
13
    there any other conversations with customers that
14
    form the basis of that opinion?
15
              Not specific to the topic of a
16
    connection between hand-rolled cigars and Cuba.
17
              And do you know on what dates those 12
18
    conversations occurred?
19
20
              I don't know specific dates.
              Do you know if those consumers would
21
    be -- I am sorry. Where did those conversations
22
```

```
take place, did you say at trade shows?
1
              They would be at consumer shows, so we
2
3
    do things such as it is called Big Smoke, which is
4
    sponsored by Cigar Aficionado, CIGARfest, which is
    sponsored by Cigars International, large consumer
5
6
    events.
              Would all of those 12 conversations have
7
8
    occurred at one of those large consumer events?
9
              Some of them could have occurred at
    smaller rolling events. So, for example, there
10
    was an event held by the Virginia Hispanic Chamber
11
    of Commerce here in town and there was a roller
12
13
    that we -- we were a sponsor of the event, and he
    came in, and I had a conversation with, you know,
14
    two or three consumers at that event around the
15
16
    topic of Cuba and hand-rolled cigars.
              And the consumers -- the consumer shows,
17
    would you characterize the type of person that
18
19
    attends -- the type of consumer that attends those
20
    shows as a cigar lover?
              I wouldn't call them necessarily a cigar
21
    lover, but they're certainly an individual who
22
```

```
enjoys cigars, otherwise, they wouldn't pay for
1
    the admission into those types of events.
2
3
              Do you know how much the admission is to
4
    those types of events?
5
              It varies. I want to say a cigar -- our
    Big Smoke was like 300 and some odd dollars, and
6
7
    then I want to say CIGARfest may be in the same
    range, maybe a little bit higher.
8
9
              So other than those 12 conversations,
    approximately 12 conversations that you had with
10
    consumers, what else forms the basis of your
11
12
    opinion that it is common, in terms of how people
13
    talk about cigars, to connect Cuba and premium
    hand-rolled cigars?
14
15
              MR. DEUTSCH: Objection. Asked and
16
    answered. You can answer again.
              Again, if you look at imagery, imagery,
17
    text, names, --
18
19
              THE COURT REPORTER: I am sorry. Text?
20
              Text, written letters, imagery, names,
    descriptions, it is pretty prevalent. I mean open
21
    up a Cigar Aficionado magazine or any publication,
22
```

```
and I think you will see many, many references to
1
2
    connections between Cuba and various brands.
              Cuba and various brands?
3
              Cuban, I call it iconography, imagery,
4
5
    again words.
              What is the imagery that would connect
6
         Q.
7
    Cuba to premium hand-rolled cigars?
8
              Again, a lot of times it is tobacco
    fields, again, it is real -- it is up to
9
10
    interpretation. Is it Dominican, is it
    Nicaraguan, is it Cuban. So in terms of its -- it
11
12
    is really in the eye of the consumer as to what
13
    that is, but what you will see is that there are
    strong associations and inferences to Cuba in a
14
15
    lot of the communication with I would say
    manufacturers, certainly from retailers.
16
              But in terms of iconography or images,
17
    you say it is in the eye of the consumer as to
18
    whether or not a field would draw a connection
19
20
    between Cuba and premium hand-rolled cigars.
                                                   What
    about the field would make a consumer connect
21
    hand-rolled cigars to Cuba as opposed to the
22
```

```
1
    Dominican Republic or Nicaragua?
              For me, it is the combination of both
2
3
    the imagery and the language, so Havana
4
    Connections with a field makes -- again, you can't
5
    get into the mind of a consumer, but the inference
6
    is that, you know, Havana or, you know, whatever
7
    it be, you know, Cubana, whatever terminology, and
8
    then showing the imagery, bringing those two
    elements together infers a certain connectivity to
9
10
    Cuba, and different manufacturers do that,
11
    retailers do that on a pretty frequent basis.
12
              Does General Cigar do that?
         Q.
13
              We do not.
         Α.
              Which manufacturers do that?
14
         Q.
              I would have to -- I would have to look,
15
         Α.
    you know, at their advertising, their copy, the
16
17
    websites. I would have -- I don't want to guess.
              Do retailers General Cigar works with do
18
         0.
19
    that?
20
         Α.
              I have seen, yes. Again, you know, this
21
    is -- sure enough, in our backward, Havana
22
    Connections, I mean they -- they do it. Other --
```

```
1
    you know, again, go down to, you know -- down to
2
    Miami and walk down the street and you will see
3
    multiple shops that make that connectivity either
4
    because the shop owners are Cuban, but there
5
    certainly -- they -- there is a lot of
6
    connectivity between Cuba and the premium
7
    hand-rolled cigar industry, in my opinion.
8
              At one point, in response to
9
    Mr. Deutsch's questioning, Mr. Deutsch asked to
10
    your understanding, do consumers believe, when
11
    they enter the retail stores that Mr. Deutsch
12
    identified, that they can buy Cuban cigars, and
    your response was I don't know what consumers
13
14
    think, but I assume that they -- they know they're
15
    not getting a Cuban cigar. What forms the basis
    of that assumption?
16
17
              Again, it is -- I -- as I said, I can't
18
    get into the minds of what consumers think or what
19
    they want to believe, but I would -- I would
20
    assume that they know, you know, given it is kind
    of general knowledge, that you can't buy Cuban
21
    cigars here in the United States.
22
```

```
And --
1
2
               It is just -- It is my opinion, it is
3
    not based on any research or fact.
4
               No research, no evidence, no fact.
5
               No.
6
               I direct your attention back to Exhibit
7
    Martinez 7, the brand essence charts, those two
8
    pages.
9
              Yes, sir. Yes.
         Α.
              Mr. Deutsch asked you a series of
10
         0.
11
    questions about the significance of the different
    levels, the different concentric circles; is that
12
13
    correct?
14
              Yes, sir.
         Α.
15
         Q.
               Are there words that describe cigars
    that are not included on these charts?
16
17
              MR. DEUTSCH: Objection.
               This is based upon the opinions and
18
         Α.
19
    thoughts of the three folks that I remember being
20
    in the room when we developed these.
              But would there be characteristics of
21
         Q.
    cigars that wouldn't be included on this chart?
22
```

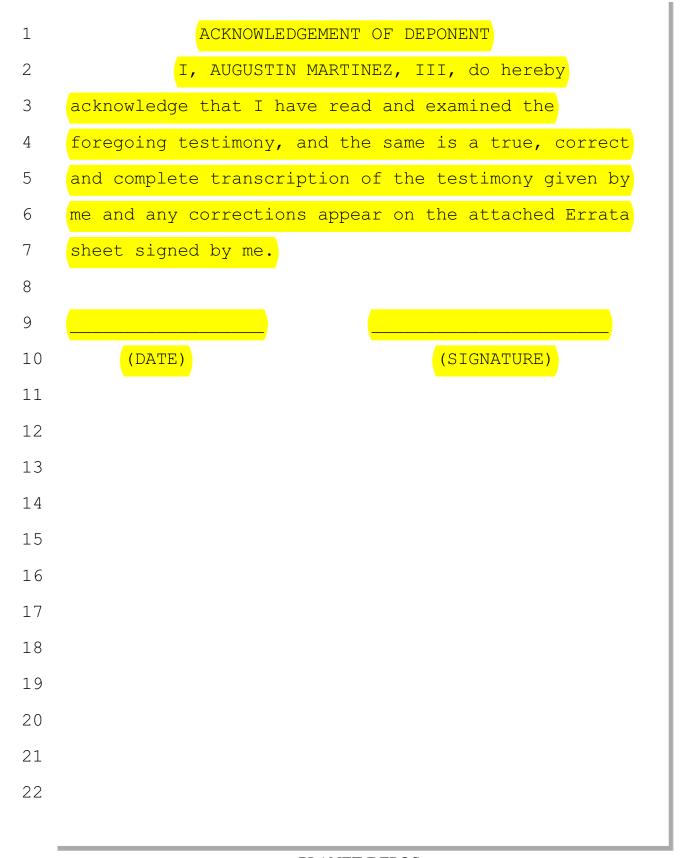
```
1
               MR. DEUTSCH: Objection.
2
         Α.
               There could be.
3
               Are some of the words that appear on
         Q.
    30861 not included on the chart for -- on 30862?
4
5
         Α.
               Correct.
6
         Q.
               So some characteristics from page 61 are
7
    not relevant to page 62?
8
               MR. DEUTSCH: Objection.
9
               Is that accurate?
         Q.
10
               MR. DEUTSCH: Objection.
11
         Α.
               I would say they wouldn't be central to
12
    or a component of the essence for that particular
13
    brand.
14
               So the ones that are on 862 are a
15
    component of the brand or an essence of the brand
16
    you just said?
17
               They may or may not be. So, for
18
    example, they may not just show up on here, we
19
    could in theory say there is another halo that
20
    exists around it, but these are the three, you
    know, most relevant, you know, that fall within
21
    the importance of getting to the bullseye.
22
```

- 1 Q. So these are the three most important.
- 2 There could be a fourth concentric circle or a
- 3 fifth concentric circle or a sixth concentric
- 4 circle?
- 5 MR. DEUTSCH: Objection.
- 6 A. No. No, I think most of it would be
- 7 captured here, but there could be elements that
- 8 are captured here that aren't necessarily relevant
- 9 for another brand.
- 10 Q. So, for the record, you are pointing to
- 11 861 --
- 12 A. Correct.
- 13 Q. -- saying not relevant to 862.
- A. Potentially, that some of those
- descriptors for 861 would not be relevant for 862
- 16 and vice versa.
- 17 Q. Turn your attention to Exhibit No. 12.
- 18 Exhibit No. 12 is the Facebook page.
- MR. DEUTSCH: Do you want me to put that
- 20 shade up?
- 21 MR. FRANK: Sure. Thanks.
- Q. Mr. Deutsch asked you a series of

```
questions about the numbers of likes for each of
1
2
    the milestones.
3
               Yes, sir.
               And I believe you testified that if one
4
5
    of these pages, for example, I am looking at 33029
6
    indicates that there are 50 likes, counsel agreed,
7
    now that would indicate there are at least 50
8
    consumers that visited this page; is that
9
    accurate?
10
               Correct.
               You cannot tell how many people visited,
11
12
    there could be more; is that correct?
13
               Correct.
14
               There could be a thousand?
15
               MR. DEUTSCH:
                             Objection.
16
               Is that correct?
               I don't know what number it could be.
17
18
               It could be any number. Could it --
         Q.
19
               It could be less --
         Α.
               It couldn't be less than 50 --
20
         Q.
21
               I am saying --
         Α.
22
               -- but it could be 10,000.
         0.
```

```
1
              THE COURT REPORTER: Wait. You are both
2
    talking at the same time.
3
              But could it be 10,000?
4
              MR. DEUTSCH: Objection.
5
              Sure.
               Could it be a hundred thousand?
6
7
              MR. DEUTSCH:
                             Objection.
8
               Views?
                       Sure. I mean -- yeah, but I
9
    don't know.
10
              And is that the same for each of the
11
    slides that Mr. Deutsch reviewed, each of the
12
    milestone slides? We don't have to go through
13
    each and every one of them.
14
              MR. DEUTSCH:
                             Objection.
15
               There is no way to determine how many
16
    views were on each one of these.
               The only way to determine based on the
17
18
    documents we have in front of us are that at least
19
    the number of people that liked each of these
20
    milestones visited each of these milestones; is
21
    that correct?
22
               Correct, at least 50 people visited
```

```
that.
1
2
               But there could have been many more?
3
               MR. DEUTSCH: Objection.
4
               Yes.
5
               MR. FRANK: I think I just missed one
6
    thing.
            I am almost done.
7
               I am done.
8
               MR. DEUTSCH: I just have two questions.
    RECROSS-EXAMINATION BY COUNSEL FOR THE RESPONDENTS
9
10
    BY MR. DEUTSCH:
               You testified, in response to the most
11
12
    recent examination by Mr. Frank, that you attended
    an event held by the Virginia Hispanic Chamber of
13
14
    Commerce?
15
               Yes, sir.
16
               That was, I think a demonstration of
    hand rolling cigars?
17
18
               Yes, sir.
19
               Do you know what the admission charge,
20
    if there was one, was for that event?
               $175 a person?
21
22
               What do you get for $175 a person?
         0.
```



No. 161091

Re: Deposition of Augustin Martinez, III

Date: 9/28/2017

Case: Empresa Cubana Del Tabaco -v- General Cigar Co., Inc.

Return to: transcripts@planetdepos.com

ACKNOWLEDGMENT OF DEPONENT

I, Augustin Martinez, III, do hereby acknowledge that I have read and examined the foregoing testimony, and the same is a true, correct and complete transcription of the testimony given by me and any corrections appear on the attached Errata sheet signed by me.

```
CERTIFICATE OF SHORTHAND REPORTER - NOTARY PUBLIC
1
              I, LESLIE D. ETHEREDGE, Registered Merit
2
3
    Reporter, Certified Court Reporter and Notary
    Public, within and for the State of Virginia, do
4
5
    hereby certify:
6
         That AUGUSTIN MARTINEZ, III, the witness whose
7
    deposition is hereinbefore set forth, was duly
8
    sworn by me before the commencement of such
9
    deposition and that such deposition was taken
10
    before me and is a true record to the best of my
    ability of the testimony given by such witness.
11
12
             I further certify that the adverse
13
    party, General Cigar Co., Inc. and Culbro Corp.
14
    was represented by counsel at the deposition.
15
          I further certify that the deposition of
16
    AUGUSTIN MARTINEZ, III occurred at the offices of
17
    ECKERT SEAMANS CHERIN & MELLOTT, 919 East Main Street,
18
    Suite 1300, Richmond, Virginia on Thursday,
19
    September 28, 2017, commencing at 9:02 a.m. to
20
    5:52 p.m.
           I further certify that I am not related
21
22
    to any of the parties to this action by blood or
```

```
marriage, I am not employed by or an attorney to
1
    any of the parties to this action, and that I am
2
    in no way interested, financially or otherwise, in
3
    the outcome of this matter.
4
           IN WITNESS WHEREOF, I have hereunto set
5
    my hand this 27th day of September, 2017.
6
7
8
                     Leslie D. Etheredge
9
                 LESLIE D. ETHEREDGE, Notary Public in
10
                 and for the Commonwealth of Virginia
11
12
                 Registration No: 116406
                My commission expires February 28, 2019
13
14
15
16
17
18
19
20
21
22
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For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		: x	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 1 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

In the matter of Trademark Registration No. 1147309 For the mark COHIBA Date registered: February 17, 1981

AND

In the matter of the Trademark Registration No. 1898273
For the mark COHIBA
Date registered: June 6, 1995

EMPRESA CUBANA DEL TABACO, d.b.a.
CUBATABACO,

Petitioner,

V.

GENERAL CIGAR CO., INC. and CULBRO
CORP.,

Respondents.



NOTICE OF DEPOSITION

TO ALL INTERESTED PARTIES:

PLEASE TAKE NOTICE that, pursuant to Rules 26 and 30 of the Federal Rules of Civil Procedure and Title 37 of the Code of Federal Regulations Section 2.120, counsel for Petitioner will take the following depositions upon oral examination in the above-captioned proceeding, before a certified shorthand reporter or other person authorized to administer oaths:

- 1. The deposition of Steve Abbot on Wednesday, April 5, 2017, beginning at the hour of 9:00 a.m. (EST);
- 2. The deposition of Gus Martinez on Thursday, April 6, 2017, beginning at the hour of 9:00 a.m. (EST);

- 3. The deposition of Alan S. Willner on Friday, April 7, 2017, beginning at the hour of 9:00 a.m. (EST);
- 4. The deposition of Gene Richter on Tuesday, April 11, 2017, beginning at the hour of 9:00 a.m. (EST);
- 5. The deposition of Andres Maturen on Wednesday, April 12, 2017, beginning at the hour of 9:00 a.m. (EST); and
- 6. The deposition of General Cigar Co., Inc. and Culbro Corp. If Respondents designate as their Rule 30(b)(6) representative/s someone other than one or more of the above-identified deponents, then the deposition of such other Rule 30(b)(6) representative/s shall take place on Tuesday, April 4, 2017. The matters of examination during the deposition of Respondents shall be each of the admissions, denials, and averments as well as each defense that Respondents asserted in their Answer to Amended Petition for Cancellation, filed with the Trademark Trial and Appeal Board on July 7, 2011.

Said deposition shall be taken at a location to be determined in or around Richmond, Virginia. Said deposition shall be recorded stenographically and continue from day to day until completed.

Respectfully submitted,

Michael Krinsky David B. Goldstein

Lindsey Frank

RABINOWITZ, BOUDIN, STANDARD,

KRINSKY & LIEBERMAN, P.C.

61 Broadway, 18th Floor

New York, New York 10006

(212) 254-1111

mkrinsky@rbskl.com

Attorneys for Petitioner Empresa Cubana del Tabaco d.b.a. Cubatabaco

CERTIFICATE OF SERVICE

The undersigned certifies that the foregoing Notice of Deposition was served on the following by electronic mail this 7th day of March, 2017:

Andrew L. Deutsch
Kerry A. O'Neill
Rodrigues, Airina
DLA Piper US LLP
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New York, NY 10020
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andrew.deutsch@dlapiper.com
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Airina.Rodrigues@dlapiper.com

Lindsey Frank

RABINOWITZ, BOUDIN, STANDARD, KRINSKY &

LIEBERMAN, P.C.

61 Broadway, 18th Floor

New York, New York 10006

For the mark COHIBA			
Date registered: February 1	17, 1981		
AND			
In the matter of the Traden For the mark COHIBA Date registered: June 6, 19			
EMPRESA CUBANA I CUBATABACO,		: :	
	Petitioner,	:	Cancellation No. 92025859
Ţ	V.	:	
GENERAL CIGAR CO., I	NC.	:	
	Respondent.	:	
		:	
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PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

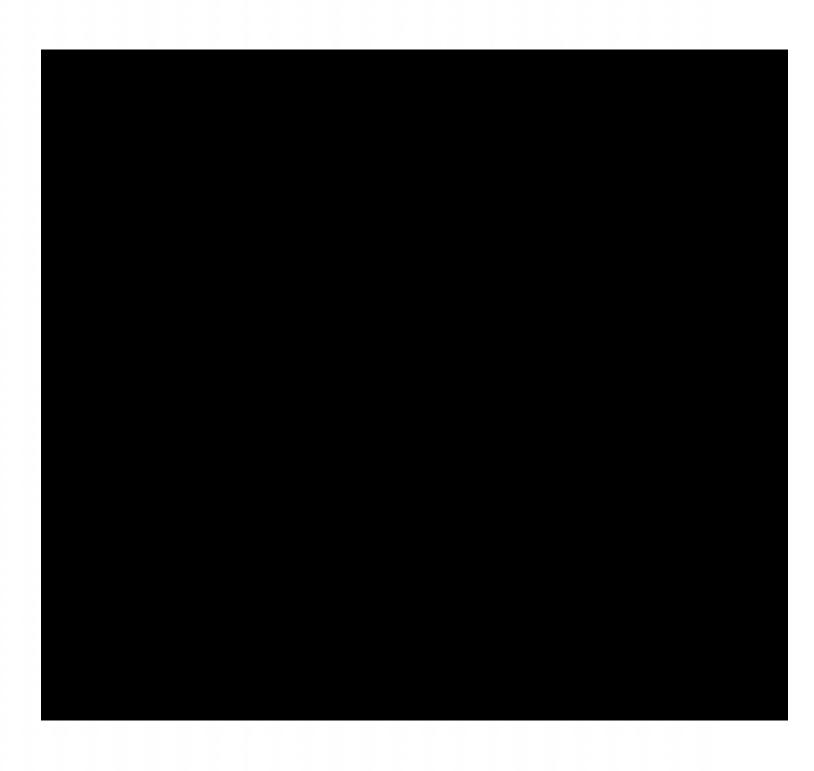
Exhibit 2 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017





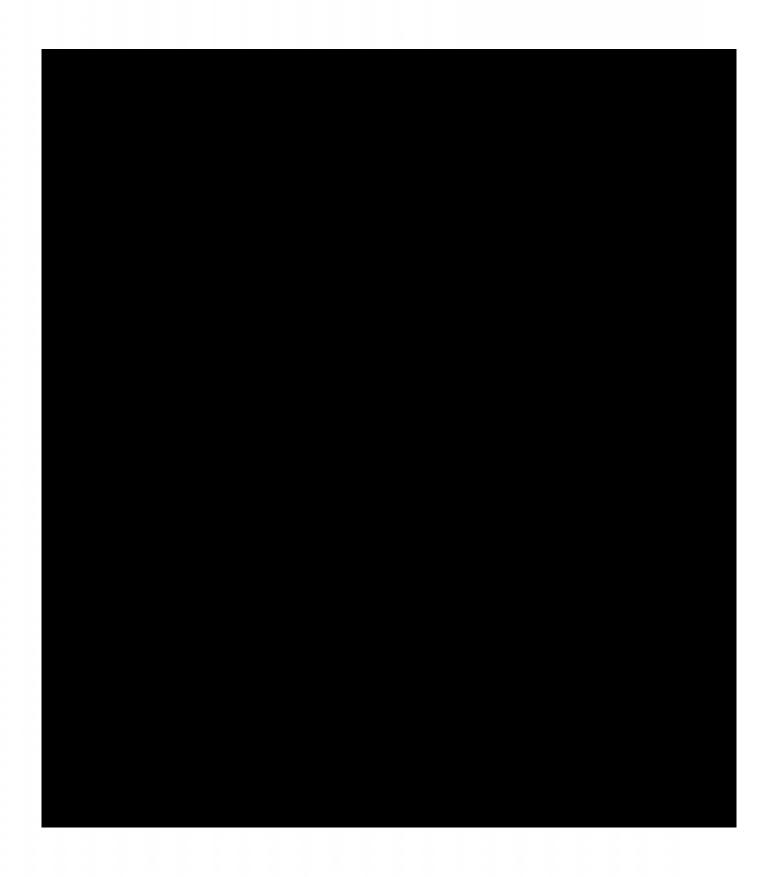


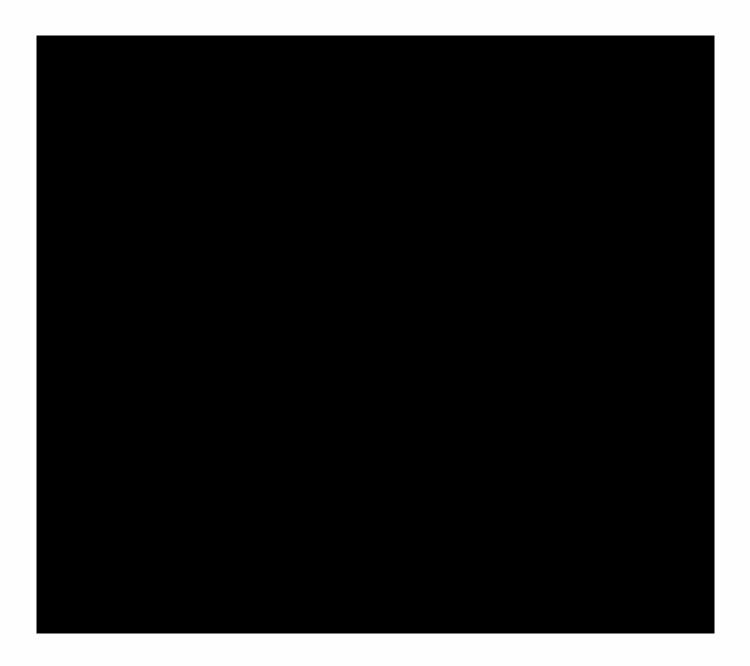












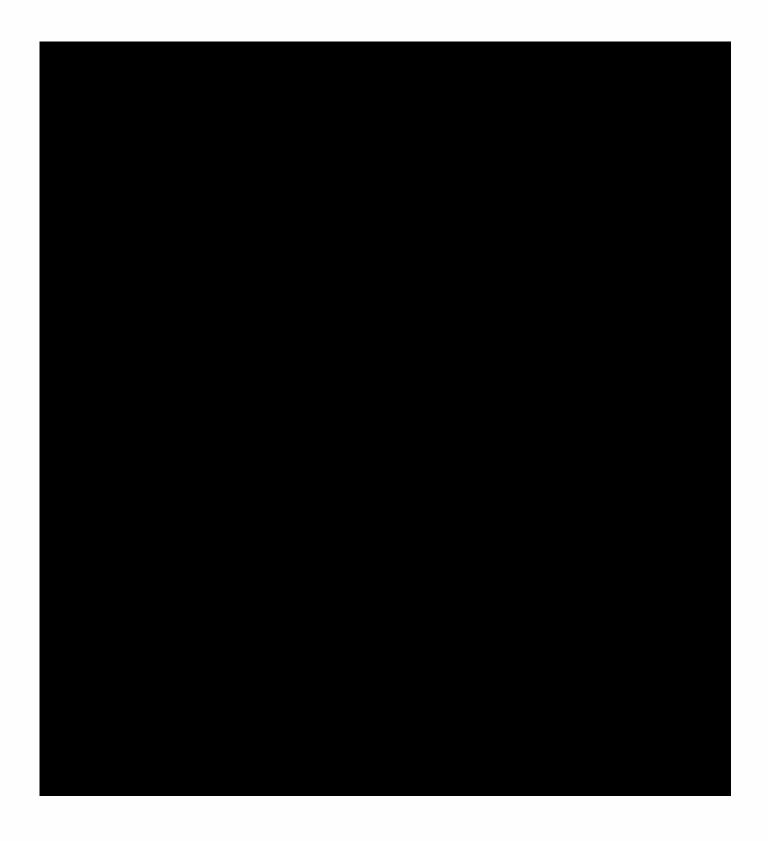




















For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
PARTY OFFERING: PETITIO		· · X	

In the matter of Trademark Registration No. 1147309

Exhibit 3 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017













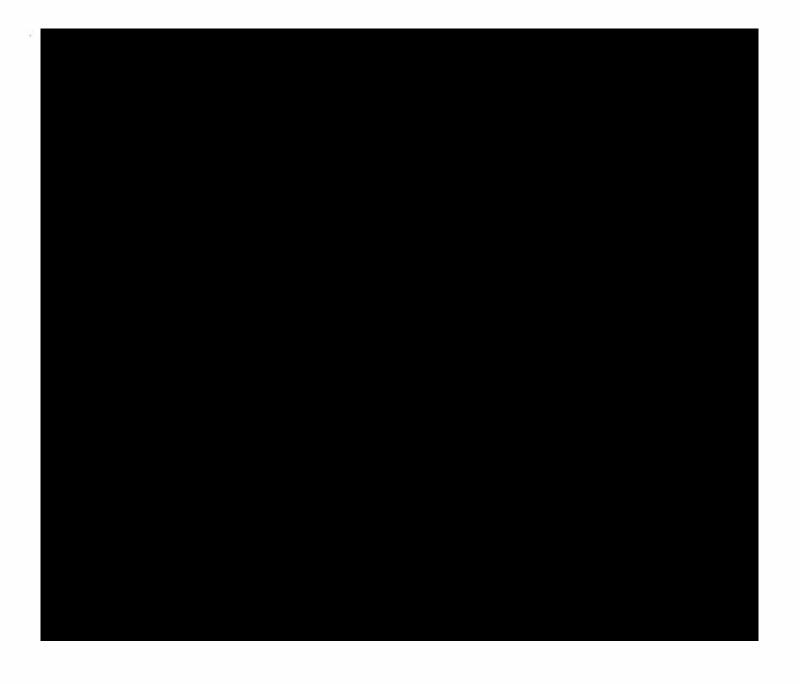




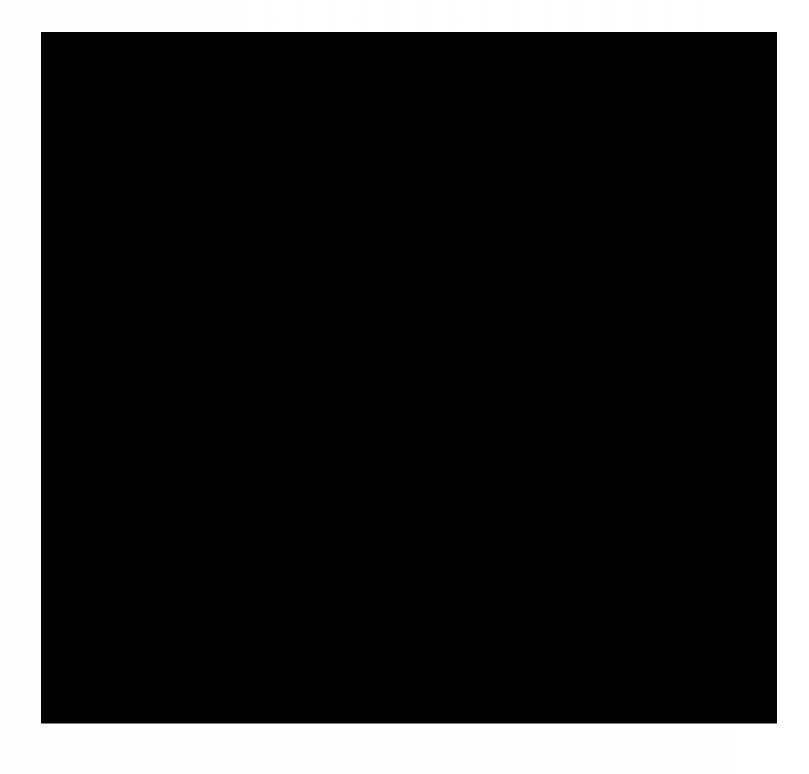






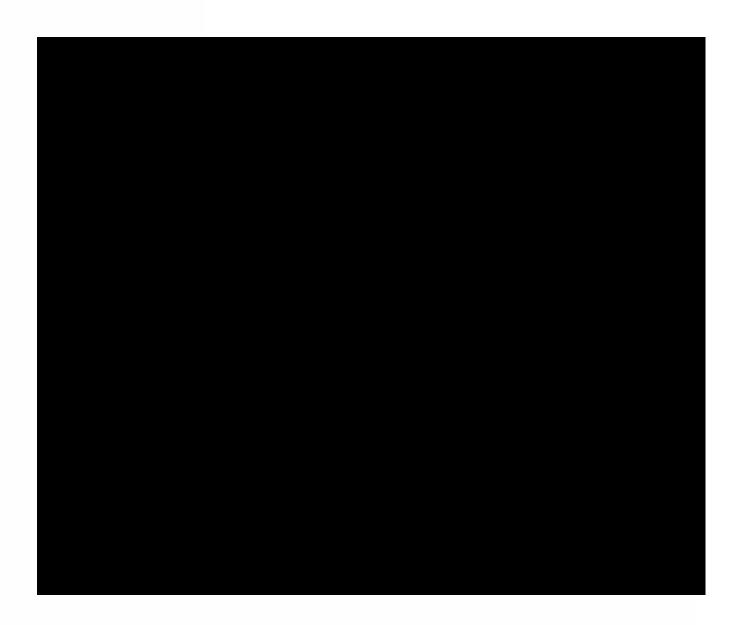


















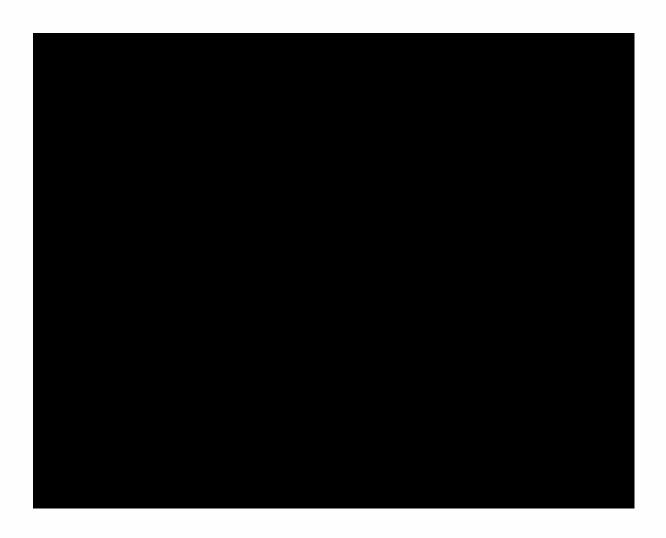
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark F For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
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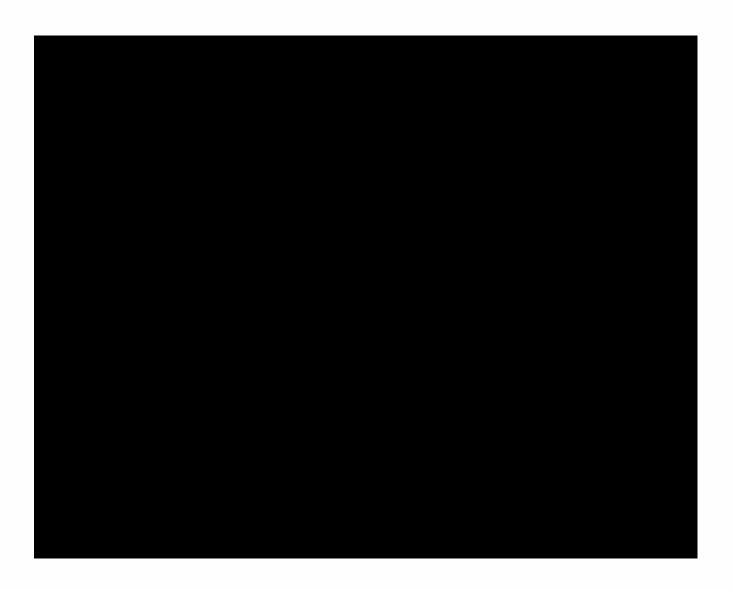
PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 4 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

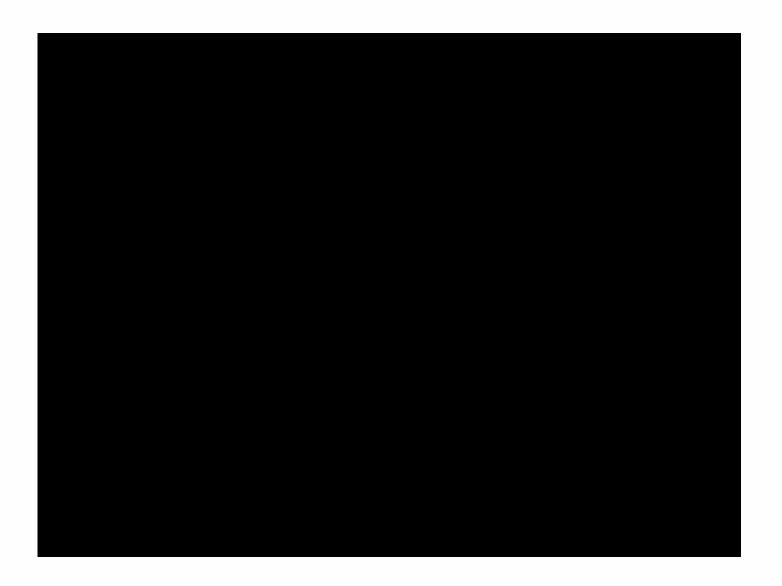










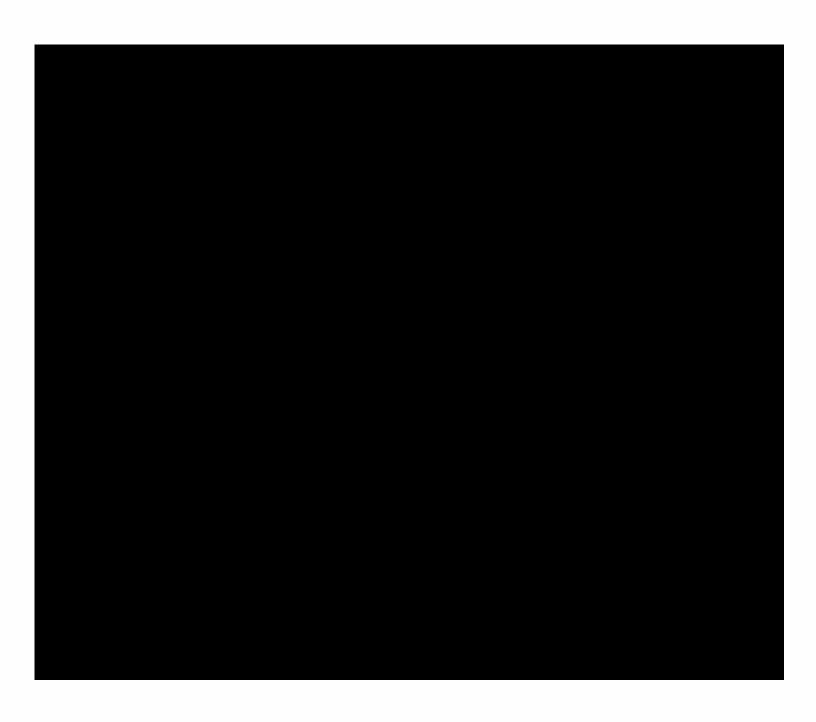






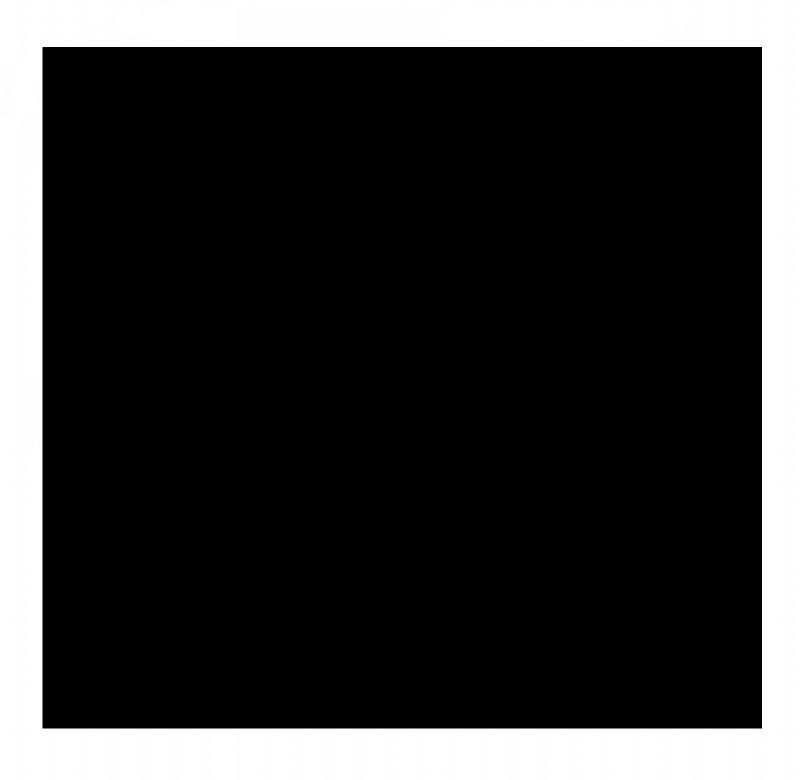








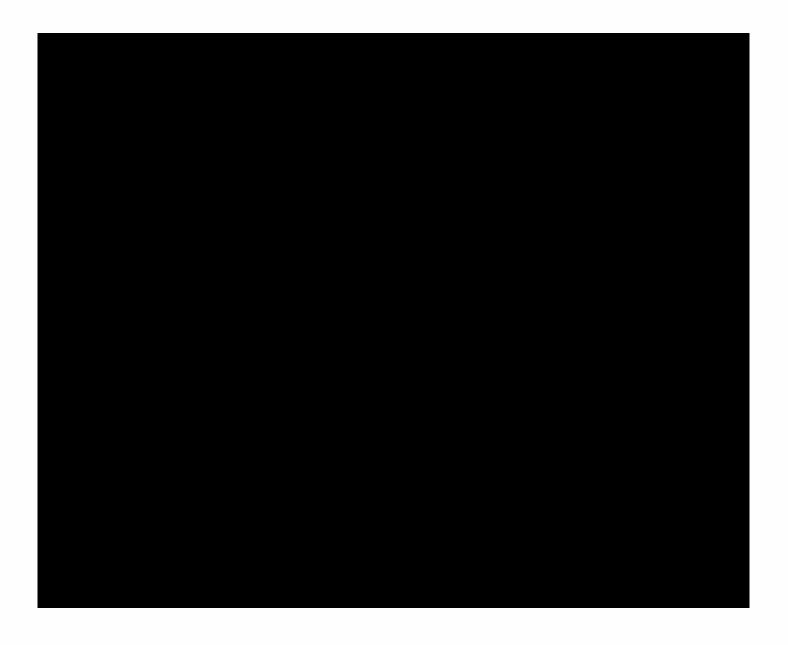
















For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		: x	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

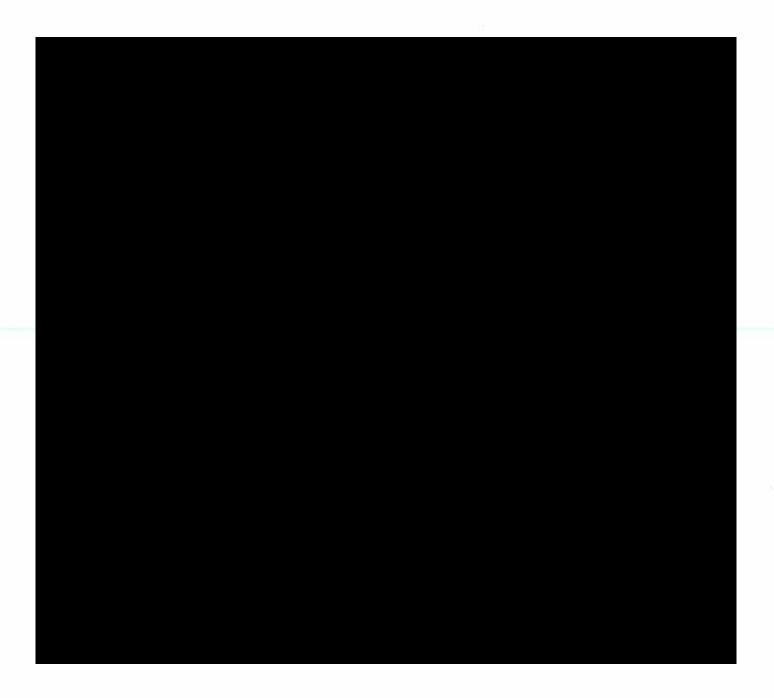
Exhibit 5 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

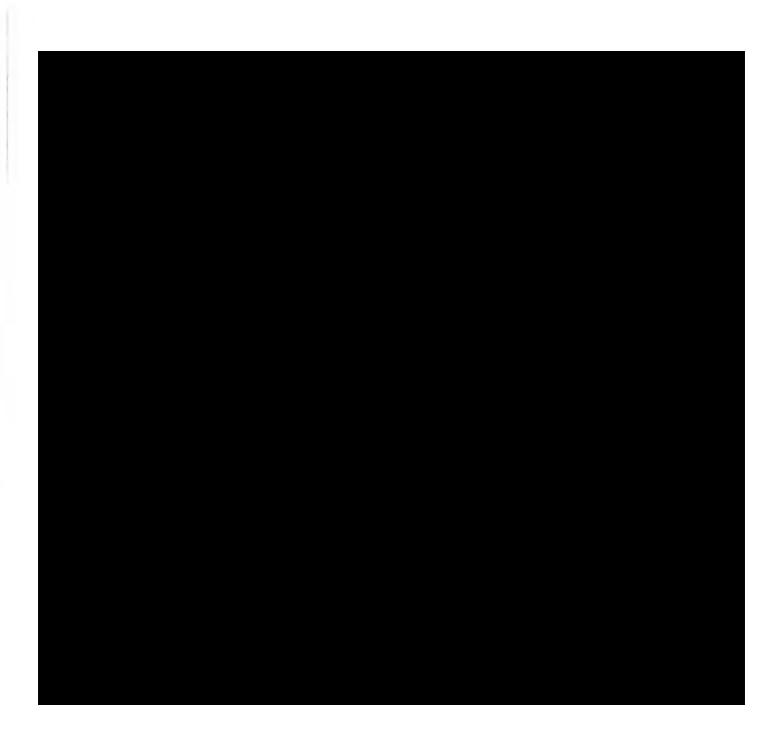




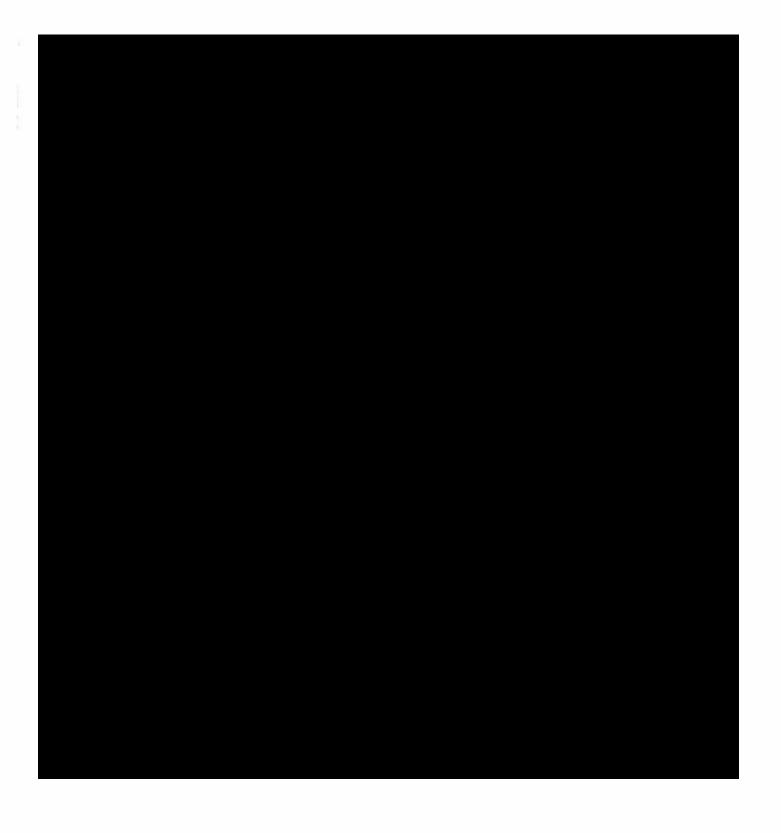




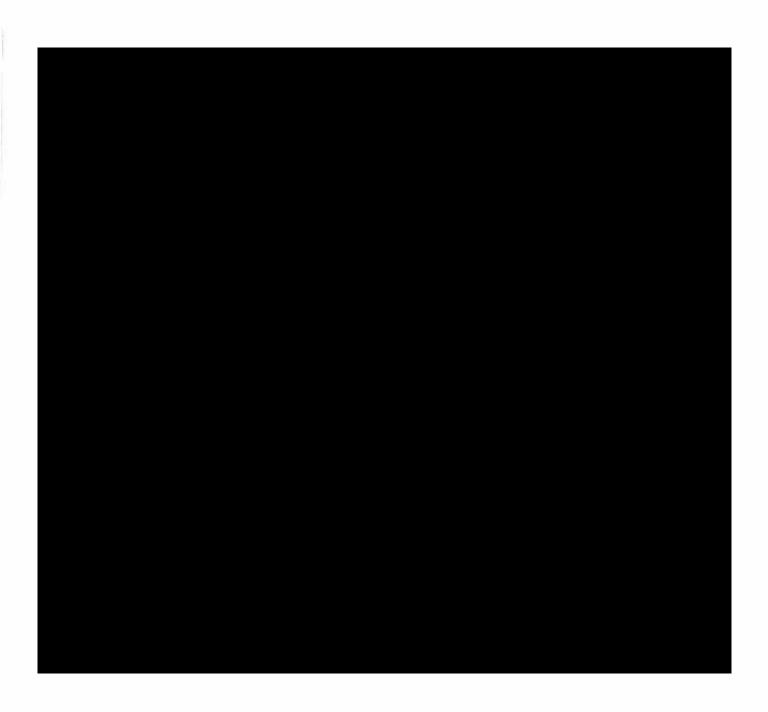










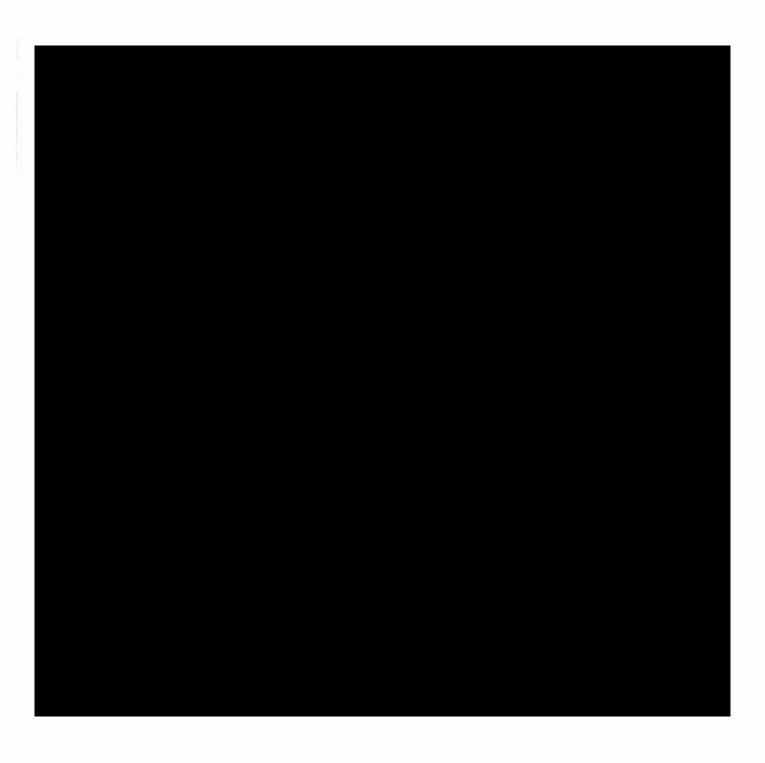






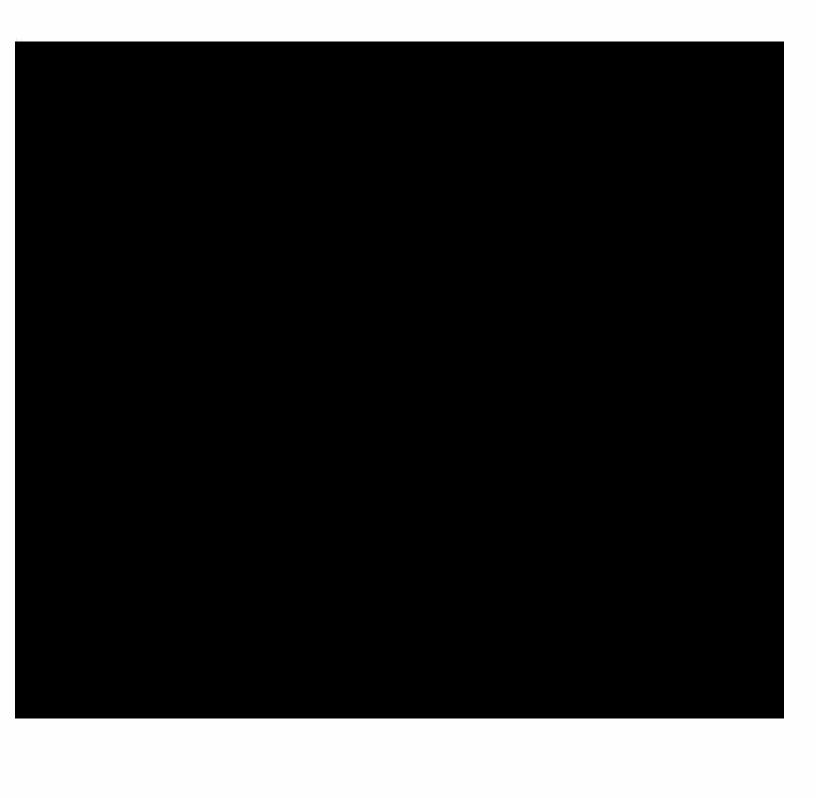


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For the mark COHIBA		
Date registered: February 17, 1981		
AND		
In the matter of the Trademark Registration No. 1898 For the mark COHIBA Date registered: June 6, 1995		
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO,	: :	
Petitioner, v.	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	: :	
Respondent.	:	
	· X	

PARTY OFFERING: PETITIONER

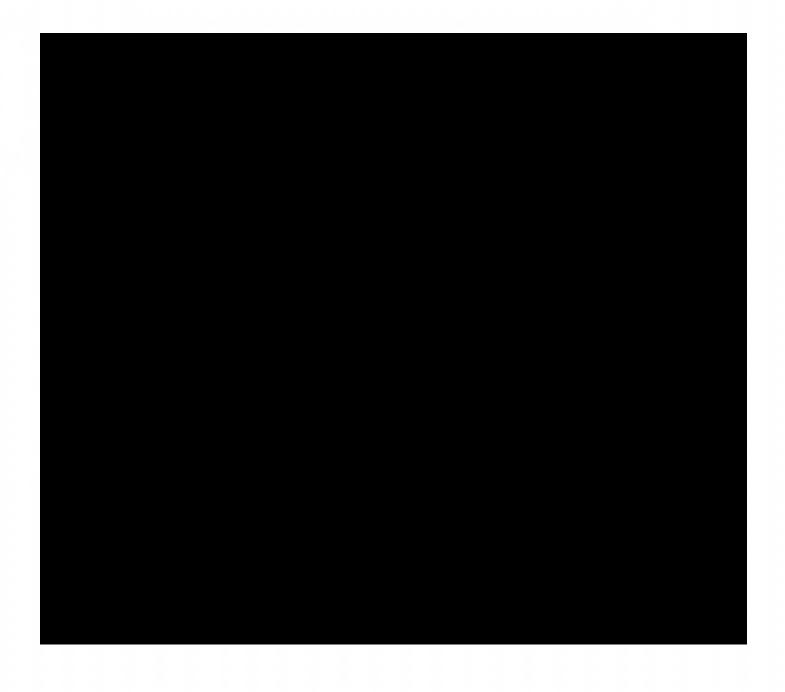
In the matter of Trademark Registration No. 1147309

Exhibit 6 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017



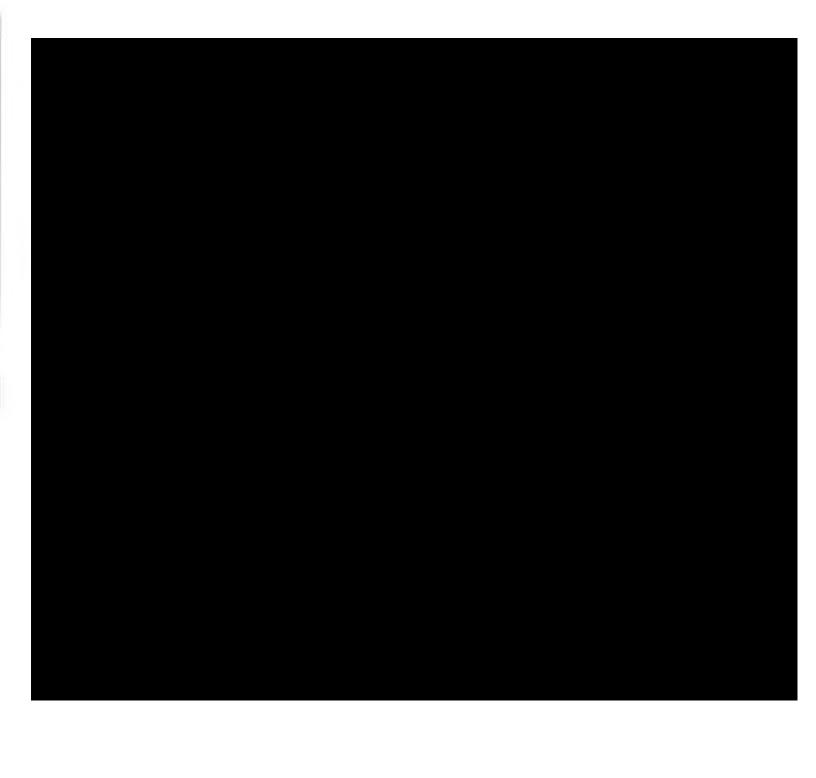








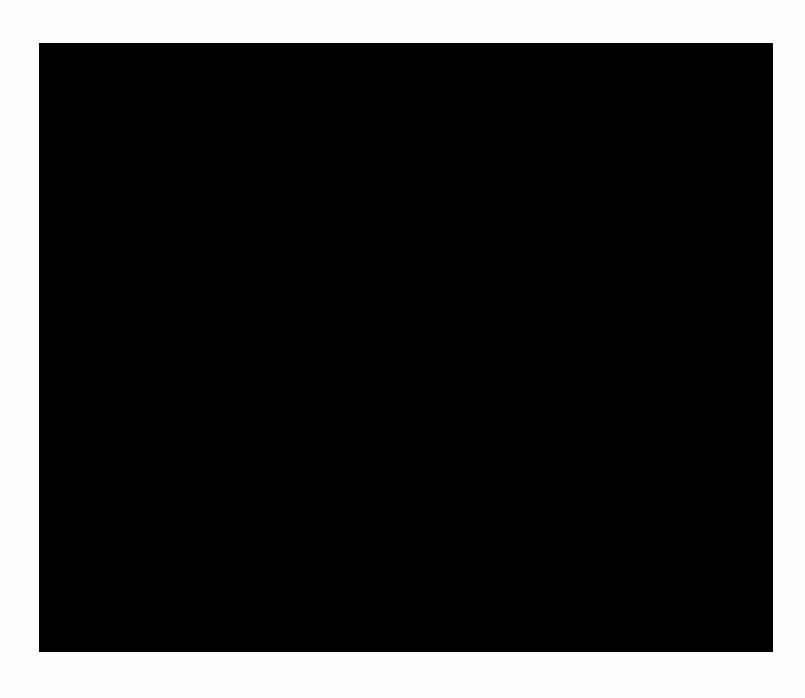








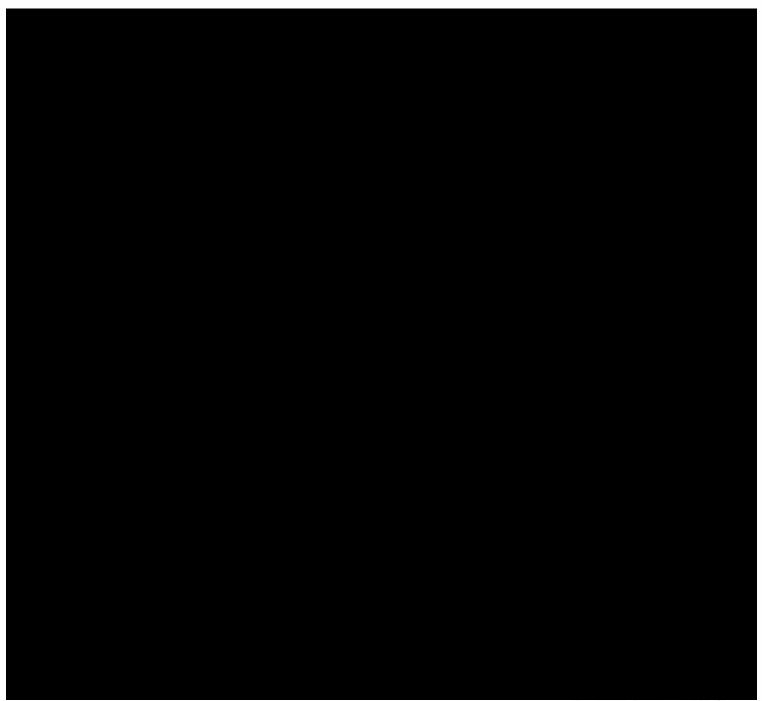




For the mark COHIBA Date registered: February 17, 1	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995	Ü		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
PARTY OFFERING: PETITIO		· · X	

In the matter of Trademark Registration No. 1147309

Exhibit 7 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017





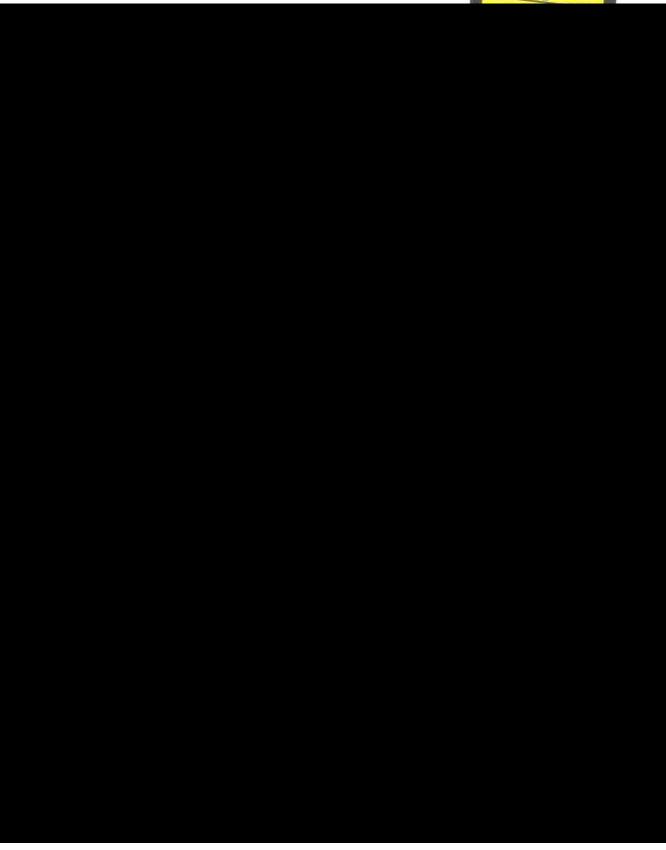


For the mark COHIBA Date registered: February 17, 1	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995	Ü		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
PARTY OFFERING: PETITIO		· · X	

In the matter of Trademark Registration No. 1147309

Exhibit 8 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017







IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		: x	

PARTY DESIGNATION: See Exhibit Cover Sheets

In the matter of Trademark Registration No. 1147309

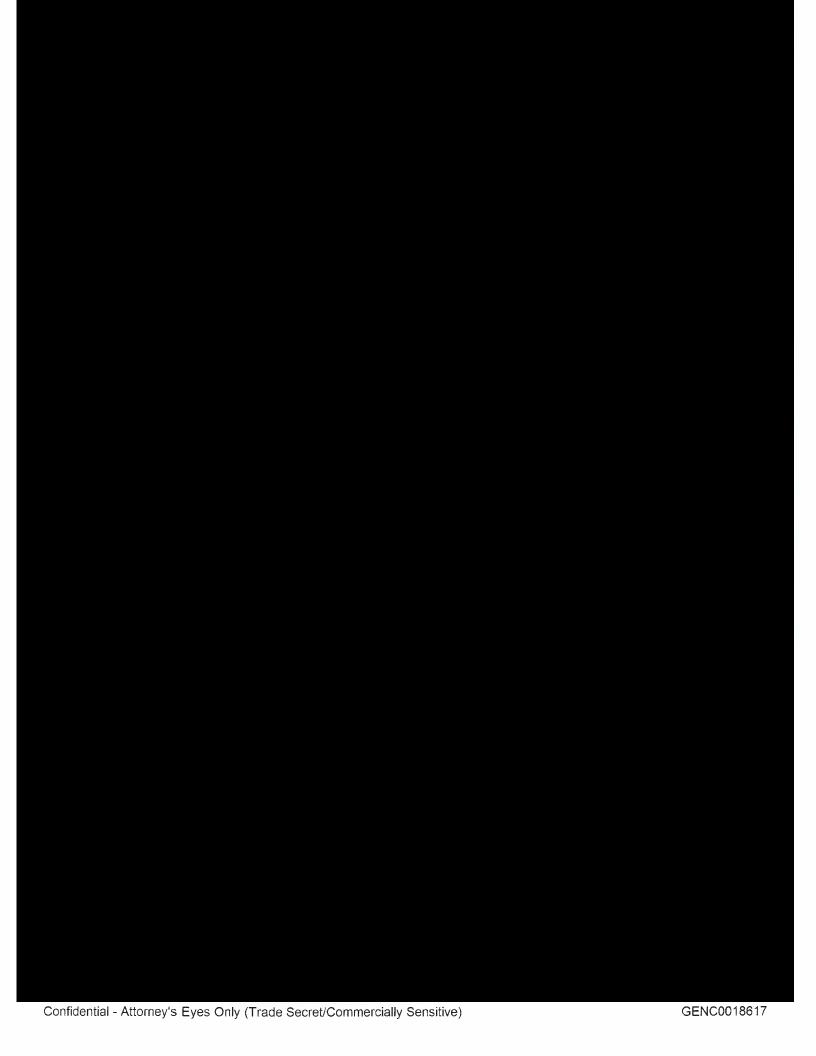
Designated TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017 Part 2 of 2

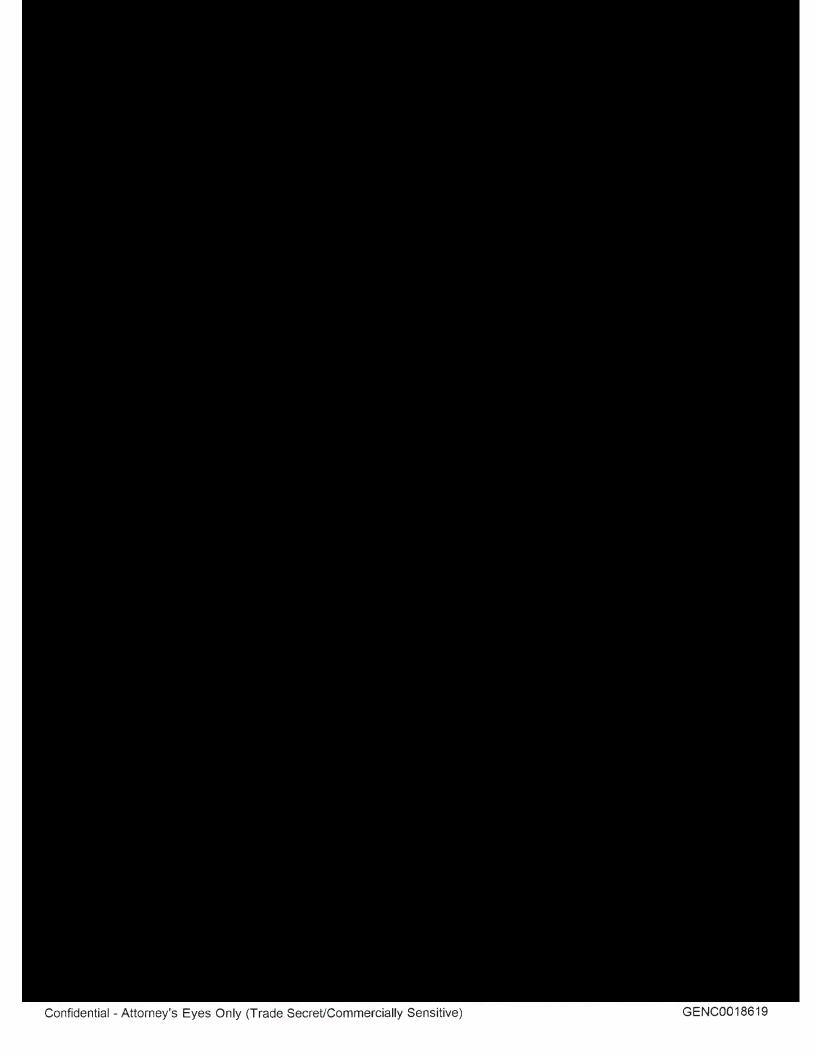
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

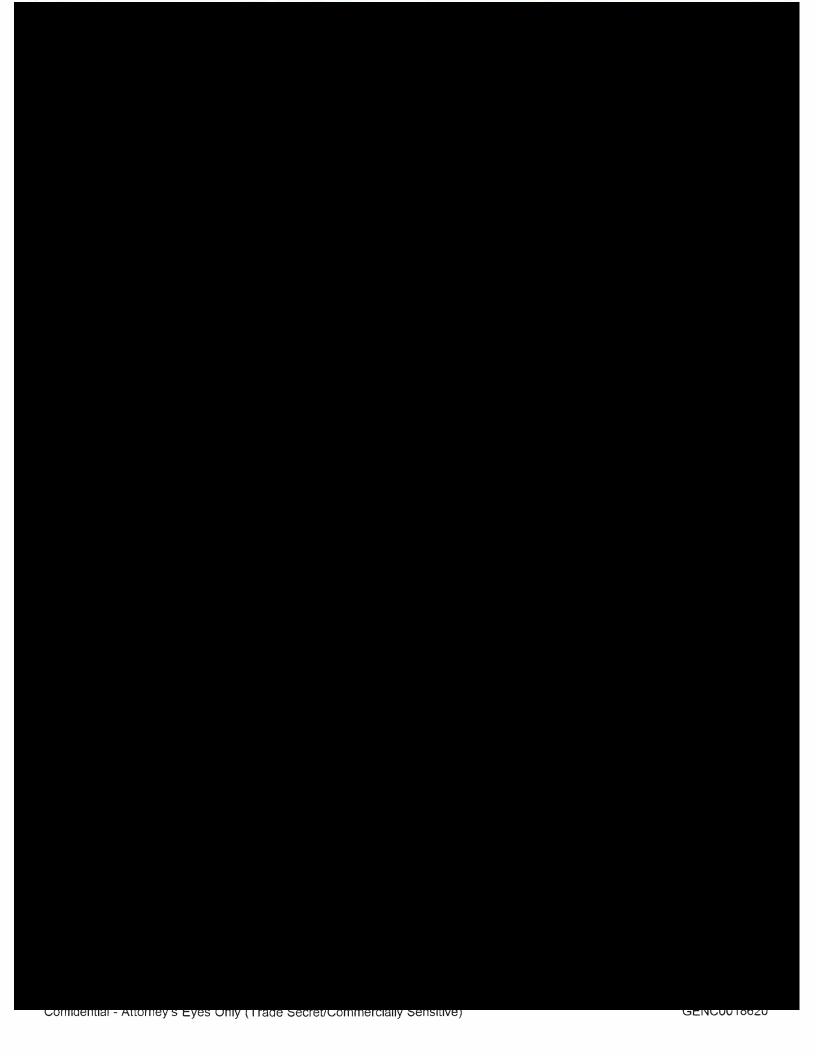
For the mark COHIBA Date registered: February 17, 1	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995	Ü		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
PARTY OFFERING: PETITIO		· · X	

In the matter of Trademark Registration No. 1147309

Exhibit 9 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017



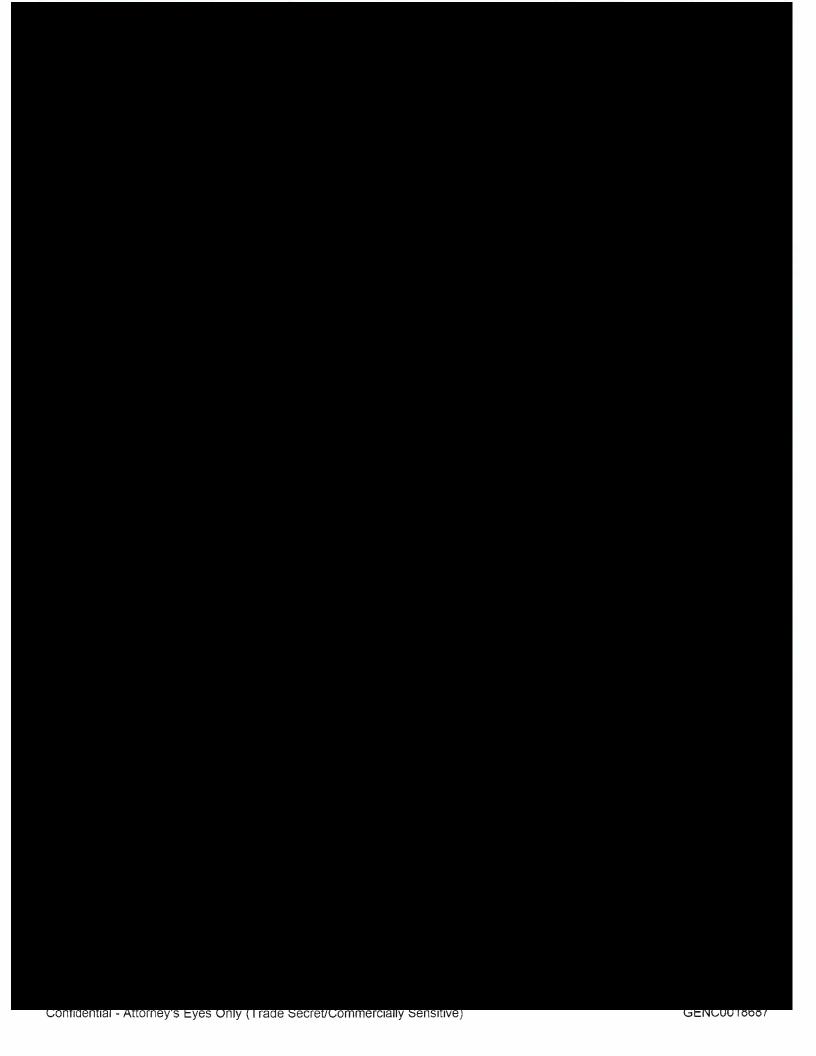


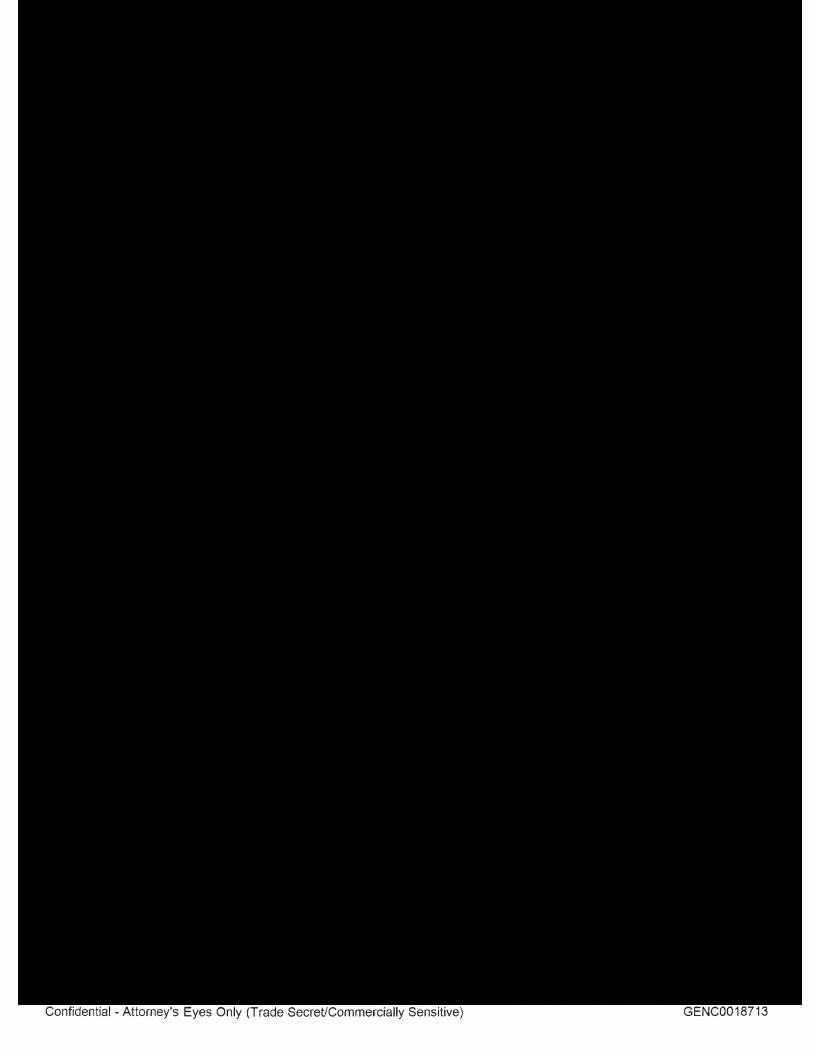




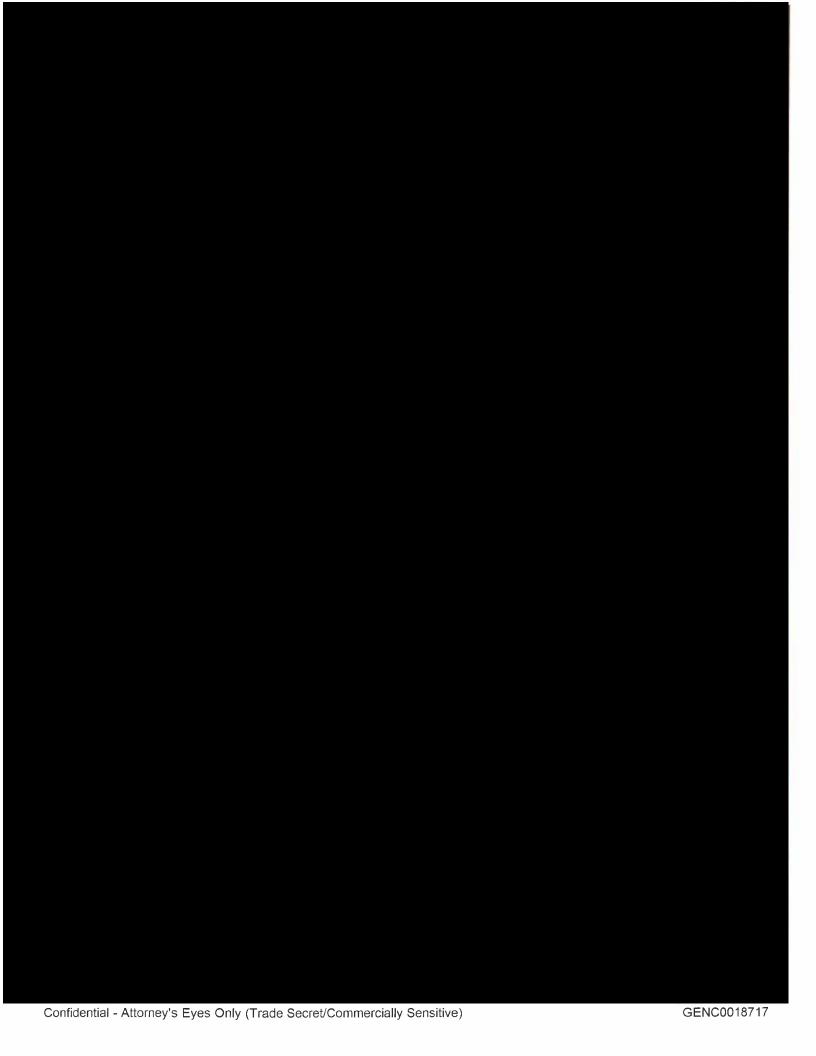




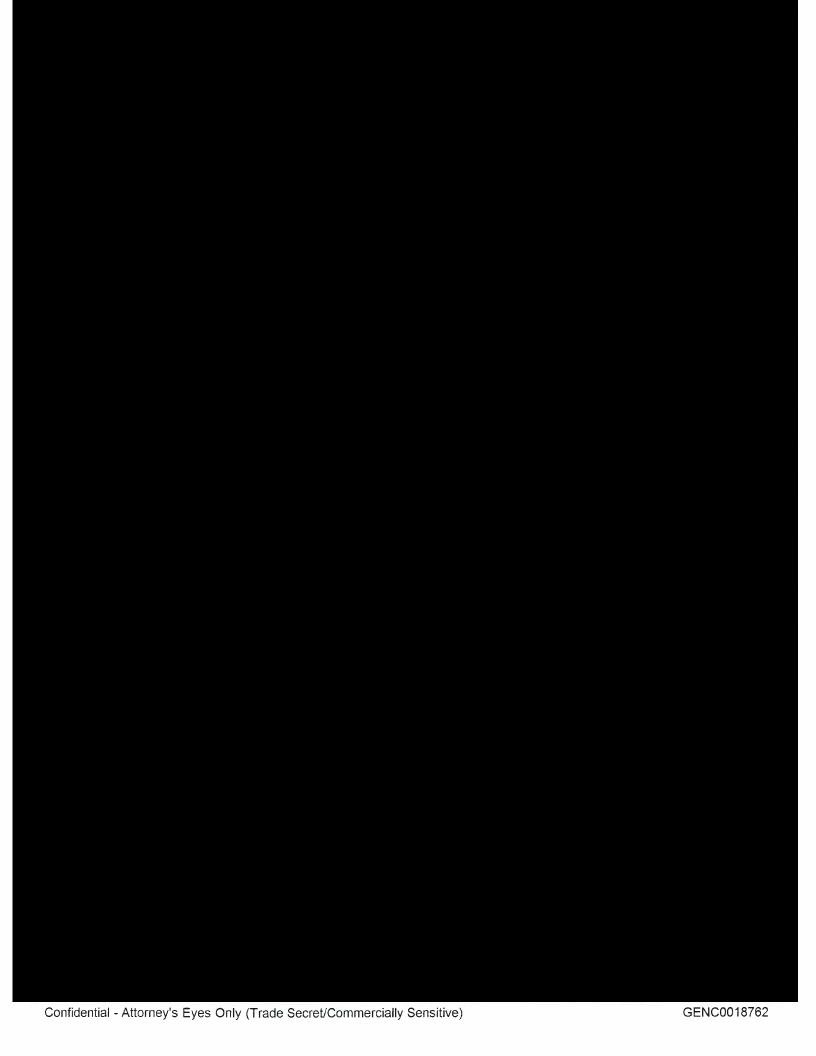


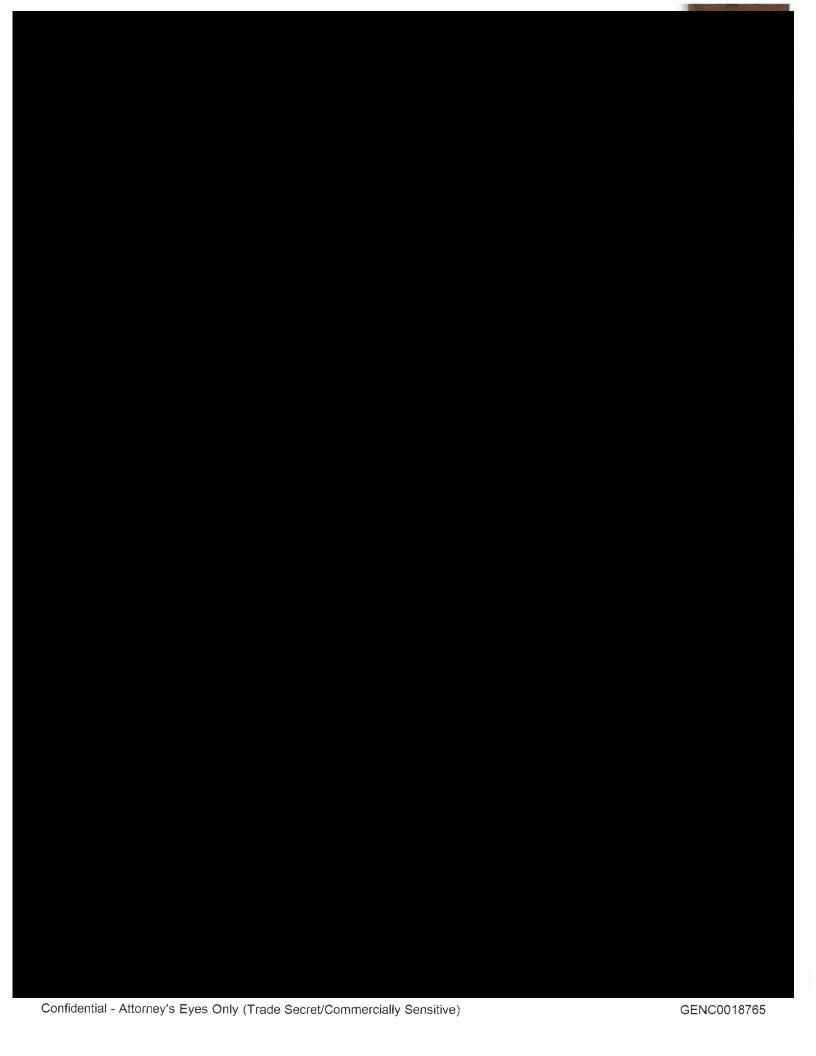


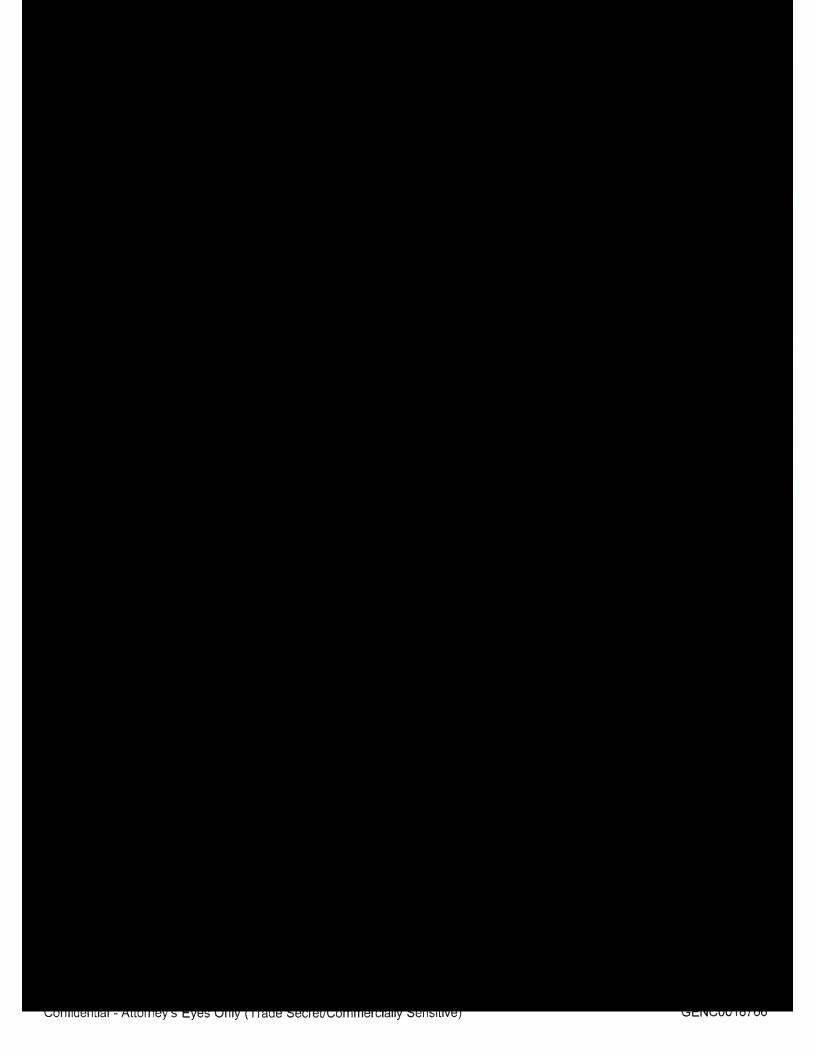












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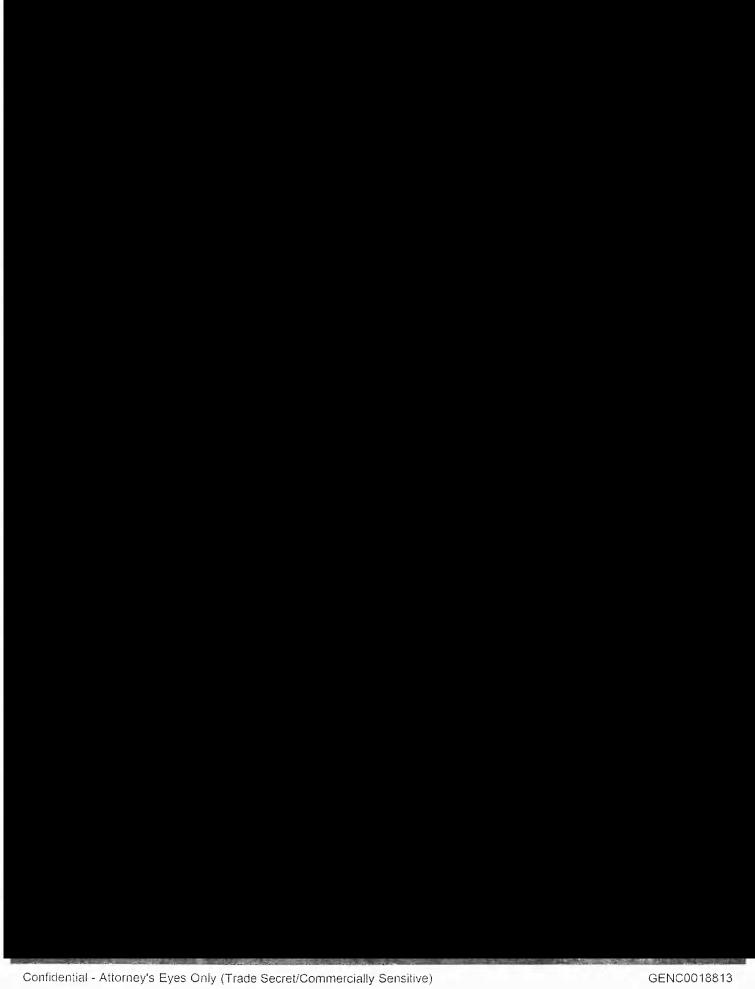
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

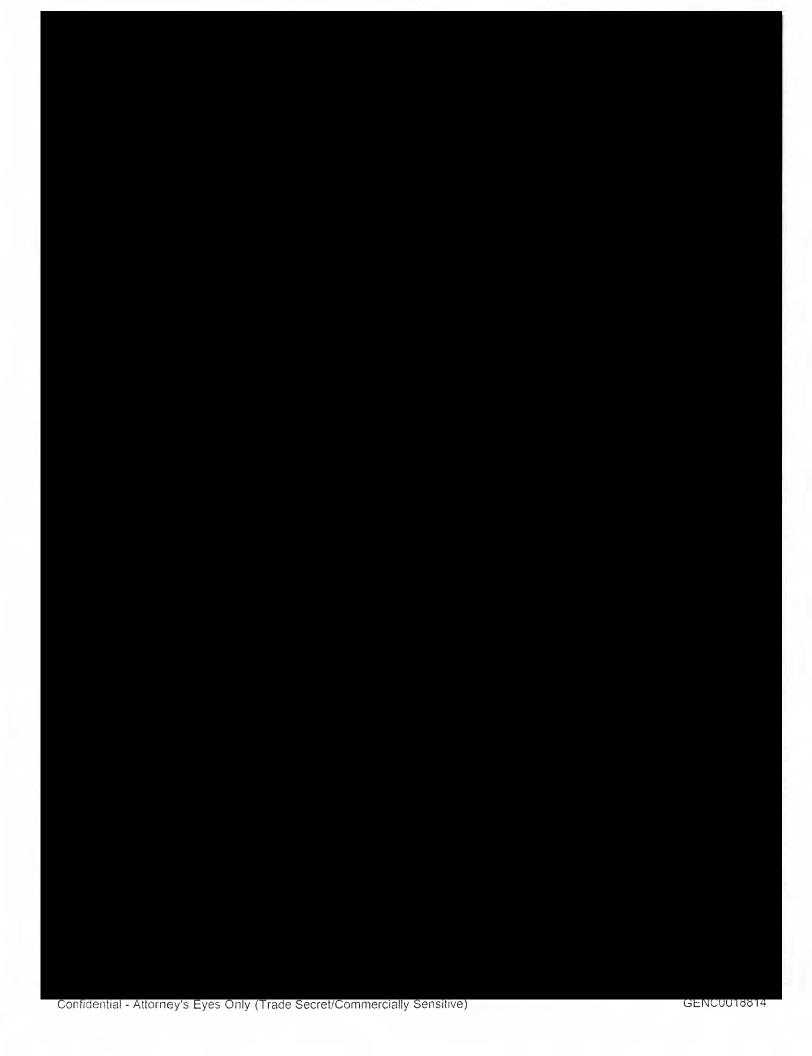
In the matter of Trademark Registration No. 1147309

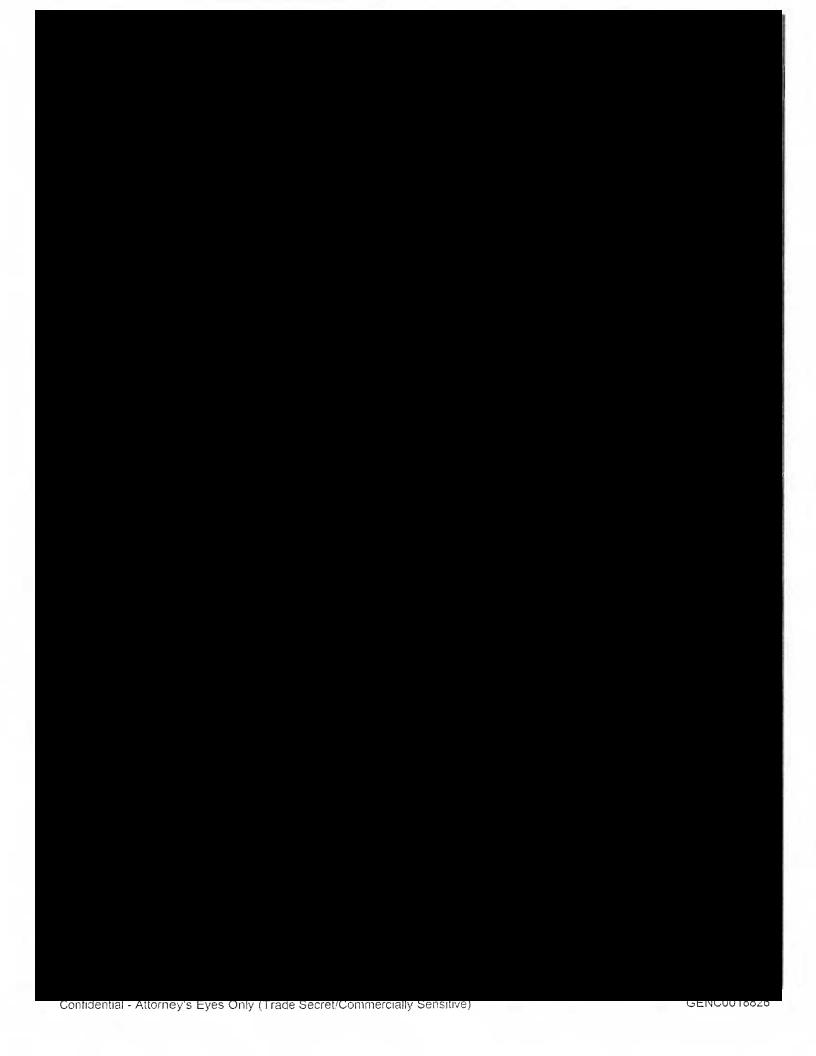
For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
	Petitioner,	: :	Cancellation No. 92025859
v.		:	
GENERAL CIGAR CO., INC.		:	
	Respondent.	: : :	
		х	
PARTY OFFERING: PETITIC	NER		

Exhibit 10 to the TTAB Discovery Deposition Transcript of

Augustin Martinez, III, dated September 28, 2017





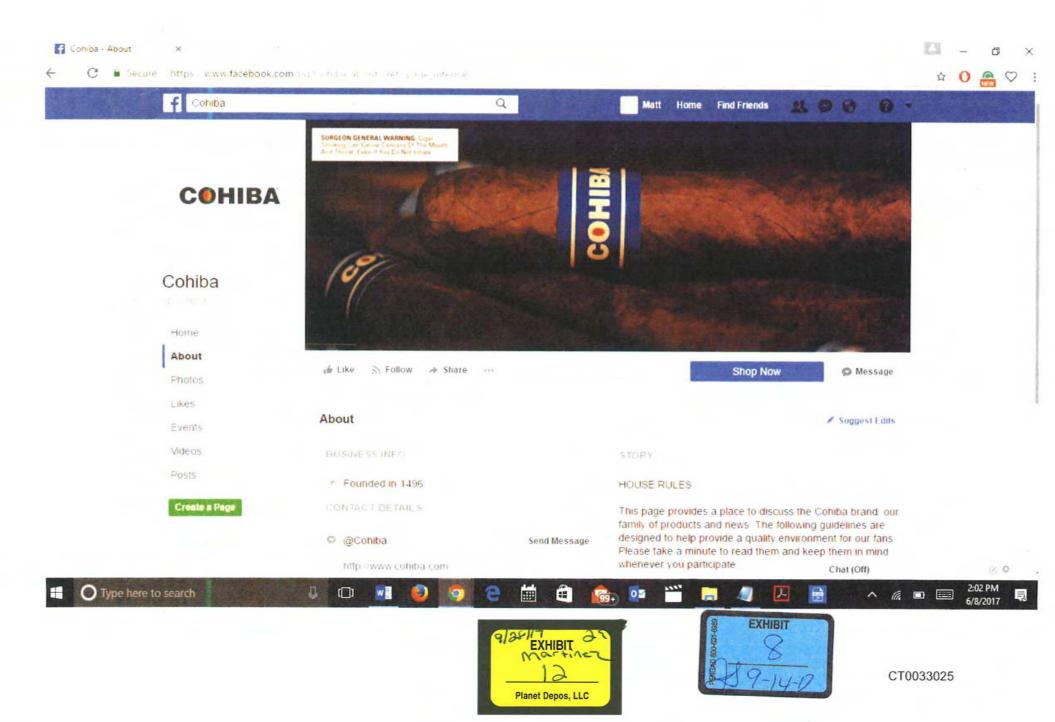


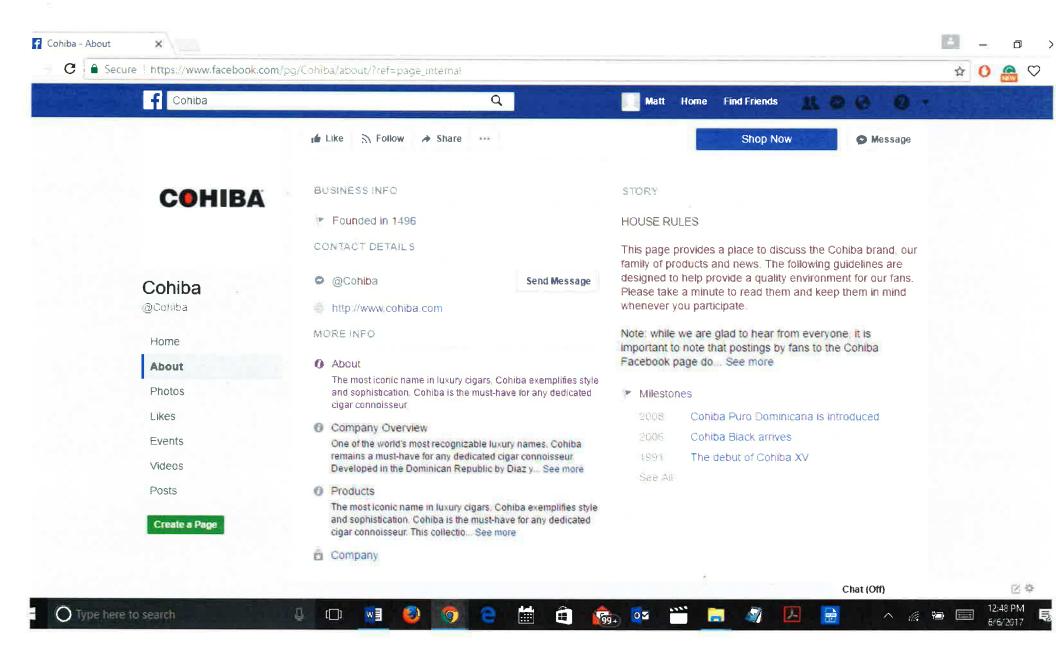
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

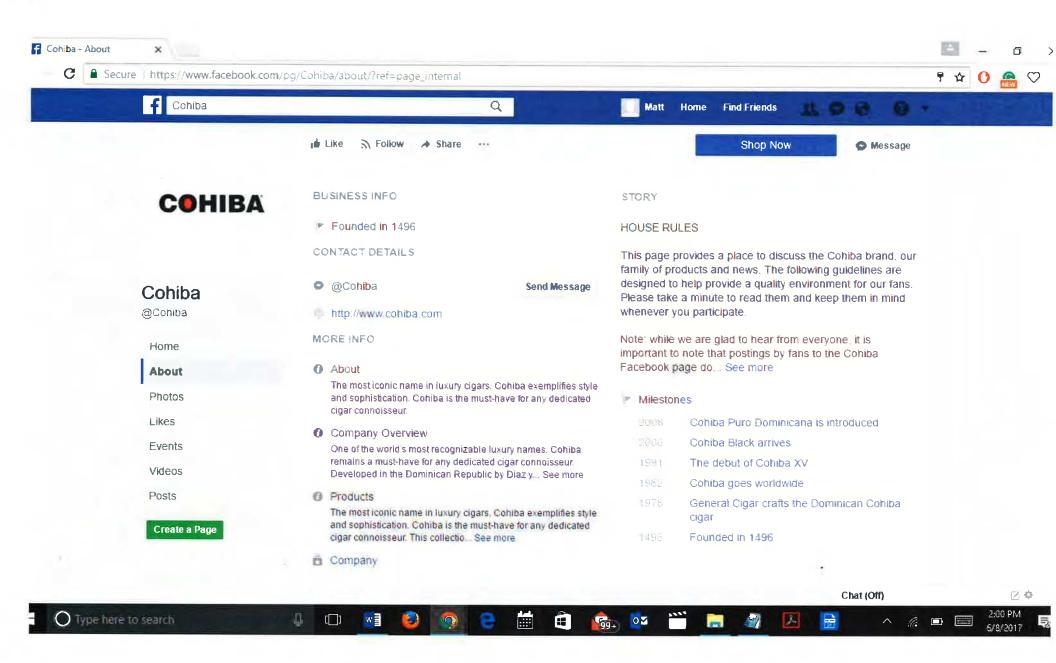
For the mark COHIBA Date registered: February 17, 1	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995	Ü		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC. Respondent.		: : :	
PARTY OFFERING: PETITIO		· · X	

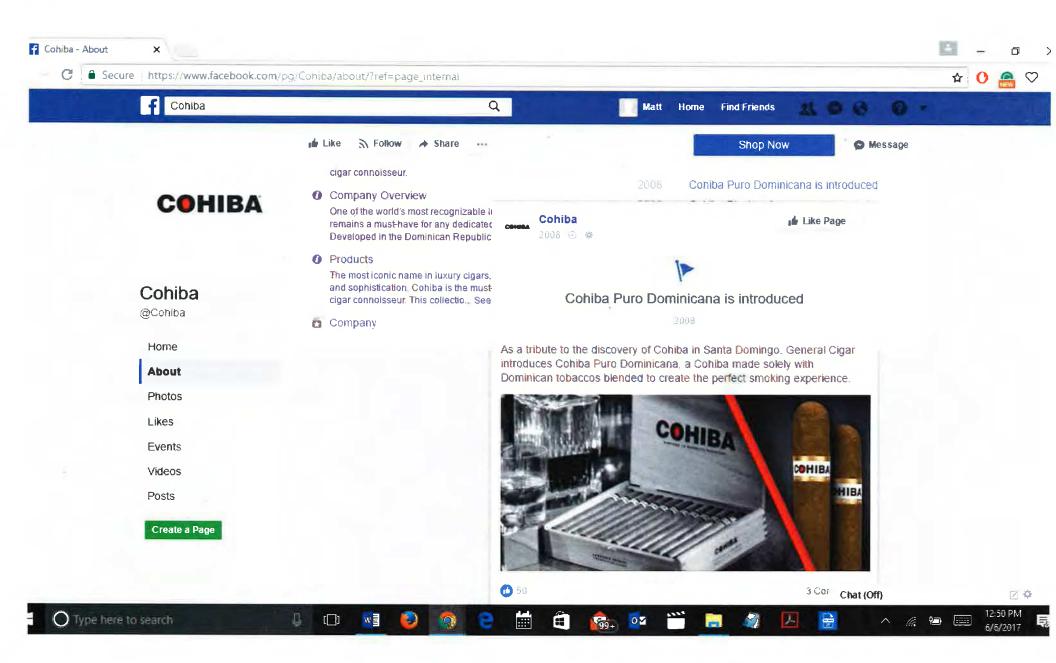
In the matter of Trademark Registration No. 1147309

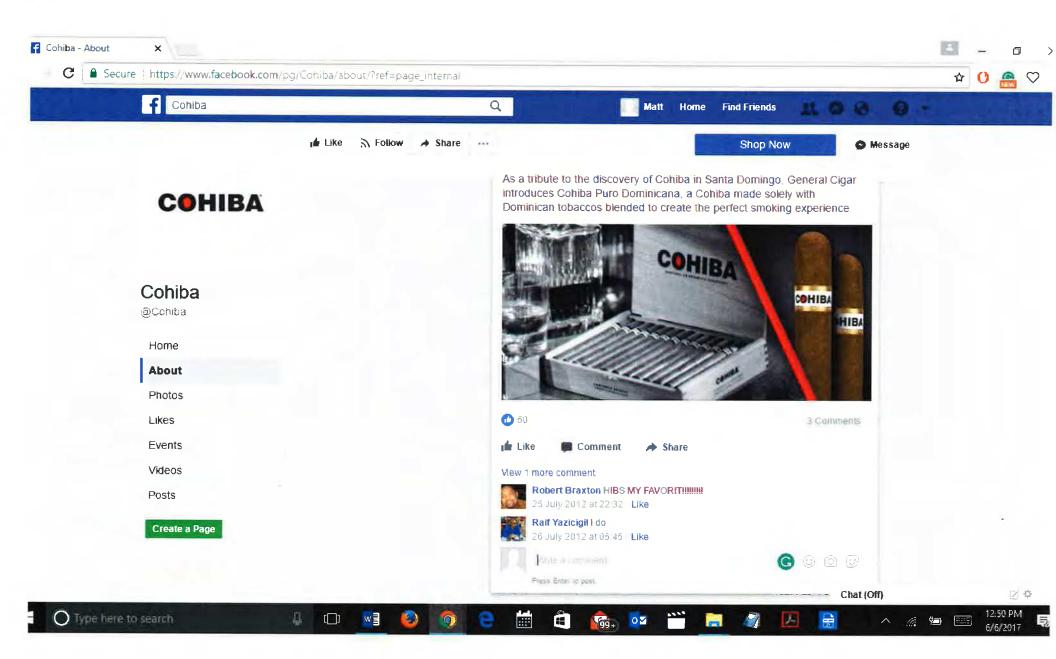
Exhibit 12 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

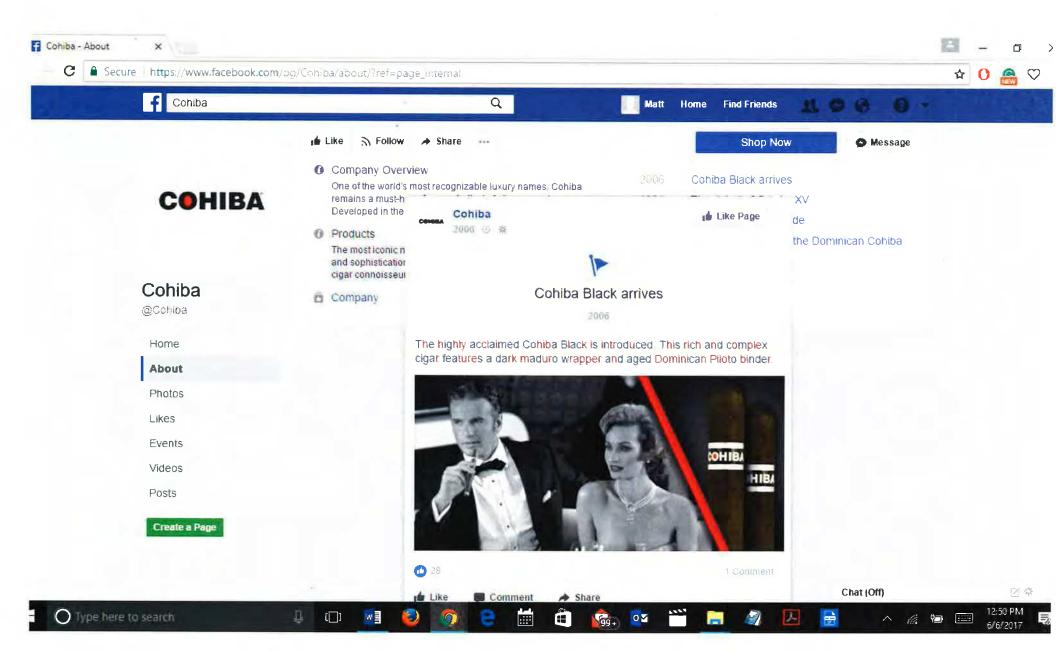


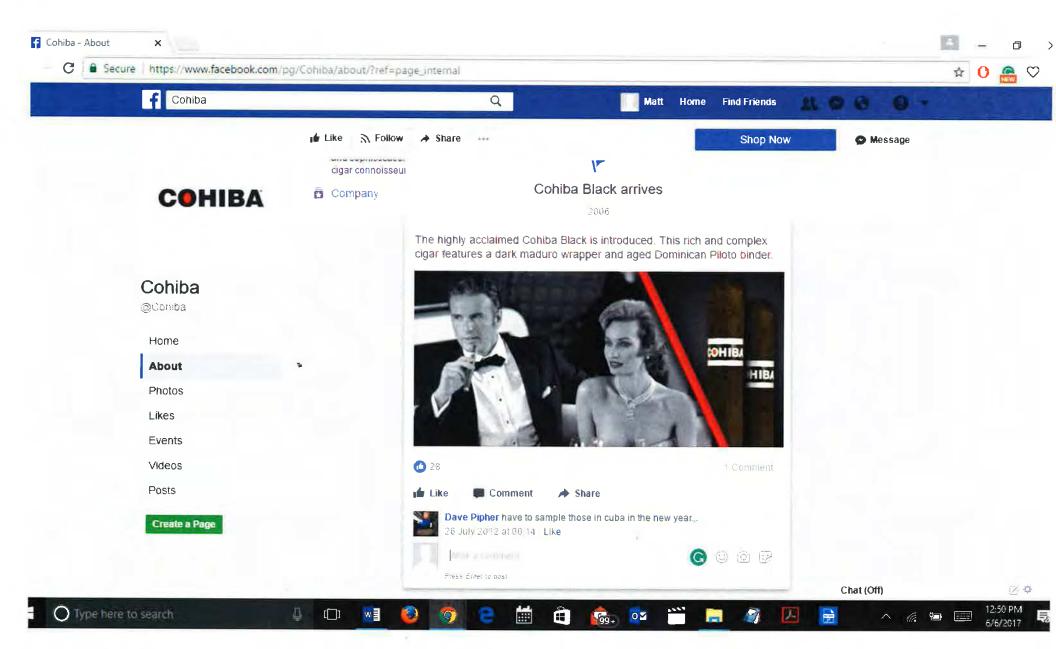


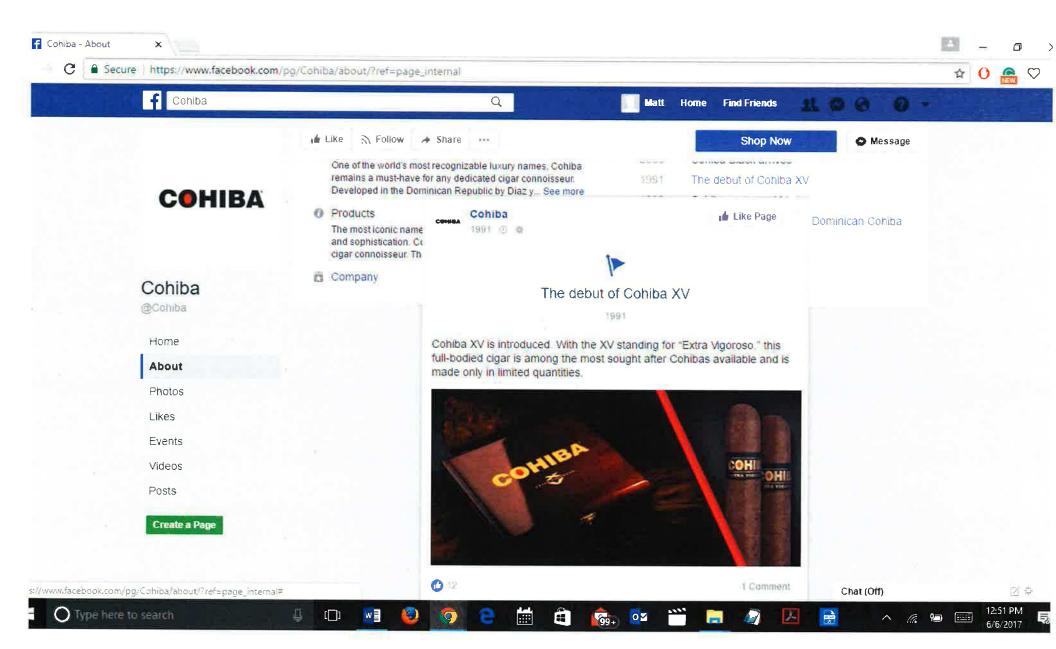


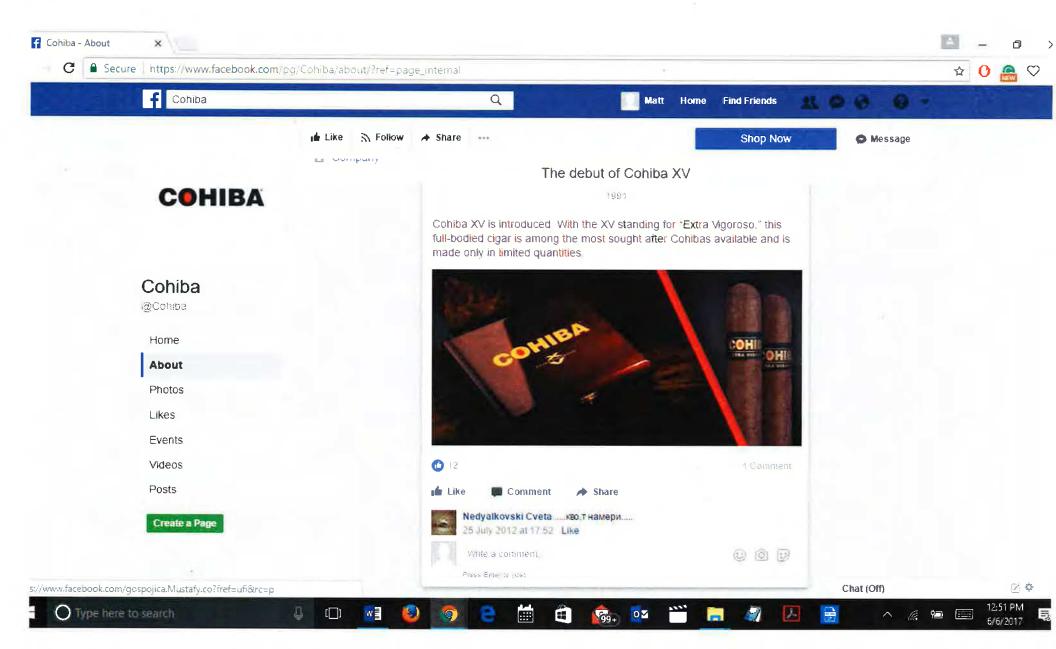


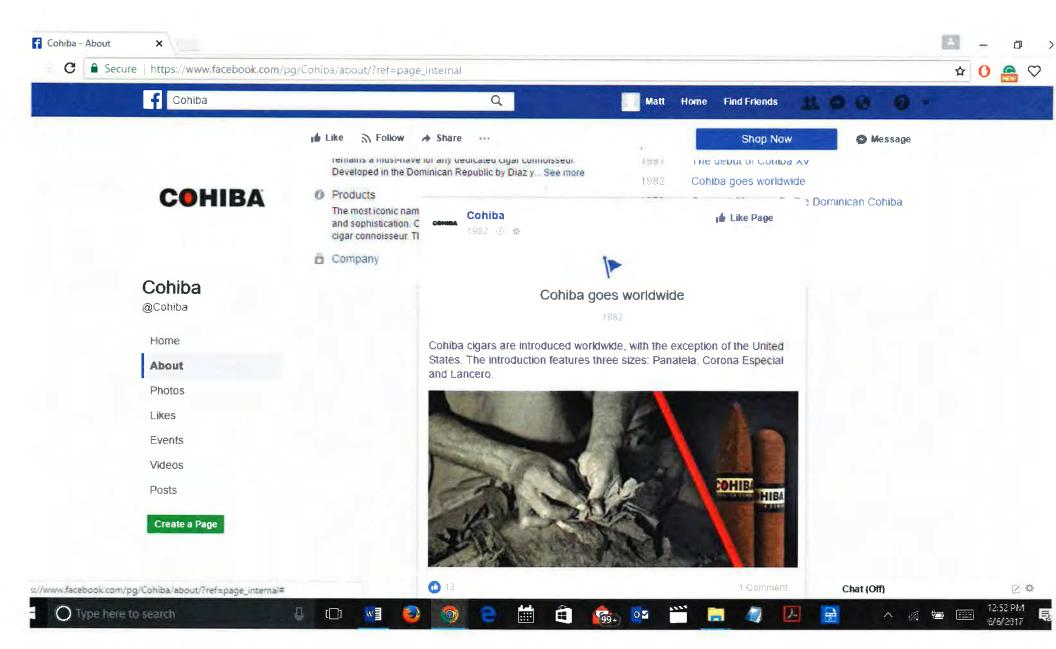


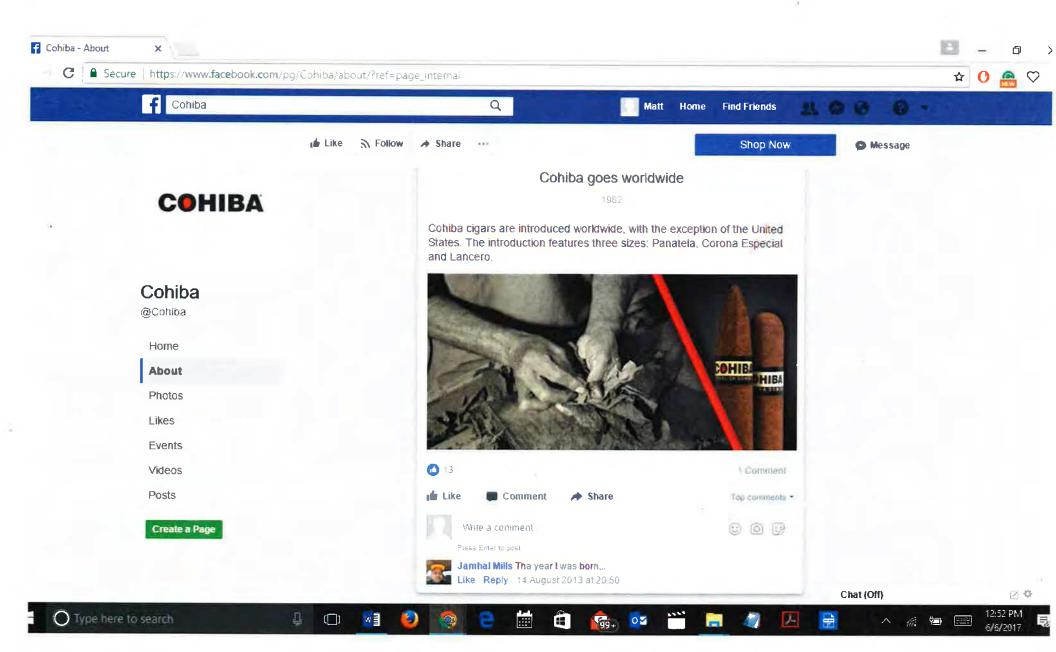


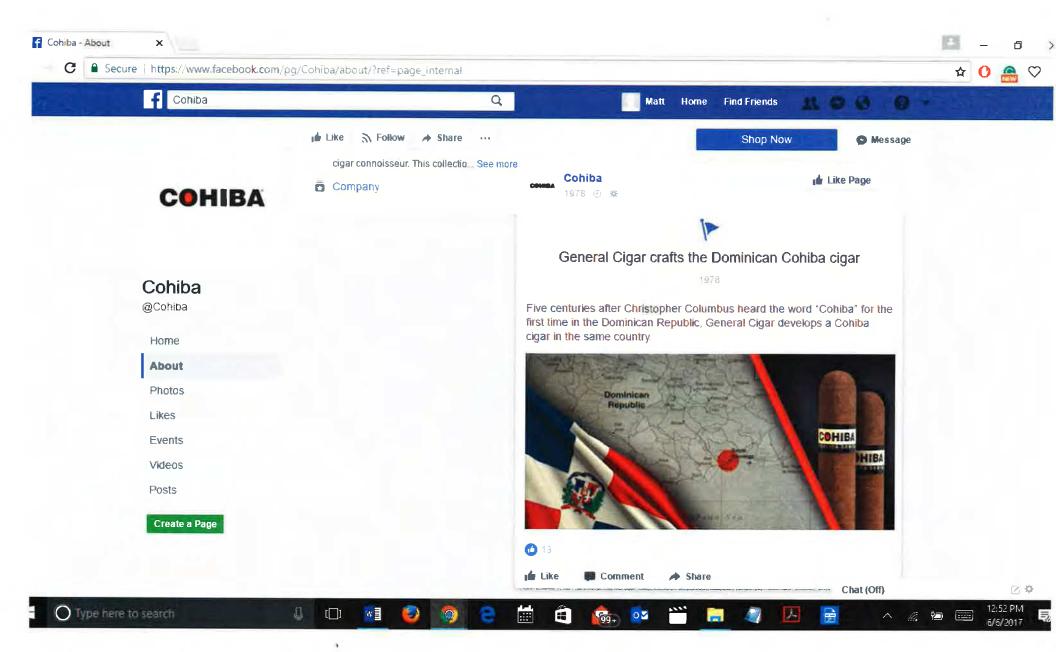


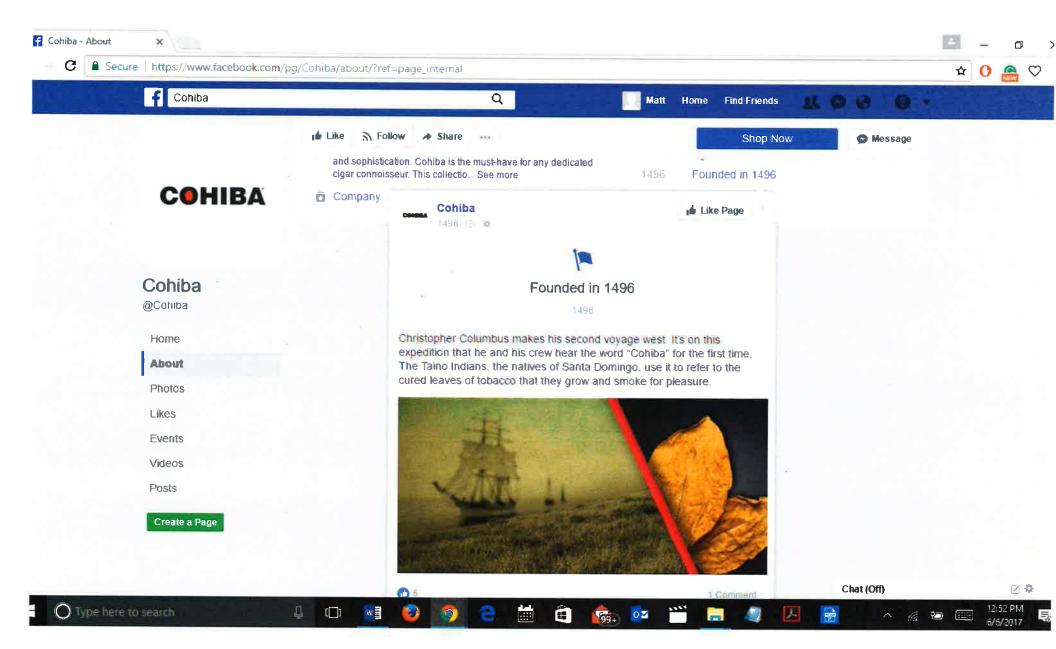


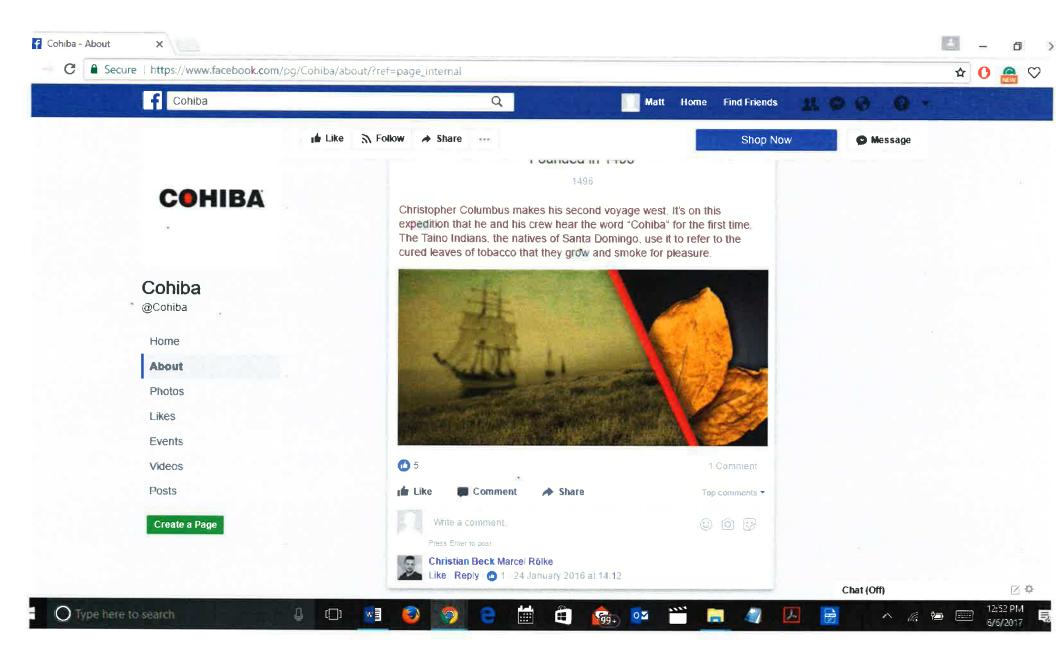


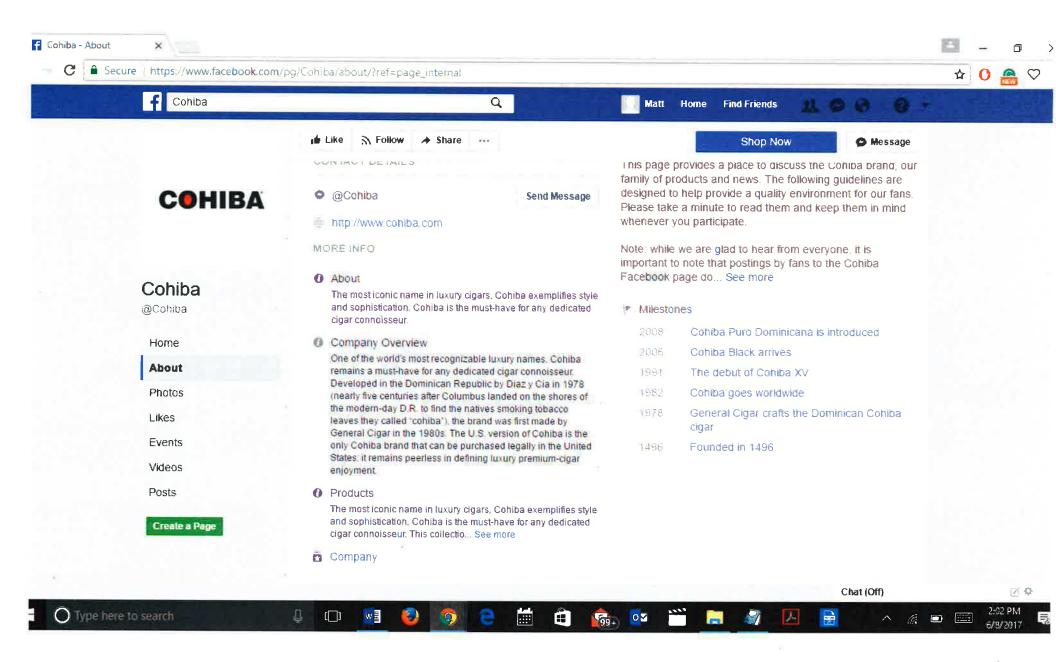


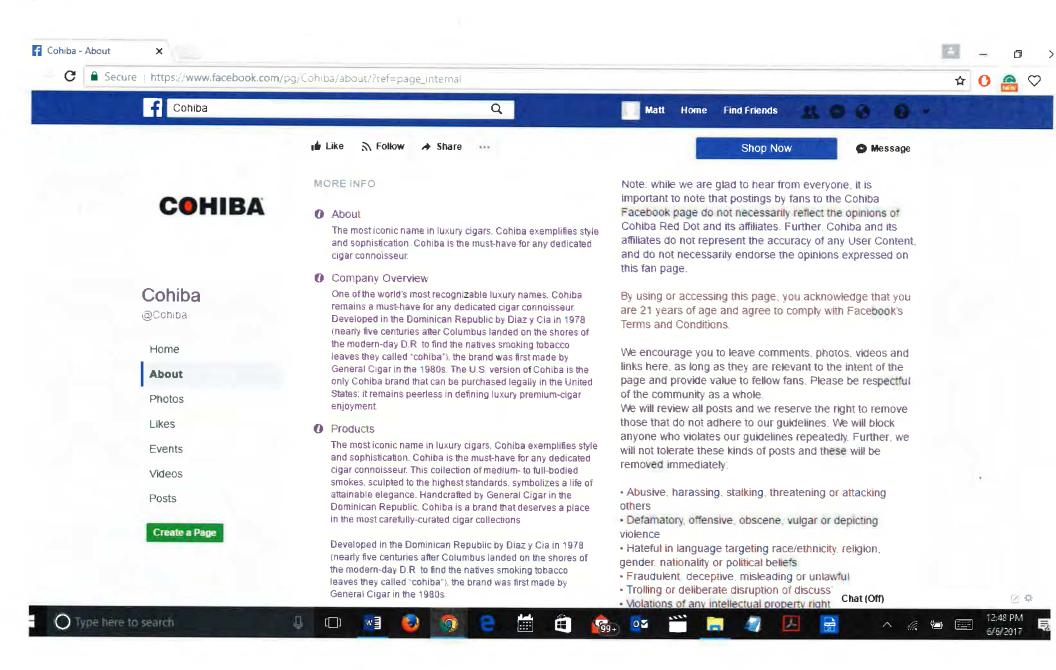


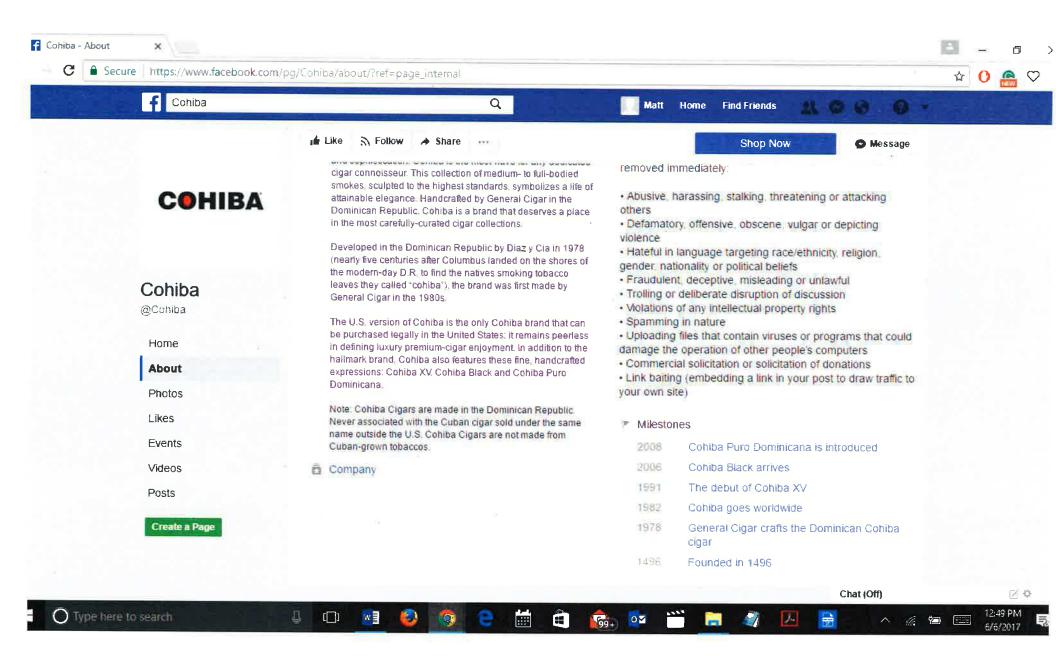












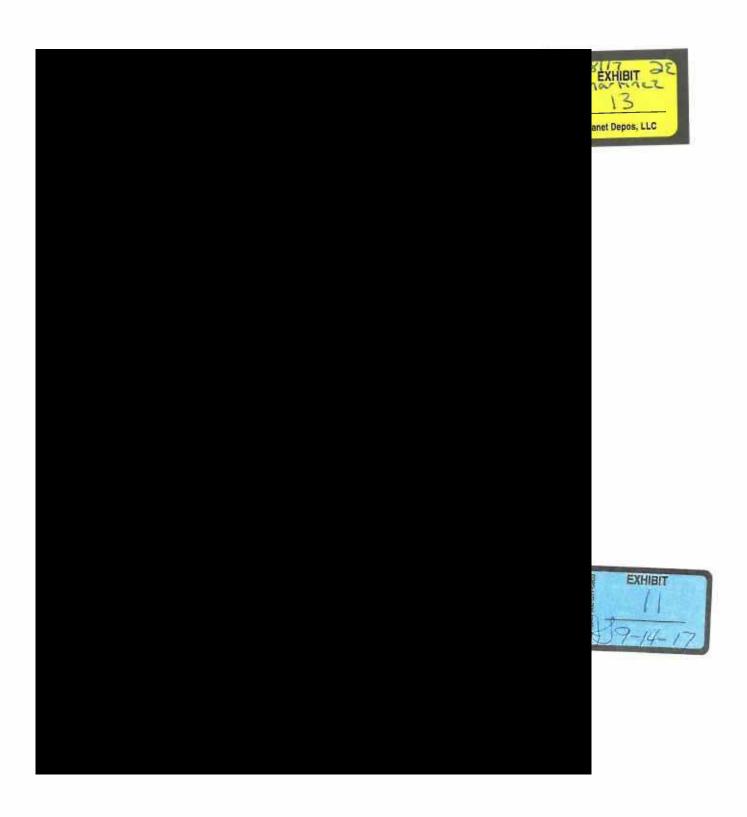
For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		: x	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 13 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017





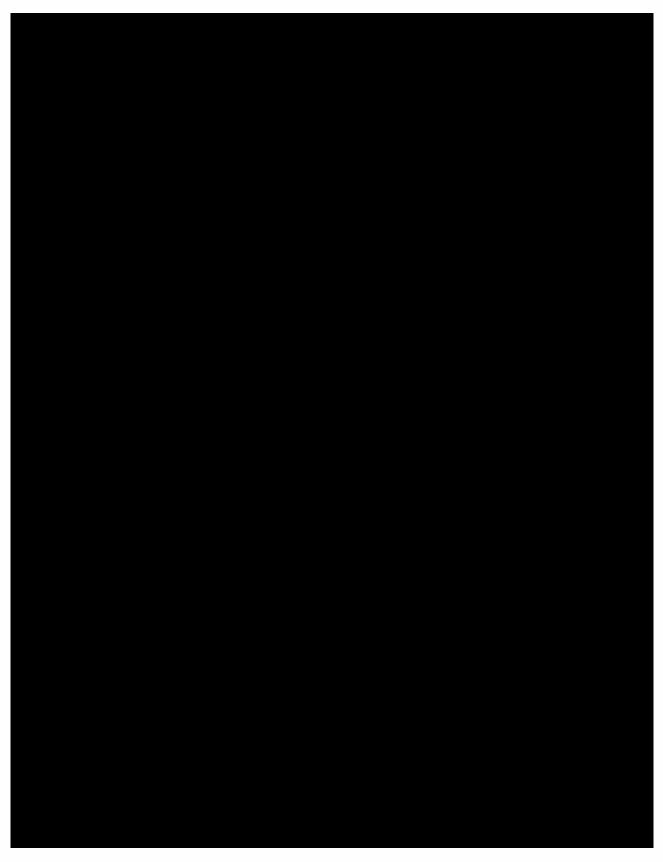


For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		: x	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 14 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

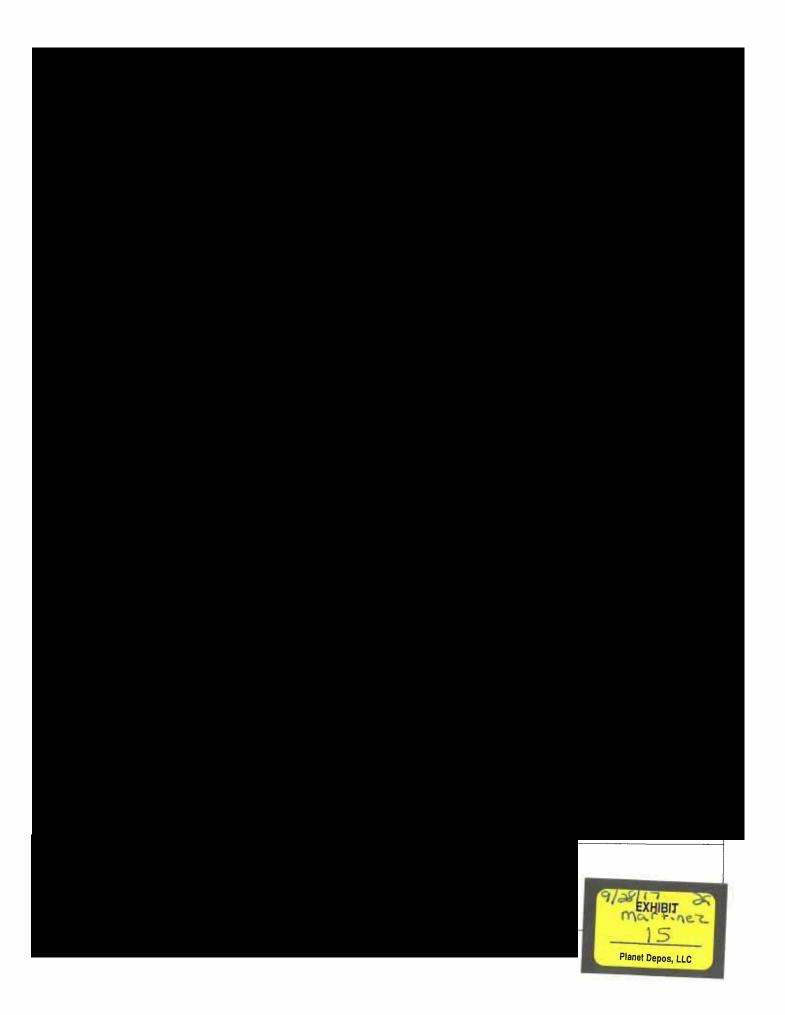




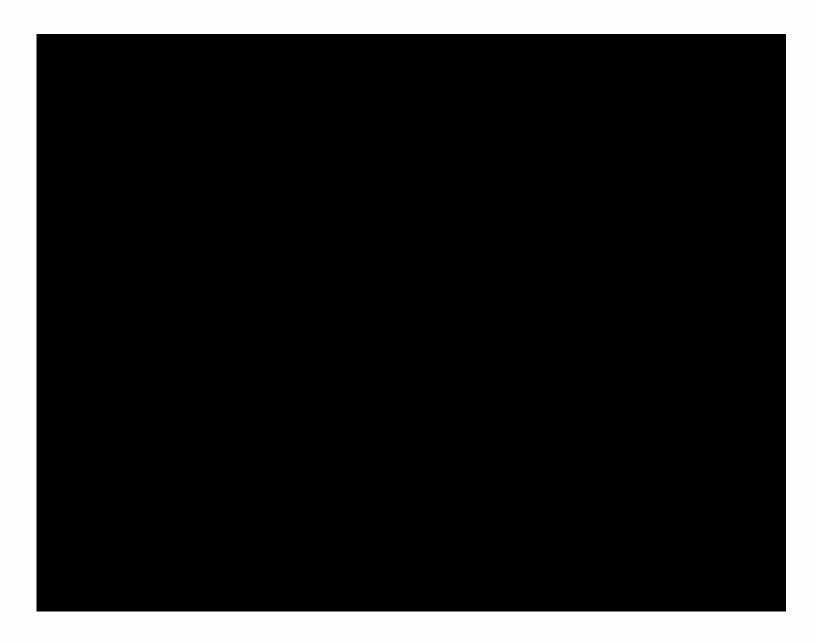
In the matter of Trademark Registration No. 1147309

For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
PARTY OFFERING: PETITIO		· · X	

Exhibit 15 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017







For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
PARTY OFFERING: PETITIO		· · X	

In the matter of Trademark Registration No. 1147309

Exhibit 17 to the TTAB Discovery Deposition Transcript of Augustin Martinez, III, dated September 28, 2017

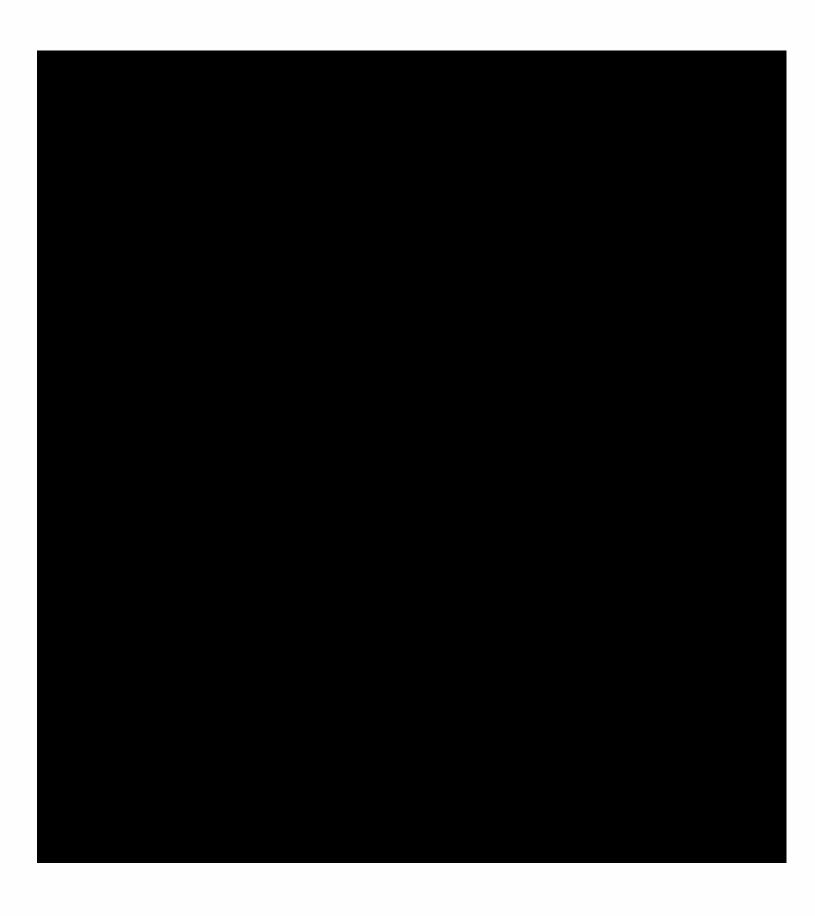


















For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark learn the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : :	
		X	

PARTY OFFERING: RESPONDENT

In the matter of Trademark Registration No. 1147309

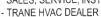
Exhibit 20 to the TTAB Discovery Deposition Transcript of Augustin Martínez, III, dated September 28, 2017



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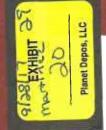
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In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Date registered: February 17, 1981	
AND	
In the matter of the Trademark Registration No. 1898 For the mark COHIBA Date registered: June 6, 1995	
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO,	x : :
Petitioner, v.	: Cancellation No. 92025859
GENERAL CIGAR CO., INC.	:
Respondent.	: : :
	X
PARTY DESIGNATIONS*: Petitioner's Designation	ons During Its Trial Period—Yellow or Pink

Respondent's Designations During Its Trial Period—Green Petitioner's Designations During Its Rebuttal Period—Blue

Designated TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017

^{*} Designations made pursuant to the marking and filing procedure the Board has previously approved, TTABVUE Nos. 165, 157, 138, 137, 135 and 132.



HIGHLY CONFIDENTIAL

Transcript of Eugene Paul Richter, III

Date: November 2, 2017

Case: Empresa Cubana Del Tabaco -v- General Cigar Co., Inc. (TTAB)

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```
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
1
        BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD
2
    In the matter of Trademark Registration No. 1147309
3
    For the mark COHIBA
4
    Date Registered: February 17, 1081
5
6
     AND
    In the matter of Trademark Registration No: 1898273
7
8
    For the mark COHIBA
    Date Registered: June 6, 1995
9
10
    EMPRESA CUBANA DEL TABACO,
11
    d.b.a. CUBATABACO,
12
                     Petitioner,
13
       v.
14
    GENERAL CIGAR CO., INC. and
15
16
    CULBRO CORP.,
17
                    Respondents.
18
19
                    HIGHLY CONFIDENTIAL
          Deposition of EUGENE PAUL RICHTER, III
20
21
                     Richmond, Virginia
                 Thursday, November 2, 2017, 9:00 a.m.
22
```

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

```
Job No.: 164366
1
    Pages: 1 - 153
2
    Reported By: Leslie D. Etheredge, RMR, CCR
3
4
5
         Deposition of EUGENE PAUL RICHTER, III, held
6
    at the offices of:
7
8
9
              ECKERT SEAMANS CHERIN & MELLOTT
10
              919 East Main Street, Suite 1300
              Richmond, Virginia 23219
11
              804.788.7740
12
13
14
15
16
         Pursuant to Notice, before Leslie D.
17
    Etheredge, Registered Merit Reporter, Certified
18
    Court Reporter and Notary Public in and for the
19
20
    Commonwealth of Virginia.
21
22
```

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

1	APPEARANCES
2	
3	ON BEHALF OF THE PETITIONER:
4	LINDSEY FRANK, ESQUIRE
5	RABINOWITZ, BOUDIN, STANDARD, KRINSKY
6	& LIEBERMAN
7	45 Broadway, Suite 1700
8	New York, New York 10006
9	212.254.1111
10	
11	ON BEHALF OF THE RESPONDENTS:
12	AIRINA LYNN RODRIGUES, ESQUIRE
13	DLA PIPER LLP (US)
14	1251 Avenue of the Americas
15	New York, New York 10020
16	212.335.4673
17	
18	
19	
20	
21	
22	

HIGHLY CONFIDENTIAL

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

4

1	
1	CONTENTS
2	EXAMINATION OF EUGENE PAUL RICHTER, III PAGE
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4	Cross-Examination By Ms. Rodrigues 150
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8	EXHIBITS
9	(Attached to transcript)
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12	Exhibit 2 Bates GENC 0005731 67
13	Exhibit 3 Bates GENC 0005730 67
14	Exhibit 4 Bates MS0009047 77
15	Exhibit 5 Bates GENC0015642 to 86
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17	Exhibit 6 Bates GENC 0004611 to 102
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19	Exhibit 7 Bates GENC 0004107, 4150 105
20	to 4167
21	Exhibit 8 Bates GENC 0044731 107
22	through 44761

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Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

Conducted on November 2, 2017

1	Exhibit 9	Bates GENC 0009737 to 115
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3	Exhibit 10	Bates number CT0033025 118
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5	Exhibit 11	Bates GENC 0003910 to 135
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7	Exhibit 12	Bates GENC 0004107, 4132 140
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9	Exhibit 13	Bates GENC 00031624 to 144
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Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

1	PROCEEDINGS
2	Whereupon,
3	EUGENE PAUL RICHTER, III,
4	being first duly sworn to testify to the truth, the
5	whole truth, and nothing but the truth, was
6	examined and testified as follows:
7	DIRECT EXAMINATION BY COUNSEL FOR THE PETITIONER
8	BY MR. FRANK:
9	Q Good morning. My name is Lindsey Frank,
10	and I am from the law firm of Rabinowitz, Boudin,
11	Standard, Krinsky & Liberman PC. We are counsel
12	for petitioner in this action.
13	Are you being represented today by
14	counsel?
15	A Yes.
16	MR. FRANK: Counsel, can you identify
17	yourself for the record, please.
18	MS. RODRIGUES: My name is Airina
19	Rodrigues of the law firm of DLA Piper, LLP, US.
20	We are counsel to the Respondent in this action
21	today.
22	Q I will be asking you a series of

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

questions. The reporter will record my questions 1 2 and your responses. If any of my questions aren't 3 clear, please let me know, and I will try to clarify them. 4 5 Please note that the court reporter has to 6 transcribe your responses so try not to nod or 7 point to documents. Use your words. 8 A Okay. 9 Is there any reason you can't testify 10 truthfully today? 11 Α No. 12 Are you currently taking any medication 13 that would affect your ability to testify fully 14 and truthfully today? 15 Α No. Are you currently subject to any medical 16 17 condition that would affect your ability to 18 testify truthfully and fully today? 19 A No. 20 Please describe the schools you attended 21 starting with -- starting after secondary 22 education.

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

1	A So the University of Wyoming would be the
2	first one.
3	Q Did you graduate from the University of
4	Wyoming?
5	A Yes.
6	Q What year?
7	A 1987.
8	Q Did you graduate with a degree?
9	A Yes.
10	Q What degree was that?
11	A BS.
12	Q Is that a bachelor of science?
13	A Yes.
14	Q Was there a focus of your bachelor of
15	science?
16	A Business administration.
17	Q Did you graduate with honors?
18	A No.
19	Q Did you attend any schools after
20	graduating from the University of Wyoming?
21	A I was commissioned as Second Lieutenant of
22	the United States Air Force, attended

Transcript of Eugene Paul Richter, III

	Conducted on November 2, 2017	_
1	unde nome due te province ten la tracini na	

```
1
    undergraduate navigator's training.
2
           What years were you in the Air Force?
3
           1987 to 1988.
4
           Did you attend any other schools?
5
           No.
           Have you ever held any teaching positions?
6
7
           No.
           Have you ever published any articles on
8
    business administration, marketing or sales?
9
10
        A No.
           Have you ever given any lectures on
11
12
    business, sales, marketing?
13
        Α
           No.
14
           Have you had any training in business
15
    administration or sales since graduating from the
    University?
16
17
        A No.
           Are you a member of any professional
18
19
    organizations?
20
        Α
           No.
           What was your first employment after
21
22
    graduating from the University of Wyoming?
```

```
United States Air Force.
1
           After -- That was from 1987 to 1988?
2
3
           Yes.
           After the Air Force, what was your next
4
    position?
5
           Gallo Sales Company.
6
        Α
7
           Could you spell that, please.
8
           Gallo Sales Company, G-A-L-L-O.
                                              Gallo
9
    Winery. How's that?
10
           Did you have a formal title at Gallo?
11
           Sales rep.
           What year did you begin?
12
           1988.
13
           What were your responsibilities as sales
14
15
    rep for Gallo?
           Selling Gallo products into retail stores.
16
           For how long were you employed at Gallo as
17
    a sales representative?
18
           Gallo - San Francisco, for one year;
19
20
    Premier Beverage in Miami, Florida, for one year.
    1990.
21
22
           Is Premier Beverage related to Gallo?
```

A It was a Gallo selling house, yes. 1 An 2 independent distributor with relationships with 3 the Gallo organization. 4 What was your position at Premier 5 Beverage? 6 Α Sales rep. 7 What were your responsibilities? 8 Selling Gallo products into retail stores. 9 Did you say that began in 1990? 10 I went from 1988 to 1990, both in San Francisco Bay area, and in Miami, Florida, two 11 12 different operations. 13 After -- Was there a point when you ended your employment at Premier Beverage? 14 15 Α 1990. What was the reason for ending your 16 17 employment at --18 Moved on to --19 -- Premier Beverage? MS. RODRIGUES: Let him finish his 20 21 question.

You can answer now.

22

1	Q Did you change positions at Groupe Danone?
2	A Yes.
3	Q What was the next position at Groupe
4	Danone?
5	A Regional Manager.
6	Q When did you begin as Regional Manager?
7	A Roughly 1992.
8	Q What were your responsibilities as
9	Regional Manager?
10	A Managing distributor networks to put
11	product into retail stores.
12	Q For how long were you Regional Manager?
13	A I was in the Regional Manager position
14	roughly 4 years.
15	Q That would be about until 1996?
16	A Somewhere in there, yes.
17	Q What was the next position after Regional
18	Manager?
19	A Sales Planning Manager.
20	Q Was that at Danone?
21	A Yes.
22	Q What were your responsibilities as Sales

1	Planning Manager?
2	A Coordinating sales and marketing
3	activities with our field sales organization.
4	Q For how long were your Sales Planning
5	Manager?
6	A Roughly 2 years.
7	Q That would be until approximately 1998?
8	A Yes, somewhere in there.
9	Q What was your next position after Sales
10	Planning Manager?
11	A Western Division Manager.
12	Q Was that at Danone?
13	A Yes.
14	Q What were your responsibilities?
15	A Managing the sales organization of roughly
16	12 people plus managing distributor networks to
17	<pre>put product into retail stores.</pre>
18	Q For how long did you hold that position?
19	A Roughly a year.
20	Q That would be until approximately 1999?
21	A Yes.
22	Q What was the next position after Western

1	Division Manager?
2	A Vice President of National Accounts.
3	Q Was that also at Danone?
4	A Yes.
5	Q What were your responsibilities as Vice
6	President of National Accounts?
7	A Managing the distribution of product into
8	the large national accounts across the US.
9	Q Do you hold another position after Vice
10	President of National Accounts?
11	A Not at Groupe Danone.
12	Q When did you leave Groupe Danone?
13	A Roughly 2000.
14	Q What was the next position after Vice
15	President of National Accounts at Danone?
16	A Vice President of Off Premise National
17	Accounts at Allied Domecq Wine & Spirits.
18	Q Can you spell that for the court reporter,
19	please.
20	A A-L-L-I-E-D, Allied, Domecq, D-O-M-E-C-Q,
21	Wine & Spirits.
22	Q What were your responsibilities as Vice

1	
1	President of Off Premise?
2	A Selling in of company products to the
3	large national account organizations across the
4	US.
5	Q When did you begin in that position?
6	A Roughly 2000.
7	Q What was the reason for your departure
8	<pre>from Danone?</pre>
9	A Change in management.
10	Q Did you leave voluntarily?
11	A Yes.
12	Q For how long did you hold the position of
13	Vice President of Off Premise National Accounts?
14	A Roughly 6 months. 6 to 8 months.
15	Q What was the next position after that?
16	A Vice President of Southeast Region.
17	Q Was that at Domecq?
18	A Yes.
19	Q For how long did you hold that position?
20	A It was a little over 2 years.
21	Q Would that be to 2002, 2003?
22	A Roughly into that, yes.

1	Q What were your responsibilities as Vice
2	President of the Southeast Region?
3	A Managing and overseeing the activities in
4	14 states, sales and marketing activities,
5	managing a team of 24
6	THE COURT REPORTER: I need you to slow
7	down a little. Managing and overseeing the
8	activities of
9	A in 14 states, sales and marketing
10	activities and managing a team of 24, ensuring
11	distribution and sales of company products.
12	Q Did you hold a position at Domecq after
13	Vice President of the Southeast Region?
14	A I was moved over to the Vice President of
15	the Texas Division.
16	Q When did that begin?
17	A Let's see. I held two and a half so
18	what year are we at? That would have been 2003, I
19	held that until 2005.
20	Q What were your responsibilities as Vice
21	President of the Texas Division?
22	A Same as the Southeast Region, it was just

```
condensed down to one super state.
1
2
           What was the next position you held after
3
    that?
           Vice President of Off Premise, or excuse
4
    me, yes, Vice President of Off Premise, Coors
5
6
    Brewery.
           Just to be clear, Vice President of the
7
8
    Texas Division, that was at Domecq?
        A Yes.
9
          What was the reason for your departure
10
11
    from Domecq?
12
        A Acquisition. Company was sold.
        O When did you begin as Vice President of
13
14
    Off Premises at Coors?
           It was roughly early 2006.
15
          What were your responsibilities as Vice
16
17
    President of Off Premises at Coors?
           Developing and leading off premise
18
19
    activities for the Coors Brewery.
                                        Bars.
20
    restaurants, hotels, et cetera.
           For how long did you hold that position?
21
22
           From 2006 to 2008.
```

1	Q What was the next position after that?
2	A Vice President of Sales, General Cigar.
3	Q When did you begin as Vice President of
4	Sales of General Cigar?
5	A 2008.
6	Q Do you remember what month?
7	A April.
8	Q What was the reason for your departure
9	from Coors Brewing Company?
10	A Coors merged with the Miller Brewing
11	Company. It required relocation to Chicago, we
12	weren't interested.
13	Q What were your responsibilities as Vice
14	President of Sales at General Cigar when you
15	began?
16	A Overseeing the sales and distribution and
17	marketing and execution responsibilities to the
18	sales organization.
19	Q Was there a When you began at General
20	Cigar, was there a separate department for
21	marketing?
22	A Yes.

```
Who was the Vice President of Marketing at
1
    the time?
2
3
           Well, when I came on -- I can't remember
    his name. I don't remember. I will have to come
4
5
    back.
           When you began as Vice President of --
6
7
    Strike that.
           What is your current position at General
8
    Cigar?
9
        A Vice President of Sales.
10
           Have your responsibilities changed since
11
12
    you began?
13
           The only change is in 2010, I took on
    responsibility for the national account business.
14
15
           Who had that responsibility prior to 2010?
           Keith Sparacio was responsible for the
16
    national accounts, reported directly into Dan
17
18
    Carr, president.
           What department did Mr. Sparacio -- What
19
    department was he part of?
20
21
           Sales.
        Α
22
           How do you spell his last name?
```

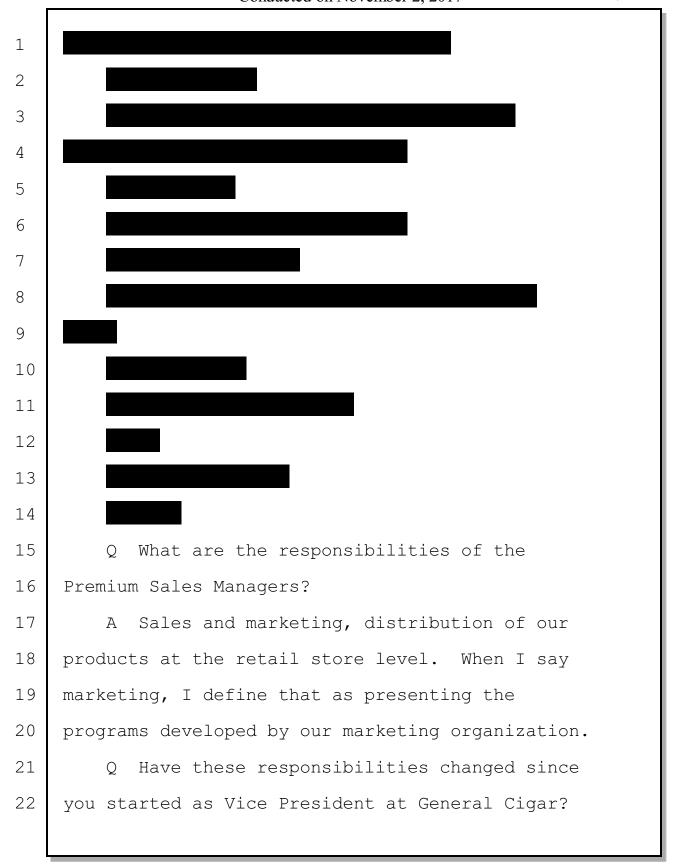
```
A S-P-A-R-I-C-A-O, something like that.
1
2
    Sparacio.
3
           You say part of your responsibilities
    include overseeing sales and distribution.
4
                                                 What
5
    does that mean?
           It means taking our product to the
6
7
    streets, to the retail organization, all retail
8
    outlets that we sell directly.
        O You said part of your responsibilities
9
10
    include overseeing marketing and execution
11
    responsibilities of sales. What does that mean?
12
           It means marketing teams put together
13
    programs, my sales organization takes those out
14
    and executes what the marketing organization puts
15
    together.
16
        Q How do they execute those programs?
        A Present them to accounts.
17
        Q When you say present them to accounts,
18
19
    what do you mean present them. What is the them?
20
           The promotions that the marketing
21
    organization puts together, to support our brands.
22
           Other than promotions, do your sales reps
```

1	
1	present any other information to the accounts?
2	A Like what?
3	Q I don't know. You tell me. Other than
4	promotions.
5	A We present promotion and reasons why they
6	should carry our brands.
7	Q You said in 2010, you took over
8	responsibilities for the national account
9	business. What are those responsibilities?
10	A Basically, it was consolidation of all the
11	selling requirements, the selling sales
12	organization function under one person.
13	Q So what is the difference between the
14	national accounts and the other accounts that you
15	were working with prior to 2010?
16	A Size of volume.
17	Q How many national accounts did General
18	Cigar have when you took over approximately?
19	A Roughly 10.
20	Q How many national accounts does General
21	Cigar have now?
22	A Roughly 10.
<i></i>	

1	Q Which are the national accounts currently?
2	A Those would be the large internet
3	companies.
4	Q What companies are those?
5	A For example, Cigars International, Mike's
6	Cigars, Thompson's, Famous, JR Cigars, Best Cigar
7	Prices, it could include Total Wine.
8	Q Anything else?
9	A AAFES.
10	Q How do you spell that?
11	A A-F-F-E-A-S.
12	Q I am sorry. AFFE
13	A AF Air Force Army Exchange System.
14	Q AAFES. Is that what AAFES stands for?
15	A AAFES, yes.
16	Q Any other national accounts that you can
17	recall?
18	A No.
19	Q And these were the same national accounts
20	that General Cigar has had since you took them
21	over in 2010?
22	A Yes.

Ī	Conducted on November 2, 2017
1	Q Does anyone report Strike that.
2	When you first began as Vice President of
3	
	Sales, did anyone report to you?
4	A Yes.
5	Q Approximately how many people reported to
6	you directly?
7	A Direct reports was three.
8	Q What were the titles of those people?
9	A Region Sales Manager.
10	Q What Were they three different regions?
11	A Yes.
12	Q What were the three different regions?
13	A East, Central, West.
14	Q Do these same three Region Sales Managers
15	report to you currently?
16	A Two of the three.
17	Q Which two?
18	A West, Central.
19	
	Q Does East report Is there currently an
20	East Region Sales Manager?
21	A Yes.
22	Q To whom does

1	А	Me.
2	Q	that person report?
3	А	Me.
4	Q	So how many people report to you
5	curren	tly?
6	А	Currently reporting directly into me?
7	Q	Yes.
8	А	Five.
9	Q	Who are the five people that currently
10	report	to you?
11	А	Three Region Managers, Director of
12	Strate	gic Accounts, Director of Sales operations.
13	Q	What are the responsibilities of the
14	Region	Sales Managers?
15	А	Responsible for managing their sales
16	organi	zation, Premium Sales Managers, ensuring
17	proper	sales and distribution of our products at
18	the re	tail store level.
19	Q	Have these responsibilities changed since
20	you sta	arted as Vice President of Sales?
21	А	No.
22		



1	A No.
2	Q What are the responsibilities of the
3	Director of Strategic Accounts?
4	A Overseeing sales, execution, volume,
5	results, targeting, training and education,
6	dissemination of marketing programs to the selling
7	organization.
8	Q You say training and education. Training
9	and education of whom?
10	A Sales organization.
11	Q Of General Cigar's sales organization?
12	A Yes.
13	Q What are the strategic accounts?
14	A Strategic accounts are the national
15	accounts.
16	Q Those are The national accounts are the
17	ones you previously identified?
18	A Correct.
19	Q The responsibilities of the Director of
20	Strategic Accounts you just identified, are those
21	only with respect to the national to the
22	strategic accounts or national accounts or
۷۷	strategic accounts of matromat accounts of

1	A Selling organization.
2	Q does that concern the selling
3	organization?
4	A Selling organization, yes.
5	Q When you say selling organization, you
6	mean the sales department at General Cigar?
7	A Correct.
8	Q What are the responsibilities of the
9	Director of Sales Operation?
10	A That's what we just reviewed.
11	Q You had indicated there was the Director
12	of Strategic Accounts.
13	A Oh, I am sorry. I reversed the two. What
14	I gave you is Director of Sales Operation, what he
15	was responsible for.
16	Director of Strategic Account oversees the
17	strategic or national accounts within General
18	Cigar.
19	Q When you say oversees those accounts, what
20	does that mean?
21	A He is responsible for them.
22	Q What do those responsibilities include?

1	A Volume, distribution.
2	Q Do they include the marketing of the
3	<pre>product as well?</pre>
4	A They would include presenting programs
5	developed by the marketing organization to support
6	the brands.
7	Q So the responsibilities of the director of
8	sales operation would be overseeing sales,
9	execution, volume, results, targeting, training
10	and education, disseminating of marketing programs
11	to the selling organization?
12	A Yes.
13	Q I just wanted to clarify that.
14	A Yes.
15	Q Who currently is the Director of Strategic
16	Accounts?
17	A David Pace.
18	Q Do you know who was the Director of
19	Strategic Accounts Strike that.
20	Was there anyone who was Director of
21	Strategic Accounts prior to Mr. Pace?
22	A Keith Sparacio.

```
When did Mr. Pace take over from
1
    Mr. Sparacio?
2
3
           Roughly 2 years ago.
            2015 about?
4
5
           Roughly.
           Was there someone who was Director of
6
    Strategic Accounts prior to Mr. Sparacio?
7
8
            Not to my knowledge.
9
           Who currently is the Director of Sales
10
    Operations?
11
        Α
           Bud Henderson.
12
           Was there someone who was Director of
13
    Sales Operations prior to Mr. Henderson?
14
        Α
           No.
           Who is the Regional Sales Manager for the
15
        Q
    East?
16
           Cameron Shaw.
17
           Was there anyone who was Region Sales
18
19
    Manager prior to Mr. Shaw?
20
        Α
           Yes.
            Who was that?
21
22
            Frank Kapp.
```

```
Can you spell that for the court reporter,
1
2
    please?
           Frank Kapp, K-A-P-P.
3
           When did Mr. Shaw take over from Mr. Kapp?
4
5
           It was roughly 3 years ago.
           Was there anyone who was Region Sales
6
    Manager for the East prior to Mr. Kapp?
7
8
        Α
           Yes.
           Who was that?
9
10
           Leslie Bratek.
           Can you spell that for the court reporter.
11
           B-R-E-A-K-T, I think it was.
12
13
           When did Mr. Kapp take over for Leslie
14
    Bratek?
           I don't totally recall.
15
           Was there someone who was Region Sales
16
17
    Manager prior to Bratek?
           Prior to my time at General Cigar.
18
19
           Do you know who that was?
20
           No.
           Who currently is Region Sales Manager for
21
22
    Central?
```

1	A Mike Radecki.
2	Q How do you spell Radecki?
3	A R-A-D-E-C-K-I.
4	Q Was there someone who was Region Sales
5	Manager for Central prior to Mr. Radecki?
6	A Prior to my time.
7	Q Who is the Region Sales Manager for the
8	West?
9	A Chris Tarr, T-A-R-R.
10	Q Was there someone who was Region Sales
11	Manager for the West prior to Mr. Tarr?
12	A Bob Sparacino. I don't know how to spell
13	it.
14	Q Was there someone who was Region Sales
15	Manager for the West prior to Mr. Sparacino?
16	A Before my time.
17	Q When did the Director of Strategic
18	Accounts and the Director of Sales Operations
19	first start reporting to you directly?
20	A 2010 for both.
21	Q Prior to that, to whom did they report?
22	A To the President.

```
To whom do you report currently?
1
2
           The President.
3
           Anyone else?
4
           No.
           To whom did you report when you first
5
    started at General Cigar?
6
7
           The President.
8
           Anyone else?
           No.
9
10
           Have you always reported just to the
    President?
11
12
        Α
           Yes.
13
           Do you currently have any responsibilities
14
    that concern General Cigar's Cohiba cigar?
15
           Selling -- Other than selling, no.
           But all the responsibilities that you
16
17
    described previously, do these also relate to
    General Cigar's Cohiba cigars?
18
19
        Α
           Yes.
           Has that been the case since you started
20
    at General Cigar?
21
22
           Yes.
```

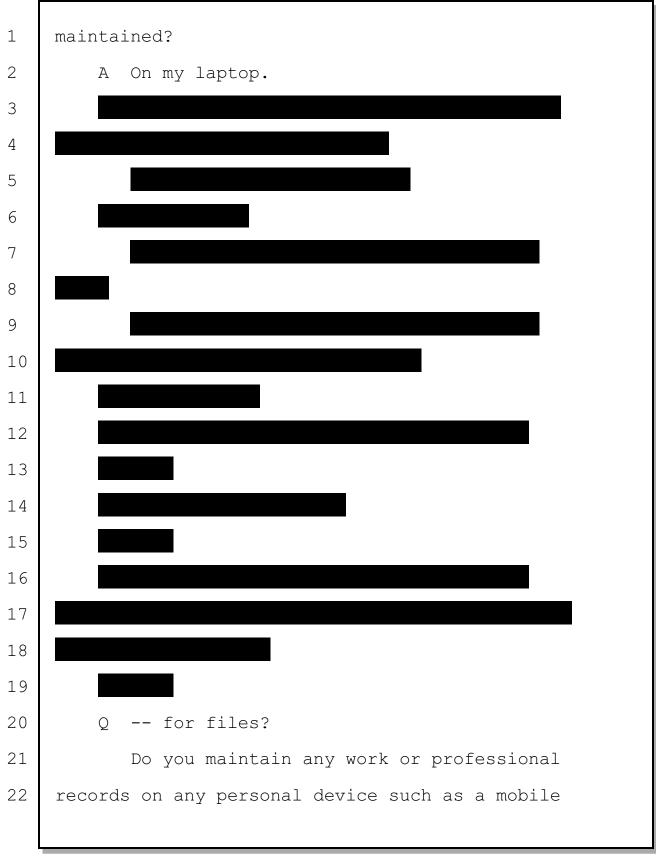
1	Q To whom do you report concerning your work
2	related to General Cigar's Cohiba cigar?
3	MS. RODRIGUES: Objection. You can
4	answer.
5	A Can you restate the question?
6	Q To whom do you report concerning your work
7	concerning General Cigar's Cohiba cigar?
8	A Ultimately, I report to the President.
9	Q You say ultimately. Is there anyone else
10	you report to?
11	A No.
12	Q Does anyone report to you concerning
13	Strike that.
14	Other than the individuals that you
15	previously reported, does anyone Strike that.
16	Does anyone report to you concerning
17	General Cigar's Cohiba cigars?
18	MS. RODRIGUES: Objection.
19	A Can you restate your question? I don't
20	understand.
21	Q Does anyone You had indicated that
22	certain individuals report to you directly

```
concerning their work.
1
2
        Α
           Uh-huh.
3
           Does all that work -- Do all of those
    individuals report to you concerning General
4
5
    Cigar's Cohiba cigars?
6
           MS. RODRIGUES: Objection. You can
7
             You can answer.
    answer.
8
          All individuals report to me sell all
9
    brands that General Cigar represents.
10
           In order to be ready to testify today, did
    you do anything in particular to learn about or
11
12
    refresh your memory about General Cigar or Cohiba
13
    in the period since you started at General Cigar?
           I met with counsel.
14
15
           When did you meet with counsel?
           Yesterday.
16
        Α
           Any other time?
17
           Previously, a couple of times on the
18
19
    phone.
20
           Is that two times on the phone or more?
        Q
21
           Maybe two. I don't totally recall.
22
           Do you recall when those conversations
```

1	were?	
2	А	No.
3	Q	Did you review any documents during your
4	meetin	g or telephone calls with counsel?
5	А	Some documents yesterday.
6	Q	Which documents did you review?
7	А	I don't recall. Several.
8	Q	Approximately how many documents?
9	А	Don't really recall. There was a bunch.
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		

1	
2	
3	
4	
5	MS. RODRIGUES: Objection.
6	Q Did you speak with in-house counsel
7	Strike that.
8	Are you aware of any documents relevant to
9	this proceeding that have been deleted or
10	destroyed?
11	A No.
12	Q Did you use email when you first started
13	working at General Cigar?
14	A Yes.
15	Q Do you delete your emails?
16	A Not as regularly as I should.
17	Q But you do delete emails?
18	A I send it to the trash can.
19	Q What is your practice of deleting emails?
20	A Not really sure.
21	Q Can you estimate how many emails you have
22	deleted over the past since you started at

```
General Cigar?
1
2
        A No.
3
           MS. RODRIGUES: Objection.
           Hundreds?
4
5
           MS. RODRIGUES: Objection.
           I have no way of telling.
6
7
           More than a hundred?
           I have no really way of telling.
8
           How do you organize, maintain and store
9
10
    your files?
           Not very well.
11
           Other than not very well, can you provide
12
    further information. Are there hard copies of
13
14
    your file?
15
        Α
           Oh, no.
           Nothing is printed?
16
           No.
17
        Α
           Are you given any printed documents?
18
19
        Α
           No.
20
           Do you maintain electronic files?
21
           Some.
           Where are those electronic files
22
```



```
phone or iPad or --
1
2
        Α
           No.
3
           Did you receive a litigation hold or
    instruction not to delete documents in connection
4
5
    with this litigation?
           I believe so.
6
        Α
7
           Do you know when that was?
           I don't remember the date.
8
9
           Was it when you first started?
10
           No.
11
           MS. RODRIGUES: Objection.
12
           How many people are there currently in the
13
    sales department at General Cigar?
14
           Roughly 30.
15
           Would those be the roughly 25 Premium
    Sales Managers plus the three Region Sales
16
17
    Managers, the Director of Strategic Accounts and
18
    Director of Sales Operation and yourself?
19
           Just including the sales organization, so
        Α
20
    I put the Director of Strategic -- excuse me --
21
    the Director of Sales Operation aside, so if I add
22
    those, it will be over 30 people.
```

1	Q So other than the Premium Sales Managers,
2	who else is in the sales department?
3	A Your Region Managers, your Director of
4	Strategic Accounts, your Strategic Account
5	Managers.
6	Q How many Region Managers are there?
7	A Three.
8	Q Are those the Region Sales Managers that
9	we previously discussed?
10	A Yes.
11	Q We previously discussed the Director of
12	Strategic Accounts; correct?
13	A Yes.
14	Q The Strategic Account Managers, how many
15	are there of those?
16	A Three.
17	Q Is there one for the East, one for the
18	West and one for the Central?
19	A They're not divided up geographically.
20	Q How are they divided?
21	A By account.
22	Q What do you mean by account, what does

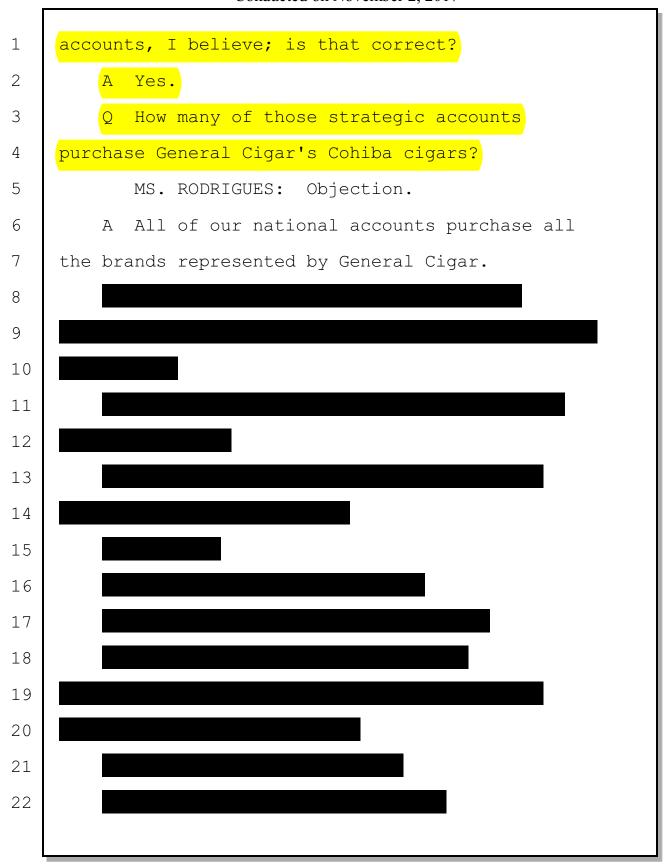
1	that mean?
2	A We assign them accounts.
3	Q How many accounts does each Strategic
4	Account Manager have?
5	A It depends on the account size. There is
6	no no divvying it up on an equal basis.
7	Q Can you go through each Strategic Account
8	Manager and identify how many accounts each one
9	has?
10	A Use a rough number, between three and
11	four.
12	Q Who are the three Strategic Account
13	Managers?
14	A Chris Rohr.
15	Q Can you spell the last name for us?
16	A R-O-H-R. Marcus Strom.
17	Q Can you spell the last name for us?
18	A S-T-R-O-M. Lisette Pena.
19	Q How do you spell Lisette?
20	A L-I-S-E-T-T-E, Pena.
21	Q Which accounts does Mr. Rohr have?
22	A He has JR, he has Mike's Cigar, and I

```
believe he has Best Cigar and Total Wine.
1
2
        0
           Mr. Strom?
           Thompson's, Famous, AAFES, Corona Cigar
3
    Company.
4
           Anything else?
5
           Huh-uh.
6
7
          And Ms. Pena?
8
           She has JR retail stores, Cigars
    International, Cigars International retail stores,
9
10
    and then she supports the other accounts as well.
11
           Previously, you said Mr. Rohr had JR but
12
    Mr. Strom -- I am sorry -- but Ms. Pena has JR
    retail. Does Mr. Rohr have only internet and
13
    catalog or other aspects of JR?
14
15
        A He oversees the whole JR unit, but they
    have a separate operating unit, the retail stores
16
    are actually named Casa de Montecristo. Lisette
17
    oversees that retail unit arm of it.
18
19
        O Prior to Mr. Rohr, was there someone else
20
    who was in charge of those accounts?
21
        A Mr. Sparacio.
          Do you know when Mr. Rohr took over for
22
```

1	Mr. Sparacio?
2	A Roughly a couple years ago.
3	Q Prior to Mr. Strom, was there someone who
4	was responsible for those accounts?
5	A A combination of Mr. Sparacio and
6	Mr. Strom.
7	Q When did that happen?
8	A Roughly a couple years ago.
9	Q Prior to Miss Pena, was there someone else
10	responsible for her accounts?
11	A Mr. Sparacio and Mr. McKaveney.
12	Q Can you spell McKaveney.
13	A M-C-K-E-V-E-N-Y, I think.
14	Q What are the responsibilities of the
15	Strategic Account Manager?
16	A The selling in of our company products to
17	the assigned accounts.
18	
19	
20	
21	
22	
-	

1	
2	
3	Q Approximately how many people in the sales
4	department work on General Cigar's Cohiba brand
5	cigars?
6	A All people in the sales department
7	represent all General Cigar brands.
8	Q Has that been the case since you began at
9	General Cigar?
10	A Yes.
11	Q Does the sales department work with the
12	marketing department at General Cigar?
13	A Not directly.
14	Q Does it work with them indirectly?
15	A Yes.
16	Q How is that?
17	A We present and sell in promotions and
18	support activities developed by the marketing
19	organization.
20	Q Does the sales Does anyone in the sales
21	department work with anyone in the marketing
22	department to develop the marketing materials or

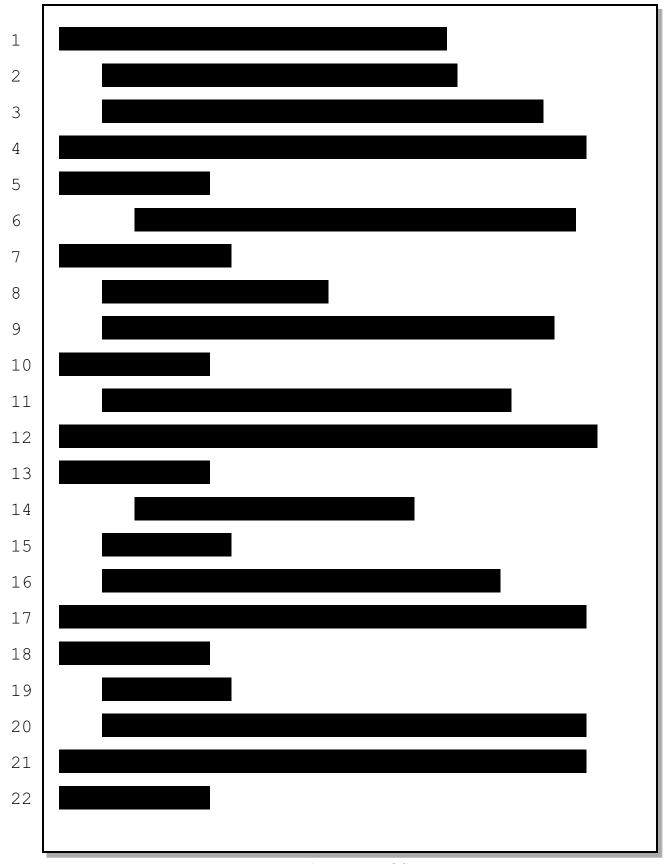
1	strategies?
2	MS. RODRIGUES: Objection. You can
3	answer.
4	Q To your knowledge.
5	A During certain parts of the year, Region
6	Managers and myself will provide insights and
7	input into proposed programming.
8	Q How many times a year does that occur?
9	A Roughly twice.
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	Q You mentioned ten national accounts.
21	A Roughly.
22	Q They currently are called strategic



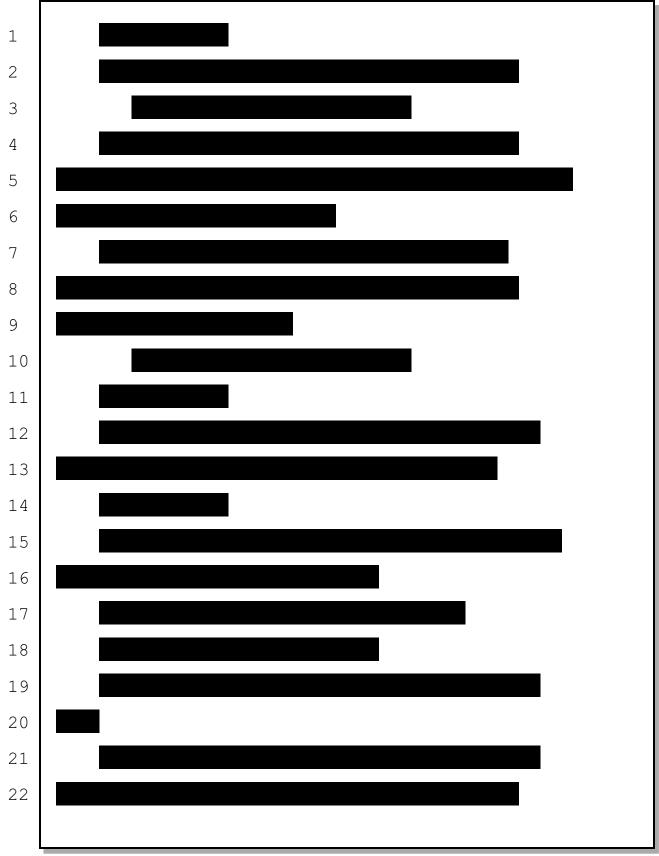
ĺ	, , , , , , , , , , , , , , , , , , ,
1	
2	
3	
4	
5	
6	Q To your knowledge, does General Cigar
7	identify its customers by certain channels?
8	A Yes.
9	Q What are those channels?
10	A Strategic accounts, brick and mortar
11	accounts, liquor.
12	Q Does it use the category internet or
13	catalog?
14	A At times.
15	Q What times are those?
16	A At times we break out on reports, we will
17	put internet/catalog.
18	Q Are there any other categories that
19	General Cigar uses to categorize its customer
20	other than internet, catalog, liquor, brick and
21	mortar and strategic account?
22	A Contract manufacturer.

1	Q What is contract manufacturer?	
2	A Third-party production.	
3	Q What does that mean?	
4	A We produce product for another	
5	manufacturer that they sell and market in the	
6	cigar industry.	
7	Q Any other category?	
8	A No.	
9	Q Are there any other categories that	
10	General Cigar has used in the past?	
11	A Not that I'm aware of.	
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017

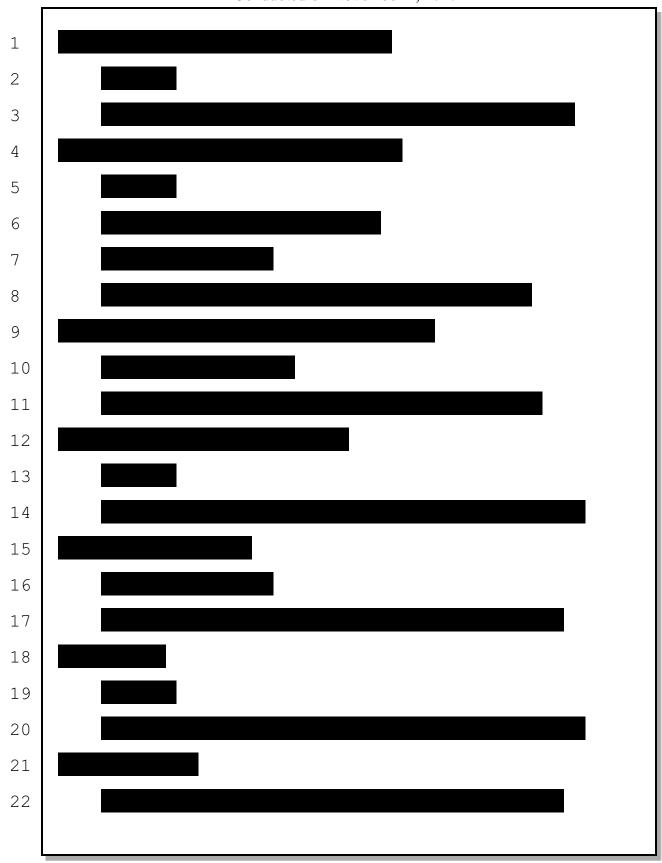


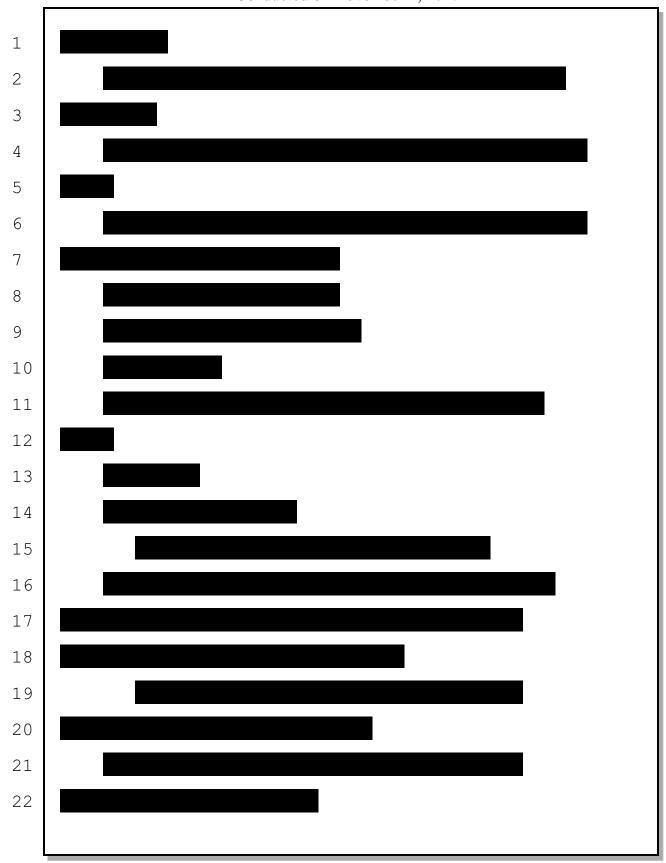
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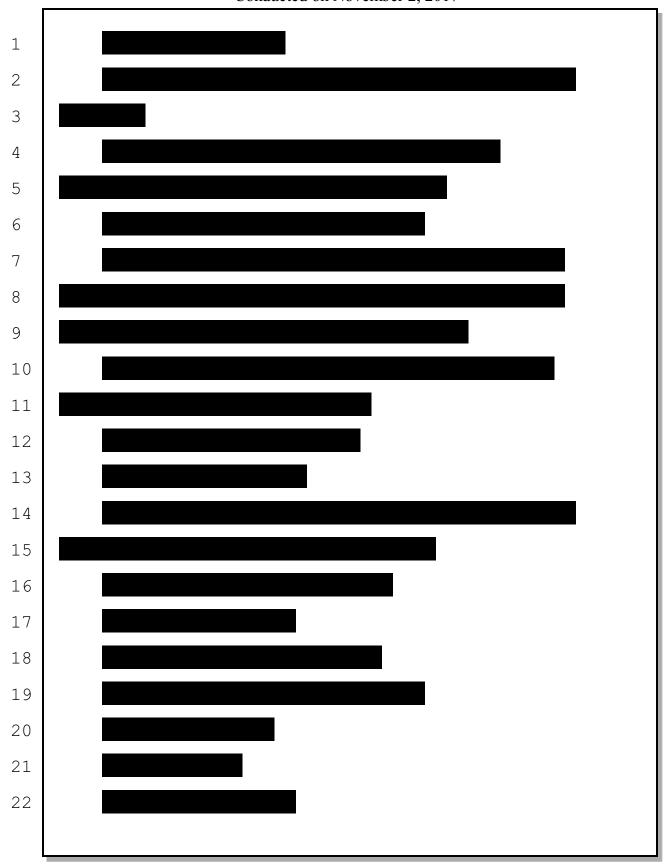


1	
2	
3	Q Do you know if someone from the sales
4	department is responsible for visiting customers
5	under its charge?
6	A Can you restate that question?
7	Q Do you know if someone from General
8	Cigar's sales department is responsible for
9	visiting General Cigar's customers that are under
10	its charge?
11	A All General Cigar sales folks are
12	responsible for visiting their assigned accounts.
13	Q Are they required to visit all of their
14	accounts?
15	A All General Cigar sales representatives
16	are responsible for visiting their accounts, yes.
17	Q And that would include all of their
18	accounts is the question.
19	A Yes.
20	
21	
22	

1	Q that you had previously identified?
2	A Yes.
3	Q Do you know how frequently Strike that.
4	Do you know which positions within the
5	sales department are the ones that actually visit
6	the customer, General Cigar's customers?
7	A Yes.
8	Q Which positions are those?
9	A That would be a Premium Sales Manager, a
10	Region Manager, Director of Strategic Accounts,
11	Strategic Account Managers and myself.
12	Q Which customers do the premium sales
13	managers Premium Sales Managers meet with?
14	A They will meet with a combination of brick
15	and mortar accounts, distributors. That's it.
16	
17	
18	
19	
20	
21	
22	

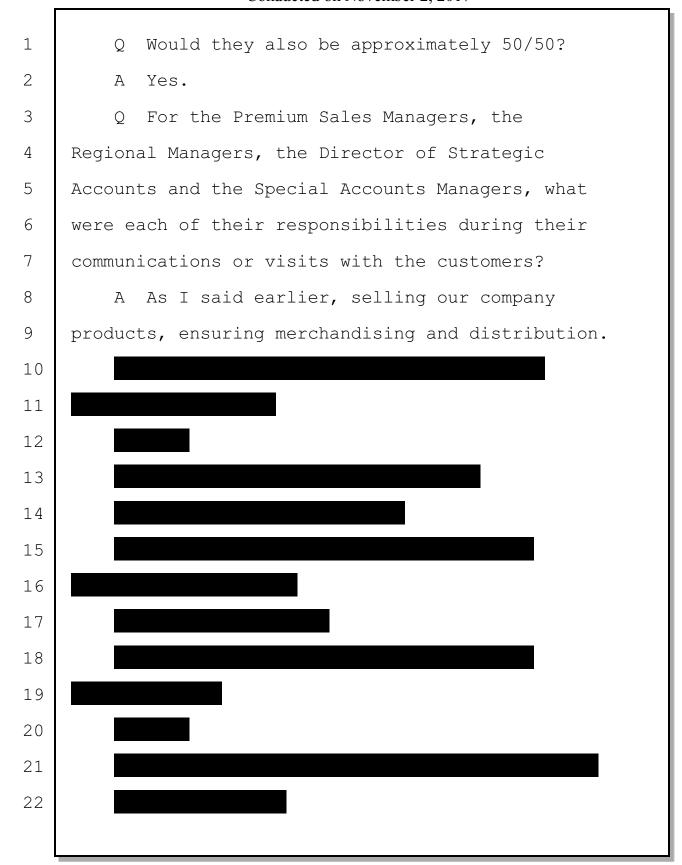


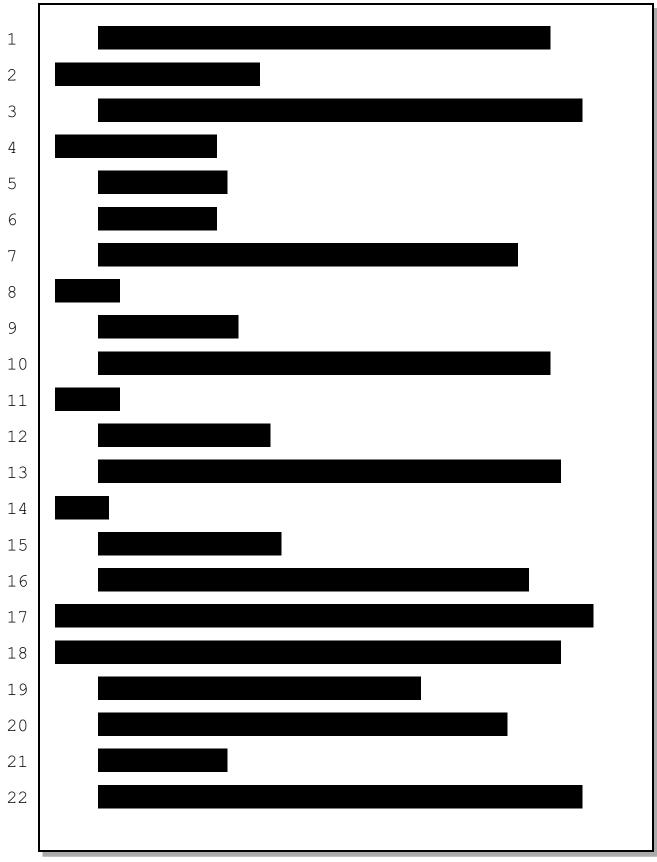




```
Q You personally, how -- with which
1
    customers will you visit physically?
2
3
           Depends. Depends on the opportunity or
    the issues.
4
5
           During this past year, how many customers
    did you meet with, physically?
6
7
           Physically? Well over 200.
8
           Where did you meet with them?
          Either at trade shows or within their
9
10
    retail operation.
11
           Out of the 200, how many were at trade
12
    shows and how many were at retail operations?
13
           MS. RODRIGUES:
                           Objection.
           I don't have a number.
14
15
           Approximately?
           For argument sake, say 50/50.
16
           The year prior to this past year, how many
17
18
    customers did you meet with?
19
           Probably roughly the same.
        Α
20
           Would they also be at trade shows and
    retail operations?
21
22
           Yes.
```

Conducted on November 2, 2017



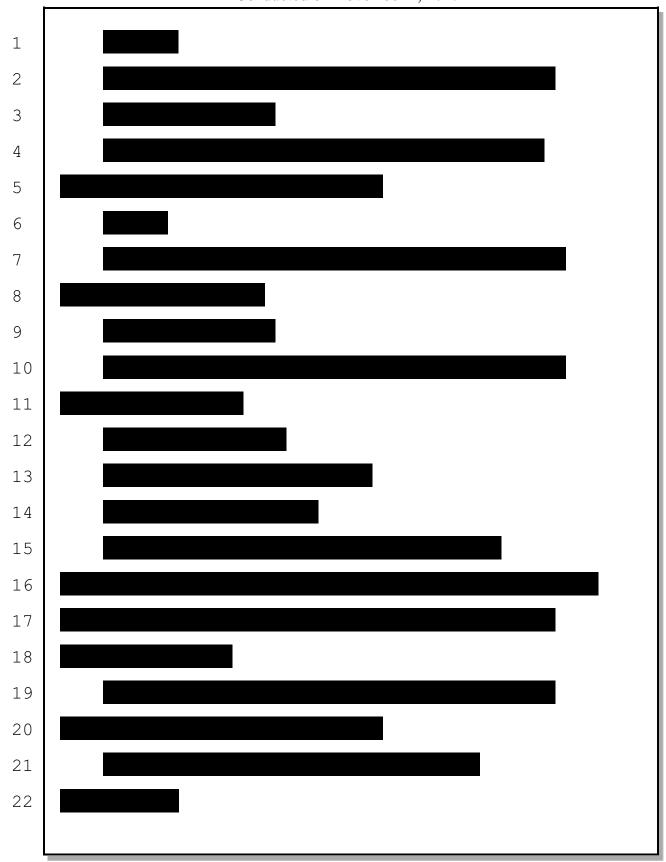


1 2 3 4 5 6 7 8 Q You said, during the past year, you met 9 with approximately 200 customers. How long would 10 your interactions with each of those customers 11 12 last? 13 Depending on the situation. What would be the least amount of time? 14 15 15 minutes. 16 What would be the most? 17 Hour, hour and a half. Other than at trade shows and retail 18 19 operations, would you meet with customers any place else? 20 2.1 No. Α During your time at General Cigar, would 22

1	you meet with cigar consumers?
2	A Yes.
3	Q Where would that take place?
4	A Store level. Can you define meet?
5	Q You tell me.
6	A What do you mean by meet?
7	Q Interact with.
8	A So, yes, interact at store level.
9	Q What would meet include other than
10	<pre>interacting with?</pre>
11	A Just talk about our cigars.
12	Q That would be interact?
13	A That would be interact.
14	Q Approximately how many consumers would you
15	interact with during each year, since you began at
16	General Cigar?
17	A I can't give an estimate to that.
18	Q Would you take any notes during your
19	interactions with consumers?
20	A No.
21	Q Did you memorialize any of our
22	interactions with consumers after the fact in any

written document? 1 2 No. Α Did you discuss your interactions with 3 consumers with anyone at General Cigar after the 4 fact? 5 6 No. Α 7 Was part of your responsibilities as Vice 8 President of Sales interactions with consumers? 9 No. Α These would just be random or random 10 interactions with customers? 11 12 Objection. MS. RODRIGUES: 13 Α Yes. 14 15 16 17 18 19 20 21 22

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017



Ī		
1		
2	Q	Do you review them personally?
3	А	Yes.
4	Q	Which magazines do you review?
5	А	Cigar Aficionado, Cigar Snob, Tobacco,
6	Tobacc	o News.
7	Q	Any others?
8	А	No.
9	Q	Since when have you reviewed Cigar
10	Aficio	nado?
11	А	Since 2008, when I joined.
12	Q	How about Cigar Snob?
13	А	That's just recently. Last year, year and
14	a half	
15	Q	Tobacco News, I think you said?
16	А	When I see it on the counter.
17	Q	Do you know if anyone else within the
18	sales	department reviews cigar
19	А	I don't.
20	Q	magazines?
21	А	I don't know.
22	Q	As part of General Cigar's sales

1	department work, does it monitor what is written
2	about General Cigar's Cohiba cigars in any
3	publication?
4	A No.
5	Q Do you regularly review Cigar Aficionado?
6	A I wouldn't say regularly.
7	Q How frequently during the year would you?
8	How many issues during the year would you review?
9	A Hard to say. It is when I see it laying
10	around, I pick it up, I look through it quickly.
11	Q As part of your work at General Cigar, do
12	you meet with anyone within General Cigar's
13	marketing department?
14	A Yes.
15	Q With whom do you meet?
15 16	Q With whom do you meet? A All of them.
16	A All of them.
16 17	A All of them. Q When do you meet with them?
16 17 18	A All of them. Q When do you meet with them? A Infrequently.
16 17 18 19	A All of them. Q When do you meet with them? A Infrequently. Q When you say infrequently, what does that
16 17 18 19 20	A All of them. Q When do you meet with them? A Infrequently. Q When you say infrequently, what does that mean?

```
1
        A No.
           I am talking about work related meetings,
2
3
    how often were there work-related meetings with
    individuals within the marketing department?
4
5
        A I can't put a number on it. I mean we
    have conversations infrequently or frequently,
6
7
    depending on the different projects we are working
8
    on.
9
           MR. RICHTNER: Is this a good place for a
10
    break?
11
           MR. FRANK:
                       Yes. Let's go off the record.
12
            (Recess from 10:15 a.m. to 10:25 a.m.)
13
           MR. FRANK: Let's mark this as Richter
14
    Exhibit 1.
            (Richter Deposition Exhibit 1 was marked
15
    for identification and is attached to the
16
17
    transcript.)
           This is a Notice of Deposition.
18
19
           Okay.
        Α
20
           Can you please review it and let me know
21
    when you are done.
22
           Are you appearing here today pursuant to
```

```
this Notice of Deposition?
1
           I am sorry?
2
           Are you appearing here today pursuant to
3
    this Notice of Deposition?
4
5
        A Yes.
           MR. FRANK: Thank you. Let's mark this as
6
    Richter 2 and 3.
7
            (Richter Deposition Exhibit 2 was marked
8
    for identification and is attached to the
9
10
    transcript.)
            (Richter Deposition Exhibit 3 was marked
11
    for identification and is attached to the
12
13
    transcript.)
           Please review these documents and let me
14
15
    know when you are ready.
           MS. RODRIGUES: For the record, which one
16
           Is it 5731 or 5730?
17
    is 2?
           MR. FRANK: I am sorry. I will read them.
18
    Richter Exhibit 2 is GENC 0005731.
19
           MS. RODRIGUES: Okay.
20
           MR. FRANK: Richter 3 is GENC 0005730.
21
22
           MS. RODRIGUES:
                            Okav.
```

1	Q Ready?
2	A Sure.
3	Q Each of these is a printout of an Excel
4	spreadsheet produced by General Cigar in response
5	to Petitioner's document request. The Bates
6	number is identified here on the bottom right-hand
7	corner.
8	Can you identify these two documents?
9	A They look like sales reports.
10	Q Do these appear to be a sales report for
11	General Cigar's Cohiba cigars?
12	A Yes.
13	Q Do you know if the information included on
14	these reports is approximately accurate, even if
15	not to the dollar?
16	MS. RODRIGUES: Objection.
17	A No.
18	Q No, you don't know?
19	A No.
20	Q No, they aren't or no, you don't know?
21	A No, I don't know.
22	Q Are final annual sales figures maintained

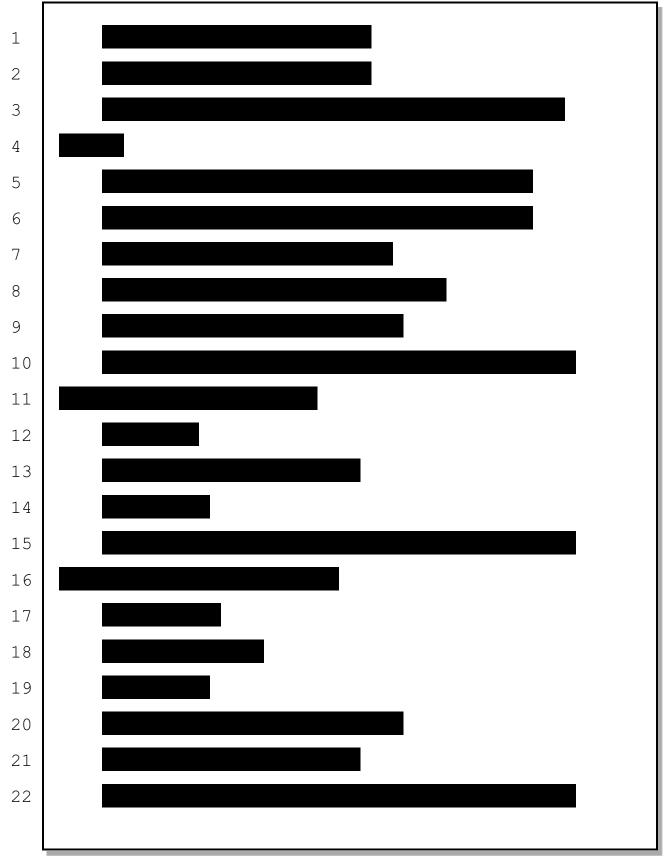
	Conducted on November 2, 2017
1	in a specific document by General Cigar?
2	A Can you repeat the question?
3	Q Are final annual sales figures for General
4	Cigar's Cohiba cigars maintained in a specific
5	document?
6	A Yes.
7	Q What document is that?
8	A Sales report.
9	Q Which sales report How can you identify
10	which are the final correct sales figures?
11	A We have many sales reports.
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	

Transcript of Eugene Paul Richter, III

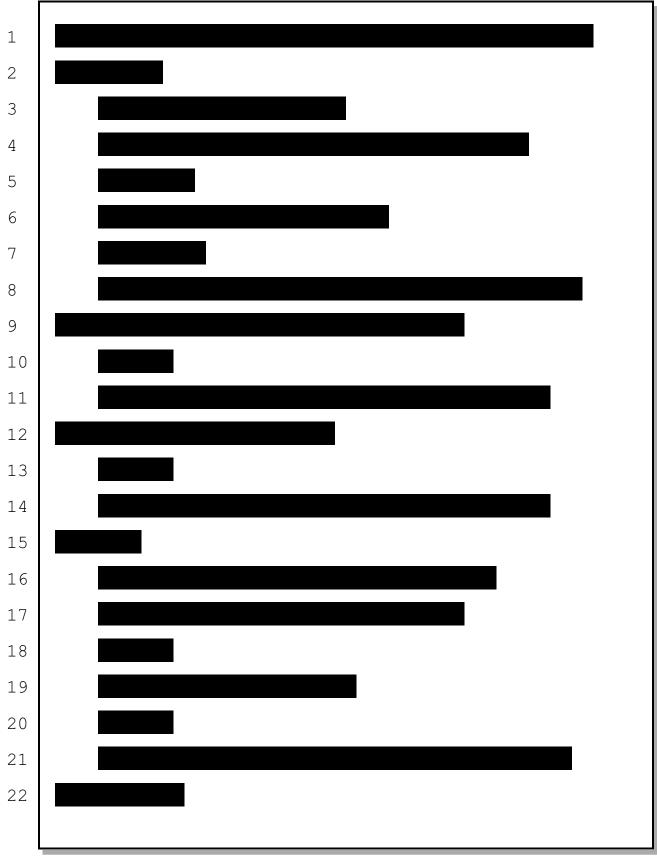
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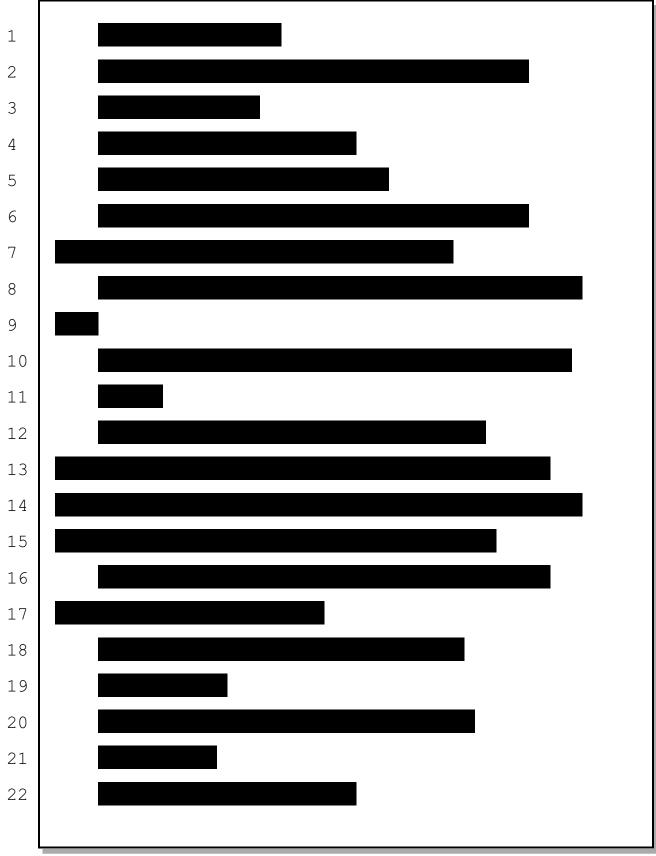
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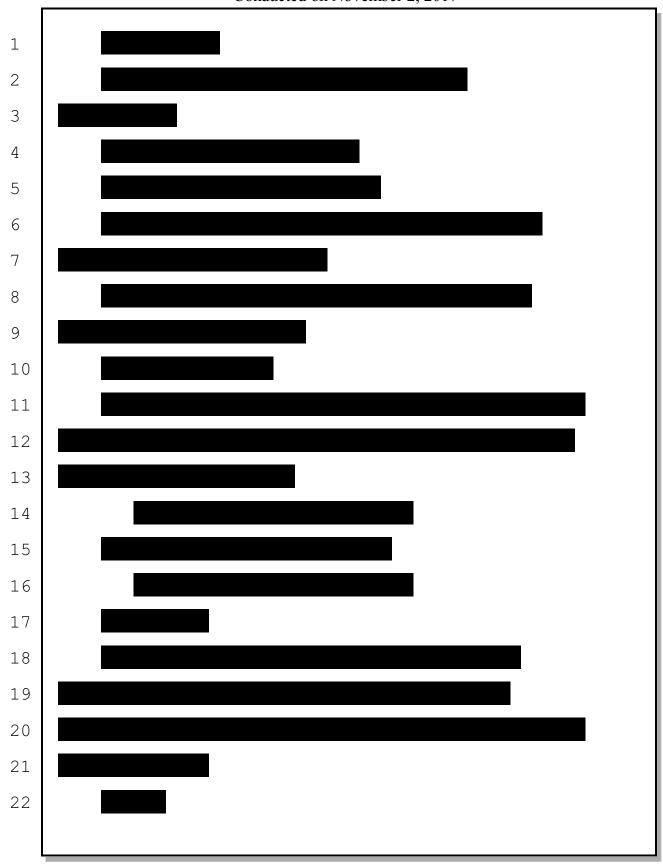
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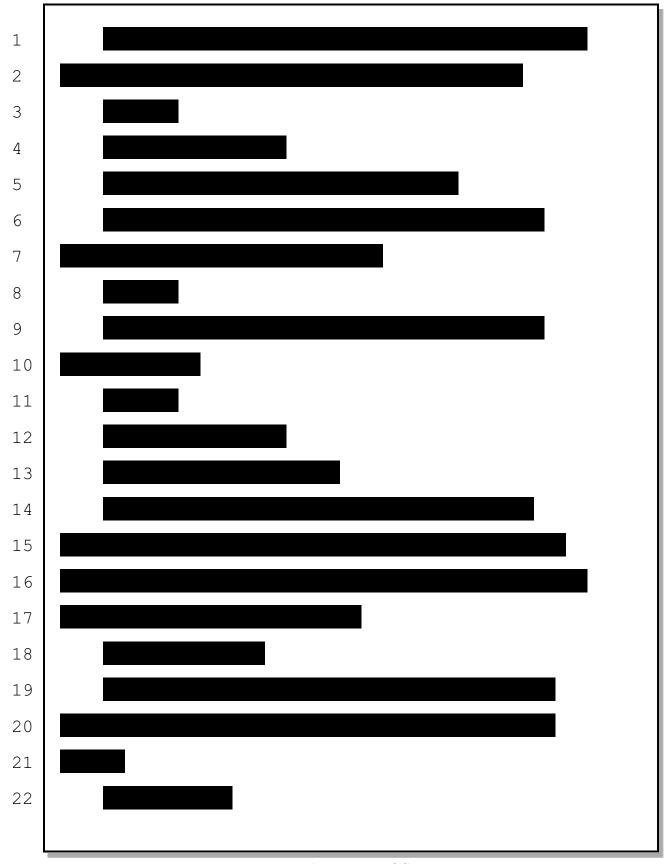
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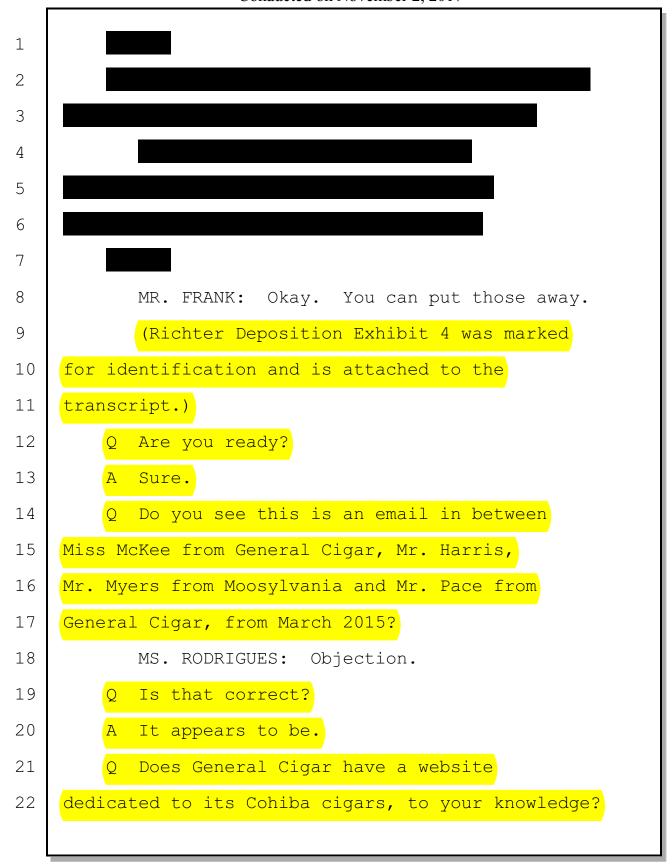


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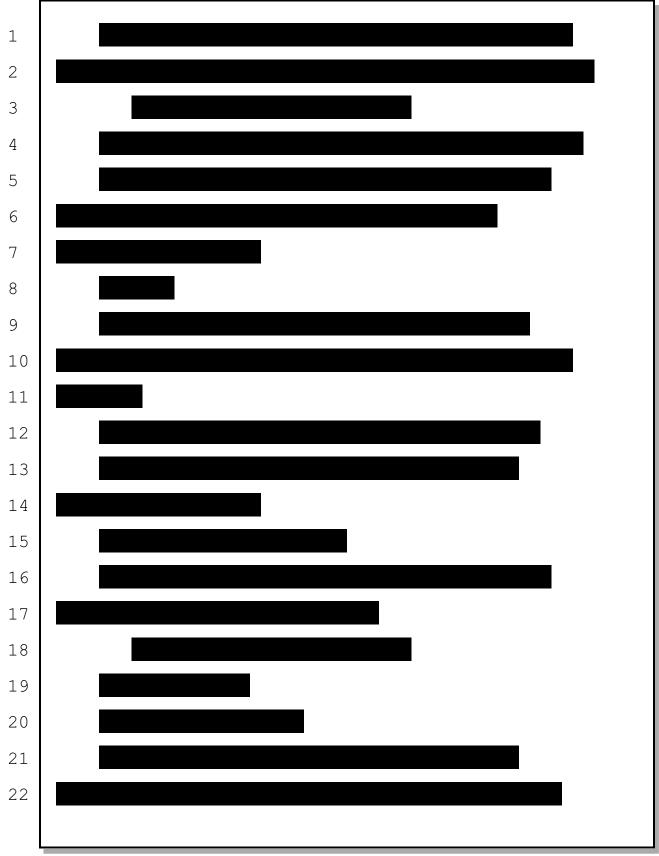
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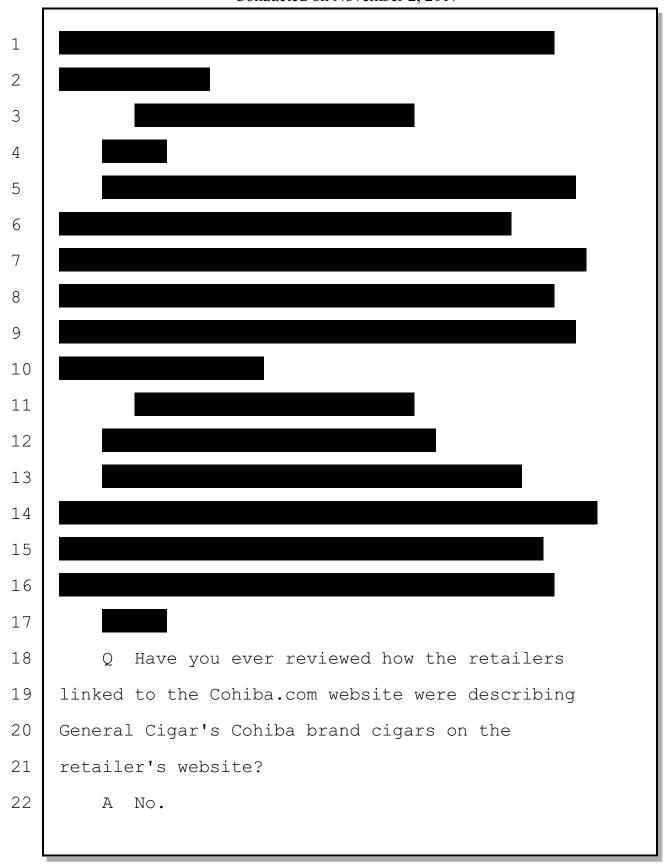
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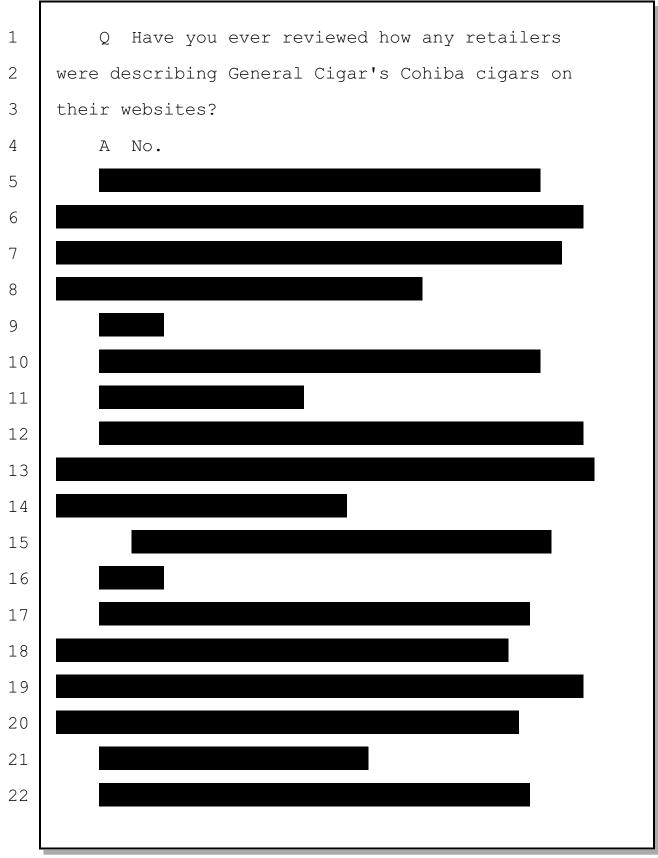


1	A Yes.
2	Q Do you know what website that is, what the
3	address is?
4	A I think it is Cohiba.com.
5	Q Do you know if this website has a section
6	titled Find Cohiba Find Online Retailers?
7	A Yes.
8	Q And with links to certain online cigar
9	retailers?
10	A Yes.
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	

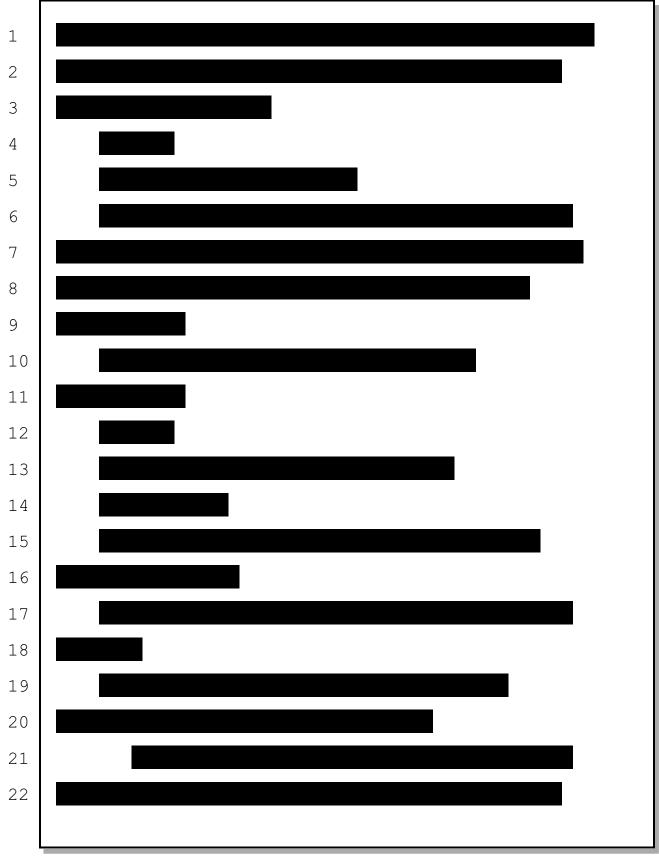
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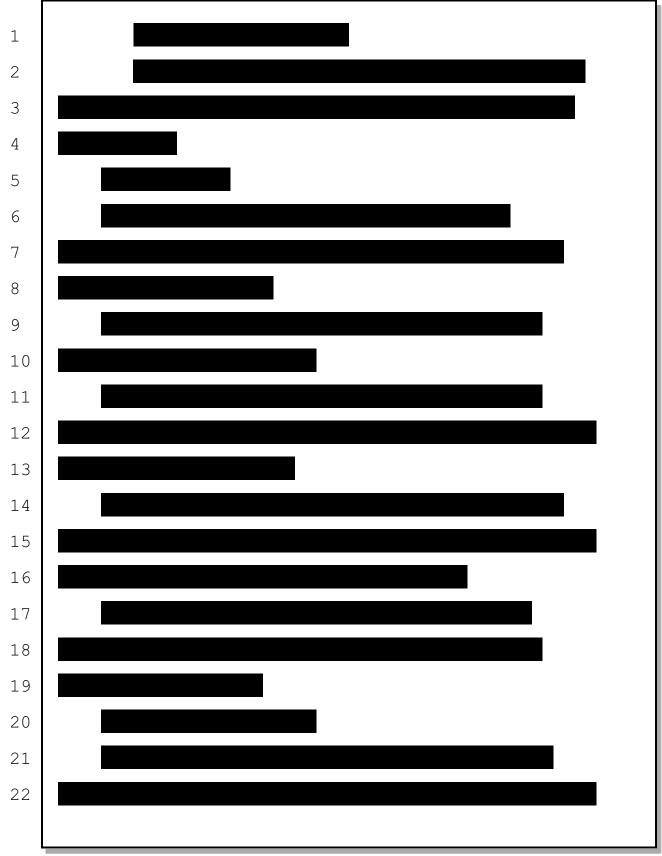




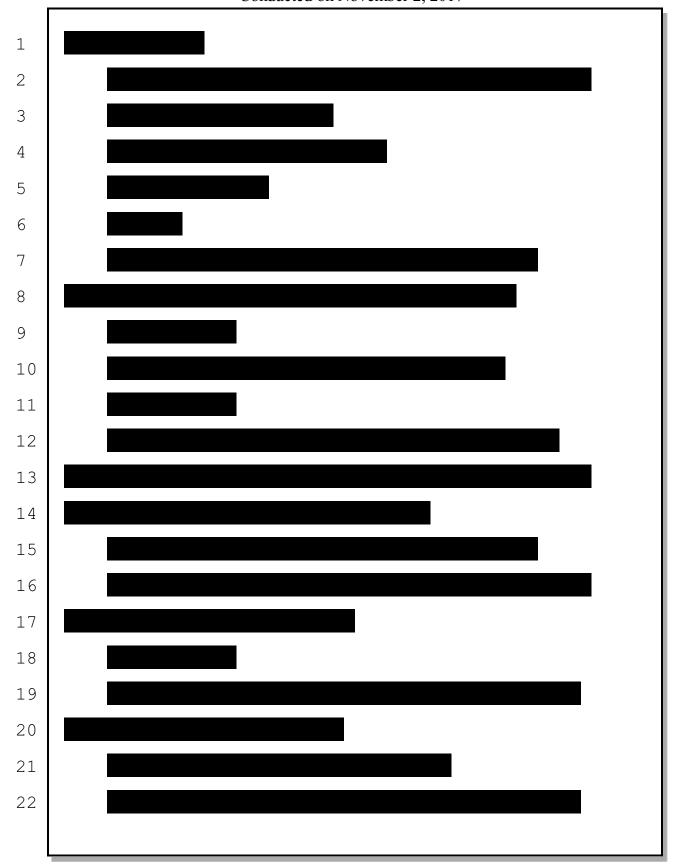
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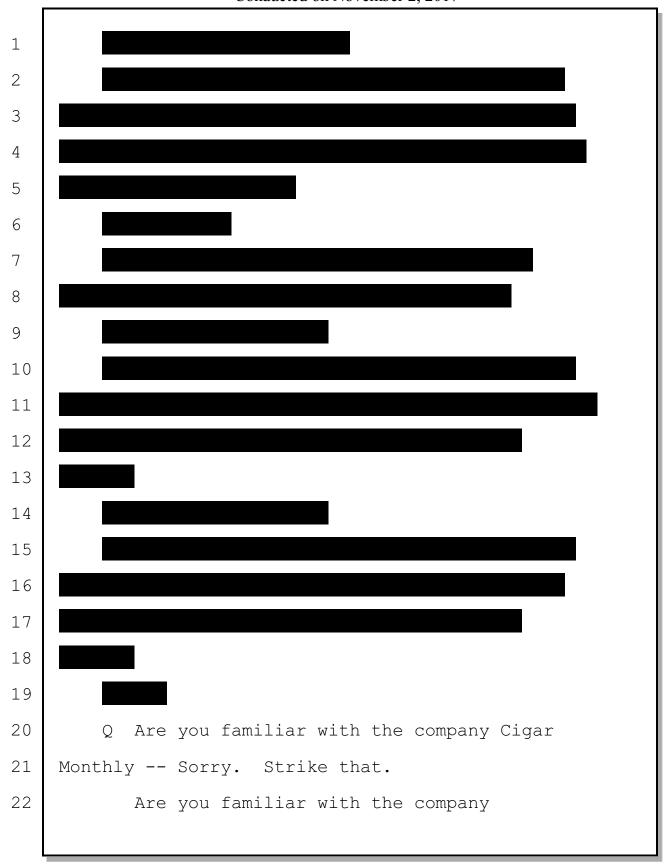


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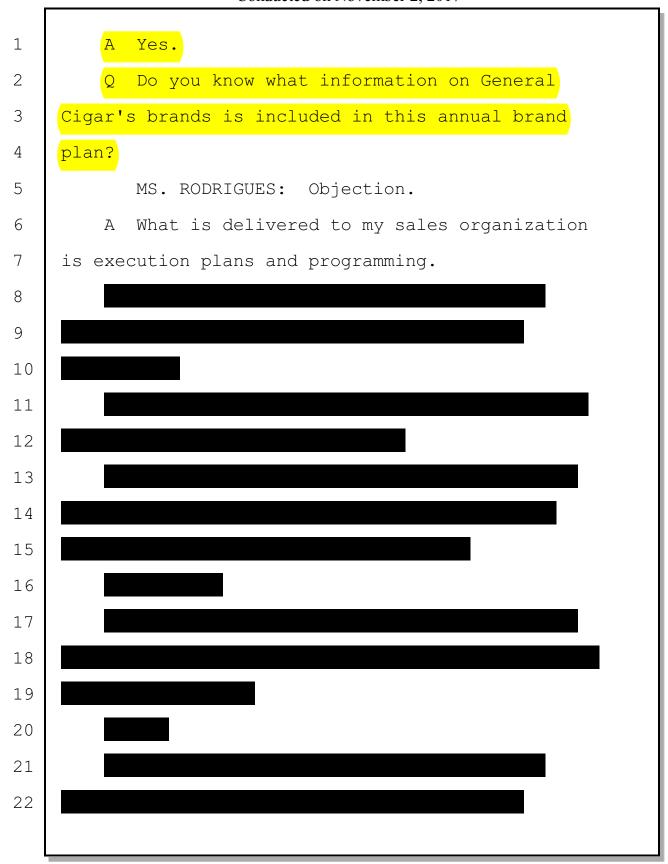




1	MonthlyClubs.com?
2	A No.
3	MR. FRANK: Let's mark this as Richter 5,
4	Bates number GENC 00015642 to 44, 15644.
5	(Discussion held off the record.)
6	(Richter Deposition Exhibit 5 was marked
7	for identification and is attached to the
8	transcript.)
9	Q Have you ever seen this email exchange
10	before?
11	A I have not.
12	Q Do you recall any discussions within
13	General Cigar concerning the possibility of
14	featuring a Cohiba Nicaragua N5x50 En Crystale on
15	the cigarmonthclub.com website?
16	A No.
17	Q Does General Cigar sell its Cohiba cigars
18	outside the United States
19	MS. RODRIGUES: Objection. Asked and
20	answered.
21	Q to your knowledge?
22	A No.

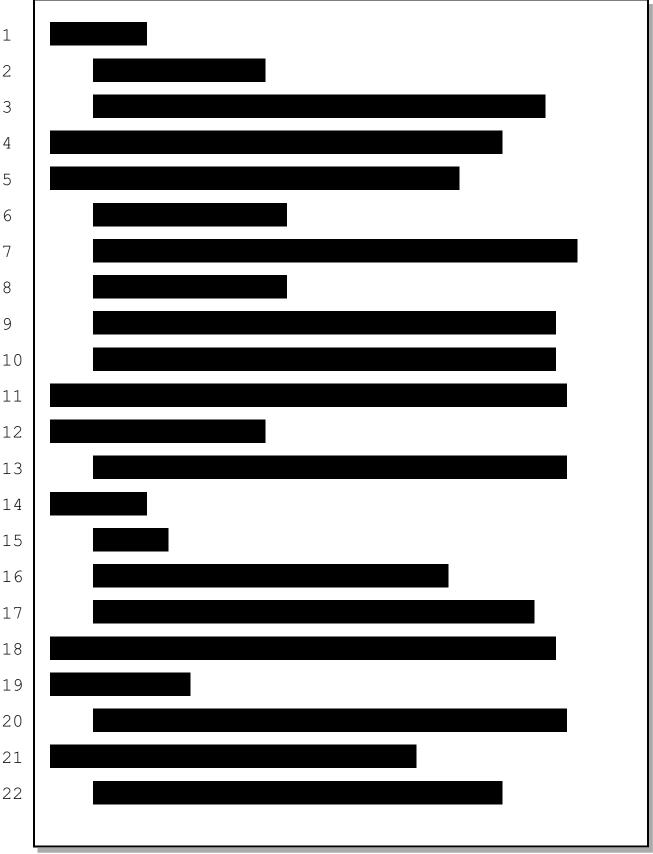
```
Does it distribute its Cohiba cigars
1
    outside the United States?
2
3
        A No.
4
           Since you have been at General Cigar, has
    it ever sold or distributed its Cohiba cigars
5
    outside the United States?
6
7
        A No.
8
           Since you have been at General Cigar, has
    General Cigar had any contract with another
9
    company or individual to sell its or distribute
10
11
    its Cohiba cigars outside the United States?
12
        A
           No.
13
           Since you have been at General Cigar, has
    General Cigar marketed its Cohiba cigars outside
14
15
    the United States?
16
        A No.
          Advertised its Cohiba cigars outside the
17
    United States?
18
           No, not that I'm aware of.
19
20
           While you were at General Cigar, has
    General Cigar hired any outside company or
21
    individual to advertise or market its Cohiba
22
```

```
cigars outside the United States?
1
2
           MS. RODRIGUES:
                            Objection.
3
          Not that I'm aware of.
           Do you know if General Cigar has an annual
4
5
    brand plan for its cigar brands?
           We have annual brand plans for all of our
6
7
    cigar brands.
8
           Has that been the case since you began at
    General Cigar?
9
10
          Yes, in one form or another.
           When you say in one form or another, what
11
12
    does that mean?
13
           Meaning they have gotten better over the
    last few years.
14
15
           But there has always been an annual
    brand --
16
          There has always been a brand plan.
17
           And for each of General Cigar's cigar
18
19
    brands?
20
        Α
           Yes.
           That would include General Cigar's Cohiba
21
22
    cigars?
```



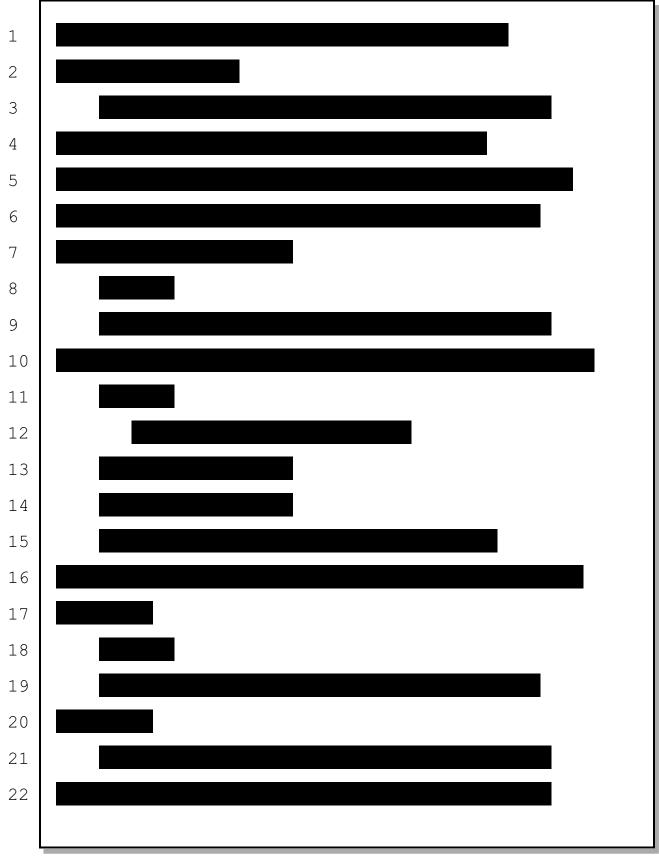
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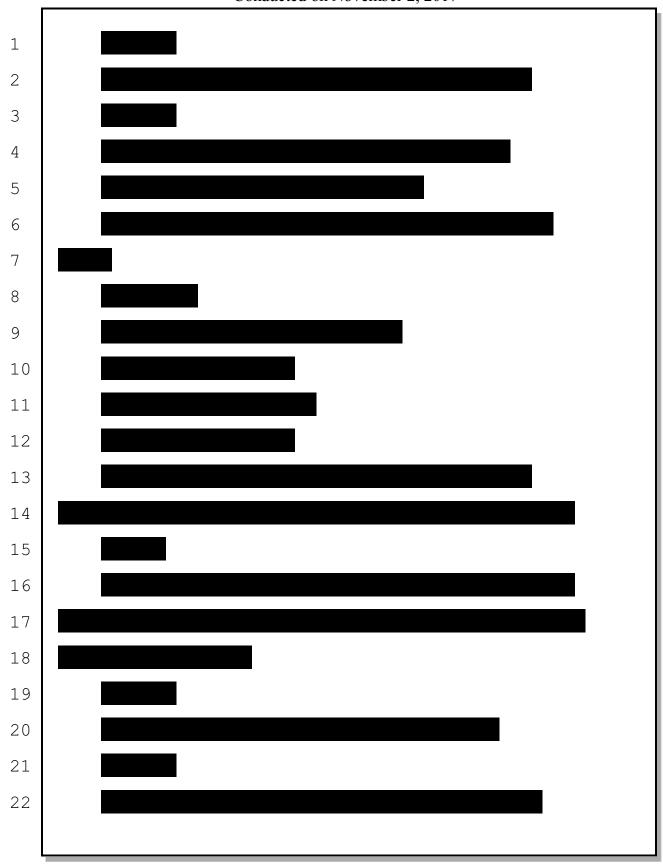
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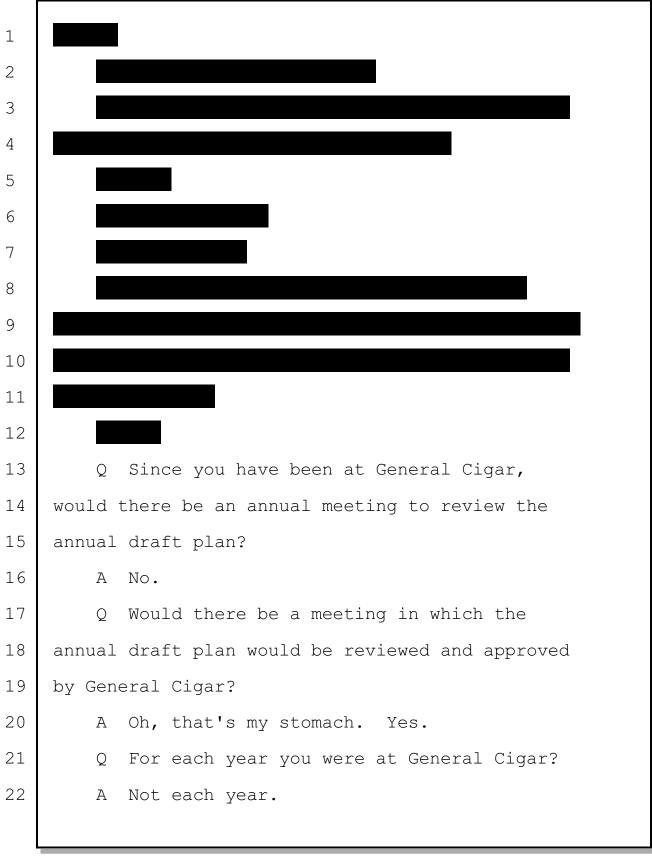


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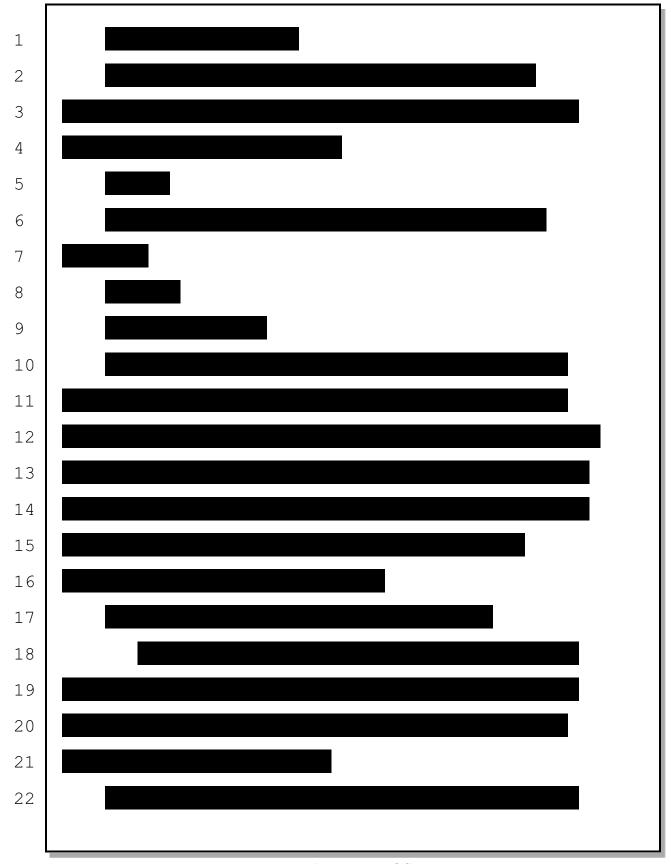




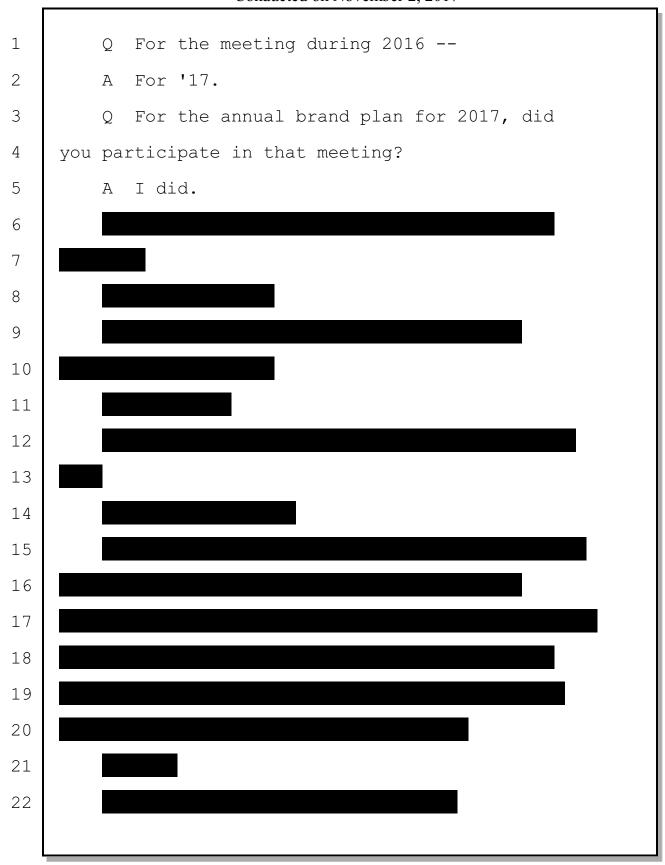


In the last 5 years, was there such a meeting? Yes. Do you remember in which years there were not annual meetings to review and approve the annual brand plan? No.

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017



1	
2	
3	
4	
5	Q Do you participate in that meeting?
6	A Sometimes.
7	Q Last year, did you participate in that
8	meeting?
9	A I did.
10	Q Did you participate in the meeting the
11	year before that?
12	A I don't know if I did that one.
13	Q That would be the meeting for the 2017
14	brand plan?
15	A '17 was last year. The year before would
16	have been '16.
17	Q This year and was there a meeting this
18	year in which the annual brand plan for 2017
19	A For 2018, you mean.
20	Q For 2018 was reviewed
21	A 2018, yes, was presented and reviewed, and
22	I was not in that meeting.



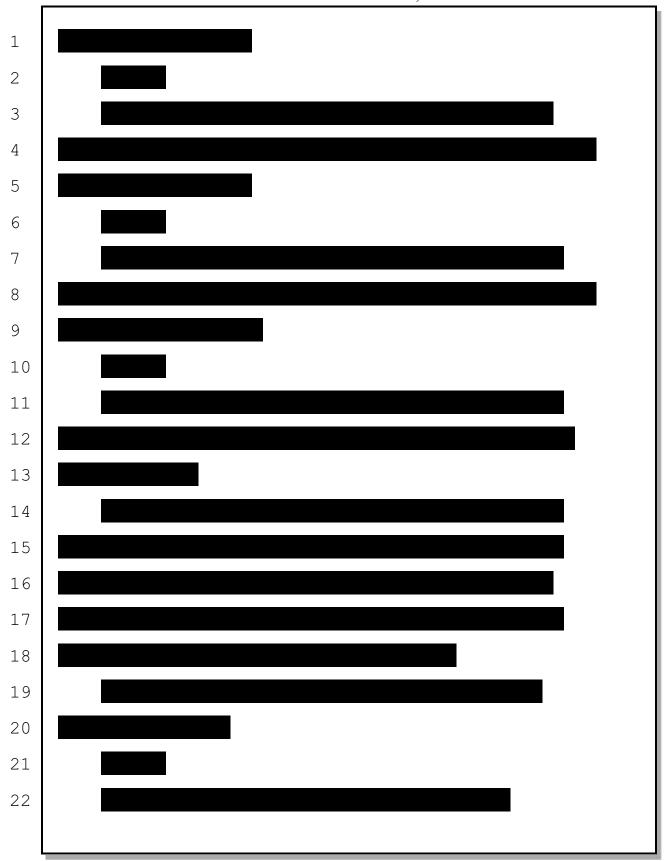
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1	to the sales organization. It is all about
2	communication, not about development.
3	MR. FRANK: Let's mark this as Richter
4	Exhibit 6, Bates GENC 0004611 to 4628.
5	(Richter Deposition Exhibit 6 was marked
6	for identification and is attached to the
7	transcript.)
8	(Discussion held off the record.)
9	Q Please review this document and let me
10	know when you are done.
11	A Okay.
12	Q Can you turn to the second page, Bates
13	number 4612.
14	A Yes. Brand Overview page.
15	Q Correct. Have you ever seen this page
16	before, this slide before?
17	A I can't say I have seen this specific
18	slide before.
19	Q You can't say one way or another?
20	A No.
21	
22	

Transcript of Eugene Paul Richter, III

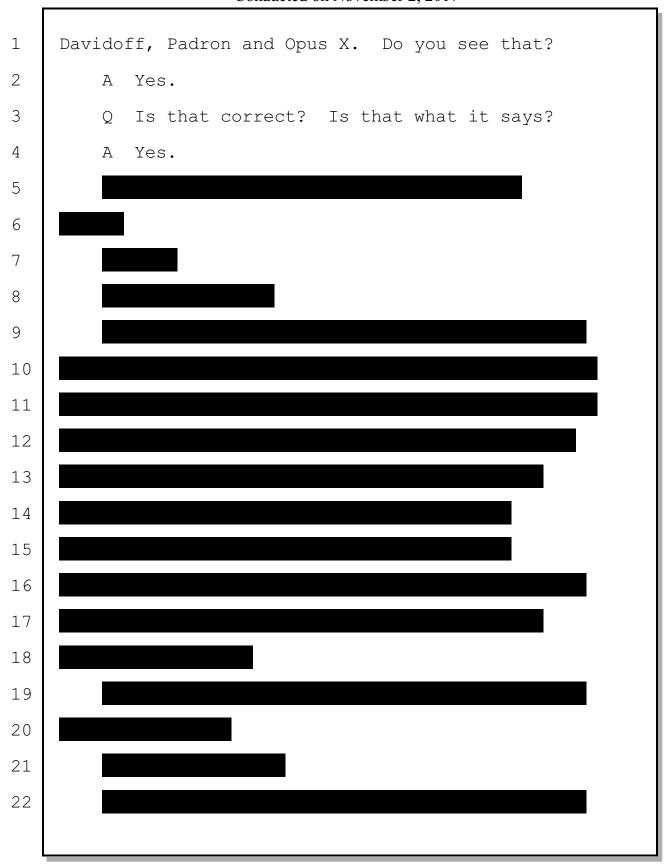
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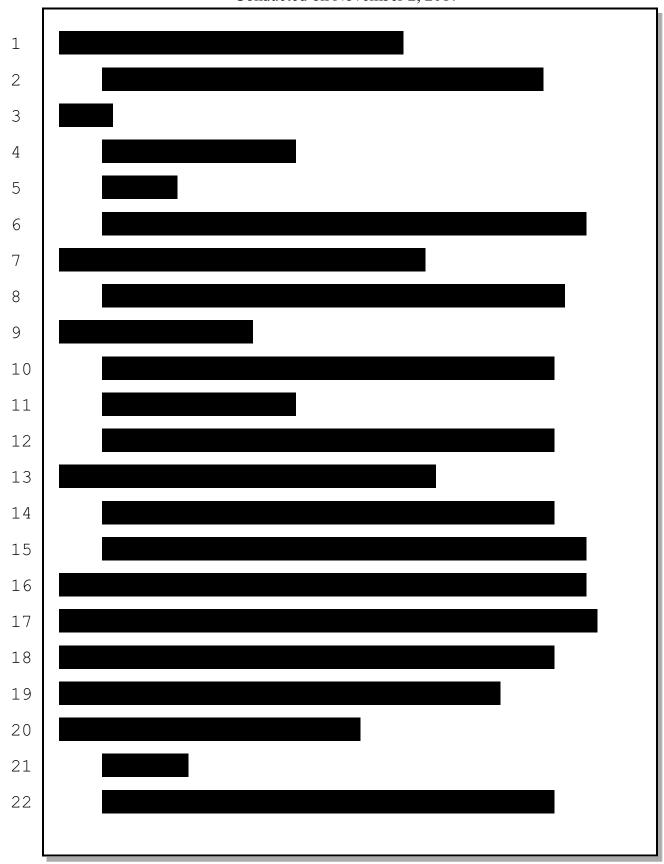
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1 2 3 4 5 6 7 8 9 10 11 12 No meaning no, there were --13 Α No. -- no more than 20? 14 Q 15 Can you turn to the second to the last 16 page, Bates number 4627. Do you recall seeing 17 this slide before? 18 Α No. No, you don't recall? 19 20 No, I don't recall. 21 Can you turn to the last page, 4628. 22 you recall having seen this slide before?

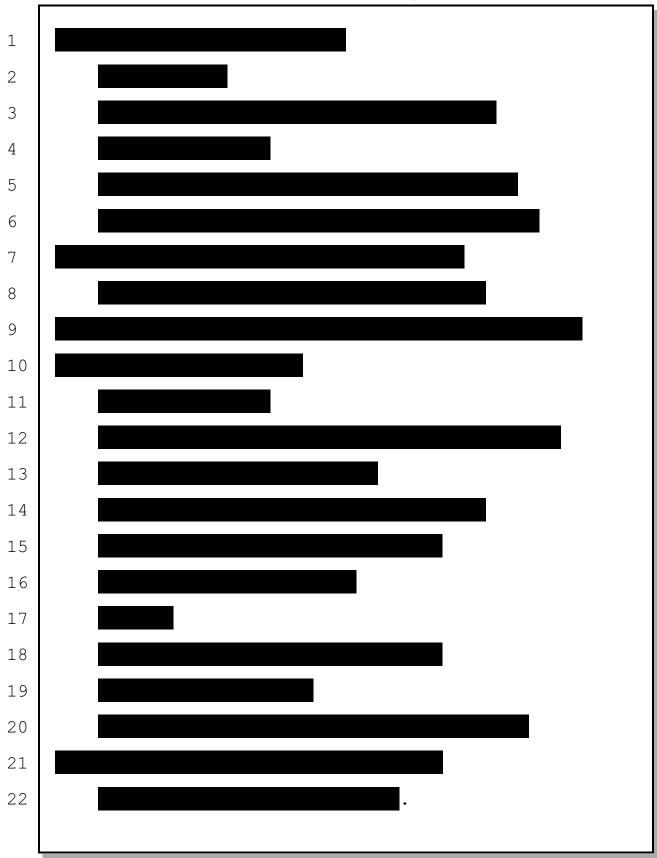
1	A No, I have not.
2	Q Can you turn to 4163.
3	A 4163. This one?
4	Q Correct. Do you recall seeing this slide
5	before?
6	A I have not.
7	
8	
9	
10	
11	
12	(Discussion held off the record.)
13	MR. FRANK: Let's mark as Exhibit 8 Bates
14	number GENC 0044731 through 44761. This is
15	Maturen 2.
16	MS. RODRIGUES: Okay.
17	(Richter Deposition Exhibit 8 was marked
18	for identification and is attached to the
19	transcript.)
20	Q Please review the document and let me know
21	when you are done.
22	(Discussion held off the record.)
Į.	



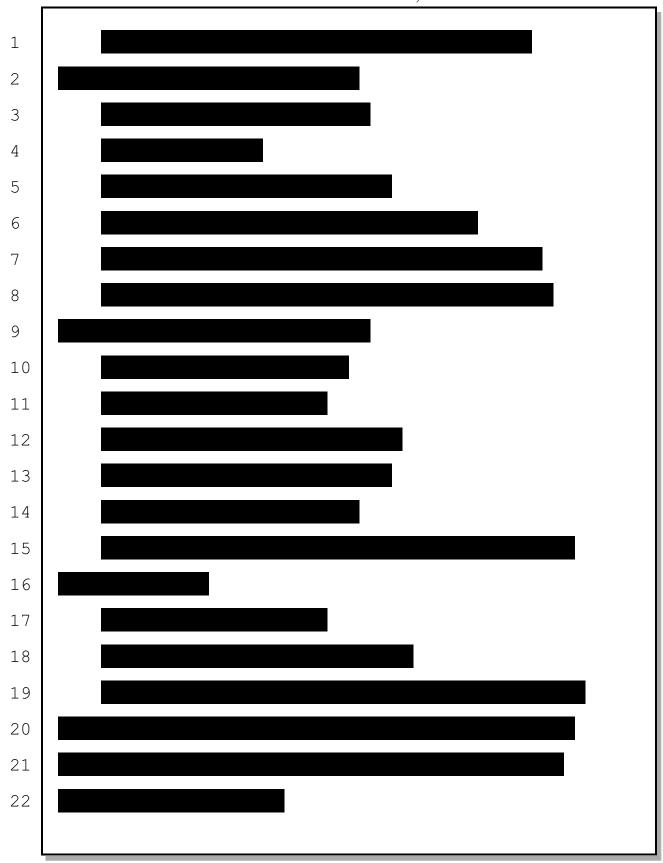
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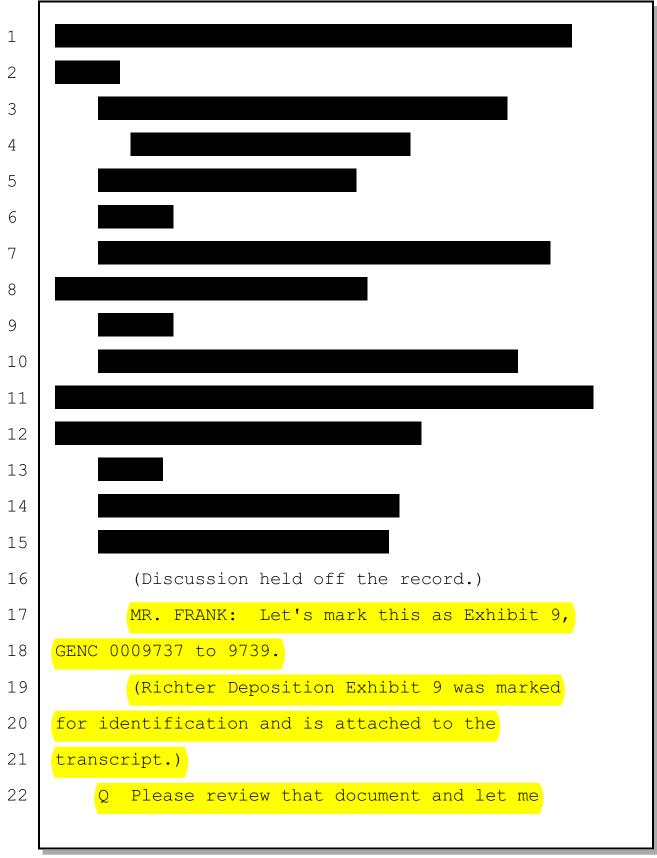
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Conducted on November 2, 2017



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1	
2	
3	Q Can you look at 44736.
4	A 44736.
5	Q Do you know, is that distribution of
6	channel trends indicated on the wheel on the right
7	hand part of the screen, is that generally
8	accurate, to your knowledge?
9	A If it has been run and put on the report,
10	it appear to be.
11	Q Would that be yes?
12	A Yes.
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
-	



```
know when you are ready.
1
            I am ready.
2
        Α
           Can you please identify this document.
3
            It appears to be an email that I sent, so
4
5
    you did have my emails.
            To whom did you send it?
6
        Q
7
           Steve Abbot.
           It is at General Cigar?
8
9
           General Cigar.
10
           Was he the Senior Brand Manager for
    General Cigar --
11
12
        Α
            He is.
13
            -- in charge of General Cigar's Cohiba
14
    cigar?
15
           He is.
           Is this from November 6, 2015, this email?
16
17
           It appears to be.
            Do you recall having any discussions with
18
19
    Mr. Abbot about this -- the humidor picture on
    9738?
20
            I did not.
21
        Α
22
            Do you recall if you had any discussions
```

4	
1	with anyone else at General Cigar concerning the
2	humidor
3	A I had no discussions with anybody at
4	General Cigar on this.
5	Q Okay. Are you familiar with the Cohiba
6	Blue cigar?
7	A I am.
8	Q What is that? What is it?
9	A It is a new offering in our Cohiba lineup.
10	Q Did you participate in any conversations
11	or meetings concerning the creation of the Cohiba
12	Blue cigar?
13	A I did not.
14	Q When you first started at General Cigar,
15	was there did General Cigar have a website for
16	its Cohiba cigar?
17	A I don't remember.
18	Q Does it currently have a website? I
19	believe you testified.
20	A Yes, we discussed that.
21	Q Were you involved in the development of
22	the current version of the Cohiba.com website?

1	A No, I was not.
2	Q Does General Cigar have the Facebook
3	account for its Cohiba cigar, to your knowledge?
4	A I am not sure.
5	MR. FRANK: Mark this as Richter 10, Bates
6	number CT0033025 to 33041.
7	(Richter Deposition Exhibit 10 was marked
8	for identification and is attached to the
9	transcript.)
10	(Discussion held off the record.)
11	MS. RODRIGUES: I will note for the record
12	our objections to the authenticity and
13	admissibility of this document, a standing
14	objection.
15	Q Can you turn to 330 I am sorry. Have
16	you had a chance to review it?
17	A Yeah. Where do you want to go?
18	Q 33027.
19	A Okay.
20	Q Do you see here, on the right-hand column,
21	there is a milestone section?
22	A Yeah.

1	Q What is your understanding of what these
2	Facebook milestones are?
3	A I have no clue. I have never seen this.
4	Q Looking at this document, do you have any
5	idea what this document is?
6	MS. RODRIGUES: Objection.
7	A From just the logo up here, it is
8	Facebook. I am not a Facebook user.
9	Q Facebook. Is this can you tell if this
10	is a particular page within Facebook?
11	A Not really. Like I said, I am not a
12	Facebook user. I don't I am not on Facebook.
12 13	Facebook user. I don't I am not on Facebook. Q Can you turn to 33034 and 33035, please.
13	Q Can you turn to 33034 and 33035, please.
13 14	Q Can you turn to 33034 and 33035, please. A Yep.
13 14 15	Q Can you turn to 33034 and 33035, please. A Yep. Q You see there is sort of a window in the
13 14 15 16	Q Can you turn to 33034 and 33035, please. A Yep. Q You see there is sort of a window in the center?
13 14 15 16 17	Q Can you turn to 33034 and 33035, please. A Yep. Q You see there is sort of a window in the center? A Yes.
13 14 15 16 17	Q Can you turn to 33034 and 33035, please. A Yep. Q You see there is sort of a window in the center? A Yes. Q Can you read that into the record, please.
13 14 15 16 17 18 19	Q Can you turn to 33034 and 33035, please. A Yep. Q You see there is sort of a window in the center? A Yes. Q Can you read that into the record, please. A Cohiba cigars are introduced worldwide,
13 14 15 16 17 18 19 20	Q Can you turn to 33034 and 33035, please. A Yep. Q You see there is sort of a window in the center? A Yes. Q Can you read that into the record, please. A Cohiba cigars are introduced worldwide, with the exception of the United States. The

1	concerns?
2	A I am not sure what it concerns.
3	Q Turn to 33030 to 31, back up a few pages.
4	A There is 30, 31.
5	Q Just so you can see the whole caption.
6	Can you just read, starting from the caption, and
7	
	the date down into the record.
8	MS. RODRIGUES: On which page?
9	MR. FRANK: 33030.
10	Q I think you can read the whole entry.
11	A Right here?
12	Q Correct.
13	A Cohiba Black arrives, is that 2006, the
14	highly-acclaimed Cohiba Black is introduced. This
15	rich and complex cigar features a dark maduro
16	wrapper and aged Dominican Piloto binder.
17	Q Then, on 33031, do you see a comment
18	beneath the picture?
19	A It says looks like a gentleman's name,
20	Dave Pipher, have to sample those in Cuba in the
21	new year.
22	Q Does General Cigar sell a Cohiba Black

```
cigar?
1
2
           We do.
           Does General Cigar sell Cohiba Black
3
    cigars in the United States -- in Cuba?
4
5
          No.
        Α
           Does General Cigar distribute Cohiba Black
6
7
    cigars in Cuba?
8
        Α
           No.
9
           Does General Cigar distribute Cohiba Black
    cigars to another entity that would sell them in
10
11
    Cuba?
12
        Α
           No.
13
           Do you know if General Cigar has a Twitter
14
    account for its Cohiba cigars?
15
            I am not sure.
        Α
           Do you know if General Cigar has an
16
17
    Instagram account for its Cohiba cigars?
           I believe so, on Instagram.
18
19
           Have you ever visited General Cigar's
    Instagram account for its Cohiba cigars?
20
21
           Yes.
22
           How many times?
```

1	A I don't know.
2	Q Approximately?
3	A I really don't know.
4	Q More than once?
5	A More than once.
6	Q More than ten times?
7	A Say no, I don't know. Maybe ten or
8	less.
9	Q Do you know when those ten or less times
10	occurred?
11	A No.
12	Q In the last year?
13	A I don't know.
14	Q Last two years?
15	A I am well, probably in the last two
16	years.
17	Q Do you know what a hashtag is?
18	A I do know what a hashtag is.
19	Q What is it?
20	A It is a little two lines that go down and
21	two lines that go across.
22	Q Do you know if a hashtag is used in social

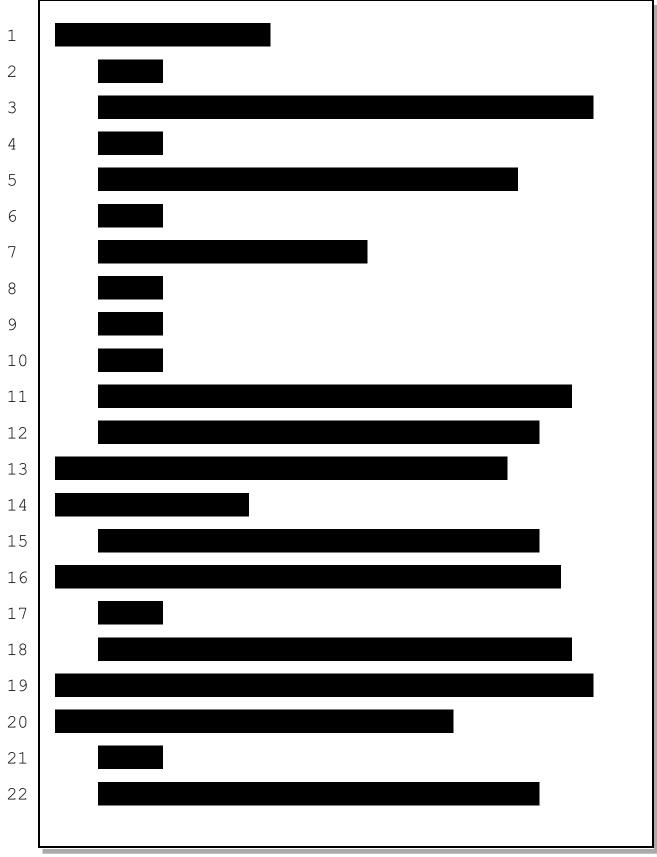
```
1
    media?
           Yes. Like I said, I am not the biggest
2
3
    social media expert here, so yes.
           But do you know if it is used in social
4
5
    media?
            It is used in social media.
6
7
            Do you know how it is used in social
8
    media?
9
            MS. RODRIGUES: Objection.
           I know how it is positioned, I don't know
10
    how to really use it, I don't post.
11
12
           Have you ever done a search for hashtag
    anything?
13
14
           No.
15
            I should say have you ever done a search
    for hashtag anything on social media?
16
17
           No.
            That would include hashtag Cohiba?
18
19
            No.
20
21
22
```

1	
2	
3	
4	Q Did you ever participate in any
5	conversations with anyone within General Cigar
6	concerning the use of hashtag Cohiba on social
7	media?
8	A No, I have not.
9	Q Have you ever participated in any
10	conversations with anyone at General Cigar
11	concerning user-generated content on General
12	Cigar's social media accounts concerning Cohiba?
13	A No, I have not.
14	Q Have you ever participated with anyone
15	outside of General Cigar concerning the use of
16	hashtag Cohiba on General Cigar's social media
17	accounts?
18	A No, I have not.
19	Q Have you ever participated in a
20	conversation with anyone outside of General Cigar
21	concerning user-generated content concerning
22	Cohiba on General Cigar's social media accounts?

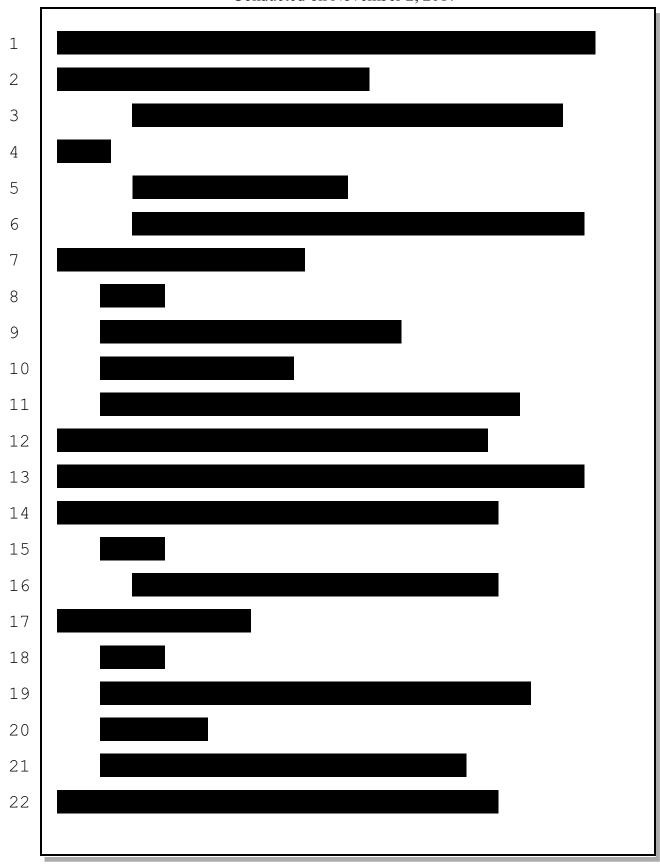
1	A No, I have not.
2	Q Do you know what a Facebook page name is?
3	A I know what Facebook is.
4	Q Do you know what a Facebook page name is?
5	A No.
6	Q Do you know if there is any statement on
7	any materials that accompany General Cigar's
8	Cohiba cigar boxes indicating that they are not
9	associated with the Cuban Cohiba cigar?
10	A Repeat that.
11	Q Do you know if there is any statement on
12	any materials that accompany General Cigar's
13	Cohiba cigar boxes indicating that they are not
14	associated with the Cuban Cohiba cigar?
15	A The only thing we have is a stamp on the
16	bottom that says the product of the Dominican
17	Republic.
18	Q But other than that?
19	A No.
20	Q Is there any statement indicating that
21	there is no association with the Cuban Cohiba
22	cigar?

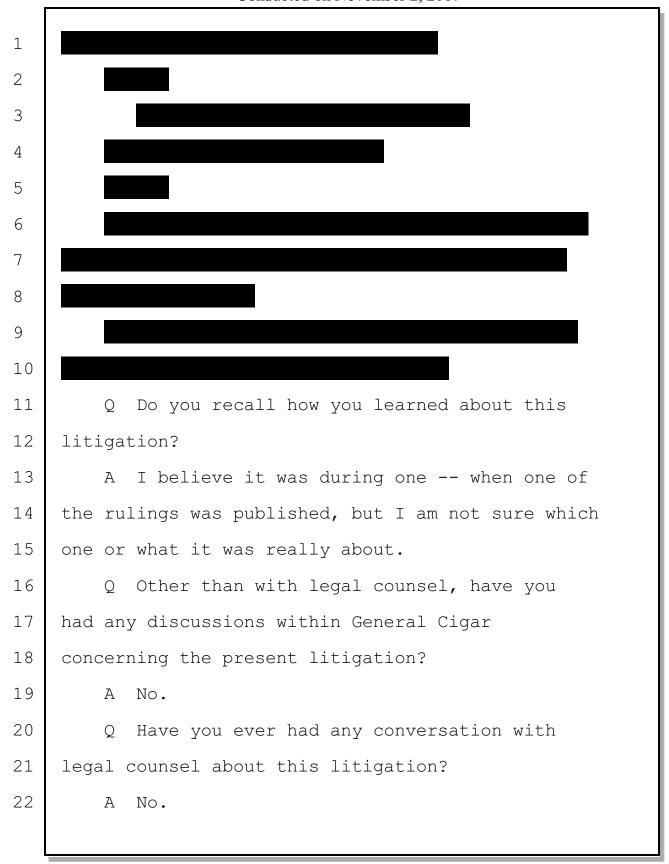
1	A On the Red Dot band, product of
2	Dominicana, but that's it, no.
3	Q To your knowledge, are there any
4	statements on any advertisements for General
5	Cigar's Cohiba cigars indicating that they're not
6	associated with the Cuban Cohiba cigar?
7	A Not to my knowledge.
8	Q I believe you indicated that General Cigar
9	sells its Cohiba cigars at retail stores and
10	liquor stores; is that correct?
11	A That's correct.
12	Q Does it also sell General Cigar's Cohiba
13	cigars at convenience stores
14	MS. RODRIGUES: Objection to form.
15	Q to your knowledge?
16	A Not to my knowledge, we don't have per se
17	direct convenience store accounts. That's not to
18	say that there could be cigars of any brand in a
19	convenience store that come through distributors.
20	Q To your knowledge, are there any displays
21	that accompany the sale of General Cigar's Cohiba
22	cigars at either the retail locations or the

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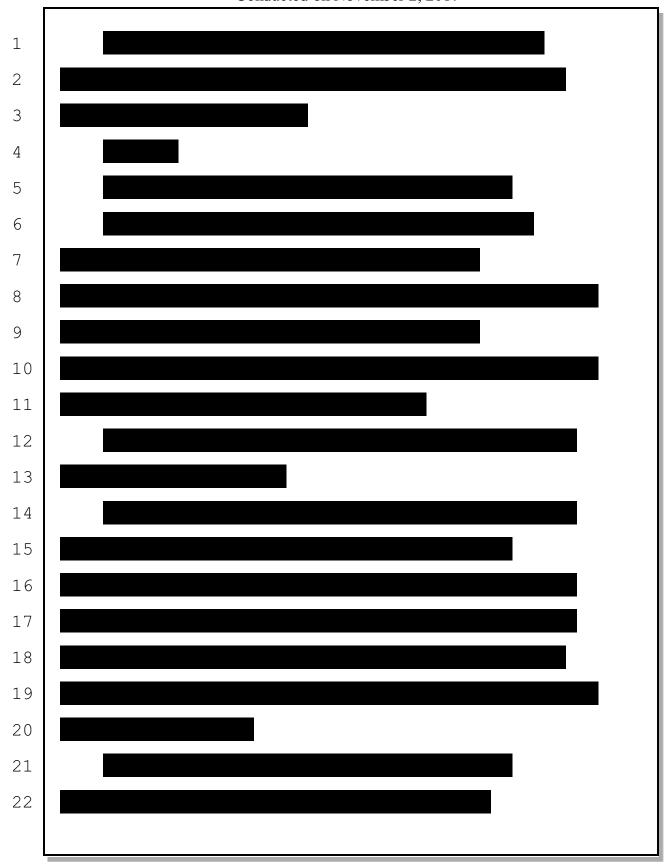


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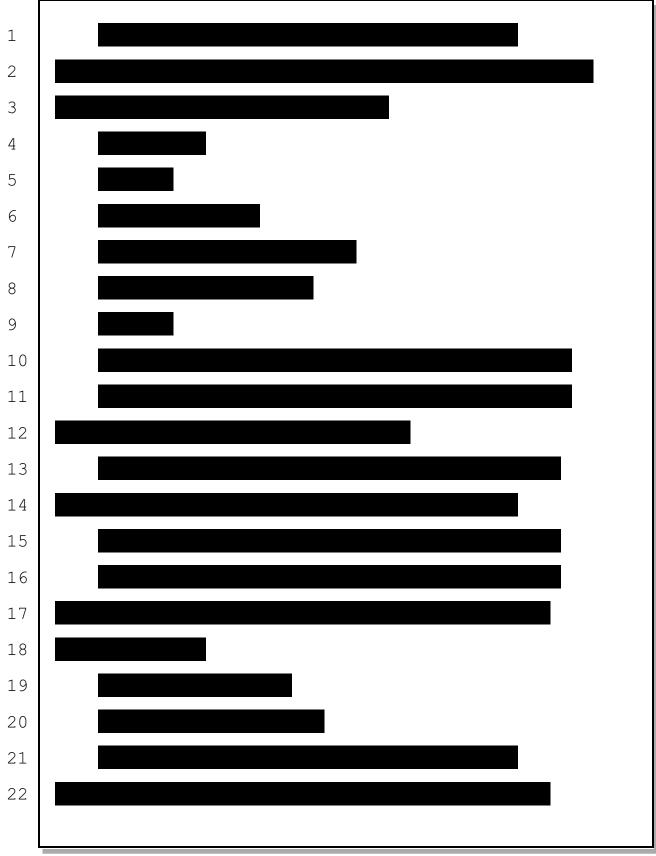




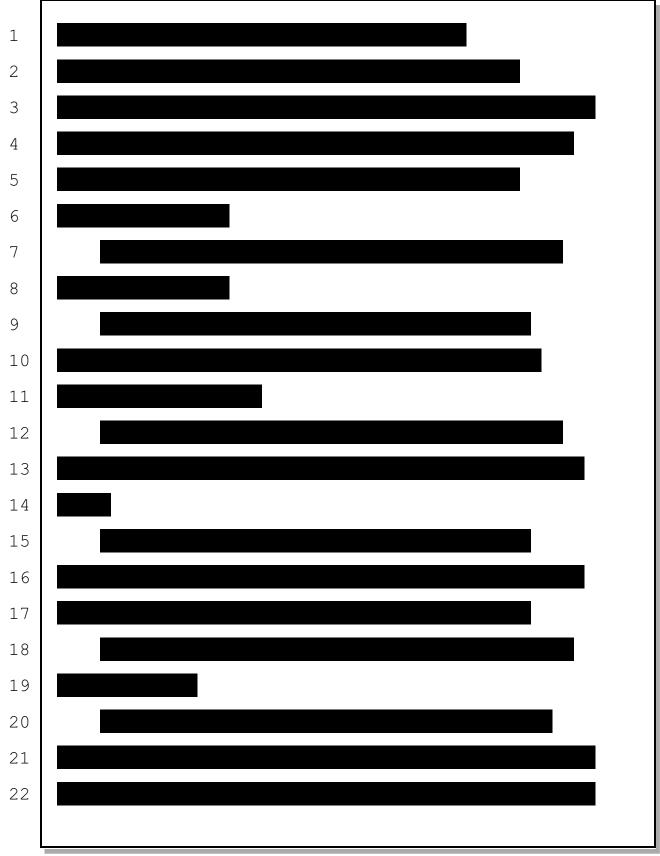
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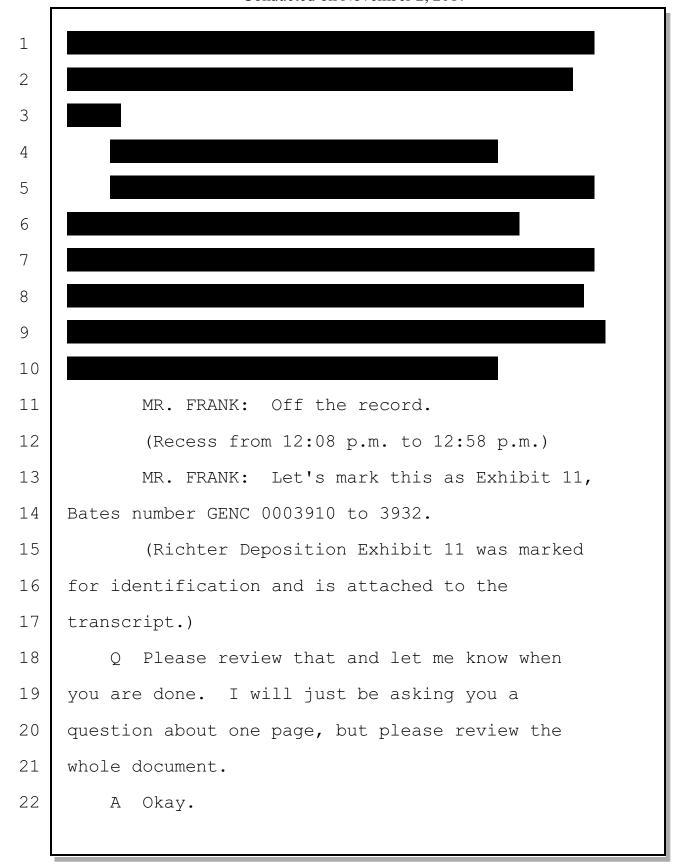


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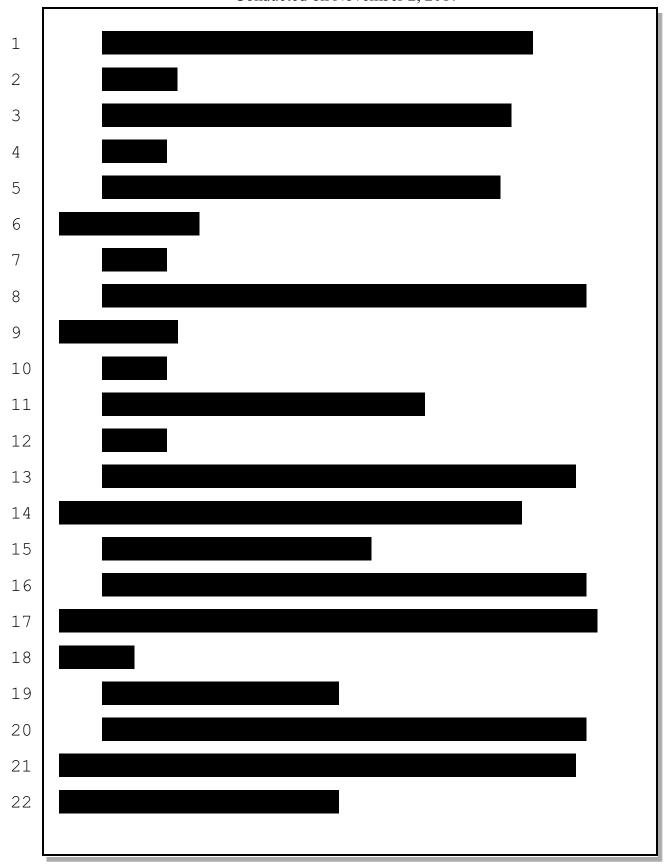
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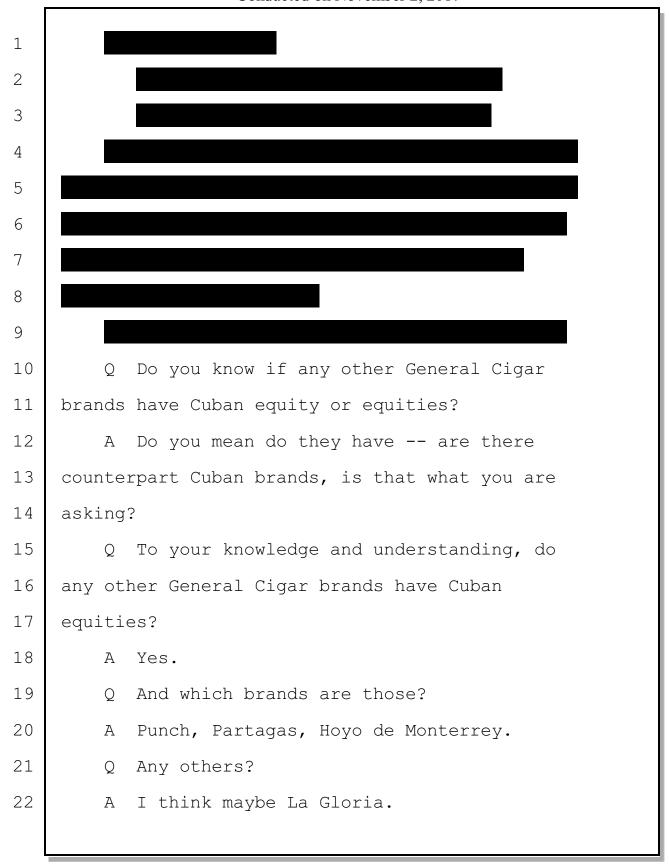




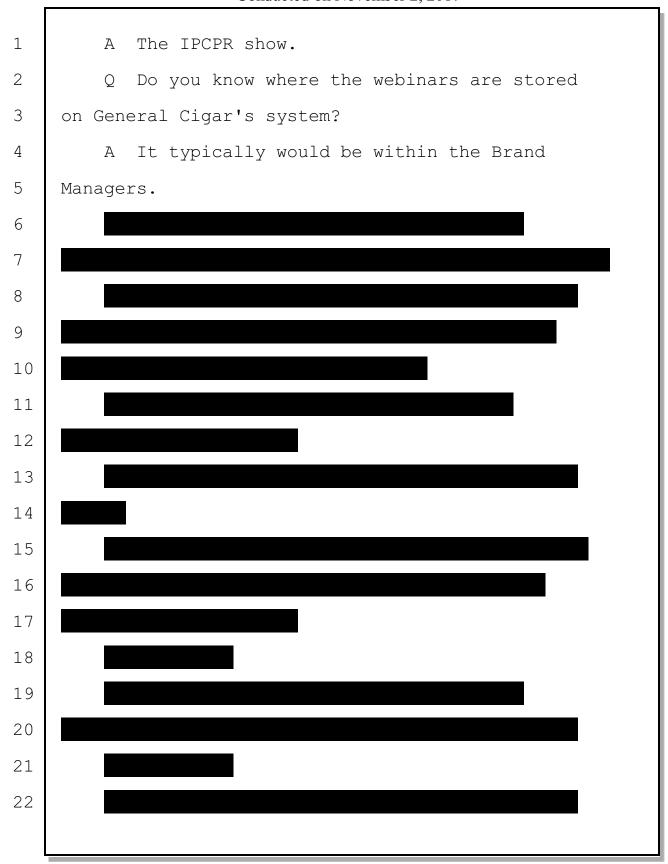
1	Q	Do you recall any discussions with anyone
2	in sal	es about counterfeit Cohiba cigars?
3	А	With a Region Manager, yes.
4	Q	When did that conversation or
5	conver	sations occur?
6	А	A couple years ago.
7	Q	Was it just one conversation or multiple
8	conver	sations?
9	А	Probably one to two conversations.
10	Q	Do you recall what year that was in?
11	А	'15'ish.
12		
13		
14		
15		
16	_	
17		
18		
19		
20		
21		
22		

Transcript of Eugene Paul Richter, III Conducted on November 2, 2017





1	Q What are the Cuban equities for the
2	Partagas brand cigar?
3	A Partagas, it is just a brand.
4	Q But what is your understanding of what the
5	Cuban equities are of Partagas?
6	A Partagas, the brand. I am referencing to
7	you that there is a Punch and there is a Punch
8	Cuban, there is a Partagas and there is a Partagas
9	Cuban, just like there is a Cohiba and a Cohiba
10	Cuban.
11	MR. FRANK: Let's mark this as Richter
12	Exhibit 12, GENC 0004107 and then 4132 to 4149.
13	(Discussion held off the record.)
14	(Richter Deposition Exhibit 12 was marked
15	for identification and is attached to the
16	transcript.)
17	Q Review this, let me know when you are done.
18	A Okay.
19	Q Turn your attention to 4141, please. You
20	see here it says Partagas Vision. Do you just
21	want to read this slide into the record, please.
22	A The whole slide?



1	
2	
3	
4	Q Have you ever been deposed before?
5	A I have not.
6	MR. FRANK: Those are all of my questions.
7	MS. RODRIGUES: Okay. Can we take just 5
8	minutes? I will take a quick look and see if I
9	have anything further.
10	MR. FRANK: Okay.
11	(Recess from 1:24 p.m. to 1:27 p.m.)
12	CROSS-EXAMINATION BY COUNSEL FOR THE RESPONDENT
13	BY MS. RODRIGUES:
14	Q Mr. Richter, I believed you testified
15	earlier that you weren't on Facebook; is that
16	correct?
17	A I don't actively use Facebook. I have a
18	Facebook account, but I do not actively use it.
19	MS. RODRIGUES: Nothing further.
20	MR. FRANK: That's fine.
21	
22	(Off the record at 1:29 p.m.)

1	ACKNOWLEDGEMENT OF DEPONENT
2	I, EUGENE PAUL RICHTER, III, do hereby
3	acknowledge that I have read and examined the
4	foregoing testimony, and the same is a true,
5	correct and complete transcription of the testimony
6	given by me and any corrections appear on the
7	attached Errata sheet signed by me.
8	
9	
10	(DATE) (SIGNATURE)
11	
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No. 164366

Re: Deposition of Eugene Paul Richter, III

Date: 11/2/2017

Case: Empresa Cubana Del Tabaco -v- General Cigar Co., Inc. (TTAB)

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<mark>18</mark>	18	leading on premise
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	-	
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(Signature)

(2/15 17 (Date)

No. 164366

Re: Deposition of Eugene Paul Richter, III

Date: 11/2/2017

Case: Empresa Cubana Del Tabaco -v- General Cigar Co., Inc. (TTAB)

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ACKNOWLEDGMENT OF DEPONENT

I, Eugene Paul Richter, III, do hereby

acknowledge that I have read and examined the

foregoing testimony, and the same is a true, correct

and complete transcription of the testimony given by

me and any corrections appear on the attached Errata

sheet signed by me.

12/15/17

(Date)

(Signature)

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CERTIFICATE OF SHORTHAND REPORTER - NOTARY PUBLIC
1
           I, LESLIE D. ETHEREDGE, Registered Merit
2
3
    Reporter, Certified Court Reporter and Notary
    Public within and for the State of Virginia, do
4
5
    hereby certify:
           That EUGENE PAUL RICHTER, III, the witness
6
    whose deposition is hereinbefore set forth, was
7
8
    duly sworn by me before the commencement of such
9
    deposition and that such deposition was taken
10
    before me and is a true record to the best of my
11
    ability of the testimony given by such witness.
12
           I further certify that the adverse party,
    General Cigar Co., Inc. and Culbro Corp. was
13
14
    represented by counsel at the deposition.
15
           I further certify that the deposition of
    EUGENE PAUL RICHTER, III occurred at the offices
16
17
    of ECKERT SEAMANS CHERIN & MELLOTT, 919 East Main
    Street, Suite 1300, Richmond, Virginia on
18
19
    Thursday, November 2, 2017, commencing at 9:00
20
    a.m. to 1:29 p.m.
           I further certify that I am not related to
21
22
    any of the parties to this action by blood or
```

1	marriage, I am not employed by or an attorney to
2	any of the parties to this action, and that I am
3	in no way interested, financially or otherwise, in
4	the outcome of this matter.
5	IN WITNESS WHEREOF, I have hereunto set my
6	hand this 14th day of November, 2017.
7	mand this 14th day of November, 2017.
	Jeslie D. Etheredge
8	LESLIE D. ETHEREDGE, Notary Public in
9	and for the Commonwealth of Virginia
10	Registration No: 116406
11	My commission expires February 28, 2019
12	
13	
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		X : :	G 11 (* N. 02025050
v.		: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 1 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the matter of Trademark Registration No. 1147309 For the mark COHIBA Date registered: February 17, 1981

AND

In the matter of the Trademark Registration No. 1898273 For the mark COHIBA Date registered: June 6, 1995

EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO,

Petitioner,

٧.

GENERAL CIGAR CO., INC. and CULBRO CORP.,

Respondents.

NOTICE OF DEPOSITION

TO ALL INTERESTED PARTIES:

PLEASE TAKE NOTICE that, pursuant to Rules 26 and 30 of the Federal Rules of Civil Procedure and Title 37 of the Code of Federal Regulations Section 2.120, counsel for Petitioner will take the following depositions upon oral examination in the above-captioned proceeding, before a certified shorthand reporter or other person authorized to administer oaths:

- 1. The deposition of Steve Abbot on Wednesday, April 5, 2017, beginning at the hour of 9:00 a.m. (EST);
- 2. The deposition of Gus Martinez on Thursday, April 6, 2017, beginning at the hour of 9:00 a.m. (EST);

- 3. The deposition of Alan S. Willner on Friday, April 7, 2017, beginning at the hour of 9:00 a.m. (EST);
- 4. The deposition of Gene Richter on Tuesday, April 11, 2017, beginning at the hour of 9:00 a.m. (EST);
- 5. The deposition of Andres Maturen on Wednesday, April 12, 2017, beginning at the hour of 9:00 a.m. (EST); and
- 6. The deposition of General Cigar Co., Inc. and Culbro Corp. If Respondents designate as their Rule 30(b)(6) representative/s someone other than one or more of the above-identified deponents, then the deposition of such other Rule 30(b)(6) representative/s shall take place on Tuesday, April 4, 2017. The matters of examination during the deposition of Respondents shall be each of the admissions, denials, and averments as well as each defense that Respondents asserted in their Answer to Amended Petition for Cancellation, filed with the Trademark Trial and Appeal Board on July 7, 2011.

Said deposition shall be taken at a location to be determined in or around Richmond, Virginia. Said deposition shall be recorded stenographically and continue from day to day until completed.

Respectfully submitted,

Michael Krinsky David B. Goldstein

Lindsey Frank

RABINOWITZ, BOUDIN, STANDARD,

KRINSKY & LIEBERMAN, P.C.

61 Broadway, 18th Floor

New York, New York 10006

(212) 254-1111

mkrinsky@rbskl.com

Attorneys for Petitioner Empresa Cubana del Tabaco d.b.a. Cubatabaco

CERTIFICATE OF SERVICE

The undersigned certifies that the foregoing Notice of Deposition was served on the following by electronic mail this 7th day of March, 2017:

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Kerry A. O'Neill
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Lindsey Frank

RABINOWITZ, BOUDIN, STANDARD, KRINSKY &

LIEBERMAN, P.C.

61 Broadway, 18th Floor New York, New York 10006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		x : :	G 11 (* N. 02025050
v.		:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 2 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		x : :	G 11 (* N. 02025050
v.		: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 3 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017



GENCO005730 Page 1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

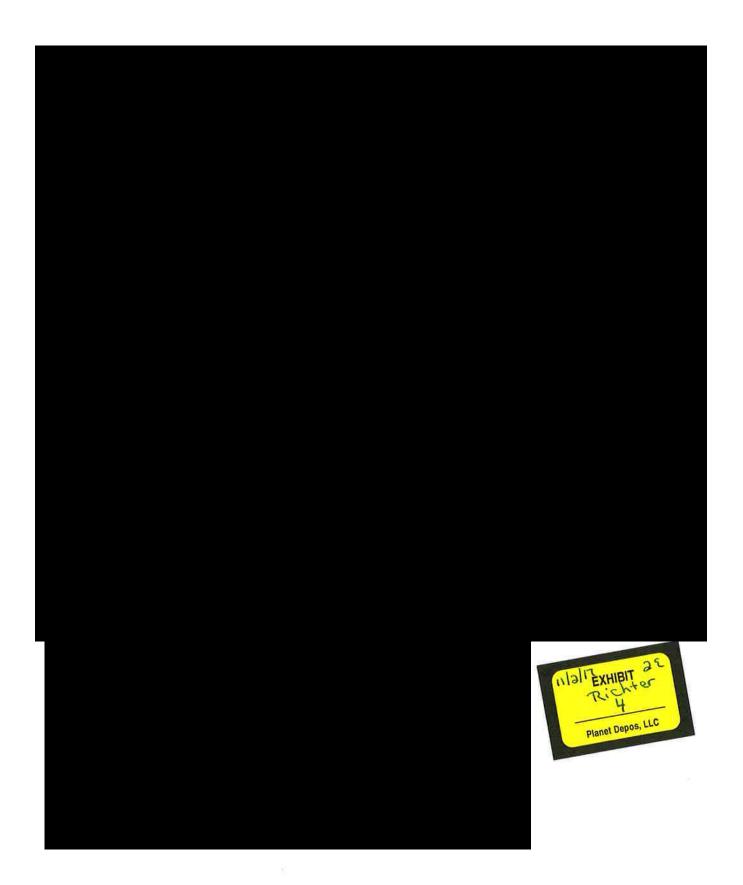
Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		x : :	G 11 (* N. 02025050
v.		: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 4 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		x : :	G 11 (* N. 02025050
v.		: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

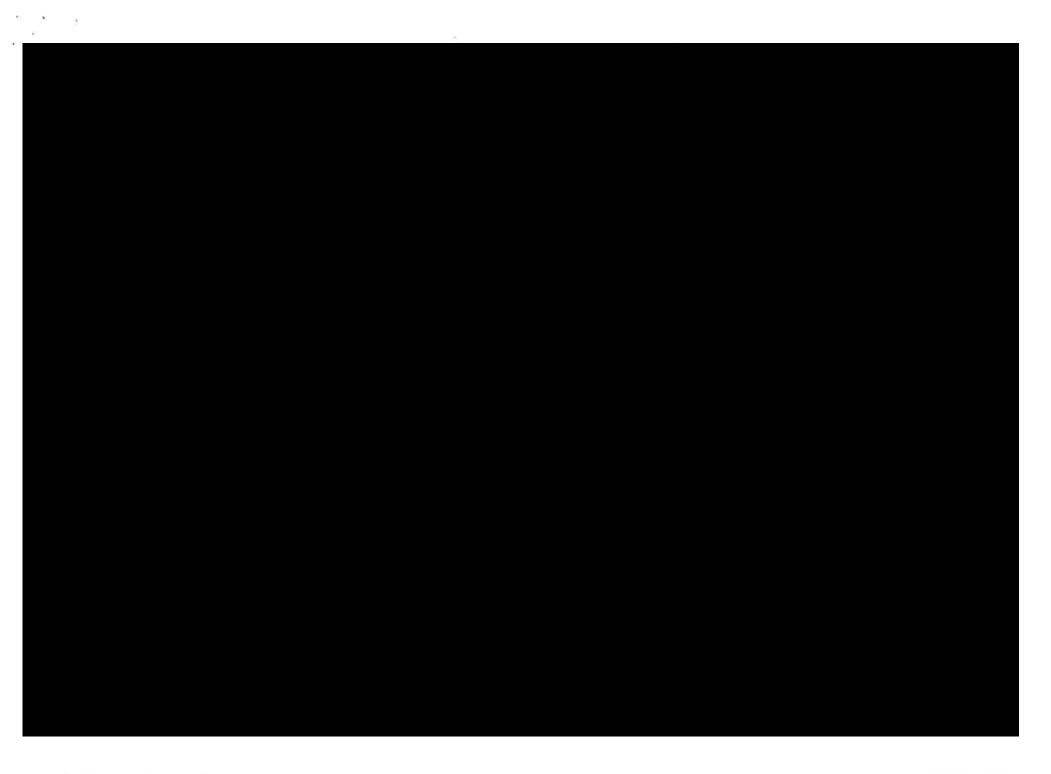
In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 8 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017









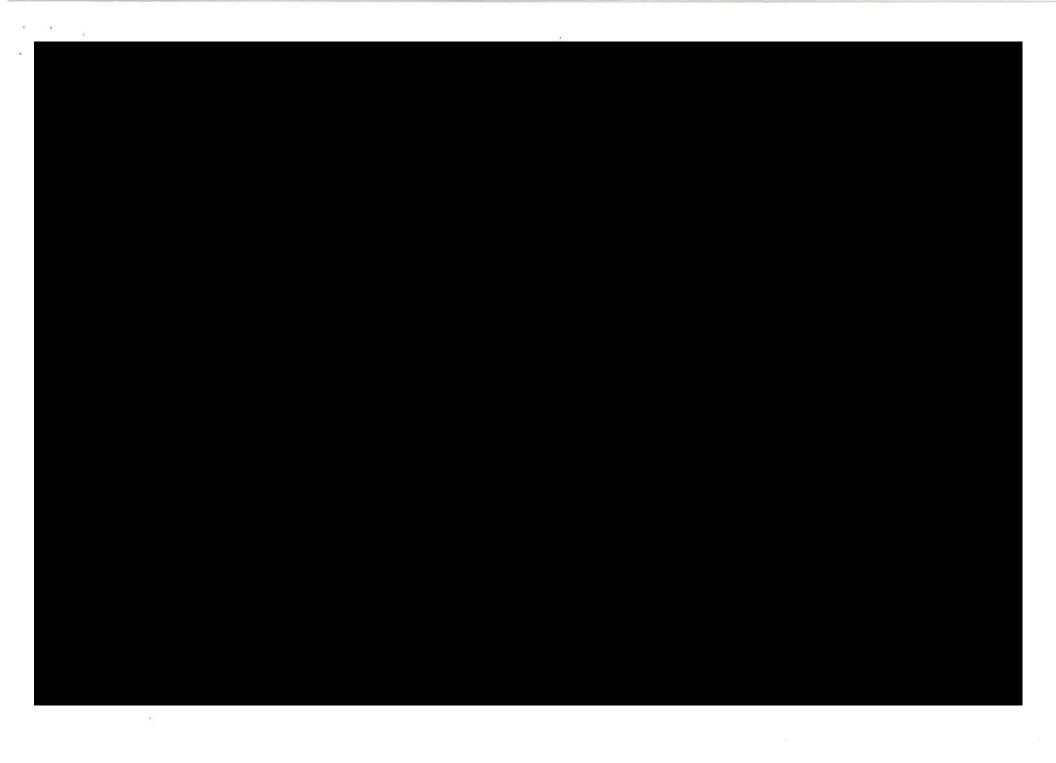




























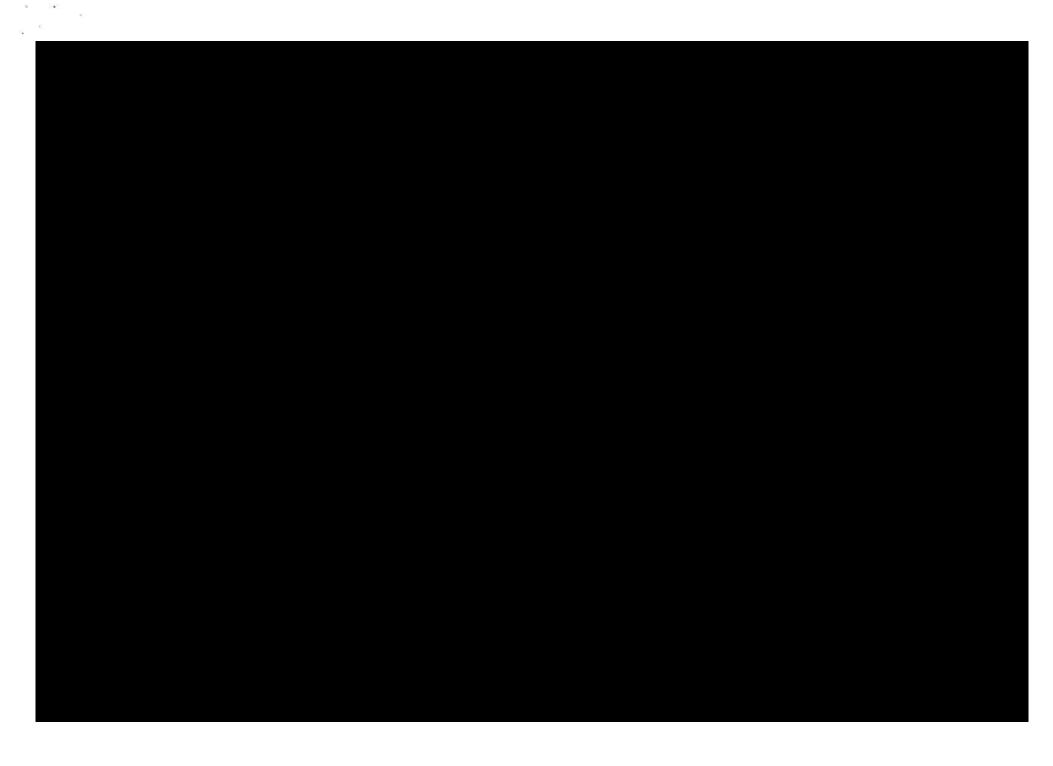






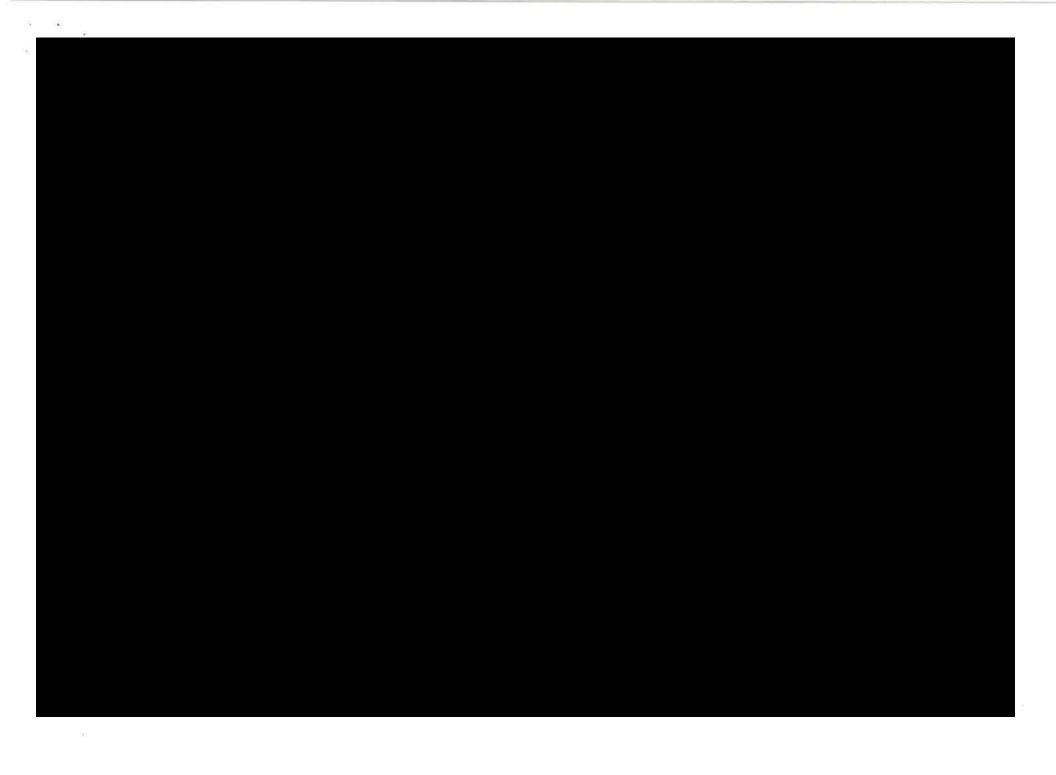






















IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark 1 For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 9 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017

From:

Gene Richter < gene.richter@st-group.com>

Sent:

Friday, November 6, 2015 1:07 AM

To:

Steve Abbott <Steve.Abbott@st-group.com>

Subject:

Cool Cohiba Humidor (Cuban??)

Attach:

IMG_2141.PNG; ATT00001.txt

FYI







+ FOLLOW



 \bigcirc







BASED ON PEOPLE YOU AND IN

43 likes

tobacco34 Cohiba puro kutusu 35-50 puro kapasiteli cok şik ve cok

kaliteli#puro#cigars#humidor#purokutusu#purosever #aksesuar#ankara#antalya#hatay#hediye#bayan#erk ek#ozel#limited#partagas#cohiba#romeoyjulieta#tak i#ssglik#set#kombin#gurkha#nub#gece#deniz

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Gene Richter's iPhone

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

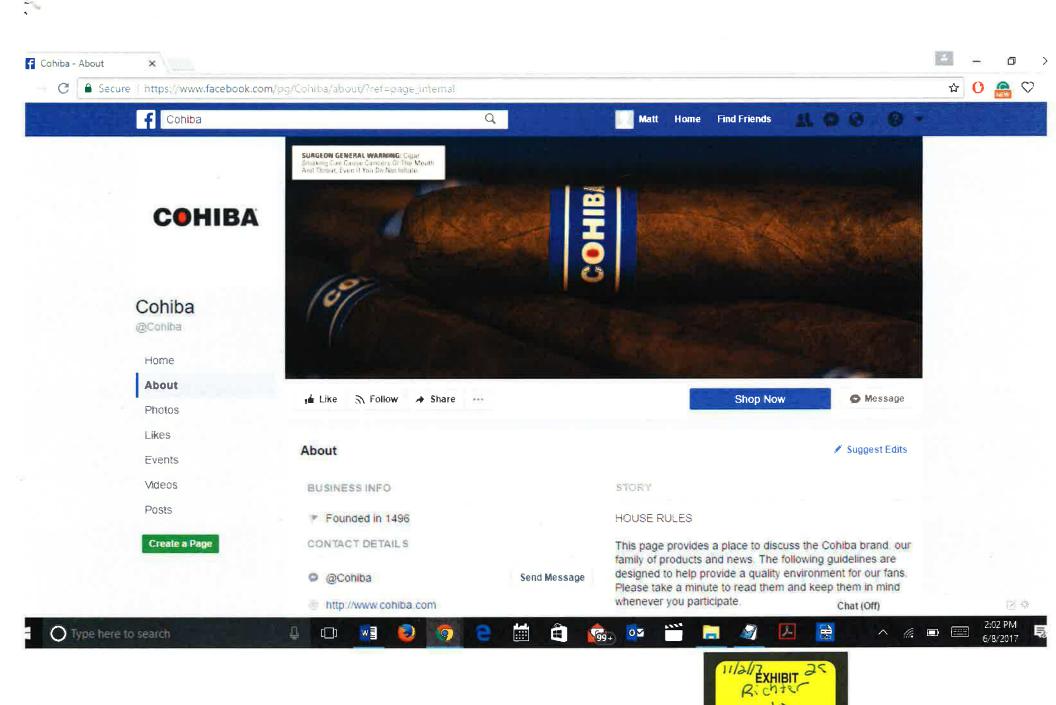
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AND			
In the matter of the Trademark l For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.		:	
	Respondent.	:	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

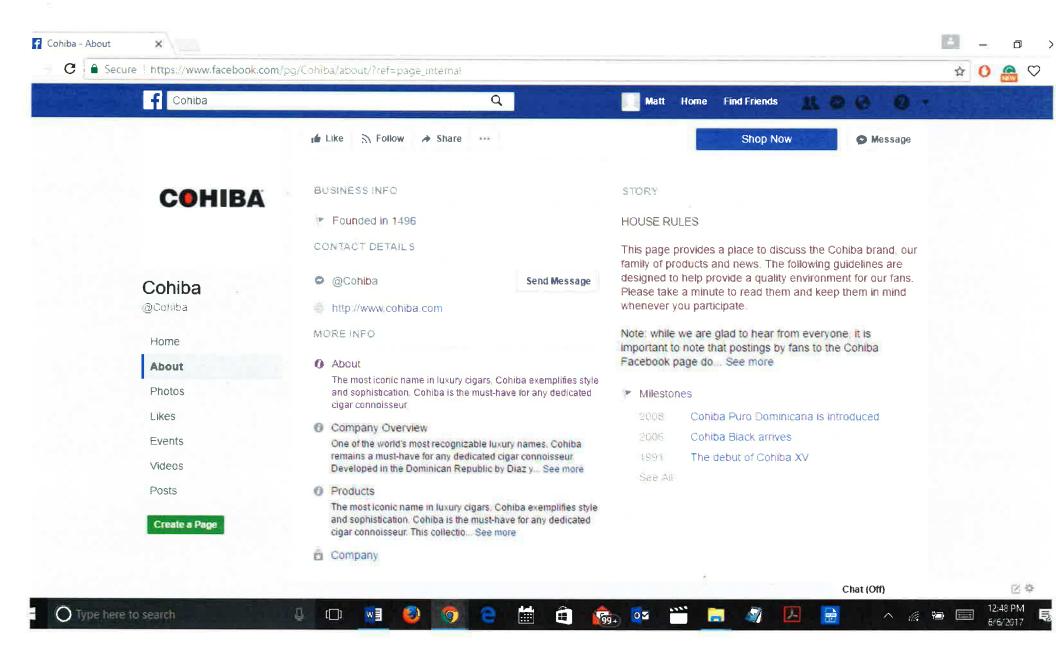
For the mark COHIBA

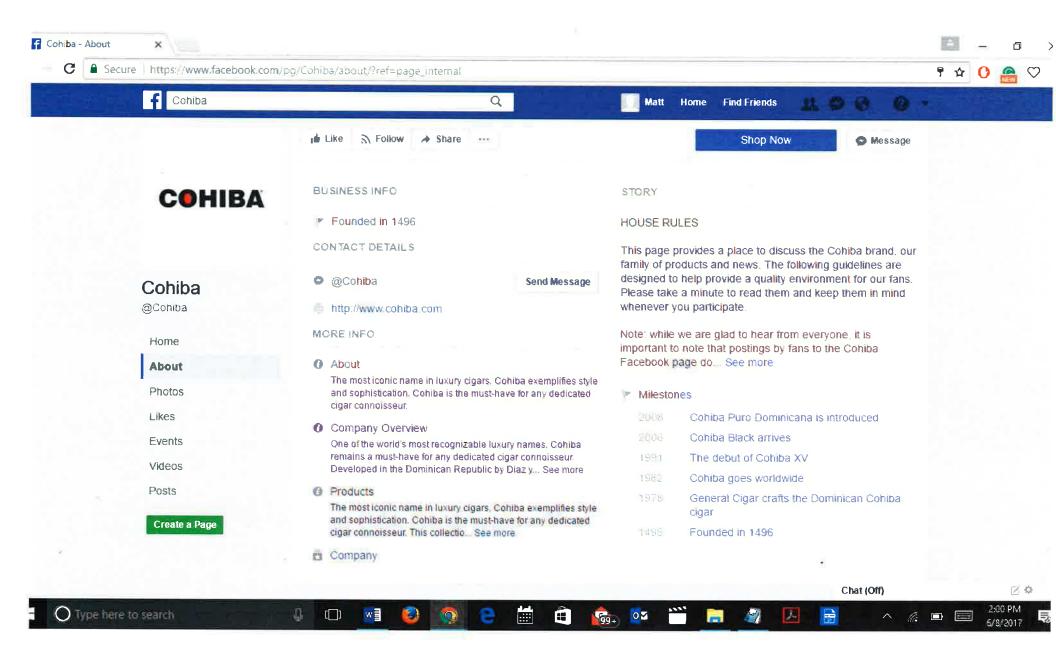
Exhibit 10 to the TTAB Discovery Deposition Transcript of Eugene Paul Richter, III, dated November 2, 2017

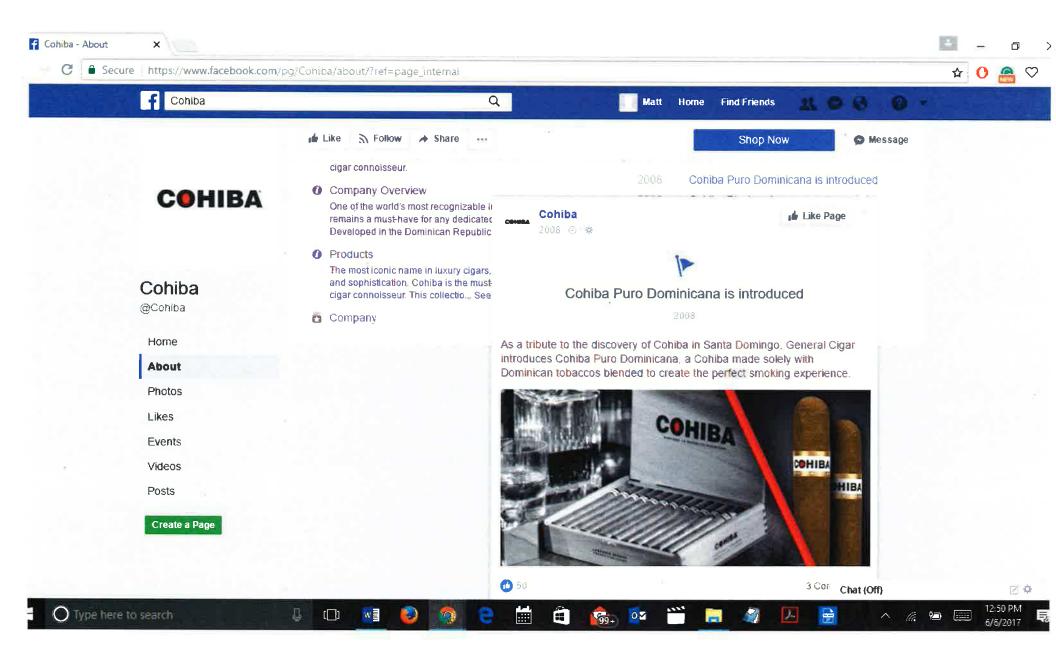


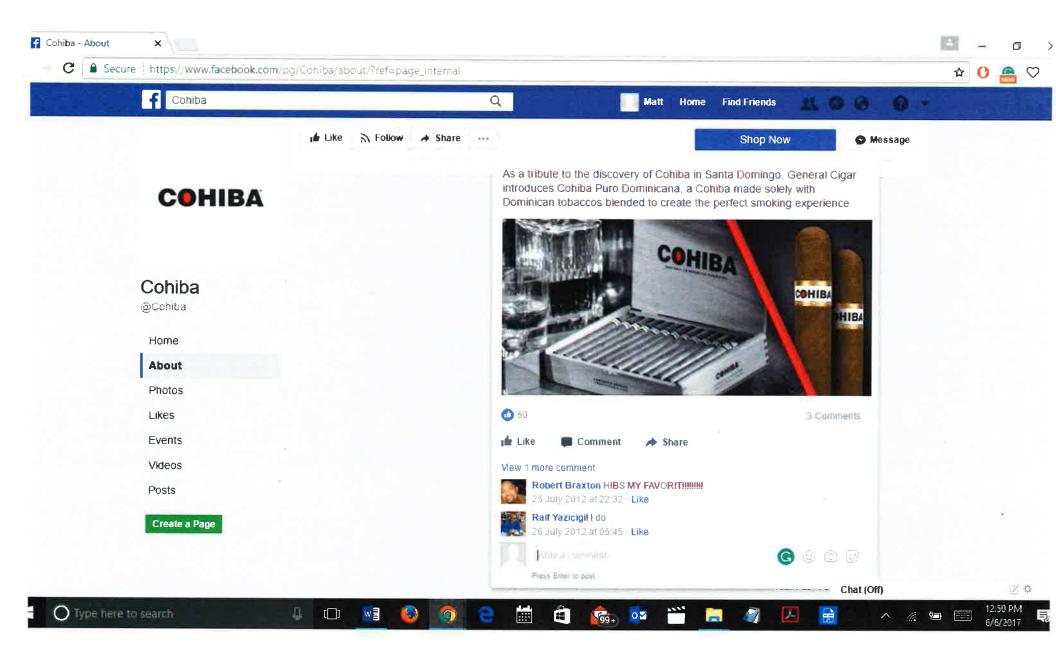
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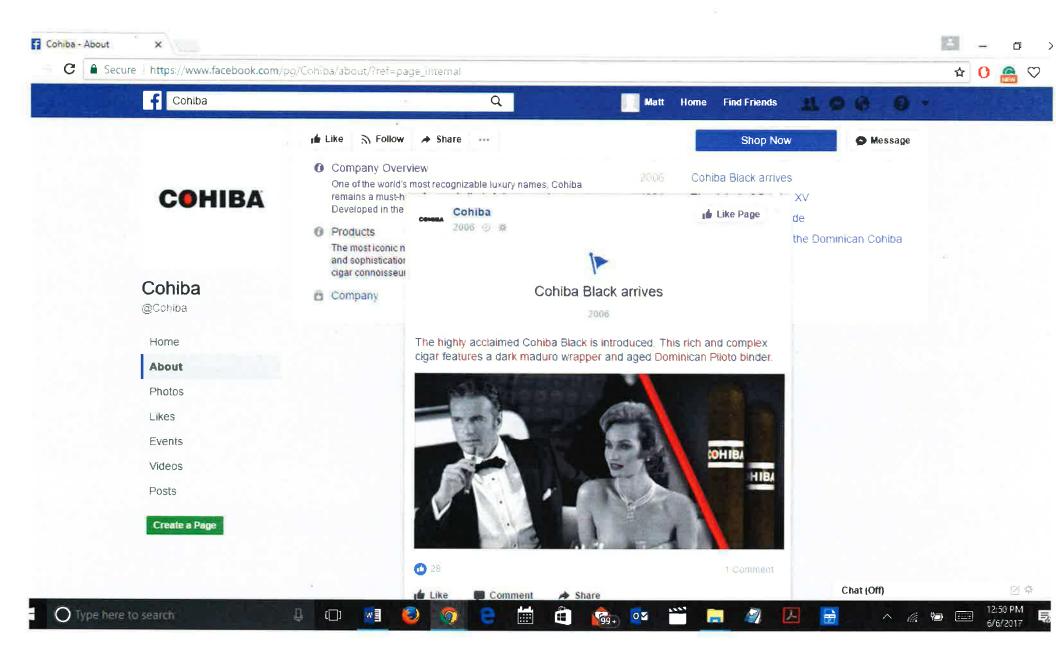
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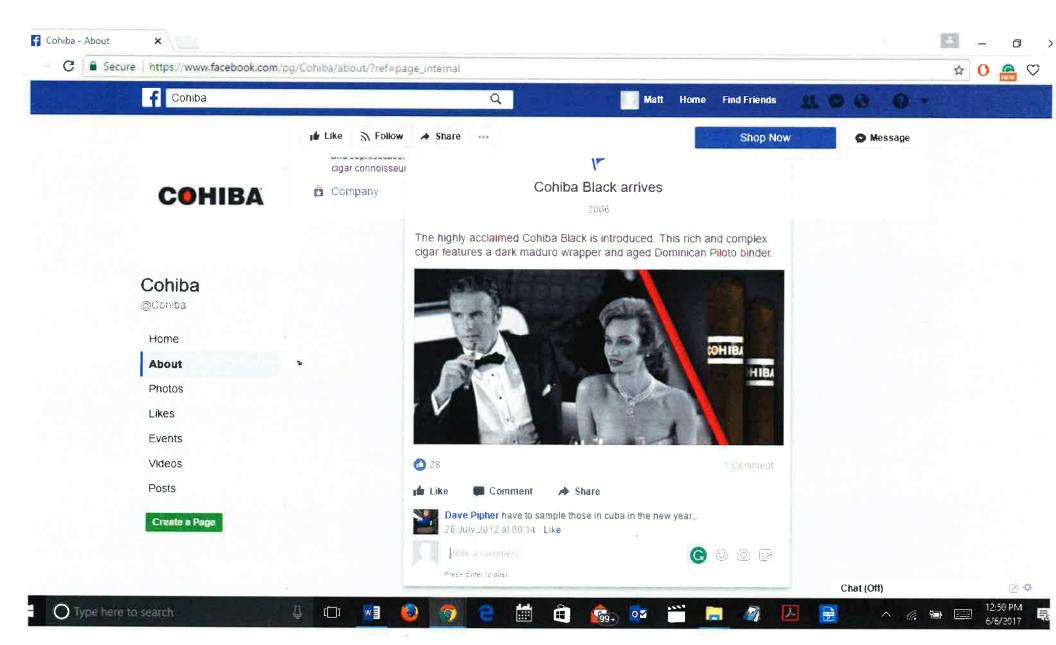


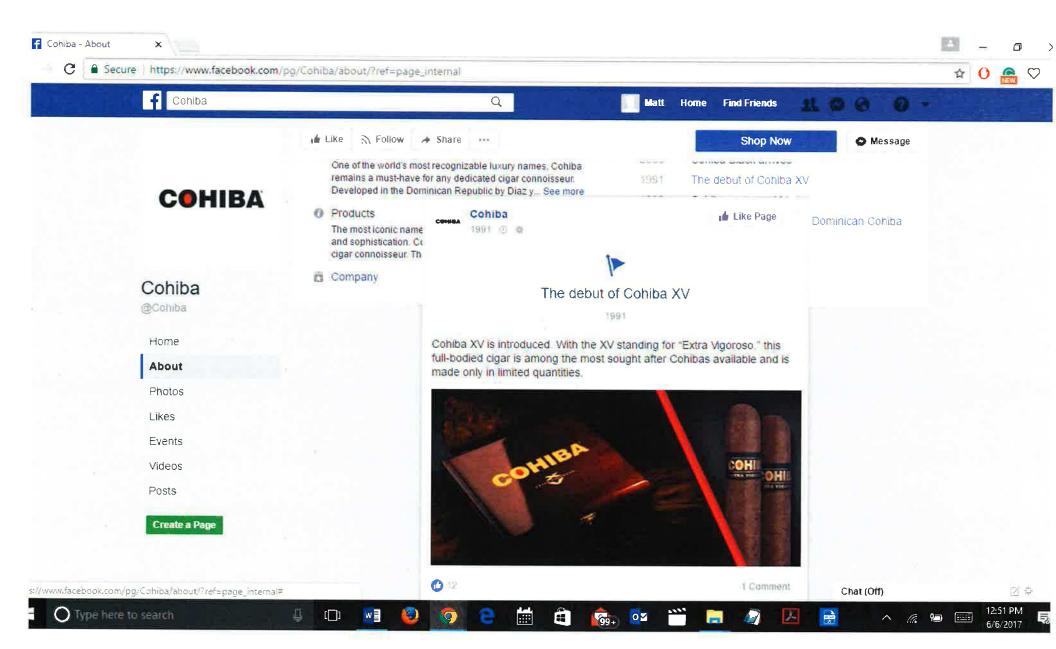


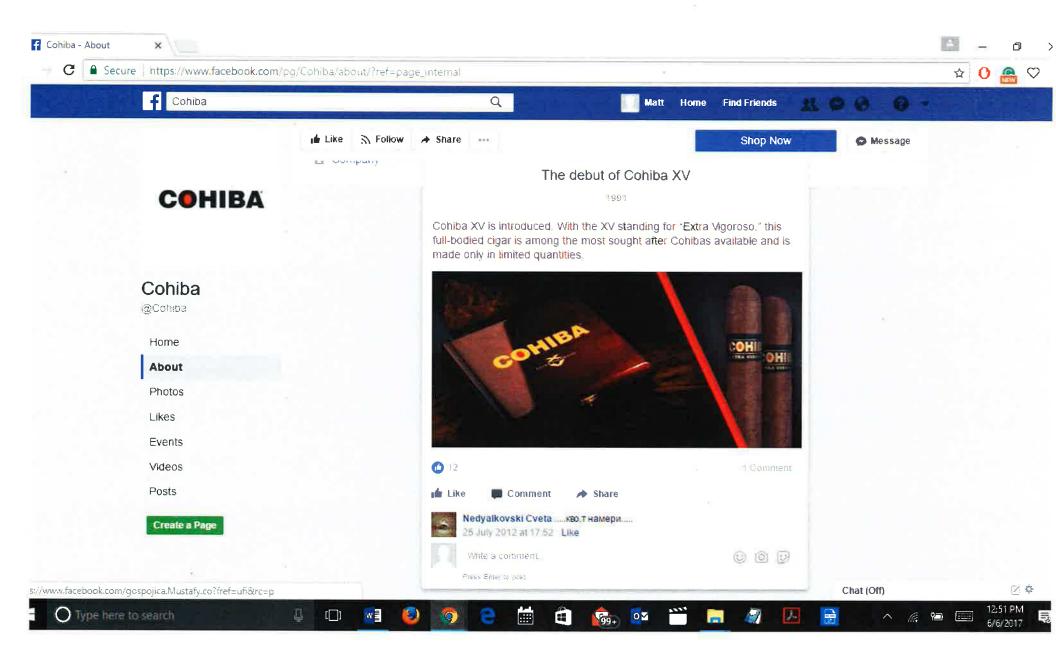


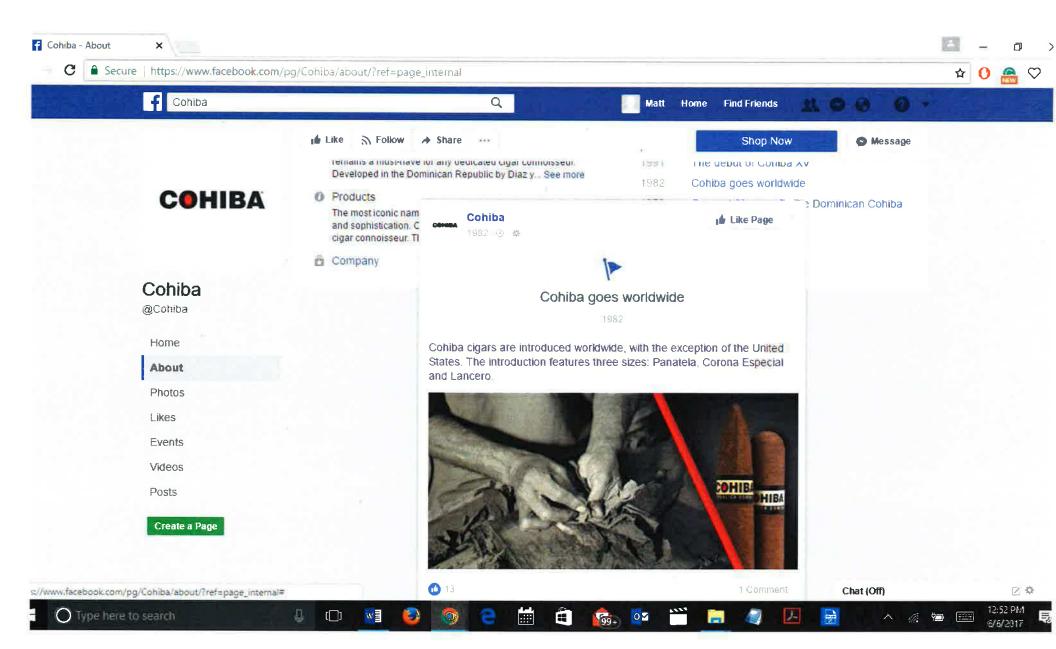


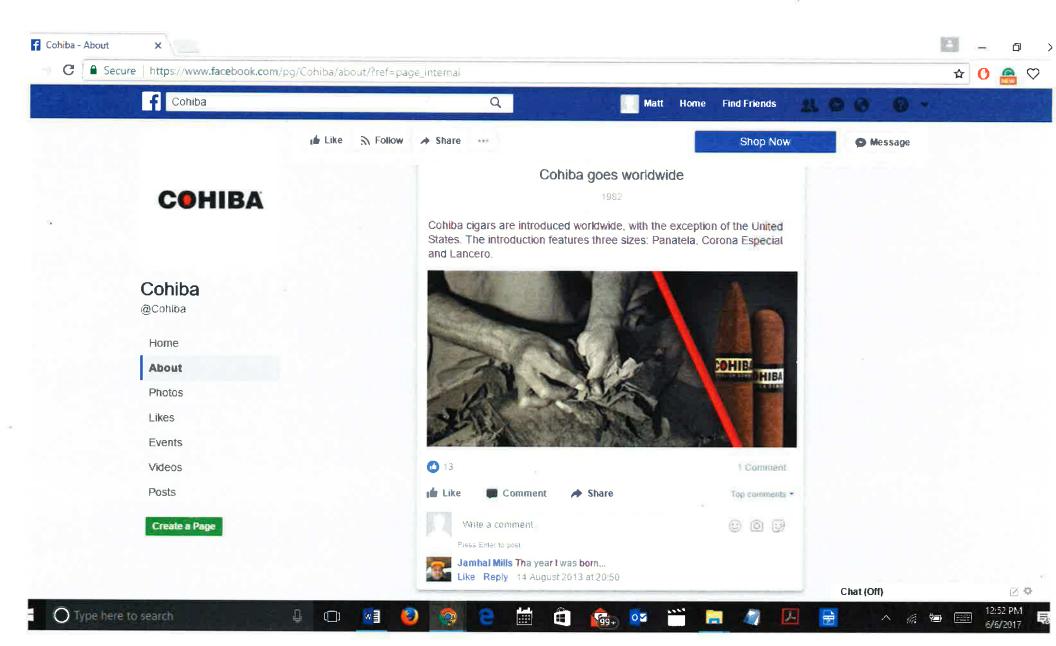


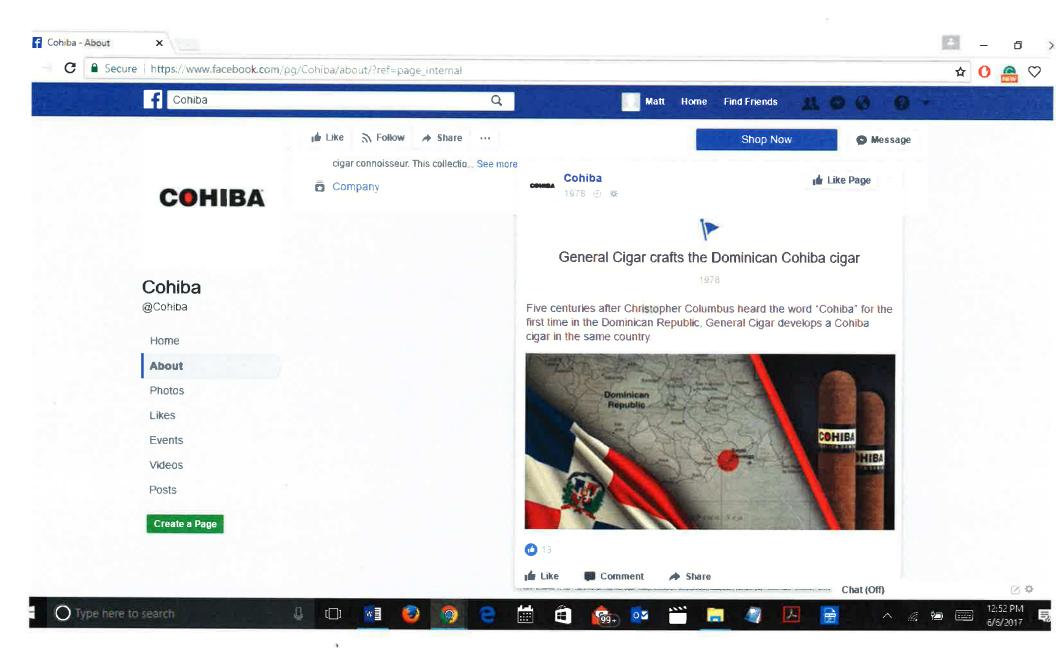


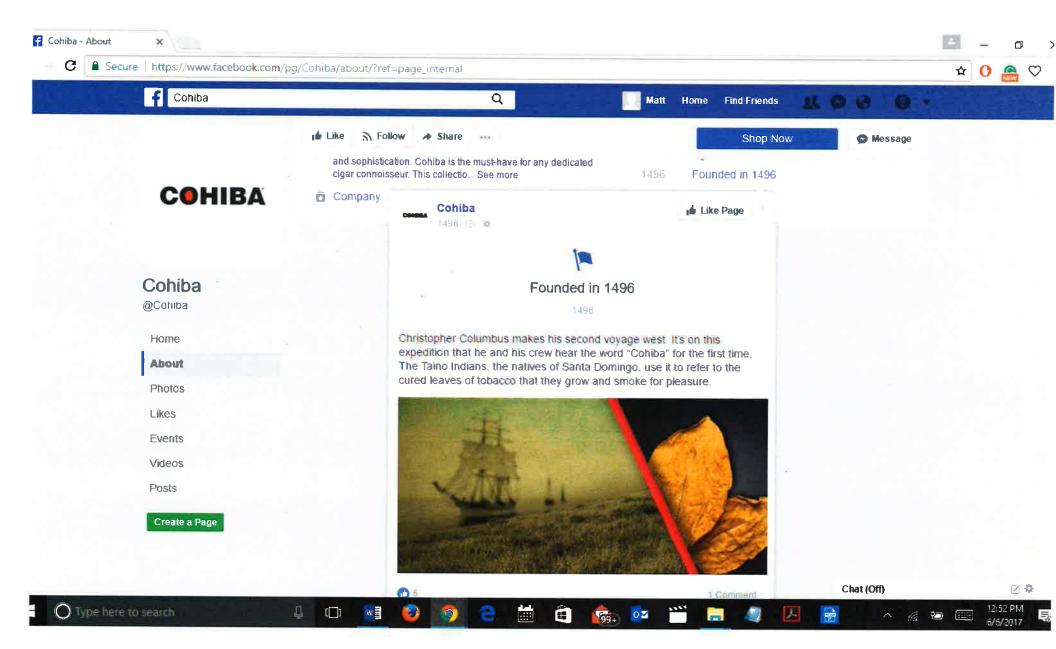


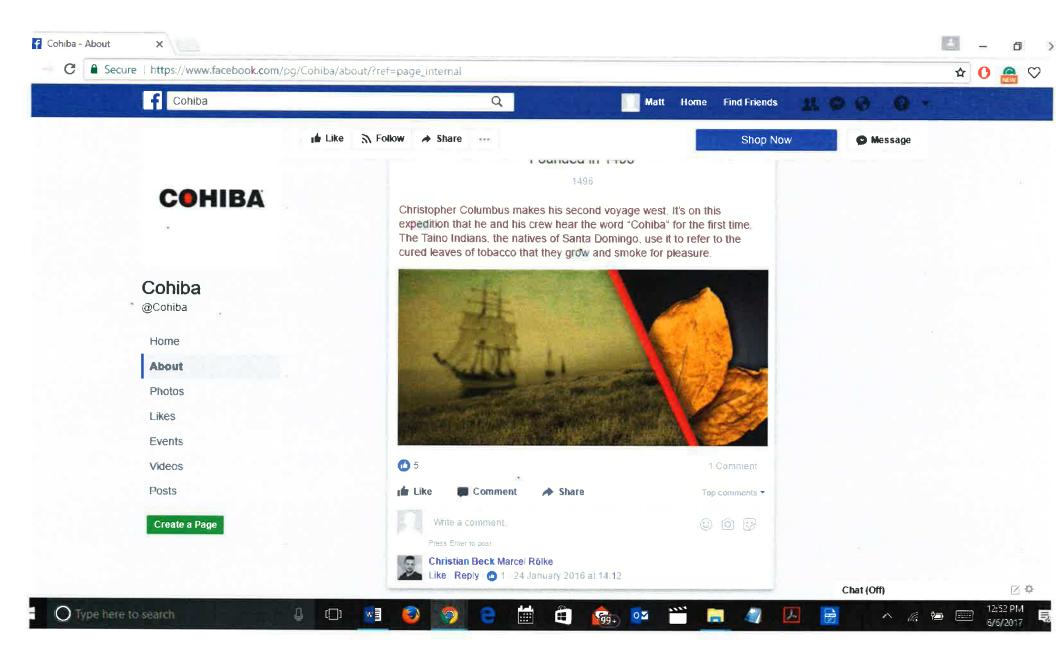


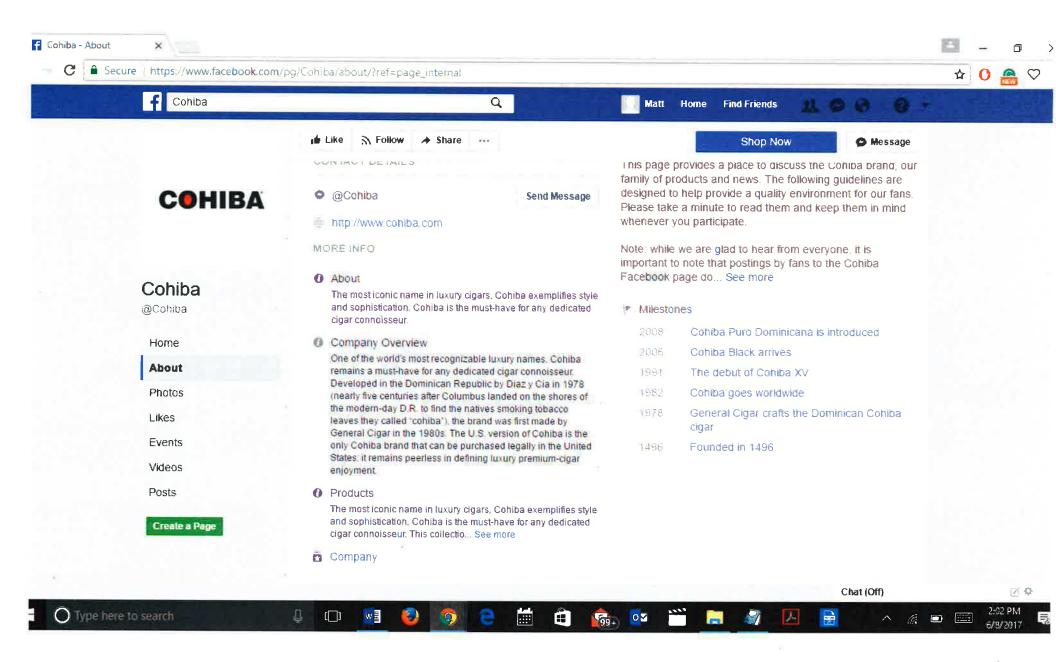


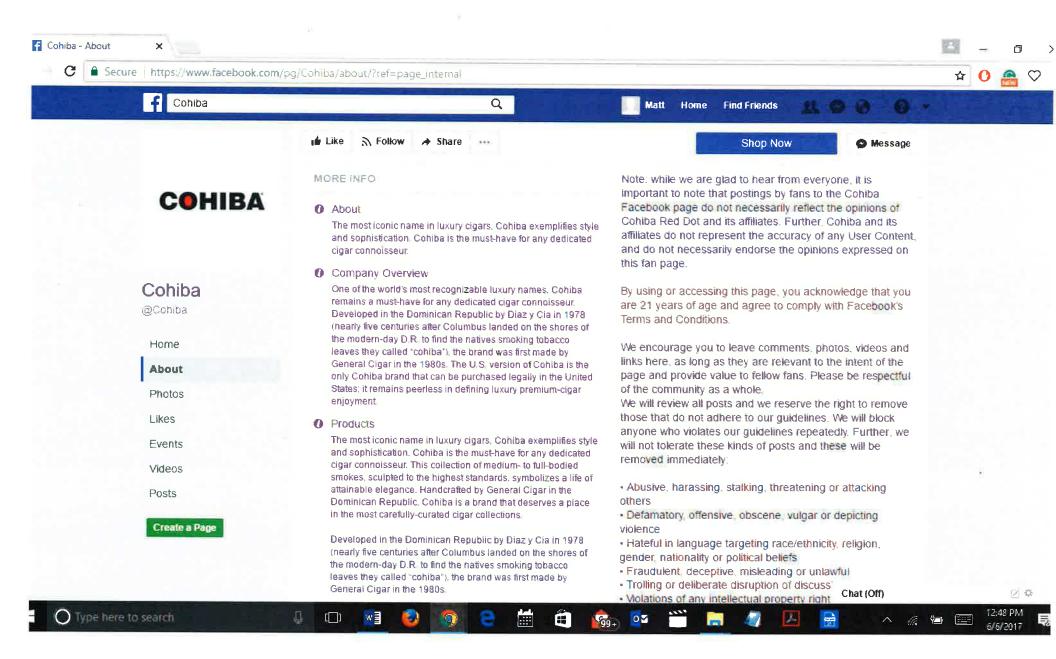


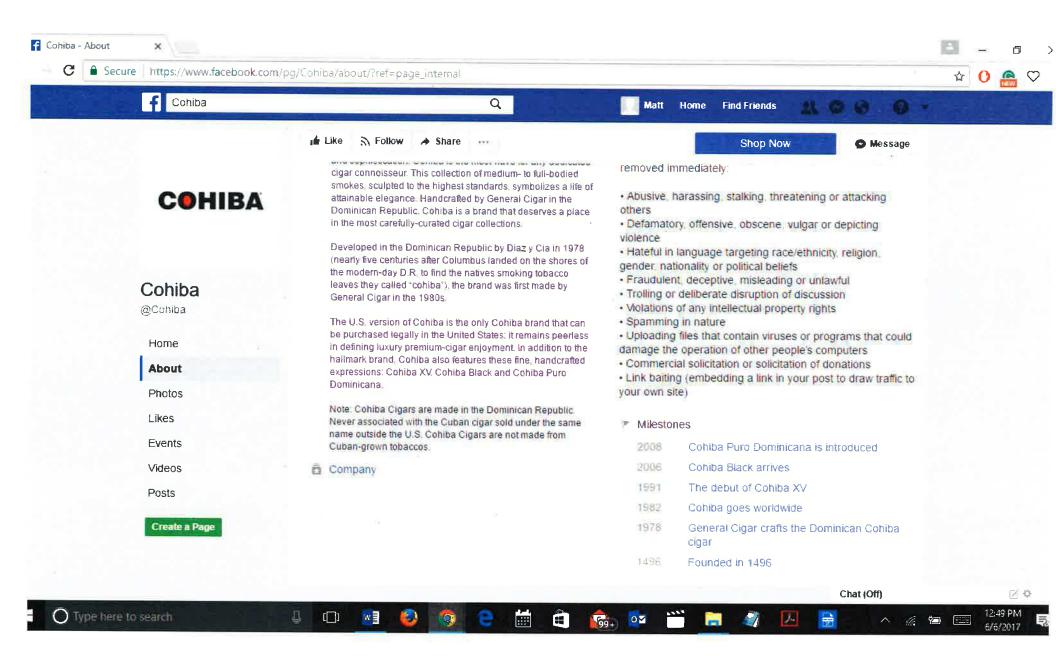












IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Date registered: February 17, 1981	
AND	
In the matter of the Trademark Registration No. 1898 For the mark COHIBA Date registered: June 6, 1995	
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO,	: :
Petitioner, v.	: Cancellation No. 92025859
GENERAL CIGAR CO., INC.	:
Respondent.	: : :
	Х
PARTY DESIGNATIONS*: Petitioner's Designation Respondent's Designation	ns During Its Trial Period—Yellow or Pink

Petitioner's Designations During Its Rebuttal Period—Blue

Designated TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017

^{*} Designations made pursuant to the marking and filing procedure the Board has previously approved, TTABVUE Nos. 165, 157, 138, 137, 135 and 132.

UNITED STATES DISTRICT COURT

DISTRICT OF NEW HAMPSHIRE

* Pending in the US * Patent and Trademark * Office Before the Empresa Cubana del Tabaco, d.b.a. Cubatabaco * Trademark Trial and * Appeal Board in the * Matter of Trademark VS. * Registration No. General Cigar Co., Inc. and * 1147309 for the mark Culbro Corp. * COHIBA -- Date * Registered 2/17/1981 * In the Matter of * Trademark Registration * No. 1898273 for the * mark COHIBA -- Date Registered 6/6/1995

DEPOSITION OF MICHAEL CULLEN,

Deposition taken at Nixon, Vogelman, Barry, Slawsky & Simoneau, 77 Central Street, Manchester, New

Hampshire, on Wednesday, June 21, 2017, commencing at 9:04 a.m.

Court Reporter:

Pamela J. Carle, LCR, RPR, CRR

New Hampshire LCR No. 98

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4
 1
                   MICHAEL CULLEN,
 2
                   having been duly sworn,
 3
                   was deposed and testified
                   as follows:
                   EXAMINATION
6
      BY MR. FRANK:
7
           Q.
                   Good morning. My name is Lindsey
8
       Frank, I'm the attorney from Rabinowitz, Boudin,
9
       Standard, Krinsky & Lieberman, PC; we represent
10
      petitioner in this case. Airinia Rodrigues is
      here, she's an attorney from DLA Piper
11
12
      representing the respondent, General Cigar Company
13
      in this case.
                  Are you -- Mr. Cullen, are you being
14
15
      represented at this deposition by an attorney?
16
           A .
                  No.
17
           Q.
                  I'll be asking you a series of
18
      questions. The reporter will take down my
19
      questions and your responses. If any of my
20
       questions aren't clear let me know, and I'll
21
      clarify them. Please note that the answers must
22
      be stated out loud, so uh-hum, um-um and hand
23
      gestures need to be verbalized.
24
                   Okay, so let's mark this as Cullen
25
       Exhibit 1.
```

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5
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- (Cullen Exhibit 1 was marked for identification.)
- 2 BY MR. FRANK:
- This is a deposition subpoena and the
- notice of deposition. Can you review the
- document, please. Are you appearing here today
- 6 pursuant to this subpoena?
- A. Yes.
- 8 And can you please just provide a brief
- 9 background of your educational --
- A. Education. I have a bachelor's degree
- in marketing from Babson College, and an MBA from
- 12 Fairleigh Dickinson University.
- 13 Q. And what college did you graduate from?
- A. Babson.
- Q. Babson?
- A. And Fairleigh Dickinson.
- 17 Q. And what year did you graduate from
- 18 Babson?
- 19 A. 1967.
- 20 Q. And what year did you graduate with an
- 21 MBA?
- 22 A. I'll have to -- I'm not sure.
- 23 Q. And was there any -- do you know --
- about what year?
- 25 A. Let's see. '85.

- And in your MBA was there a particular
- focus or concentration?
- A. Marketing.
- Q. Other than your bachelor's in marketing
- and your MBA from Fairleigh Dickinson, are there
- any other graduate degrees you have?
- 7 Degrees? No.
- 8 And any other education?
- 9 Yeah, I was an associate professor of
- marketing at -- it's now called Southern
- 11 New Hampshire University.
- 12 Q. And for how long were you a --
- A. One semester.
- One semester? And when was that?
- (15) A. (2000.)
- And have you been employed as an
- educator in any other context?
- (18) A. No.
- Are you currently employed?
- A. No, retired.
- Q. Retired. Since when?
- 22 A. I think about four years ago.
- 23 And do you do any work in your
- 24 retirement?
- 25 A. No.

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7
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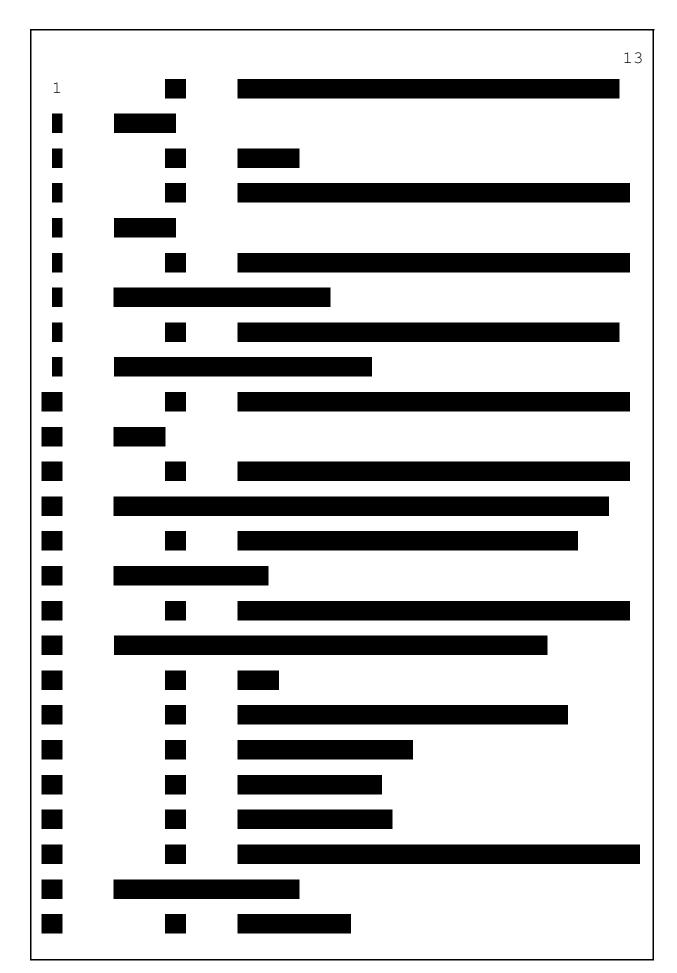
- Q. Prior to retiring what did you do?
- A. My last position was president of
- Michael Cullen -- Michael Cullen Marketing -- oh,
- qee, I've lost the name of it -- Marketing
- 5 Consultant, Incorporated. It does -- it was doing
- 6 business as Fathom Research.
- 7 And for how long were you president
- 8 of -- we'll call it Fathom Research -- how long
- 9
 were you president of Fathom Research?
- 10 A. Okay, ten years.
- And how many employees did Fathom
- 12 Research have?
- 13 A. Three.
- And what were their positions?
- 15 A. I'm sorry, four. We had four.
- And what were their positions?
- 17 A. Two researchers and one administrative
- person.
- 19 Q. And the fourth?
- 20 A. Oh, I'm the fourth.
- 21 You're the fourth, okay. And what kind
- of work did Fathom Research do?
- A. Market research.
- 24 Q. And where was Fathom Research located?
- 25 A. Nashua, New Hampshire.

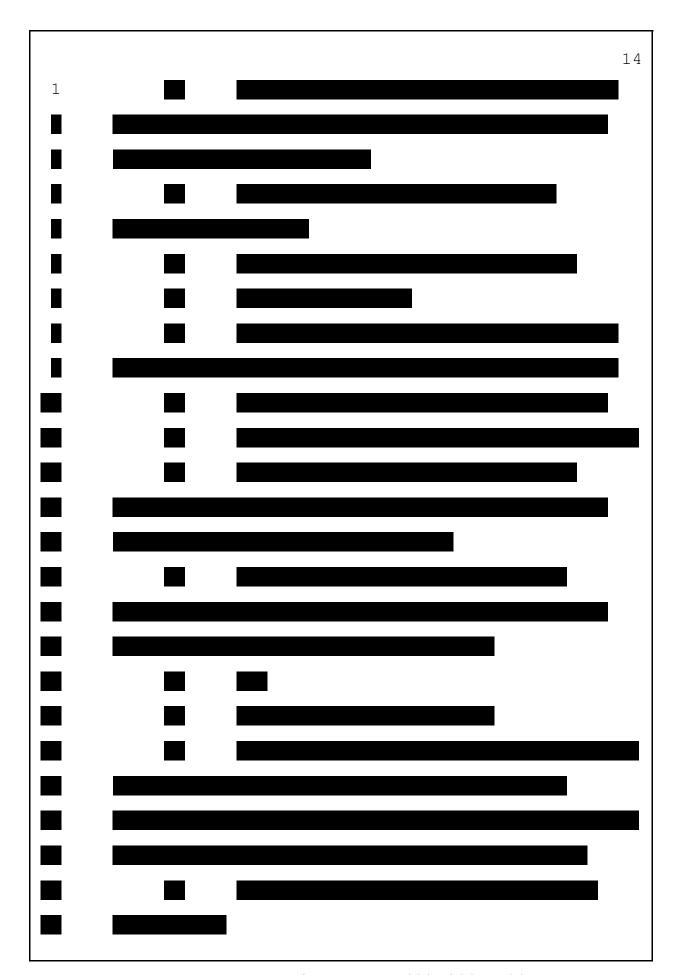
- A. Five years.
- 25 And how many employees does that

```
9
      company have -- did it have at the time?
1
 2
           A.
                  In the U.S.?
 3
           Q .
                  Yeah.
           A .
 4
                  Four.
           Q.
                  Four?
6
           A.
                  Yeah, same number.
7
           Q .
                  And outside the U.S.?
8
           A.
                  Hum?
9
           Q.
                  Outside the U.S.?
                  I have to guess. Hundred.
10
           A.
                  And where was its headquarters?
11
           Q.
12
           A .
                  Antwerp, Belgium.
13
           Q.
                  Returning back to Fathom Research, can
14
      you give me some sample clients of Fathom
15
      Research?
16
                  Yeah, Fathom Research did a lot of work
           A.
17
      for Swedish Match, and, let's see. They were our
18
      primary client. We also did work for Dean Foods.
19
      That was probably about it.
20
           Q.
                  And for how long did Fathom Research
21
      work for Swedish Match?
22
                  The full time. The whole ten years.
           A.
23
                  And on what topics did Fathom
           Q.
24
      Research -- what kind of work did Fathom Research
25
      do for Swedish Match?
```

- A. Research.
- 2 Market research?
- A. Market research.
- Q. In market research, did it have a focus
- on a particular product or kind of product?
- Tobacco products. Can I change that?
- 7 Tobacco related products.
- 8 Does that include tobacco products?
- 9 A. Yes.
- 10 Q. Does it include cigars?
- A. Yes.
- 12 Q. Approximately how many projects did
- 13 Fathom Research conduct for Swedish Match during
- the ten years?
- 15 A. Hold on just a second. More than 50.
- 16 Q. And of the more than 50 projects for
- Swedish Match, how many had cigars as a focus?
- 18 A. That question's a bit broad, but I'll
- 19 answer it. Ten.
- 20 Apart from the ten in which cigars were
- a focus, did the other approximately 40 concern
- cigars, or were any of them related to cigars?
- A. Not related to cigars.
- Q. Did the ten projects related to cigars
- occur -- during what period of time did the ten

- 1 projects related to cigars occur?
- 2 A. Throughout the time I worked with
- 3 Swedish Match. You're not asking the right
- questions, do you want me to help you out?
- 5 MS. RODRIGUES: No.
- 6 A. She says no. Okay.
- 7 BY MR. FRANK:
- 8 Q. You can offer any answer.
- 9 A. No.
- So that would be from approximately
- 2003 to 2013?
- 12 A. What's the question? I need to know
- the whole question.
- Q. Would the work on -- Fathom Research
- work on cigar projects for Swedish Match cover the
- 16 period from 2003 to 2013?
- 17 A. Yes.
- 18 Q. And can you describe those projects?
- 19 A. Yes.
- Q. Can you give me a summary of each
- 21 project?
- A. No, I can't remember.
- 23 Can you give me a summary of any
- 24 project?
- 25 A. Projects -- I'm -- what do you mean by





- 6 Q. And when did that happen?
- 7 A. Let's see. Just a year before Fathom
- 8 Research started.
- 9 Q. That would have been what year?
- 10 A. My years are getting all kind of mixed
- 11 up here. I can't remember exactly.
- approximately in 2003?
- A. Yeah.
- 15 O. So this would have been
- 16 approximately --
- 17 A. 2006. And we also did much work with
- cigars commonly used by people who smoke marijuana.
- 19 Q. Wait, you said the study for General
- 20 Cigar, an add on quantitative study, occurred in
- 21 2006?
- 22 A. Yeah, that would be about right. I'd
- 23 have to check the date. It was -- it was while
- General Cigar was still being run by the Coleman
- 25 family.

- 1 Q. And this was work done in your capacity
- 2 as what?
- 3 A. Managing director of Censydiam USA.
- 4 Q. Okay.
- 5 A. And in that same study we did mass
- 6 market cigars, which is unrelated to Cohiba.
- 7 Q. While you were working for -- while you
- 8 were president for Fathom Research, were you also
- 9 doing research for Censydiam?
- 10 A. While I was the head -- okay, Michael
- 11 Cullen Marketing Consultant, Inc. was managing
- 12 Censydiam.
- 14 A. The full five years.
- The full five years -- which full five
- 16 years?
- 17 A. The five years that I was managing
- director of Censydiam USA I was -- I was -- they
- were retaining Michael Cullen Marketing Consultant
- to be the managing director of Fathom Research --
- of Censydiam Research U.S.A.
- 22 O. So let me get a timeline. From
- 23 approximately 2013 to 2003 you were president of
- 24 Fathom -- of Michael Cullen Marketing Consultant?
- MS. RODRIGUES: Objection to form.

- 1 A. From when --
- 2 BY MR. FRANK:
- 3 Q. From 2013 to 2003 --
- 4 MS. RODRIGUES: Objection to form.
- 5 BY MR. FRANK:
- Q. Were you working -- was any of your
- 7 work between 2003 and 2013 related to Censydiam?
- 8 A. 2003 and 2013. No. Censydiam work
- 9 took place before that.
- 10 Q. You indicated the study for General
- 11 Cigar, the add on quantitative study, occurred in
- 12 2016?
- MS. RODRIGUES: Objection to form.
- 14 A. No, it would have been before.
- 15 BY MR. FRANK:
- 16 O. 2006. You said 2006.
- 17 A. 2006? No, that wouldn't be right, it
- would be before. It occurred while I was working
- 19 for Censydiam U.S.A.
- Q. Did you search your files for a copy of
- 21 that study in response to that --
- 22 A. No, I don't have any files relating to
- 23 Censydiam USA.
- O. Who has those files?
- 25 A. They were destroyed.

- 1 A. Yes.
- 2 Q. Edgar Coleman, Jr.?
- A. No, Sr., isn't it? Wasn't Jr. his son?
- 4 Okay. He was there, too.
- 5 Q. Edgar Coleman, Jr. was there as well?
- 6 A. Yes.
- 7 Q. Anyone else at the meeting?
- 8 A. People from General -- General Cigar, I
- 9 don't remember who else.
- 10 Q. Approximately how many people?
- 11 A. Ten.
- 12 Q. Do you know their positions?
- 13 A. Well, their new research manager was
- there, that's the only person whose position I knew
- other than the president. I'm trying to think of
- her name, I can't -- the -- can't think of it.
- 17 And what were the findings of the
- quantitative study for General Cigar concerning
- Cohiba?
- 20 A. Don't remember.
- 21 Q. Do you remember any portion of it, of
- the findings?
- 23 A. No.
- Q. Did the study concern the Cuban version
- of the Cohiba brand cigar?

23 Not at all, no. 1 Α. Q. In the course of that study was any 2 3 research done concerning the Cuban Cohiba branded cigar? Α. No, not at all. 6

2.5

- engagement concerning that study come about?
- 2 A. The study was actually conducted by
- InsightExpress.
- When you say conducted by, what does
- 5 that mean?
- 6 Conducted by, done by.
- 7 MR. FRANK: I'm going to mark this as
- 8 Exhibit 2.
- (Cullen Exhibit 2 was marked for identification.)
- 10 BY MR. FRANK:
- 11 Q. I'm going to show you a document
- produced by Kantar Millward Brown in response to a
- document subpoena --
- A. Okay, they've taken over now.
- 15 Q. They acquired InsightExpress. This
- document is labeled Bates No. KMB 000020 to KMB
- 17 000025. Can you please look at page KMB 000023,
- the bottom two paragraphs?
- 19 A. Page 3?
- 20 Q. 23. The Bates numbered 23.
- 21 A. Okay.
- Q. On the bottom, second-to-last paragraph
- says InsightExpress will be working in partnership
- with Fathom Research from start to finish on this
- 25 project?

2.7

```
1 A. He helped me with reviewing the data,
```

- and he -- he did part of the presentation at
- 3 Swedish Match.
- 4 And who from InsightExpress worked on
- 5 this project?
- 6 A. Kevin Kruper, Kevin Evers, and John
- 7 Pemberton. John Pemberton was key.
- 8 So you said John Pemberton was key?
- A. Yes.
- Q. What does that mean?
- 11 A. He is the statistical wizard who made
- 12 everything work. The distance between the points
- was a result of his algorithms.
- 14 To which points are you referring to?
- Points on any of the maps that were
- 16 produced. He actually assisted quite a bit in
- synthesizing the data, that's why I said that's
- partially true.
- And on KMB 000023, to what does
- specialized proficiency and depth of category
- knowledge refer to with respect to Fathom
- Research?
- A. I know everything about premier cigars
- there is to know. I think -- my very first study
- Edgar summed it up. He sat two feet from my face

- and said, I thought you didn't know shit, you seem
- to know what you are talking about. And that was
- before I got into cigars.
- 4 Q. And when was that?
- 5 A. That was at the first presentation for
- the segmentation study, which was done without any
- 7 assistance from General Cigar.
- 8 Q. To which segmentation study are you
- 9 referring to?
- 10 A. The first one that was done by
- Censydiam. From that we've -- yeah, go ahead.
- 12 Q. Continue.
- A. No, I'm all set.
- Q. Who was in charge of analyzing the data
- for the 2008 segmentation study?
- Analyzing the data. Tell me what you
- mean by analyzing the data just a little bit.
- 18 Q. Reviewing the data and synthesizing the
- data into a presentable form for the client?
- Okay, I was in charge of that, but much
- of the work was done by John Pemberton.
- Q. Who would have had final say in the
- presentation to the client?
- 24 A. I did.
- Q. Who was in charge of presenting the

```
29
```

- 1 findings to the client?
- A. I was. John's a statistical genius, he
- doesn't present well.
- MR. FRANK: I'll mark this as Cullen
- 5 Exhibit 3. This is a subpoena to produce
- documents.
- (Cullen Exhibit 3 was marked for identification.)
- MS. RODRIGUES: Can we go off the
- 9 record?
- (Discussion off the record.)
- 11 BY MR. FRANK:
- So on April 27, 2017 the petitioner
- sent a document subpoena on Michael Cullen
- Marketing Consultant, d/b/a Fathom Research.
- A. Right.
- 16 Q. Is the document in front of you the
- subpoena that you received?
- A. Yes, it is.
- 19 Q. Did you respond to the subpoena?
- 20 A. Yes, I did.
- 21 Q. And how did you respond?
- A. I gave you -- I turned over a CD of
- everything that was presented or given to Swedish
- 24 Match.
- Q. Were all of the documents on the CD

- 1 given to Swedish Match?
- 2 Yes. That was my copy of the disk that
- I turned over to Swedish Match at the end of the
- 4 study.
- MR. FRANK: Mark this as Exhibit 4.
- (Cullen Exhibit 4 was marked for identification.)
- BY MR. FRANK:
- 8 Q. The document in front of you is a
- printout of the list of files that were included
- on the CD.
- A. Right.
- 12 Q. Does this list of files look familiar
- to you?
- 14 A. Yes.
- 15 And all these files were provided to
- Swedish Match?
- 17 A. Yes.
- Do you recall to whom they were
- 19 provided?
- 20 A. Doctor Edward Gee. Doctor Edward Gee,
- G-E-E.
- 22 And do you know if he shared the
- documents with anyone else at Swedish Match?
- A. I wouldn't know for sure what he did.
- MR. FRANK: Can we go off the record.

```
31
```

- (Discussion off the record.)
- 2 BY MR. FRANK:
- document Bates numbered FR 0000001 to 14. This is
- a printout of the first document on the CD that
- was produced. The document was titled answers.
- 7 Who was the author of this document?
- A. I was.
- 9 When was this document created?
- 10 A. Not sure.
- 11 Do you know approximately when this
- document was created?
- 13 A. Nope. Might have been in answer to the
- questions raised at the presentation, but I'm not
- sure.
- MR. FRANK: I'll introduce this as
- Exhibit 5.
- (Cullen Exhibit 5 was marked for identification.)
- 19 A. There were problems with the study.
- MR. FRANK: I'm marking as Exhibit 5 a
- printout of the document properties of each of the
- documents included on the CD.
- 23 A. Okay, then you know that I created it.
- BY MR. FRANK:
- 25 Q. The document properties on the first

- 1 page for the answers document indicated that the
- document was created on October 25th, 2008.
- A. Right.
- Q. Do you have any reason to doubt the
- 5 accuracy?
- (A.) No.
- 7 Did anyone else participate in the
- 8 drafting of the document before you, FR --
- 9 Did anybody else --
- 10 Q. Participate in the drafting of the
- document?
- 12 A. I don't think so.
- And can you identify the document?
- A. Can I identify it? Yes.
- Q. What is it?
- 16 A. It's a document.
- 17 Q. Why would it be named answers?
- 18 A. I don't know. Maybe they were
- 19 questions that were raised during the -- oh. Of
- course everything I have here would have been
- reviewed with the -- the Swedish Match.
- Q. When you say everything you have here,
- what are you referring to?
- A. All of this documentation would have
- been reviewed by Swedish Match, some of them in

- advance of the presentation.
- 2 Do you know which documents were
- reviewed in advance of the presentation?
- A. Everything. I believe.
- Okay, I'm going to show you document
- FR 0000015 to 82. This is a printout of the
- document called final presentation on the CD
- 8 produced in response to the document subpoena.
- (9) A. Yup.
- 2. Can you identify that document?
- A. Yes.
- Q. What is that document?
- 13 A. It's the presentation.
- Q. Presentation to whom?
- A. Swedish Match.
- Q. Concerning what?
- 17 A. Premium cigar segmentation study.
- And who was the author of that study?
- 19 A. I put it together.
- 20 Did you draft the document?
- 21 A. Yes.
- 22 Did anyone else assist in drafting the
- document?
- A. I'm sure I reviewed it with Doctor Gee.
- 25 Did the review take place before the

I'm sure if this is the revised version

the document?

A .

24

25

```
35
1
      that it was revised after discussions with
 2
      Doctor Gee.
 3
           Q.
                  So was it reviewed by Doctor Gee before
4
      the presentation?
5
           A.
                  Yes.
6
           Q .
                  Was it approved by Doctor Gee before
7
      the presentation?
8
           A .
                  Yes.
9
           Q.
                  Do you know when the document was
      created?
10
11
                  No. But you do.
           A.
12
                  If you look at the document properties
           Q.
13
      of the final presentation it indicates the
      document was created on September 29, 2008?
14
15
                 Right.
           A .
16
                  And was the last saved on October 27,
           Q.
17
      2008?
18
                  I don't know.
           A.
19
                  Do you have any reason to believe that
           Q.
20
      that information is inaccurate?
21
           A .
                  No. This is nine years ago, I can't
22
      remember everything that I did nine years ago.
                  I'm going to show you a document,
23
           Q.
24
      FR 0000154 to 169.
25
           A.
                  Yup.
```

36

- This is a printout of a document titled
- pocket charts on the CD produced.
- A. Right.
- Q. Can you identify that document?
- 5 A. Yes. Pocket charts.
- Q. What are pocket charts?
- 7 Charts that we would have in case a
- 8 question came up that was not covered in the
- presentation, usually going into more detail.
- Do you know who the author of this
- document was?
- 12 A. I think I produced most of them. There
- may be a couple of pages in here that were produced
- by InsightExpress.
- Did you review all of it before the
- 16 presentation?
- 17 A. Yes.
- 18 Q. Did anyone else review it before the
- 19 presentation?
- 20 A. I'm sure I gave it to Doctor Gee.
- 21 Q. Did he approve it before the
- 22 presentation?
- A. He reviewed it before the presentation.
- Q. Did he approve it before the
- 25 presentation?

```
37
           A. I don't -- he didn't have any
1
2
      objections.
3
           Q.
                  And do you know when that document was
4
      produced?
           A .
                  No.
6
           Q.
                  The document properties indicate that
7
      the document was created on September 29, 2008.
8
      Do you have any reason to doubt that?
9
           A.
                  No.
10
           0.
                  I'm going to show you a document
      FR 000170 to 190. Can you identify that document?
11
12
           A .
                  It could be the segment opportunities
13
      recap.
14
                  And what is that document?
           0.
15
                  I think it's taking a look at the
           A.
16
      opportunities for each of the segments that was
17
      identified -- that were identified. I'm not sure
18
      whether it was done before or after the
19
      presentation, but you've got that information.
20
           Q.
                  And who was the author of that
21
      document?
22
           A .
                  Many of the pages were done by -- many
23
      of the charts were done by InsightExpress, but I
```

And did anyone else participate in

authored the overall document.

Q.

24

25

- drafting the document?
- 2 David would have helped me.
- A. Yes.
- 5 And was the document reviewed by anyone
- 6 else?
- 7 A. It was reviewed by InsightExpress and
- 8 by Doctor Gee, I'm sure.
- 9 Was it approved by Doctor Gee prior to
- the presentation?
- 11 A. I'm not sure.
- document titled presentation part 2 that was
- included on the CD produced. The document
- properties of that document indicate that it was
- created on September 29th, 2008. Do you have any
- reason to believe that that information's not
- 18 accurate?
- 19 A. No.
- 20 Q. I'm going to show you a document,
- FR 0000191 to 427. Can you identify that
- document?
- 23 A. Our segmentation study.
- Q. From what year?
- A. I believe that this is the report that

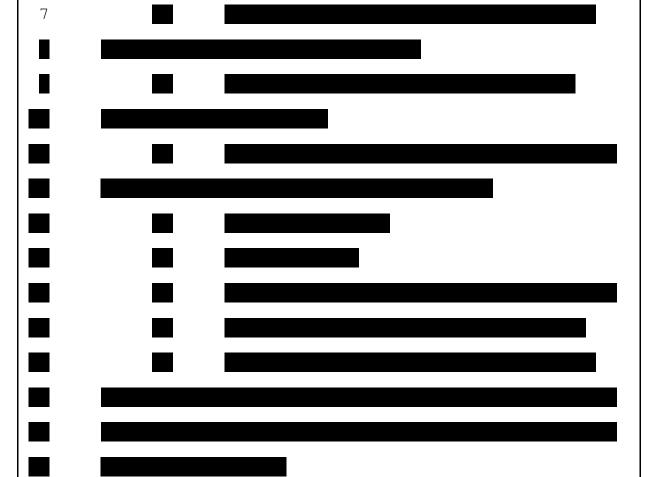
```
39
1
      went along with the presentation. Yeah. This
 2
      is -- yup.
 3
           Q.
                 And who was the author of that
4
      document?
 5
           A.
                  I was the author of the document, but
      many of the pieces that were included in here were
6
7
      produced by InsightExpress.
8
           Q .
                  Did you review the final document
9
      before?
                 Yes.
10
           A .
11
                  Did you review the text before it was
           Q.
12
      finalized?
13
           A .
                  Yes.
14
           Q.
                 Did you approve the text before it was
15
      finalized?
16
           A .
                  Yes.
17
           Q.
                  Did anyone else assist in drafting the
18
     documents?
19
           A.
                  My son David, Dave Cullen.
20
                  Did anyone else review the document
           Q.
21
      before it was presented?
22
                  It wasn't presented.
           A.
                 Before it was provided to Swedish
23
           Q.
24
      Match?
25
                  Yes, Doctor Gee had an opportunity to
           A .
```

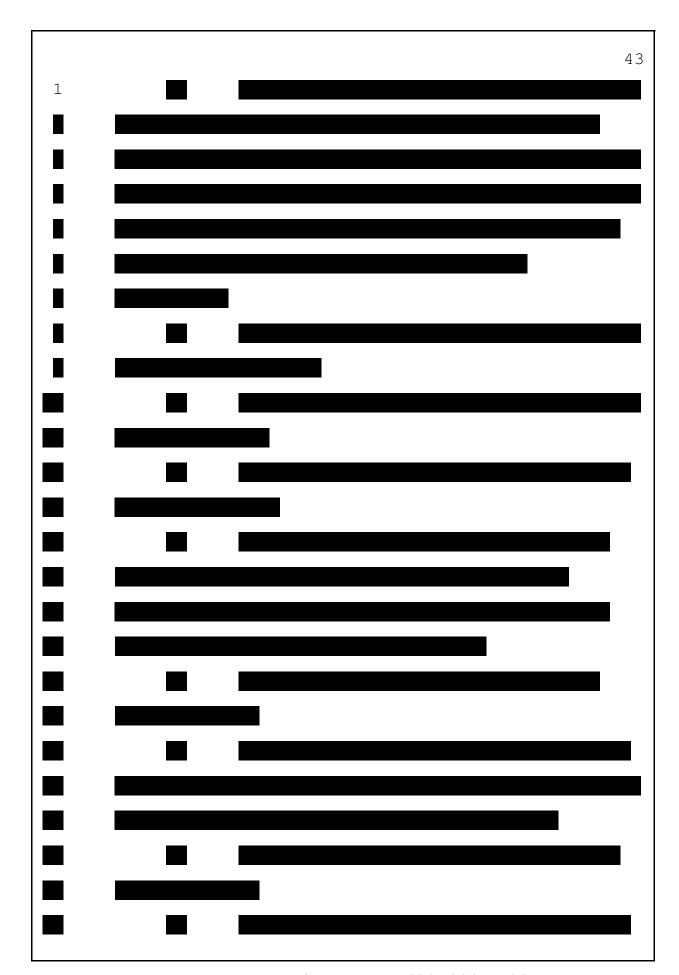
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40
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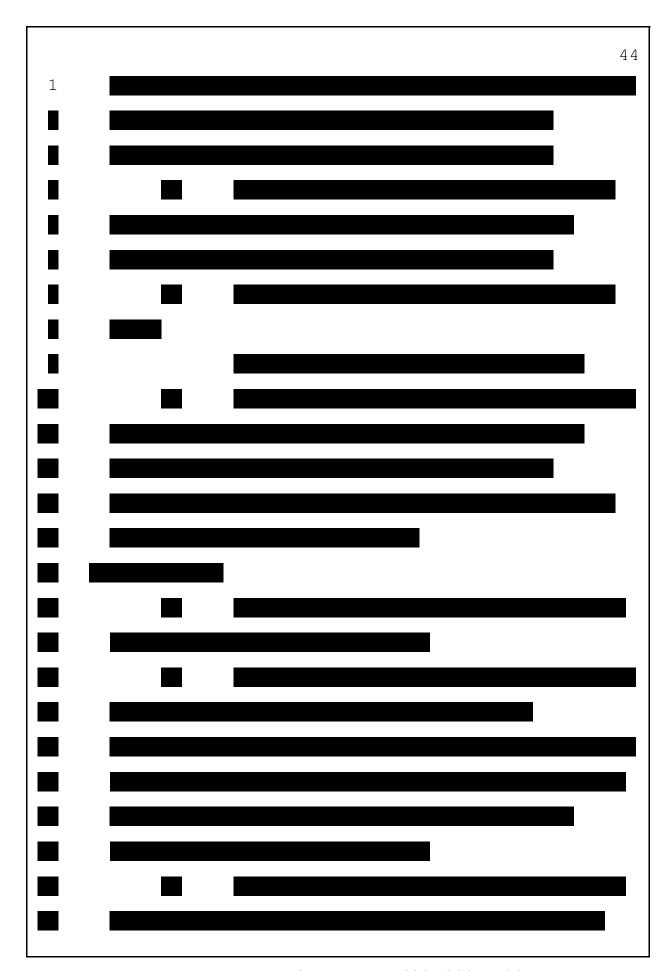
- 1 review it.
- 2 Did he approve the document?
- A. He didn't disapprove anything. He may
- have suggested some changes, I'm not sure.
- You don't recall if he suggested any
- 6 changes?
- (7) A. No.
- 8 Do you recall any discussion of any of
- 9 the documents included in the CD with Doctor Gee?
- A. With Doctor Gee?
- Q. Yeah.
- 12 A. No.
- The final document included on the CD
- is an Excel spreadsheet titled working AVE,
- Swedish Match tabs 5.22. Attached -- this
- document's identified as FR 0000428.
- I don't think I charged enough money
- for this study here. Fortunately we weren't
- working by the pound.
- 20 I'm showing Mr. Cullen a printout of
- one of the tabs of the Excel spreadsheet. Can you
- identify that document?
- MS. RODRIGUES: Objection to form.
- 24 A. It's the tabulation of information.
- BY MR. FRANK:

```
41
1
           Q .
                  What information?
 2
           A.
                  From the study of the quantitative
 3
      information. I believe that was produced by
4
      InsightExpress. It says InsightExpress here at the
 5
      top, yeah. I wouldn't -- that was produced by
6
      InsightExpress, those are the tabs.
7
           Q.
                  When you say those are the tabs, what
8
      role did InsightExpress have in this study?
9
           A.
                  They tabulated all the information.
                  What information? How was the
10
           0.
      information gathered?
11
                  Not well. Not well. All of the
12
           A .
13
      information from the questionnaires were tabulated.
14
           O.
                  What questionnaire?
15
           A .
                  The questionnaire that was used to do
16
      the research.
17
           Q .
                  And who drafted the questionnaire?
18
                  You'd have to ask InsightExpress, I
           A.
19
      don't -- I don't have that. It was -- I believe it
20
      was electronic, so the draft would be difficult to
21
      read, if there was a draft.
                  Did you review the questionnaire before
22
           Q.
23
      it was --
24
           A.
                  Most definitely.
25
                  Did you comment on the questionnaire?
           Q.
```

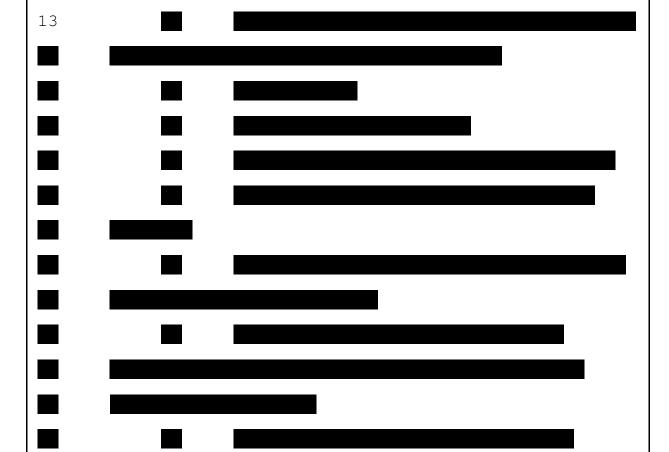
- 1 A. The questionnaire was good.
- 2 Q. Did you make changes to the
- 3 questionnaire?
- 4 A. Yes. Now you're going to ask me what
- 5 they were; I have no idea. Yes, we worked together
- 6 as a team on the questionnaire.

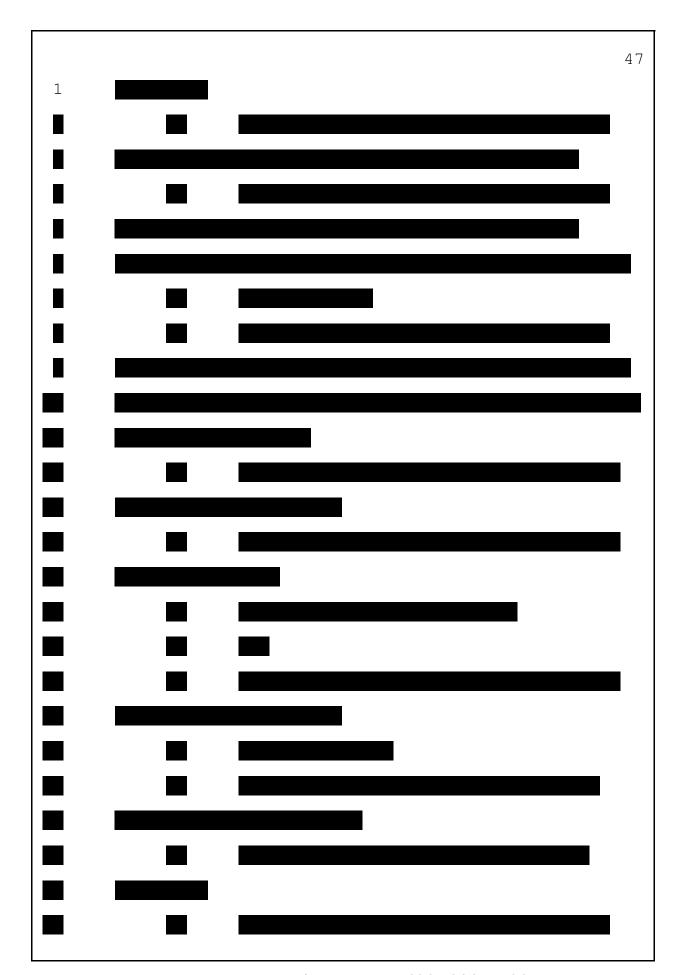




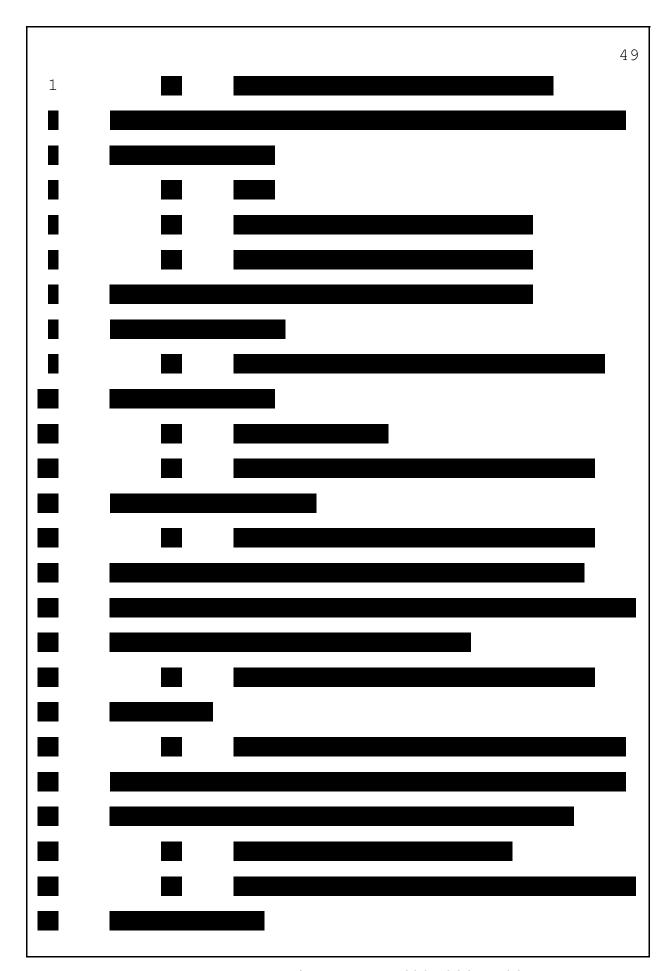


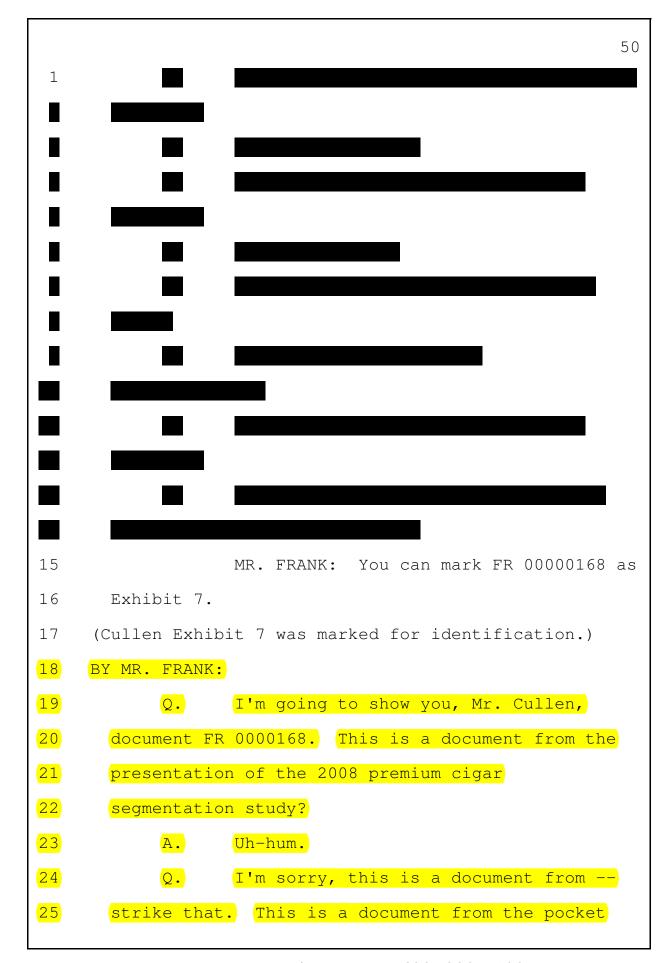
- 1 A. It was put online and went to the
- 2 respondents.
- Q. And did you review the results?
- 4 A. Yeah, that's this. Yes.
- 5 Q. And to what are you referring?
- 6 A. This -- oh, I'm sorry, this is the
- 7 statistics.
- 8 Q. Is that --
- 9 A. The segment banner statistics.
- 10 MR. FRANK: The witness is referring to
- 11 FR 0000428, Excel spreadsheet printout.
- 12 BY MR. FRANK:





```
48
 1
12
                  MR. FRANK: Off the record for a
13
      second.
14
                  (Discussion off the record.)
15
                  (Recess taken.)
16
                  MR. FRANK: Back on the record. I've
17
      provided the witness with a copy of FR 0000100 and
18
      FR 0000231 to 234.
                  MS. RODRIGUES: Are you introducing
19
20
      these as one exhibit?
21
                  MR. FRANK: Yes, this is one exhibit.
22
    (Cullen Exhibit 6 was marked for identification.)
    BY MR. FRANK:
23
24
           Q. Can you please review those documents.
25
                  Yup.
           A.
```



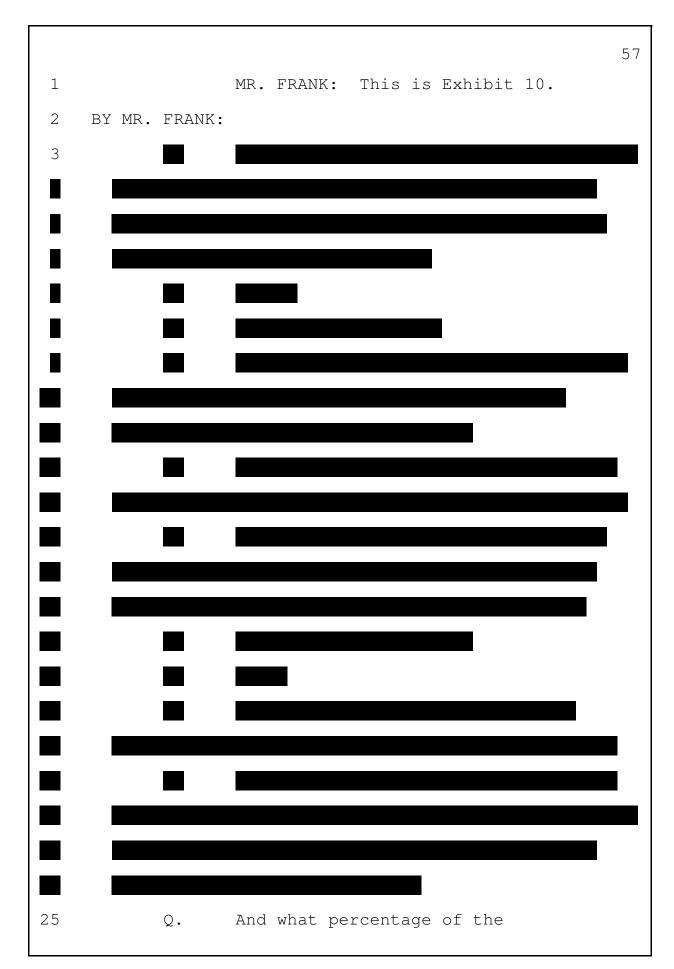


			51
1	charts doc	ument.	
2	Α.	Okay.	
3			
21		MS. RODRIGUES: Objection to form.	
22		MR. FRANK: I'm going to mark	
23	FR 0000221	as Exhibit 8.	
24	(Cullen Exhi	bit 8 was marked for identification.)	
25	BY MR. FRANK		

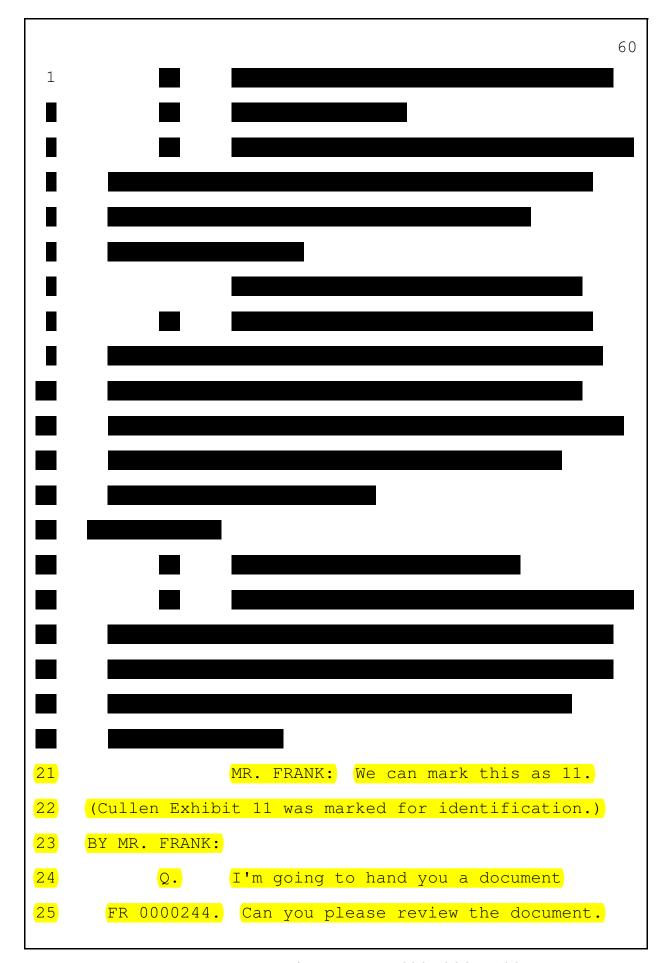
```
54
 1
 2.
                   MR. FRANK: I introduce FR 0000086 as
 3
      Exhibit 9.
     (Cullen Exhibit 9 was marked for identification.)
 5
     BY MR. FRANK:
                   Would those cigar smokers have
18
      difficulty identifying other attributes?
19
20
                   MS. RODRIGUES: Objection to form.
                  Other attributes?
21
            Α.
22
     BY MR. FRANK:
                   Of the cigar, of the cigar that they
23
            Q.
      smoke -- that they purchase?
24
                   You mean is it mild, is it strong?
25
            A .
```

- 1 What attributes are you talking about?
- Q. Where the cigar comes from.
- A. There are no cigar users who would
- 4 think that the U.S. Cohiba comes from Cuba, if
- 5 that's what you're getting at, no matter how
- 6 uninformed they are. They might not know whether
- 7 it comes from the Dominican Republic or Honduras,
- 8 but we have yet to run into anybody who thinks it
- 9 comes from Cuba.
- And what is the basis of that
- 11 statement?
- 12 A. Talking to a cigar users in this study
- and a thousand others about cigar origins.
- Q. Does the 2008 segmentation study ask
- 15 the participants whether they think there's any
- relation between the U.S. --
- (17) A. No.
- 18 -- Cohiba cigar brand --
- 19 A. No. It's so obvious.
- 20 and the Cuban cigar?
- 21 A. It's so obvious we wouldn't ask that.
- Q. Does it ask if there's any licensing
- arrangement between --
- A. Oh, no. No, that would be a really
- silly question to ask a consumer. We did speak

- about -- we did make reference to Cuban cigars from
- Cuba, and I can't remember the exact device we
- 3 used. I think we used the neck band to help people
- 4 distinguish the two cigars so they understood what
- 5 we were talking about.
- But I haven't run into anybody yet who
- 7 has said that they think that any of the cigars
- sold in the U.S. come from Cuba. Most people know
- 9 that it's not allowed -- all people know that it's
- not allowed.
- And why do you say most people?
- 12 A. It was all people.
- What -- and what is the basis of that
- statement?
- 15 A. Talking to cigar users over the past
- ten years.
- MR. FRANK: I'm going to mark as
- 18 Exhibit 10 FR 0000121.
- But they're not going to be able to
- tell you if it was Honduras or Dominican Republic
- that a particular cigar came from.
- (Cullen Exhibit 10 was marked for identification.)
- BY MR. FRANK:
- 24 Q. I show you FR 0000121.
- MS. RODRIGUES: This is Exhibit 10?



- 1 population -- of the U.S. cigar smoking
- population?
- A. Not high. I don't know if it's not
- high, I have no way to know, really. So you were
- saying that -- strike that.
- 6 Q. So did the U.S. cigar consumers --
- 7 strike that.
- Does the 2008 cigar survey attempt to
- 9 track the awareness within the U.S. cigar
- 10 consumer -- within U.S. cigar consumers of the
- Cohiba brand?
- (12) A. Yes.
- And was the awareness strong or weak?
- A. Strong. I don't know, you have the
- numbers. [I'm quessing it was somewhere above 80,]
- 90 percent.
- And do you think that the U.S. --
- 18 strike that.
- 19 A. I think General Cigar did a good job of
- 20 marketing the Cohiba brand in the U.S.
- 21 Do you think that the strong awareness
- of the Cohiba brand cigar within the U.S. cigar
- smokers is an awareness of the General Cigar
- Cohiba or the Cuban Cohiba?
- 25 The General Cigar Cohiba. They've done



```
The purchase locations are divided into
```

- 2 mail order, slash, catalog, online, and at a
- specialty cigar, slash, tobacco store.
- A. Uh-hum.
- 5 Q. Is that correct?
- 6 A. Correct.
- 7 Do the specialty cigar, slash, tobacco
- 8 stores listed here include other type of locations
- 9 where consumers purchase cigars?
- A. Cigar bar.
- 11 Q. A liquor store?
- 12 A. I don't know if we gave them much -- if
- we gave them a choice for liquor -- no, maybe we
- 14 did -- no.
- 15 Q. Would it include --
- 16 A. Don't know. I'm not sure that was an
- option we gave people.
- 18 Would it include convenience stores?
- 19 A. No. As soon as you include convenience
- stores you're inviting people to respond to mass
- 21 market cigars rather than premium cigars. I mean,
- there are gas stations that sell premium hand
- rolled cigars these days.
- Q. Correct.
- 25 A. But, no.

```
62
           Q. Do all of the numbers in that chart add
 1
 2
      up to 100 percent?
 3
                  104. No, they don't add up to 100.
           A .
 4
                  MS. RODRIGUES: In which chart?
                  MR. FRANK: Under purchase location.
 6
           A .
                  But online and specialty cigar stores
7
      are the major -- 71, 91, 100. That adds up to a
      hundred, I don't know.
8
9
                  MS. RODRIGUES: I think they do.
                  I don't think we gave them an option
10
            A .
      about saying do you buy it in convenience stores,
11
12
      do you buy it -- I think we just asked do you do
13
      mail order, online or at a specialty cigar store.
14
     BY MR. FRANK:
15
                  Of the three options provided, are
           Q.
16
       there any -- which is the option -- how many of
17
      the three options provided are physical locations?
18
           A .
                  One.
19
                  Are premium cigars sold at convenience
           Q.
20
      stores?
21
                  Are they ever sold at convenience
           A.
22
      stores? Yes, sometimes.
23
                  Liquor stores?
           Q.
24
                  Yes, sometimes.
           A .
25
                  Drugstores?
           Q.
```

- 1 Not that I know of. Very small
- numbers, I mean. It was ten years ago, it may have
- 3 changed now, I'm not sure on that. This would
- 4 cover almost all of the outlets for premium cigars.
- When you say this, to what are you
- referring?
- 7 A. Mail order, online, specialty cigar
- 8 stores. And that's shifted a lot since then, I'm
- 9 sure. I'm sure online is much larger now than it
- 10 was before. Part of that has to do with the tax
- 11 structure.
- 12 Q. Did this survey -- did the 2008
- segmentation study identify what percentage of
- smokers purchase cigars at different types of
- 15 physical locations?
- 16 A. No, we just said at -- I believe we
- just said at specialty cigar/tobacco stores. The
- normal way to look at the industry is mail order,
- 19 online versus specialty cigar/tobacco stores.
- 20 That's a normal way to look at -- at the category.
- 21 Could you buy a cigar at a golf club?
- 22 Could you buy a cigar -- yeah, there are many
- places you could buy a cigar, but the bulk of
- 24 cigars are sold through those two primary outlets.
- Q. Were the presentations of the 2008

```
64
1
      segmentation study presented to Swedish Match?
 2
           A .
                  Yes.
 3
           Q.
                  Do you know when?
 4
           A.
                  No. The room was very smoky, as I told
 5
      you.
                  Do you remember where it was?
6
           Q .
7
           A .
                  Richmond.
                  Would the presentation have occurred in
8
           Q.
9
    2008?
                  Could have, I'm not sure.
10
           A .
11
                  Do you know who was in the room during
           Q.
12
      the presentation?
13
                  About 30 people.
          A .
14
                  Were they all from Swedish Match?
          Q.
15
          A .
                  No.
16
                  Where else were they from?
          Q.
17
           A .
                  The advertising agency, the promotional
18
     agency.
19
          Q.
                  Who was the advertising agency?
20
                  I don't remember.
           A .
21
                  Who was the promotional agency?
           Q.
22
                  Don't remember.
           A .
23
                  Who else?
          Q.
24
                  Oh, the people from InsightExpress, of
           A .
25
      course.
```

```
65
1
           Q.
                  Anyone else?
 2
                  That's it.
           A.
 3
           Q.
                  Was anyone from General Cigar there?
           A.
                  Oh, yes.
                  And who from Swedish Match attended
           Q.
 6
      that presentation?
7
           A.
                  The president of the company, the --
                  Who was that?
8
           Q.
9
           A .
                  I'm having a brain freeze, sorry. The
      head of market research, the director of premium
10
      cigars and brand managers, promotional managers.
11
12
                  Do you recall any of their names?
           Q.
13
           A.
                  No. Ed Gee.
14
                  Anyone else?
           Q.
                  And Kevin Evers and Kevin Kruper were
15
           A .
16
      there.
17
                  From InsightExpress?
           Q .
18
           A .
                  Yes.
19
           Q.
                  And who was there from General Cigar?
20
           A.
                  General Cigar was Swedish Match at that
21
      point.
22
                  And was there any discussion of the
           Q.
23
      presentation by the participants?
24
           A .
                  Not much. A little, yeah, a few
25
       questions at the end. It was a long presentation.
```

72.

- 1 Q. Any work concerning Cohiba?
- 2 A. No.
- Q. Any work concerning Cuban cigars?
- A. No. She did work for a competitor of
- 5 General Cigar. I'm not sure what that was. We
- 6 wouldn't have shared that information.
- 7 Q. Did she do any work for General Cigar?
- 8 A. She worked with me on several General
- 9 Cigar projects.
- 10 Q. Any concerning Cohiba?
- 11 A. No.
- 12 Q. Any concerning Cuban cigars?
- 13 A. No. Because she had been working for a
- 14 competitor at that point.
- 15 You indicated previously that you had
- done a study concerning Siglo brand?
- 17 A. It was one of the elements of a study
- 18 that I did.
- 19 Q. Did you search your files to see if you
- 20 have a copy of that work?
- 21 A. No.
- Q. Would that study reference Cohiba?
- A. I mean, I found the segmentation study
- for you, dude. No, the question is -- I did not
- see that as being a Cohiba study. I mean, every

- 1 study I ever did would have referenced Cohiba in
- 2 it. You can't do a cigar study without Cohiba
- coming up.
- 4 Q. And why is that?
- One of the most popular brands of cigar
- in the U.S., because it has -- there's 46 percent
- of the people smoke it.
- 8 Q. The document request served on you
- 9 requests all documents concerning General Cigar --
- or the Cuban Cohiba cigar products and cigar --
- and Cohiba brands, whether or not Cohiba was the
- subject of the work. Would you review your files
- to see if --
- 14 A. I'll take a look and see if I can find
- 15 it.
- 16 Q. And any other study concerning the
- 17 Cohiba brand?
- 18 A. I'd have to go through each study to
- see if the word Cohiba was mentioned in the -- in
- 20 the study. It was very common in the study. One
- of the things they liked to do was lay out a lot of
- cigars.
- Even if you were talking about ideas
- that have nothing to do with Cohiba, we would lay
- out a number of cigars, and you do a mock setup and

```
74
1
      see what people would buy; you could pick two
 2
      cigars out of all of these.
 3
                  Cohiba was always in the mix of the
4
      cigars that you could pick, but it was not a Cohiba
 5
      study or a study that had anything to do with
 6
      Cohiba.
 7
                  MR. FRANK: Let's take a five-minute
 8
      break, I want to review.
                  MS. RODRIGUES: Sure.
10
                   (Recess taken.)
                  MR. FRANK: I'm going to mark as
11
      Exhibit 12 a document produced with Bates number
12
13
      KMB 000037. It's a printout of one of the tabs of
14
      an Excel spreadsheet.
15
    (Cullen Exhibit 12 was marked for identification.)
16
    BY MR. FRANK:
17
           A.
                  So you do have the questionnaire.
18
                  Can you please identify?
           Q.
19
           A .
                  This looks like the questionnaire.
20
           Q.
                  When you say the questionnaire,
21
      questionnaire for what?
22
           A .
                  The survey.
23
                  For the 2008 --
           Q.
```

-- survey? Can you identify which

24

25

A .

Q.

Right.

- 1 I'm not sure. But that's the -- that's the
- question from the survey.
- Were the respondents required to click
- on the image of the cigar band?
- A. Yes.
- 6 Q. How do you know that?
- 7 Okay, I don't know. You'll have to ask
- 8 InsightExpress.
- 9 Q. It says you may click on the cigar
- 10 name?
- 11 A. Usually -- no. I don't know. I don't
- 12 know how the mechanics of the questionnaire worked.
- You'll have to talk to somebody who used to be at
- InsightExpress. Everyone in the study that I'm
- aware of picked at least one cigar brand.
- 16 Q. Do you recall what the image of the
- 17 cigar band looked like for Cohiba?
- 18 A. Yup.
- 19 Q. What did it look like?
- 20 A. It looked like the Cohiba -- of course
- 21 there's a black, but it looked like -- like that,
- but without the gold frame on it.
- O. Just the word Cohiba?
- 24 A. Just the word Cohiba. And it was a
- 25 photograph of this. So it would have said Cohiba,

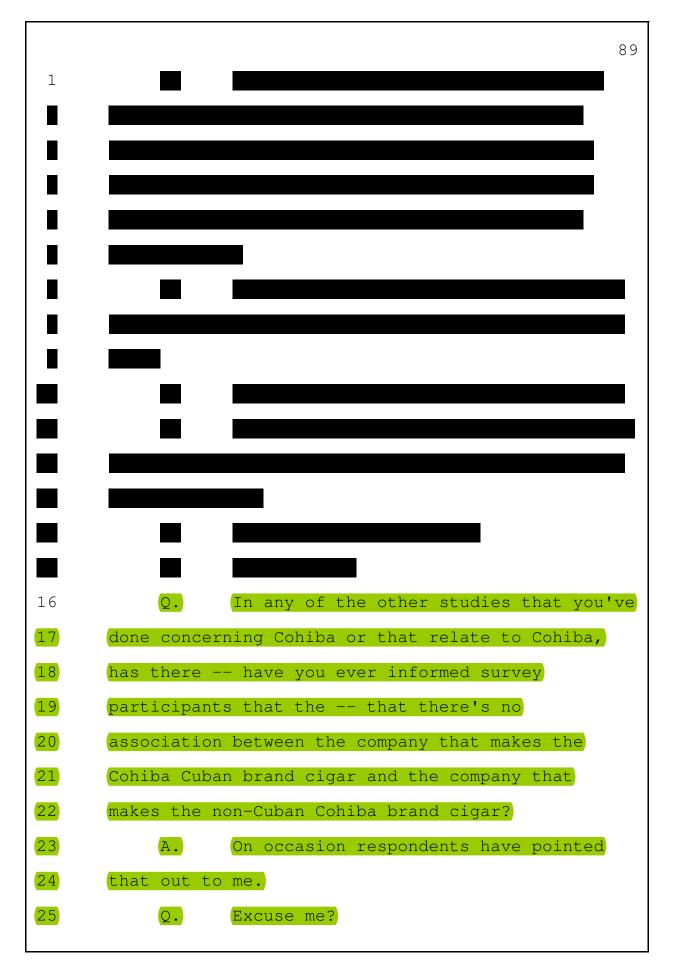
- 1 program that appeared on the screen. I believe
- 2 the -- okay. I would be very disappointed if it
- did not terminate at the fact you were asked to
- 4 pick a cigar band and you didn't pick one.
- Turn to question 68, please. Question
- 68 says, please compare the Cuban brand to its
- 7 Dominican counterpart. If you have not tried
- 8 either one of these Cuban brands of cigars, please
- 9 try to imagine what they would be like and compare
- the Cuban brand to its Dominican counterpart.
- (A.) (Uh-hum.)
- 12 Q. The Cuban brands of cigars in this
- sentence refers to Cuban brand and Dominican
- counterpart?
- MS. RODRIGUES: Objection to form.
- 16 BY MR. FRANK:
- Does the Cuban brands of cigar in this
- 18 sentence refer to the Cuban brand and its
- 19 Dominican counterpart?
- A. For two brands, yes. Yes. I believe
- the two brands were Montecristo and Cohiba.
- 22 But does this question only refers --
- to what brand -- does this question identify a
- specific brand of cigar?
- Oh, yeah. Okay, this identifies

- Cohiba.
- 2 Q. Does this question identify any other
- 3 brand?
- A. I don't see it here. Oh, yeah, Cuban
- 5 Montecristo.
- Q. Question 68 you're referring to?
- 7 A. No, question 69.
- 8 But question 68, does it refer to any
- 9 brand other than Cohiba?
- 10 No, 68 was purely the Cuban Cohiba
- versus the Dominican counterpart. 69 was the same
- question for the Montecristo brand and the
- Dominican counterpart.
- 14 Q. And both the Cuban brand and the
- Dominican counterpart is identified as Cuban brand
- of cigars, is that correct?
- MS. RODRIGUES: Objection to form.
- 18 A. Correct.
- 19 BY MR. FRANK:
- Q. Did part of the 2008 survey concern the
- 21 Cuban Cohiba cigar brand?
- 22 A. Yes.
- Q. And what impression do U.S. consumers
- have of the Cuban Cohiba cigar brand?
- MS. RODRIGUES: Objection to form.

- 1 A. You could give consumers this junky
- 2 Cuban cigar, and they would tell you it's
- 3 everything that they believe a Cuban cigar should
- 4 be. It's just the forbidden fruit. They're just
- 5 in love with the idea that it's a Cuban cigar.
- Q. U.S. cigar consumers are in love with
- 7 the fact that -- are in love with Cuban cigars?
- 8 A. The idea of Cuban cigars, yes. And
- 9 they'll make it be whatever they want it to be.
- 10 MR. SMITH: And for the record the
- 11 witness is pointing to a --
- 12 A. Yeah, a Guantanamera tourist cigar of
- 13 low quality.
- MR. FRANK: I'll introduce FR 0000366.
- (Cullen Exhibit 13 was marked for identification.)
- 16 BY MR. FRANK:
- Can you review the document, please.
- Does this chart indicate U.S.
- consumers' perception of the quality of the Cuban
- 20 Cohiba cigar?
- 21 A. Yes, they perceive it to be higher
- 22 quality.
- 23 Q. Higher quality than what?
- A. Of a higher quality, it doesn't say.
- 25 Q. Does the chart indicate that a question

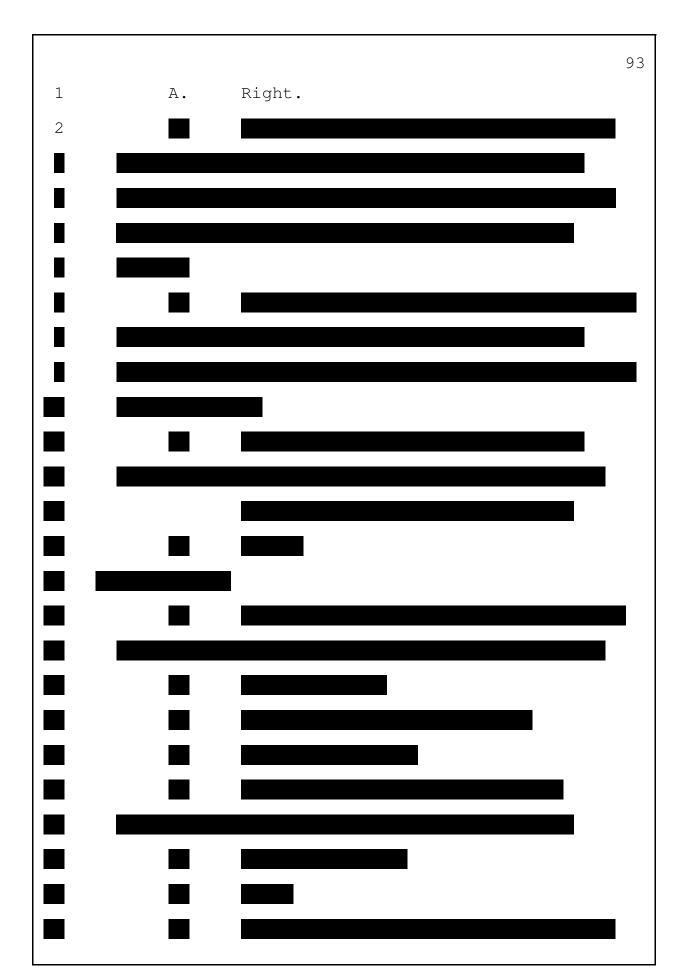
- 1 A. I sup -- because all of the respondents
- 2 were in the U.S. Because earlier on when it
- said -- when it asked about what cigars you used,
- 4 they indicated Cohiba or Montecristo. We didn't
- 5 ask them U.S. or Cuban at that point.
- 6 Q. So you don't know?
- 7 A. This is bizarre, but our objective was
- 8 to talk to people -- our objective was to talk to
- 9 people who currently used Montecristo or Cohiba
- 10 cigars sold legally in the U.S. and see -- among
- 11 those people who had tried a Cuban cigar, get their
- 12 opinion of a Cuban cigar.
- 13 Q. So what is -- to return, what is the
- U.S. cigar consumers' perspective of the quality
- of the Cuban Cohiba brand cigar compared to the --
- 16 A. We didn't give them a comparison.

88 Did that refer -- did that subpoena 1 Q. refer to any of your Cohiba related work? 2 No, I believe it was mass market. We Α. just provided the raw data of whatever we had. 5 Q. So can you review Exhibit -- what exhibit number is that? 6 7 **A**. This one, 12. Yeah, Exhibit 12. Do any of the 8 Q. 9 questions inform the survey participant that the Cuban Cohiba brand cigar and the non-Cuban Cohiba 10 brand cigar are produced by different companies? 11 12 Α. No, but it differentiates between those 13 two cigars. 14



- 1 On occasion the respondents have
- pointed that out to me.
- But as part of your work, have you ever
- 4 informed the participants that there's no
- association between the company that produces the
- 6 Cuban Cohiba brand cigar and the non-Cuban Cohiba
- 7 brand cigar?
- A. I can't recall. Qualitative research
- 9 is whatever -- whatever comes out of my mouth comes
- out of my mouth. But, no, I have not made an
- effort to do that, but we usually don't bring up
- the Cuban cigars.
- The Cuban cigars -- if it comes up, it
- usually comes up on the part of the respondents,
- who are very quick to say it's a totally different
- (16) company.
- 17 Q. Have you ever informed -- in any of
- 18 your studies have you informed participants that
- there is no licensing arrangement between the
- 20 company that makes the Cuban Cohiba cigars and the
- 21 company that makes the non-Cuban Cohiba cigars?
- MS. RODRIGUES: Objection, asked and
- answered.
- 24 A. No. No, there's no -- no.
- 25 BY MR. FRANK:

- 1 A. In the case of Cohiba there's been
- 2 no --
- 3 Q. But you didn't do that?
- 4 A. We didn't do that. We've never had a
- 5 sign that there's any confusion between those two
- 6 brands. I did work for Labatt, and we didn't
- 7 inform anybody that Budweiser that's sold in Canada
- 8 has nothing to do with Budweiser sold in the Czech
- 9 Republic, either. Just would not be part of the
- 10 research.
- 11 MR. FRANK: Let's go off the record.
- Give me another five minutes, I think I'm wrapping
- 13 up on my side.
- MS. RODRIGUES: Okay.
- 15 (Recess taken.)
- 16 A. Can I explain a bit more, or explain
- 17 the difference between the Cuban cigars and the
- 18 Dominican cigars to consumers?
- 19 BY MR. FRANK:
- 20 Q. Can I ask a question first, and then
- 21 maybe it will --
- 22 A. Okay, you can ask your question.
- 23 Q. Refer to Exhibit 10, please.
- 24 A. Okay.
- Q. That's FR 0000121.



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 1
                  MR. FRANK: Off the record for a
      second.
 7
                  (Discussion off the record.)
                  MR. FRANK: I'm going to mark
      FR 0000211.
    (Cullen Exhibit 15 was marked for identification.)
10
    BY MR. FRANK:
11
12
           Q. Can you review that document?
13
                  MS. RODRIGUES: Do you have a copy for
14
     me?
                  MR. FRANK: I'm sorry, didn't I give
15
16
   you one?
17
                  MS. RODRIGUES: Thank you.
18
    BY MR. FRANK:
19
                  Have you reviewed Exhibit 15?
           Q.
20
           A .
                  Yes.
21
           Q.
                  What is the percentage of brand
22
     familiarity attributed to Cohiba on this page?
                  Close to 46, I guess.
23
           A .
24
                  And what about the brand familiarity
      with Macanudo, approximately?
25
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95
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- 1 A. Thirty-eight. It's number three behind
- Cohiba and Montecristo.
- 3 Q. Is it below the 38?
- A. Below the 38.
- 5 And above which percentage?
- A. 37.2, I don't know. It's between 36
- 7 and 38. Before you put too much weight -- before
- 8 you put too much weight behind this chart you might
- 9 note that Bolivars, an obscure brand, and it's
- somehow rated at 36, and it may be a function of
- the way the sample was drawn for the study. So
- that was my first warning in terms of the validity
- of the data that something wasn't right.
- 14 Q. And what is the percentage of brand
- familiarity for Montecristo, approximately?
- A. Forty-two.
- Is it below the 42, or at 42, or above
- 18 42?
- 19 A. It's 40 -- it's close -- I don't know,
- it's between 40 and 42. You could look it up on
- the table, if you want.
- 22 And refer back to Exhibit 10, please.
- Does this help you understand to what the higher
- awareness for Cohiba Montecristo refers to?
- 25 A. Cohiba Montecristo, and the next one

- going to people who have used Cohiba, who have used
- 2 Montecristo, and then they're clicking on that
- label, partially because they've used it.
- 4 Awareness is partially driven by experience, as
- well as other factors.
- So you've got the three biggest brands,
- 7 Cohiba, Montecristo and Macanudo, and depending on
- 8 what size you include of cigars, Macanudo would
- 9 actually be even -- even higher in terms of -- of
- 10 use. So you've got the three most popular cigars
- 11 have the three highest awareness, that's sort of
- (12) basic.
- 13 Q. But you had made a point in your
- presentation that the awareness statistics
- probably relate to awareness of Cuban --
- A. More than the segment that they fall
- in. There are many other Cuban brands on this --
- Cuban mirror brands on this list that didn't have
- the benefit of the awareness, but we knew the
- awareness of the Cohiba and Montecristo is high in
- the U.S., they're the most popular brands in the
- U.S., and we also know that they're the most well
- recognized of the Cuban brands.
- 24 Q. And does this refresh your recollection
- about the reference to the same relationship

- 1 are well differentiated in the consumers' mind;
- 2 they are two separate brands. Does this guy
- 3 benefit from this guy? Sure.
- 4 You're pointing to --
- 5 A. Oh, yeah.
- 6 does the General Cigar Cohiba
- 7 benefit from the Cuban --
- 8 Of course. Just the way Partagas does,
- 9 too, but maybe more so because the recognition of
- the cigar is higher.
- 11 Q. How do they benefit from the Cuban
- cigar?
- 13 A. Image. The Cuban cigars have a
- positive image, and this is the best known Cuban
- 15 cigar. So, I don't know. I think -- I think it's
- definitely a separate brand, it's recognized by the
- 17 consumer as a separate brand.
- 18 Q. But you're saying that the Cuban Cohiba
- impacts the recognition of U.S. cigar consumers in
- their selection of the General Cigar Cohiba brand
- 21 cigar?
- MS. RODRIGUES: Objection to form.
- 23 A. I can't go that deep, I'm sorry. But
- it doesn't hurt, that's for sure. The U.S.
- 25 cigar -- when you -- when you have the two cigars

- 1 side by side, the U.S. cigar will be described as
- 2 fake, imitation, phony.
- 3 BY MR. FRANK:
- 4 Q. You're referring to the U.S. Cohiba
- 5 cigar?
- 6 A. Yes. There's no confusion that it's
- 7 the same cigar. Sorry, I'm making myself a bad
- 8 enough witness so you won't call me for the trial,
- 9 I'm not successful.
- Okay, that's all I wanted to say. I
- just wanted to reinforce that fact, that it's a
- different brand developed differently with
- different images, and the image of the Cuban cigar
- is better than the image of the U.S. cigar.
- But image is a fragile item. If you
- were to bring it to the U.S., the fact that it was
- made by the stoners in the Partagas factory would
- 18 probably greatly diminish your cachet.
- 19 MR. FRANK: Let's go off the record for
- 20 five minutes. I may have another question or two.
- MS. RODRIGUES: I have a few, but it
- 22 shouldn't take long.
- 23 (Recess taken.)
- 24 BY MR. FRANK:
- Q. Have you ever conducted a survey or

```
102
      study in which you've tested the confusion between
 1
      the Cuban Cohiba brand cigar and the General brand
      Cohiba brand cigar?
                   MS. RODRIGUES: Objection.
                  Only through observation.
            A .
     BY MR. FRANK:
            Q.
                   What does that mean, through
       observation?
            A .
                  It means I didn't ask the question, but
10
      I got the answer.
11
            Q.
                   And in what context did you get the
       answer? How many people gave you an answer to
12
13
      support your conclusion?
14
            A.
                  More than a hundred.
15
            Q.
                   Approximately a hundred?
                  More than a hundred.
16
            A .
17
                   Less than 200?
            Q.
18
                  Yeah, about a hundred. It's a hundred
            A .
      out of a hundred, though. I mean, it's a
19
20
      hundred -- it's a hundred, which is a hundred
      percent. Go ahead.
21
                  Within what period of time?
22
            Q.
23
                  Ten years.
            A .
                  Between 2003 and 2013, or some other
24
            Q.
25
       ten --
```

```
Yeah, 2003 and 2013. Anytime you hold
 1
            A .
       up -- anytime you hold up a Cohiba cigar, look at a
       Cohiba cigar, sort with a Cohiba cigar in it,
       somebody in the group will immediately point out,
       that's not the real Cohiba from Cuba, that's from
       the Dominican Republic, or it's an American cigar.
       Happens all the time, unsolicited.
            Q.
                   Do you know anything else about those
       hundred people that made those statements?
10
                   Cigar smokers.
            A .
11
            Q.
                   Would they be categorized as cigar
12
       lovers?
13
            A.
                   They would -- more. Cigar lovers
14
       usually tend to shoot their mouths off, so usually
15
       the person that speaks up is a cigar lover. (So I)
16
       would say more than whatever the percentage is for
17
       cigar lovers, they would represent a larger
```

- percentage of people saying that than -- than they 18
- represent, but it's not exclusive to them. 19
- 20 Q. Apart from self-volunteered statements,
- has there been any other study --21
- 22 No. A .
- -- to test confusion between the Cuban 23 Q.
- Cohiba brand cigar and the non-Cuban Cohiba brand 24
- 25 cigar?

- No, only when people have volunteered
- the information.
- 3 Q. Is there any other -- strike that.
- A. Nobody's ever said that about
- Montecristo, or Partagas or Romeo y Julietta. The
- only things that people differentiate
- 7 between the -- immediately, spontaneously
- 8 differentiate is Cohiba.
- 9 Q. How many people in the 15 years that
- 10 you've been conducting market research -- strike
- 11 that. Did you conduct market research prior to
- working for Censydiam?
- 13 A. Censydiam? No. I have no market
- 14 research experience --
- 15 Q. Prior to your work for Censydiam --
- 16 A. -- prior to working for Censydiam. I
- 17 was a customer. I worked for Unilever for 25
- 18 years.
- 19 Q. And what did you do at Unilever?
- 20 A. Marketing. Canada, the U.S. and Japan.
- I know a little something on brands.
- 22 Q. In the 15 years that you conducted
- 23 market research for Censydiam and Fathom
- 24 Research --
- 25 A. Right.

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1 advertising, and we didn't use -- yeah -- we didn't
```

- 2 use -- and we didn't use referrals. Then when you
- started to use advertising and referrals to build
- 4 your sample you get Bolivar coming out at 30
- 5 percent of something that's not -- not real.
- Of the 100 people that you referred to
- 7 as having made statements concerning confusion,
- 8 did any of those occur in the last four years?
- A. Last four years from now?
- (Q. Yeah.)
- 11 No, I didn't do any research in the
- 12 last four years. My number 450 is probably wrong,
- because that was -- that's more like 1,800 people
- 14 I've talked to on cigars in qualitative research.
- So the hundred would have come out of 1,800. So
- one out of 18 would have spontaneously --
- 17 O. How many do you recall made that
- 18 statement between 2010 and 2013?
- 19 A. I said a hundred out of my 1,800 people
- I was talking to.
- 21 Q. But that was between 1998 and 2013?
- 22 A. Oh, I didn't do any qualitative work
- before -- yeah, we did one. I did a qualitative
- work -- I did a piece of qualitative in conjunction
- with preparation for the quantity, but that --

- 1 that -- it didn't occur there.
- So since I've been working for Fathom
- Research, we did 1,800 individual interviews or
- 4 group interviews, and 100 people, at least,
- 5 spontaneously pointed out the difference between
- 6 those two cigars without being asked. Nobody ever
- 7) pointed out the difference between Partagas,
- 8 Romeo y Julietta, or any of the other mirror
- brands.
- You said you did work for Unilever
- prior to your work for Censydiam?
- 12 A. Yes.
- 13 Q. Please briefly describe that work.
- 14 A. I was vice president of marketing in
- Canada, and I was the managing director in Japan,
- and I was marketing director in the U.S., brand
- manager in the U.S., salesman in the U.S.
- 18 Q. And any work experience prior to
- working for Unilever?
- 20 A. U.S. Navy.
- 21 Q. Any work in marketing prior to
- 22 Unilever?
- A. No. I know a brand when I see it, and
- I know two brands versus one brand when I see it.
- I love it when you work so hard for a

- 1 question.
- Q. What percentage of the hundred who
- indicated -- who made statements concerning
- 4 confusion would you say would be categorized as
- 5 cigar lovers?
- A. Probably half. In a group of cigars
- 7 lovers always -- you have to be controlled, because
- 8 they -- they take over. They'll run the group, if
- 9 I let them.
- 10 Q. And how do you know that? How do you
- 11 know that they would be categorized as cigar
- 12 lovers?
- 13 A. Okay, a cigar lover is a guy who smokes
- cigars every day. And we go through how many
- cigars do you smoke, where do you smoke them. And
- we go through their general knowledge of cigars,
- and those are the guys that, as I said before, know
- which side of the mountain the tobacco was grown
- 19 on.
- Those are the guys that are smoking not
- two cigars a month, but five, six cigars a week.
- Those are the cigar lovers, and you can identify
- them very quickly within the group. And as part of
- doing the research you have to do that, because
- they'll shut everybody else out and dominate the

- 1 conversation. So about half the time those were
- 2 the guys that pointed that out to me.
- And how many of the remaining
- 4 approximately 50, how many were comfort seekers?
- 5 A. It's hard to -- it's hard to categorize
- people by the other groups. The cigar lovers
- 7 really stand out in a situation. The others you're
- 8 more into splitting hairs and we don't really
- (9) categorize each person like that. Cigar lovers
- 10 have a special relationship and personality, so
- they stand out.
- MR. FRANK: Okay, I think I'm done.
- 13 THE WITNESS: Okay, here come the hard
- 14 questions now.
- 15 EXAMINATION
- 16 BY MS. RODRIGUES:
- Okay, let's go back to Exhibit 10,
- which Mr. Frank asked you about just a few minutes
- 19 ago. This is my copy, you can have it.
- And this is the exhibit that states
- that there is higher awareness for Cohiba and
- Montecristo, and then it also goes on to state it
- probably relates to the awareness of the Cuban
- versions of these brands. Do you see that?
- 25 A. Yes.

- 1 Did this 2008 survey measure any of the
- reasons for consumers' awareness of certain
- 3 brands, any brands?
- A. No. The only thing it did measure was
- 5 use, so use could be correlated with awareness, but
- 6 no. Beyond that, no.
- 7 You also mentioned earlier today that
- 8 it was your belief that General Cigar had a very
- 9 effective marketing campaign for its Cohiba cigar,
- is that accurate?
- (11) (A.) (Yes.)
- 12 Q. And that also could drive high degrees
- of awareness, is that accurate?
- (14) (A.) (Yes.)
- 15 Q. Going back to Exhibit 15 which
- Mr. Frank just asked you about recently, which is
- 17 the brand familiarity chart.
- 18 A. Right.
- 19 Q. We discussed earlier Cohiba,
- 20 Montecristo and Macanudo in particular. Are there
- other brands here that have Cuban counterparts?
- 22 A. Yes.
- Q. Which brands?
- A. As far as I know, you've got Punch,
- 25 Davidoff. Oh, I'm in trouble -- Romeo y Julietta,

- 1 Montecristo, Cohiba. Who's over here? I'm not
- 2 sure on some of the others.
- Q. Partagas?
- 4 A. Partagas for sure, Partagas. Padron, I
- 5 believe.
- Q. And the brands that you just mentioned,
- 7 other than Cohiba and Montecristo, do not have the
- 8 same degree of high awareness as Cohiba and
- 9 Montecristo, do you agree?
- 10 A. I agree.
- 11 Q. So can you, in fact, conclude that
- brand awareness has anything to do with a Cuban
- association or any Cuban parallel brand?
- 14 A. I can conclude that brand is -- that
- the Cuban brand association alone will not drive
- awareness. It may help it, but I could not
- conclude that it -- that it's a prime definer of
- awareness.
- 19 Q. You mentioned earlier that you felt
- 20 that there were some issues with the validity of
- 21 the data and that something was not right with the
- 22 data that came back?
- 23 A. Yes.
- Q. Can you explain that further? What
- were your views on the data?

- 1 so that we could read them. Their perception of
- 2 the world is quite different from all other premium
- 3 cigar users, so that distorted the sample.
- 4 Havana Honeys being right next to
- 5 Hoyo de Monterrey, that makes no sense at all.
- 6 They should have all been down here with Acid and
- 7 Kahlua.
- 8 Once again, Acid and Kahlua kind of
- 9 came in -- flavored cigars came in at a very
- 10 strange spot. You never expect it to be next to
- 11 Excalibur, Rum and Punch, it's a whole different
- 12 type of thing. Those type of things caused me to
- say, um, maybe the sample wasn't as good as it
- should have been.
- 15 Q. Earlier you mentioned that of the
- 16 Cohiba users, or of the Cohiba and Montecristo
- users, many believed that they had smoked the
- 18 Cuban versions of those cigars, is that correct to
- 19 say?
- 20 A. Yes.

2.1

1

10

16

17

18

19

20

2.1

- Q. Okay. And Mr. --
- 5 A. It comes from articles in the press 6 about imitation cigars.
- Q. Mr. Frank asked if those counterfeit or 8 fake cigars could be General Cigar cigars, and you 9 said that you could put a band on any cigar, is
- 11 A. Right.

that accurate?

- Q. So, just to be clear, does that mean
 that I could purchase a cigar manufactured by
 General Cigar, or any other company, and take the
 band off and put a counterfeit band on it?
 - A. Right. So you couldn't exclude the fact that they might have purchased a General Cigar cigar, concerning that they represent the majority of the premium cigars sold in the U.S. chances are that that must have happened somewhere along the line.
- 22 But you testified today that you have
- not encountered any consumers who think that the
- genuine General Cigar Cohiba is the same as the
- Cuban Cohiba, is that correct?

- 1 A. I have not encountered anyone who
- 2 believed that. I haven't asked every single
- respondent, but everyone who's volunteered
- information.
- 5 Q. Other than the market research that
- 6 you've done with Fathom and with --
- 7 A. Censydiam?
- 8 Q. -- Censydiam, what other experience
- 9 with premium cigars do you have, if any? Are you
- 10 a user?
- 11 A. No. I'm a reluctant user. Sometimes
- when you do the research you have to smoke a cigar.
- 13 Q. Have you ever attended a trade show?
- 14 A. No.
- 15 Q. So is there any other experience with
- 16 cigars you have other than this -- the research
- that you've done in the past 15 years -- or not
- the past 15 years, but for 15 years?
- 19 A. No.
- Q. I'd like to go back to Exhibit 12,
- 21 which is there.
- 22 A. The questionnaire?
- 23 O. Uh-hum.
- A. Okay. This is tough, because I didn't
- 25 make this -- we reviewed it, but we didn't review

1	CERTIFICATE OF WITNESS							
2	I, MICHAEL CULLEN, do hereby certify that I have							
3	read the foregoing transcript of my testimony, and							
4	further certify that it is a true and accurate record							
5	of my testimony (with the exception of the							
6	corrections listed below):							
7	Page Correction							
8	19 Add "USA" after "Censydiam"							
9	45 Change "hid" to "do not"							
10	59 Change "they" to "cigar Smokers"							
<mark>11</mark>	98 17 Change "Boulevard King" to "Bolivar"							
12	101 Delete "by Stoners"							
13	104 Insect "research" before "consumer"							
14	107 Change "quantity" to "quantitative"							
<mark>15</mark>	108 Change "managing" to "operations"							
<mark>16</mark>	113 Change "Hallelvjah" to "Kahlua"							
<mark>17</mark>	nusolean_							
18	MICHAEL CULLEN							
19	Sworn and subscribed to before me this day							
20	of August, 2017.							
21	Jena fox							
22	Notary Public							
23	My Commission expires: Notary Public							
24	State of New Hampshire							
25	My Commission Expires December 16, 2020							
23	December 10, 2020							

	125
1	CERTIFICATE
2	I, Pamela J. Carle, Registered
3	Professional Reporter, do hereby certify that the
4	foregoing is a true and accurate transcript of my
5	stenographic notes of the deposition of MICHAEL
<u>6</u>	CULLEN, who was first duly sworn, taken at the
7	place and on the date hereinbefore set forth.
8	I further certify that I am neither
9	attorney nor counsel for, nor related to or
10	employed by any of the parties to the action in
11	which this deposition was taken, and further that
12	I am not a relative or employee of any attorney or
13	counsel employed in this case nor am I financially
14	interested in this action.
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18	CONTROL AND/OR DIRECTION OF THE CERTIFYING
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22	Pamela J. Carle, LCR, RPR, CRR
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Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		x : :	G 11 (* N. 02025050
v.		:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 1 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017

whom it is directed. Fed. R. Civ. P. 45(a)(4).

UNITED STATES DISTRICT COURT

for the

District of New Hampshire

Empresa Cubana del Tabaco, d.b.a. Cubatabaco) Pending in the US Patent and Trademark Office
Plaintiff*) Before the Trademark Trial and Appeal Board
V.) In the Matter of Trademark Registration No. 114730
General Cigar Co., Inc. and Culbro Corp.) for the mark COHIBA - Date Registered 2/17/1981) In the Matter of Trademark Registration No. 189827
Defendant) for the mark COHIBA - Date Registered 6/6/1995
SUBPOENA TO TESTIFY AT	A DEPOSITION IN A CIVIL ACTION
To: Michael Cullen, 8	Pewter Ct., Nashua, NH 03063
(Name of person t	to whom this subpoena is directed)
deposition to be taken in this civil action. If you are an o	bear at the time, date, and place set forth below to testify at a organization, you must designate one or more officers, directors, sent to testify on your behalf about the following matters, or
Place:	Date and Time:
77 Central Street, Manchester, NH 03101	06/13/2017 9:00 am
Production: You, or your representatives, must electronically stored information, or objects, and material:	also bring with you to the deposition the following documents, if must permit inspection, copying, testing, or sampling of the
	are attached – Rule 45(c), relating to the place of compliance; ct to a subpoena; and Rule 45(e) and (g), relating to your duty to of not doing so.
CLERK OF COURT	OR ZAO
Signature of Clerk or Deputy	Clerk Attorney's signature
The name, address, e-mail address, and telephone numbe Empresa Cubana del Tabaco, d.b.a. Cubatabaco	er of the attorney representing (name of party) , who issues or requests this subpoena, are:
Lawrence A. Vogelman, 77 Central Street, Manchester, N	NH 03101; Ivogelman@davenixonlaw.com; 603-669-7070
If this subpoena commands the production of documents	issues or requests this subpoena s, electronically stored information, or tangible things before I on each party in this case before it is served on the person to

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

on (date)		ibpoena for (name of ind	ividual and title, if an	ν)		
	☐ I served the s	ubpoena by delivering	a copy to the nan	ned individual as follov	VS:	
8				On (date)	; or	
	☐ I returned the	subpoena unexecuted	because:			
j3	_			States, or one of its off, , and the mileage allow	_	
My fees	are \$	for trave	l and \$	for services, fo	or a total of \$	0.00
	I declare under p	enalty of perjury that t	his information is	true.		
Dațe:				Server's signa	ture	
				Printed name ar	nd title	
				Server's addr	ess	

Additional information regarding attempted service, etc.:

Federal Rule of Civil Procedure 45 (c), (d), (e), and (g) (Effective 12/1/13)

(c) Place of Compliance.

- (1) For a Trial, Hearing, or Deposition. A subpoena may command a person to attend a trial, hearing, or deposition only as follows:
- (A) within 100 miles of where the person resides, is employed, or regularly transacts business in person; or
- (B) within the state where the person resides, is employed, or regularly transacts business in person, if the person
 - (i) is a party or a party's officer; or
- (ii) is commanded to attend a trial and would not incur substantial expense;
- (2) For Other Discovery. A subpoena may command:
- (A) production of documents, electronically stored information, or tangible things at a place within 100 miles of where the person resides, is employed, or regularly transacts business in person; and
 - (B) inspection of premises at the premises to be inspected.

(d) Protecting a Person Subject to a Subpoena; Enforcement.

(1) Avoiding Undue Burden or Expeuse; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The court for the district where compliance is required must enforce this duty and impose an appropriate sanction—which may include lost earnings and reasonable attorney's fees—on a party or attorney who fails to comply.

(2) Command to Produce Materials or Permit Inspection.

- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing, or sampling any or all of the materials or to inspecting the premises—or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the court for the district where compliance is required for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

(3) Quashing or Modifying a Subpoena.

- (A) When Required On timely motion, the court for the district where compliance is required must quash or modify a subpoena that:
 - (i) fails to allow a reasonable time to comply;
- (ii) requires a person to comply beyond the geographical limits specified in Rule 45(c):
- (iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or
 - (iv) subjects a person to undue burden.
- (B) When Permitted. To protect a person subject to or affected by a subpoena, the court for the district where compliance is required may, on motion, quash or modify the subpoena if it requires:

- (i) disclosing a trade secret or other confidential research, development, or commercial information; or
- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(d)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
 - (ii) ensures that the subpoenaed person will be reasonably compensated,

(e) Duties in Responding to a Subpoena.

- (1) Producing Documents or Electronically Stored Information. These procedures apply to producing documents or electronically stored information:
- (A) Documents. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- (B) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form The person responding need not produce the same electronically stored information in more than one form
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery

(2) Claiming Privilege or Protection.

- (A) Information Withheld. A person withholding subpoensed information under a claim that it is privileged or subject to protection as trial-preparation material must:
 - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified, and may promptly present the information under seal to the court for the district where compliance is required for a determination of the claim. The person who produced the information must preserve the information until the claim is

(g) Contempt.

The court for the district where compliance is required—and also, after a motion is transferred, the issuing court—may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena or an order related to it.

In the matter of Trademark Registration No. 1147309 For the mark COHIBA Date registered: February 17, 1981

AND

In the matter of the Trademark Registration No. 1898273 For the mark COHIBA
Date registered: June 6, 1995
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO,
Petitioner,
$V_{\underline{x}}$
GENERAL CIGAR CO., INC. and CULBRO CORP.,
Respondents.

NOTICE OF DEPOSITION

TO ALL INTERESTED PARTIES:

PLEASE TAKE NOTICE that, pursuant to Rules 26, 30 and 45 of the Federal Rules of Civil Procedure and Title 37 of the Code of Federal Regulations Section 2.120, counsel for Petitioner will take the deposition upon oral examination of Michael Cullen in the above-captioned proceeding on Tuesday, June 13, 2017, beginning at the hour of 9:00 a.m. (EST), before a certified shorthand reporter or other person authorized to administer oaths. Said deposition shall be taken at the offices of Nixon Vogelman Barry Slawsky Simoneau Law Firm, 77 Central Street, Manchester, New Hampshire 03101. Said deposition shall be recorded

stenographically and continue from day to day until completed.

Respectfully submitted,

/Lindsey Frank/
Michael Krinsky
David B. Goldstein
Lindsey Frank
RABINOWITZ, BOUDIN, STANDARD,
KRINSKY & LIEBERMAN, P.C.
61 Broadway, 18th Floor
New York, New York 10006
(212) 254-1111
Ifrank@rbskl.com

Lawrence A. Vogelman
Nixon Vogelman Barry Slawsky Simoneau
Law Firm
77 Central Street
Manchester, New Hampshire 03101

Attorneys for Petitioner Empresa Cubana del Tabaco d.b.a. Cubatabaco

CERTIFICATE OF SERVICE

The undersigned certifies that the foregoing Notice of Deposition was served on the following by electronic mail this 27th day of April, 2017:

Andrew L. Deutsch
Kerry A. O'Neill
Rodrigues, Airina
DLA Piper US LLP
1251 Avenue of the Americas
New York, NY 10020
Telephone: (212) 335-4673
andrew.deutsch@dlapiper.com
kerry.o'neill@dlapiper.com
Airina.Rodrigues@dlapiper.com

/Lindsey Frank/_

Lindsey Frank
RABINOWITZ, BOUDIN, STANDARD, KRINSKY &
LIEBERMAN, P.C.
61 Broadway, 18th Floor
New York, New York 10006

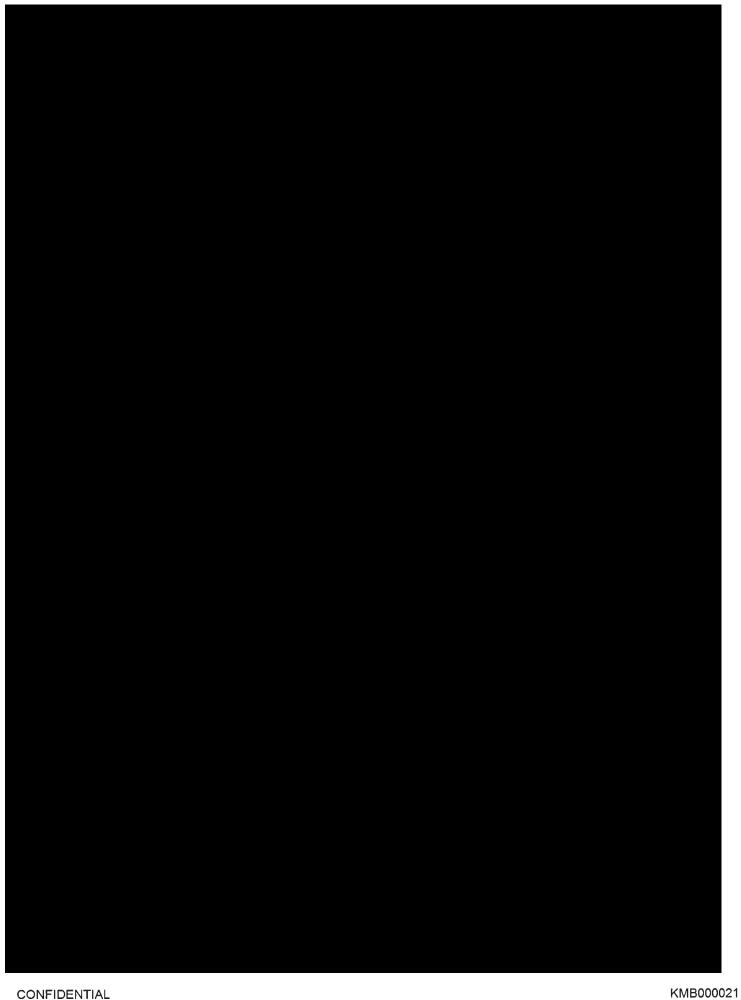
For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

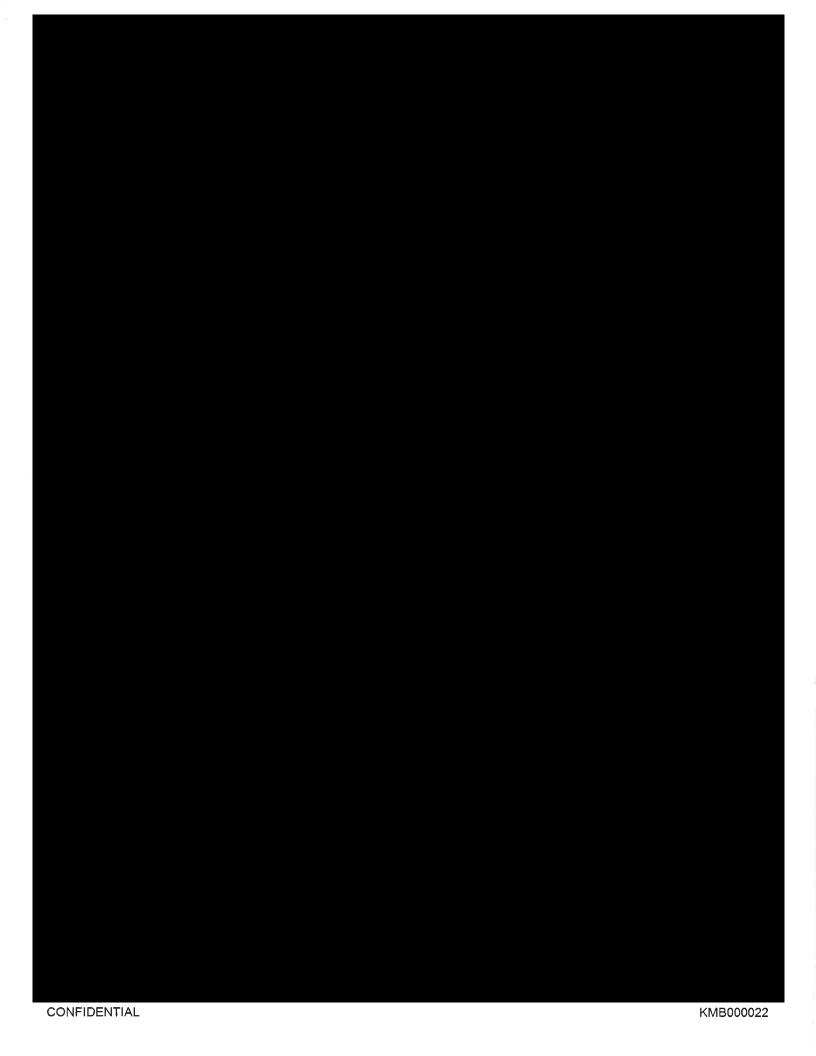
PARTY OFFERING: PETITIONER

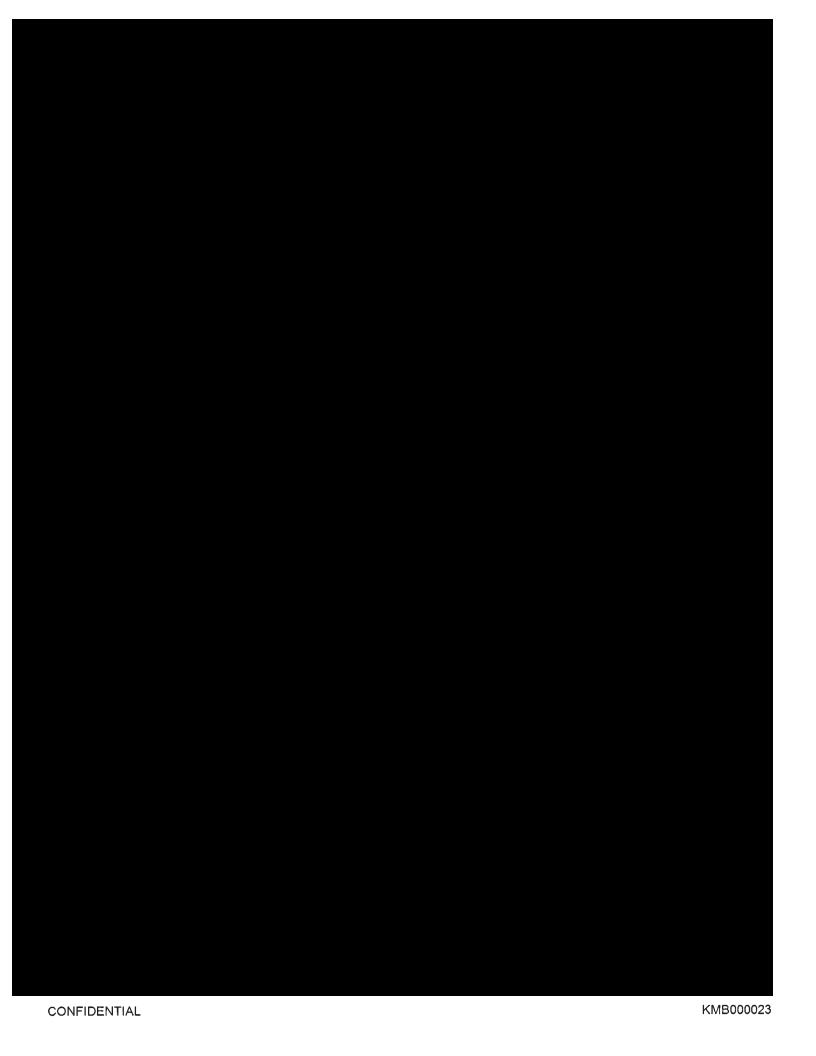
In the matter of Trademark Registration No. 1147309

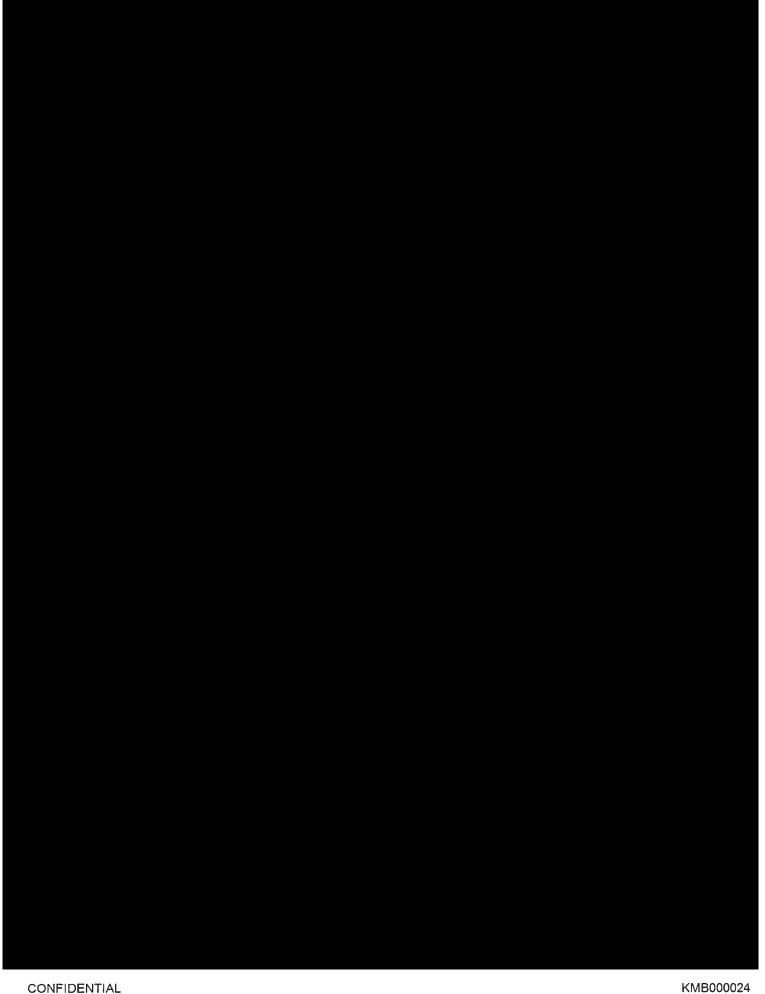
Exhibit 2 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



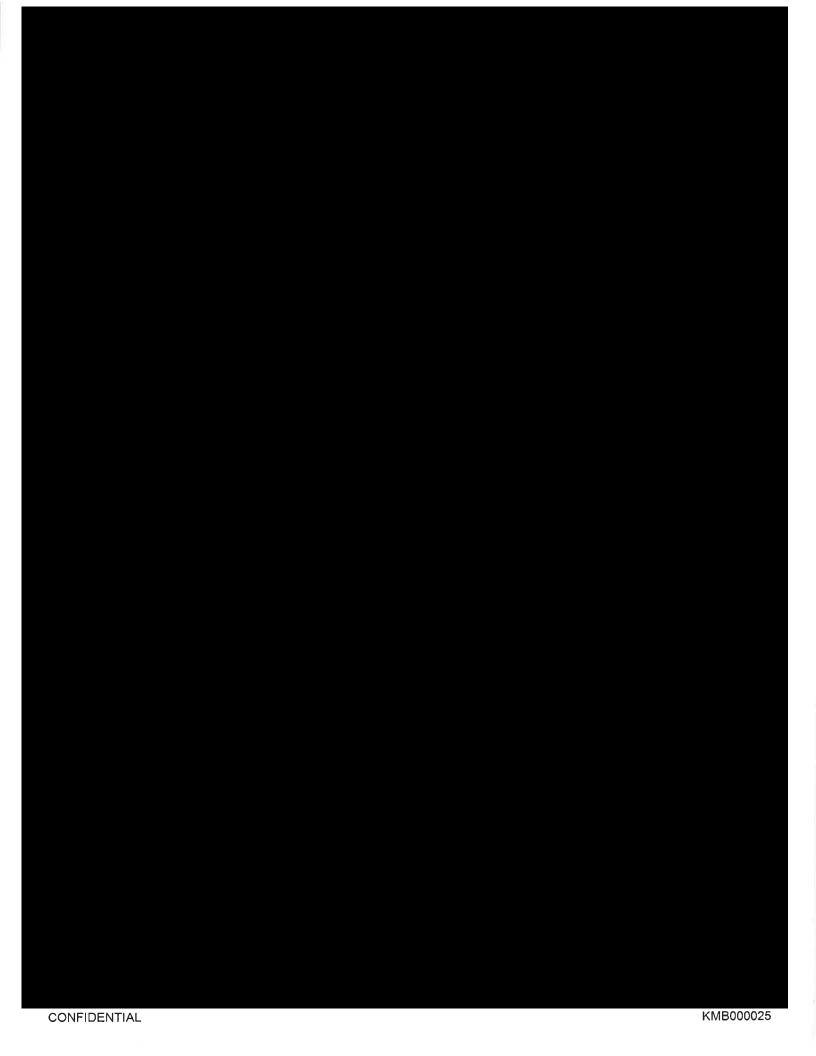








CONFIDENTIAL



For the mark COHIBA Date registered: February 17, 198	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 3 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017

UNITED STATES DISTRICT COURT

for the

District of New Hampshire

Empresa Cubana del Tabaco, d.b.a. Cubatabaco) Pending in the US Patent and Trademark Office
Plaintiff v. General Cigar Co., Inc. and Culbro Corp.) Before the Trademark Trial and Appeal Board) In the Matter of Trademark Registration No. 1147309) for the mark COHIBA - Date Registered 2/17/1981) In the Matter of Trademark Registration No. 1898273
Defendant) for the mark COHIBA - Date Registered 6/6/1995
SUBPOENA TO PRODUCE DOCU OR TO PERMIT INSPECTION	MENTS, INFORMATION, OR OBJECTS OF PREMISES IN A CIVIL ACTION
To: Michael Cullen Marketing Consultant, Inc. dl	ba Fathom Research, 8 Pewter Ct., Nashua, NH 03063
(Name of person to	o whom this subpoena is directed)
Production: YOU ARE COMMANDED to production: YOU are COMMANDED to production or objects, material: Please see attached Exhibit A.	duce at the time, date, and place set forth below the following and to permit inspection, copying, testing, or sampling of the
Place:	Date and Time:
77 Central Street, Manchester, NH 03101	05/12/2017 10:00 am
Place:	e the property or any designated object or operation on it. Date and Time:
The following provisions of Fed. R. Civ. P. 45 at Rule 45(d), relating to your protection as a person subject respond to this subpoena and the potential consequences. Date: 12717	re attached – Rule 45(c), relating to the place of compliance; et to a subpoena; and Rule 45(e) and (g), relating to your duty to of not doing so.
CLERK OF COURT	OR A VON
Signature of Clerk or Deputy	Clerk Attorney's signature
Empresa Cubana del Tabaco, d.b.a. Cubatabaco	er of the attorney representing (name of party) , who issues or requests this subpoena, are:
Lawrence A. Vogelman, 77 Central Street, Manchester,	NH 03101; Ivogelman@davenixonlaw.com; 603-669-7070
If this subpoena commands the production of documents	issues or requests this subpoena s, electronically stored information, or tangible things or the of the subpoena must be served on each party in this case before

it is served on the person to whom it is directed. Fed. R. Civ. P. 45(a)(4).

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

☐ I served the sul	bpoena by delivering a copy to the nat	med person as follows:	
-		on (date)	; or
☐ I returned the s	subpoena unexecuted because:		
		States, or one of its officers or agents, I e, and the mileage allowed by law, in the	
\$			
fees are \$	for travel and \$	for services, for a total of \$	0.00
I declare under pe	nalty of perjury that this information	s true.	
I declare under pe		s true. Server's signature	

Additional information regarding attempted service, etc.:

Federal Rule of Civil Procedure 45 (c), (d), (e), and (g) (Effective 12/1/13)

(c) Place of Compliance.

- (1) For a Trial, Hearing, or Deposition. A subpoena may command a person to attend a trial, hearing, or deposition only as follows:
- (A) within 100 miles of where the person resides, is employed, or regularly transacts business in person; or
- (B) within the state where the person resides, is employed, or regularly transacts business in person, if the person
 - (i) is a party or a party's officer; or
- (ii) is commanded to attend a trial and would not incur substantial expense

(2) For Other Discovery. A subpoena may command

- (A) production of documents, electronically stored information, or tangible things at a place within 100 miles of where the person resides, is employed, or regularly transacts business in person; and
 - (B) inspection of premises at the premises to be inspected

(d) Protecting a Person Subject to a Subpoena; Enforcement.

(1) Avoiding Undue Burden or Expense: Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The court for the district where compliance is required must enforce this duty and impose an appropriate sanction—which may include lost earnings and reasonable attorney's fees—on a party or attorney who fails to comply.

(2) Command to Produce Materials or Permit Inspection.

- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections: A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing, or sampling any or all of the materials or to inspecting the premises—or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the court for the district where compliance is required for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

(3) Quashing or Modifying a Subpoena.

- (A) When Required. On timely motion, the court for the district where compliance is required must quash or modify a subpoena that:
 - (i) fails to allow a reasonable time to comply:
- (ii) requires a person to comply beyond the geographical limits specified in Rule 45(c);
- (iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or
 - (iv) subjects a person to undue burden.
- (B) When Permitted. To protect a person subject to or affected by a subpoena, the court for the district where compliance is required may, on motion, quash or modify the subpoena if it requires.
- disclosing a trade secret or other confidential research, development, or commercial information; or

- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(d)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
 - (ii) ensures that the subpoenaed person will be reasonably compensated.

(e) Duties in Responding to a Subpoena.

- (1) Producing Documents or Electronically Stored Information. These procedures apply to producing documents or electronically stored information:
- (A) Documents. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- (B) Form for Producing Electronically Stored Information Not Specified If a subpocna does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form. The person responding need not produce the same electronically stored information in more than one form.
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a prolective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

(2) Claiming Privilege or Protection.

- (A) Information Withheld. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:
 - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information under seal to the court for the district where compliance is required for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(g) Contempt.

The court for the district where compliance is required—and also, after a motion is transferred, the issuing court—may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena or an order related to it.

EXHIBIT A

DEFINITIONS AND INSTRUCTIONS

DEFINITIONS

- 1. As used in this Subpoena, the term "General Cigar" refers to respondent General Cigar Co., Inc., any predecessor corporation or entities (including Culbro Corp.), any parent corporation, including, without limitation, Swedish Match AB or Scandinavian Tobacco Group, and any of the current or former principals, shareholders, directors, officers, employees, agents or representatives, and all Persons acting on its behalf.
- 2. The term "Person" shall mean any natural person or entity, including but not limited to any business, legal, governmental entity or association.
- 3. The term "Document" shall be given the meaning defined by Fed. R. Civ. P. 34 and as used herein shall include anything coming within the definition of "writings" and "recordings" as set forth in Federal Rule of Evidence Rule 1001(1) including, but not limited to any handwriting, typewriting, printing, photostating, photographing and every other means of recording upon any tangible thing any form of communication or representation, including letters, words, pictures, sounds or symbols, or combinations thereof. It includes the original, all copies thereof, whether signed or unsigned, and drafts used to prepare any document described herein. It includes all agreements, contracts, communications, correspondence, letters, telegrams, telexes, e-mails, messages, memoranda, notes, records, reports, books, summaries or other records of telephone conversations or interviews, summaries or other records of telephone conversations or interviews, summaries or other records of personal conversations, minutes or summaries of other records of meetings or conferences, summaries or other records of negotiations, other summaries, diaries, diary entries, calendars, appointment books, time records, instructions, work assignments, visitor records, forecasts, statistical data, statistical statements, financial statements, work sheets, work papers, drafts, graphs, maps, charts, tables, analytical records, consultants' reports, appraisals, bulletins, brochures, pamphlets, circulars, trade letters, press releases, notes, notices, marginal notations, notebooks, statements, lists, journals, advertising, recommendation, files, including personal files, printouts, compilations, tabulations, confirmations, envelopes or folders or similar containers, vouchers, analyses, studies, surveys, transcripts of hearings, transcripts of testimony, expense reports, microfilm, microfiche, articles, speeches, tape or disc recording, sound recordings, video recordings, film, tape, photographs, programs, data compilations from which information can be obtained (including matter used in data processing), and other printed, written, handwritten, typewritten, recorded, stenographic, computer-generated, computer-stored, or electronically stored matter, computer hard drives or magnetic tapes and all directories, files, and bits of electronic data stored thereon, of however and by whomever produced, prepared, reproduced, disseminated, or made.
- 4. Computer generated or stored Documents, including computer files or data, electronic mail, and information stored on hard disk which has been erased but is retrievable constitute "Documents" within the meaning of the above definition. An inspection of your computer system may be necessary to assure compliance with this Subpoena.
 - 5. The term "Communication" means not only oral communications but also any

"Documents" (as such term is defined above), whether or not such document or the "information" contained therein was transmitted by its author to any other Person.

- 6. The terms "concerning," "relates to" or "thereto", "relating to" or "thereto" when used in connection with any act, action, activity, accounting, practice, process, occurrence, occasion, course of conduct, contractual provision or document, happening, relationship, scheme, conference, discussion, development, service, instance, incident, event, etc., means used or occurring or referred to in the preparation therefore, or in the course thereof, or as a consequence thereof, or referring thereto.
- 7. The connectives "and" and "or" shall be construed conjunctively or disjunctively as necessary to bring within the scope of the Interrogatory all responses that might otherwise be construed to be outside its scope.

INSTRUCTIONS

- 1. If you object to any of this Subpoena, state in writing with specificity the grounds of your objections. Any ground not stated shall be waived. If you object to a particular portion of this Subpoena, you shall respond to so much of this Subpoena as to which there is no objection and state with specificity the grounds of the objection.
- 2. If you withhold any Communication, Document or part thereof that is responsive to any part of this Subpoena on grounds of attorney-client privilege, attorney work product doctrine or any other privilege, doctrine or basis whatsoever, state in writing with specificity:
 - a. the date of the Document or Communication;
 - b. the type, title and subject matter of the Document or Communication sufficient to assess whether the assertion of privilege is valid;
 - c. the name of the Person or Persons who prepared or signed the Document or engaged in the Communication;
 - d. the names and positions of any intended or actual recipients of the Document or Communication;
 - e. each Person now in possession of the original or a copy of the Document or Communication;
 - f. the particular privilege, doctrine or other basis for withholding the Document or Communication; and
 - g. the grounds for applying such privilege, doctrine or other basis to the Document or Communication withheld.
- 3. Responses to this Subpoena shall include all Documents or Communications in your possession, custody or control, including any Documents or Communications in the possession, custody or control of any Persons subject to your control.

- 4. If a Request calls for information that is unavailable to you in the requested form, but is available in another form or can be obtained, in whole or in part, from information in your possession, so state and either supply the requested information in its available form or supply the other information from which the requested information can be obtained.
- 5. The fact that an investigation is continuing or that discovery is incomplete shall not be a justification for failing to respond to this Subpoena based on the knowledge or information that you possess at the time you respond to this Subpoena. If an investigation is continuing or discovery is not complete with respect to the matter inquired into by any Request, so state in your response to that Request.
- 6. If you incorporate by reference facts contained in other Documents, you shall identify such Documents and attach to the responses complete copies thereof.
- 7. If you assert that any Document or Communication that is responsive to this Subpoena has been lost or destroyed, or is otherwise no longer in your custody or control, you must set forth the contents of said Document or Communication, the location of any copies of said Document or Communication, the date of such destruction, the Person authorizing such destruction and the Person disposing of the Document or Communication
- 8. If you cannot respond fully to a Request after exercising due diligence to secure the information requested, or do not have information responsive to any part of a Request, you must so state and describe in full your efforts to obtain the information requested, and respond to the Request to the fullest extent possible. If a qualified response to a Request must be given, you shall respond to the Request as directly and fully as possible and state fully the reason that such qualification is necessary.
- 9. If the identity of a Document responsive to a Request is not known, then that lack of knowledge must be specifically indicated in the response. If any information requested is not in your possession, but is known or believed to be in the possession of another Person, then identify that Person and state the basis of your belief or knowledge that the requested information is in such Person's possession.
- 10. When a Request does not specifically request a particular fact, Document or Communication, but such fact, Document or Communication is necessary to make the response comprehensible, complete or not misleading, the Request should be deemed to include a specific request for that fact, Document or Communication.
- 11. All Documents are to be produced as they are kept in the ordinary course of business so that one can ascertain the files in which they were located, their relative order in the files and how the files were maintained.
- 12. If, in responding to any of the Requests, you encounter any ambiguity in construing either the Request or a definition or instruction relevant to it, set forth the matter deemed ambiguous and the construction selected or used in responding to the Request.
- 13. Unless otherwise specified, the time period covered by this Subpoena is from January 1, 2003 through the present.

DOCUMENT REQUESTS

REQUEST NO. 01:

All Documents and Communications related to Michael Cullen Marketing Consultant, Inc. dba Fathom Research's work in 2007 to 2008 in connection with market research undertaken for General Cigar or Swedish Match concerning premium cigars, including, without limitation, any segmentation study and including, without limitation, any memoranda, analyses, emails, transcripts of interviews or focus groups, underlying data, questionnaires, verbatim responses, descriptions of methodologies used, or other Documents related to the same.

REQUEST NO. 2:

All Documents and Communications, including, without limitation, any memoranda, analyses, emails or other Documents or Communications, concerning General Cigar's or the Cuban COHIBA cigar product(s) and COHIBA brand(s), whether or not COHIBA was the subject of the work.

REQUEST NO. 3:

All Documents and Communications related to Cuban cigar product(s) and brand(s) and that were obtained or created during the course of Michael Cullen Marketing Consultant, Inc. dba Fathom Research's work on the General Cigar, Swedish Match or Insight Express accounts.

Please note:

Petitioner does not seek any billing records.

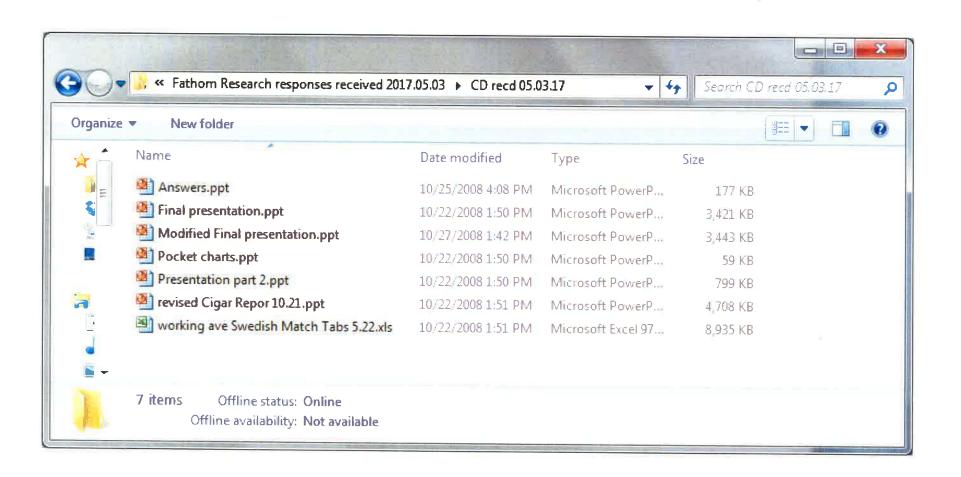
Date registered: February 17, 1981			
AND			
In the matter of the Trademark Regist For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL TAB CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 4 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



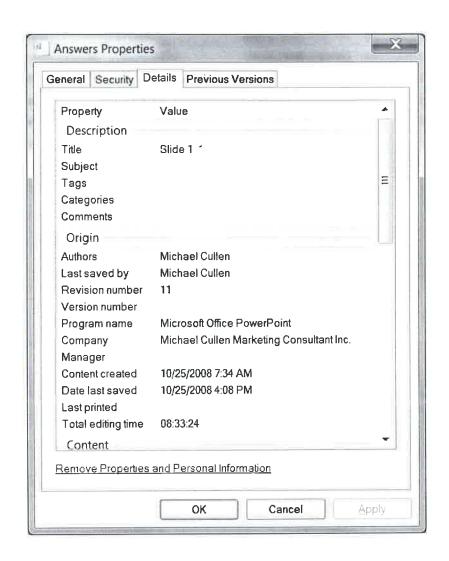


For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	· ·		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

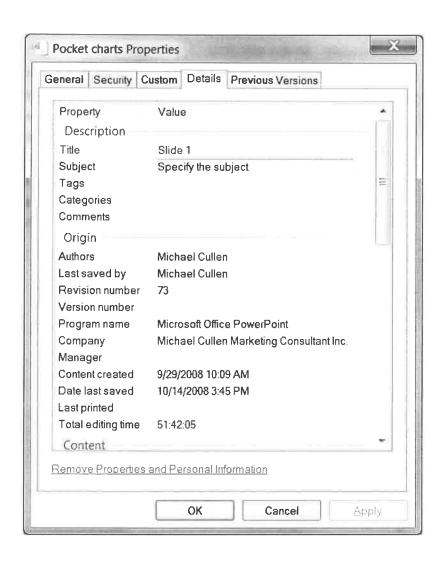
Exhibit 5 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017

















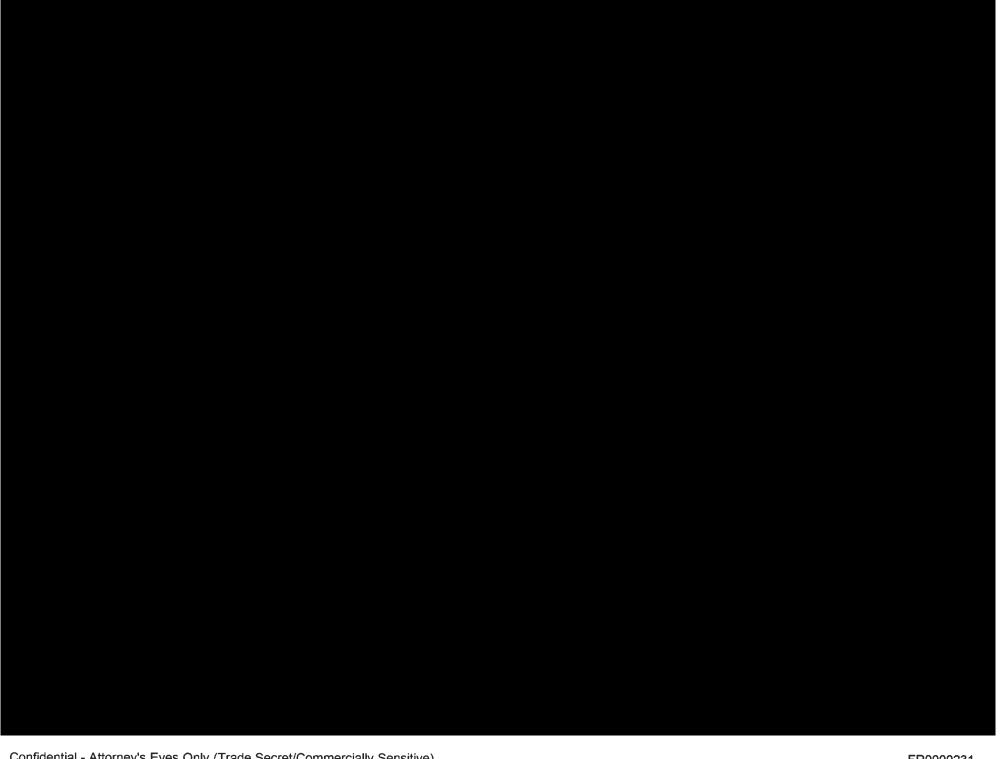
For the mark COHIBA			
Date registered: February 17, 19	981		
AND			
In the matter of the Trademark l For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL		<i>x</i> :	
CUBATABACO,		:	
	Petitioner,	:	G 11 1 3 3 00000000
v.		:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.		:	
	Respondent.	:	
	respondent	:	
		x	
		11	

PARTY OFFERING: PETITIONER

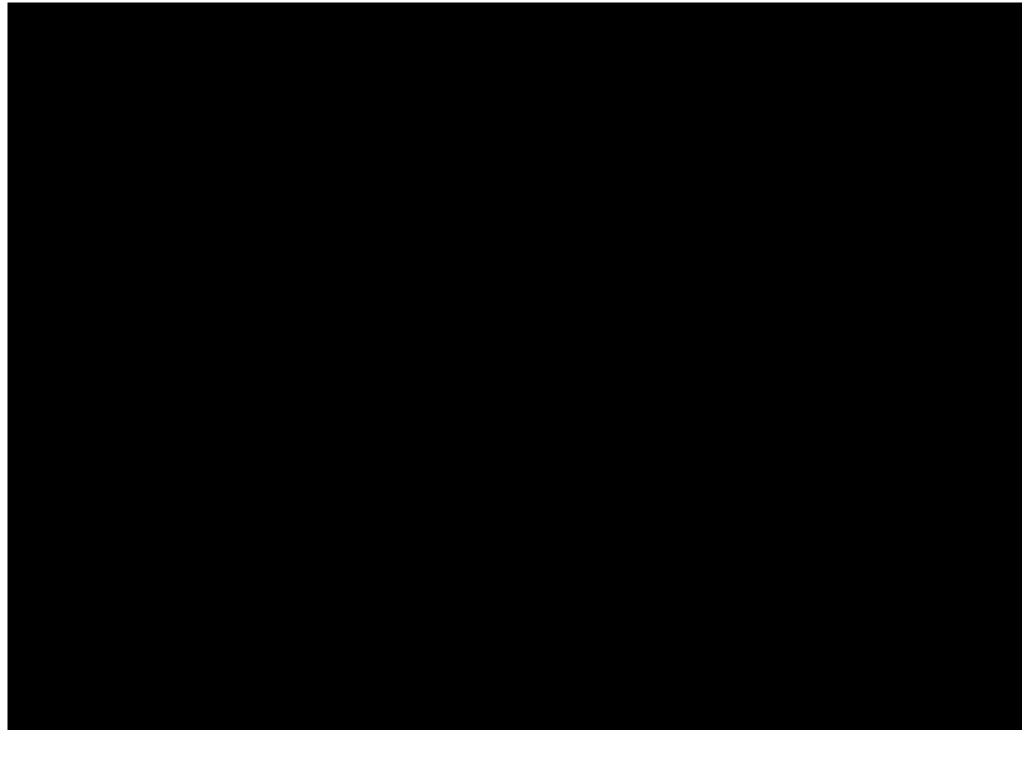
In the matter of Trademark Registration No. 1147309

Exhibit 6 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017











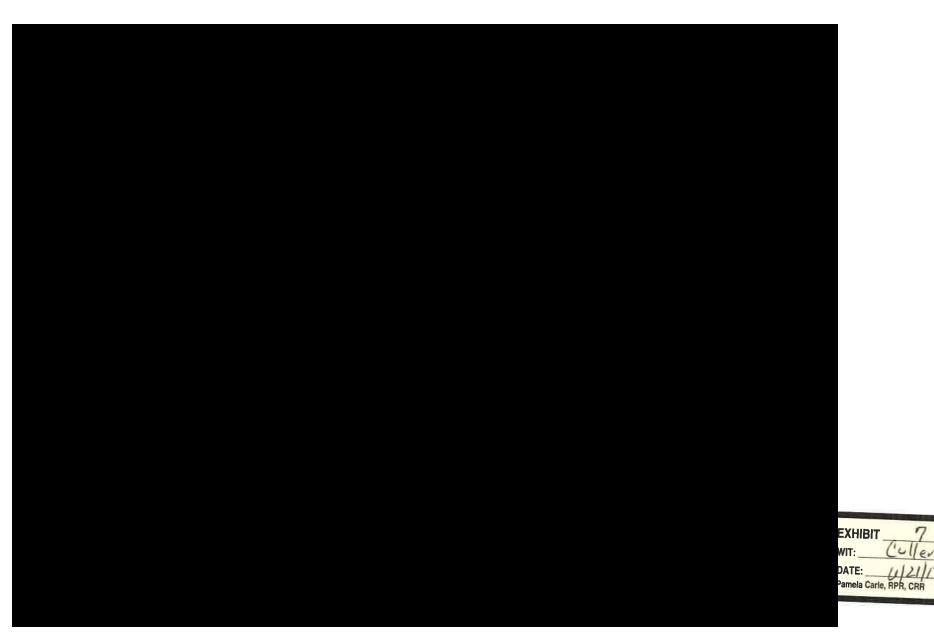
Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.		:	
	Respondent.	:	
		Х	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 7 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



Confidential - Attorney's Eyes Only (Trade Secret/Commercially Sensitive)

Date registered: February 17, 1981			
AND			
In the matter of the Trademark Regist For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL TAB CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 8 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



For the mark COHIBA Date registered: February 17, 198	1		
AND			
In the matter of the Trademark Re For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL T		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : : : : : : : : : : : : : : : : : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 9 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



Date registered: February 17, 1981			
AND			
In the matter of the Trademark Regist For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL TAB CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 10 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017

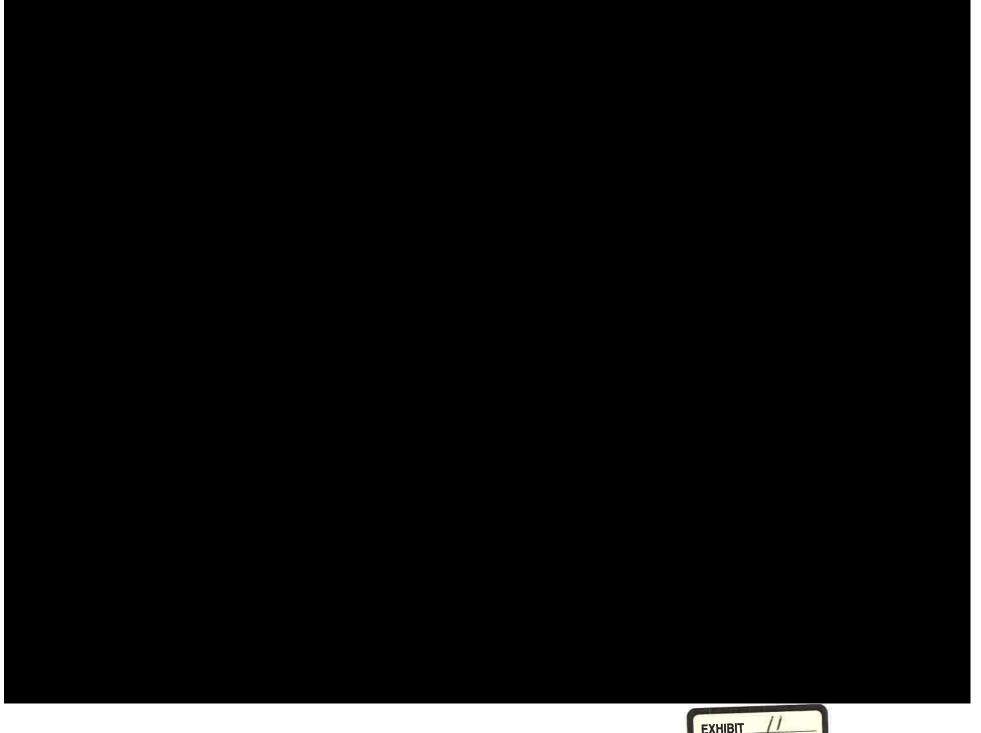


For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	Registration No. 1898		
EMPRESA CUBANA DEL CUBATABACO,	TABACO, d.b.a.	x : :	
V.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		х	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 11 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



Date registered: February 17, 1981			
AND			
In the matter of the Trademark Regist For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL TAB CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 12 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



Thank you for choosing **InsightExpress™** for your marketing and research needs. This Workbook contains the results of your study.

Depending on which version you selected for export, the results are either stored on one worksheet, or each question on a separate Worksheet.

To move between questions, select the appropriate tab below. We suggest you begin by selecting the first tab below--your first question.

To print your results, select File | Print and select "Entire Workbook."

User account: SwedishMatch

Date Requested: 3/30/17 4:28 PM

Survey ID: 131566

Survey Name: Premium Cigar Segmentation 2008

Target Completes: 1150

Completes: 1151

Custom (please call for availability

Target Audience: and pricing)
Survey Status: Completed

Questions 121

 Survey Created:
 4/2/2008 2:48:07 PM

 Survey Launched:
 4/8/2008 3:35:09 PM

 Last View:
 4/23/2008 9:33:53 PM

Questions (click to view)

1) UserID Q121

2) UserID

3) UserID

Thanks for taking the time to participate in our survey. It should take no more than a few minutes to complete. All of your responses will be kept strictly confidential and will only be used for research purposes. Thank you will in advance for your thoughtful input. Please indicate your age.

- 5) Please indicate your gender.
- 6) Do you regularly use hand rolled premium cigars? (usually priced over \$2 for a large cigar / over \$1 for a small cigar)
- 7) How many cigars do you smoke in an average month?

Which of the following brands of cigars have you heard of? You may click on the cigar name to see the image of the cigar band, and click the x in the image window to close the image. Throughout the survey if you wish to see the cigar band again you can click on the highlighted cigar name.

- 9) Regarding the following cigars you have heard of, which of these statements applies to your experience? #surveytable{width: 800px;}. GridColumnLabel{width: 500px; vertical-align:bottom;}
- Of the following brands that you are aware of, please rank your top preferred cigars in order from 1 to with one being the cigar you prefer the most, 2 being the one that you would prefer second and so forth all the
- Please think about what smoking a cigar means to you. In the list below, you will find a number of statements that other cigar smokers have made with respect to smoking cigars. Please respond by deciding how strongly
- 11) you agree or disagree with each statement.

 Below are a number of statements made by other cigar smokers about the ways in which they handle things that deal with cigar smoking, and what they pay attention to while buying cigars. Please respond by deciding
- 12) how strongly you agree or disagree with each statement.



	Below are a number of statements made by other cigar smokers about the ways in which they handle things that deal with cigar smoking, and what they pay attention to while buying cigars. Please respond by deciding
13	below are a number of statements made by other cigar smokers about the ways in which they handle things that deal with cigar smoking, and what they pay attention to while buying cigars. Please respond by deciding how strongly you agree or disagree with each statement.
13	now strongly you agree or disagree with each statement.
1.4	Belaw you will find a list of accessing. Which of these would you consider accessing in which you arise believes
	Below you will find a list of occasions. Which of these would you consider occasions in which you enjoy having a cigar? Please respond by deciding how strongly you agree or disagree with each statement.
	We need a priority script written for three brands: Opus (position 63) Helix (position 13) Helix Remix (position 16) Havana Honeys (position 7) The above 3 qualify if they are users or purchasers (Q9_X>0), everyone Brand 2
	Brand 3
_	Brand 4
_	, Body
_	, Length
	, Thickness
	, Price
_	Thinking of the cigar which of the following attributes best describes the cigar? (Please select one for each row)
30	
_	, Length
32	
_	, Price
_	Thinking of the cigar which of the following attributes best describes the cigar? (Please select one for each row)
_	, Body
_	, Length
40	
41	
	Thinking of the cigar which of the following attributes best describes the cigar? (Please select one for each row)
46	
47	
48	
49	
_	Thinking of the cigar which of the following attributes best describes the cigar? (Please select one for each row)
_	How many occasions in an average month do you smoke a cigar?
54	Thinking about the occasions which you select a cigar to smoke each month, please distribute those occasions across the following.
	For each occasion that you indicated selecting cigars, please indicate the aspects or qualities of the cigar or cigar experience that are important to you for each type of occasion (check all that apply) #SurveyTable {
<u>55</u>	width:800px;} .GridColumnLabel {width: 650px;}
	For each occasion that you indicated selecting cigars, please indicate the aspects or qualities of the cigar or cigar experience that are important to you for each type of occasion (check all that apply) #SurveyTable {
56	width:800px;} .GridColumnLabel {width: 650px;}
	For each occasion that you indicated selecting cigars, please indicate the aspects or qualities of the cigar or cigar experience that are important to you for each type of occasion (check all that apply) #SurveyTable {
57	width:800px;} .GridColumnLabel {width: 650px;}
	In terms of the quality of a cigar, please rank the following countries of origin on a scale from 1 to 7 with 1 being the country of origin with the highest quality cigars, 2 being the country of origin with the second highes
_	When purchasing cigars do you purchase cigars priced
_	When purchasing cigars do you purchase cigars by the
_	Where do you commonly purchase cigars? Please indicate % of cigar purchases 0% to 100%

Page 2 KMB000037.xls

C 2 1	Miles of a consumation most of your calling (mail against 2)
62	Where do you purchase most of your online /mail order cigars?
	If Cuban cigars were legal in the USA and there were two similar cigars available: A.
	rolled outside of Cuba, in a location such as The Dominican Republic, but made from tobacco grown in Cuba.
	How much more would you be willing to pay for A cigar that was hand rolled in Cuba from tobacco grown in Cuba ?
	How much more would you be willing to pay for A cigar that was hand rolled outside of Cuba, in a location such as The Dominican Republic, but made from tobacco grown in Cuba.?
	Have you ever smoked a Cuban cigar? (A cigar that was actually made in Cuba)
67	Have you ever smoked a Cohiba or a Montecristo that was produced entirely in Cuba?
	Please compare the Cuban brand to its Dominican counterpart. If you have not tried either one of these Cuban brands of cigars, please try to imagine what they would be like and compare the Cuban brand to its
68	Dominican counterpart. Is the Cuban Cohiba brand
	Please compare the Cuban brand to its Dominican counterpart. If you have not tried either one of these Cuban brands of cigars, please try to imagine what they would be like and compare the Cuban brand to its
69	Dominican counterpart. Is the Cuban Montecristo brand
70	What would you expect the price of the Cuban cigar brands to be compared to the currently available cigars brands in the US, if the embargo were lifted and Cuban cigars were legally available for purchase in the US?
	If Cohiba and Montecristo cigars from Cuba were to become legally available in the USA and sold for about \$2 more than their Dominican counterparts, how likely would you be to buy them?
_	How often do you think you might smoke a Cuban cigar if legally available at \$ 2 more than their Dominican counterparts?
74	Which do you use more often, Hoyo de Monterrey or Hoyo de Monterrey Excalibur? You may click on the cigar name to see the image of the cigar band, and click the x in the image window to close the image.
	Which of the following brands in the Hoyo de Monterrey line have you ever used?
_	Compared to Hoyo de Monterrey, the Hoyo de Monterrey Excalibur is
_	What would be a fair price for the following cigars?
=	Which of the following categories includes your age?
_	What is the highest level of education you completed?
_	What is your annual household income?
_	In which state do you currently live?
_	How much time do you spend on-line using the Internet during an average week?
==	Do you have unrestricted access to the Internet
_	Please indicate to what extent you do the following
	Do you ever use the computer to find out about cigars?
_	What sites do you visit to find out about cigars?
	Which magazines do you read regularly? (Please check all that apply)
	Do you drink alcoholic beverages?
	Please indicate the frequency in which you drink the following type of alcoholic beverages.
	What sports do you like to watch? (Select all that apply)
	From those sports you have chosen which do you like watching the most? (Select one)
	What are your favorite leisure activities? (Please select all that apply)
	Do you speak Spanish?
_	Which of the following statements applies to your cigar smoking?
_	Hidden - Max Ranking for Q9
_	Conjoint Task
	Conjoint Task
2	t conjunction

Page 3 KMB000037.xls

- 100) Conjoint Task
- 101) Conjoint Task
- 102) Conjoint Task
- 103) Conjoint Task
- 104) Conjoint Task
- 105) Conjoint Task
- 106) Conjoint Task
- 107) Conjoint Task
- 108) Conjoint Task
- 109) Conjoint Task
- 110) Conjoint Task
- 111) Conjoint Task
- 112) Conjoint Task
- 113) After carefully
- 114) After carefully
- 115) After carefully 116) After carefully
- 117) After carefully
- 120) Which of the
- 121) Uploaded

Page 4 KMB000037.xls

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February	y 17, 19	981			
AND					
In the matter of the Trade For the mark COHIBA Date registered: June 6,	1995				
EMPRESA CUBANA CUBATABACO,				x : :	
	v.	Petitione	r,	: :	Cancellation No. 92025859
GENERAL CIGAR CO.	, INC.	Responde	ent.	: : :	
				X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 13 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		X : :	G 11 (* N. 02025050
v.		: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 15 to the TTAB Discovery Deposition Transcript of Michael Cullen, dated June 21, 2017



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Date registered: February 17, 19	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995	· ·		
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.		:	
	Respondent.	· : :	
		X	

PARTY DESIGNATIONS*: Petitioner's Designations During Its Trial Period—Yellow or Pink Respondent's Designations During Its Trial Period—Green Petitioner's Designations During Its Rebuttal Period—Blue

> Designated TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017 Part 1 of 6

^{*} Designations made pursuant to the marking and filing procedure the Board has previously approved, TTABVUE Nos. 165, 157, 138, 137, 135 and 132.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
                        BEFORE THE
           TRADEMARK TRIAL AND APPEAL BOARD
In the matter of Trademark
Registration No. 1147300 for
the mark COHIBA,
Date registered 2/17/81,
AND
In the matter of the Trademark )
Registration No. 1898273 for
the mark COHIBA,
Date registered 6/6/95.
EMPRESA CUBANA DEL TABACO,
d.b.a. CUBATABACO,
Petitioner,
vs.
GENERAL CIGAR CO., INC., and
CULBRO CORP.,
Respondents.
         CONFIDENTIAL - ATTORNEYS' EYES ONLY
          THE DEPOSITION OF MICHAEL HARRIS
            Taken on behalf of Petitioner
                 September 14, 2017
            Jo Ann Sturm, CSR, CCR, RPR
            STURM REPORTING SERVICES, INC.
                  2144 Gray Avenue
                St. Louis, MO 63117
                   (314) 780-2816
```

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20	Exhibit 6
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25	

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1	
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4	Email string
56	Exhibit 26219 Email string
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8	Exhibit 28
9	
10	
11	
12	
13	
14	
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16	
17	
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19	
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21	
22	
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24	
25	

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Page 5
 1
      IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
                             BEFORE THE
2
               TRADEMARK TRIAL AND APPEAL BOARD
4
5
    In the matter of Trademark
    Registration No. 1147300 for
6
    the mark COHIBA,
    Date registered 2/17/81,
8
    and
9
    In the matter of the Trademark )
    Registration No. 1898273 for
10
    the mark COHIBA,
    Date registered 6/6/95.
11
12
13
    EMPRESA CUBANA DEL TABACO,
    d.b.a. CUBATABACO,
14
    Petitioner,
15
    vs.
16
    GENERAL CIGAR CO., INC., and
17
    CULBRO CORP.,
18
    Respondents.
                   THE DEPOSITION OF MICHAEL HARRIS,
19
    produced, sworn, and examined on behalf of the
    Petitioner, on Thursday, September 14, 2017, between
20
    the hours of 9:11 a.m. and 5:34 p.m. on that day, at
    the law offices of Spencer, Fane, Britt & Browne, LLP,
21
    1 North Brentwood, Suite 1000, St. Louis, Missouri
    63105, before JO ANN STURM, an Illinois Certified
22
     Shorthand Reporter and a Certified Court Reporter
23
    within and for the County of St. Louis, State of
    Missouri.
2.4
2.5
```

	Page 6
1	APPEARANCES
2	The Petitioner was represented by Mr.
3	Lindsey Frank of the law firm of Rabinowitz, Boudin, Standard, Krinsky & Lieberman, P.C., 61 Broadway, 18th
4	Floor, New York, NY 10006.
5	The Respondent was represented by Mr. Andrew L. Deutsch of the law firm of DLA Piper, 2000 Avenue
6	of the Stars, Suite 400, North Tower, Los Angeles CA 90067.
7	Present for the Witness: Mr. Joshua M.
8	Avigad of the law firm of Avigad Law, LLC, 225 S. Meramec, Suite 1021, St. Louis, MO 63105.
9	1014
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
24	
25	

```
Page 7
 1
 2
              MR. DEUTSCH: We're going on the record in
3
    the absence of the witness and the witness's counsel
4
    to record an agreement which I have entered on behalf
5
    of General Cigar with counsel, Mr. Frank, on behalf of
6
    Cubatabaco regarding use of certain confidential
7
    attorneys' eyes only trade secret commercially
8
    sensitive designated documents, documents that have
9
    been so designated in General Cigar's production.
10
              Under the standard protective order, which
    was entered here, there would have to be some
11
12
    procedures that would need to be followed to show
    those to the witness. It's not clear the witness
13
14
    would qualify, but we were requested by counsel for
15
    Cubatabaco to show certain such documents to Mr.
16
    Harris in the course of his deposition, and I'm
    putting on the record what we have agreed to.
17
18
              We have agreed to permit Mr. Harris to see
19
    and testify as to any such designated documents which
20
    on their face were prepared by a Moosylvania employee
21
    or sent to one or more Moosylvania employees. We
22
    reserve the right to object to questions with respect
23
    to such documents, but the disclosure will not be an
24
    issue.
25
              In addition, we were asked by counsel for
```

```
Page 8
 1
    Cubatabaco for our consent to show two other documents
2
    to the witness which we have identified as originating
3
    with Moosylvania, and we granted that consent. That's
4
    the limit of what we have consented with respect to
5
    disclosure of the confidential attorney's eyes only
6
    trade secret commercially sensitive documents to this
7
    witness.
8
              MR. FRANK: Do you want to put on the Bates
9
    numbers of the two additional documents? The Bates
10
    numbers for the two documents for which respondent has
    consented to disclosure to Mr. Harris are GENC0018813
11
12
    to GENC0018902. One document. The other is
13
    Bates-numbered GENC0003729 to GENC0003756.
14
                   (The witness and counsel have entered
15
                   the room.)
16
17
                       MICHAEL HARRIS,
18
    of lawful age, being produced, sworn, and examined on
19
    the part of the Petitioner, and after responding "I
    do" to the oath administered by the court reporter,
20
21
    deposes and says:
22
                            * * *
23
                      DIRECT EXAMINATION
24
                         BY MR. FRANK
25
         Q
              Good morning. My name is Lindsey Frank.
```

```
Page 9
    I'm from the law firm of Rabinowitz, Boudin, Standard,
 1
2
    Krinsky & Lieberman, counsel for petitioner in this
3
    matter. Here today also is Andrew Deutsch. He's from
4
    DLA Piper, and he's here representing the respondent,
    General Cigar Company, Incorporated.
5
6
              Mr. Harris, you have counsel present here
7
    representing you today?
8
         A I do.
9
              MR. FRANK: Do you want to identify yourself
10
    for the record?
11
              MR. AVIGAD: Josh Avigad of Avigad Law, LLC.
12
    BY MR. FRANK
13
         So I'll be asking you a series of questions
    today. The reporter here will transcribe the
14
    questions and your answers. If any of the questions
15
16
    are not clear to you, please let me know and I'll try
    to clarify them.
17
18
         A Great.
19
         Q Please note that the reporter needs you to
    answer with words, so speak out loud your responses,
20
21
    try not to --
22
         A Understood, understood.
                   (Exhibit 1 was marked for
23
24
                   identification.)
25
```

```
Page 10
 1
    BY MR. FRANK
              Exhibit 1. This is notice of deposition and
2
3
    the subpoena in this matter.
              MR. DEUTSCH: Let me just ask, are you going
4
5
    to do these as Harris 1?
6
              MR. FRANK: Harris 1.
7
              MR. DEUTSCH: Harris 1.
    BY MR. FRANK
8
9
              Do you want to review the documents, please.
         Q
10
    Are you appearing here today pursuant to this
    deposition -- to this subpoena --
11
12
         A Yes, I am.
13
         Q -- is that correct?
14
              Is there any reason you cannot testify
15
    truthfully today?
16
         A No.
17
             Are you currently taking any medication that
18
    would affect your ability to testify fully and
19
    truthfully today?
20
         A No.
21
         O.
              Are you currently subject to any medical
22
    condition that would affect your ability to testify
    truthfully today?
23
24
         A No.
25
         Q Please describe the schools you attended
```

```
Page 11
 1
    starting with your secondary education.
2
         A I attended the University of Colorado at
3
    Boulder. I have two degrees. My first degree is in
4
    broadcast news. My second degree is called
5
    International Spanish for the Professions.
6
             And is there any concentration during --
7
    during your college/university?
8
         A
             Just the two -- within the two degrees that
9
    I had.
10
         Q Is there any other graduate level education
    that you -- graduate level educational course that
11
12
    you've taken?
13
         A
              No, there is not.
14
             Since completing your education, what
         Q
15
    employments have you held?
16
              Sure. My first was a small marketing
         A
    company called Rainbow Rewards in Denver, Colorado.
17
18
    From there I went to an advertising agency called
19
    Crispin Porter & Bogusky. From there I went to
20
    another advertising agency called the Integer Group.
21
    And six years ago I came to St. Louis to work for
22
    Moosylvania, another advertising agency.
23
         Q Can you please describe how long you were at
    each of these -- how long you were with each of these
24
25
    employers and what your job entailed?
```

```
Page 12
1
             Sure. With Rainbow Rewards I was there
2
    approximately just over a year. I was an account
3
    manager on the sales side. At Crispin Porter &
4
    Bogusky I was a media planner planning media plans for
5
    companies such as Domino's, Best Buy, Jose Cuervo. At
6
    the Integer Group I was an account manager, worked on
7
    companies such as Johnson & Johnson. And then
8
    Moosylvania I'm the vice president of media and we do
9
    advertising, full service digital, traditional. I
10
    plan media for several of these clients, but also run
    a book of business on the account side.
11
12
              So what's your current title at Moosylvania?
13
         A Vice president of media.
14
             How long have you held that title?
         Q
15
             Approximately four or five months.
         A
16
         Q And prior --
             Prior to that, I was the director of media,
17
         A
    full -- so from my full five and a half years I've
18
19
    been the director of media. The last four or five
    months I've been the vice president of media.
20
21
              And was your first position at Moosylvania
         Q
22
    the director of media?
23
         A
             Yes, it was.
24
             And can you describe your responsibilities
25
    as director of media at Moosylvania?
```

Page 13 1 Sure. So day to day I work with clients, 2 planning media strategies. So that starts with how 3 and who we will target, what media channels are 4 appropriate for those brands and then also includes 5 the execution of those media plans, trafficking 6 assets, as well as the analytical reporting post 7 campaign. 8 O. Did your responsibilities change during the 9 course of the time that you were director of media at 10 Moosylvania? 11 A So while I am the director of media, I did 12 mention, as previously stated, I do run a book of 13 business on the account side. So I am the -- as of 14 four years ago the primary lead contact for certain 15 clients within our business, including General Cigar. 16 I also manage a business called Hungry Howie's, a pizza brand. 17 18 And have those job responsibilities changed 19 since becoming vice-president? 20 They have not. A 21 You said you were the primarily lead contact for General Cigar. When did you first become the 22 primary lead contact for General Cigar? 23 24 It was approximately end of 2013, early 25 2014. Prior to me, there was a different point of

```
Page 14
    contact. Her name is Julia Ahrens. She's now at a
1
2
    different agency here in St. Louis.
3
             And prior to becoming the primary point of
4
    contact for General Cigar, did you work on the General
5
    Cigar account?
6
         A I did.
7
         Q When did you begin your work on the General
8
    Cigar account?
9
            Approximately January 2012.
10
         Q As part of your professional
    responsibilities, do you engage in market research?
11
12
              There is some market research involved, yes.
13
         Q For how many years have you engaged in
14
    market research?
15
             Well, since I've been there, I suppose.
16
         And prior to that, did you engage in any
    market research?
17
18
         A Can you define for me what you consider to
19
    be market research?
20
              Well, how about you define it to me, what
         Q
21
    you consider market research.
              That's fair. We would look at what the
22
         A
    competitors are doing in the marketplace, different
23
24
    advertising strategies that we see. You know, I think
25
    that would probably sum up the market research side.
```

```
Page 15
1
              Would you look also at what was -- apart
2
    from what competitors were doing what was happening in
3
    the market concerning the product?
4
         A
             Sure. We look at trends in the marketplace.
5
    Certain companies might be using certain types of
6
    tobaccos from different countries. So, yes, we would
7
    consider that.
8
         O.
              And speaking generally now, when did you
9
    first start engaging in market research as part of
10
    your professional work?
11
             So working on the brand, I would say since
12
    I've been working on the business.
13
              But apart from General Cigar?
14
              Excuse me. So professionally speaking,
         A
    since I've been in advertising I've been engaged in
15
16
    some level of market research for any and all clients
    I've worked on or had contact with in advertising.
17
18
             How long would that be?
19
         A I started in advertising around 2008, 2009,
20
    somewhere in there.
21
         Q
              And what percentage of your work would you
22
    say is dedicated to market research, currently?
              I'm not sure. I'm not sure.
23
         A
24
         In the past, could you estimate?
25
         A
              If you want me to put a percentage to it, I
```

```
Page 16
1
    would give you a range of, I don't know, 10 to
2
    25 percent of my job is involved in some level of
3
    research.
4
         As part of your professional work, do you
5
    work on brand development?
6
         A
              Sure.
7
         Q How many years have you worked brand
8
    development?
9
              Probably the last six years at Moosylvania.
         A
10
    Well, I would also include the Integer Group as well
    on the account side. So the last seven years or so.
11
12
              And how would you define brand development?
13
         A Well, taking a brand and actually building
14
    awareness of that brand within the marketplace,
15
    looking at different creative strategies for the
16
    brand, growing the brand from a sales perspective
17
    through the lens of marketing strategies.
18
              What percentage of your work is currently
19
    dedicated to brand development?
20
              Approximately 10 to 25 percent.
         A
21
         Q And in the past?
22
         A Same, 10 to 25 percent.
              As part of your professional work, do you
23
         Q
24
    work on marketing strategies?
25
         A
              Yes.
```

Page 17 1 0 And how would you define marketing 2 strategies? 3 Well, I would use two different lenses A 4 actually. From the account management side we are the 5 essential liaison representative of our clients when 6 they're not in our office. So we represent their 7 goals and objectives to build those marketing 8 strategies. But on the media side, have a slightly 9 different lens on how I would approach because now 10 we're dealing with paid dollars. The media side -yeah, I'll leave it at that. 11 What would you do -- how is the media side 12 13 different than the account management side? 14 Well, I'm spending physical monies in 15 different channels. I'm working with different 16 vendors to execute media plans to extend the creative message that the marketing side or the account side 17 actually develops and creates. 18 19 Q And what percentage of your work is 20 currently dedicated to marketing strategies? 21 A Probably about 50 percent of what I do is in 22 the marketing strategy side. 23 Q And how much in the past? 24 A Same. 25 Q And does any of this marketing work involve

Page 18 1 social media? 2 Yes. So in the media side, to be clear, not for General Cigar, paid media does not include social. 3 4 For other clients, it does that I work on. But 5 indirectly on the account management side for a 6 company like General Cigar, yes, it would include 7 social media from an organic strategy standpoint. So 8 content creation that we post within their social 9 channels. I have a team that generates and makes that 10 content for our client. 11 Part of your marketing work, does this 12 involve work in digital media? 13 Yes, it does. So on the media side 14 buying -- planning and buying the strategies to 15 execute digital media. On the account side working, 16 yes, also with digital media. Not for General Cigar. We do not place digital media for General Cigar. They 17 had a buyer that worked out of New York named Bob 18 19 Steinhilber who was their primary media point of 20 contact. 21 Q How do you define digital media? 22 A Well, digital media is anything in the 23 digital space that involves perhaps a website over a digital content, yeah. 24 Q 25 Would it include social media?

```
Page 19
1
         A I think you could take an umbrella approach
2
    to that, but I would actually delineate the two.
3
             Would it include the Internet?
         A Yes.
4
5
             And for how many years have you done work in
         Q
6
    social media?
7
         A
              Six years, approximately six years.
8
         O.
              And what percentage of your work would you
9
    say is dedicated to your marketing work in social
10
    media?
              Well, I mean, again, I would include under
11
         A
12
    the digital strategy side of what I do. So it's going
13
    to be in the 25 percent range. Somewhere in there.
14
             And how much in the past?
         Q
15
              So it was zero prior to Moosylvania. So for
    the last six years.
16
17
             And have you ever published any articles
         Q
18
    concerning marketing?
19
         A
            I've written a few blogs, yes.
20
             Where are those located?
         Q
21
         A
             Moosylvania, we have a blog section on our
22
    website. Now, that was on our old website. I don't
23
    know if they are published on our new website which
24
    was launched early this year.
25
              Have you published anywhere else other than
```

Page 20

- 1 on Moosylvania's blog?
- 2 A To my knowledge, no.
- 3 Q Any other --
- 4 A I might have shared -- not published but
- 5 shared marketing articles within social channels such
- 6 as LinkedIn or Twitter and Facebook.
- 7 Q And what were those blogs about, do you
- 8 remember?
- 9 A The last one that I wrote was specifically
- 10 about digital banner ads, display advertising, and
- 11 prior to that, I'm not sure.
- 12 Q Were they about social media, do you
- 13 remember?
- 14 A I do not recall.
- 15 Q Have you ever published any articles or
- 16 blogs or books about social media?
- 17 A I've never published a book, and, again, I'm
- 18 not sure -- as I stated, I'm not sure if any of my
- 19 blogs are on social media.
- 20 In order to prepare for the deposition today
- 21 did you review anything in particular to refresh you
- 22 memory about General Cigar or Cohiba?
- 23 A I read through email chains that were back
- and forth on the request that you guys had. I
- reviewed past work histories, specific employees were

```
Page 21
    at Moosylvania. But other than that, nothing else.
1
2
              Did you speak to anyone from General Cigar?
3
         A
              No, I have not.
4
         Q
             Anyone from Swedish Match?
5
             I have not.
         A
6
         Q
              Anyone from Scandinavia Tobacco Group?
7
         A
              No.
8
         Q
              Did you speak to anyone from General Cigar's
9
    attorneys, DLA Piper?
         A
10
              We had an initial phone call, Mr. Deutsch
    was on that call, right after I received the subpoena.
11
12
    And I do believe some of General Cigar's in-house
    counsel was on that call. I do not recall who
13
    exactly, but after that, no. After that single call.
14
15
             And what was discussed on that call?
16
         A We discussed what was in the subpoena, what
    this lawsuit actually was about. And at that point,
17
    Mr. Deutsch suggested, I don't know if suggested is a
18
19
    fair term, but said it might be a good idea for me to
20
    seek counsel, which is when I reached out to Josh.
21
         O
              Did you discuss anything else about the
22
    subpoena, anything in particular?
         A I don't recall exact details on that call
23
24
    other than remembering that I needed to seek counsel
25
    afterwards.
```

```
Page 22
              Did you discuss any particular documents?
 1
         0
 2
         Α
              Just the physical subpoenas that I received
 3
    from the gentleman that dropped them off.
4
         Q
              Did DLA Piper provide you with any documents
    prior to this deposition?
5
              I'm sorry, who is DLA Piper?
6
7
         The General cigar's outside counsel?
8
         A
             Did they provide me with any documentation,
9
    no, they have not.
10
         Q
              Has General Cigar provided you any
    documentation prior to this deposition?
11
12
              MR. DEUTSCH: Objection. They obviously
13
    have. Do you want to rephrase the question?
14
    BY MR. FRANK
15
         Q Did -- in order to prepare for this.
16
         A In order to prepare for this, no, but
    overall there's constant transfer of documentation
17
18
    from a marketing perspective.
19
         Q
              Has General Cigar's in-house counsel
20
    provided you with documents?
21
         A
              No, they have not.
22
         Q In preparation for this deposition?
23
         A
             No, they have not.
24
              MR. FRANK: Mark this as Exhibit 2.
25
                   (Exhibit 2 was marked for
```

```
Page 23
 1
                   identification.)
    BY MR. FRANK
2
3
              This is Bates number MS0009739 to MS0009741.
         0
4
    Can you please identify this document?
5
         A Yeah. So this was after receiving the
6
    subpoena. We did reach out to our client to let them
7
    know or ask what was going on. This is when we had a
8
    conference call established to -- Miss Warren, I
9
    presume, reached out to Mr. Deutsch and his team to
10
    set up the conference call.
11
              Do you see on the first page it talks about
12
    a file available for download?
13
         A
              That was my subpoena.
14
         Q Is this a file that DLA Piper sent to you?
         I'm not sure what the -- I'm not sure what
15
    the download was. I remember the call -- I'm not
16
17
    sure.
              Says here on the first page: "Checking on
18
19
    the status of the Cohiba documentation tied to
20
    Moosylvania that you were going to send me."
21
              Does that help refresh your recollection?
22
              I don't recall specifics. I don't remember
    if -- I'm not sure what was sent.
23
24
              Did General Cigar or its attorneys ever ask
25
    Moosylvania for documents related to this case?
```

```
Page 24
1
         A
            Can you rephrase that question?
2
         Q
             Was there a --
         Just repeat the question. Excuse me.
3
4
         You can always ask the reporter to repeat
5
    the question.
6
              THE WITNESS: Can you repeat the question,
7
    please?
8
                   (The reporter read the requested)
9
                   material.)
10
              THE WITNESS: I mean, to my knowledge, no.
    I mean, clearly there was a note here that says --
11
12
    okay. Okay. I do remember what this email was. Can
13
    we backtrack onto this real quick before we answer the
14
    next question?
15
    BY MR. FRANK
         Q Sure.
16
             When we were on the call I remember
17
18
    Mr. Deutsch and his team say they had a file package
19
    or documentation that they did send through showcasing
20
    what they were reviewing.
21
         Q What did those documents include?
22
         A I mean, it would have been marketing
    documents, emails perhaps. I don't recall exactly
23
24
    what was in there, but I do remember that they had
25
    some files that they were sharing. In terms of
```

```
Page 25
1
    General Cigar's counsel requesting, going back to the
2
    second question going back to document --
3
              First, are you still in possession of those
         Q
4
    documents?
5
             I mean, perhaps in my email.
         A
6
              We would request that you produce those
7
    documents after this deposition.
8
         A
             Okay. Can I move on to the second question,
9
    please?
10
        Q Yes.
11
             To my knowledge, no, General Cigar had never
         A
12
    requested any information from me, yeah.
13
              MR. FRANK: Mark this Exhibit 3.
14
                   (Exhibit 3 was marked for
15
                   identification.)
16
    BY MR. FRANK
17
         Q Mark this as Exhibit 3. MS 0004176 to
    MS0004179. Can you please identify this document?
18
19
              Yes. At the time Steve Abbot who was the
    lead brand manager at General Cigar on the Cohiba
20
21
    brand, reached out late last year requesting any
22
    Cohiba assets that we had work on. He asked for them
    dating back, as you can see in the email, back to
23
24
    2003. I let him know we didn't have anything that
25
    goes that far back. So we provided him with marketing
```

```
Page 26
1
    materials that we had worked on.
2
         Q Which documents were provided?
3
              Well, he asked for a sample of assets from
         A
4
    social media, so we would have sent that through, as
5
    well as any promotional items. So that may have
6
    included print advertisements, it might have included
7
    any of the website work that we had done on the Cohiba
8
    brand.
9
              Approximately how many documents were
10
    provided to General Cigar?
11
             I'm not sure. This was November of last
         A
12
    year. I don't know how many was sent through in the
13
    specific request.
14
             Do you know approximately how many?
         Q
15
         A I do not know approximately how many.
16
             Were all the files produced or a sample of
         O.
17
    them?
18
         A
              Again, I'm not sure exactly what was sent
19
    through.
20
              But an email chain asked for a
         Q
21
    representative sample; is that correct?
22
              Yeah, I believe. Let me read this really
         A
    quick. He's talking about every Cohiba post. So I'm
23
24
    going to make the assumption that was specific to
25
    social media. Yes. I'll check on the social media
```

```
Page 27
1
    questioning. He asked how many social media posts
2
    that he wanted. He asked for a representative sample.
3
    So we would not have provided every single social post
4
    that we would have done for Cohiba in perpetuity. We
5
    would have provided him a sample.
6
              Did you provide any strategic marketing
7
    documents?
8
         A
              As I've stated, I'm not exactly sure what
9
    was provided.
10
         Q
              How did you -- how do you select which files
11
    to produce?
12
              We would have pulled assets from our server
13
    under the Cohiba folder. I'm not exactly sure the
14
    exact process that was taken in November of last year.
15
              Did you discuss with General Cigar and its
16
    attorneys how to select which samples you were going
    to produce?
17
18
             No. I never spoke to General Cigar's
19
    attorneys. This was all handled by Steve.
20
             Did you talk to Steve Abbot about
         Q
21
    representative samples of the documents?
22
         A Through email.
         Only through email?
23
24
             Well, I'm not sure if a call happened
         A
25
    between then and here, but from documentation I'm
```

```
Page 28
1
    looking at right now this was handled through email.
2
             Do you have a copy of the documents that
3
    were provided to General Cigar in response to this
4
    request?
5
         A I'm not sure. I can check.
6
              Please check, and if you have a copy,
7
    produce those, please.
8
              Can you describe the kind --
9
         A Can I ask a clarity question? Do I need to
10
    be writing down what I need to provide or will this be
    requested to me post meeting?
11
12
              I can provide it to you post meeting.
13
         A I'm trying to set a clarification for who's
14
    responsible for what.
15
              MR. AVIGAD: Don't worry about it. Just
16
    answer the question.
17
              THE WITNESS: Understood.
    BY MR. FRANK
18
19
         Q Can you please describe the work of
20
    Moosylvania?
21
              So as I stated earlier we are a full service
22
    advertising agency. So we work on 360 programs both
    above the line and below the line. So that could
23
24
    include more traditional forms of media planning,
25
    television spots down to digital programs, website
```

```
Page 29
1
    builds, analytics, social media.
2
         Q
              Can you provide a list of sample clients?
              Sure. We work across several different
3
         A
4
    categories. We do work in the liquor, wine and beer
5
    category. Are you looking for specific clients?
6
         Q
              Specific clients.
7
         A Existing or ever?
8
         Q
             A representative sample existing and in the
9
    past.
              We work with Sapporo Beer. We work with
10
         A
11
    Bacardi. We work with General Cigar obviously. We
12
    work with Hungry Howie's.
              Are any of these of comparable size and
13
14
    prominence to General Cigar?
15
              We do work with PayPal, which I consider
    much larger than General Cigar. Sapporo is a global
16
    brand. If we're talking about monetary, I would say
17
18
    most of our clients -- not most, but several of our
19
    clients are bigger than General Cigar.
              How many employees does Moosylvania have,
20
         Q
21
    approximately?
22
              Between 30 and 40.
         A
23
         Q
             Does that include professional staff?
             I believe it does.
24
         A
25
         Q
              How many offices?
```

```
Page 30
1
         A
             Well, that's a point of technicality. One
2
    office.
3
         O.
              Why do you say it's a point of technicality?
4
         A He has a place in Miami that we would use as
5
    a base when we worked on clients in the Florida
6
    market.
7
         You mentioned General Cigar. Is General
8
    Cigar a current client of Moosylvania's?
9
         A They are.
10
         Q How long has General Cigar been a client of
11
    Moosylvania?
12
            Approximately six years.
13
         What does Moosylvania currently do for
    General Cigar, what work?
14
15
              We are the lead strategy agency for General
         A
16
    Cigar. We work, again, on 360 programs for them with
17
    the exception of media side that was handled by a
18
    separate arm, but we would create marketing platforms,
19
    creative assets, promotional ideas on behalf of
20
    several of the brands within the General Cigar
21
    portfolio.
22
         When you say 360 program, what does that
23
    mean?
24
         A So we won't just think about a specific
25
    channel, like retail, for example. We work on a
```

Page 31

- 1 retail program plus a digital program, making sure
- 2 that everything was fully integrated.
- 3

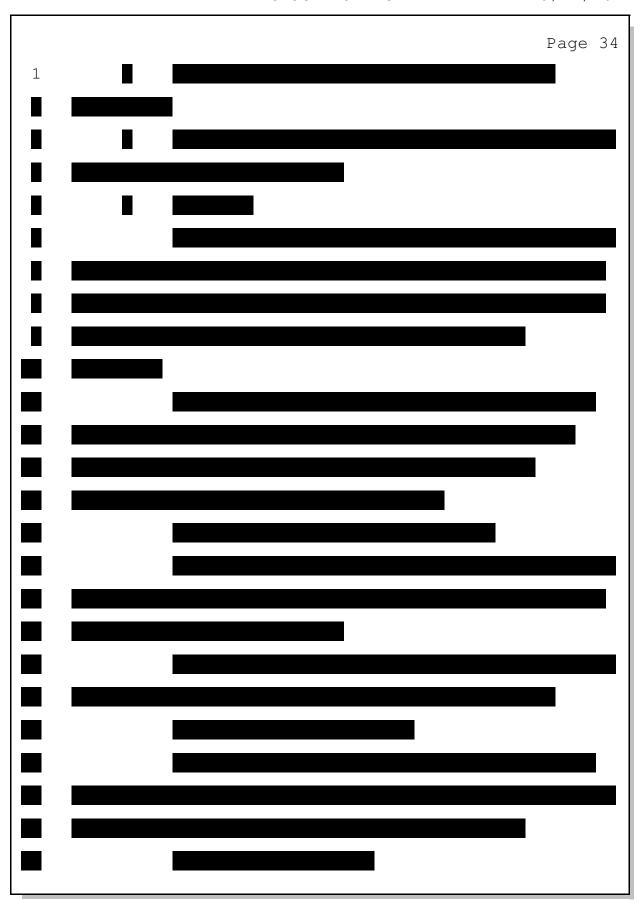
- 10 Q But apart from contractually, substantively
- 11 has the work changed?
- 12 A When I first started in 2012, we were only
- 13 working on the CAO business at the time. And then I
- 14 want to say early Q1 is when we took on a greater
- 15 portion of the General Cigar portfolio to include more
- 16 brands within our book of business.
- Q Did you say Q1, to what does that refer?
- 18 A Quarter one.
- 19 Q What year?
- 20 A January, February, March of 2012.
- 21 Q Did this work for General Cigar involve
- 22 market research?
- 23 A Again, as stated earlier, we did some
- 24 competitive research. General Cigar has worked with
- 25 an external third-party vendor on the East Coast to do

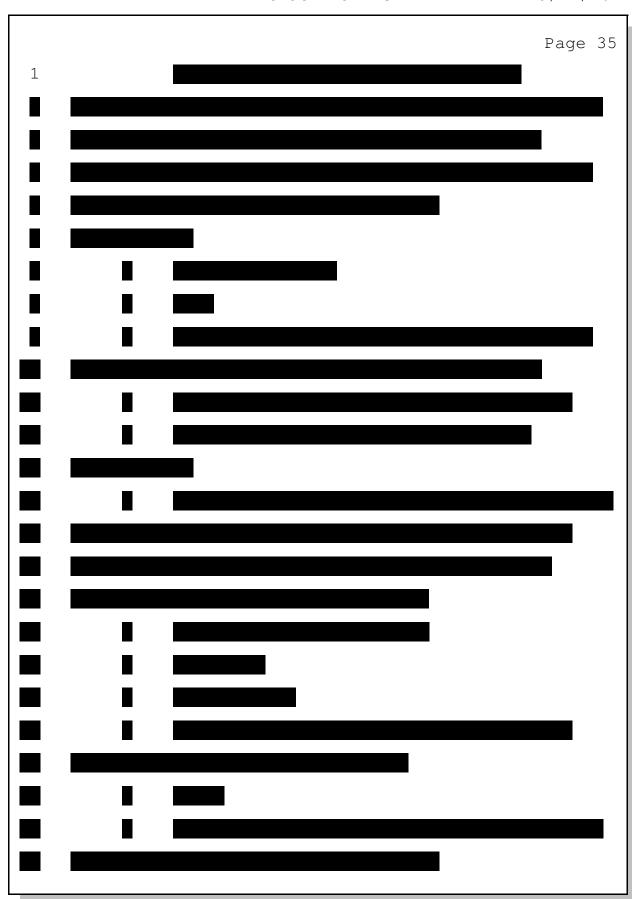
```
Page 32
1
    the majority of their market research, a consumer
2
    market research.
3
              Do you know the name of that external third
         0
4
    party?
5
             Not off the top of my head. It might come
         A
6
    to me. I'll let you know if I remember it. Right now
7
    I'm not recalling.
8
         Q
              Apart from consumer market research, would
9
    Moosylvania do any other kind of market research for
10
    General Cigar as part of its 360 program or otherwise?
              Again, competitive research. The research
11
         A
12
    that we would do conform our marketing strategies. So
13
    I'm sure some level of research was done throughout
14
    our time frame with them.
15
             Would Moosylvania conduct brand development
         Q
16
    as part of its work for General Cigar?
17
         A
             Sure.
18
              Would it conduct marketing strategies,
19
    develop marketing strategies for General Cigar as part
20
    of its work?
21
         A Yes.
22
         Q Has Moosylvania ever worked for Swedish
23
    Match?
24
              No, because I quess it's always been the
         A
25
    Scandanavian Tobacco Group since we've been working on
```

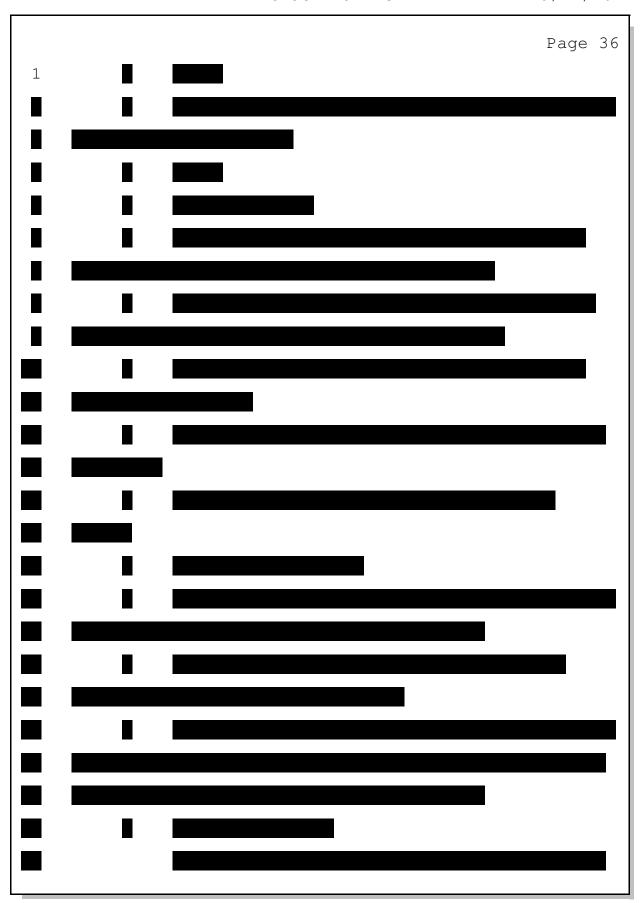
- 1 them. They have been the overseer of General Cigar.
- 2 They always have the STG group from what I recall.
- 3 Q Have you ever done work for Scandinavian
- 4 Tobacco Company other than work for General Cigar?
- 5 A No. I don't remember when Dan Carr came on
- 6 board, but he would be the only contact we ever had at
- 7 Swedish Match when he was at General Cigar.
- 8 Q What is the Moosylvania's financial
- 9 arrangement with General Cigar?
- 10 A Can you rephrase the question?
- 11 Q What is Moosylvania's financial arrangement
- 12 with General Cigar currently?
- MR. DEUTSCH: Objection.
- 14 BY MR. FRANK

15

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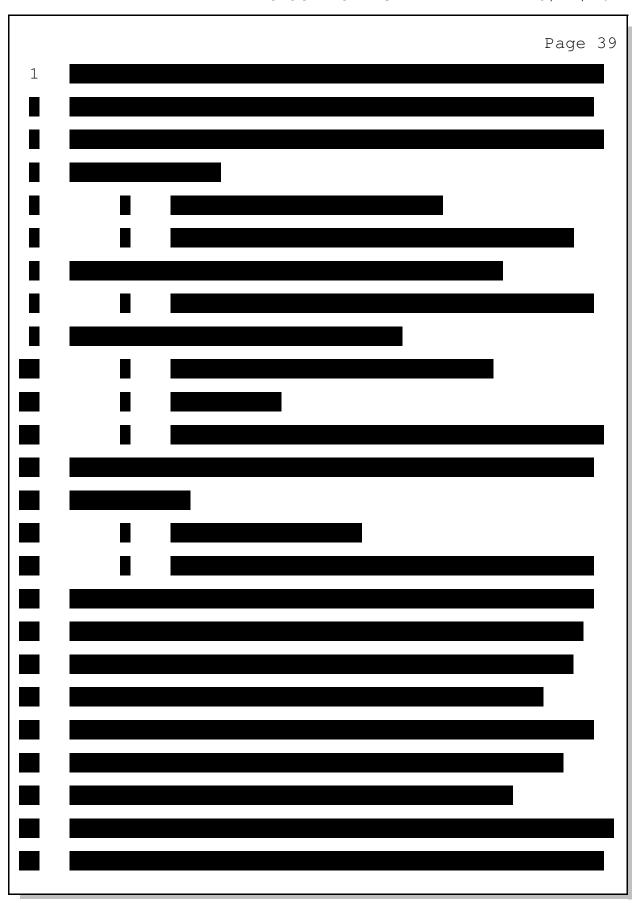




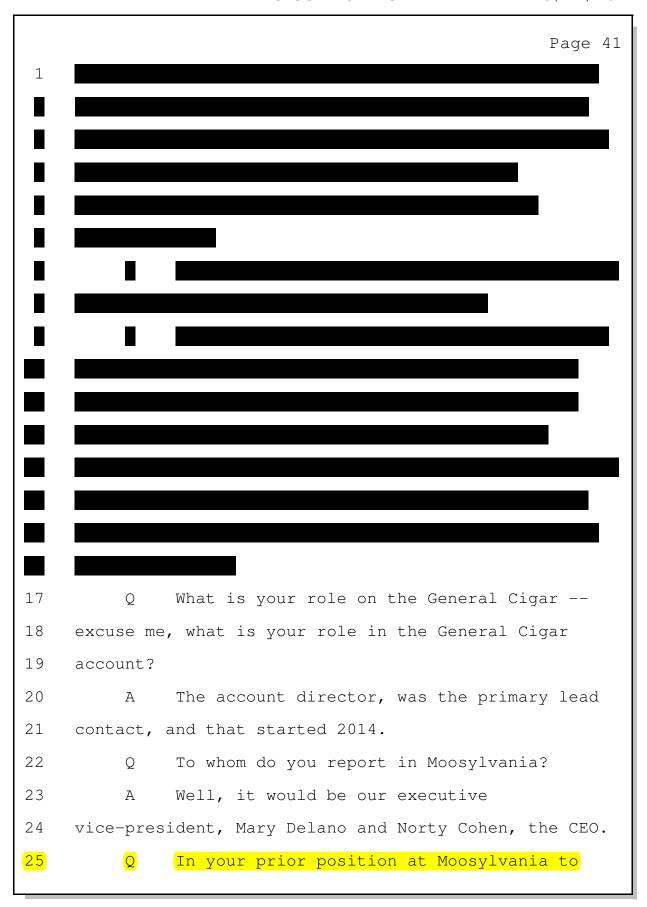
Page 37 1 3 BY MR. FRANK 4 Q Is any of Moosylvania's work for General 5 Cigar related to the Cohiba cigar? Α Yes. 7 What does Moosylvania do with regard to 8 General Cigar? 9 Point of clarity, Cohiba USA. To be clear, Α 10 we work on the Cohiba USA brand. What does Moosylvania do for General Cigar 11 O 12 related to its Cohiba cigar? 13 Sure. Since we worked on the Cohiba USA 14 business, we built digital platforms, we built a 15 website for the Cohiba brand. We have done a photo shoot to capture product photography. We have done 16 print advertising, social media marketing. 17 18 Social media, marketing, are those two 19 things or one thing? 20 A One thing. We operate their social media 21 channels. Concentration for them and community 22 management. 23 Q You said you built their digital platforms, 24 what does that mean? 25 We built their Cohiba.com website that is in A

Sturm Reporting Services, Inc.

- 1 market today. And, again, if we're going to umbrella
- 2 social under the digital side we operate their social
- 3 channels and create content for them. As of this
- 4 year, we operate the Cohiba social channels, but we
- 5 have not had any project work on the Cohiba brand in
- 6 2017.
- 7 Q What does that mean, no project work in
- 8 2017?
- 9 A The brand managers of General Cigar have not
- 10 given Moosylvania any project requests on the Cohiba
- 11 brand outside of social media in 2017.
- 12 Q As part of Moosylvania work for General
- 13 Cigar related to Cohiba cigar it operates General
- 14 Cigar social medial channels. What does that mean?
- 15 A So their primary Facebook page, their
- 16 Instagram page and their Twitter page.
- 17 Q Does it encompass YouTube as well?
- 18 A Yes, we probably would have loaded -- we did
- 19 a product video for Cohiba that we loaded onto their
- 20 website and probably hosted through YouTube.



Page 40 1 5 And when did Moosylvania first start its 0 work on General Cigar Cohiba cigar? I believe that to be one of the brands that 8 we received in that first quarter of 2012. Prior to 9 that, they worked with a different agency, which I do 10 not recall the name of that agency. 11 Was the name Square Root? 12 Α Yes. The work that you just described, has that 13 work changed since Moosylvania began working on 14 15 General Cigar Cohiba brand in the first quarter of 16 2012? Yeah. As I mentioned in 2017, we managed 17 the social media for Cohiba in 2017, but we have not 18 19 received any other project work. 20 Other than that, has the work changed? 21 Α No. 2.2



```
Page 42
1
    whom did you report?
              Prior to Mary Delano there was a gentleman
2
    named Nick Fabi who was a partner at Moosylvania. So
3
4
    Nick Fabi and, of course, Norty Cohen, our CEO.
5
              Is there anyone at Moosylvania who's more
         O
6
    knowledgeable about Moosylvania's Cohiba-related work
7
    than you?
8
         A 2014 and on, no. Prior to that, yes.
9
         Q Prior to that?
10
         A Julie Ahrens was the lead account director
    on the business.
11
12
              Do you know where she is currently?
13
         A I believe she's at an agency called
    Paradowski here in St. Louis.
14
15
              Has your role on Moosylvania's work on the
         Q
16
    Cohiba-related work changed over time?
17
             Can you rephrase the question, please?
         A
18
              Has your role in Moosylvania's work on
19
    Cohiba changed since you began working --
20
         A
             So, yes.
21
         Q -- on Cohiba?
22
         A Prior to 2014, I was not the primary account
    lead. So, post 2014 now being on the account lead,
23
24
    yes, you can say that my role has changed.
25
              Other than that, has it changed?
```

- 1 No, not really.
- 2 Q How much time have you dedicated to
- 3 Cohiba-related work in each year from 2012 --
- 4 A Just like --
- 5 Q -- to the present?
- 6 A -- as we stated with the financials it does
- 7 go into approximately 10 to 20 percent of my time on
- 8 the General Cigar would have been dedicated to the
- 9 Cohiba brand.
- 10 Q And approximately how much of your time
- 11 overall is dedicated to the Cohiba brand?
- 12 A I'll put that in the five percent range,
- 13 maybe smaller.
- And do you know if General Cigar currently
- uses any other outside company to assist it with
- 16 marketing its Cohiba cigars?
- I do believe now currently in 2017 they have
- 18 contracted both -- I don't know what his exact title
- is, kind of a face or a head sales guy, but I believe
- 20 they also work with another agency perhaps like a
- 21 boutique agency. I believe Gus Martinez would be the
- 22 best person to answer that question.
- Do you know the name of the boutique agency?
- 24 A I don't. Gus Martinez is the director of
- 25 marketing and would know that.

Page 44 1 Other than this boutique agency, do you know 2 if General Cigar has used an outside company to assist its marketing of its Cohiba cigar? 4 Α Prior to Moosylvania the Square Root, as we 5 discussed earlier, but other than that, to my 6 knowledge, no. 7 Do you know if General Cigar currently uses 8 any other outside company to assist it with its 9 Internet or social media marketing for its Cohiba 10 cigar? 11 To my knowledge, no. A 12 Q Has it in the past? 13 Prior to Moosylvania taking over the Cohiba A 14 brand, yes. But after the first quarter of 2012? 15 A So there was -- there was an offshoot of the 16 Cohiba brand. They did a partnership with Jay-Z, the 17 rapper. They did a collaborative effort on a cigar 18 19 and they did use Jay-Z's marketing arm, Rock Nation. I don't know if you're going to roll that up under the 20 21 Cohiba brand. So, yes, they did use Rock Nation for a 22 short span while they sold that cigar. Other than Rock Nation, Square Root and this 23 24 boutique agency, are there any other outside agencies? 25 A Nothing else that I can think of.

```
Page 45
1
         Q
              Is Twitter part of social media?
2
         A
              Yes.
3
         O
             Facebook?
4
         A
            Yes.
5
         Q
             Instagram?
6
         A
            Yes.
7
         Q YouTube?
8
         A
             Yes. In my opinion, at least.
9
              Would each of these qualify as a social
         Q
10
    media platform?
11
         A
             Yes.
12
              What role or roles does social media play
13
    for companies selling products like cigars?
14
              Well, it's more of a brand channel just to
         A
15
    communicate brand messaging. We cannot directly sell
16
    or advertise from a paid perspective tobacco with any
17
    of those channels. It's against their terms and
    conditions. So what we are limited to is product
18
19
    photography and assets that we generate for the brand,
20
    branding.
21
         0
              Do companies have accounts on one of more of
22
    these social media platforms? Is it typical for a
    company --
23
24
         A I was going to ask you to repeat that.
25
         Q
              Is it typical for companies to have accounts
```

- on one or more of these social media platforms?
- 2 Yes, very common.
- Is it important in your opinion?
- A Absolutely.
- 5 Q When a company has an account on a social
- 6 media platform and provides the kind of information
- 7 that you were discussing that Moosylvania provides
- 8 through General Cigar social media accounts on these
- 9 platform, is that a form of promotion of the product?
- 10 MR. DEUTSCH: Objection.
- 11 A Would you mind repeating that for me.
- 12 (The reporter read the requested
- 13 material.)
- 14 THE WITNESS: I suppose from one lens you
- 15 could call it a promotion of a product.
- 16 BY MR. FRANK
- 17 Q Then when a company makes a post on its
- 18 social media accounts, is that a form of promotion as
- 19 well?
- MR. DEUTSCH: Objection.
- 21 A It's a form of branding.
- 22 Q In the last five years, is social media
- 23 playing a more prominent or less prominent role in
- 24 advertising compared to print advertising?
- MR. DEUTSCH: Objection.

```
Page 48
 1
              MR. FRANK: Do you want to take a break?
              MR. AVIGAD: Yeah.
 2
 3
                    (A short recess was taken.)
 4
    BY MR. FRANK
 5
              Do U.S. consumers obtain information about
 6
    products through social media?
 7
              MR. DEUTSCH: Objection.
 8
              THE WITNESS: Perhaps. I can't speak for
    all consumers.
 9
10
    BY MR. FRANK
11
              Is it a primary focus of your work to
         0
12
    provide information to U.S. consumers about products
13
    for the companies for which you work?
             We talk about our products in our social
14
         A
15
    channels. Whether or not consumers find that
    information or not, I'm not sure.
16
17
         Q
              Is that something whether or not consumers
18
    find information about the products that you manage,
19
    is that information that's important to your work?
              In advertising and marketing, yes, seeking
20
         A
21
    out consumers would be an important aspect of what we
22
    do.
23
             Are you able to track whether or not
24
    consumers are finding information about the products
25
    for the companies whose social media channels you
```

Page 49 1 managed? 2 A The analytical that the certain social 3 channels, for example, like Facebook provide, we can 4 see some information, you know, how many it reached, 5 each post reaches or impressions, for example. We 6 also utilize some third party analytical platforms 7 that help shed a little light on that. But to your 8 question on whether or not consumers actually see the 9 post, I can't speak for all of them. 10 Q What's an impression on social media? When somebody sees it. 11 A 12 And that's a metric that Moosylvania tracks? Q 13 A It's a standardized metric in the industry. 14 Is that an important metric? Q 15 It depends on the client. A Is it an important metric for General Cigar? 16 O It's something that we have reported on for 17 A 18 them, yes. 19 Q Do you report on it regularly? Typically from an analytical perspective 20 A 21 it's a quarterly regroup with the client that we would 22 have. This year we have not had any quarterly 23 regroups to date. 24 Are you trying to increase the number of 25 impressions?

- 1 A Yes.
- 2 Q Is part of Moosylvania's work for General
- 3 Cigar on its Cohiba account to increase the number of
- 4 impressions by consumers?
- 5 A Sure, yes.

- 10 Q What are the other metrics for social media?
- 11 A For social media, we would actually look at
- 12 more from an engagement perspective, the way that an
- 13 engagement would be defined is a like, comment or
- 14 share or video view of a specific post.
- 15 O What's a like?
- A So if there's a little icon on the post that
- 17 the consumer has the ability to actually click. When
- 18 you do, that's considered a like.
- 19 Q What's a comment?
- 20 A If they actually write something within the
- 21 comment section on the post.
- 22 O And what's a share?
- 23 A Like similar to the like feature, there is
- 24 an opportunity for consumers to actually share forward
- 25 that post.

```
Page 51
1
        Q And who would --
2
        A
            Kind of like sending an email, but with a
3
    social post.
        Q
4
             Who would they be sharing it with?
5
         A
            When they share it within the -- they would
6
    share it within their own network of friends or
7
    followers.
        And what is a video view?
8
9
        A So if we post a video to their social
10
    channel, if a consumer is exposed to that channel it
    is counted as a view.
11
12
         Q Do you know what a hashtag is?
13
        A I do.
14
        Q What is it?
        A hashtag is -- it's essentially a key word
15
    search strategy. It aggregates content under a
16
    singular key word channel.
17
18
         And is it used in Facebook?
19
        A It can be.
20
            Is it used in Instagram?
        Q
21
        A More frequently, yes.
22
        Q Is it used in Twitter?
23
        A
            More frequently, yes. When I say more
24
    frequently I mean versus Facebook.
25
         Q
             You say it's a key word search strategy?
```

		Page 52
1	A	Correct.
2	Q	What does that mean?
3	A	So if you select a specific hashtag with a
4	key word	attached to that. So let's say it was
5	hashtag c	igar as an example, your content and anybody
6	else in t	he social universe that uses that hashtag, if
7	they use	it within the post, all of that content falls
8	under tha	t hashtag stream.
9	Q	Who uses hashtag?
10	A	Consumers, brands.
11	Q	How do consumers use hashtags?
12	A	They type them. They put them in their
13	posts. T	hey use them.
14	Q	Do you know why how they would use
15	hashtags	or what reason they use hashtags?
16	A	To be a part of that content stream.
17	Q	Would consumers search for certain hashtags?
18	А	Presumably, yes, they could.
19	Q	And do you know whether it's common for U.S.
20	consumers	to search on social media for information
21	using has	htags?
22	А	I'm not sure.
23	Q	Do you know what user-generated content is?
24	A	Yes.
25	Q	What is it?

```
Page 53
              When a user crafts, creates and posts
1
         A
2
    content. It's user generated.
3
         Is there user generated content on Facebook?
4
         A Yes.
5
             Is there user generated content on
         Q
6
    Instagram?
7
         A Yes.
8
         On Twitter?
9
         A Yes.
10
         Q On YouTube?
11
         A
            Yes.
12
              In your experience, did U.S. consumers
    obtain information on products from posts on social
13
    media by their friends about those same products?
14
15
              MR. DEUTSCH: Objection.
16
              THE WITNESS: Presumably. I can't speak for
17 all consumers.
18
    BY MR. FRANK
19
              Do companies -- do the companies for which
    Moosylvania worked try to promote their products by
20
21
    trying to get people on social media to post about
22
    their products?
23
              MR. DEUTSCH: Objection.
24
              THE WITNESS: So, again, we do look at
25
    engagements. Presumably. I mean, that's a benefit,
```

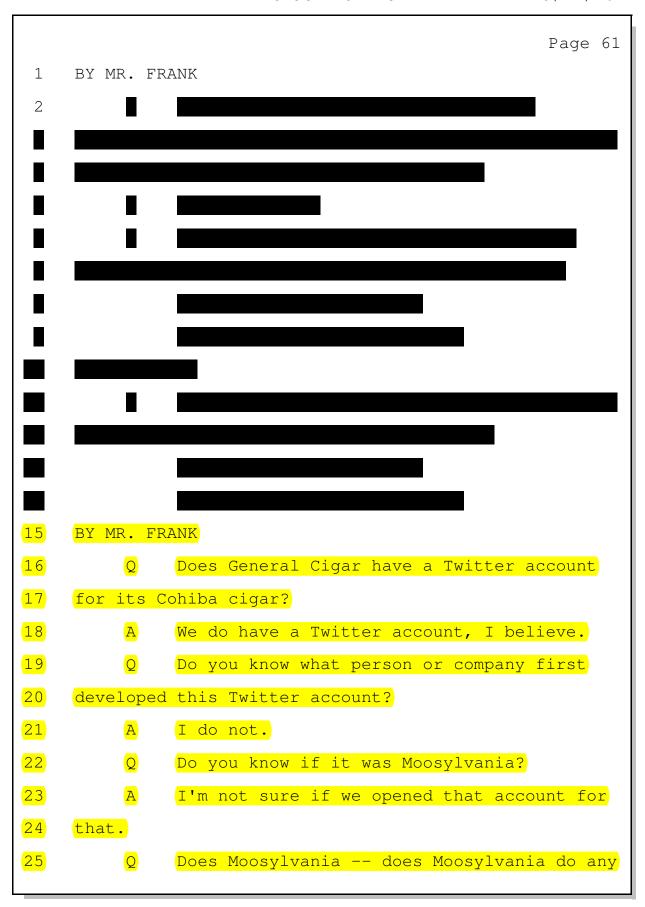
```
Page 54
1
    yeah. I mean, we can't ask a consumer to do that.
2
              I know you can't ask, but do companies try
3
    to get consumers to post?
 4
              MR. DEUTSCH: Objection.
5
              THE WITNESS: Again, we can't ask a consumer
6
    to do that. I don't know how to answer your question
7
    other than we can't ask a consumer to do that.
8
    BY MR. FRANK
9
              Would it be helpful for a company for users
10
    to make a post on social media about their products?
11
              MR. DEUTSCH: Objection.
12
              THE WITNESS: Presumably any post about a
13
    content or a brand that's created outside of a company
    could be perceived valuable, but also could be
14
15
    perceived as a negative effect against the company.
16
    BY MR. FRANK
17
             Why would it be perceived as a negative
         O.
18
    effect?
19
         A
              Depends on the context of the post.
20
             What would be a negative context?
         Q
21
         A
              If it's a bad review, for example.
22
         O.
              What would be -- any other ideas of negative
23
    content?
24
         A I don't know. Bad review is the first thing
25
    that came to mind.
```

Page 56 1 BY MR. FRANK 2 And when do most impressions happen? 3 MR. DEUTSCH: Objection. 4 THE WITNESS: Depends on the post. I can 5 give an example external of when there are near-term and long-term strategies of content. The movie industry uses it all the time. BY MR. FRANK 8 Does Moosylvania have a document, such as a 23 24 manual, that describes different marketing terms? 25 So within the analytics document that we A

- 1 provided to the client, yeah, we've given definitions
- of certain terminology, nomenclature so they
- 3 understand what things are. It's typically the back
- page of that report. I'm sure you guys have seen it.
- This is a report that's given to General
- 6 Cigar?
- 7 A It was a quarterly analytics report that we
- 8 discussed earlier.
- 9 That quarterly analytics report, for how
- 10 long has Moosylvania been providing that to General
- 11 Cigar concerning its Cohiba cigar?
- 12 A We have not done that this year. Again, we
- haven't had the opportunity to meet with Cohiba here,
- 14 but prior to that for a couple years we were doing
- quarterly regroups.
- Do you know since when?
- 17 A I'm not sure of the exact time frame on
- 18 that. A couple years prior to this year.
- 19 Q Do you say 2016, 2015?
- 20 A I don't want to speculate. Again, I'm not
- 21 sure of the exact time frame.
- Q Were all those reports provided as part of
- 23 Moosylvania's production in response to subpoena?
- 24 A Presumably we provided all documentation
- 25 that we could find with the key word search of Cohiba.

Page 59 1 brand and the product. 2 BY MR. FRANK 3 How important is developing a website for 0 4 General Cigar? 5 The Internet, you probably want a website. 6 And what role does -- does a website play 7 for a company? 8 Α Depends on the brand, depends on the 9 product. 10 What role does General Cigar's Cohiba O. 11 website play for General Cigar? 12 Suppose I would clarify it as a product A 13 website. 14 Q What does that mean? 15 It's a place where consumers can find 16 information about their specific cigars. 17 Q A type of promotion? 18 A Not on Cohiba. 19 O Why not? We don't have promotions that we've done 20 A 21 with Cohiba. 22 No, but isn't the provision of information 0 about a product a way to promote the product --23 When I say promotion, just for point of 24 25 clarity, promotion being some sort of marketing

```
Page 60
    strategy, you know. An example could be I've giving
1
2
    away something. That's how I'm defining promotion in
3
    this regard. If you're saying just an overall
4
    branding or marketing platform to talk about their
5
    products, yes, the website could be used to talk about
6
    their products. To make sure we're clear on the
7
    delineation there, promotion.
8
              And is getting out information about a
9
     company's product, is that a form of promotion?
10
              MR. DEUTSCH: Objection.
11
              THE WITNESS: It's talking about the
12
    product.
    BY MR. FRANK
13
              Do you know if there's a Cohiba cigar that's
14
         Q
15
    made by a Cuban company?
16
              I do know that there's a Cuban Cohiba, yes.
         A
    Personally, yes.
17
18
              Do you know which company made its Cohiba
19
    cigar first, General Cigar or the Cuban company that
20
    makes the Cohiba cigar?
21
         A
              Well, historically speaking I'm of the
22
    impression that Cohiba was a Tastree brand so I
    imagine it was a Cuban cigar.
23
24
              MR. DEUTSCH: Objection. Move to strike.
25
```



```
Page 62
1
    work related to General Cigar's Cohiba Twitter
2
    account?
3
              I believe we have ever, yes.
4
         O Do you currently do any work related to
5
    General Cigar's Cohiba Twitter account?
6
              I would want to confirm with the social team
7
    if they still manage or operate the Twitter channel
    specifically. Some of the brands we got away from
8
9
    using Twitter. It's just a channel that we haven't
10
    seen much value in for some brands. So I would need
    to confirm.
11
12
              In the past, has any of Moosylvania's work
13
    related to General Cigar's Cohiba Twitter account?
14
             Again, I believe so, but I would need to
         A
15
    confirm.
              Do you know if Moosylvania's work on General
16
         O.
    Cigar's Twitter account has changed over the years?
17
18
         A
             I'm not understanding the context of the
19
    question.
20
              Has the type of work that Moosylvania does
         O
21
    related to General Cigar's Twitter account, has it
22
    changed over the years?
23
         A
             Assuming we continued to work on it, no, it
24
    wouldn't have changed.
25
         Q
              Do you know what Moosylvania has done
```

```
Page 63
1
    concerning General Cigar Twitter account, Cohiba
2
    Twitter account?
         Again, I'm not sure.
3
         Q You're not sure what Moosylvania has ever
4
    done with related to General Cigar's Twitter --
5
6
         A
              I'm not sure.
7
         Q Has it made posts to General Cigar's Twitter
8
    account?
9
              Assuming that we maintain that we would have
         A
10
    made content assets for it just like Facebook and
11
    Instagram.
12
             Have you made any change to the structure of
13
    the account?
14
              MR. DEUTSCH: Objection.
15
              THE WITNESS: I recall on Facebook in
16
    particular there was a time when we were updating or
17
    reached out to Facebook in particular about the
18
    handle. The specific name.
19
         Q The specific --
20
             I understand. There's a point. If we were
         A
21
    approaching from a universal approach trying to unify
22
    those names across the channels, we might have done
23
    that on Twitter as well.
24
             Is there a community manager at Moosylvania
25
    who would be assigned to General Cigar's Cohiba
```

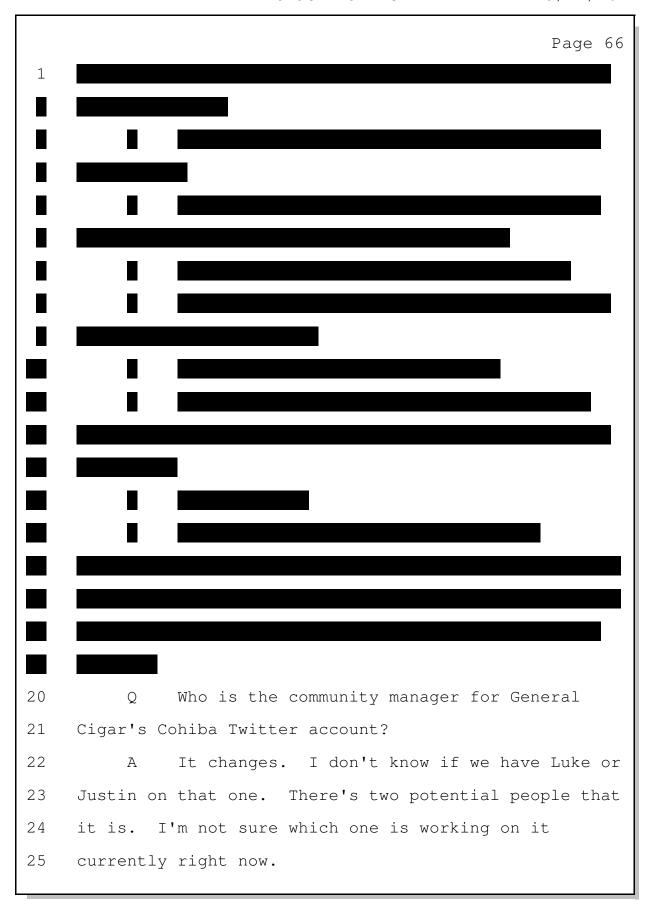
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Page 64
1
    Twitter account?
2
         A
             Yes.
3
         What would that community manager do?
4
         A Manage the community. So they manage the
5
    conversation -- to a conversation between
6
    representative of the brand and the consumer.
7
              And can you give me examples of what they
8
    would do to manage the conversation?
9
              So if somebody said where can I find this
10
    Cohiba cigar, I live in this zip code, we would point
11
    them to a specific place where they could find that
12
    information.
13
              Would it be the responsibility of the
         O.
    community manager of General cigar's Cohiba Twitter
14
15
    account to regularly review the Twitter account?
         A
              Again, under the premiss that we were over
16
    this entire time period managing that Twitterer feed,
17
18
    yes, they would be responsible for that.
19
              Would they be responsible for monitoring all
20
    aspects of the Twitter account?
21
         A
              Yes. Can you specify what you're talking
22
    about when you say all aspects just so I'm clear.
23
         Q
             Well, for example, there are different --
24
    are there different tabs on the Twitter account,
25
    the --
```

- 1 A So the community manager --
- 2 Q There's an About tab, there's a community
- 3 tab, different information that's posted to a Twitter
- 4 account; is that correct?
- 5 A Yes. Sure. If there is specific brand
- 6 information, you know, updating the profile picture,
- 7 updating if there's a link to the website, yes, they
- 8 would be responsible for that, as well as managing the
- 9 actual feed, posting the content and then anybody that
- 10 communicates.
- 11 Q Is there a community part of the Twitter
- 12 account?
- 13 A Yes. So the brands have people who like
- 14 Facebook, like Instagram, like that certain channel to
- 15 be a fan of it. That's part of the two-way
- 16 communication. If they post comments they can respond
- 17 to that.

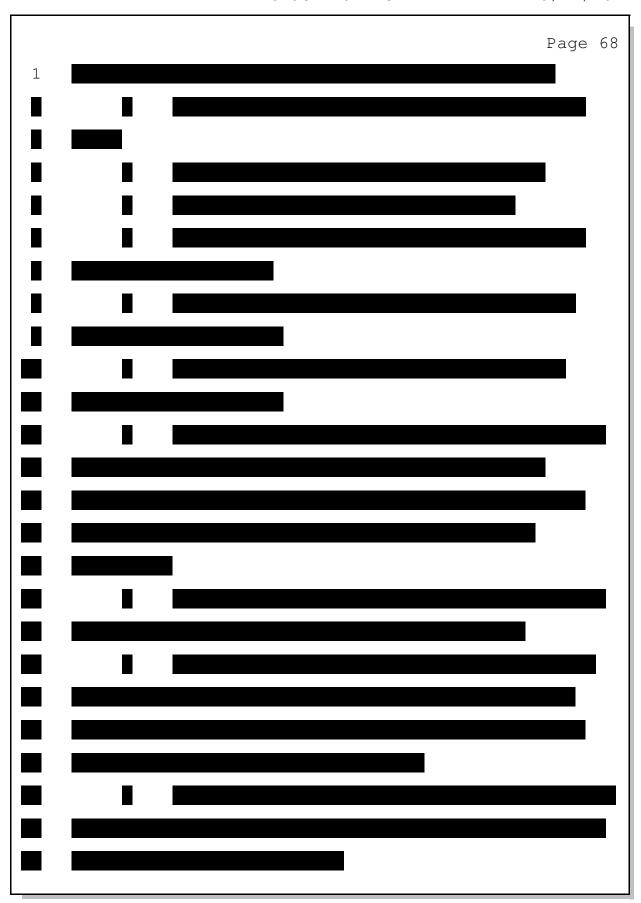




Sturm Reporting Services, Inc.



```
Page 67
1
         Q
              Who are the two potential people?
2
         A
              Can I look up a name?
3
         O
             Sure.
4
         A
              Justin Dioneda, D-I-O-N-E-D-A, or Luke
5
    Clark.
6
              And in the past, do you know who the
7
    community managers for General Cigar's Cohiba cigar's
8
    network?
9
              In the past it was Sean McCormick. Sean is
         A
10
    no longer with the agency.
              Apart from additional postings, did General
11
         O
12
    Cigar's Cohiba Twitter account, do you know if this
13
    account has otherwise been changed since its creation?
14
         A Is that to the Twitter account?
15
         To the Twitter account.
16
         A Again, if we updated or requested that we
17
    update the handle through Twitter that may have taken
18
    place. I don't know if I'm crossing the wires with
19
    some of the other brands that we worked on in General
20
    Cigar, however.
21
              Do you know when General Cigar's Cohiba
    Twitter account was first created?
2.2
2.3
              I do not.
24
```



- 1
- 2 Q And is there user-generated content on
- 3 General Cigar's Cohiba Twitter page?
- 4 A Again, I can't speak specifically to
- 5 Twitter, but we have used user-generated content
- 6 within the other social channels for Cohiba.
- 7 Q Explain. I don't understand.
- 8 A So I mentioned earlier that I wasn't exactly
- 9 sure the time frame on the Twitter channel on the
- 10 Twitter page. I'm letting you know that we have used
- 11 user-generated content. I can't speak as to when that
- 12 may or may not have been placed on the Twitter page.
- 13 I can more definitively say we have used that on
- 14 Facebook and Instagram.
- 15 Q Can a user make a post that would appear on
- 16 General Cigar's Twitter account page dedicated to
- 17 Cohiba?
- 18 A So on their behalf, yes, they could post
- 19 something. They could post an image. We can also
- 20 repurpose a user -- this is in general, generality.
- 21 We can take a user's post and tag them if we wanted to
- 22 use that as a piece of user-generated content.
- Q What does that do?
- 24 A You're highlighting somebody's post, kind of
- 25 like a professional nod.

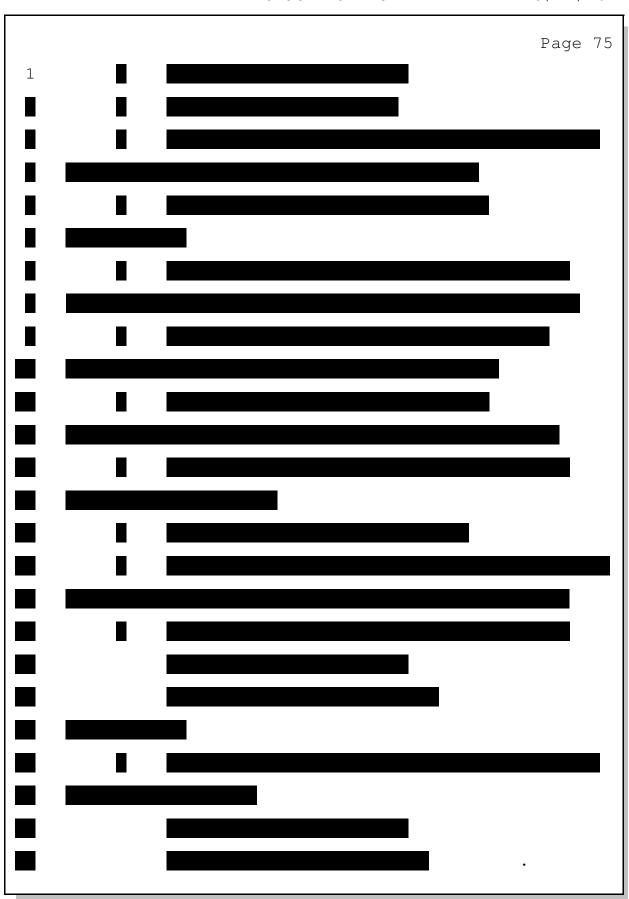
```
Page 70
1
         What would the additional step of tagging
2
    their post, what would that do?
3
             Give them credit.
4
         Q Are people who are visiting General Cigar's
5
    Cohiba Twitter page, are they able to see
6
    user-generated content created by other people?
7
         A
              Presumably.
             When you say presumably, why not yes?
8
         O.
9
              Well, there's a content feed on Twitter. As
         A
10
    content is posted or any post happens, content moves
    down. So depending on when they log in and look at
11
12
    the feed, they may or may not see a specific post at
13
    any given time.
14
         Q But they can scroll down to see that post?
15
         A Yes.
16
         Q Does the person -- does the community
    manager at Moosylvania that's responsible for General
17
18
    Cigar's Twitter account page look at user-generated
19
    content?
20
         A Presumably, yes.
21
                   (Exhibit 4 was marked for
22
                   identification.)
    BY MR. FRANK
23
24
              We marked this as Exhibit 4. Document Bates
25
    number GENC018813 through last page GENC0018831. This
```

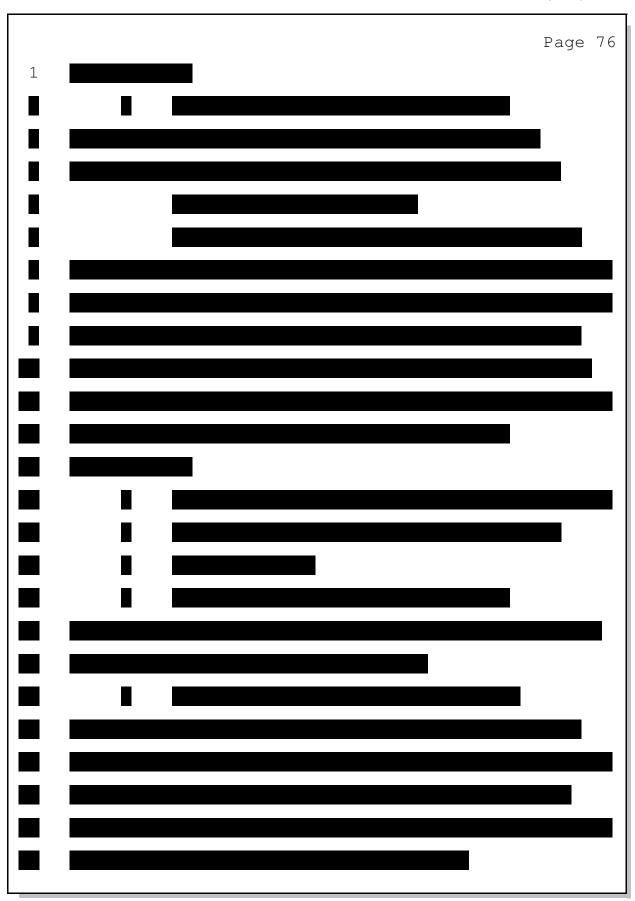
```
Page 71
1
    is excerpts from a document titled GCC/moose Q2 and
2
    Q3 recap presented by Moosylvania. Can you please
3
    identify this document?
         A Yeah. It's a portion of the quarterly
4
5
    analytic's report that I referenced earlier.
6
              Did you know what year this is for?
7
         Based on the document, no.
8
         Q
             On page -- on the third page?
9
         A Lined up?
10
        Q Correct.
11
        A
            Okay.
12
            Does this have any indication to help
         Q
13
   refresh your recollection of when this may be?
14
         A
             No.
15
              Says Facebook's revenue is reported at
    5.38 billion in Q1 in 2016. So presumably it was --
16
17
             Presumably.
         A
18
         -- after 2016?
19
         A I don't know when this chart was pulled,
   when that was reported.
20
21
         Q Do you know who created this document?
22
         A Well, my team would have reported this
    together. I can say what is included in this document
23
24
    at least, the social team at the time of document's
25
    creation, which I don't know when that was, would have
```

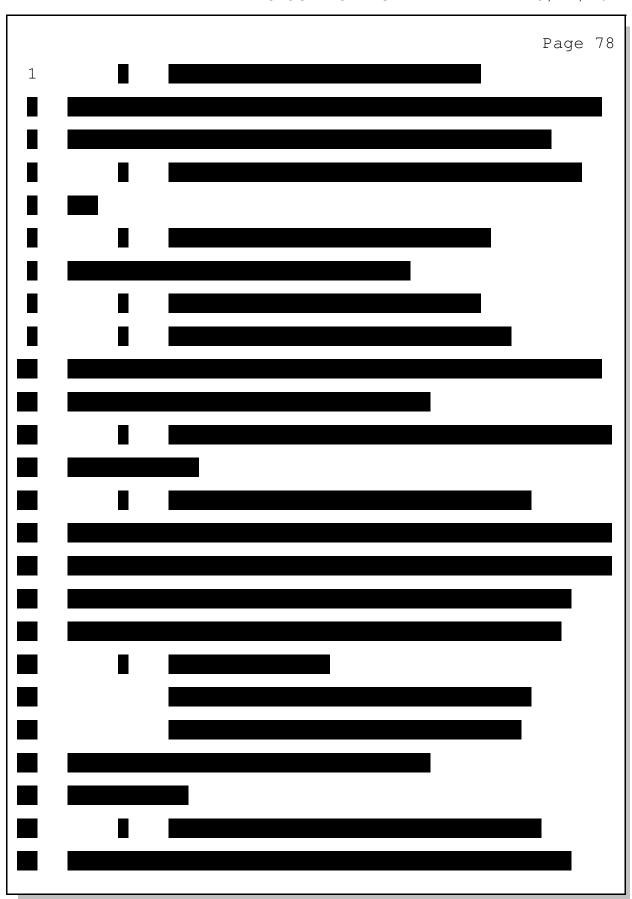
```
Page 72
1
    done -- there's no page numbers on here. Anything
2
    this Cohiba title slides back --
3
              MR. AVIGAD: You can quote that page.
              THE WITNESS: Thank you. From GENC0018827
4
5
    back to 18830. That would have been by the community
6
    managers. The start of the dec -- starting with
7
    18815 --
8
         Do you mean 30 or 31?
9
         A Excuse me. 331, yeah. And the 18815 to
10
    18819 would have been done by Andrew Cohen.
             What's Andrew Cohen's title?
11
         O
12
             He's the director of social media at
13
    Moosylvania.
14
             And was this document given to General
         Q
15
    Cigar?
16
              Presumably, yes, they would have come into
         A
    town or we would have gone there, I'm not sure which,
17
18
    to present this.
19
         To whom would this document have been given?
20
             Depending on the meeting, typically speaking
         A
21
    it was Allen Willner, Gus Martinez and some of the
22
    grand managers, depending on the time. Sometimes
    Steve Abbot came, sometimes Ed McKenna. Sometimes
23
24
    Michael Giannini. They weren't always there. The
25
    core group to attendees would have been Ed McKenna,
```

```
Page 73
1
    Gus Martinez, and Allen Willner.
2
              I'm sorry, Allen Willner, Gus Martinez and?
3
         Ed McKenna.
4
         Q And Ed McKenna?
5
         A
             Yes.
6
         And Victoria McKee?
         A She was in the past, but in the last year at
7
8
    least she was not a regular attendee.
9
             Do you know the positions of the individuals
10
    at General Cigar?
         A So Allen Willner was the primary lead of the
11
12
    marketing group. Ed McKenna and Gus Martinez are I
    guess the directors, codirectors, I guess of
13
    marketing. That was after Allen Willner's departure
14
    from the company.
15
16
         O Steve Abbot?
17
         A Brand manager.
         Q And Michael --
18
19
         A Giannini. He's no longer there, but he was
20
   also a brand manager.
21
         Q Do you know is this a final document?
         A This looks to be -- I'm not sure. Sometimes
22
    we did individual reports like this. Sometimes we did
23
24
    reports where we had all the other brands that we
25
    report on associated to this dec. So I'm not sure if
```

Page 74 1 this was the whole thing. I'm assuming this was just 2 a piece of. 3 That's correct. This is excerpts related to 4 Cohiba. 5 Okay, okay. Α In an effort to save the number of data. A Understood, understood. 8 Q I have excerpts here. 9 Can you turn to --10 I'd like to go back and just let you know Α 11 that we do work on Twitter as we can see from the document. I couldn't remember the time frame and 12 13 everything, but, yes. 14 Q So you're saying that the community 15 manager --16 A Yes. 17 -- would have been doing work? Q As discussed earlier, the community manager 18 19 would have been doing work on Twitter. 20 On page GENC0018830, the second to last 21 page. 2.2 Yeah. Α 23







Page 79 1 15 So who are -- what is the third party Q software? 16 17 Α Sprout Social. Does Moosylvania use Sprout Social for -- to 18 19 monitor General Cigar's Cohiba social media platform? 20 Α Yes. 21 Q Since when? 22 I'm not exactly sure on dates, but I would approximate that relationship began in and around that 23 24 2012 time frame. We use it for more than just General 25 Cigar. We use it for all of our social clients.

```
Page 80
1
         O Do you use it for General Cigar's Cohiba
2
    brand?
3
              Yes, we just stated that.
4
         Q And does Sprout Social send regular reports
5
    to Moosylvania concerning General Cigar's Cohiba
6
    social media platform?
7
         A
              As I just stated, you can sign up for auto
8
    reports.
9
              Does Moosylvania sign up for auto reports?
10
         A I do believe we handed over some
    documentation that showed that there were some people
11
12
    that had some auto reports. I'm not sure exactly who
13
    and what persons within our company did so.
              Do you know did Moosylvania regularly
14
         Q
15
    received reports since 2012?
16
         A I do not know.
17
         Q Does Moosylvania continue to use Sprout
18
    Social to monitor General Cigar's and Cohiba's social
19
    platforms?
20
         A Yes. This is the third time I've answered
21
    yes on that.
22
              Other than Sprout Social, are there any
         Q
23
    other third party software that Moosylvania uses?
24
              We do use a company called Zuum Social for
25
    social analytics.
```

```
Page 81
1
         Since when?
2
              I'm not sure on that one. Within the last
    five years, six years, somewhere in there.
3
4
         Q
              Does Moosylvania similarly receive -- is
5
    there -- does Zuum provide reports to Moosylvania
6
    concerning General Cigar's Cohiba social media
7
    accounts?
8
         A I'm not sure if they have an auto report
9
    feature. To my knowledge, that's one you manually go
10
    in and generate or pull information that you need.
              Do you know how far back when you can get
11
         0
12
    information from either Sprout Social or Zuum?
13
             I'm not sure.
         A
14
             Have you ever gone into Sprout Social to
         Q
15
    view the information tracked by Sprout Social?
16
         A
              Me personally, yes. Me, yes, I have.
17
             When?
         Q
18
              Several times throughout, whenever -- as
19
    long as we've had the product, yes, I've had access to
    it and used it personally.
20
21
         Q
              How regularly do you use it?
22
              Definitely when we make these quarterly
    reports is the most frequent usage. That's me
23
24
    personally. Our team, the social guys use it
25
    regularly because outside of analytics it's also a
```

- 1 place they can post content and a posting platform.
- 2 So it's almost a daily feature for that.
- Is that for Sprout Social and Zuum?
- A No. Just Sprout Social. Thank you for
- 5 clarity. Zuum is specifically for analytics.
- 6 Have you ever gone into Zuum to view reports
- on General Cigar's Cohiba social platform?
- 8 A I have personally, yes.
- 9 How often do you do that?
- A When we do quarterly reports or if any
- 11 random requests come up from a client, but it's not
- 12 like typical behavior for me to go in and check that
- daily or weekly or whatnot.
- 14 Q And when you go to Sprout Social prior to
- 15 preparing the quarterly reports, do you print out any
- 16 information?
- 17 A I personally do not print out anything from
- 18 Sprout.
- 19 Q What about from Zuum?
- 20 A I might have downloaded like a CSV file from
- 21 Zuum, but typically, no, it's all manually transcribed
- 22 into these reports.
- 23 O And what information does Zuum track?
- 24 A So Zuum, outside of our specific, so General
- 25 Cigar related channel or any other clients that

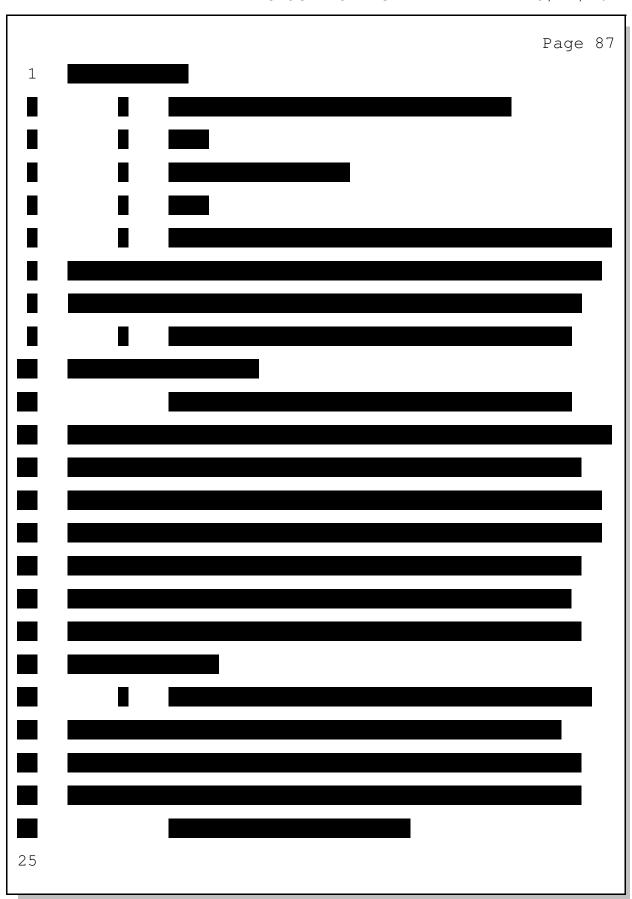
- 1 Moosylvania manages, we also have the ability to put
- 2 in competitor brands to track limited analytics on
- 3 what they're doing on their social channels.
- 4 Q Have you ever tracked analytics of the
- 5 Cuban -- the maker of the Cuban Cohiba cigar?
- A No, we have not.
- 7 And what kind of information -- what kind of
- 8 information does the Zuum -- does Zuum provide?
- 9 So they have some sort of white label access
- with some of the different social channels, Facebook,
- 11 Twitter, Instagram. I think very limited YouTube
- information. And it can provide information such as
- 13 like engagements, number of engagements, number of
- 14 posts. It can report on different hashtags that were
- used or keywords from comments. It does show some of
- the posts.
- Q Were any of these -- apart from the
- 18 quarterly reports, were any of the -- were any reports
- 19 from Zuum or Sprout Social provided to General Cigar?
- 20 A Yes.
- 21 Q Do you know when?
- 22 A From time to time Allen Willner had some
- requests on like channel growth and stuff and we would
- 24 utilize Zuum in particular. Again, so we're not --
- we're transcribing into separate documents for that,

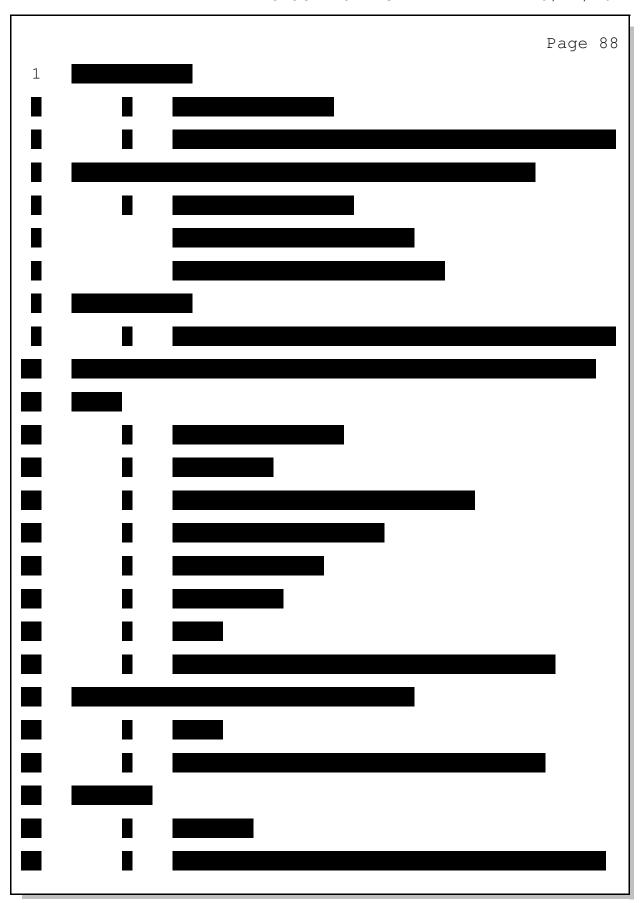
```
Page 84
1
    but I don't -- I don't know exactly when that
2
    happened, but it was periodic.
3
              Periodic being every couple of weeks. Every
4
    couple months, every couple years?
5
             Maybe a couple times a year. It was random
         A
6
    check-ins.
7
         Is that the same for Zuum and Sprout Social?
8
              Well, that particular thing was mostly Zuum.
9
    Sometimes -- the thing is, those two channels, they do
10
    provide different sources of information. So a report
    like this we would use both to source that
11
12
    information. So I would say in most instances we're
13
    probably tapping into both.
14
         Q What kind of information does Sprout Social
15
    provide?
16
              So Sprout gives comparable information to
         A
17
    Zuum, but reports on things a little bit differently
18
    in their methodology. So I want to say that Sprout
19
    might have impression-level data whereas Zuum does
20
    not, and that could be vice versa, don't quote me on
21
    it, that they'll use and then stuff specific to posts.
22
         Q Were there any discussions with anyone at
23
    General Cigar concerning these reports?
24
         A
             We present --
25
         Other than the quarterly reports, were there
```

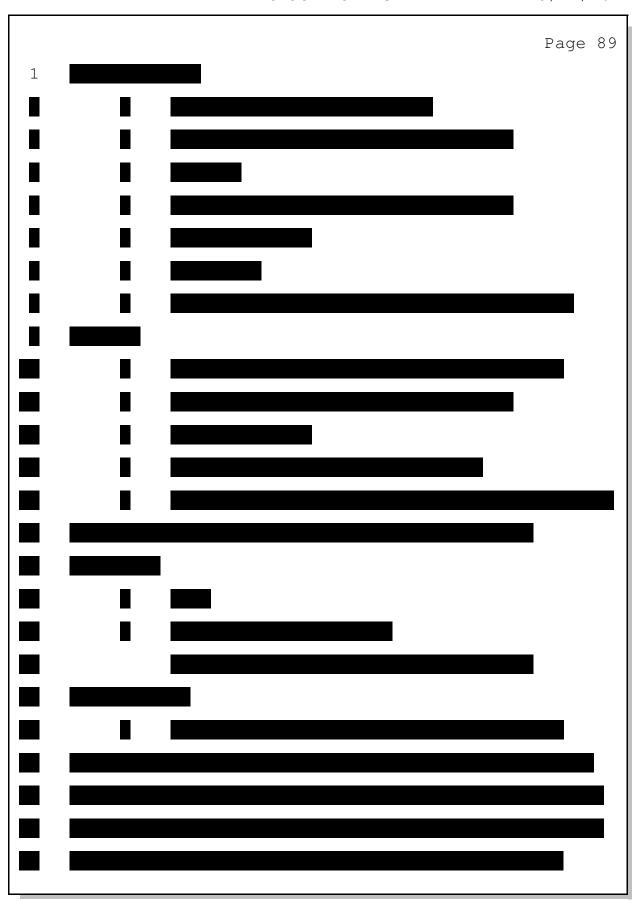
Page 85 1 any discussions about their reports generated by Zuum 2 or Sprout Social? 3 So the reports that we presented you're 4 saying, that we created, not that were -- so I want to 5 be clear on this. We didn't generate a report and 6 download a report from either Sprout or Zuum to then 7 hand to a client. Moosylvania created a customer 8 report like this that you would see within a 9 PowerPoint format utilizing sourced information from 10 these third party services. 11 Does any of the information track -- on either Zuum or Sprout Social, did any of those -- did 12 any of that information have information concerning 13 14 the Cuban Cohiba cigar? To my knowledge, no. We made a reference in 15 this in the findings but, no, we never reported on the 16 Cuban --17 18 Did the information themselves provided by 19 Zuum or Sprout Social have information concerning --20 Understood, No. Α 21 MR. FRANK: Mark this as 5. 22 (Exhibit 5 was marked for 23 identification.) 24 THE WITNESS: Are these all different? 25

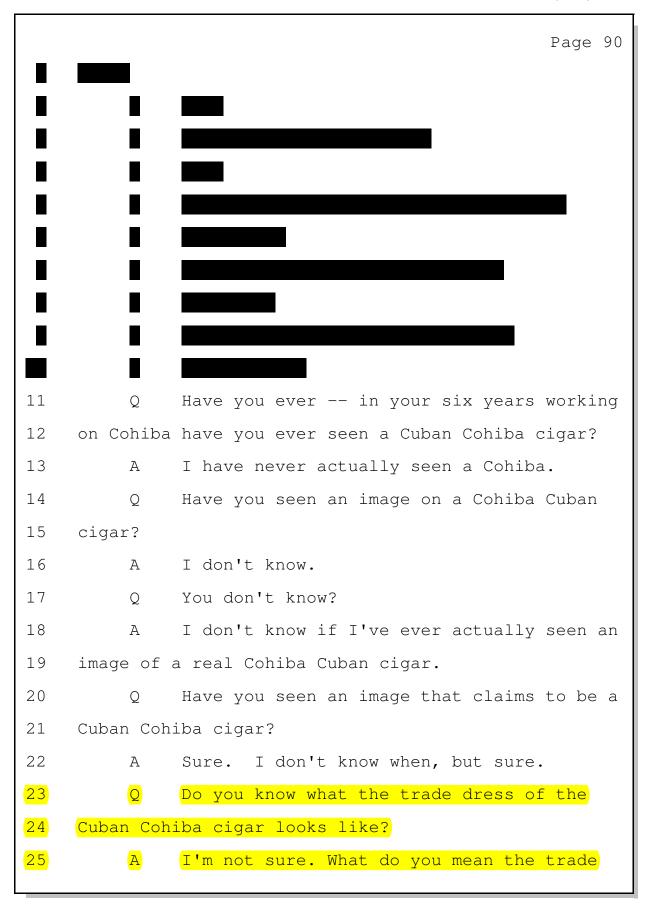
- 1 BY MR. FRANK
- 2 Q I tried to make it convenient for you. This
- 3 is marked as Exhibit 5. These are six different
- 4 reports.
- 5 A Right.
- 6 Q Produced by Zuum. Produced by Moosylvania
- 7 as part of its production. Reports generated by Zuum.
- 8 I've tabbed the pages to see.
- 9 A Got it.
- 10 O To see the difference.
- 11 A Do you want to go directly there?
- 12 Q Yeah. I won't enter the Bates numbers.
- 13 They take took long.
- On the first tab page is MS0030198.
- 15 A Yeah.
- 16 Q Do you see a section on the left says:
- 17 "Your pages most engaging fan post?"
- 18 A Yes.
- MR. DEUTSCH: Which page was that?
- MR. FRANK: The first yellow tab.
- 21 BY MR. FRANK

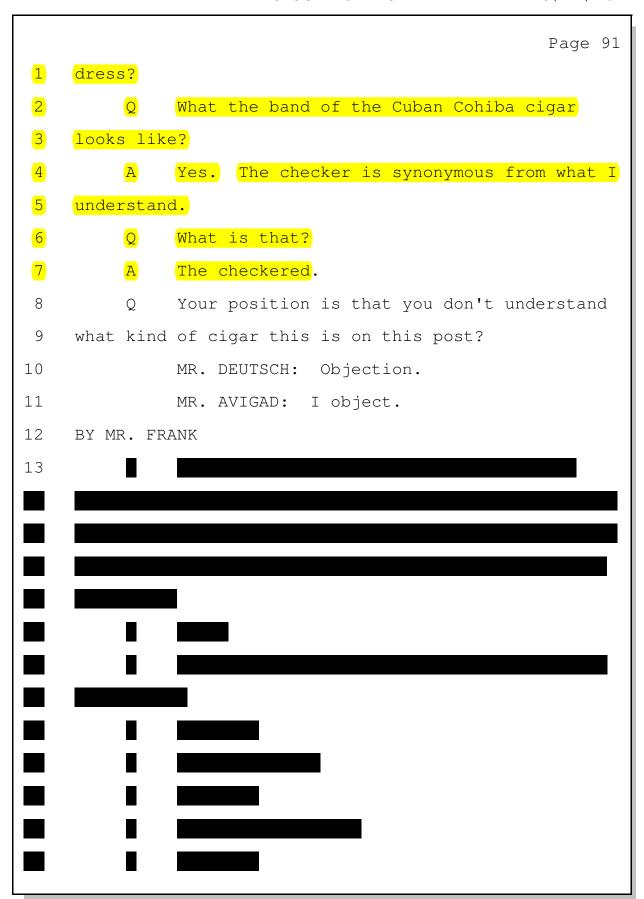
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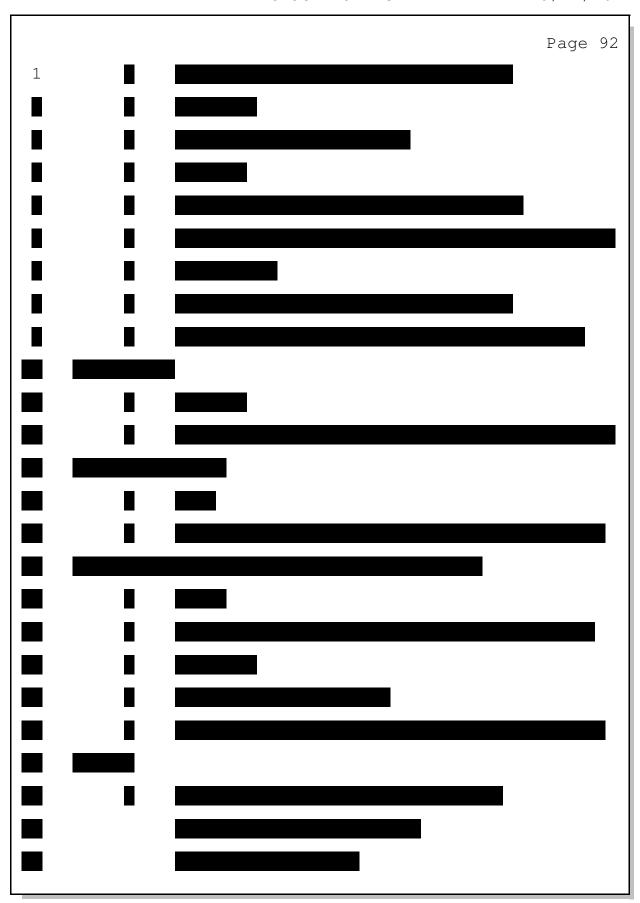




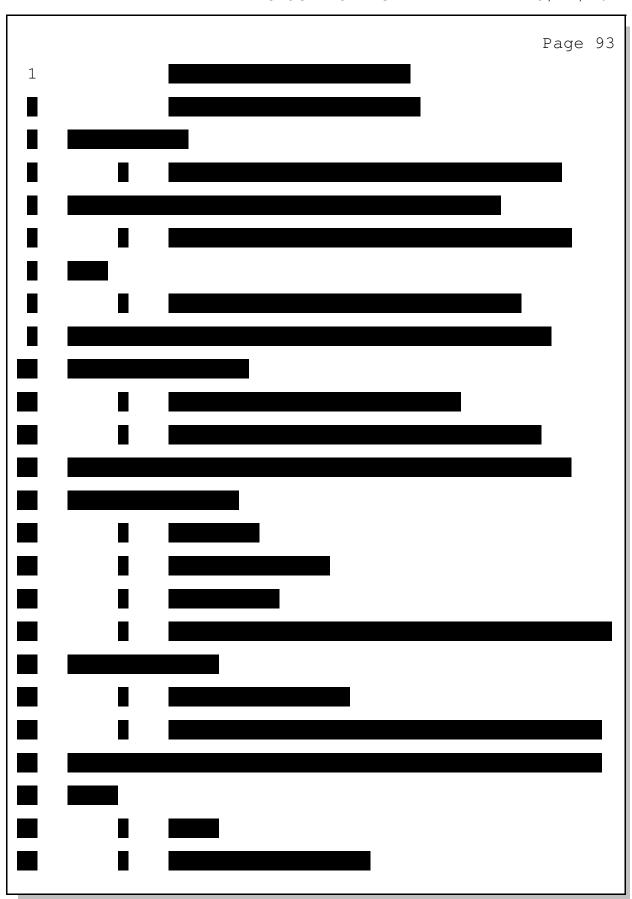


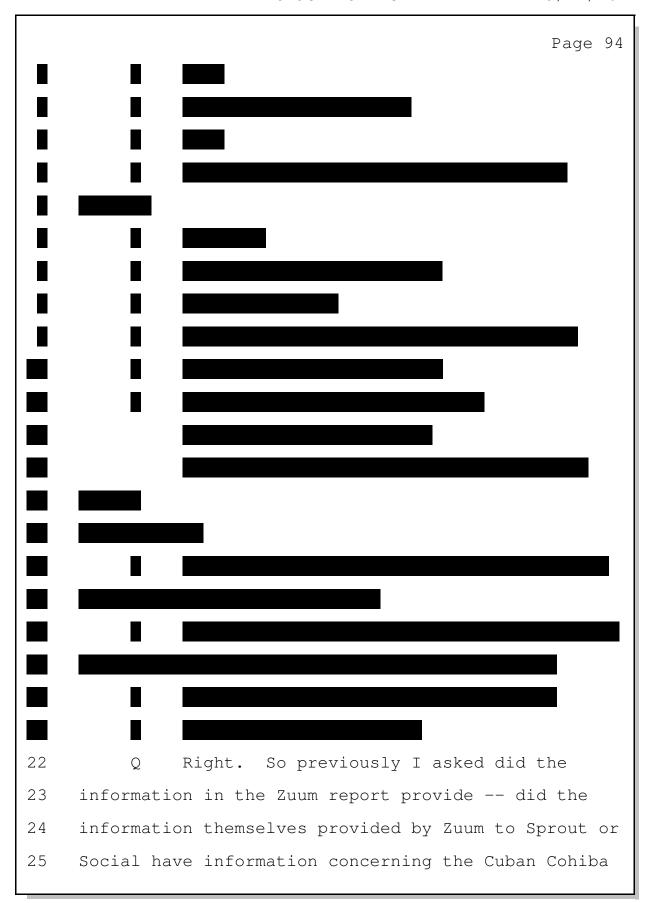






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Page 95 1 and you said understood, no? 2 Α Uh-huh. 11 Q Yeah, but you viewed this information; is 12 that correct? 13 MR. DEUTSCH: Objection. 14 THE WITNESS: I don't know if I've actually 15 seen this. BY MR. FRANK 16 17 Q Did you review any of these reports? 18 A I don't know. 19 MR. DEUTSCH: Objection. 20 THE WITNESS: I don't know. I've worked on 21 the brand for six years. I work on a lot of other clients as well. I've seen a lot of reports and a lot 22 23 of things. 24 BY MR. FRANK 25 Q As part of your quarterly report you said

- 1 Facebook has a statute of limitation on their data of
- 2 one to two years, somewhere in that range. It might
- 3 be shorter. I'm not sure about the other two.
- 4 Q Do you know how regularly Moosylvania
- 5 reviews those statistics on -- from Twitter, Facebook
- 6 and Instagram?
- 7 A I don't know.
- 8 O Who would know that information?
- 9 A The community managers would be better
- 10 suited to answer that question.
- 11 Q Are any of these statistics provided to
- 12 General Cigar?
- 13 A They could be translated within a report,
- 14 like the quarterly report document S -- I think that's
- 15 an S.
- 16 O Is that Exhibit 4?
- 17 A Exhibit 4.
- Other than the quarterly reports and the
- 19 special reports --
- 20 A Yeah.
- 21 Q -- I believe you mentioned prior, are there
- 22 any other reports provided by Moosylvania to General
- 23 Cigar concerning General Cigar's social media
- 24 platforms?
- 25 A There could be. There could be. I don't

- 1 know definitively. I mean, this was the Exhibit 4 and
- documents like this. The quarterly reports are the
- 3 primary reporting that we would do for General Cigar.
- 4 Q Do you know who would review the ad hoc
- 5 reports that you mentioned earlier, who at General
- 6 Cigar?
- 7 A Thank you. If -- so ad hoc reports could
- 8 have come from a, like a brand manager looking to
- 9 understand a specific metric from their social
- 10 platform. So that could have been Steve Abbot,
- 11 Michael Giannini, Ed Layman, and so on and so forth,
- 12 their brand team. It also could have been Allen
- 13 Willner or Gus Martinez. That's also under the
- 14 premise that they asked for something.
- Q Can you estimate how many such ad hoc
- 16 reports have been created?
- 17 A I have one in mind that I would do for
- 18 Allen. Again, we talked about this one earlier. It
- 19 was maybe a couple of times a year that that report
- 20 would be generated.

21

Sturm Reporting Services, Inc.

Page 100 1 Do you know if anyone at General Cigar reviews General Cigar's Cohiba Twitter account? 5 I don't. Α Do you know if anyone at General Cigar reviews its content on Cohiba's Twitter account? 7 Α 8 I don't. 9 Describe the process of how a post is made 10 to -- strike that. 11 Describe the process -- strike that. 12 Does General Cigar make posts to Cohiba's Twitter account? 13 14 Is Moosylvania considered an arm of General Α 15 Cigar? 16 For the purpose of this question, yeah. To my knowledge, no. Have they ever, I 17 Α can't speak to that. 18 19 Does Moosylvania make posts at General Cigar's Cohiba Twitter account? 20 21 A Yes. 2.2 Do you review all posts to General Cigar's 23 Cohiba Twitter account before they're made public?

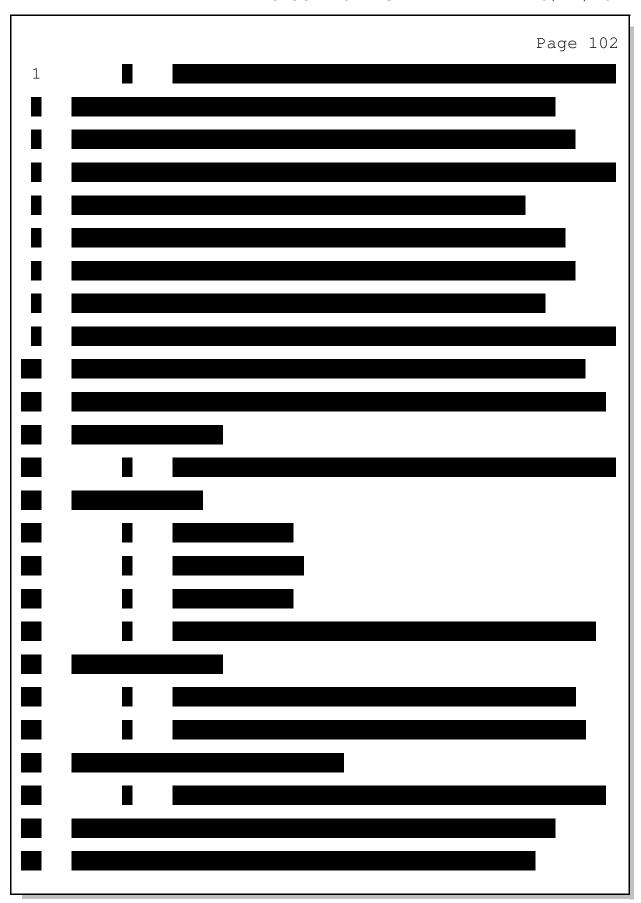
25 Q Correct.

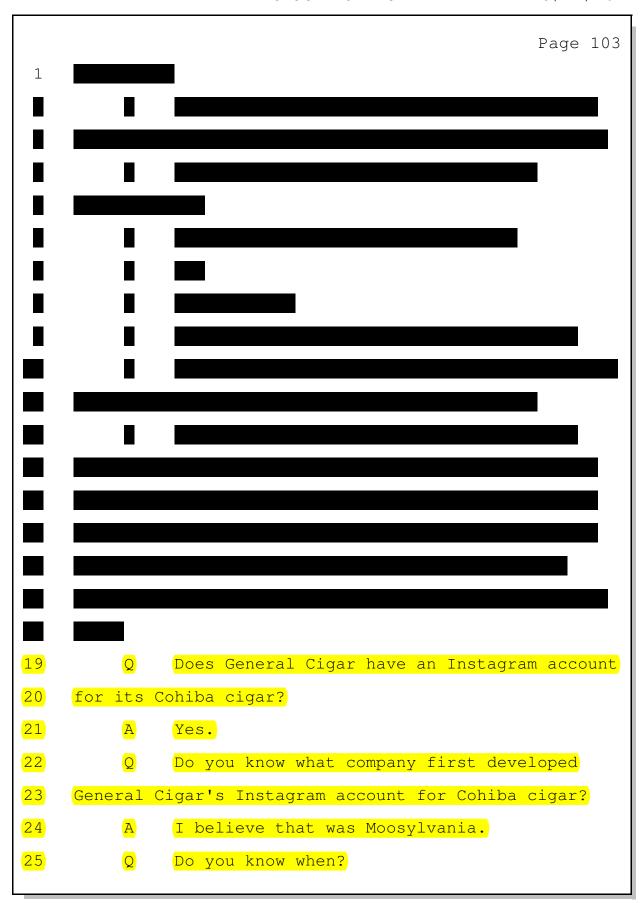
Α

Me personally?

24

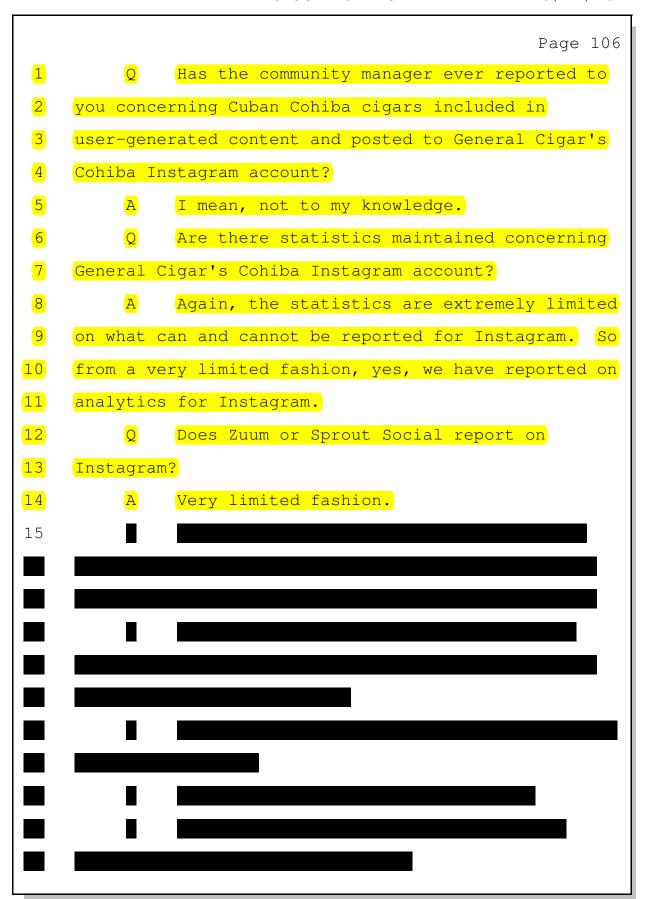
Page 101 1 Not always, no. That's typically a director 2 of social's responsibility. 3 Do you view most of them? 0 4 MR. AVIGAD: You said before they're made 5 public? MR. FRANK: Before they're made public. 7 MR. AVIGAD: He's asking review of posts 8 before --9 THE WITNESS: Understood. That's what the 10 director of social would do with the content team, they would review the posts. You're saying what 11 Moosylvania creates in-house? 12 BY MR. FRANK 13 14 0 Yes. 15 Yes. The content that Moosylvania creates, a director of social would view before it's posted. 16 But the question is: Do you review most of 17 Q. that? 18 19 A I do not, no. 20 You don't review most of it before it's 21 made? 2.2 I do not. 23

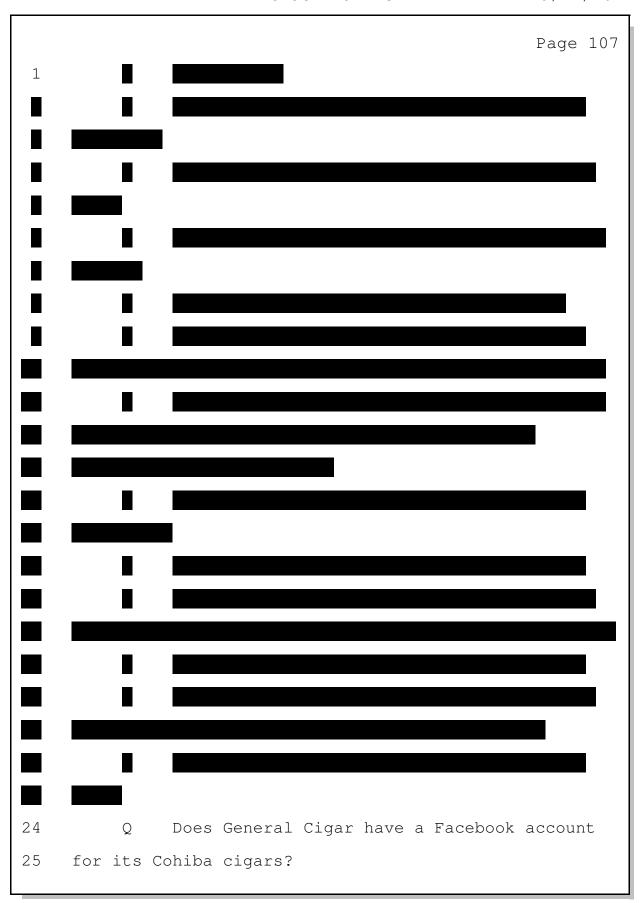




- I do not. I believe it was Moosylvania. I
- would need to verify, but I'm pretty sure we did that.
- 3 Q Were you involved in the creation of General
- 4 Cigar's first Instagram account?
- 5 A Again, I'm not sure if we created it so I'm
- 6 not sure if I was involved in that.
- 8 of General Cigar's Instagram account for Cohiba?
- 9 A I know CAO had it prior to us. I know it
- 10 did exist. I don't remember if we created it.
- 11 Q Does Moosylvania do any work related to
- 12 General Cigar's Cohiba Instagram account?
- 13 A Yes.
- 0 What does it do?
- 15 A We post content on it.
- 16 Q Anything else?
- 17 A It's a social channel. We post content and
- 18 we community manage, just like Facebook, just like
- 19 Twitter.
- 20 Q Other than additional posts, has General
- 21 Cigar's Cohiba Instagram account changed since its
- 22 creation?
- 23 A To my knowledge, I don't think so.
- 24

Page 105 Would it be the community manager that's in 8 charge of monitoring General Cigar's Cohiba Instagram 9 account? 10 Α Yes. 11 And would his responsibilities be the same 12 as previously described in this deposition? 13 Yes, they would. 14 Do you know if the community manager looks 15 at user-generated content posted to General Cigar's Cohiba Instagram account? 16 17 I would expect as much, yes. 18 Does the community manager ever report to 19 you on the user-generated content posted to General 20 Cigar's Cohiba Instagram account? 21 Within the context of these quarterly Α 22 reports, Exhibit 4, yes, we see some level of posts. 23 Any other time? Q 24 Not regularly. I mean, ever, perhaps, 25 something very notable happened.





```
Page 108
        A It does.
1
2
         Q
             And do you know what person or company first
    developed General Cigar's Facebook account?
3
4
         A I don't know the originator of that page.
5
             Were you involved in first developing
         0
6
    General Cigar's Facebook account?
7
         A
              I don't know who developed the page, so I
8
    would not have been involved.
9
              Would it be Moosylvania?
         A Moosylvania did not develop the original
10
11
    Cohiba page.
12
              Does Moosylvania do any work related to
13
    General Cigar's Cohiba Facebook page?
14
         A Yes, we actively maintain it currently.
             When you say actively maintain it, what does
15
         Q
16
    that involve?
17
         A Just like Twitter and Instagram, we post
18
    content to the page.
19
         Q Just like Twitter and content you also do
20
    community management?
21
         A Correct.
22
         That would involve review of user-generated
    content posted to General Cigar's Cohiba Facebook
23
24
    page; is that correct?
25
              So, again, we don't actively maintain or
         A
```

- 1 mark down any time a post does come in. Do we see it,
- 2 yes.
- 3 Q Apart from additional posting to General
- 4 Cigar's Cohiba Facebook account, do you know if this
- 5 account has otherwise been changed since it was first
- 6 created?
- 7 A Yes. I think I mentioned this earlier, but
- 8 I believe we went through a handle change or at least
- 9 a discovery of changing the handle or name of the
- 10 page.
- 11 O And when did that occur?
- 12 A 2013, 2014. Somewhere in there.
- 13 Q And do you know who was involved in that
- 14 process?
- 15 A The director of social at the time would
- 16 have been Lisa Keller. We had a guy named Aaron
- 17 Stevens which was a digital -- Aaron Stevens, which
- 18 was a digital strategist. Anna Price, maybe, worked
- 19 on it. I think she was on the business at the time.
- 20 And if I recall, we -- it was trying to make a
- 21 universal handle match up with the URL structure that
- 22 we had. So we sent a request to Facebook for that.

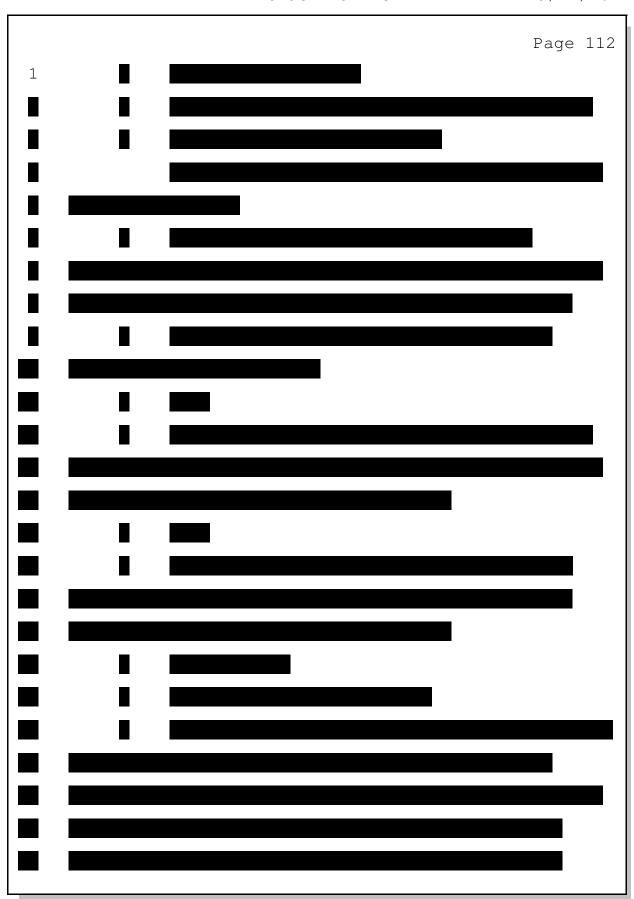
23

Page	110	
Laye	T T O	

1

- 4 Q Is there someone in charge at Moosylvania
- 5 maintaining this account?
- 6 A The social accounts?
- 7 Q Yeah. No, the Moosylvania -- the General
- 8 Cigar's Cohiba Facebook account.
- 9 A Yes.
- 10 Q Who is that?
- 11 A Same person that manages Instagram and
- 12 Twitter.
- 13 Q The community manager; is that correct?
- 14 A Yes, yes.
- 15 Q Is that the person that monitors traffic on
- 16 General Cigar's Cohiba Facebook page?
- 17 A Yes, sir.
- 18 Q Is there any user-generated content on
- 19 General Cigar's Cohiba Facebook page?
- 20 A Presumably, yes.
- 21 Q Do people who visit General Cigar's Cohiba
- 22 Facebook page, are they able to see user-generated
- 23 content created by other individuals?
- 24 A Theoretically, yes, they would be.
- Q Why do you say theoretically?

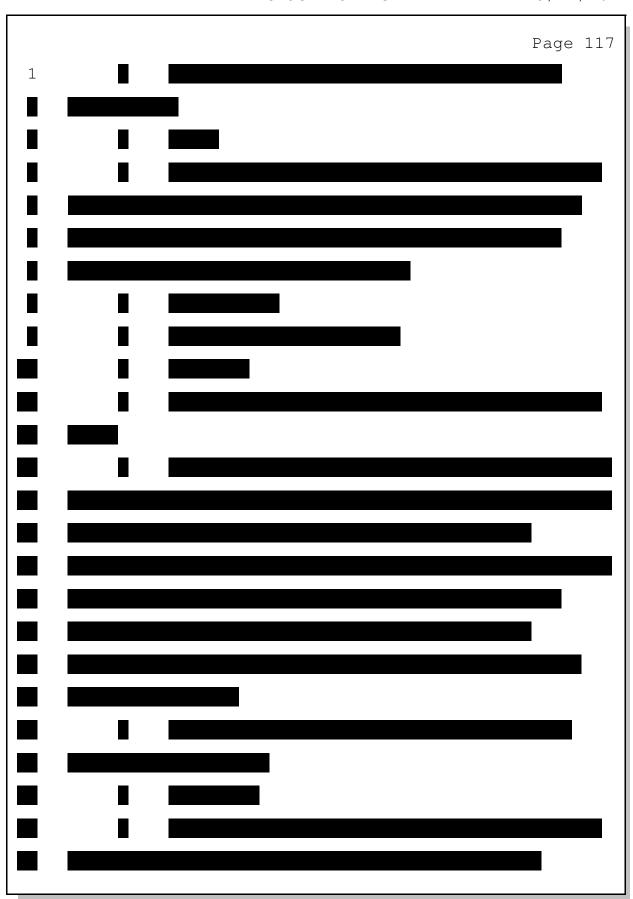
Page 111 1 I can't speak for everybody that comes to 2 the page and maybe sees the post. 3 Not if they see, are they able to see? 4 A They would be able to see, yeah. Yes, they 5 went through the timeline and saw a post, yes, they 6 would see it. Is that the same for General Cigar's Cohiba 7 8 Instagram and Twitter accounts? 9 A I believe we answered that earlier, yes. 10 Q Are statistics maintained concerning General 11 Cigar's Cohiba Facebook account? 12 So, yes, going back to the document, Exhibit 4, we do maintain analytics for the purpose of 13 14 reporting. 15 Are there any analytics other than those previously mentioned? 16 17 For Facebook specifically, no, not -- not to 18 my knowledge. 19

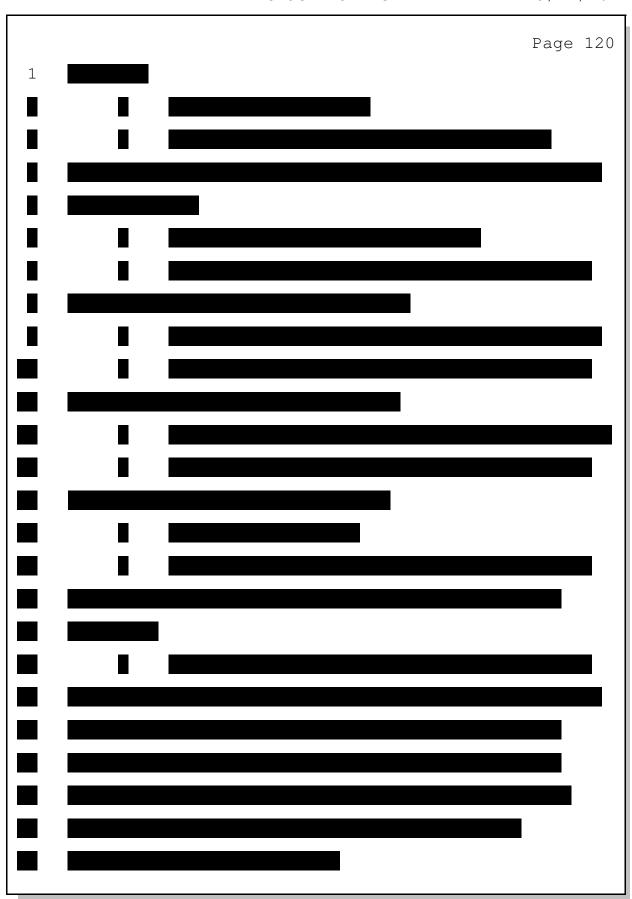


Page 113 1 15 Do you know what percentage of the social media posts to General Cigar's Cohiba social media 16 17 accounts included the #Cohiba? 18 A I do not. 19 Q Can you estimate? 20 No, not with any accuracy. Α 21 Do posts to -- do Moosylvania's post to Q General Cigar's social media accounts regularly use 22 23 other hashtags? 24 MR. DEUTSCH: Objection. THE WITNESS: Sorry. Can you repeat that 25

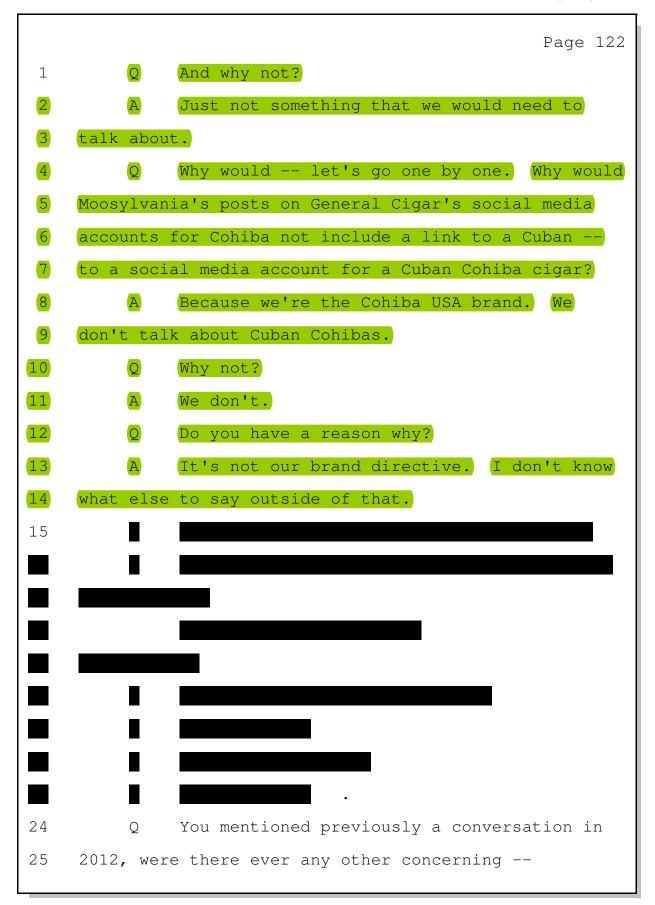
```
Page 114
 1
     for me, please?
 2
                    (The reporter read the requested
 3
                    material.)
               MR. DEUTSCH: Same objection.
 5
               THE WITNESS: Yeah, again, I'm not sure if
     all accounts use hashtags or all brands.
    BY MR. FRANK
 7
 8
               Do you know if the hashtag #Cohiba is also
     used in relationship to the Cuban Cohiba cigar?
 9
10
               I do not know that.
          Α
11
                    (A short recess was taken.)
12
                    (Exhibit 6 was marked for
13
                   identification.)
    BY MR. FRANK
14
15
              Introduce Exhibit 6 here, Bates No. MS00
    10823 to 824. Can you please identify this document?
16
              It's a, according to the document, emerging
17
18
    social trends overview for Cohiba.
19
              Do you know who created this document?
20
              I did not. I believe this to be the work of
         A
21
    Andrew Cohen. I cannot say definitively, but I --
2.2
               Have you ever seen it before?
          Q.
23
          А
              It's not coming to memory, but perhaps.
24
              Do you know if this document was ever sent
25
    to General Cigar?
```

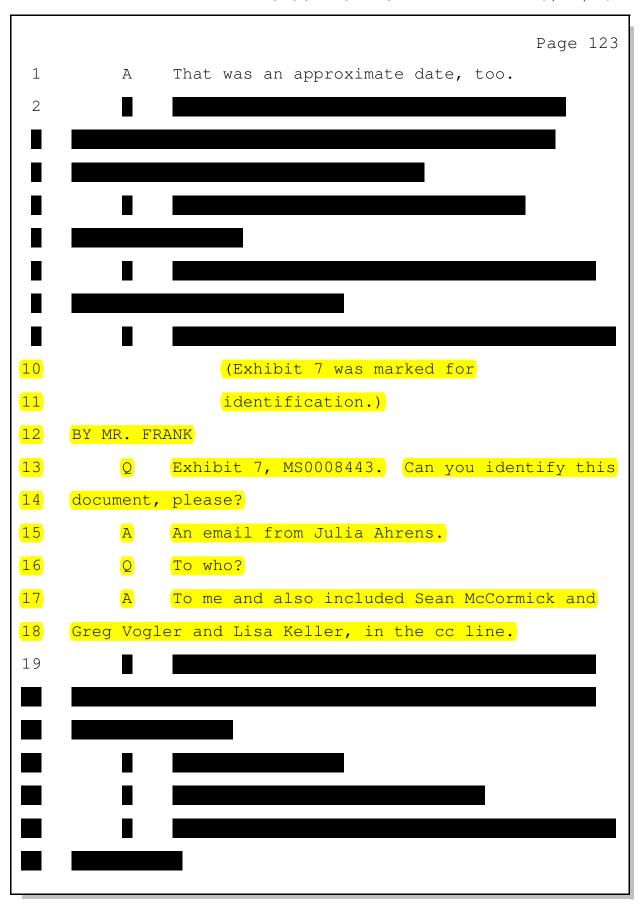
```
Page 116
 1
    it was used. Do you have an email that corresponds
 2
    with it or --
 3
              Let's make this part of -- let's make this
 4
    part of Exhibit 6.
 5
         A It was before my time.
6
         On MS0005986 to 5988, you're including as
    part of Harris Exhibit 6, can you identify this
7
8
    document, please?
9
              I mean, it's an email that dates back to
10
    2012. This mentions Julia Ahrens. I mentioned
11
    earlier she was the lead on the General Cigar account
12
    at the time. So she would be better able to speak to
13
    this than I would.
14
             Were you copied on the email chain?
         O.
15
              I was copied on the email. So based on who
16
    was included in these, I would assume that Lisa
17
    Keller, the director of social media, developed this
18
    emerging trends document. It does state in the
19
    email -- I'm assuming this is the physical Google doc
    that you download. So Lisa Keller did, in fact,
20
21
    create this, not Andrew Cohen. Other than being cc'd
22
    on this I'm not --
23
              Did you review this document that was
24
    included in the email when you were cc'd?
25
         Α
              Maybe. I can't say. It's 2012.
```

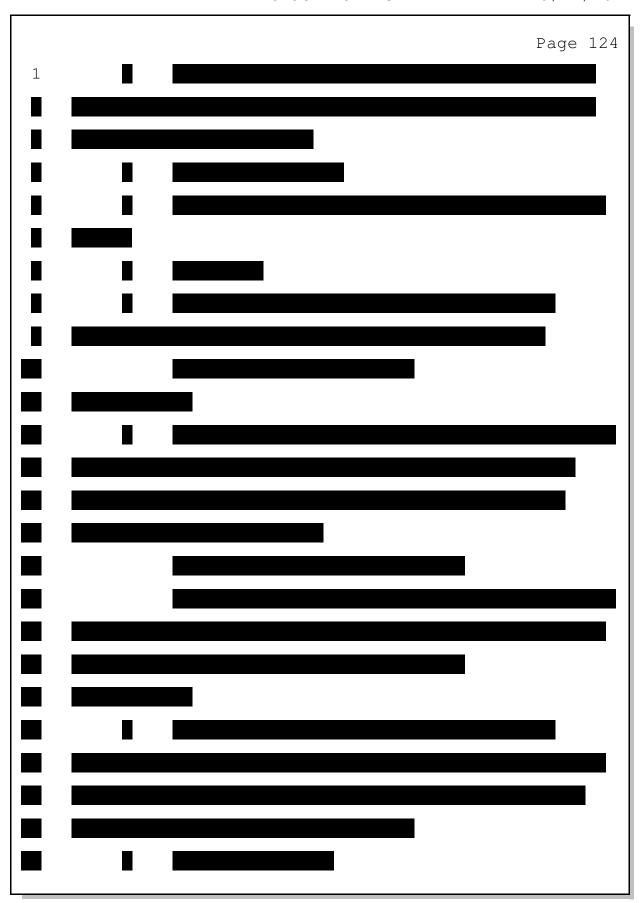


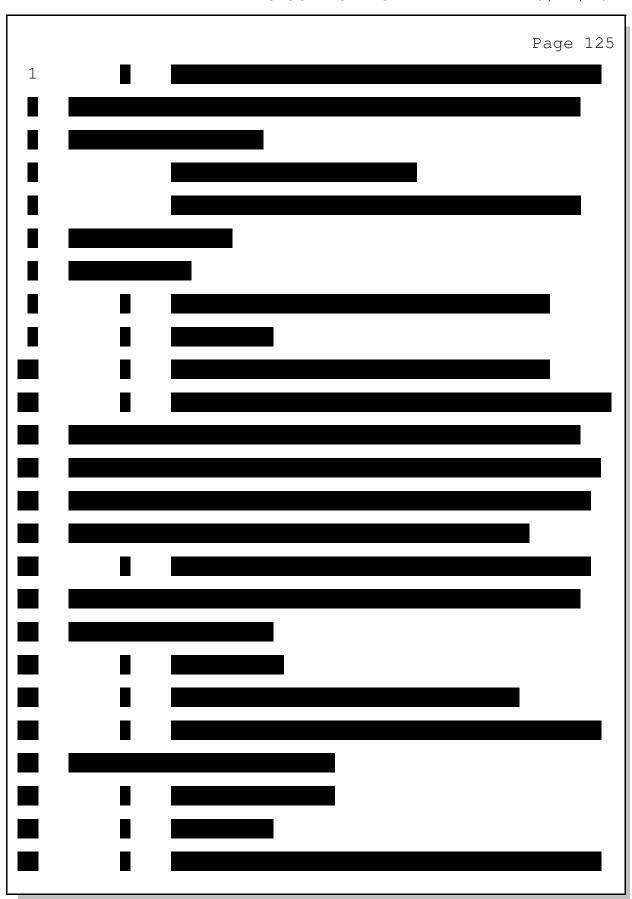


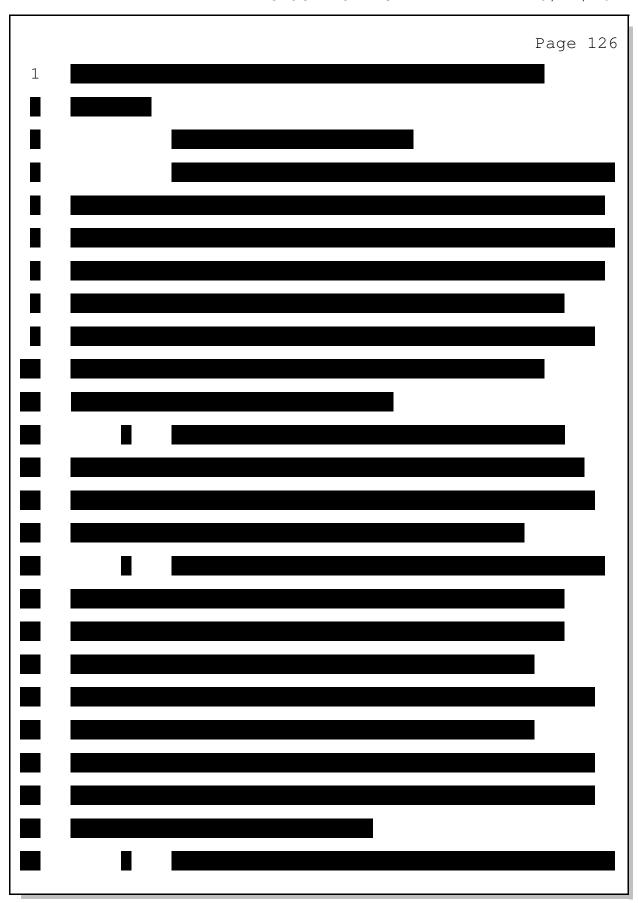
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Page 121
 1
 5
               Do any of Moosylvania's posts on General
     Cigar's social media accounts for Cohiba, did they
     ever link to a social media account for the Cuban
     Cohiba cigar?
 9
               Did they ever -- can you repeat that for me,
10
     please?
11
                    (The reporter read the requested
12
                    material.)
    BY MR. FRANK
13
14
               Social media accounts.
               No, we would not have linked to a Cuban
15
     social account.
16
17
               Would any of Moosylvania posts on General
          O
     Cigar's social media accounts for Cohiba include
18
19
    hashtag referencing Cuba?
               To my knowledge, no.
20
21
               Would they ever include a hashtag
     referencing Fidel Castro?
22
               I highly doubt it. That's something that a
23
     client would not have been okay with. I would say to
24
25
     my knowledge, no.
```

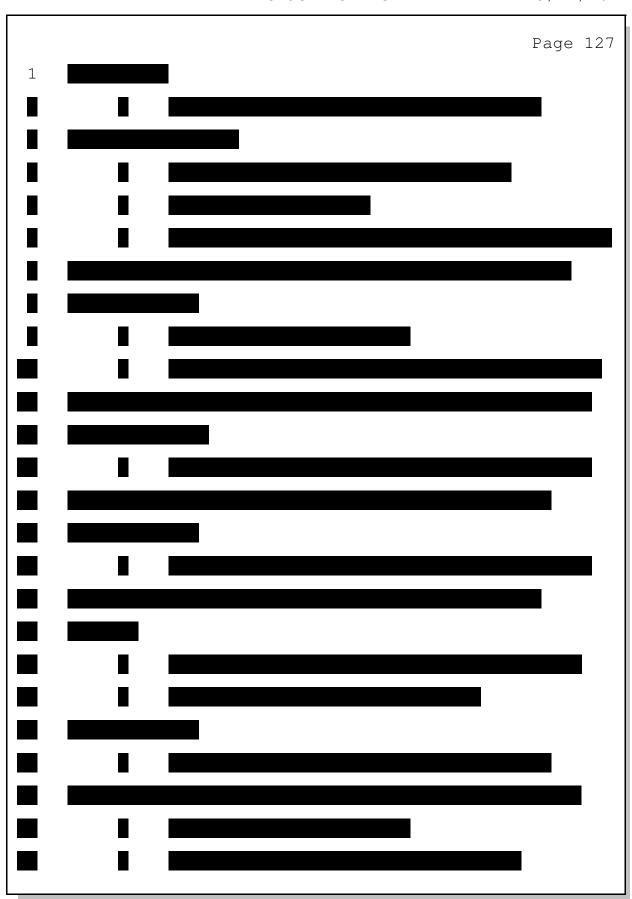


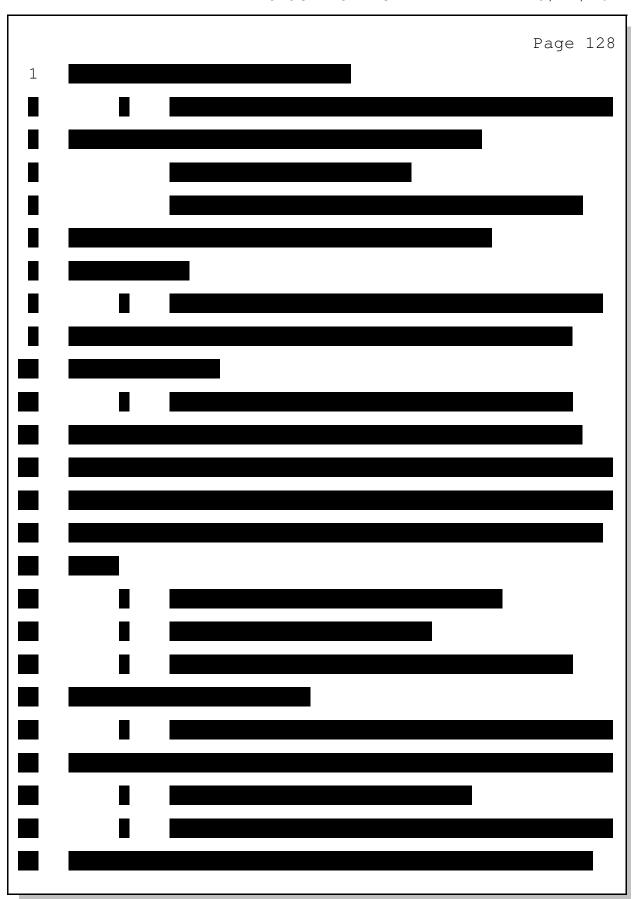


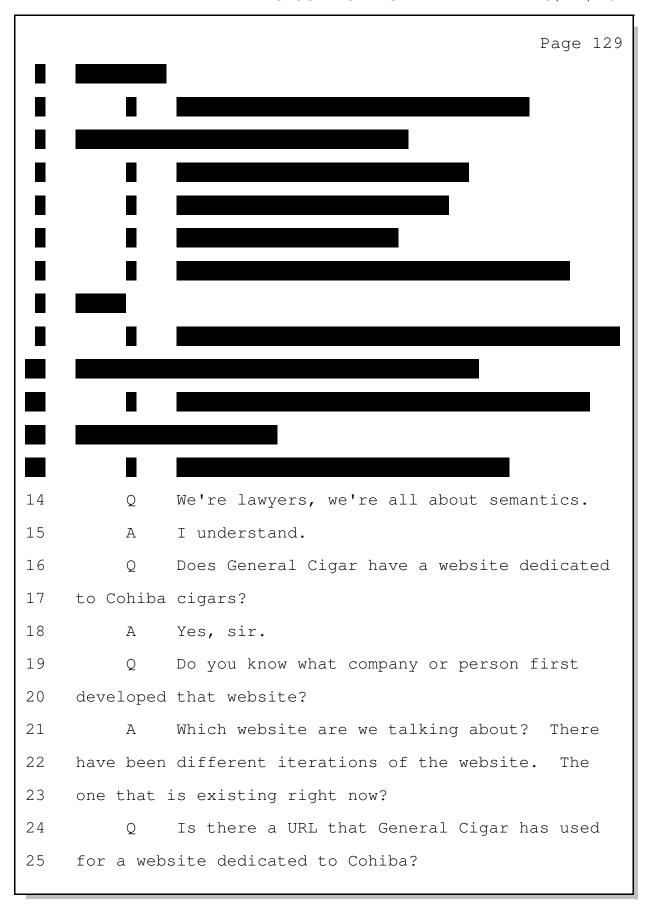








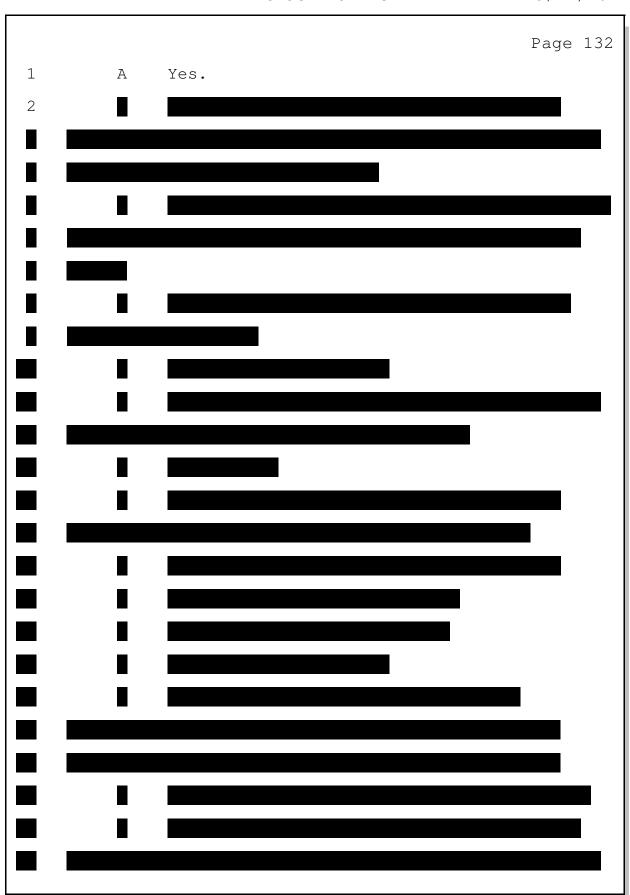




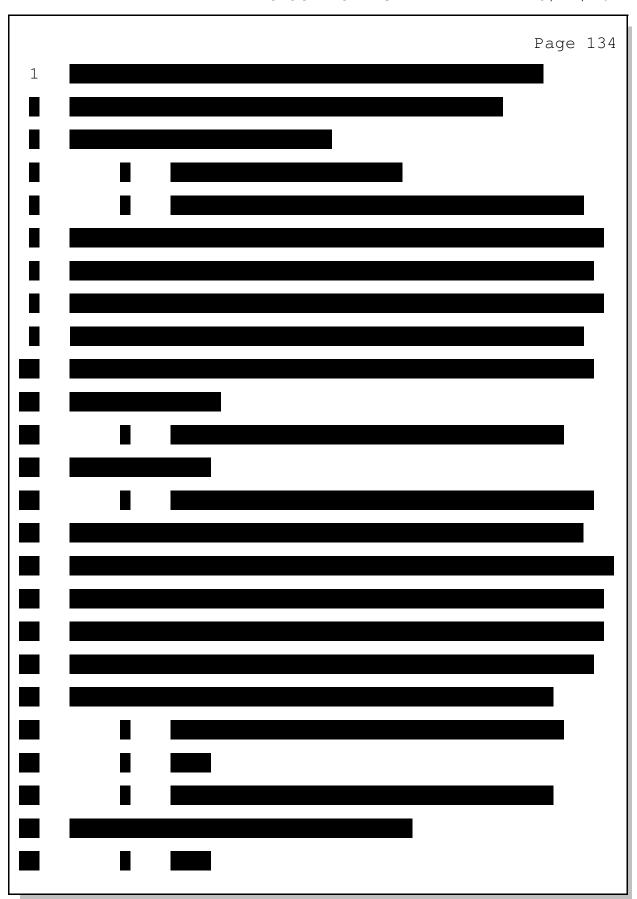
```
Page 130
 1
         Α
              Yes.
              URL means, the web address?
 2
         Q
 3
           Correct.
         Α
         Q For the record. One web address, what is
 5
    the web address?
              Cohibacigars.com, I think or Cohiba or
 7
    Cohibacigars.com.
8
              MR. AVIGAD: Before your next question, it's
9
    12:35 now central time so I was wondering what you
    want to do about lunch.
10
              MR. FRANK: Can I get through anther ten
11
    minutes, 15 minutes, is that good? It's 12:37. Let's
12
13
    stop here.
14
                    (A lunch recess was taken.)
15
    BY MR. FRANK
              So we were talking about the General Cigar
16
    Cohiba website.
17
18
         A
              Yes.
19
              Do you know what person or company first
20
    developed the website?
21
         A
              I don't know who developed the original
22
    website, no.
              Did Moosylvania first develop the website?
23
         Q
24
              We did not develop the original website.
         A
25
              Does Moosylvania do any work related to
```

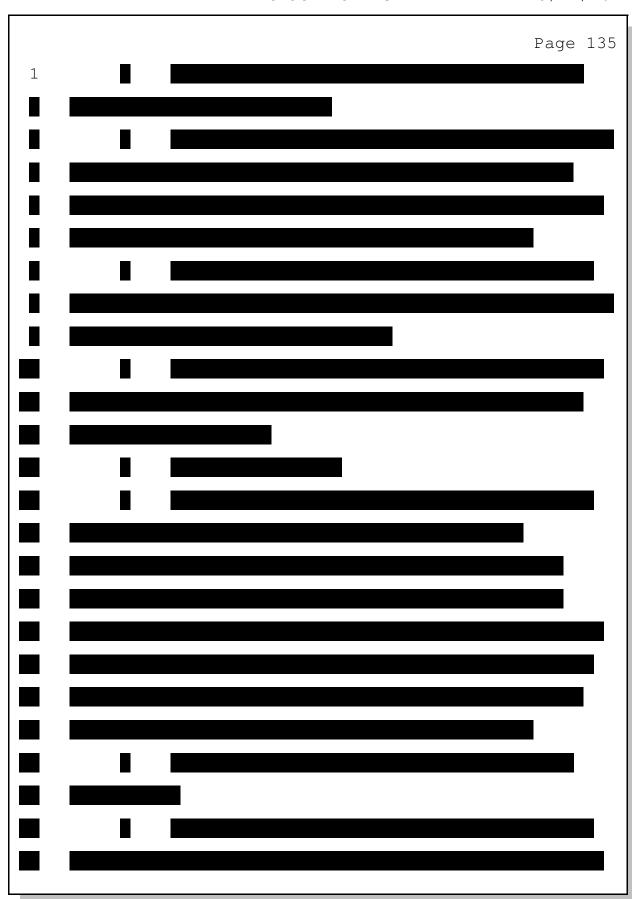
Page 131

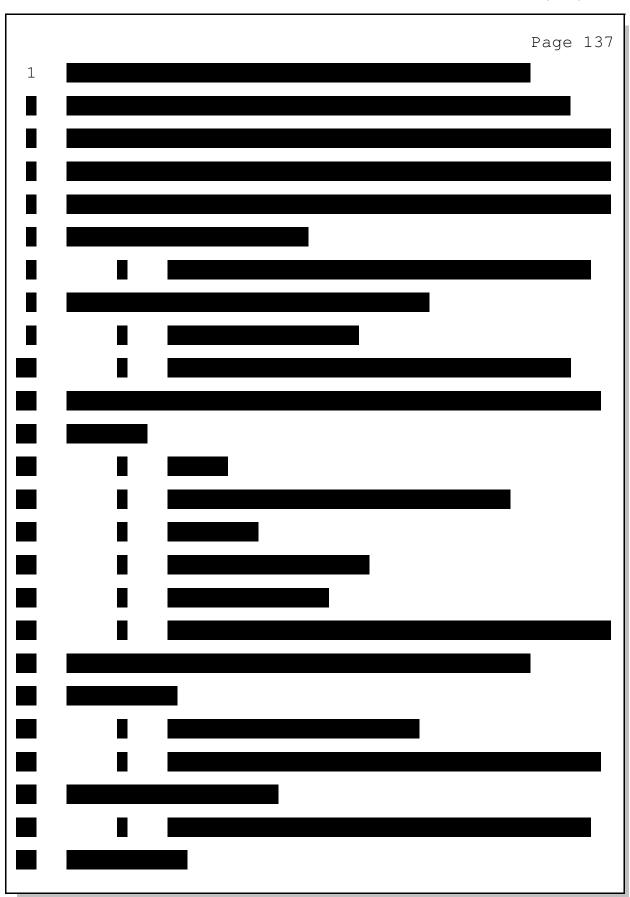
- 1 General Cigar's Cohiba website?
- 2 A We did.
- What did it do?
- We did a redesign of their website, so new
- 5 creative look and feel.
- When did that happen?
- 7 A 2015.
- 8 Q And other than the redesign, has Moosylvania
- 9 done any work for --
- 10 A After Square Root handed the -- transitioned
- 11 the business over to us we did develop a singular
- 12 landing page. It was kind of a holding page, if you
- 13 will, until we had the revised Cohiba site redesigned
- 14 and loaded.
- 15 Q And was the redesign a complete redesign of
- 16 the entire web page?
- 17 A It was. It was. We did also talk with Rock
- 18 Nation, JZ's team and Victoria and their Cohiba
- 19 collaboration. We didn't design the site itself, but
- there was a point in time we were talking to them
- 21 about that property.
- Q Who is the Victoria to whom you're
- 23 referring?
- 24 A Victoria McKee, excuse me.
- 25 Q From General Cigar?



Page 133 1 And were any reports created maintaining that analytical information? 5 The reporting would have been into the Α comparable quarterly reports like Exhibit 4 for that specific time period if we did reporting. That's what 7 would have been included. 8 9 Would any of the Google analytical 10 information been presented out separately? 11 Α Not to my knowledge, no. 12 Was -- other than in the quarterly reports was the statistic information about the Cohiba.com 13 14 website given to General Cigar? 15 Not to my knowledge. 16







```
Page 138
 1
 5
               Is there any disclaimer on General Cigar's
          0
     Cohiba Facebook page indicating that it's -- Cohiba
 7
     cigars is not associated with the Cuban Cohiba cigar?
 8
               Are we switching from website to Facebook
 9
     now?
10
              Yeah.
         Q
11
              I'm not sure if that stipulation is stated
         Α
12
     anywhere.
13
                   (Exhibit 8 was marked for
14
                   identification.)
15
    BY MR. FRANK
              I'm marking this Harris Exhibit 8, Bates
16
    CT0033025 to CT0033041. This is a printout of the
17
18
    About section of the General Cigar's -- of the
19
    about -- please identify this document.
              It's a page on the Cohiba Facebook page.
20
         A
21
              Do you know whose Facebook page this is?
         Q
22
         A
              Cohiba's.
              Do you know, is this the General Cigar
23
         Q
24
    Cohiba?
25
         A
              It appears to be, yes.
```

Page 140 1 Q Do you know at whose suggestion this text 2 was added? Α I do not. 4 Q Have you ever discussed this text with 5 General Cigar? I have not. To your knowledge, was there ever any 8 internal discussion at Moosylvania about this disclaimer? 9 10 I don't know. 11 18 Do you know if there's any disclaimer on General Cigar's website indicating that a Cohiba cigar 19 20 is not associated with the Cuban Cohiba cigar? I don't know what's in the terms and 21 A conditions in the legalese in the footer of the 22 website, so I don't know. 23 24

Page 141 1 Do you know if there's any disclaimer on General Cigar's Cohiba website indicating that there's 5 no association between General Cigar's Cohiba cigar and the Cuba Cohiba cigar? Α I don't know. 8 Do you know if there's any disclaimer on the 9 General Cigar's Cohiba website indicating there is no 10 licensing agreement between the company that makes the 11 Cuban Cohiba cigar and the company that makes -- and 12 General Cigar? 13 Α I don't know. 14 Do you know if there's any disclaimer on the General Cigar's Cohiba website indicating that there 15 is no legal relationship between the company that 16 makes Cuban Cohiba cigar and General Cigar? 17 18 I do not know. 19

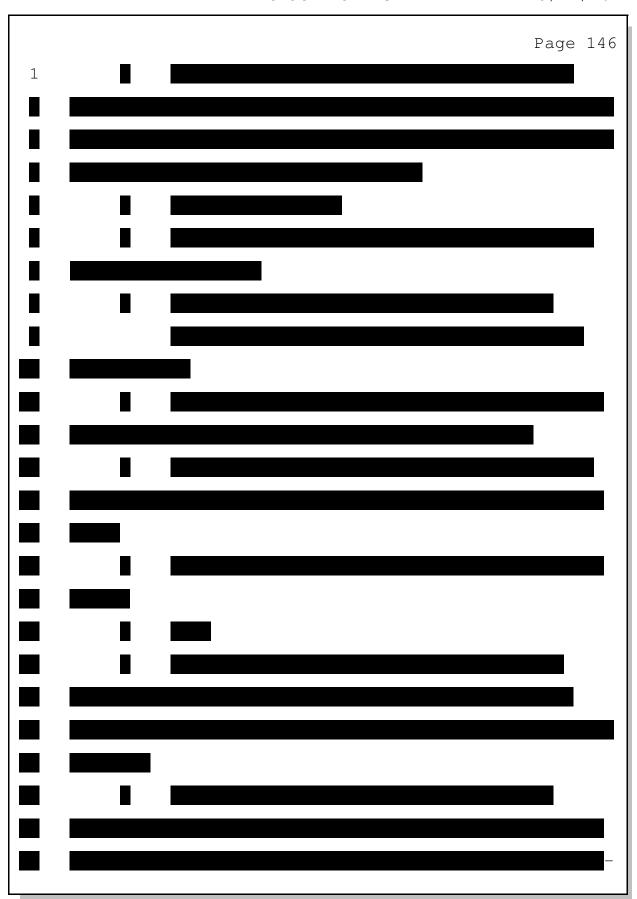
```
Page 142
 1
 3
              We're talking about the website now,
         0
 4
    Cohiba.com.
 5
             Correct. We keep switching back and forth
         Α
    with the Facebook. I wanted to be clear. Again, I
 7
    don't know.
8
        Do you know why disclaimer -- strike that.
9
              Is there any disclaimer on General Cigar's
10
    Cohiba pages on Twitter, Instagram or Facebook where
    you are indicating that Cohiba cigars are not
11
12
    associated with the Cuban Cohiba cigar?
13
         A I'm not sure.
14
             Do you know if there ever was one?
         Q
15
             Not to my knowledge. I don't know. I'm not
         A
16
    sure.
17
              Is there any disclaimer on General Cigar's
18
    pages for its Cohiba page -- its Cohiba pages on
19
    Twitter, Instagram, Facebook or YouTube indicating
20
    that there's no licensing agreement between the
21
    company that makes the Cuban Cohiba cigar and General
22
    cigar?
            I don't know.
23
         A
24
         O Do you know if there ever was one?
25
         A
              I don't.
```

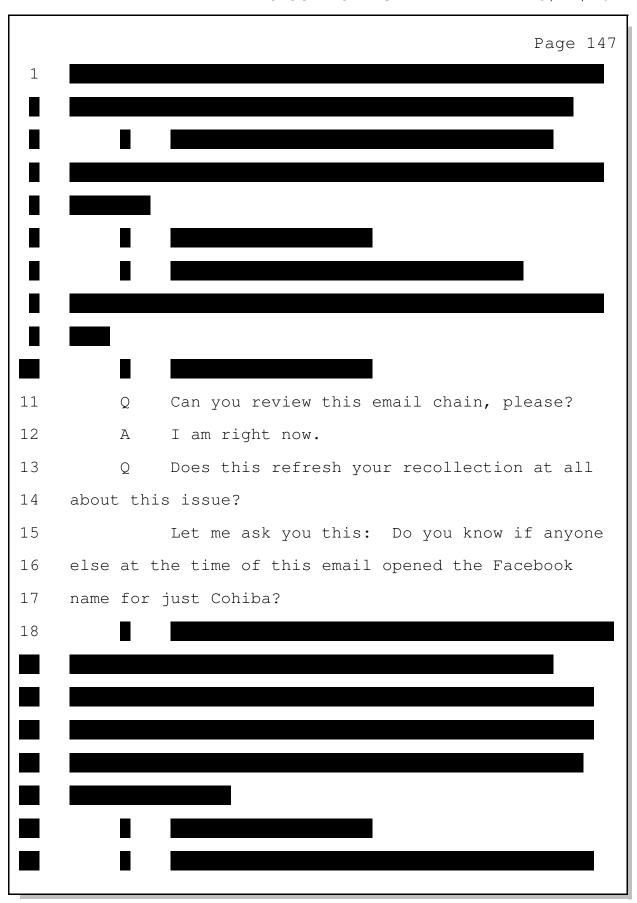
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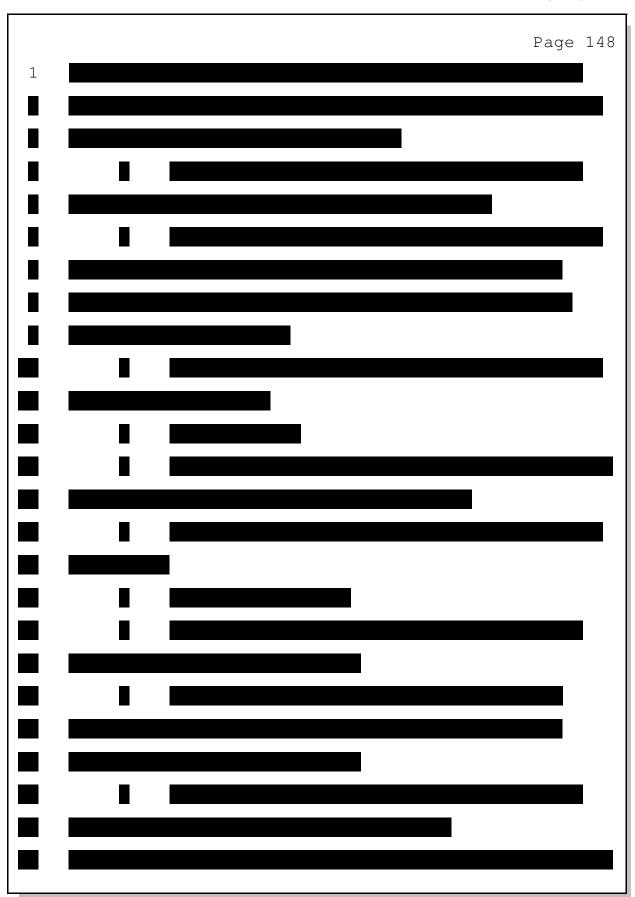
Page 143 Do you know if there's any disclaimer on 1 2 General Cigar's Cohiba pages on Twitter, Instagram 3 Facebook or YouTube indicating that there is no legal 4 relationship between the company that makes the Cuban 5 Cohiba cigar and General Cigar? I'm not sure. 6 To your knowledge, has there ever been one? 0 8 Α I don't know. 9 To your knowledge has there ever been any 10 post on General Cigar's Cohiba Twitter account with any one of these disclaimers? 11 12 I don't know. 13

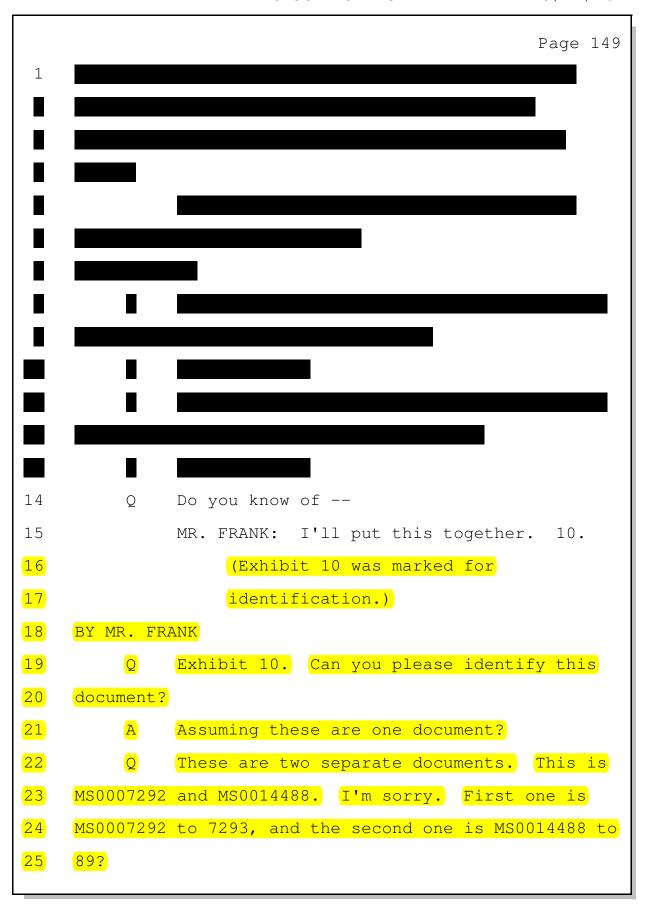
```
Page 144
            Do you know --
         Q
              Do you know what a Facebook page name is?
 5
             Yes.
         Α
         Q What is it?
7
         A So the Facebook page name is the actual name
8
    that sits on the front of the site. So the front
9
    pages. The delineation there's a URL structure and
10
    then the page name or page --
11
         What does URL structure mean?
12
         A URL structure is your www.Facebook.com/ and
    then your name.
13
14
         That's the web address?
15
         A Correct. Correct.
         Q What is the page name? How is that
16
    different than the page number?
17
             They can actually vary. You might have a
18
19
    vanity URL. You might have a given URL depending on
    what Facebook gives you. You can edit those to be
20
21
    something very specific. And you can also establish
22
    your physical page number just like an individual
    would with their home personal name.
23
24
              Do you know what the original page name for
25
    Cohiba's Facebook -- Cohiba's -- I'm sorry, strike
```

Page 145 1 that. 2 Do you know what the original page name for 3 General Cigar's Cohiba Facebook page was? 4 Α To my knowledge I don't know what it was, 5 but I know that we addressed this at some point early in 2012, 2013 time frame. Do you know if General Cigar ever wanted to 7 8 change its page name for its Cohiba Facebook page? 9 I'm not sure if the directive of making 10 those names universal started internally or if that 11 was a directive. I'm not sure. 12 (Exhibit 9 was marked for 13 identification.) BY MR. FRANK 14 We marked this Exhibit 9. MS007433 to 15 MS0007436. Can you please identify this document? 16 It's an email from Aaron -- well, Aaron 17 A 18 Stevens. Email chain or thread. 19 Q Turn to the last page. 20 A Yes. 21 O One of the emails on this email chain 22 states -- appears to be the first email, we --23 A Top of the page or the bottom of the page? 24 We're talking about 7436 at the very bottom. 0 25 A Thank you.



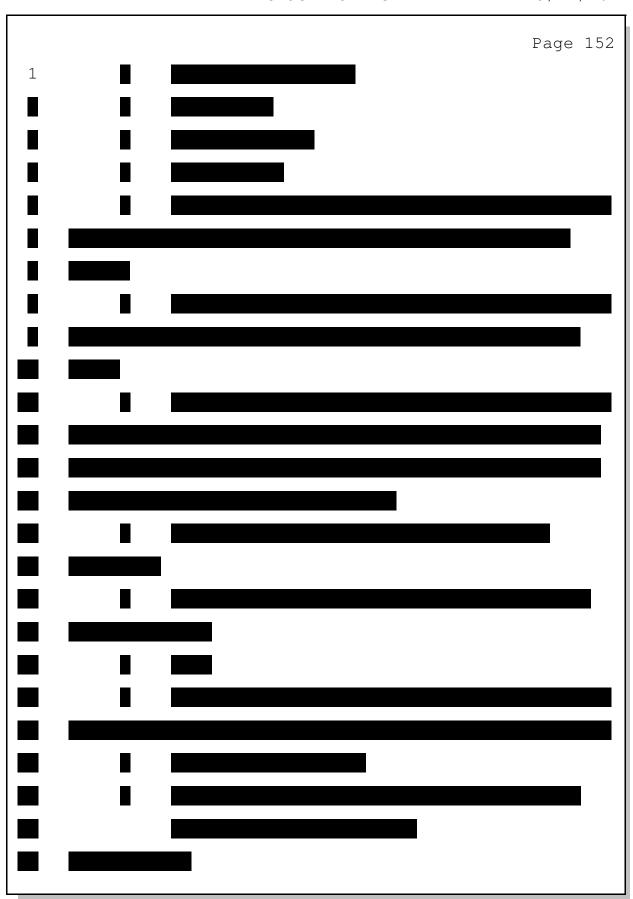


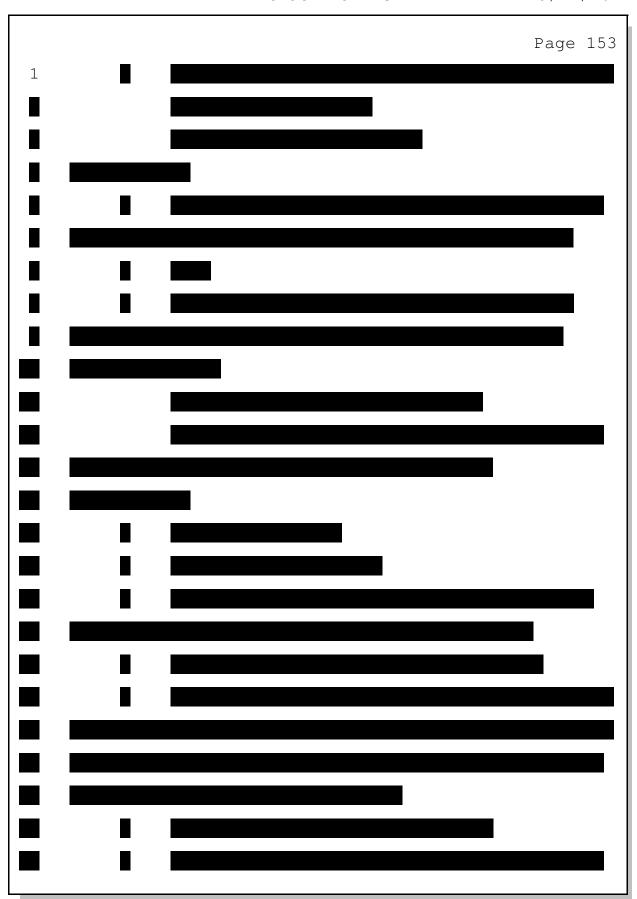




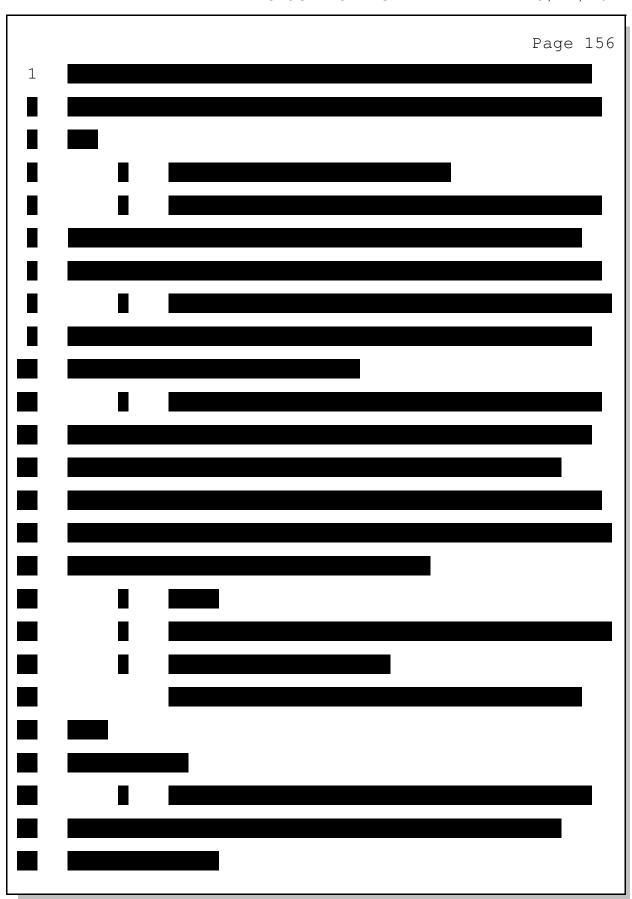
```
Page 150
1
              MR. AVIGAD: Did you label the 14488?
              MR. FRANK: We can make them 10 and 11.
3
                   (Exhibit 11 was marked for
4
                   identification.)
5
              MR. FRANK: We're making 729 10 and 11 on
6
    the other one.
7
    BY MR. FRANK
8
         Q Let's look at 11 first.
9
         A Okay.
10
         Q Can you identify Exhibit 11?
             It's a Moosylvania produced document called
11
         A
12
    Cohiba Facebook name options. March 2013.
              Do you know if this document was ever sent
13
    to General Cigar? You can look at Exhibit No. 10 to
14
15
    see if that refreshes your recollection.
16
              I assume these are tied together. I can't
         A
    say definitively without seeing the physical email. I
17
18
    don't know which this PDF attachment is. This is
19
    Cohiba. This is Cohiba Facebook naming options. So
20
    the email says Facebook naming options so I'll assume
21
    this is the attachment.
2.2
              MR. DEUTSCH: Objection.
2.3
    BY MR. FRANK
24
              The production from Moosylvania did not
25
    include attachments together with the emails.
```

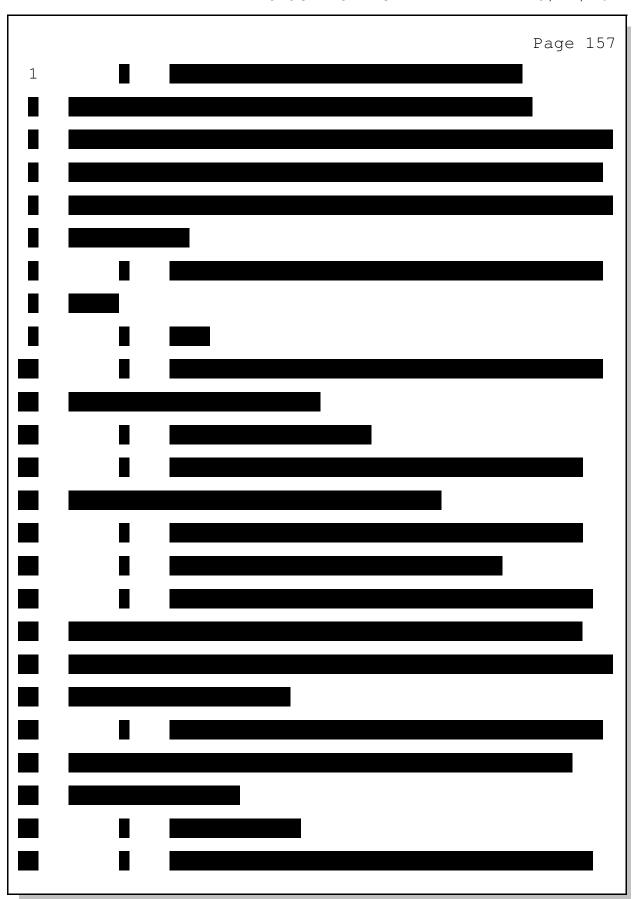
Page 151 MR. FRANK: I'm not saying all documents 1 weren't produced. They weren't produced together. 2 BY MR. FRANK Are you -- review Exhibit No. 11. Q 5 Α Uh-huh. Q Are you familiar with this document? A I don't recall.

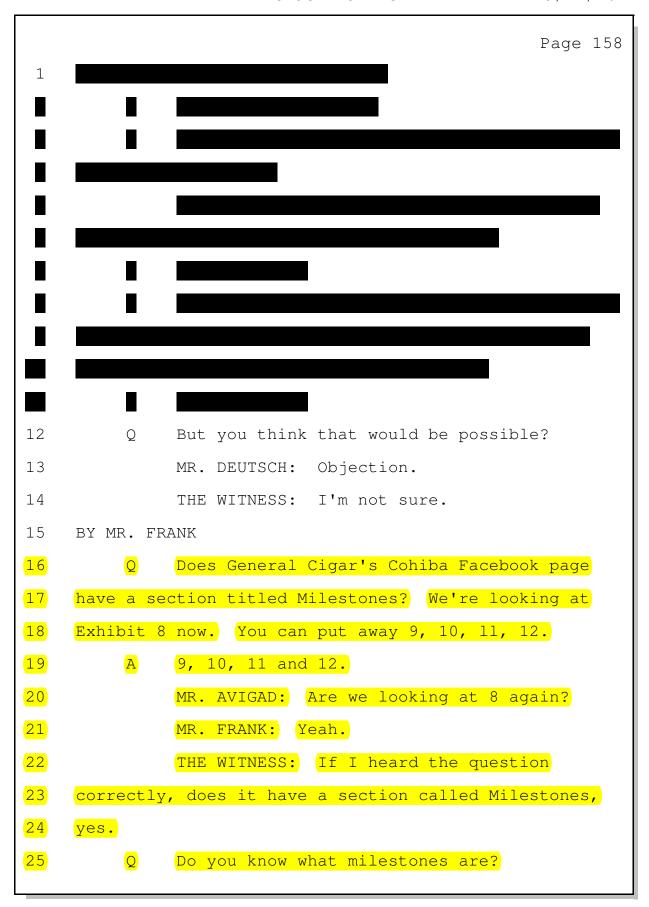




Page 155 Well, not the document. But does it refresh your recollection about whether or not Moosylvania ever --5 A It does not. (Exhibit 12 was marked for identification.) BY MR. FRANK 8 9 Identify MS00133 to 34 as Exhibit 12. Can you please review and identify this document? 10 It's an email from me, Michael Harris. 11 12



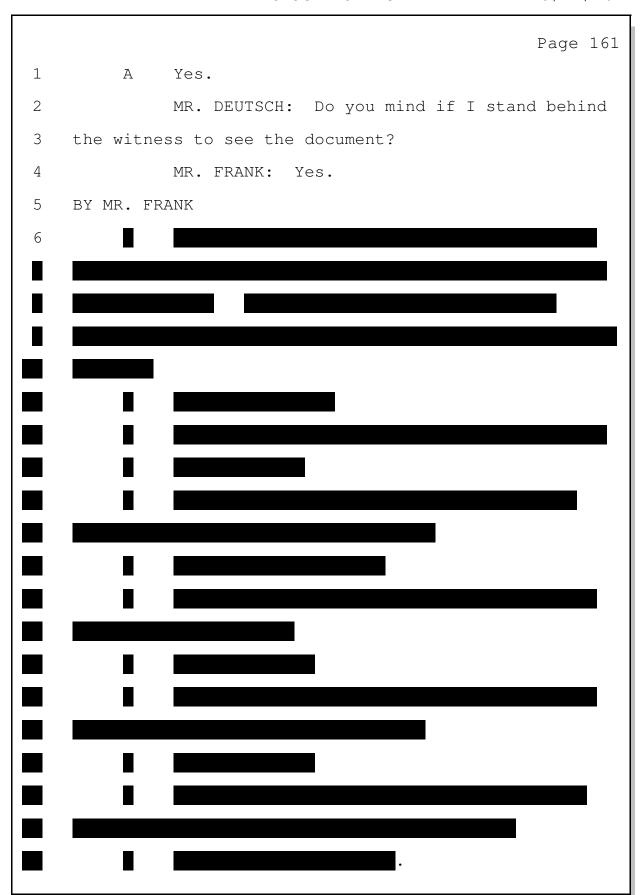


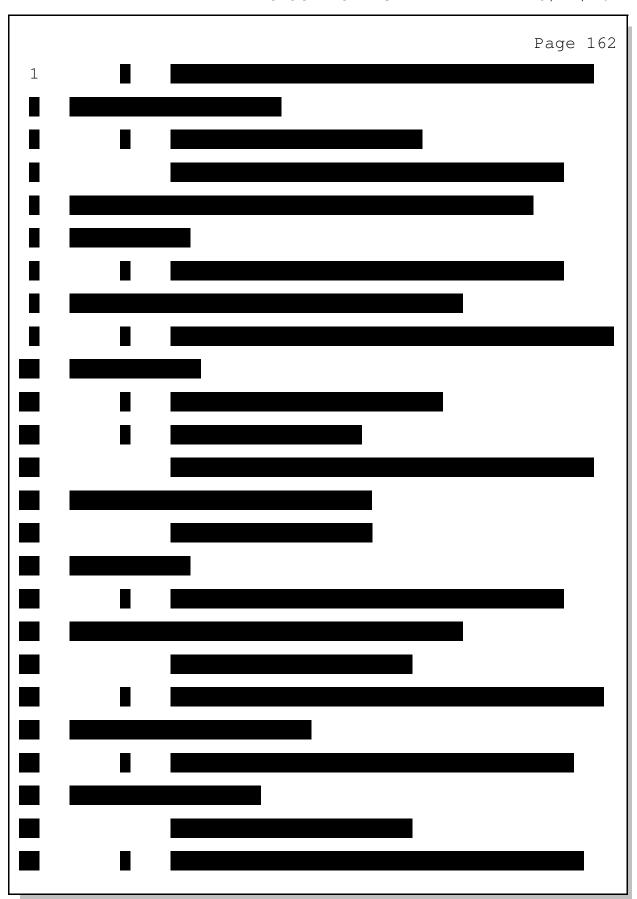


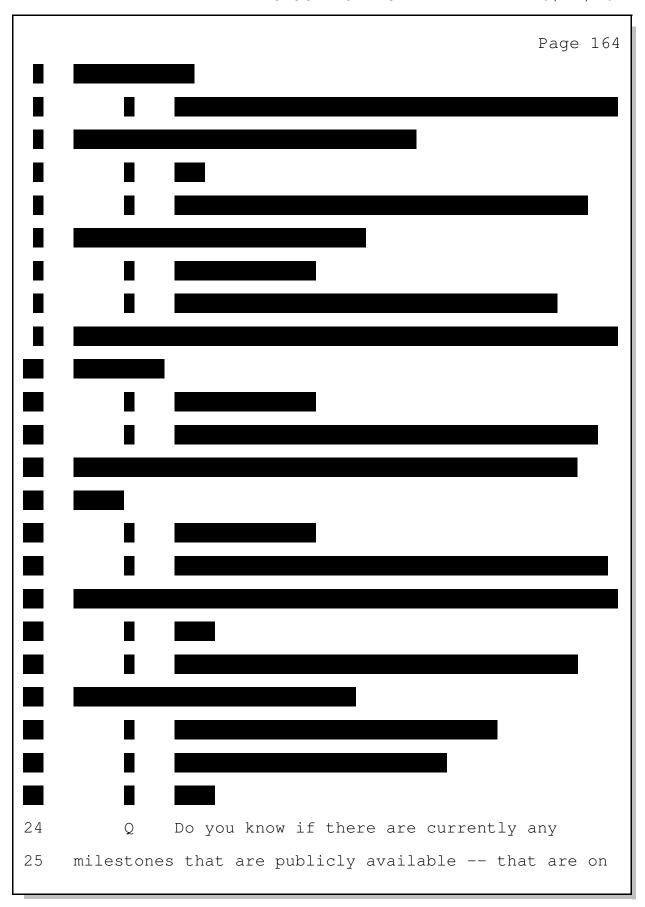
```
Page 159
1
       A I'm not sure what milestones are, no.
2
             Is it a standard feature of Facebook pages
3
    for companies?
4
            That I'm not sure of.
        A
5
        Turn to 30 -- 33031.
6
        A Thirty-one?
7
        Thirty-four, sorry.
8
        A
            Thirty-four. Make sure we're on the same
9
    page 34.
10
      Q It says Cohiba goes worldwide 1982.
        A I see that.
11
12
        Q Do you know when this information was first
13
   added to General Cigar's Cohiba Facebook page?
14
       A I don't.
15
             MR. DEUTSCH: Objection.
16
   BY MR. FRANK
        Q Can you please identify the information
17
18
    that's on 33034?
19
         A Yes. We're looking at Cohiba's Facebook
    page under the tab About. And on the About section it
20
21
    appears that this is under a milestone. I think
22
    that's what we were looking at. And titled Cohiba
23
    worldwide.
24
            MR. DEUTSCH: Objection. Move to strike.
25
```

```
Page 160
 1
    BY MR. FRANK
 2
              Have you ever seen this information before?
         A Not to my knowledge.
                   (Exhibit 13 was marked for
4
5
                   identification.)
6
    BY MR. FRANK
7
         O.
              Can you please identify this document?
8
              MR. DEUTSCH: Can you give Bates numbers?
              MR. FRANK: Should be MS0014400. Is that
10
    right?
11
              MR. AVIGAD: Yes. To 14406.
12
              THE WITNESS: It's a Moosylvania produced
    document called Cohiba Facebook milestones.
13
14
    BY MR. FRANK
15
              Have you seen this document before?
16
              Just from what we just reviewed on the
    document or the exhibit, is that 8 that we just looked
17
18
    at? Yes.
19
         Q But other than that, are you familiar with
20 this document?
21
         A Not -- I don't know.
2.2.
              Do you know if this document was ever sent
23 to General Cigar?
24
         A I do not, no.
25
         Q Can you turn to 14403?
```

Michael Harris







9/14/2017

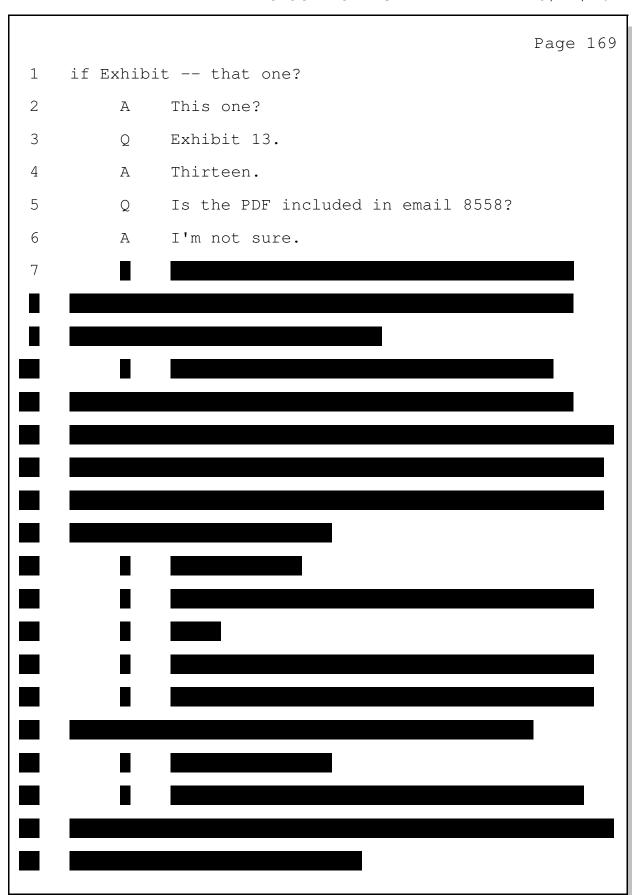
Page 166

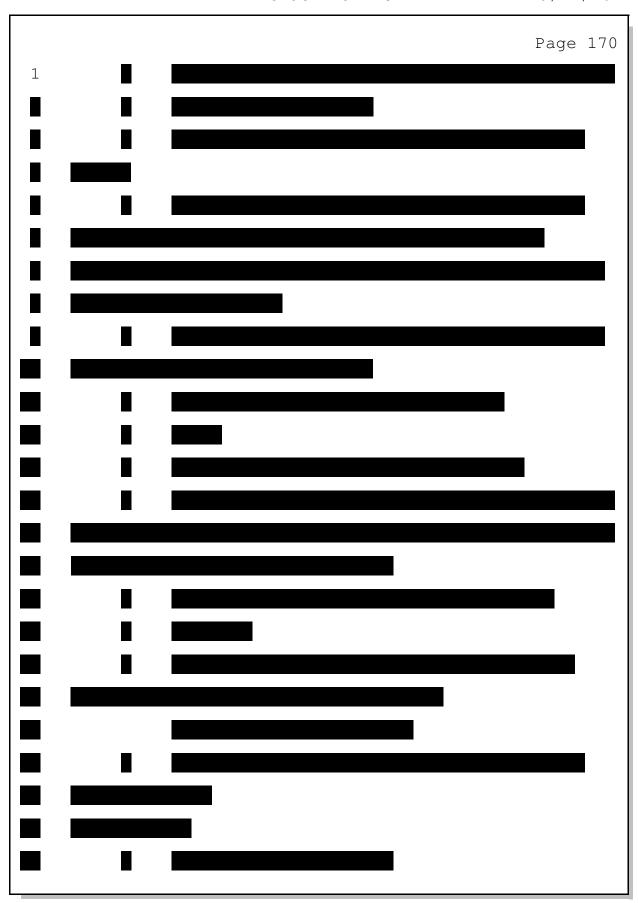
1 (Exhibit 14 was marked for

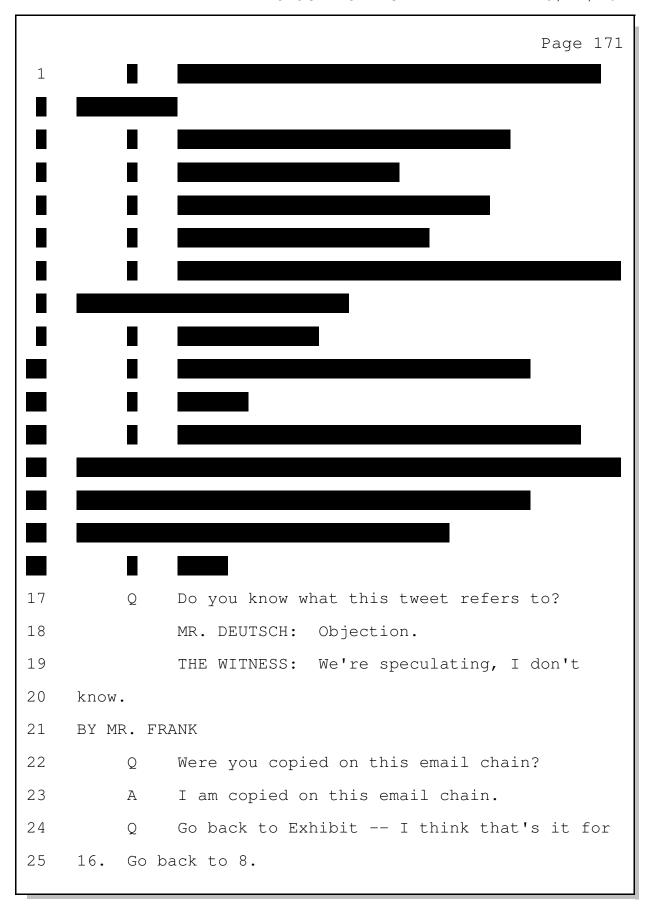
- 2 identification.)
- 3 BY MR. FRANK
- 4 Q We've identified -- can you read that Bates
- 5 number?
- MR. AVIGAD: 21167.
- BY MR. FRANK 7
- 8 Q Fourteen. Can you please identify this
- 9 document?
- It's an imagine. I don't know other than 10
- that where it came from. 11
- Q Do you know if this image was ever posted to 12
- 13 General Cigar's Cohiba Facebook page?
- 14 A I do not.
- 15 Q Do you know who created this document?
- 16 A Fourteen?
- 17 Q. Exhibit 14.
- A I do not know. 18
- 19 Q Do you know if this document was ever shared
- 20 with General Cigar?
- 21 Α I do not know.
- 2.2. Do you know if there's ever any discussion
- 23 with General Cigar about this document?
- 24 I'm not sure. Α
- 25 MR. FRANK: Mark this as 15 and 16.

```
Page 167
                  (Exhibits 15 and 16 were marked for
1
2
                  identification.)
3
    BY MR. FRANK
4
             Take a second to review that.
        Q
5
        A Do you need this back?
6
      Q Exhibit 16. Is that right?
7
             MR. FRANK: That's 15 and 16. Emails are
    16.
8
9
    BY MR. FRANK
10
         Q
             Exhibit 16 is a series of emails between
    May 18 and July 25th, 2012.
11
12
            I can confirm that, yes, that's what I'm
         A
13
    seeing.
14
        Q Can you identify these emails?
15
             Outside of what you just did there's a
        A
    series of emails in here between Account and Creative.
16
17
        Q These are Bates MS0012252. Just confirm
18
    that with me, Mr. Harris.
        A 12252.
19
20
        Q MS0012600?
        A Yep.
21
22
        Q MS0012512?
            Yes.
23
        A
24
        Q MS008558?
25
        A Yes.
```

```
Page 168
1
        Q
             MS0008594 to 95?
2
        A
            Yes.
3
        O
           Is that right? MS0008356 to 57; is that
4
    right?
5
        A
             Yes.
6
        Q
           58, sorry.
7
        A Yes.
            59. 59?
8
        Q
9
        A Yes.
10
        And MS0012268 to 69. Is that accurate?
11
        A
             Yes.
12
             MR. FRANK: Is that what you have?
13
             MR. DEUTSCH: I'm just going through them.
14
   You can proceed.
  BY MR. FRANK
15
16
        Q Can you --
17
        A Are we starting on a particular one?
18
        Q Yeah. Can you -- do these emails concern a
19
   particular topic?
20
            Going through them. I see a lot of
        A
21
    references to the Facebook milestones.
        Q Can you look at 12512. From 12512 on are
22
    you copied on these emails?
23
24
        A I am.
        There's an attachment on 8558. Do you know
25
```







Page 174 1 Did General Cigar ever attempt to remove 2 this comment from its Facebook page? 3 MR. DEUTSCH: Objection. 4 THE WITNESS: I do not know. 5 BY MR. FRANK Did Moosylvania ever attempt to remove this 7 comment from General Cigar's Cohiba Facebook page? 8 I do not know. 9 Did General Cigar ever request that 10 Moosylvania remove this comment from General Cigar's Cohiba Facebook page? 11 12 I do not know. 8's done? Yeah, all of them. On to the fun stuff. 13 14 (A short recess was taken.) 15 BY MR. FRANK Do you know who Sean Carter is, properly 16 known as Jay-Z? 17 18 Yes. 19 Did he ever work at General Cigar on its Cohiba cigar? 20 21 Collaboration between Jay-Z and Cohiba, yes. 2.2 What was that? Can you describe that 23 collaboration? 24 Did we call -- I can't even think of the 25 name of it right now. He had DuSeay and then he

Page 175

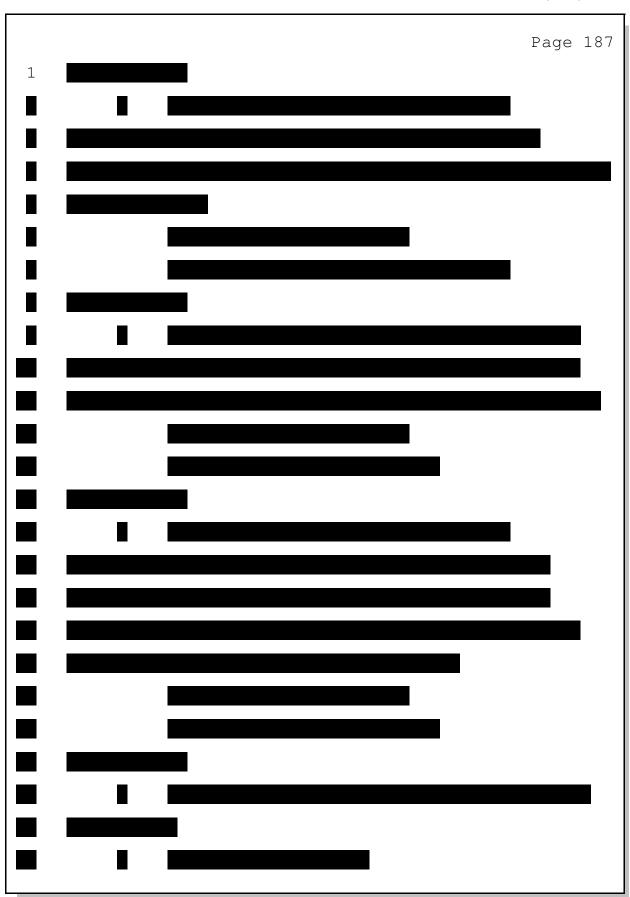
- 1 had -- the name of the cigar escapes my mind right
- 2 now, but we, being General Cigar and Jay-Z, built a
- 3 cigar together from the ground up utilizing Jay-Z's
- 4 design. He worked on the design equity and everything
- 5 behind it.
- 6 Q Do you know why General Cigar selected
- 7 Jay-Z?
- 8 A I don't, actually. I don't know if he
- 9 reached out to them or if they reached out to him.
- 10 I'm not sure.
- 11 Q Are you --
- 12 A Comador. Cohiba Comador.
- That was my next question if you're familiar
- with the Cohiba Comador. What is that?
- A Collaboration between Jay-Z and General
- Cigar.
- Q Was that cigar released to the public?
- 18 A It was.
- 19 Q When it was released to the public did Jay-Z
- 20 make a post on Facebook concerning the release?
- 21 A That, I don't know. So the Comador cigar --
- 22 earlier we talked about there was some offshoot work
- with Jay-Z and Rock Nation. They managed completely
- 24 separate social entities outside of the standard -- or
- 25 the banded Cohiba page that General Cigar operated day

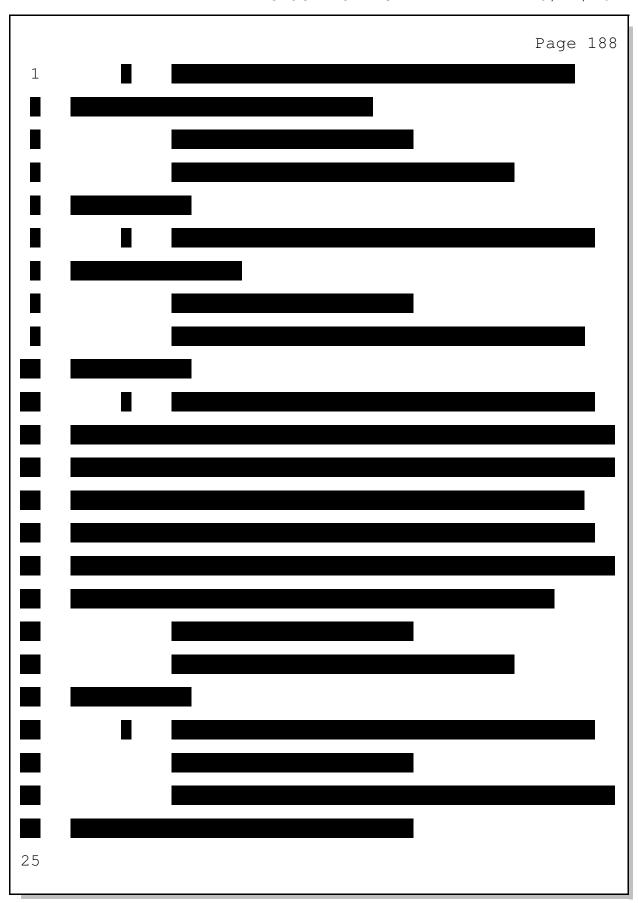
```
Page 176
1
    to day. It doesn't mean that there wasn't some cross
2
    pollination between the two, but Rock Nation handled
3
    the Comador page in particular. So I'm not sure if
4
    Jay-Z ever posted on the Comador page.
5
              MR. FRANK: Introduce this as 17.
6
                   (Exhibit 17 was marked for
7
                   identification.)
8
    BY MR. FRANK
9
              MS006288 to 89.
10
         A Uh-huh.
11
         O
             Can you identify this document, please?
12
             It's an email from Sean McCormick. He was a
         A
13
    community manager at Moosylvania.
14
         Q Who does he send this email to?
              To me, Michael Harris. It also has Norty
15
         A
16
    Cohen and Andrew Cohen.
17
             What's the date?
         Q
18
         December 13, 2013.
19
              And does this refresh your recollection
20
    whether or not Jay-Z made a post to Facebook
21
    concerning the release of the Cohiba Comador cigar?
2.2
              There isn't an image in here from what
         Α
23
    appears to be Jay-Z's page introducing the Comador
24
    cigar.
2
```

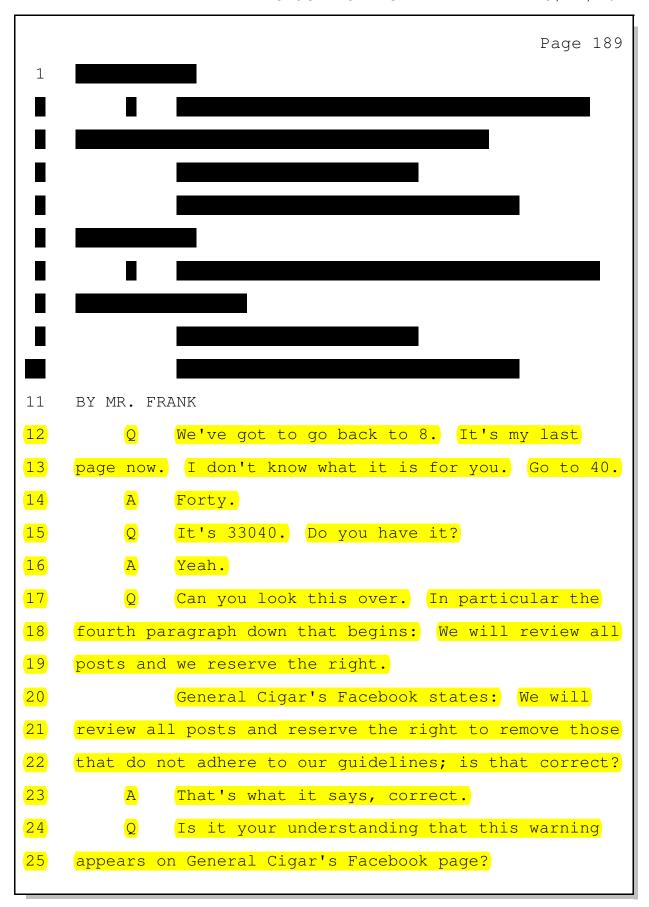
Page 177 14 MR. FRANK: Let me introduce this as 18. 15 (Exhibit 18 was marked for 16 identification.) 17 BY MR. FRANK Q Are you familiar with the edit history 18 19 feature of Facebook? MR. DEUTSCH: Objection just for the record 20 21 there's no Bates number on these, correct? 2.2 MR. FRANK: Yes, correct. 23 BY MR. FRANK Q This is 18. Can you please identify this 24 25 document?

Page 183 and Facebook might show some impression information 1 2 within their platform. 3 If a post was edited would either Zuum 4 sprout or Facebook indicate how many impressions 5 before they were edited and after? I'm not sure actually. I'm not sure if they 7 treat it as a new post or if they aggregate everything 8 together. 9 Do you know if Jay-Z has ever traveled to 10 Cuba? Actually, I do think I read a headline that 11 12 he did in the last year or two, two years, something 13 like that. 14 Do you know if this happened before or after the launch of the Cohiba Comador? 15 16 I don't know. Α 17

Page 186 1 Q Does General Cigar have a marketing 2 department? 3 Α Yes. 4 Q There someone in General Cigar marketing 5 department who's in charge of Cohiba marketing? 6 A brand manager, yes. Are there other people at General Cigar that 8 work on Cohiba marketing? 9 In some form or capacity. I'm sure there's 10 multiple hands that touch the brand. 11 Do you know about how many? 12 I don't know a definitive number, no. Α 13 In your experience with -- strike that. Q 14 25

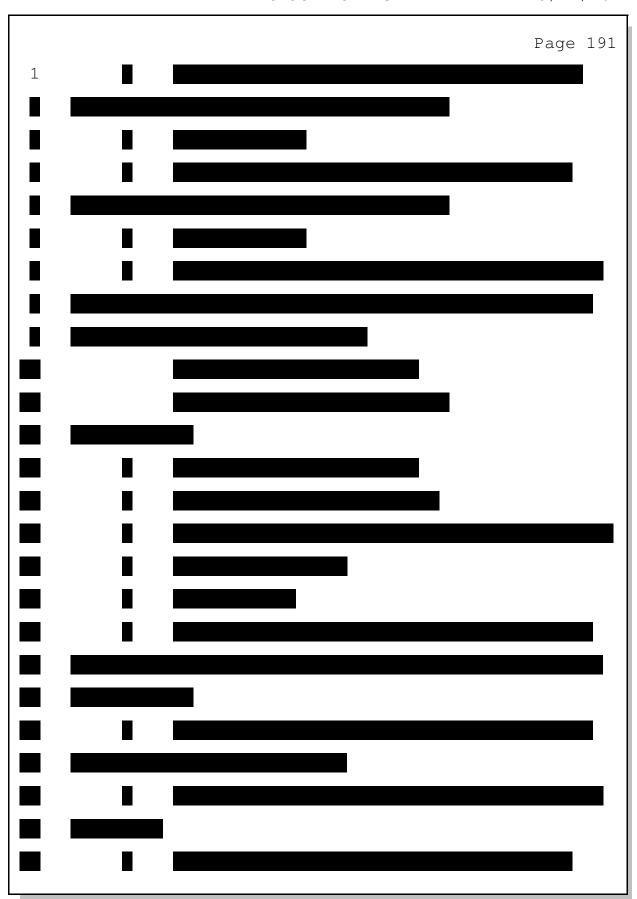


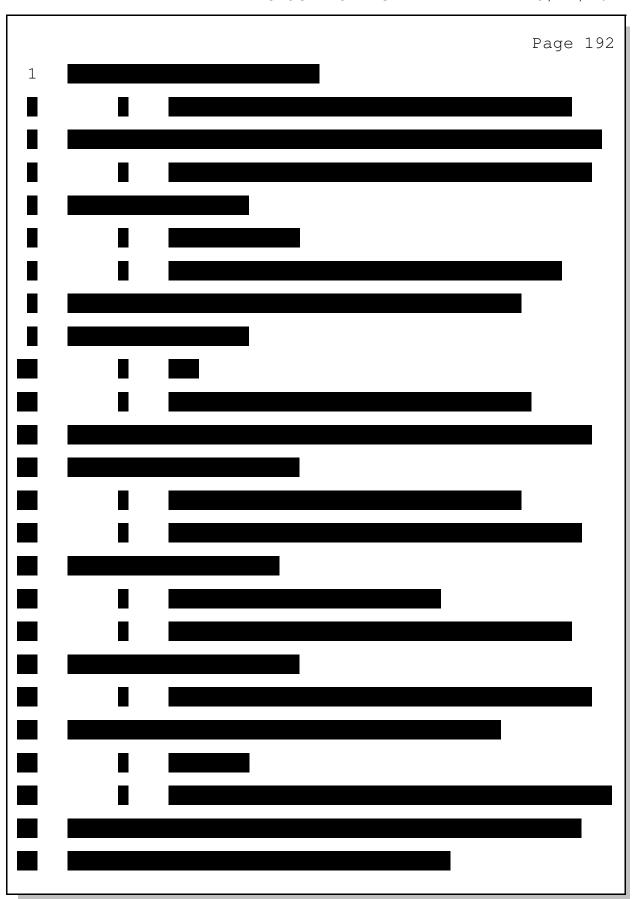


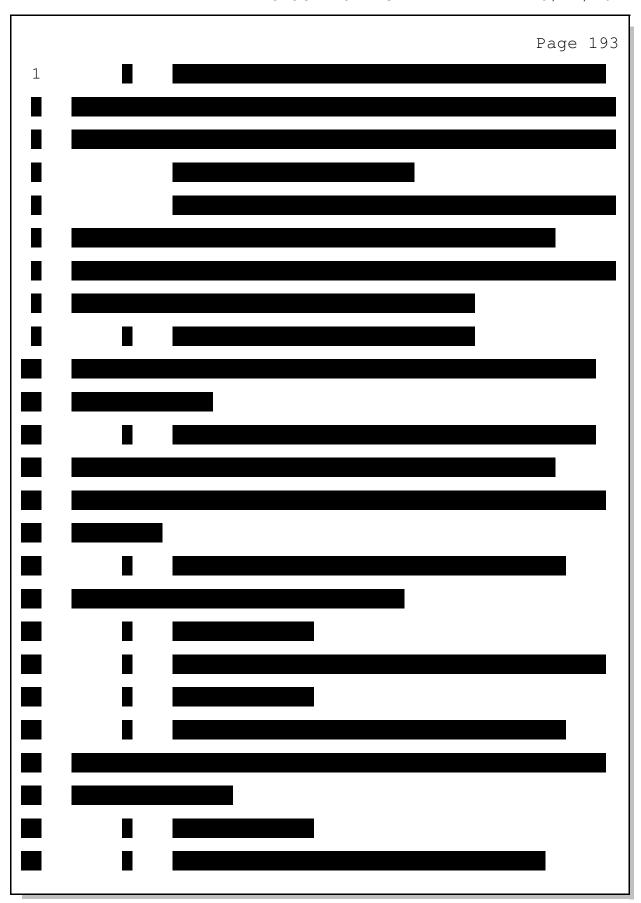


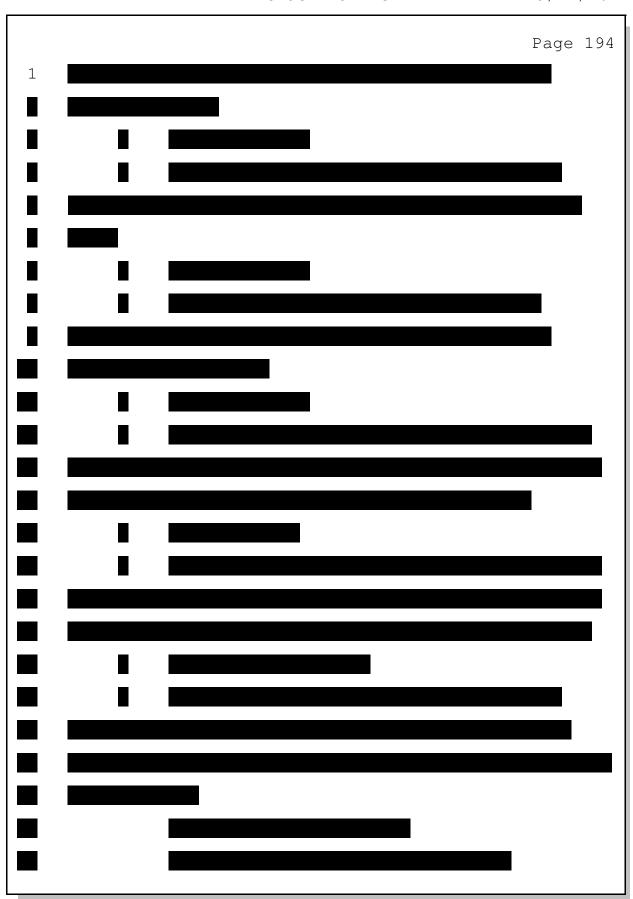
Page 190 1 A Currently or when this was --Q Currently. I'm not sure. 4 Q Can General Cigar remove posts from its Cohiba Facebook page? 5 6 It would appear so. Q Can it remove posts --8 MR. DEUTSCH: Objection. Move to strike. 9 BY MR. FRANK 10 Does Facebook allow -- would Facebook allow Q 11 General cigar to remove posts made by users to General Cigar's Cohiba Facebook page? 12 Yes. They do allow, I believe, to remove 13 14 but also hide. Q What's the difference between remove and 15 16 hide? 17 A Remove is gone completely. Hide is it's, I think, removed from public view. I believe. 18 19

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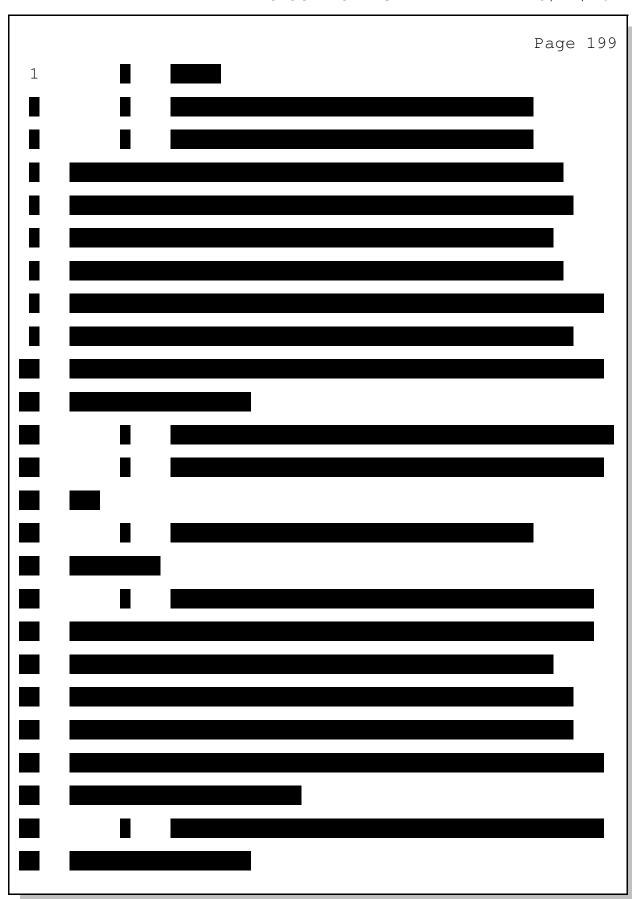


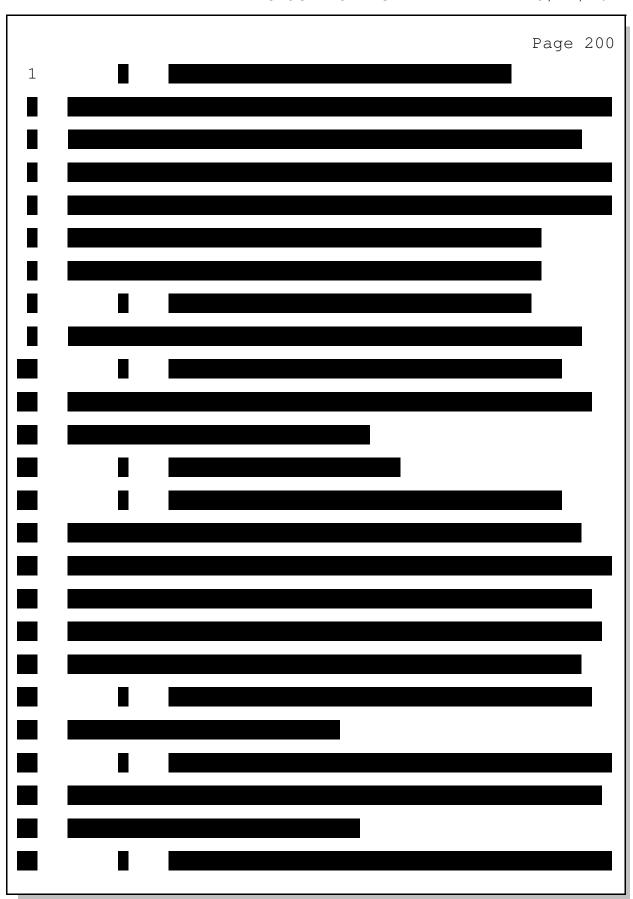


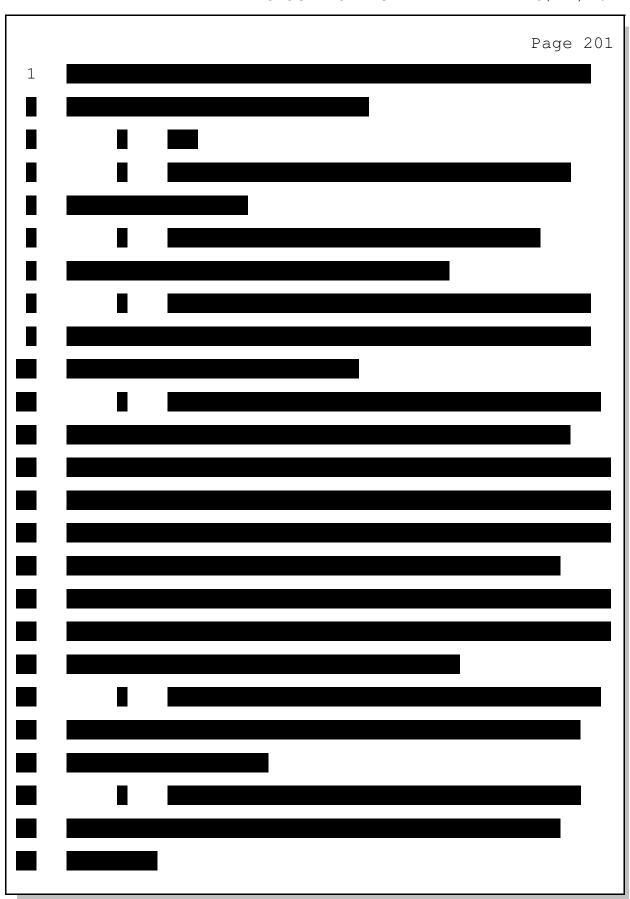
Page 196 1 this email is you? 2 Α It is not me. 3 Which Michael is this? 4 Α The assumption that I would make would be 5 Michael Giannini, but I can't say definitely if that is the Michael Julia is referencing. It is not you? 8 Α It is not me. 9 Do know anything about the events indicated 10 in the fourth bullet point? 11 Α I do not. 12 21 See if this helps you. 22 (Exhibit 20 was marked for identification.) 23 24 BY MR. FRANK Can you please review this document? 25

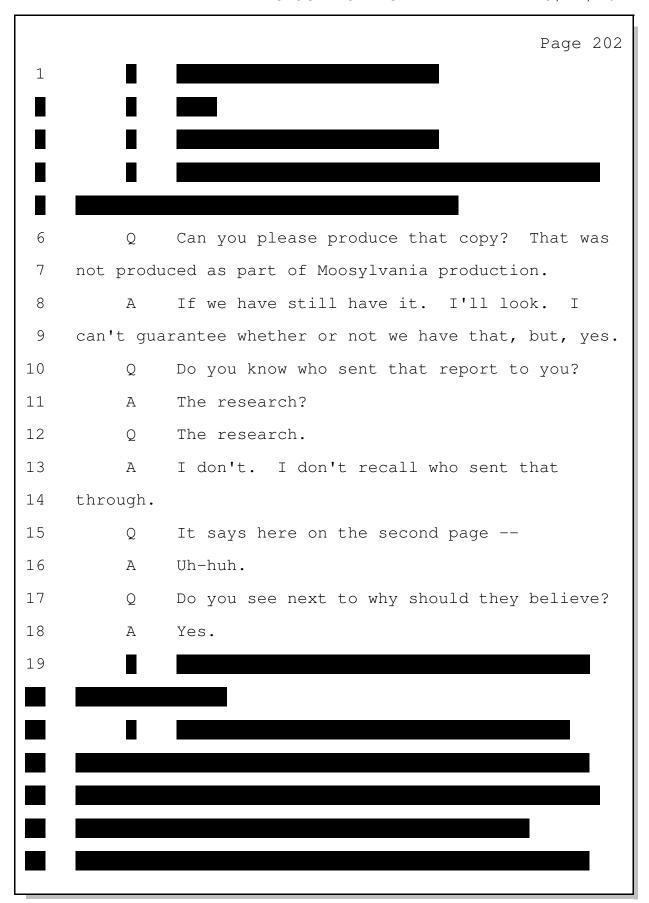
Page 197 1 A Yes. 2 Can you please identify this document? 3 One second, please. This is a creative A brief for a new product launch. This is something 4 5 that the brand managers would have filled out with 6 some capacity and then Moosylvania would have taken 7 that document and repurposed for our own internal 8 documentation to team briefings. 9 With you say brand manager, brand manager of 10 General Cigar? 11 A Yeah. They would give us a project in some 12 capacity, whether they actually filled out a document 13 like this or they sent us some sort of email, phone call perhaps saying this is the project I have for 14 15 you. This is the subsequent document that would be 16 created from that. 17 This would be a document created by General Cigar or Moosylvania? 18 19 It depends. Sometimes a brief like this, 20 like Exhibit 20, would actually be filled out 21 personally by a brand manager and sent to the 22 Moosylvania team to utilize. Sometimes we would actually formulate and fill out this brief on our own 23 24 accord based on other information they've given us. 25 I'm not sure exactly who this came from, but it is a

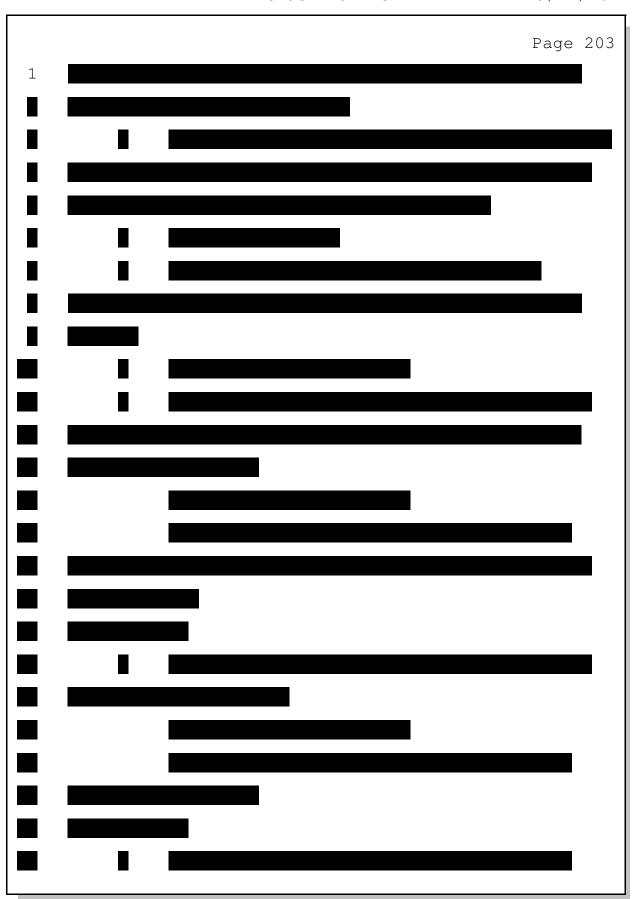
```
Page 198
1
    brief.
              Information on a brief like this would come
2
3
    from General Cigar?
             Yes. We would utilize a lot of the
4
         A
5
    information.
6
              Would any of the information be generated by
7
    Moosylvania or the information would come from General
8
    Cigar?
9
              The information would start with General
    Cigar the client, our client.
10
11
              Are you familiar with this document?
         O
12
         A
              I do remember the Cohiba Nicaragua launch.
13
         Is this a final version of a document?
14
             Oh, that, I don't know.
         A
15
             Would these documents be up for different
         Q
16
    drafts?
17
         A
              They would. If there was changes made it
    was probably made directly to this draft, but yeah. I
18
19
    don't think it would be version one, two, three, four,
20
    five.
21
         O
              I'm sorry, you don't think there would be
22
    version --
             Yeah, I would think this is final version.
23
         A
24
```

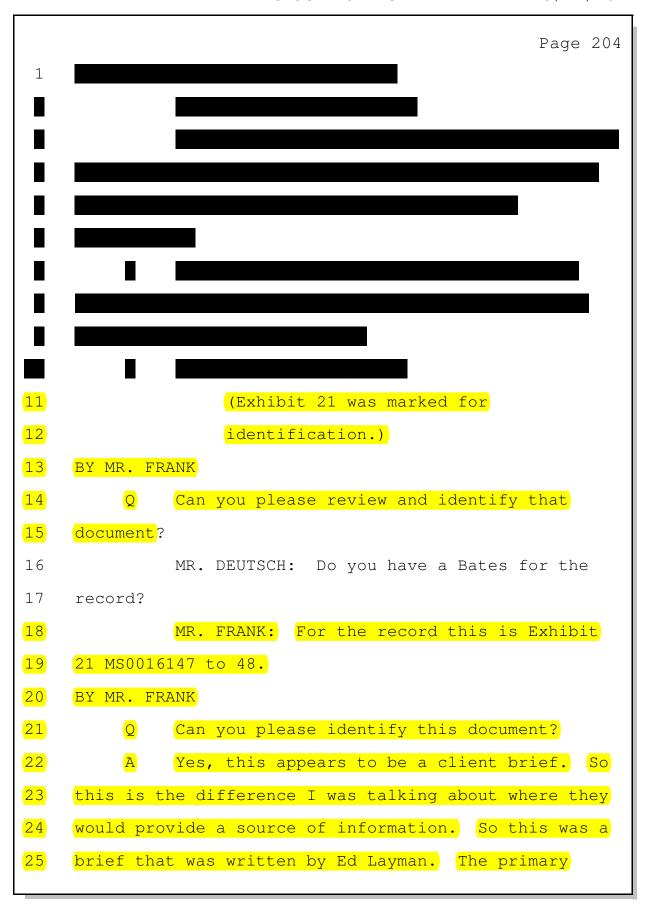


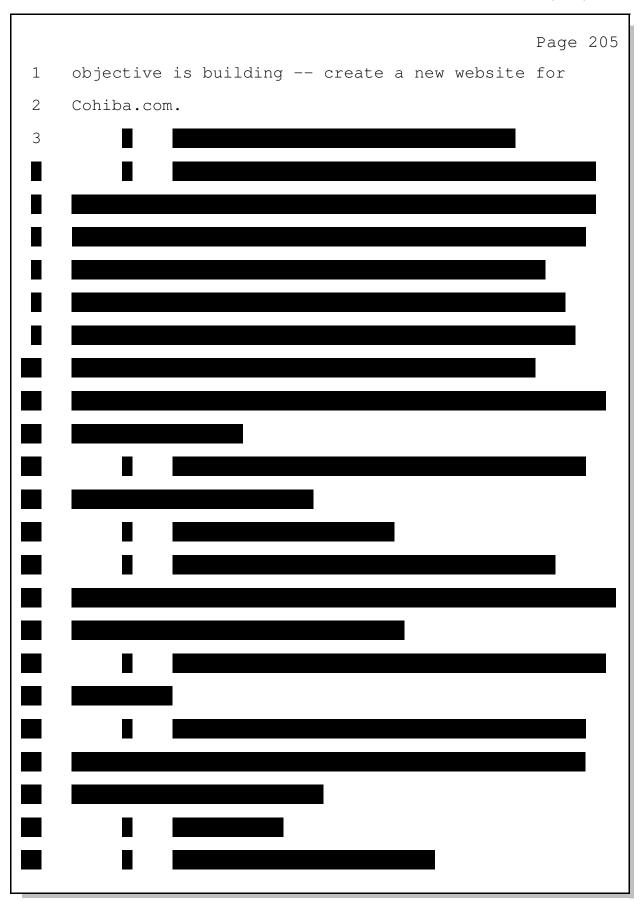


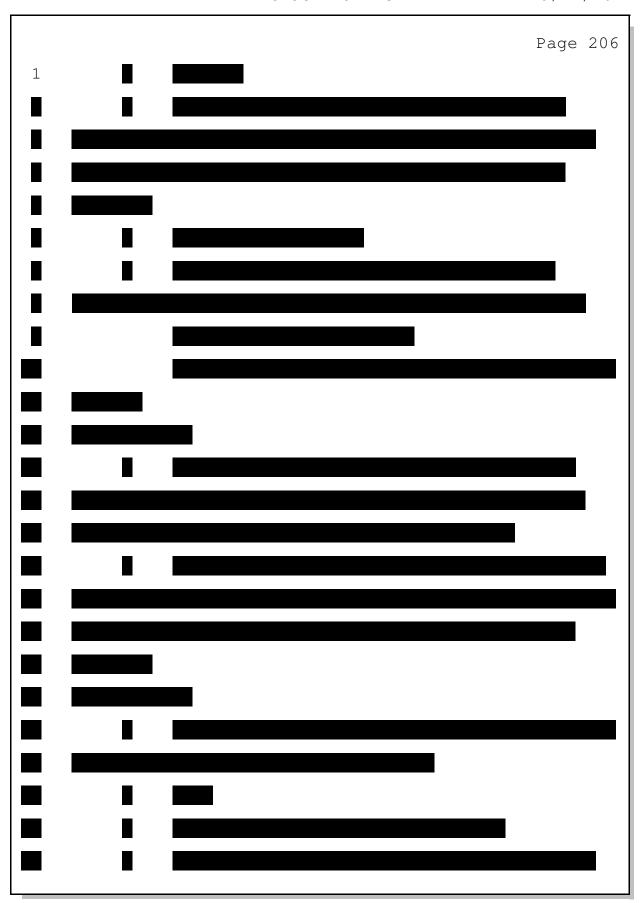


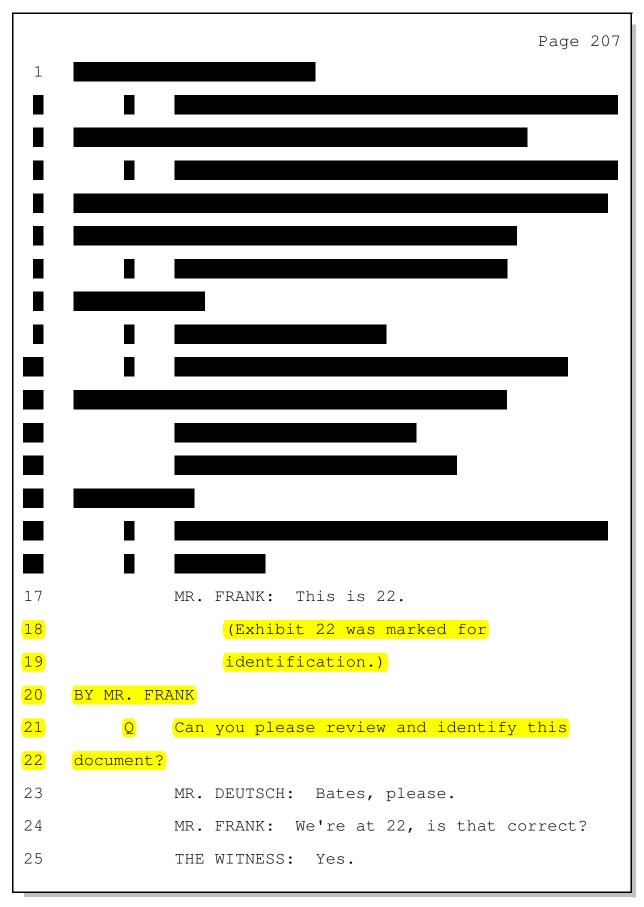




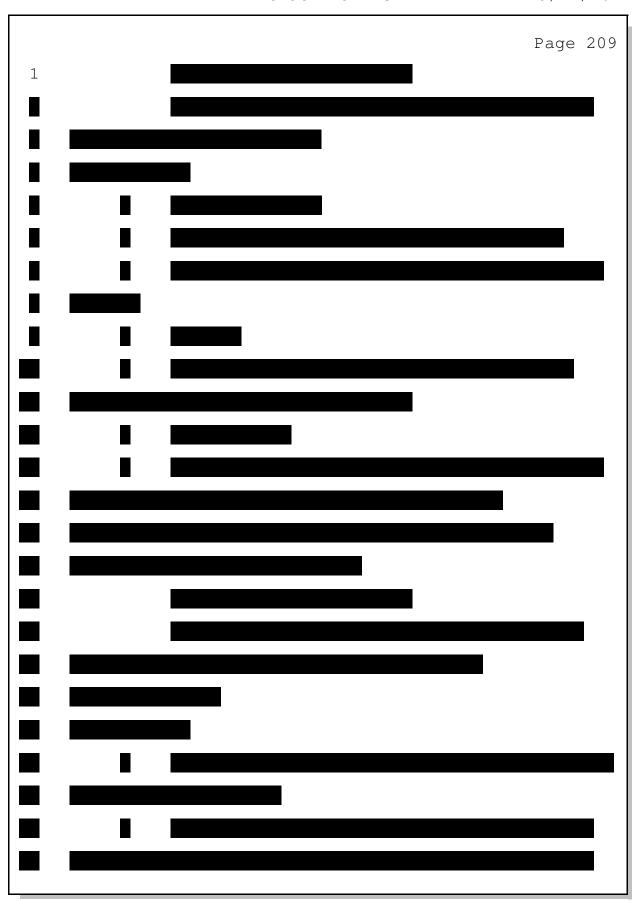


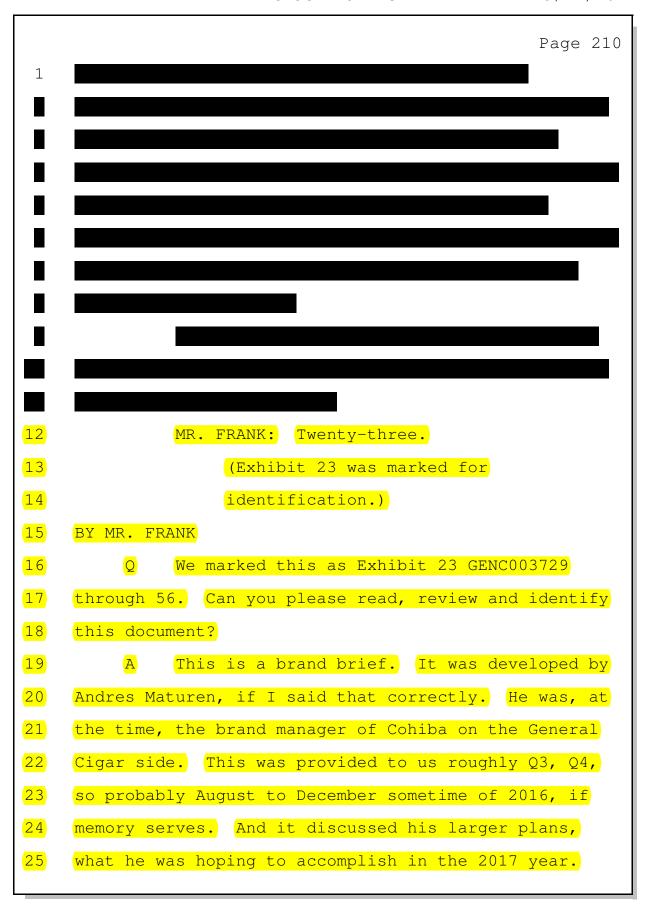




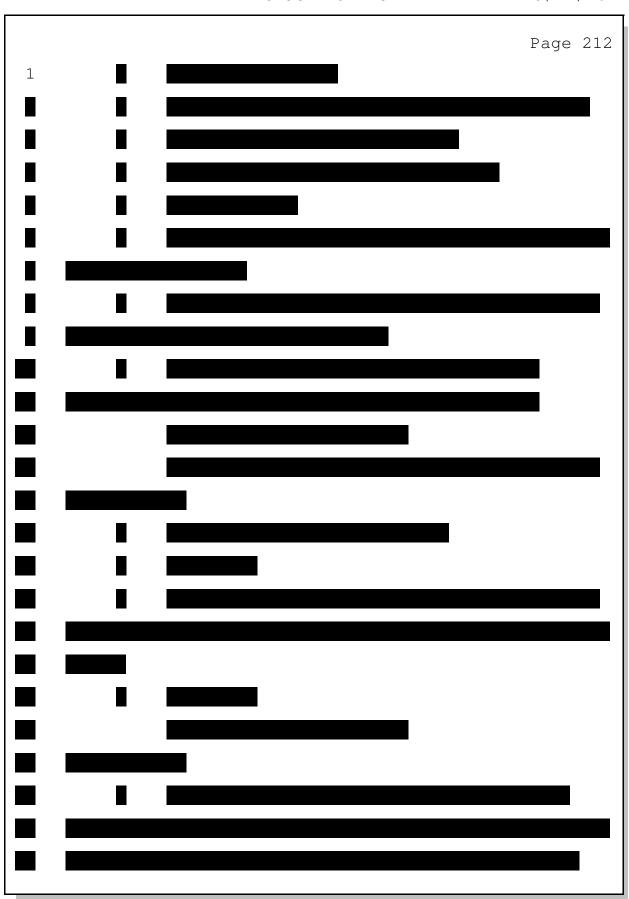


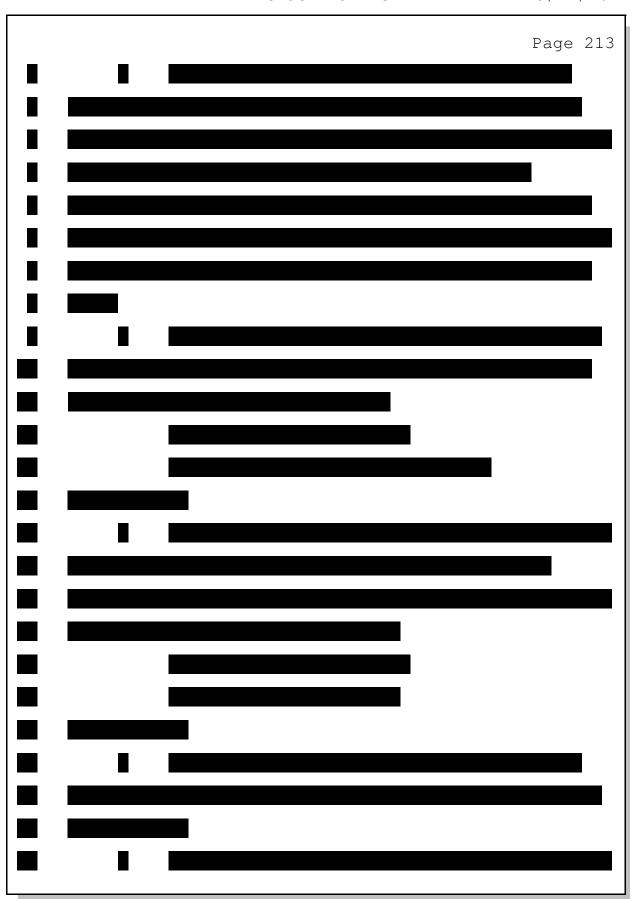
Page 208 1 MR. FRANK: MS 0019829 to 830. 2 THE WITNESS: This is a Moosylvania brief, creative brief discussing the website redesign for 4 Cohiba.com. 5 BY MR. FRANK Who would have created the content of this 7 document? 8 Α We would have worked with the client on 9 that. They would have provided their thoughts as 10 discussed earlier. Moosylvania would have filled out this specific brief. 11 Did you know if this is the final version of 12 this document? 13 14 I do believe this is. 15

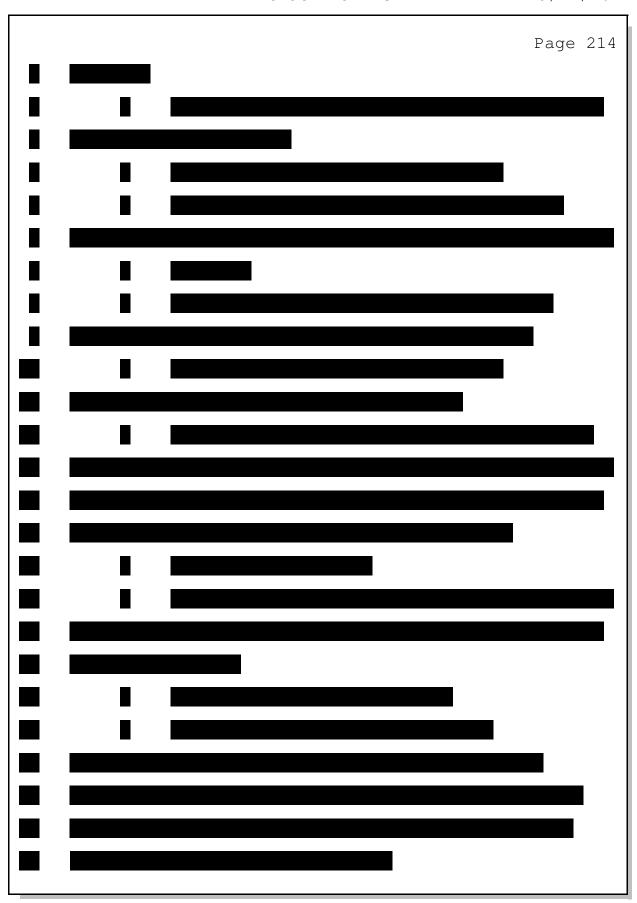


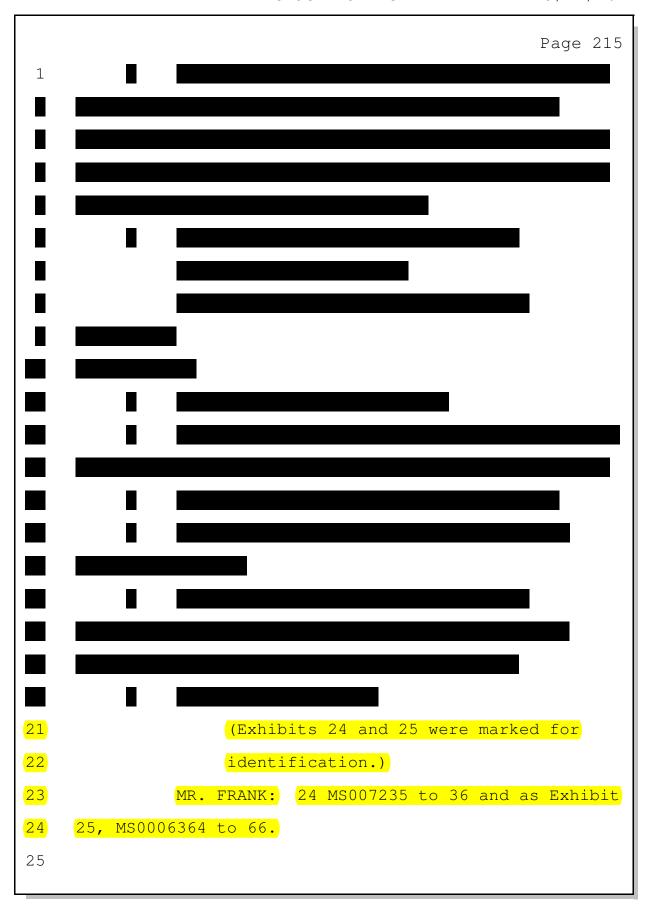


```
Page 211
1
         And this was a document given by Mr. Maturen
    to Moosylvania?
2
3
         A
            Yes.
4
        Have you reviewed this document?
5
        We have.
6
         Q Prior to today?
7
         A Yes. We had an actual briefing phone call
    with Andres where he walked us through every page of
8
9
    the brief.
10
        When did that occur?
        A Whenever we received that. Sometime late
11
12
    2016. Between August and December.
13
             If you turn to 3736, please. It says: What
         O.
14
    are the key insights?
        A Yes, I see that.
15
16
            MR. AVIGAD: 3737?
17
             MR. FRANK: 3736.
18
             THE WITNESS: Sorry.
19 BY MR. FRANK
20
             What are the key insights at the top?
        Q
21
        Α
             Yeah.
2.2
```



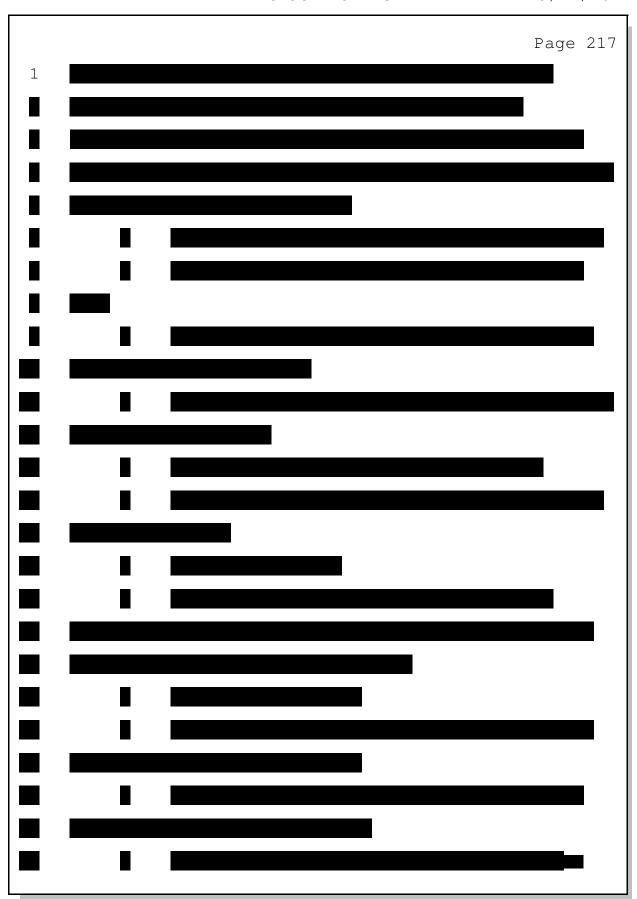


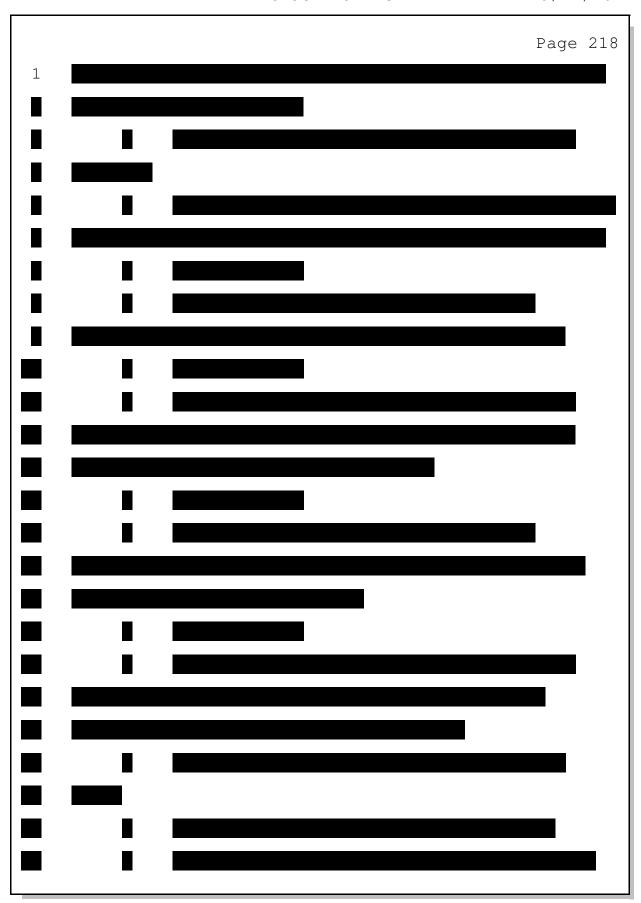


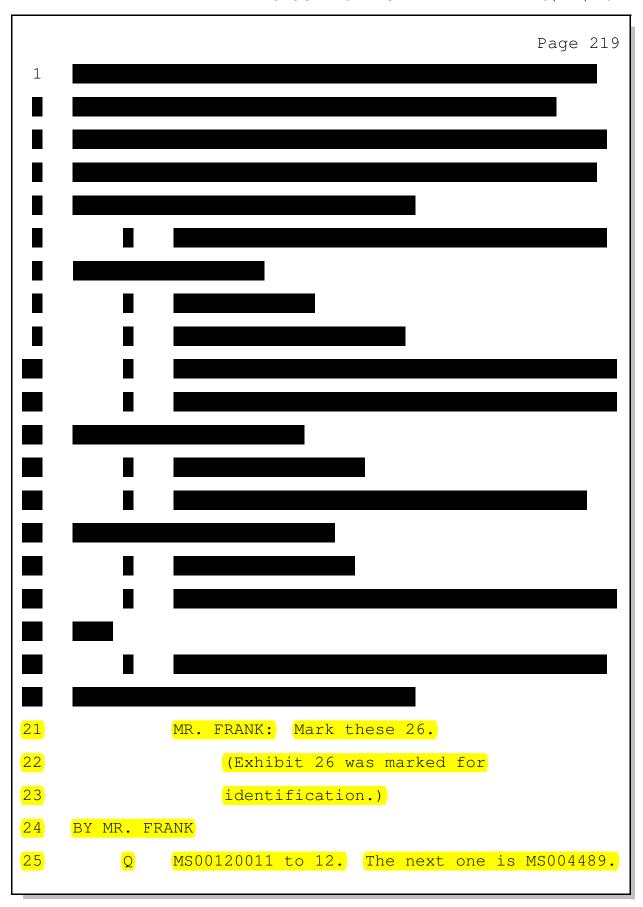


Page 216

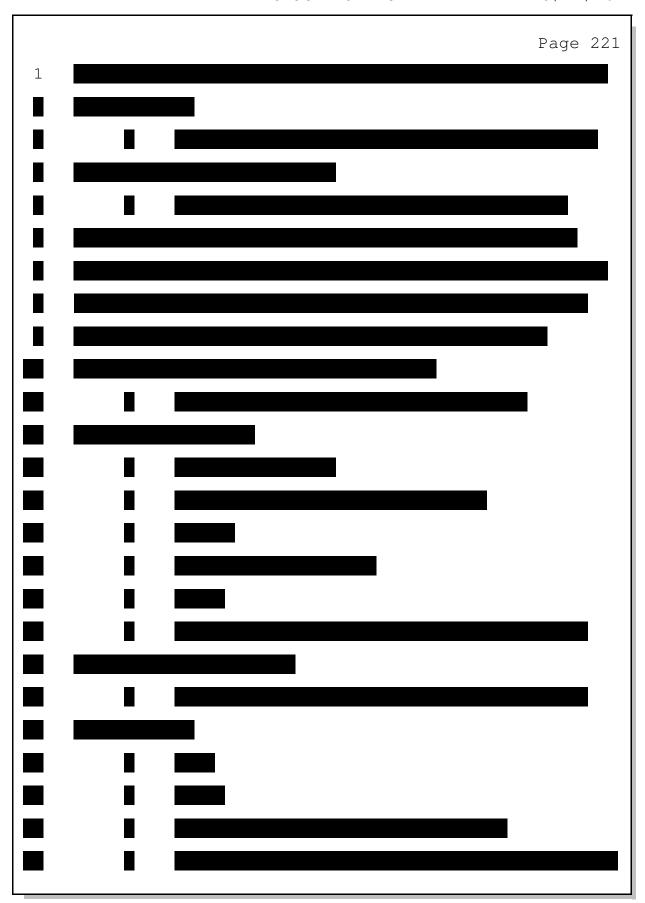
- 1 BY MR. FRANK
- 2 Q Are you familiar with Ian Spanier?
- 3 A Yeah. Ian is a photographer that Victoria
- 4 McKee would work with on a number of projects for
- 5 General Cigar.
- 6 Q Do you know which projects he worked on?
- 7 A Off-the-cuff, no. I just know that Victoria
- 8 tapped into his resource quite a bit.
- 9 Q Can you name any one project that he worked
- 10 on?
- 11 A I believe Ian did help out on the existing
- 12 Cohiba website. I believe he helped produce a video.
- 13 The launch of Cohiba Nicaragua. I'm pretty sure that
- 14 was Ian. He also worked on outside of the Cohiba. He
- 15 recently did something for -- you asked, but he did
- 16 for Hoyo de Monterrey. It was a collaboration between
- 17 General Cigar Hoyo and AJ Fernandez, did a video.
- 18 Q Can you please review and identify Exhibit
- 19 24?
- 20 A Yes. So it's an email from Victoria McKee
- 21 to Corene Margherio. I am cc'd on the email.
- 22 Victoria's talking about a photo shoot with Ian
- 23 Spaniard.
- 24

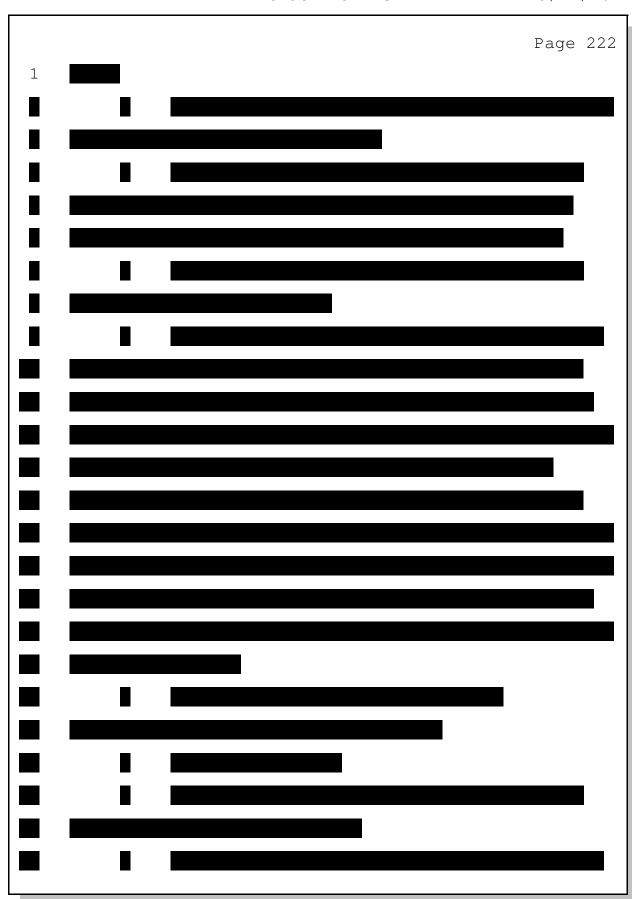


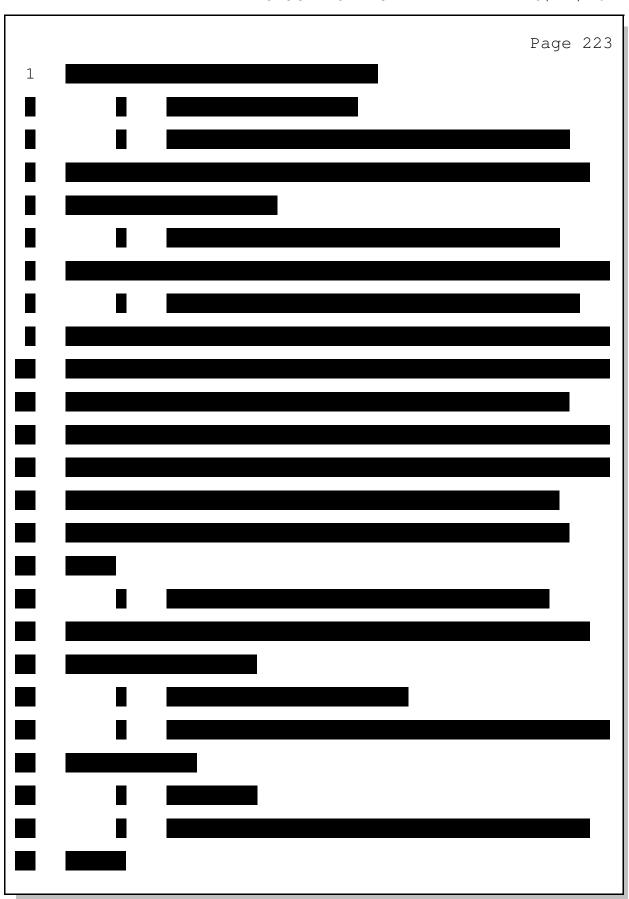


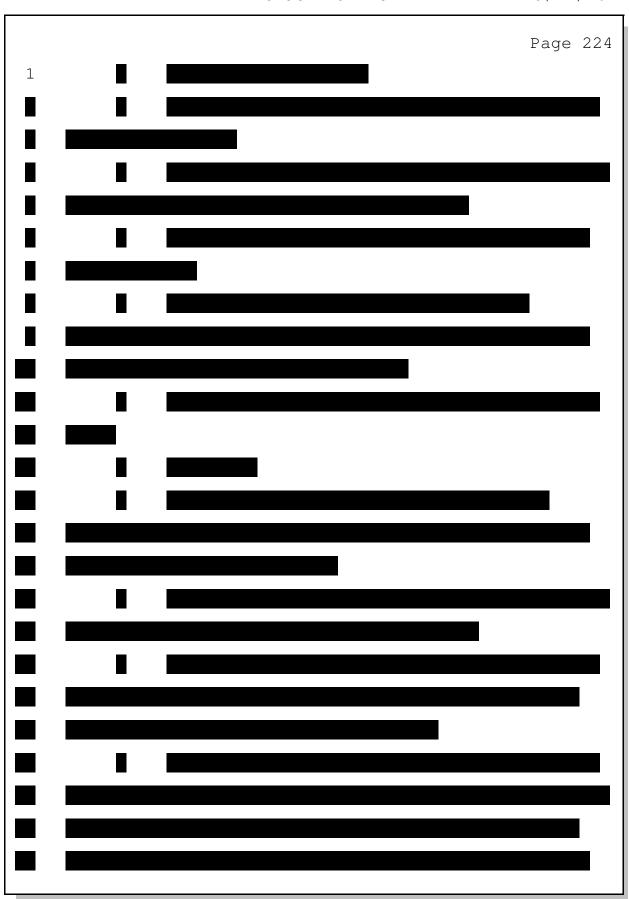


Page 220 1 Α Correct. 2 Q The next one is MS00198687. 3 Α Yep. And then MS0010846. Q 5 Α Yep. And then MS0011169. Q Α Yep. MS0011544. 8 Q. 9 Yes. Α 10 This is Exhibit 26. Can you please review Q 11 these documents and identify them? Majority of documents. First three 12001 to 12 12012, 004489, 11986 to 11987, all of those appear to 13 14 be emails. Each from a different person. Of the final three pages, 10846, 11169 and 11544 are images, 15 16 pictures. I'm not sure those are attachments or where 17 those came from. 18

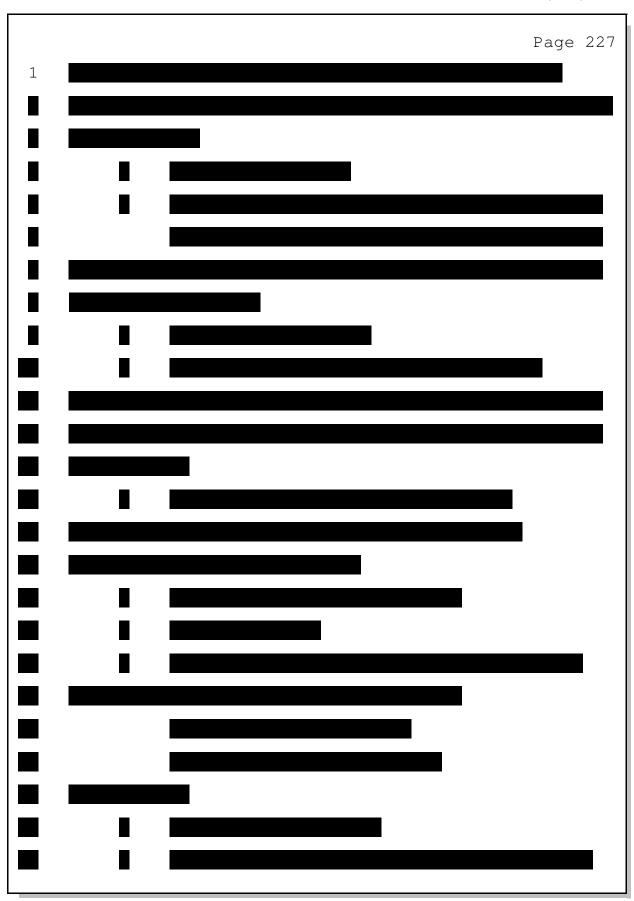


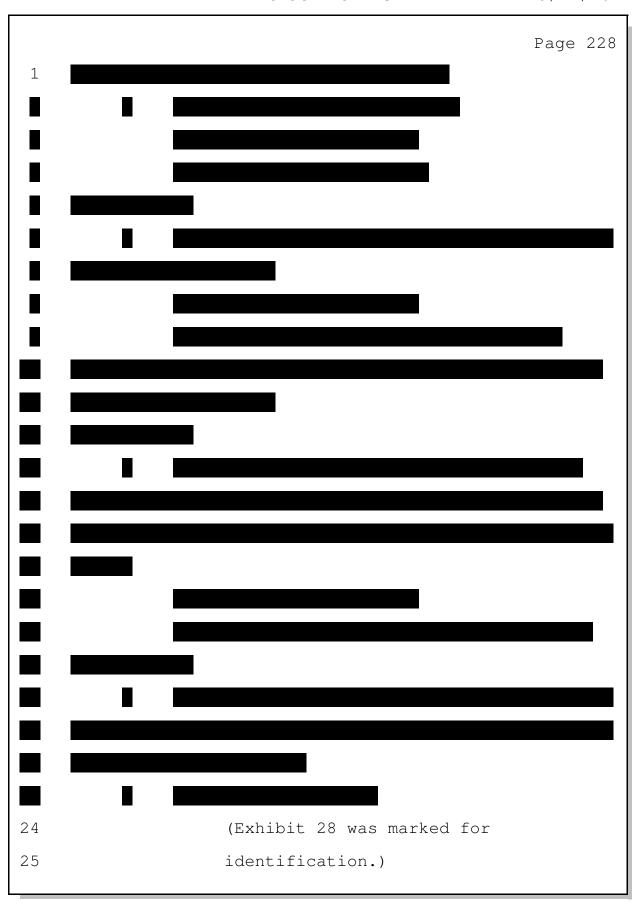






Page 226 1 BY MR. FRANK 8 Do you know a company named Survey Monkey? 9 Survey Monkey, I know of the company. I 10 don't know if we've used Survey Monkey. I don't know 11 if we used Survey Monkey on anything for Cohiba. I'm not sure. I want to say that we have for CAO, maybe, 12 but I don't recall. 13 14 (Exhibit 27 was marked for 15 identification.) BY MR. FRANK 16 17 Mark as Exhibit 27. MS0004002 to MS0004003. Q Uh-huh. 18 19 Can you please identify this document? 20 It's an email from former Moosylvania 21 employee Erin Bucko to, among others, a Gary Scheer, 2.2 who I believe works on the events team for General 23 Cigar. Cc'd another group of six of General Cigar 24 Moosylvania folks. 25





```
Page 241
 1
               I have never been deposed before. Thank
 2
     you.
 3
               MR. FRANK: Do you want to take a break? I
     can review.
 4
 5
                    (A short recess was taken.)
                       CROSS-EXAMINATION
                         BY MR. DEUTSCH
 8
               My name is Andy Deutsch. I'm the attorney
 9
     for General Cigar Company. I have a fairly limited
10
     amount of questions to ask you on matters that were
     touched on during Mr. Frank's deposition with you.
11
12
               At the outset you talked about initial
     discussions with General Cigar regarding, and I'm
13
     summarizing what I recall you saying, but if I'm
14
     wrong, please correct me, not confusing General Cigar
15
16
     Cohiba cigar with the Cuban Cohiba cigar. Do you
     recall testifying as to that?
17
18
               Early on, I do believe that was discussed.
19
               Were those discussions and instructions ever
     changed by General Cigar between the time you had that
20
21
     discussion and today?
22
               No.
23
               Have you ever been instructed in any way or
24
     form to attempt to create an association between the
25
     General Cigar's Cohiba cigar and the Cuban Cohiba
```

Page 242 1 cigar? No. Have you ever been instructed to create an association between the General Cigar Cohiba cigar and Cuba? No. Have you ever been retained to testify as an 8 expert in any field in litigation? 9 Α No. 10 You have not been retained either by General Q Cigar or by Cubatabaco in this litigation, correct? 11 12 Correct. You wouldn't hold yourself out as an expert 13 14 to testify neutrally as to advertising marketing in any litigation? 15 16 I would not. 17 Could you look to Harris 5. These are Zuum reports, as I recall. 18 19 Α Yes. 20 There are tabs on these, or are those tabs 21 for my benefit? 2.2 Α Okay. 23 You recall questions about this exhibit by 24 Mr. Frank, correct? 25 Α Yes.

```
Page 243
 1
              Mr. Frank directed your attention, I think,
    to the first tabbed page, which is MS30118 and there
    is an entry from the person named Dylan Pozzy saying I
    smoke Cohiba on a daily basis, nothing but Cuban. Do
    you see that?
              I do see that.
              Do you know what metric, if any, Zuum uses
    to develop its conclusion that this is your page's
    most engaging fan post?
10
              So they would classify engagement as a like,
    comment or share.
11
12
              Immediately below that there seems to be
13
    some symbols, all of which have the number zero next
    to them?
14
15
              Correct.
              Do you know what those symbols reference?
16
             I do.
17
18
              Left to right.
19
              The first one has a icon that has E over F.
20
    That's your engagement-to-fan ratio. So that's
    engagements per number of fans that you have. That's
21
22
    reading zero. There is the next one is E, that is
23
    engagements overall, that's zero. The little thumbs
    up is your likes. At zero. Little thought bubble is
24
25
    a comment. That's a zero. And the cyclical arrow is
```

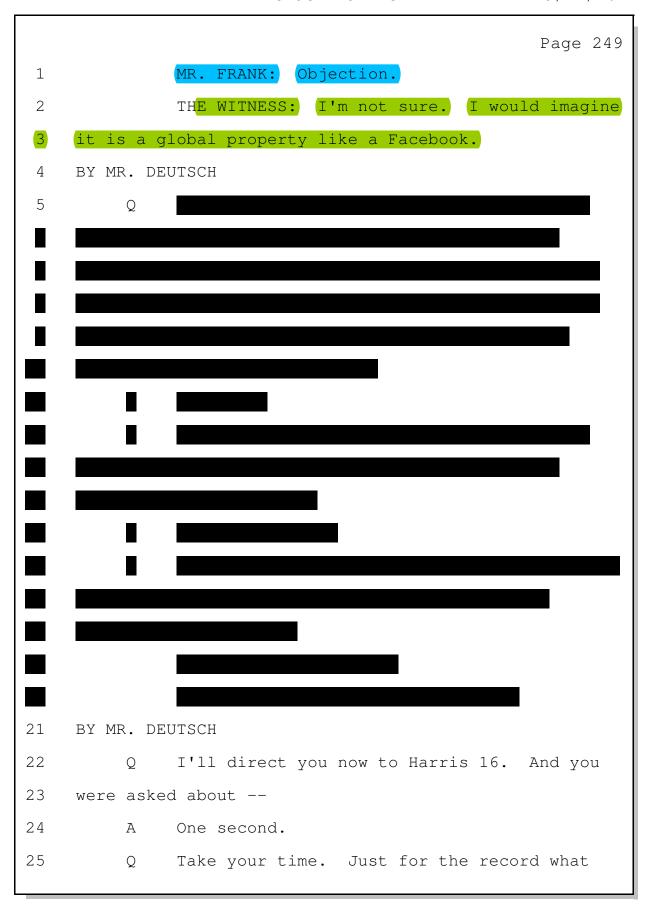
```
Page 244
 1
     a share. That's zero.
               Do you know how this post would have been
     selected as the most engaging fan post by Zuum?
         A I do not.
               Is there any evidence of engagement
     whatsoever on this page of that post?
               MR. FRANK: Objection.
               THE WITNESS: I read zeros.
 8
 9
     BY MR. DEUTSCH
               Do you know if Mr. Pozzy is in the United
10
     States or some other country?
11
12
               I do not.
              Can you tell from the Zuum reports where any
13
     particular fan post is located?
14
               I'm not sure.
15
              Direct your attention to the next tab where
16
     there is a -- this is 30190 and there's a -- you were
17
     asked about a post from a Daniel Arriola?
18
19
              Yes, I see it.
             Do you see that one?
20
21
              Yes.
               On the indications below the picture and the
22
23
     statement, what do those indicate, if you can tell me?
     Again, it's the data.
24
               That the icons again?
25
```

```
Page 245
 1
         O Yes.
              The engagement-to-fan rate ratio is
    .022 percent. They had three total engagements of
    which --
 5
              MR. FRANK: Objection.
              THE WITNESS: Three were likes. Zero
 6
    comments, zero shares.
    BY MR. DEUTSCH
              In your estimation is that a particularly
10
    high level of engagement for a post?
              MR. FRANK: Objection.
11
              THE WITNESS: That depends on the brand.
12
    BY MR. DEUTSCH
13
              Do you know whether Mr. Arriola is located
14
    in the United States or some other country from the
15
    information provided here?
16
         I do not know.
17
18
              If you can turn to the next tab, which is
19
    MS30176 there's a picture of a post -- actually, a
    photograph with the name Carlos Gutierrez. Do you see
20
21
    that?
22
              Yes.
23
              There's no data or engagement on that; is
24
    that correct? As far as you can tell from the
25
    document you were shown.
```

```
Page 246
 1
              I would concur that statement.
               And there is no way to tell whether
     Mr. Gutierrez is located in the United States or some
     other country; is that correct?
               Not to my knowledge.
               If you could then turn to the next tabbed
     page. There is a post from a Bryce Shuman.
               Yes. I see it.
               What do the data points underneath that
10
     photograph indicate?
               So this is -- so the engagement-to-fan ratio
11
         A
12
     is .173 percent. (Twenty-three total engagements, 21)
13
     of which are likes, two are comments, zero shares.
14
     And then there is a -- the total line item, then there
15
    is a new line item which appears to be the 24-hour
    totals, and it provides the engagement-to-fan ratio of
16
    1.58 and then engagements of 21.
17
18
               Are you able to tell from this page where
19
     Mr. Shuman was located when this photograph was taken?
20
         A
               I am not.
               Can you tell from this page whether he is a
21
     person located in the United States or some other
22
23
     country?
24
               I can not.
               Can you tell -- I'm sorry. Go to the next
25
```

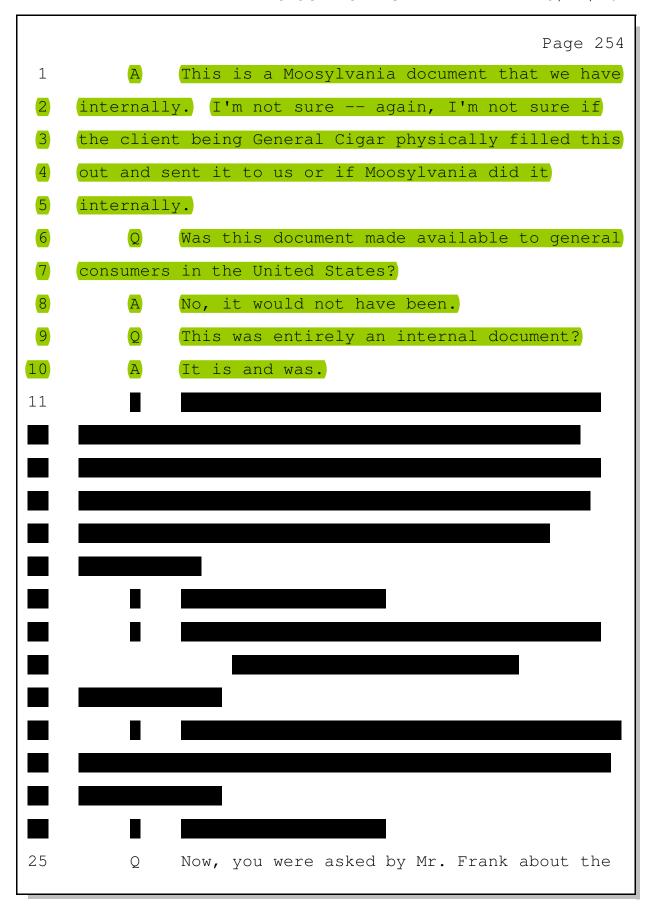
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Page 247
 1
    page, please, that's tabbed. That would be MS30162.
              Yes.
              And this is a post with the name Lee Brun,
    B-R-U-N, correct?
         A Yes.
              Is any data given here for engagement of
    this post by --
         A
              Not that I can see.
              And do you know where this photograph was
         0
10
    taken?
              I do not.
11
         A
              Do you know whether Mr. Brun is someone
12
13
    located in the United States or in some other country?
14
         A
              I do not.
              Finally, if you look at MS30148, that is, am
15
    I correct, again, a picture from Mr. Shuman that we
16
    discussed earlier?
17
18
              Correct.
19
              From the information you have seen on these
    tabbed pages, do you know whether any of the
20
    individuals in question actually have any confusion as
21
22
    to the origin of the General Cigar's Cohiba cigar?
23
         A
              I do not.
24
              Do you know whether they have any confusion
25
    as to the manufacture of the General Cigar's Cohiba
```

Page 248 1 cigar? 2 Α I'm not sure. 3 Put that one away. Look at Harris 6. And direct your attention to page that is marked MS10824. 5 Α Yes. Now if you look at Harris 7, please. This 2.2 is MS8443. You were asked about this. Let me ask you 23 is Twitter a product that is used in many countries, 24 not just the United States? 25

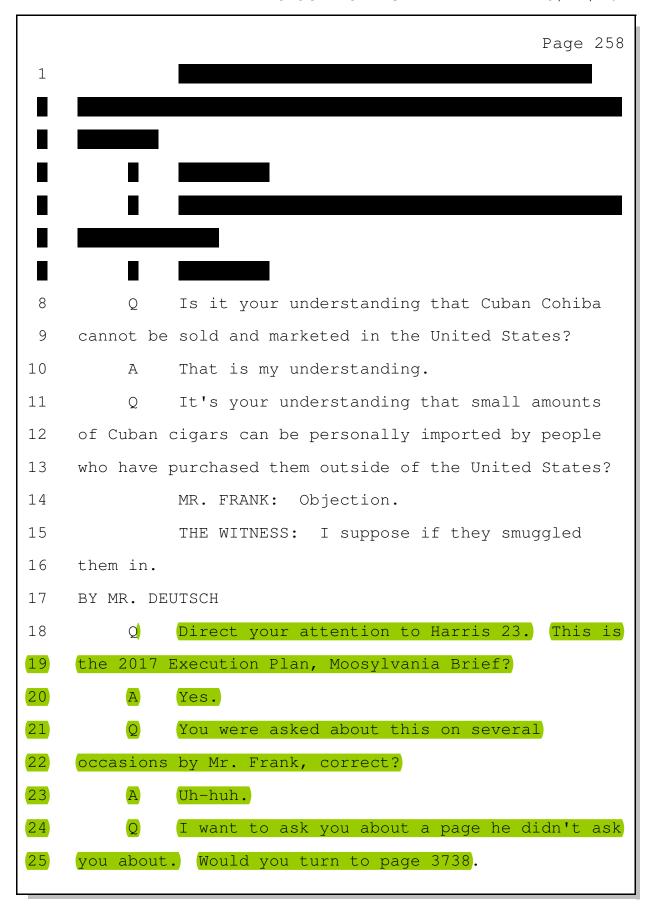


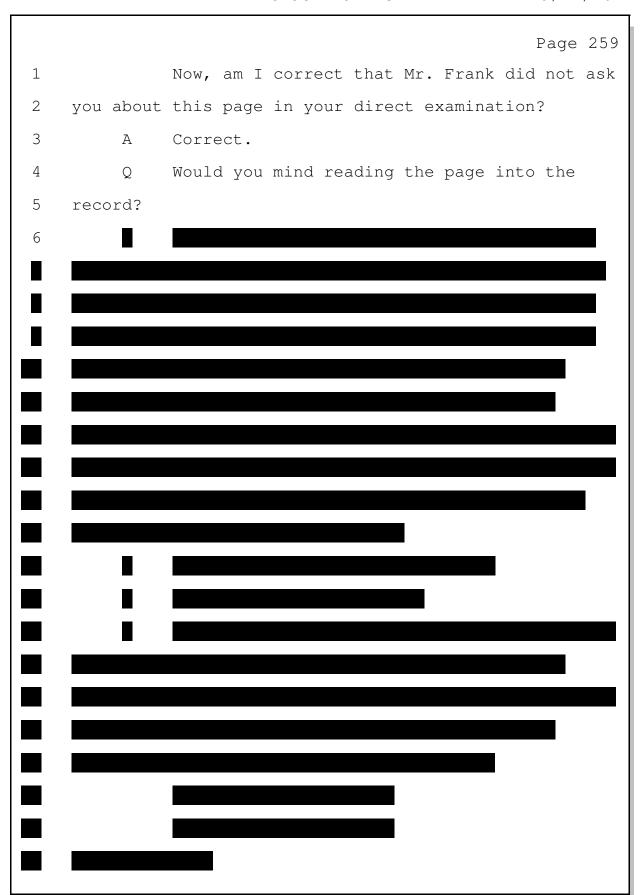
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Page 251
 1
    to?
 2
         Α
           Correct.
 3
         Q Harris 8.
 4
               MR. FRANK: Going back to 8 you said?
 5
               MR. DEUTSCH: Yes. Going backwards. Here's
     Harris 8.
     BY MR. DEUTSCH
 8
              You were asked about page 33031 on Harris 8.
              Uh-huh.
10
              And in particular the comment down below
     references a Dave Pipher, P-I-P-H-E-R. Do you see
11
12
    that?
13
              Yes.
14
             You were asked about that on direct?
15
              Yes.
              Do you know if Dave Pipher is someone in the
16
17
     United States?
18
              I don't know.
19
              Do you know if he lives in the U.S. or some
     other country?
20
21
              I do not know.
              Do you know whether that statement evidences
22
     the thought processes of a U.S. consumer?
23
24
              I'm not sure.
               MR. FRANK: Objection.
25
```

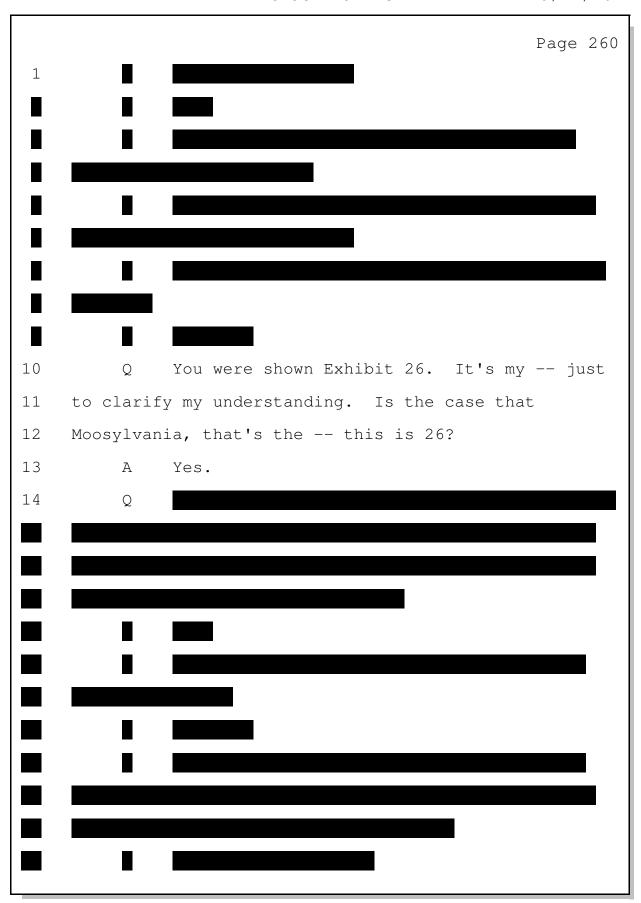
- 1 Q Do you know if it was made by someone who
- 2 maintained the Jay-Z website?
- 3 A I'm not sure.
- 4 Q Do you know whether the person that made
- 5 that link is a cigar smoker or potential cigar smoker?
- 6 A I'm not sure.
- 8 originally linking to a page controlled by the
- 9 manufacturer of the Cohiba Cuban cigar?
- 10 A I'm not sure.
- 11 Q Do you have any knowledge how many people,
- 12 if any, clicked through on the original version the
- 13 Cohiba link on the original version?
- 14 A I do not.
- 15 Q Do you know how many clicked through on the
- 16 Cohiba Red Dot link?
- 17 A I do not.
- 18 Q So as far as you know, you don't know if
- 19 anyone went from this original posting to the Cuban
- 20 Cohiba website?
- 21 A Correct.
- 22 Please direct your attention to Harris 20.
- Of the -- just for clarity, do you know whether Harris
- 24 20 was created by Moosylvania or created by General
- 25 Cigar?



Page 256 1 accurate or not? 2 MR. FRANK: Objection. 3 THE WITNESS: I believe it was stated in the record we no longer use these. 5 BY MR. FRANK Today you wouldn't be able to say whether 7 these are accurate characterizations --8 MR. FRANK: Objection. 9 MR. DEUTSCH: Haven't finished yet. 10 BY MR. DEUTSCH Q -- the target market for the General Cigar 11 12 or Cuban cigar? 13 MR. FRANK: Objection. 14 THE WITNESS: Correct. 15 BY MR. DEUTSCH 16







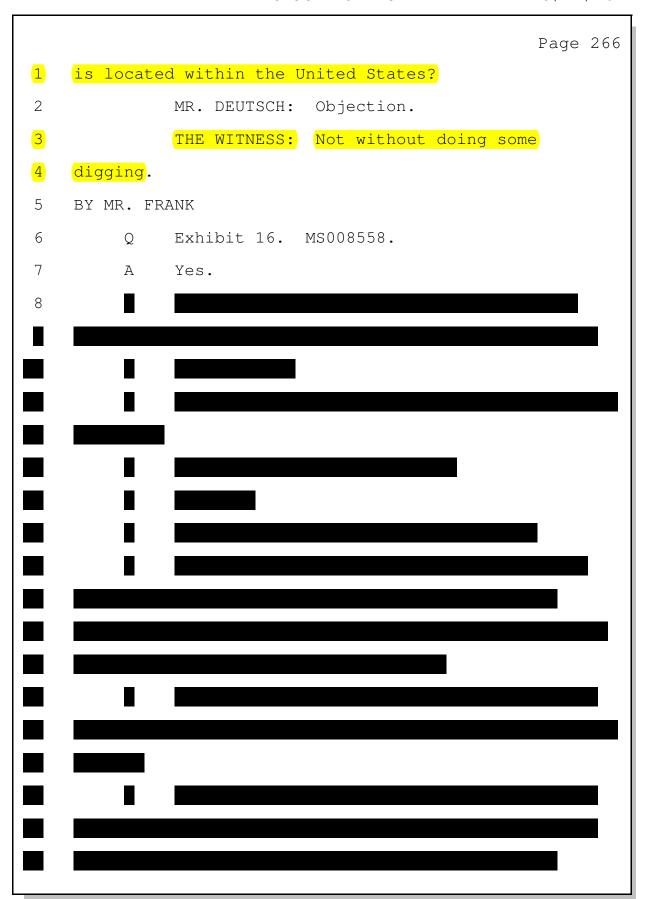
1	Page 261
i	
9	MR. DEUTSCH: That's all my questions.
10	MR. FRANK: A couple additional.
11	REDIRECT EXAMINATION
12	BY MR. FRANK
13	I guess I go back to Exhibit 5.
14	Which one was that?
<mark>15</mark>	The Zuum report.
(16)	A Okay. Got it.
17	Q In Mr. Deutsch's cross-examination of you,
18	he referred to certain indications below the post
19	listed under your page's most engaging fan page; is
20	that correct?
21	A Correct.
22	Q Do you know for certain that the information
23	provided below the post is an accurate representation
24	of the engagements, shares, likes, or any other
25	statistic that's actually related to this post?

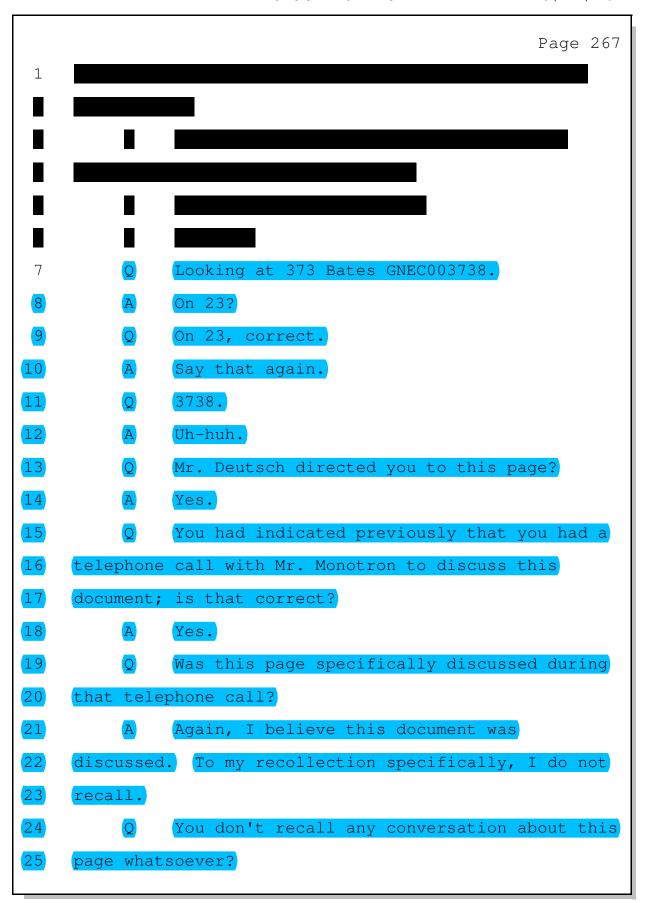
- 1 A According do how Zuum reports on that, that
- 2 would be their representation of the post.
- 3 Q Right. But do you have any -- do you know
- 4 that this is an accurate representation of the
- 5 information on Facebook?
- 6 A I can not definitively confirm that without
- 7 comparing a Facebook source with some Zuum source, if
- 8 that's what you're asking.
- 9 Correct. Mr. Deutsch asked whether or not
- the individuals who posted -- this individual who
- 11 posted on 30198 was located within the United States.
- 12 Is that correct?
- One second here.
- Daniel Pozzy. Last one.
- Okay. Say that again.
- Mr. Deutsch asked whether there is any
- information included in this post that Dylan Pozzy was
- 18 located in the United States?
- 19 A Not that I can tell.
- 20 Even if Dylan Pozzy were not located within
- 21 the United States, would persons within the United
- 22 States be able to view this post?
- 23 A They would.
- 24 Let's go to the next 30190. Same question.
- Mr. Deutsch asked whether or not there was any

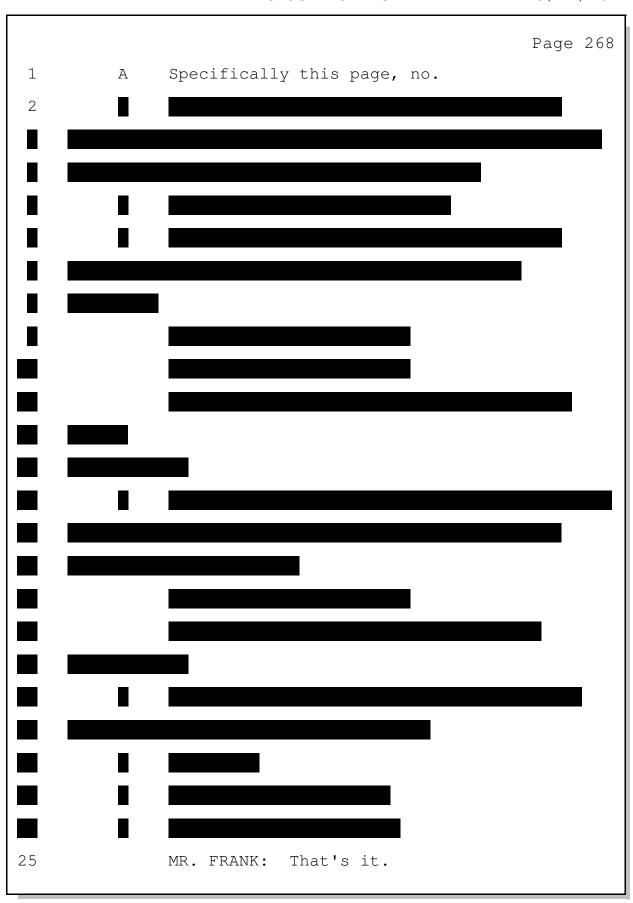
- 1 indication that Daniel Arriola was located in the
- 2 United States. Even if Daniel Arriola was not located
- 3 within the United States would U.S. cigar consumers,
- 4 other individuals located within the U.S. be able to
- view this post?
- 6 A I believe so.
- (7) Q (30176.
- 8 Uh-huh.
- 9 Same question for Carlos H. Guiteras. Even
- if Mr. Guiteras was not located in the territory of
- 11 the United States, would individuals, including U.S.
- 12 cigar consumers within the United States or U.S. cigar
- consumers outside the United States, be available to
- view this post on Facebook?
- 15 A I believe so.
- Q We not mention that on the same page under
- other pages most engaging fan post, there's to the
- 18 right of the image we discussed there's another post
- 19 by Zigarren Welt. There's an image.
- MR. DEUTSCH: Which page is this?
- 21 MR. FRANK: 3176.
- 22 BY MR. FRANK
- 23 Q Does the user profile image have an image of
- 24 a cigar band to this post?
- 25 A It does appear so.

- 1 Q Are you familiar with that cigar band?
- 2 A Outside of the checker pattern I'm not
- 3 familiar with that cigar band.
- Q Can you read the word that it says there?
- 5 A E-H-I-K-E.
- 6 Q Ehike.
- 7 A Okay, okay.
- 8 Q Are you familiar with the symbol there, the
- 9 Indian head symbol?
- 10 A I am not familiar with that.
- 11 Q Let's go to 30169.
- 12 A That post was in regards to Alec Bradley
- 13 cigars and also in a different language after the room
- 14 tour mentioned from what I can tell.
- 15 Q Would this post be available to U.S. cigar
- 16 consumers?
- 17 A Yeah, I believe so.
- On 30169. Post by Bryce Shuman?
- 19 A Uh-huh.
- 20 Mr. Deutsch asked whether Mr. Shuman was
- 21 located within the United States, there's any
- indication Mr. Shuman was located within the United
- States. Even if Mr. Shuman was not located within the
- 24 United States would U.S. cigar consumers be able to
- view this post --

```
Page 265
 1
         A
              I believe so, yes.
2
         Q
             -- on General Cigar's Cohiba Facebook page?
3
             I believe so, yes.
         A
4
         Q 30162. Mr. Brun.
5
             Uh-huh.
         A
6
              Even if Mr. Brun was not located within the
7
    United States, would U.S. cigar consumers be able to
8
    view this post on General Cigar's Facebook page for
9
    its Cohiba cigars?
10
         A I believe so, yes.
11
             Finally 30148. Same question for
         0
12
    Mr. Shuman. We already discussed this, but --
13
         A Yes.
14
              And for all the posts we just discussed,
         Q
15
    instead of having to go through it again, is there any
16
    indication that the engagement, shares, comments and
17
    likes indicators included in the Zuum report were an
    accurate reflection of the actual number of
18
19
    engagements, shares, likes and comments?
20
              Without comparing the Zuum data to the
21
    native data, I'm not sure.
22
              If a U.S. consumer reviews a post,
23
    user-generated comments posted on General Cigar's
24
    Cohiba Twitter account page, are they able to tell by
25
    the post whether or not the individual who's tweeting
```

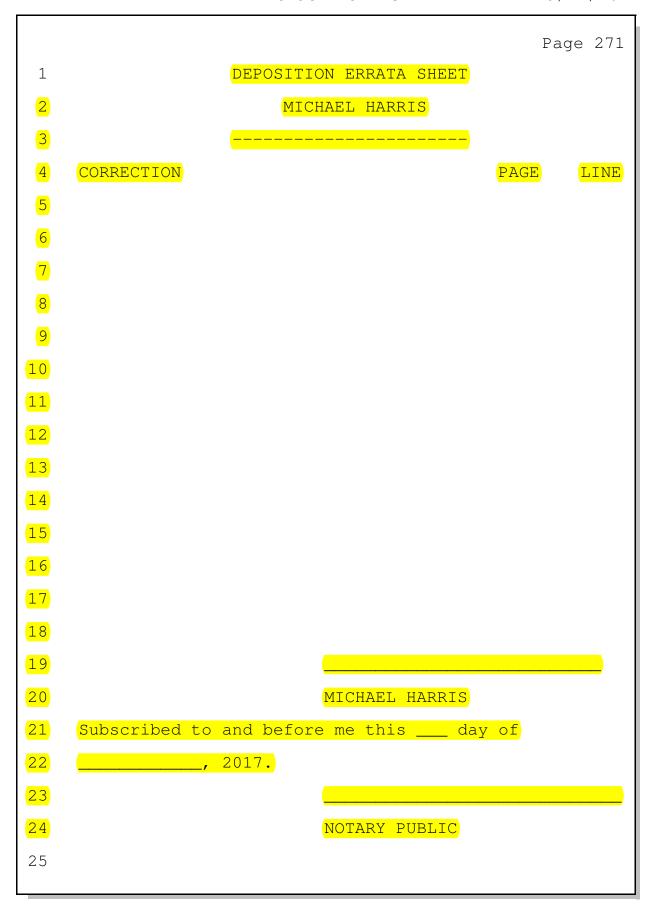






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Page 270
 1
              COMES NOW THE WITNESS, MICHAEL HARRIS, and
2
    having read the foregoing transcript of the deposition
    taken on September 14, 2017, acknowledges by signature
3
4
    hereto that it is a true and accurate transcript of
5
    the testimony given on the date hereinabove mentioned.
6
7
8
                     (MICHAEL HARRIS)
9
10
11
    Subscribed to before me this _____ day of
12
       _, 2017.
13
14
15
                       Notary Public
16
17
    My commission expires:______.
18
19
20
    IN THE MATTER OF TRADEMARK REGISTRATIONNO. 1147300 FOR
    THE MARK COHIBA
21
    vs.
    IN THE MATTER OF THE TRADEMARK REGISTRATION NO.
22
    1898273 FOR THE MARK COHIBA
23
24
    Reporter: Jo Ann Sturm, RPR, CSR, CCR
    Date Taken: September 14, 2017
25
```

Page 270 1 COMES NOW THE WITNESS, MICHAEL HARRIS, and 2 having read the foregoing transcript of the deposition 3 taken on September 14, 2017, acknowledges by signature 4 hereto that it is a true and accurate transcript of 5 the testimony given on the date hereinabove mentioned. 6 8 (MICHAEL HARRIS) 9 10 11 Subscribed to before me this 12 day of lune 13 2017. 2021 14 15 Notary Public 16 VERONIKA G ELCAN Notary Public, Notary Seal State of Missouri St. Louis County Commission # 18999551 My Commission Expires 04-16-2022 04-110-2022 expires: 19 IN THE MATTER OF TRADEMARK REGISTRATIONNO. 1147300 FOR 20 THE MARK COHIBA 21 vs. IN THE MATTER OF THE TRADEMARK REGISTRATION NO. 22 1898273 FOR THE MARK COHIBA 23 24 Reporter: Jo Ann Sturm, RPR, CSR, CCR Date Taken: September 14, 2017 25



	Page 272
1	
2	REPORTER CERTIFICATE
(3)	T TO ANNI CTUDM DDD CCD CCD de bereky
4	I, JO ANN STURM, RPR, CSR, CCR, do hereby certify that there came before me
5	MICHAEL HARRIS
6	who was by me first duly sworn to testify to the truth and nothing but the truth of all knowledge touching
7	and concerning the matters in controversy in this
8	cause; that the witness was thereupon carefully examined under oath and said examination was reduced
9	to writing by me; and that this deposition is a true and correct record of the testimony given by the
10	witness.
11	I further certify that I am neither attorney nor counsel for nor related nor employed by any of the
12	parties to the action in which this deposition is taken; further, that I am not a relative or employee
	of any attorney or counsel employed by the parties
13 14	hereto or financially interested in this action.
15	Dated September 18, 2017.
16	Dated Deptember 10, 2017.
17	
18	
19	
20	JO ANN STURM, RPR, CSR, CCR REGISTERED PROFESSIONAL REPORTER
21	ILLINOIS CSR NUMBER: 084-002267 MISSOURI CCR NUMBER: 716
22	
23	
24	
25	

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Page 273
 1
 2.
 3
    Mr. Andrew Deutsch
    DLA Piper
5
6
    Dear Counsel:
7
    Pursuant to your request and at your instructions, as
    well as agreement between counsel, I am forwarding to
8
    you the original signature page and errata sheet from
    the deposition of MICHAEL HARRIS taken in the
9
    above-styled case.
10
    Please have the witness read your copy of the
    transcript and make any changes on the errata sheet,
11
    not on the transcript. Please have the witness sign
    the signature page and errata sheet before a notary
12
    public.
13
    Please return the original signature page and errata
     sheet to counsel taking the deposition.
14
15
    Sincerely,
16
17
    Jo Ann Sturm, CSR, CCR, RPR
18
    /jas
19
2.0
21
22
2.3
24
2.5
```

				1
A	61:16,18,20,23	270:4	ads 20:10	aggregate 110:3
a.m 5:20 266:20	62:2,5,13,17	acknowledges	235:14,18	117:14 183:7
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For the mark COHIBA Date registered: February 17, 19			
AND			
In the matter of the Trademark F For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: :	
	-	: : x	
		4.	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 1 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

In the matter of Trademark Registration No. 1147309 For the mark COHIBA Date registered: February 17, 1981

AND

In the matter of the Trademark Registration No. 1898273

For the mark COHIBA

Date registered: June 6, 1995

EMPRESA CUBANA DEL TABACO, d.b.a.

CUBATABACO,

Petitioner,

v.

GENERAL CIGAR CO., INC. and CULBRO

CORP.,

Respondents.



NOTICE OF DEPOSITION

TO ALL INTERESTED PARTIES:

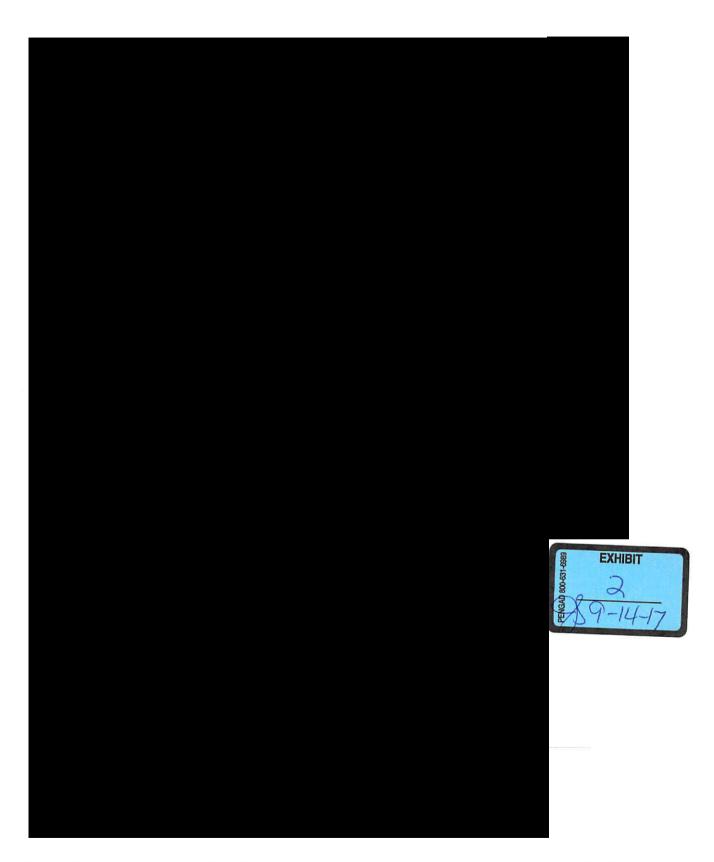
PLEASE TAKE NOTICE that counsel for Petitioner will take the deposition of Michael Harris on Thursday, March 30, 2017, beginning at the hour of 10:00 a.m. (CST), before a certified shorthand reporter or other person authorized to administer oaths. Said deposition shall be taken at the offices of Spencer Fane LLP, 1 North Brentwood Boulevard, Suite 1000, St. Louis, Missouri 63105. Said deposition shall be recorded stenographically and continue from day to day until

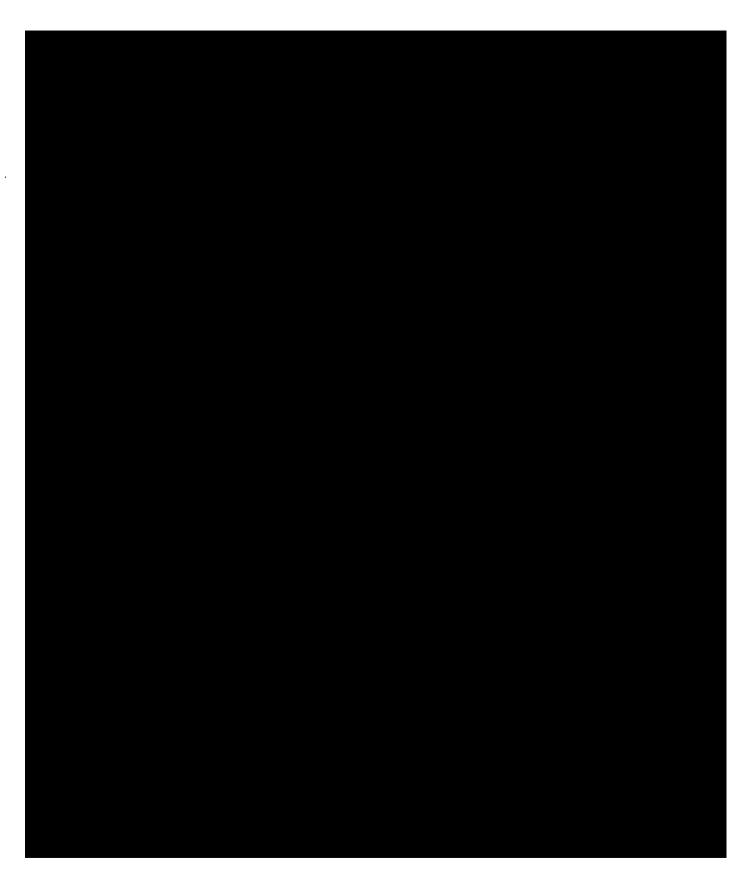
For the mark COHIBA Date registered: February 17, 1981	l		
AND			
In the matter of the Trademark Reg For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL T. CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : :	
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PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 2 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017







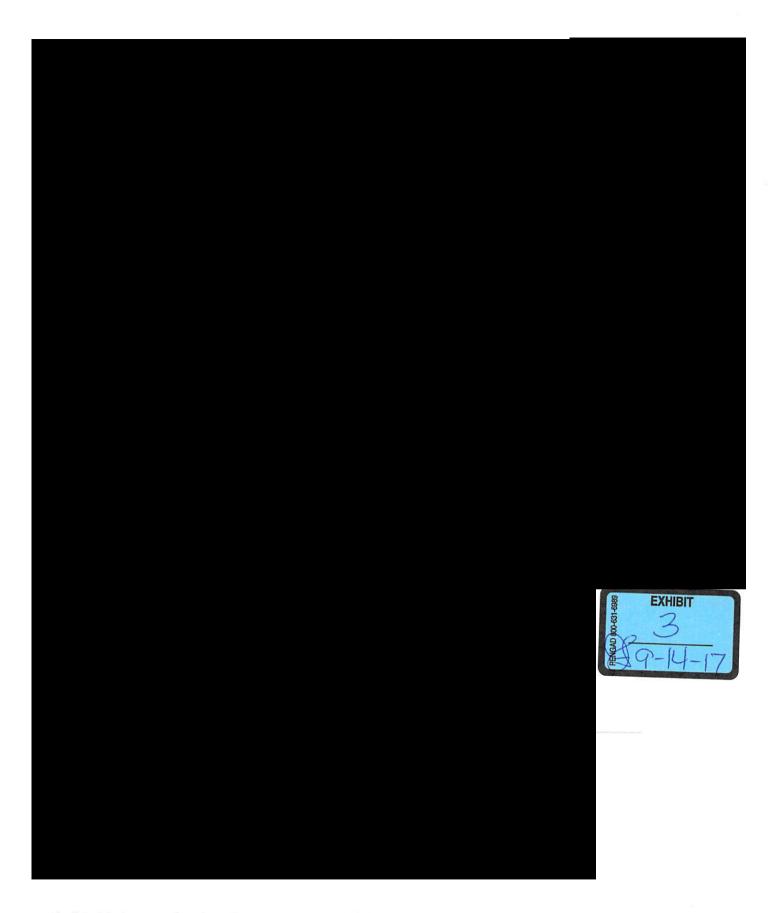
Date registered: February 17, 198	1		
AND			
In the matter of the Trademark Re For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL T CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

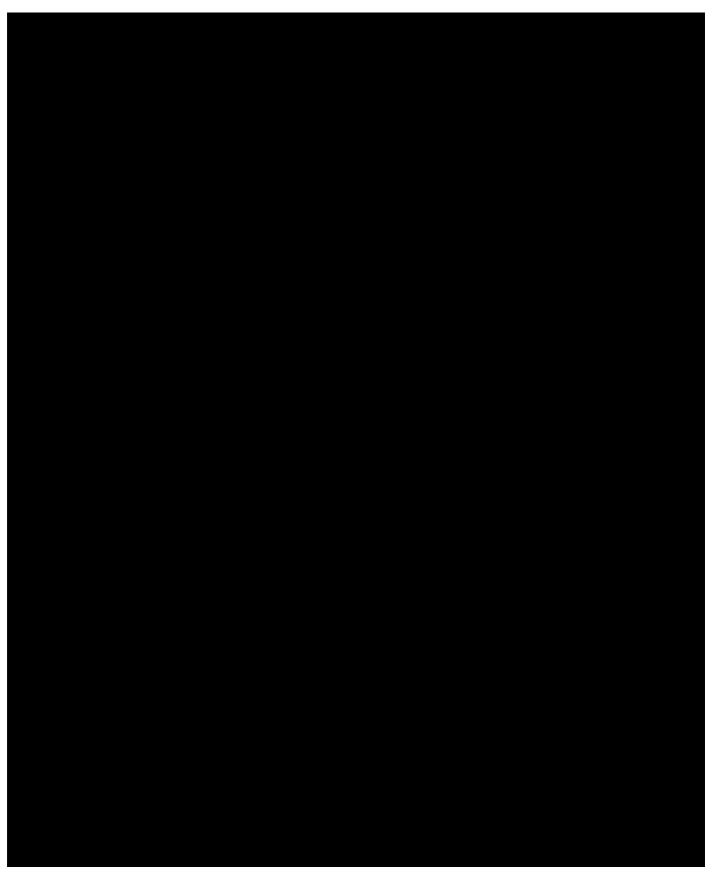
PARTY OFFERING: PETITIONER

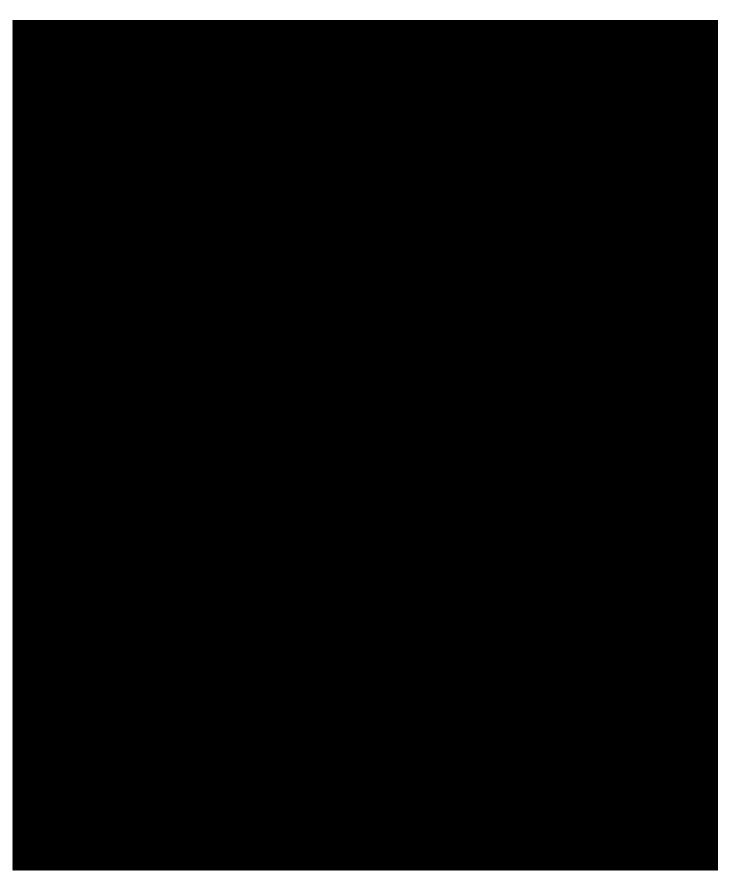
In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 3 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017







--Emily Paladino W 314-644-7941 C 314-757-5541

MOOSYLVANIA



- Staying Motivated: One Mooser's Reflection

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

For the mark COHIBA Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		: x	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 4 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

In the matter of Trademark Registr For the mark COHIBA Date registered: February 17, 1981			
AND			
In the matter of the Trademark Refor the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL T CUBATABACO,		: :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY DESIGNATION: See Exhibit Cover Sheet

Designated TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017 Part 2 of 6

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE BEFORE THE TRADEMARK TRIAL AND APPEAL BOARD

For the mark COHIBA Date registered: February 17, 198	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.		:	
	Respondent.	: :	
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PARTY OFFERING: PETITIONER

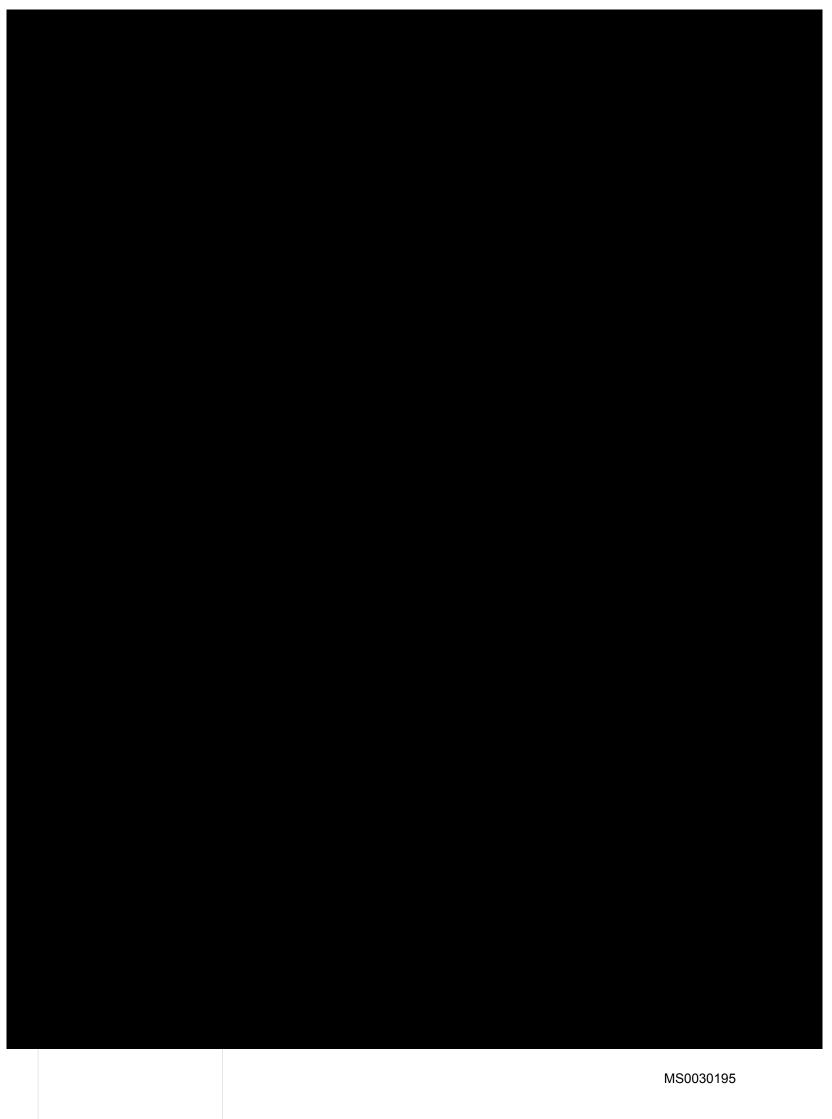
In the matter of Trademark Registration No. 1147309

Exhibit 5 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

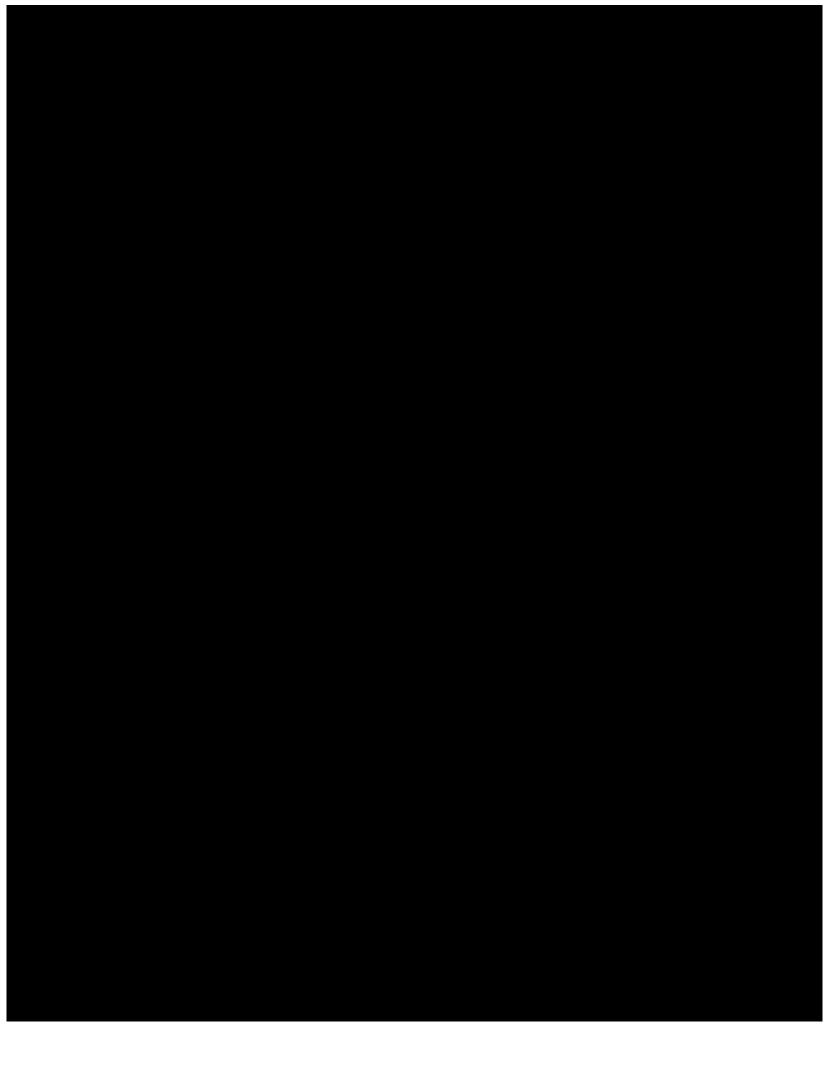


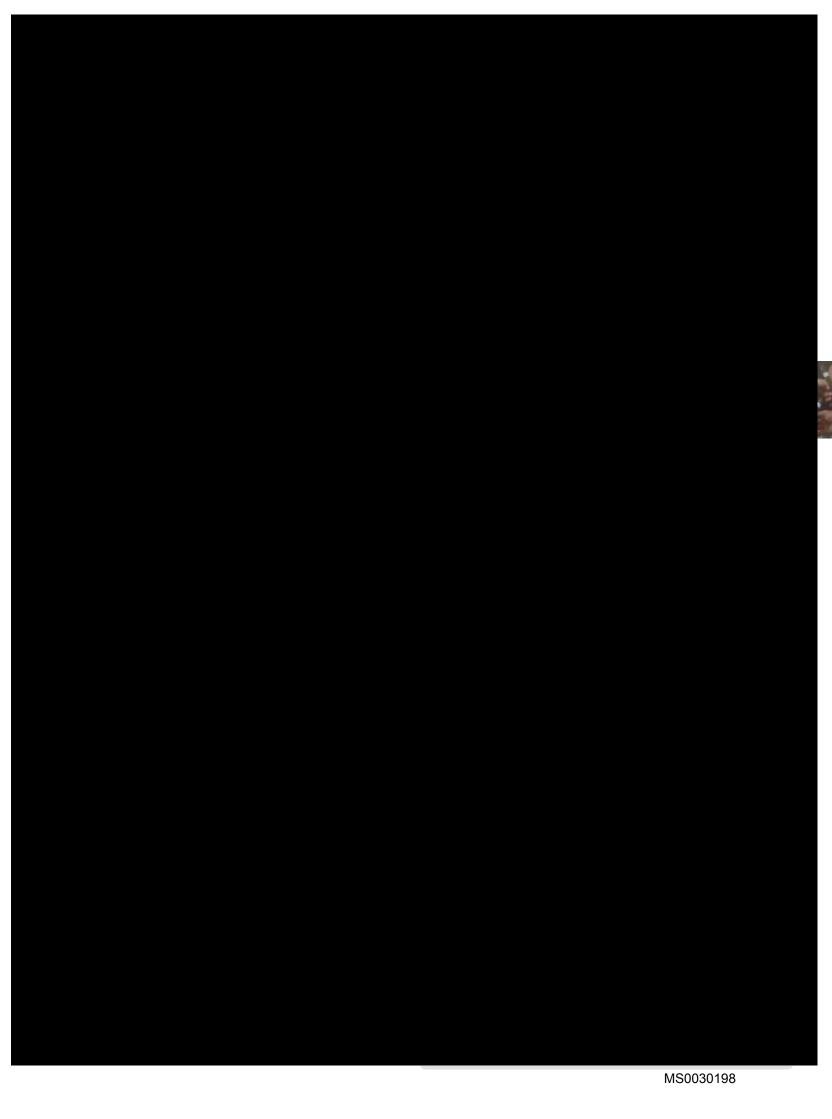


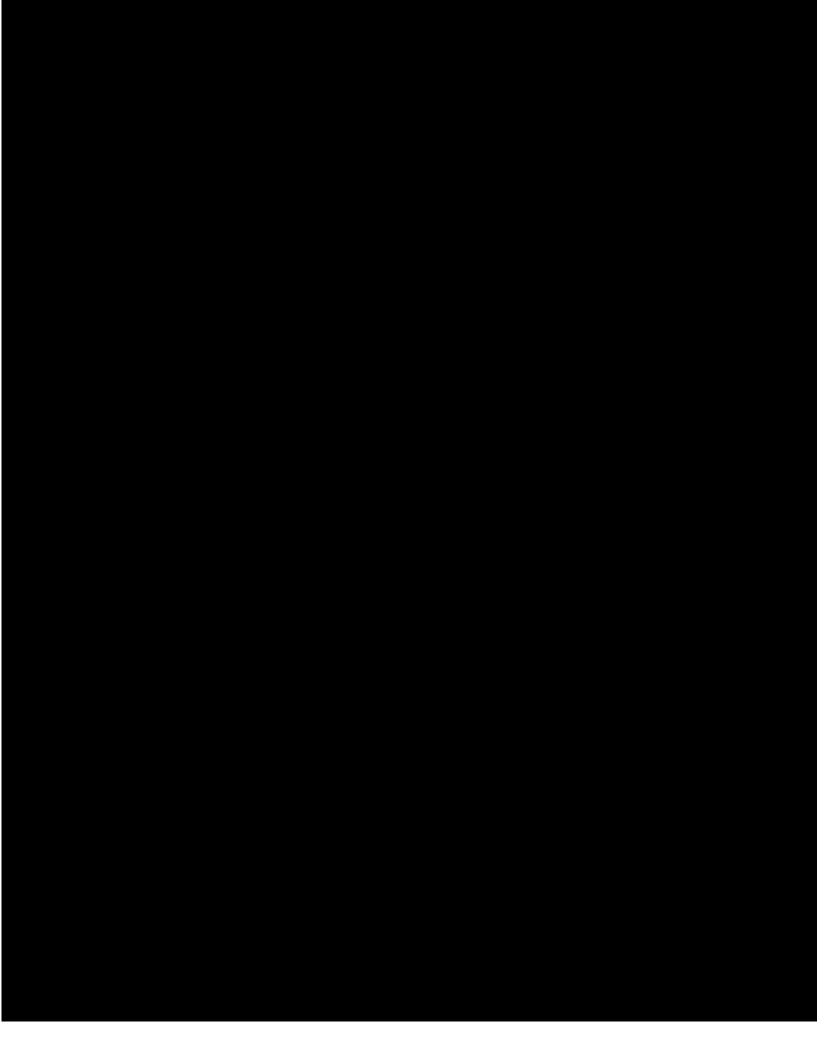




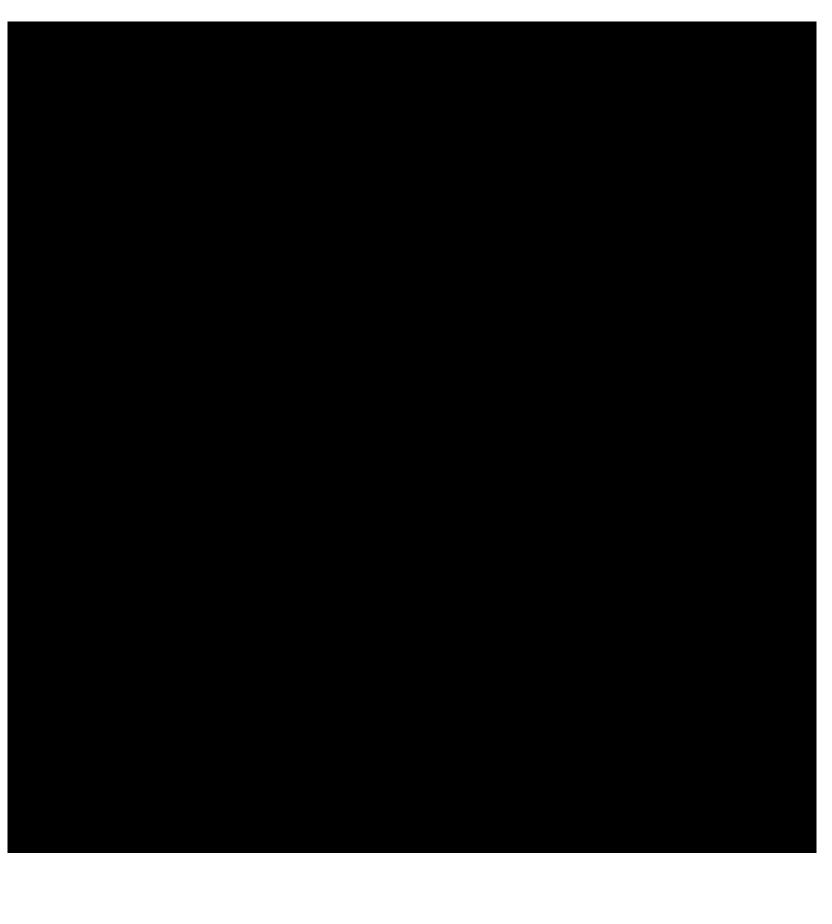
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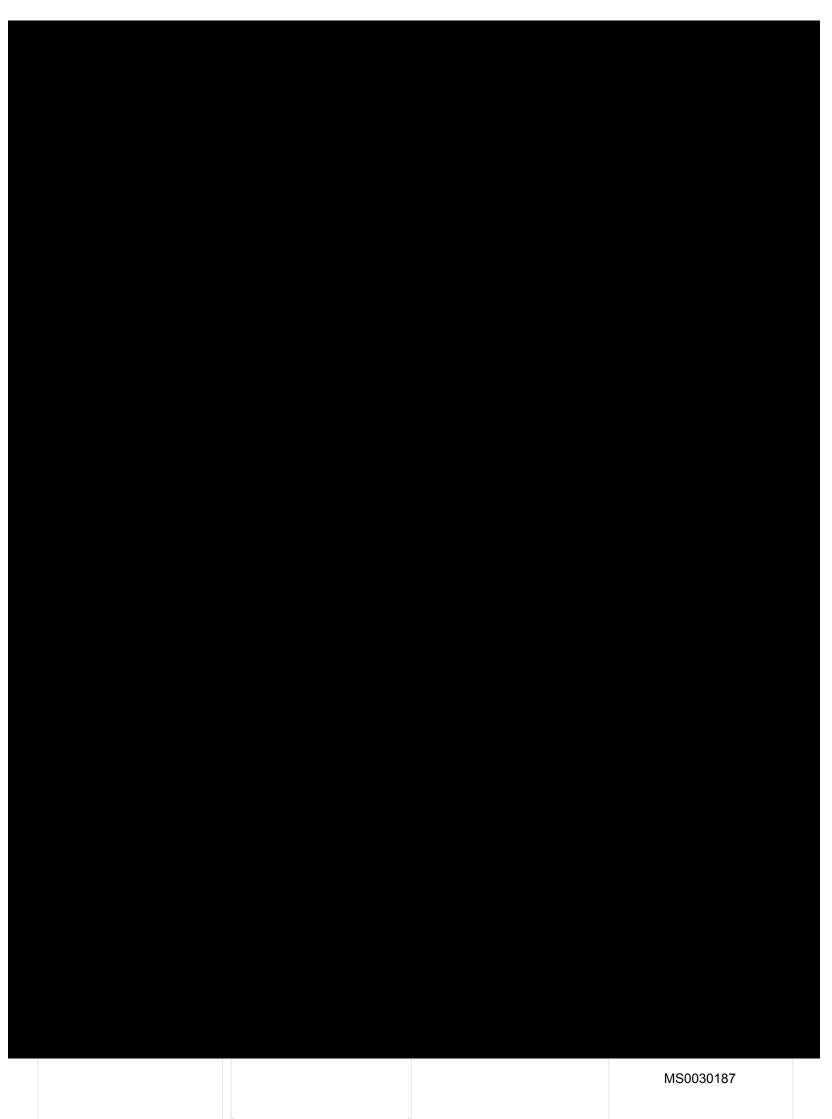


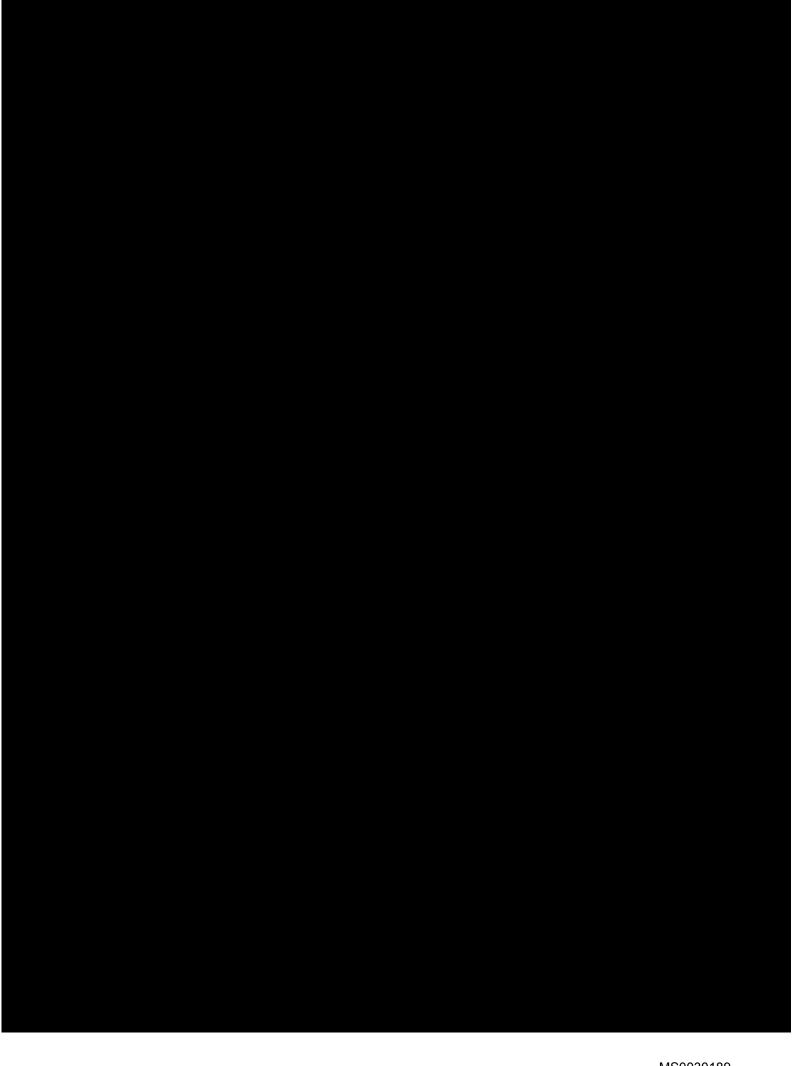


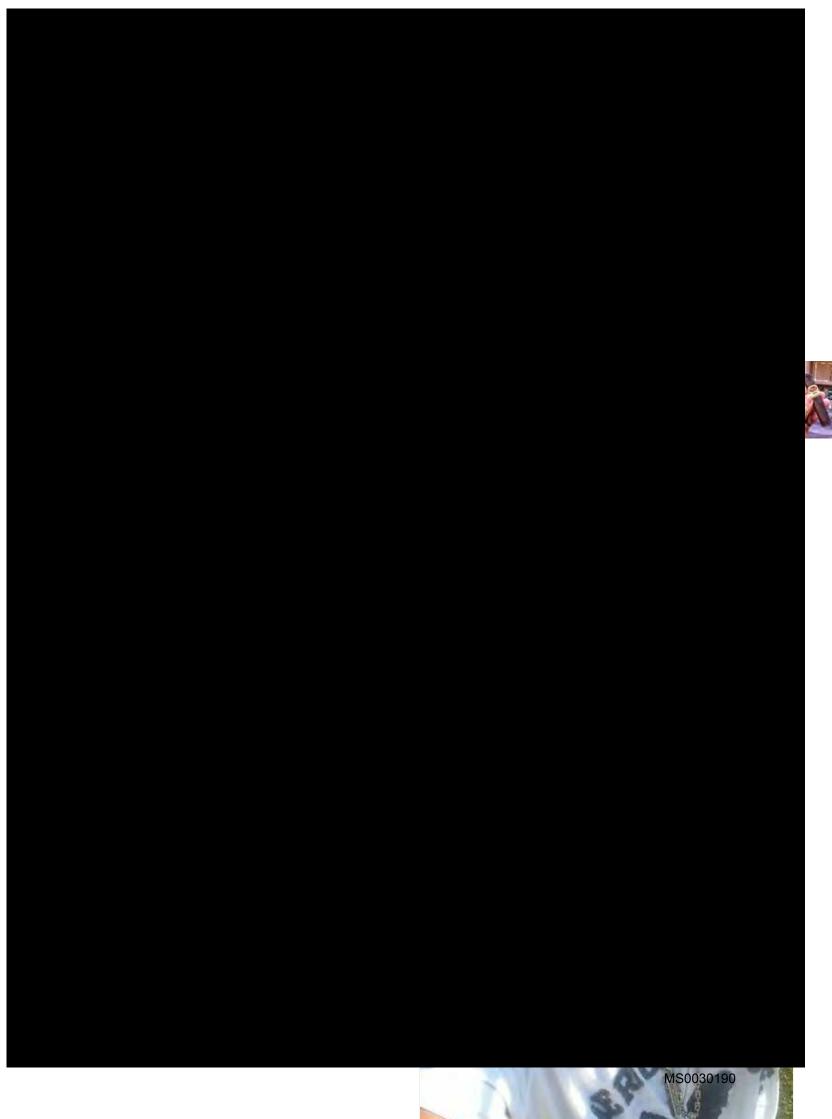


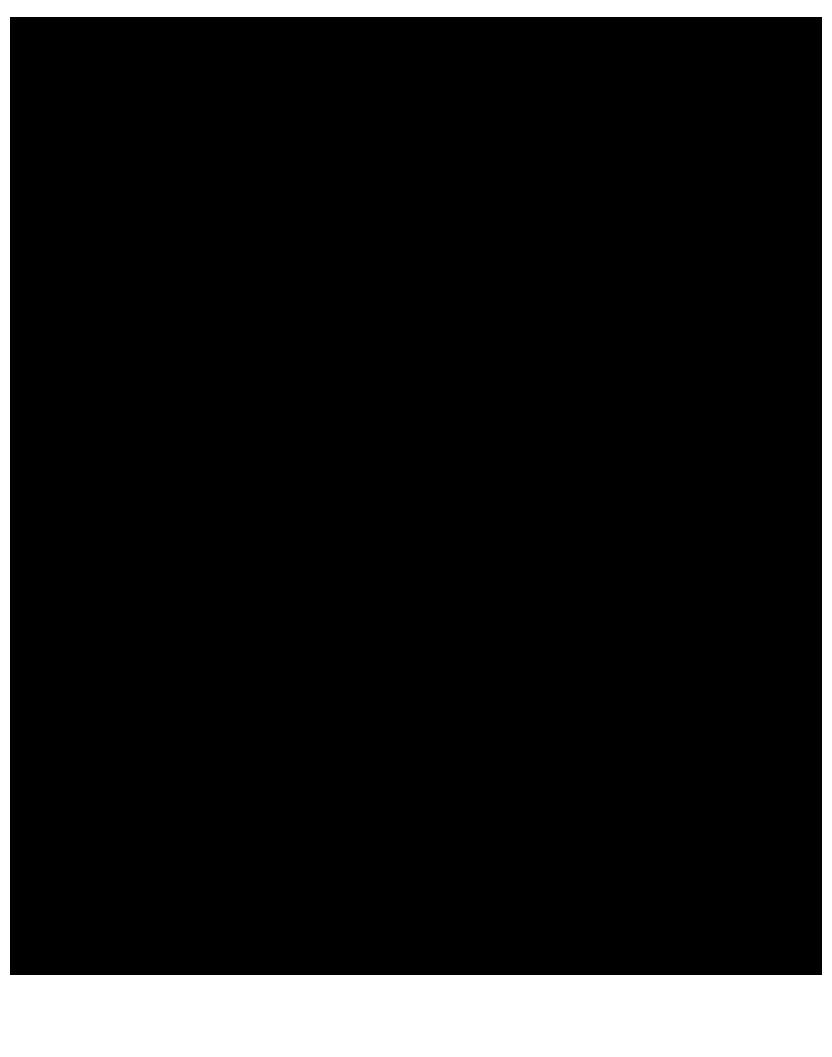






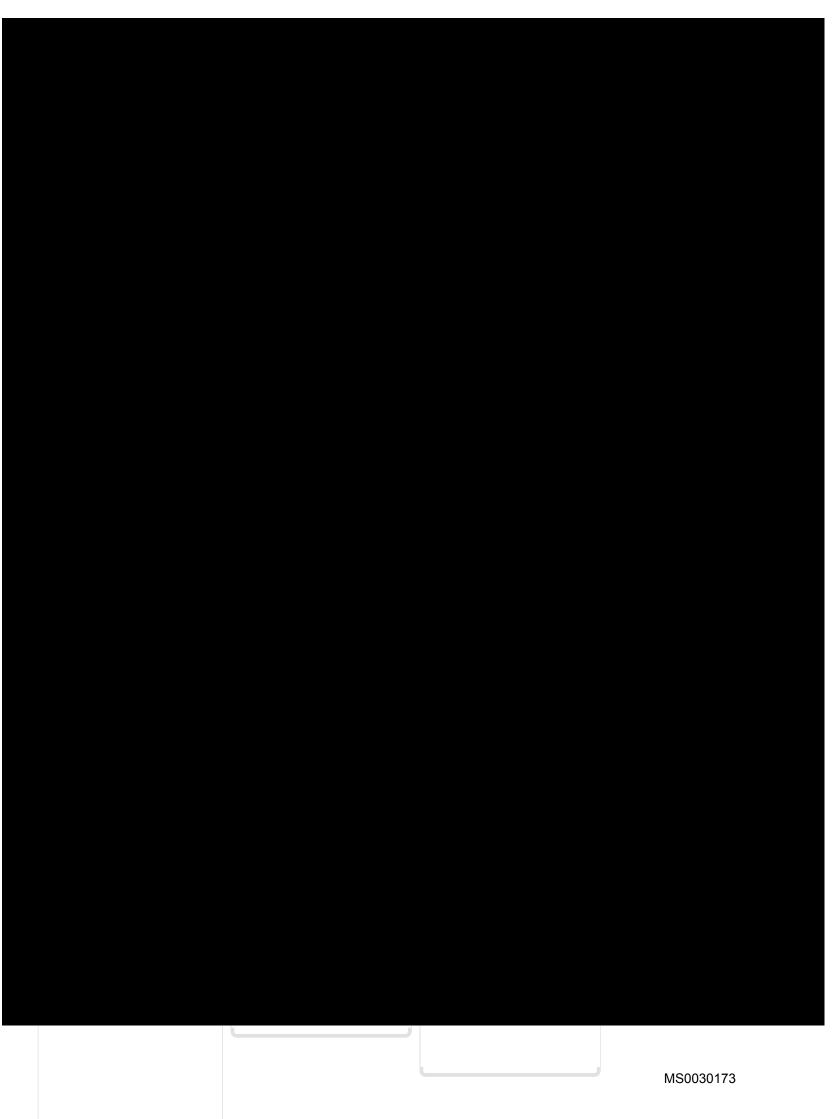


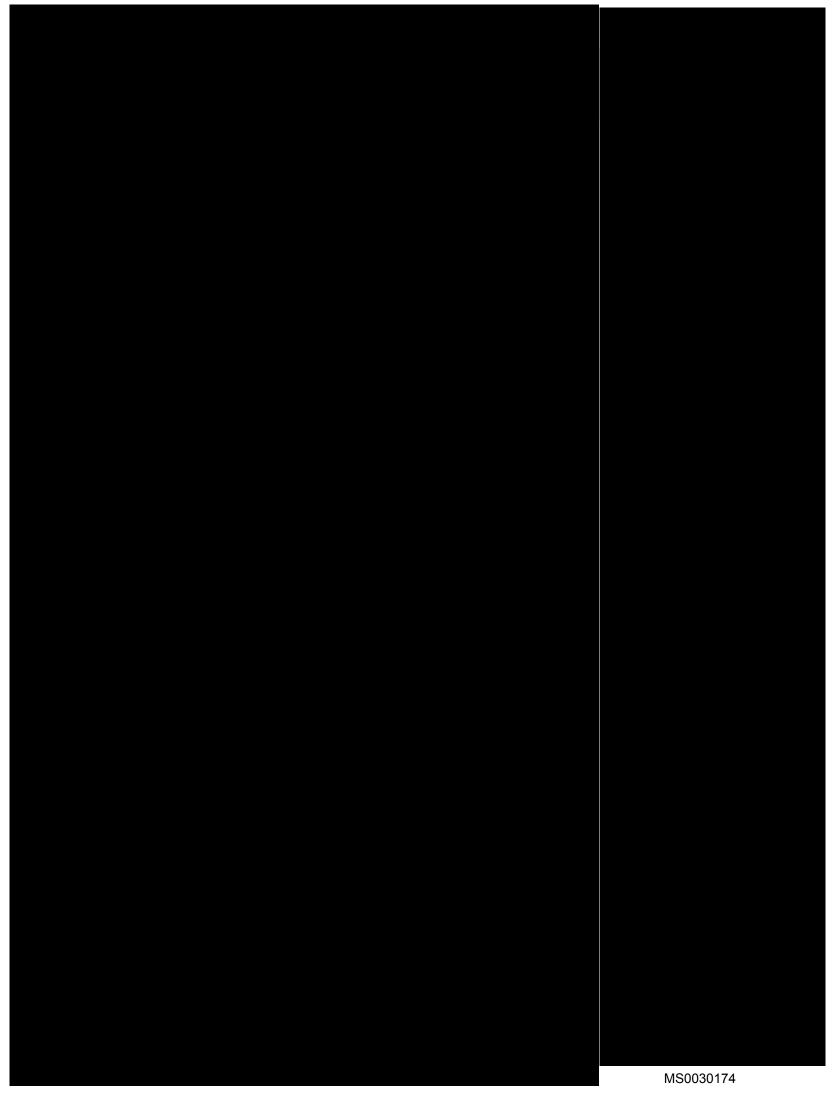


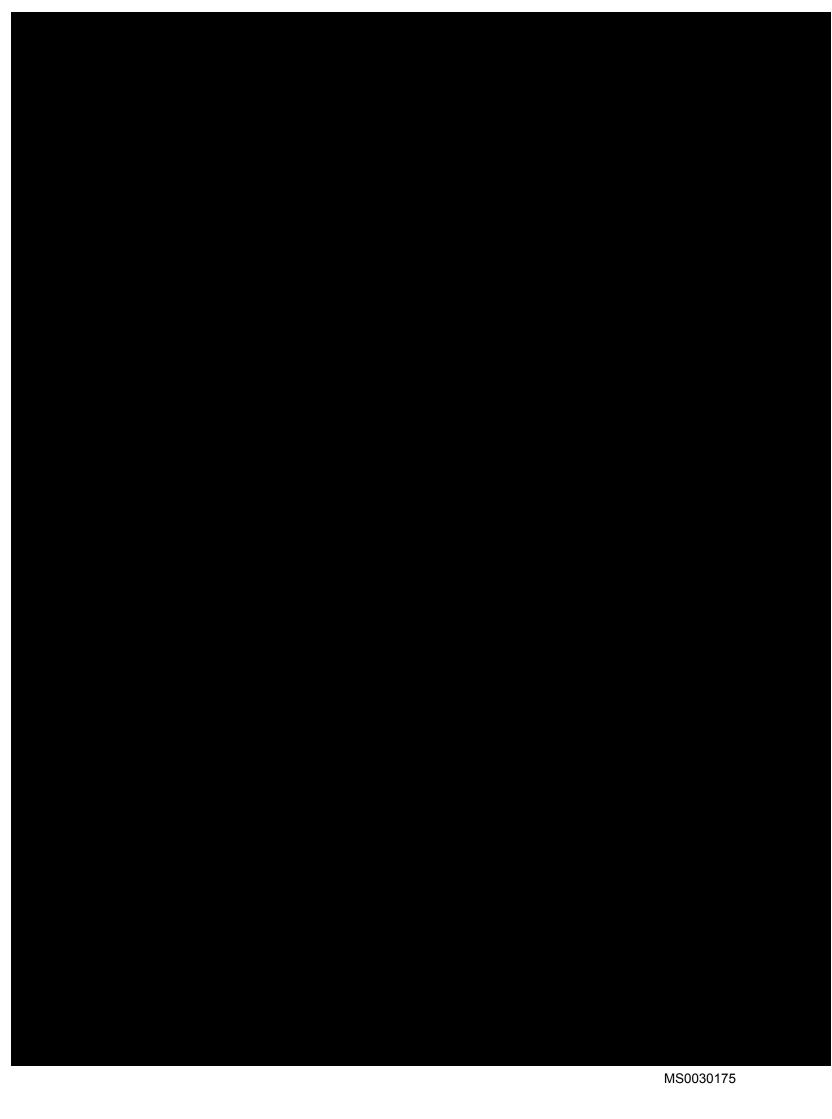


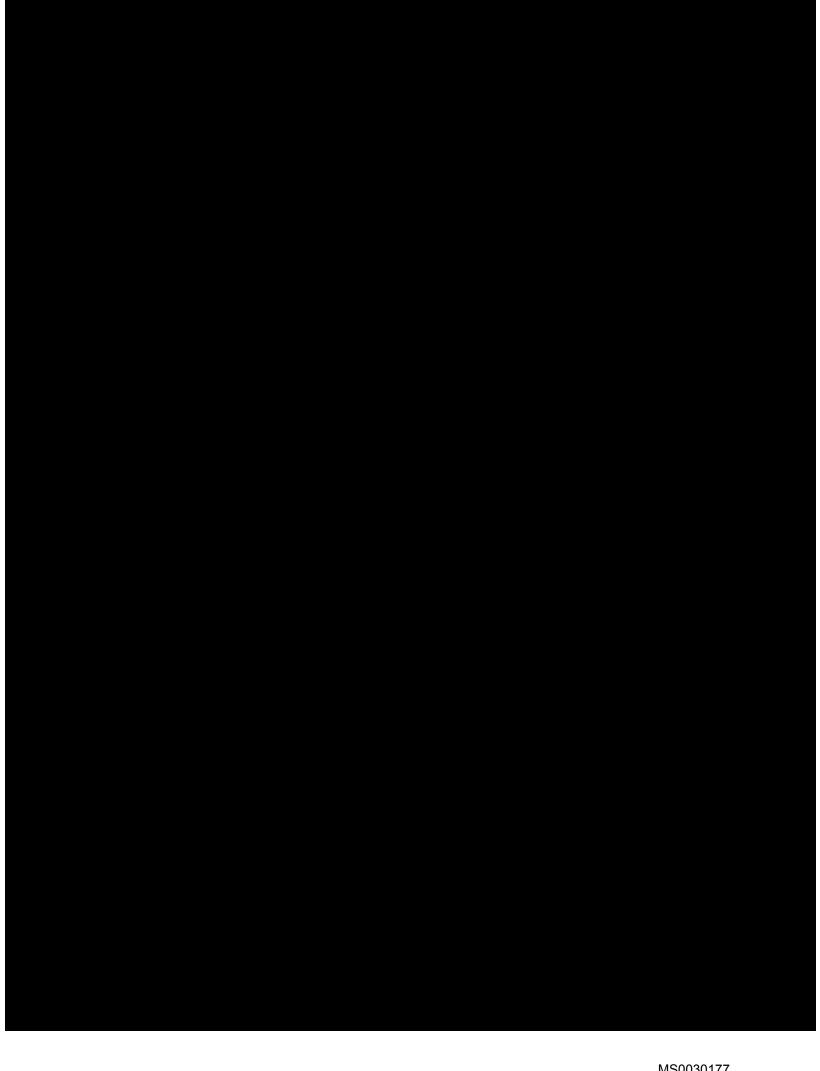


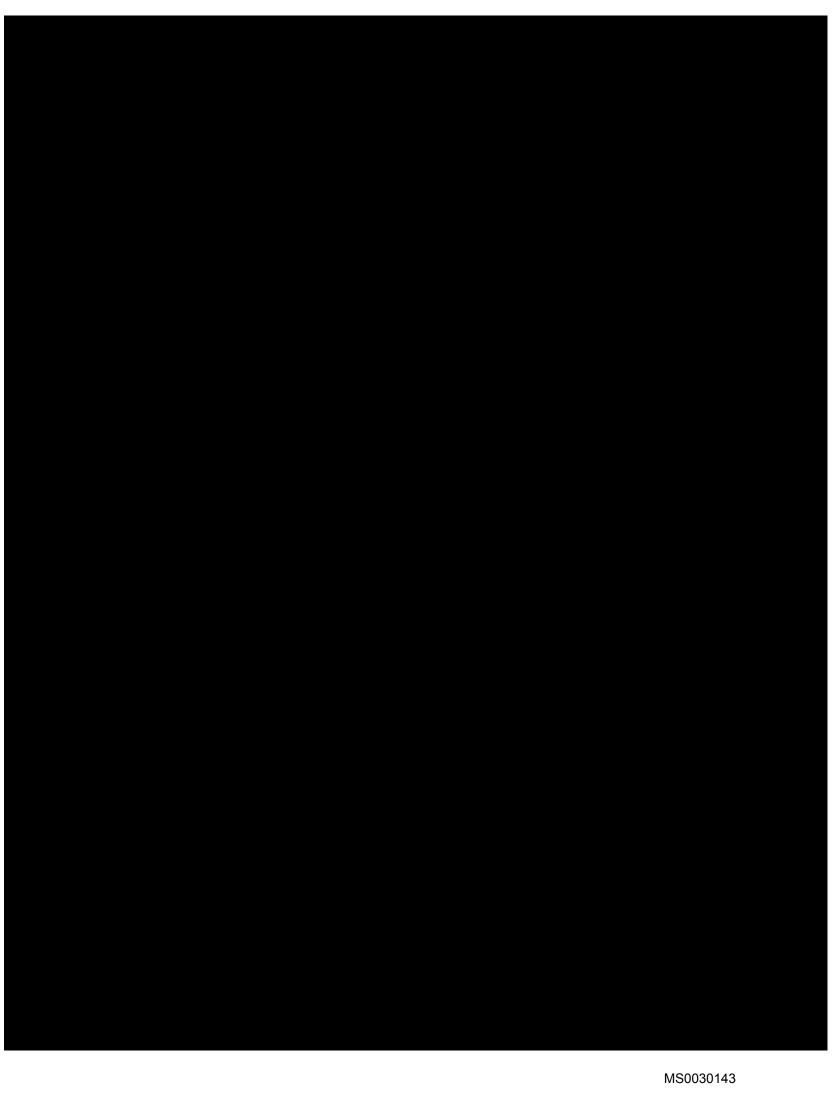


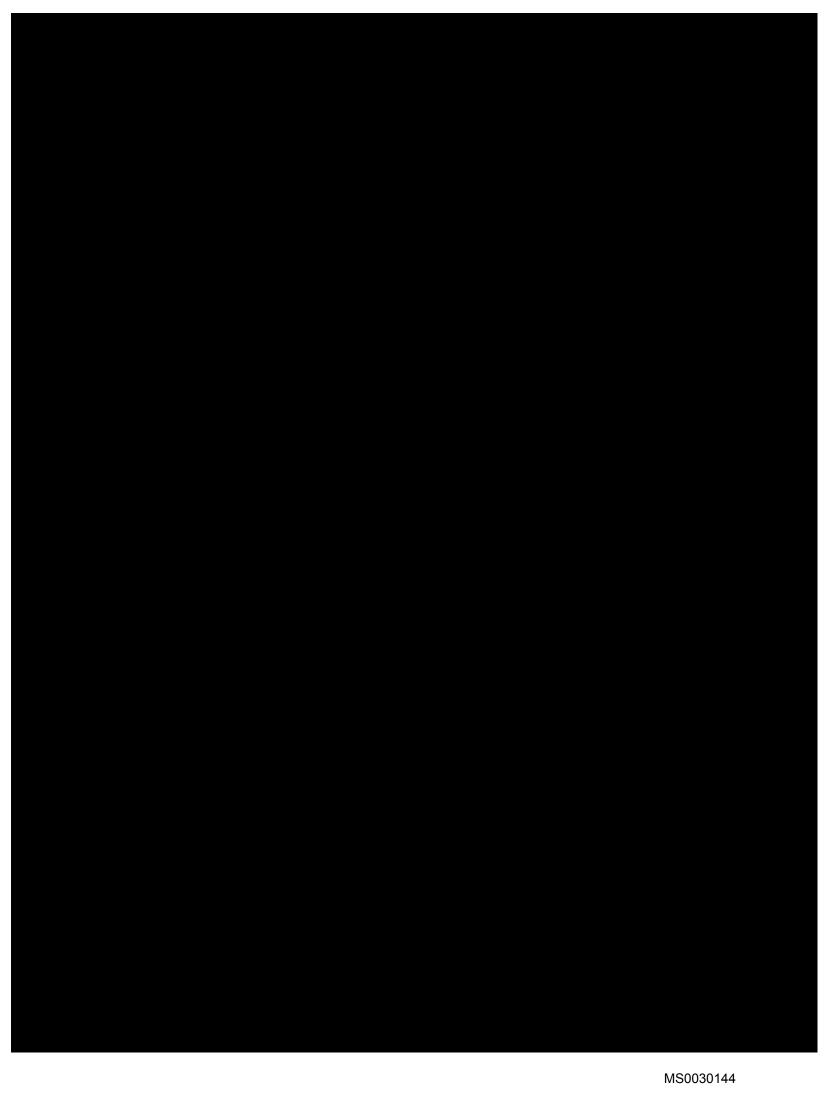


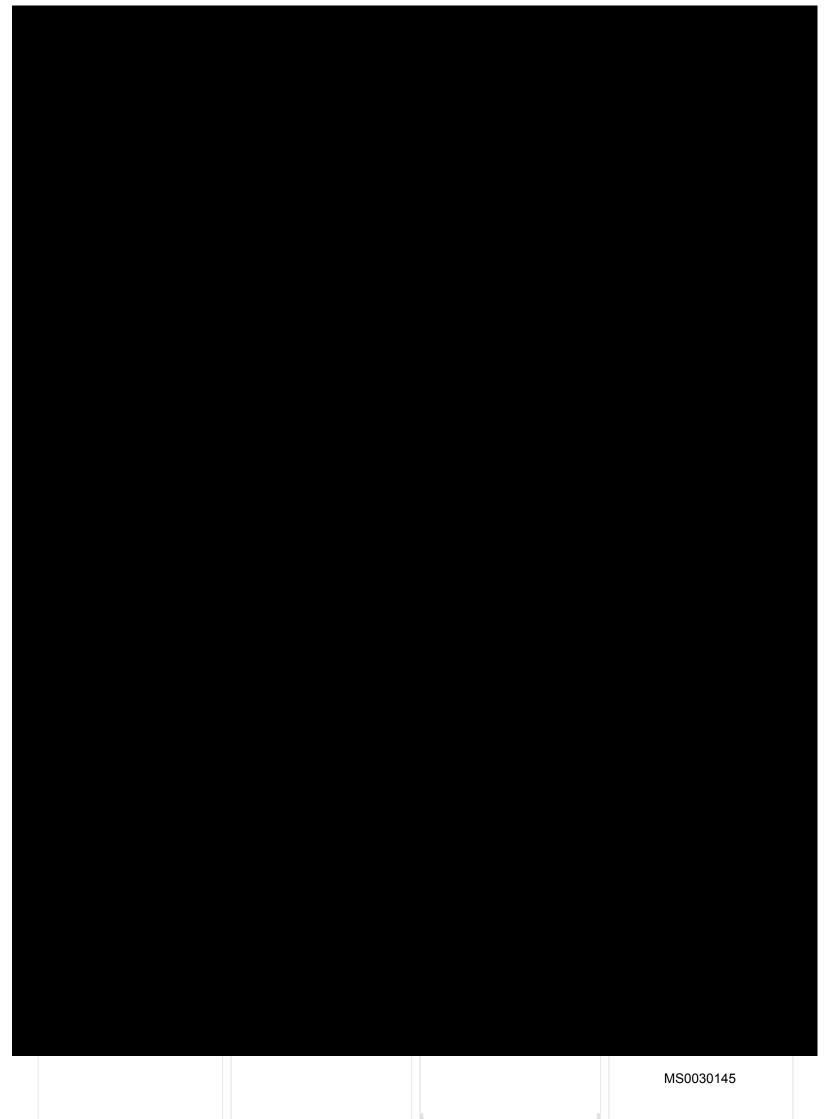






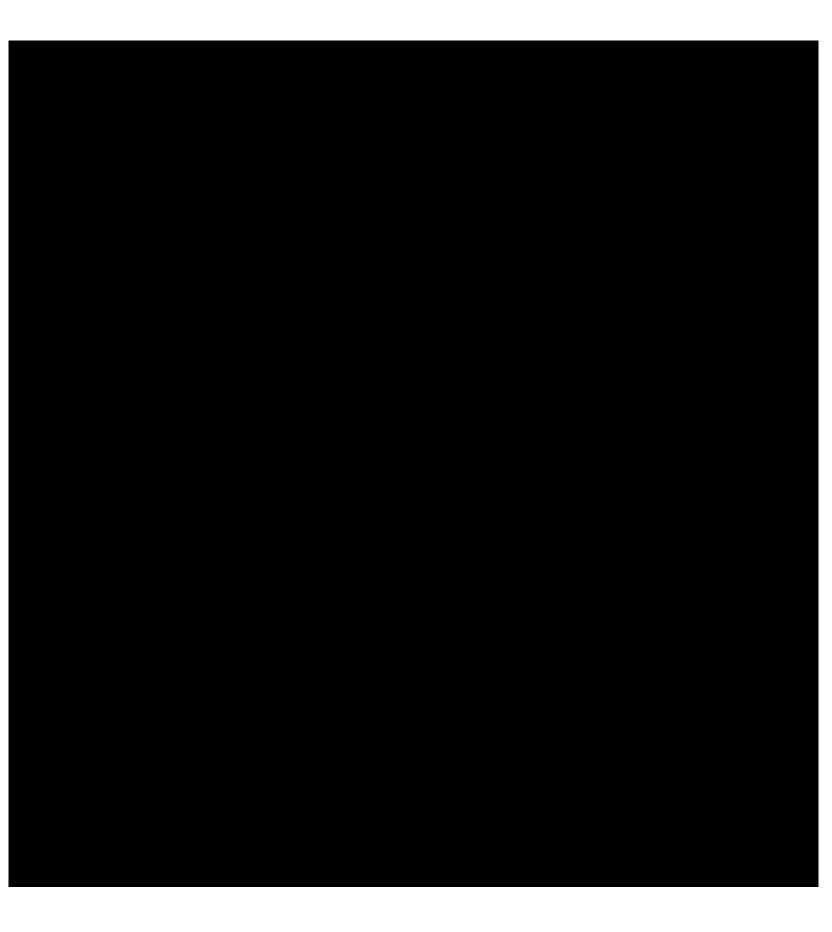


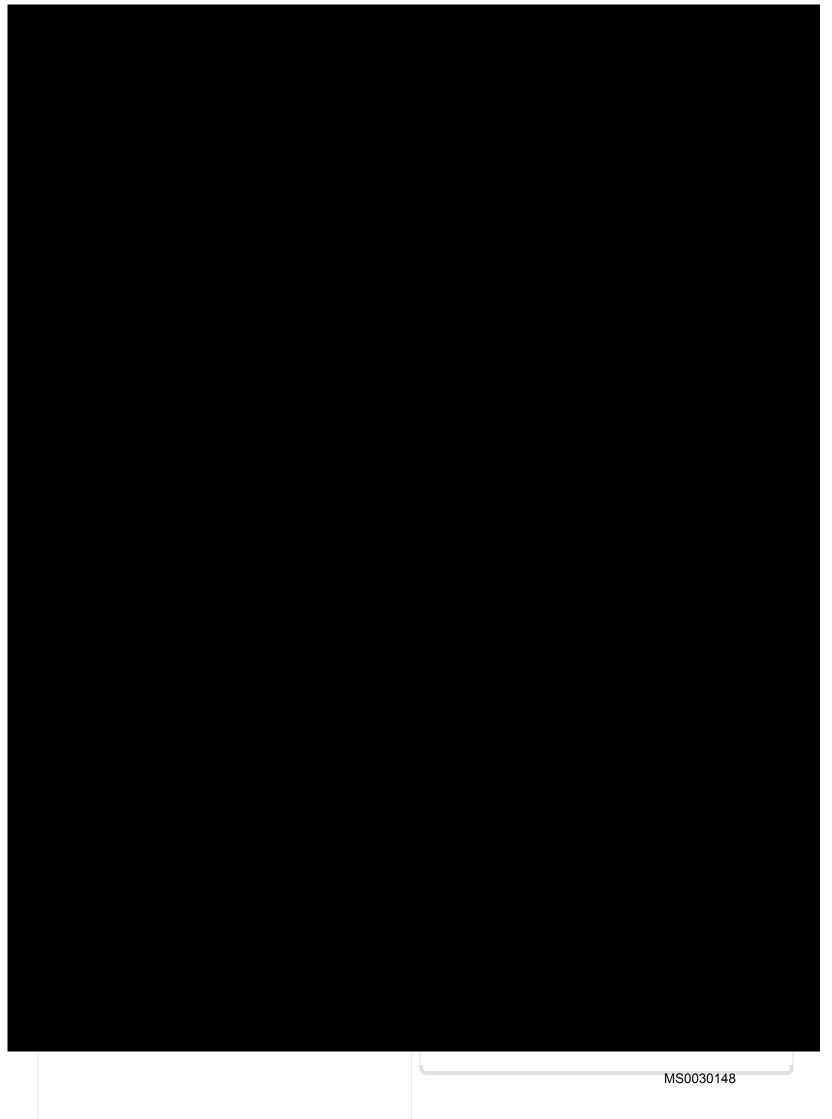


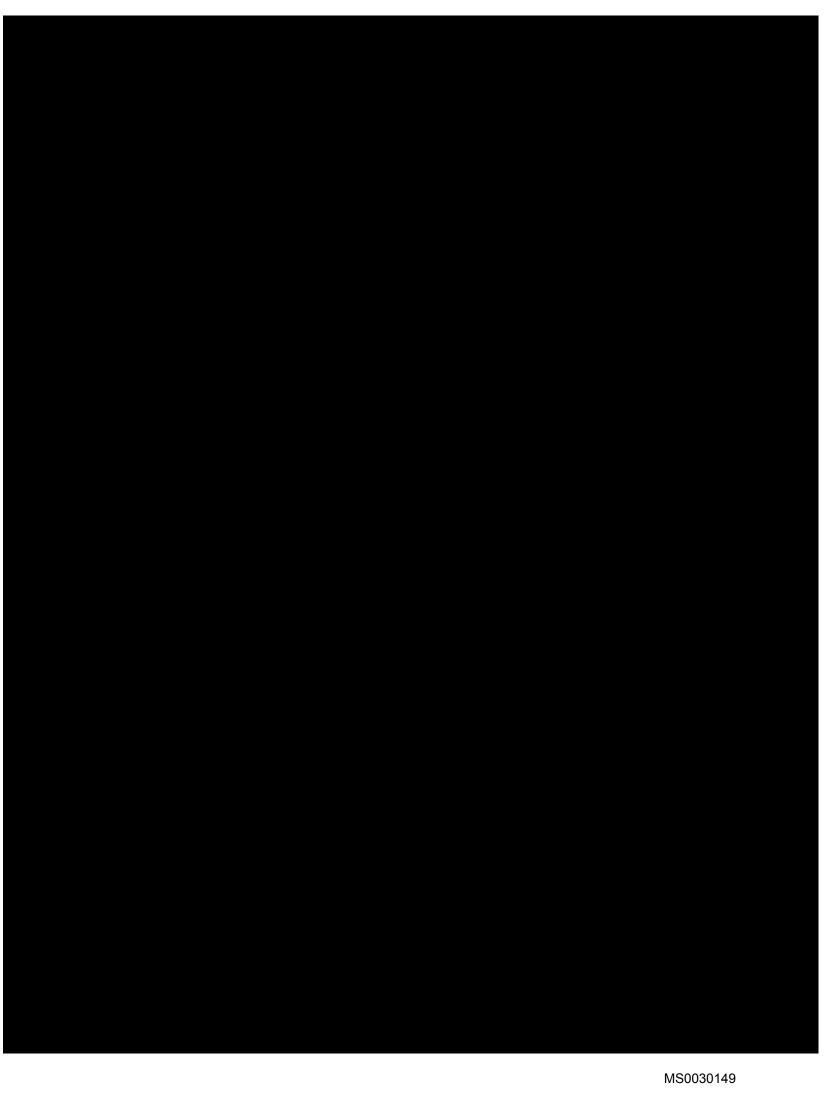


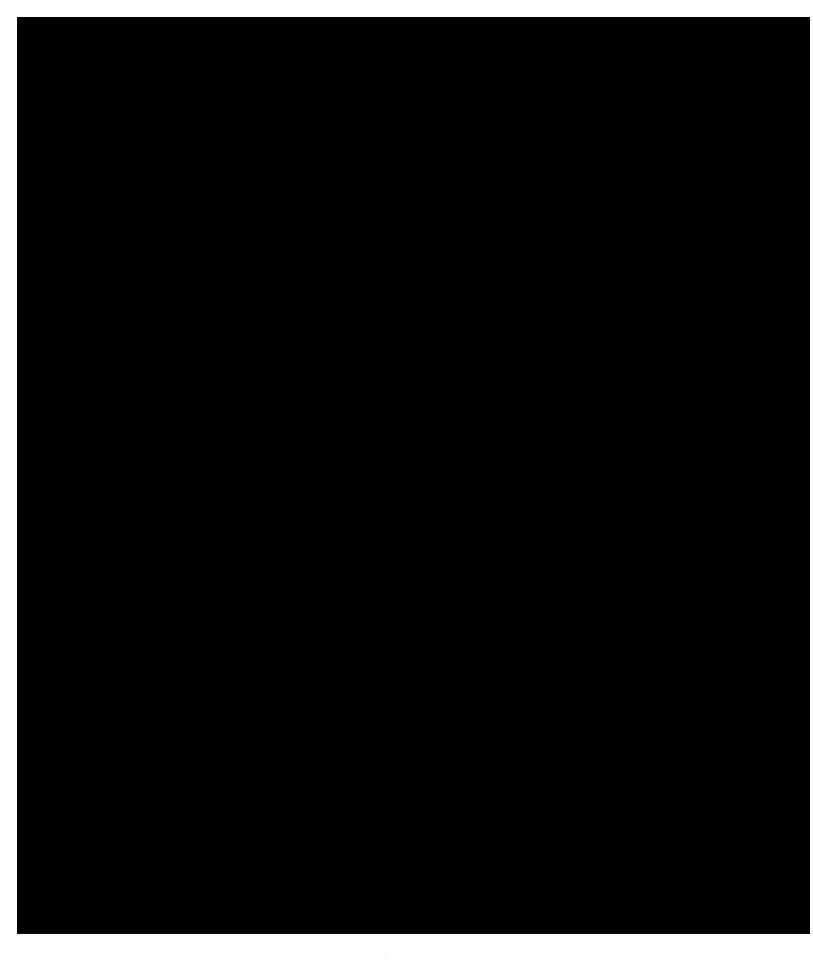


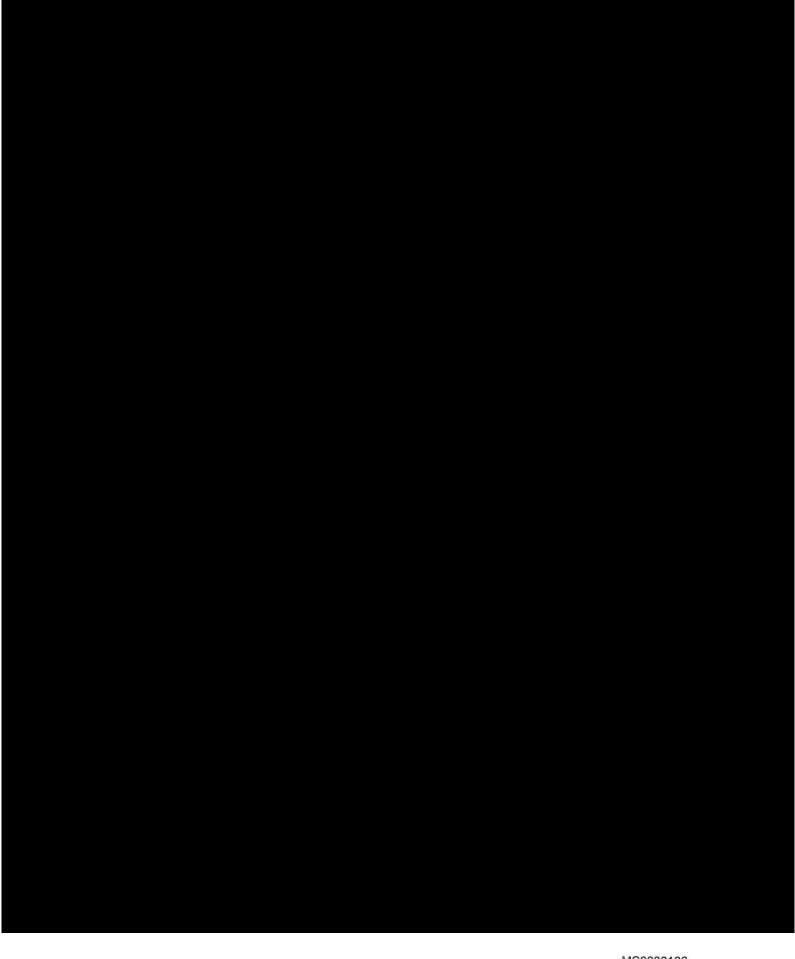
CONFIDENTIAL

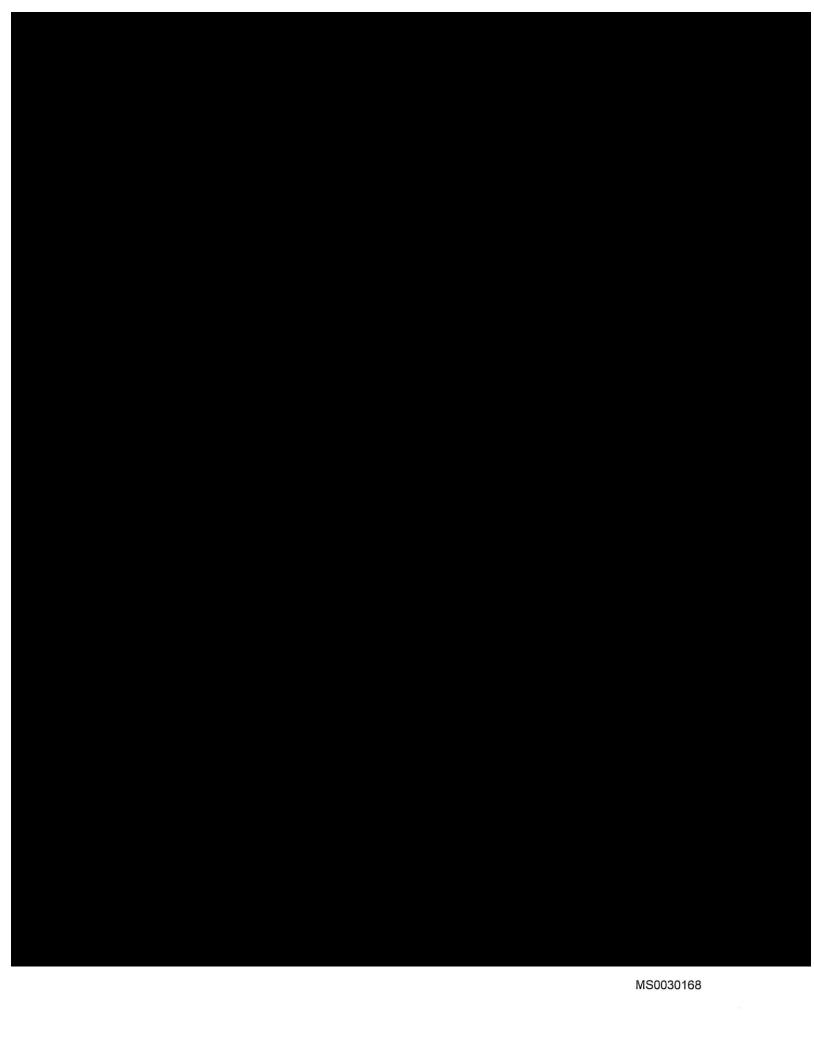


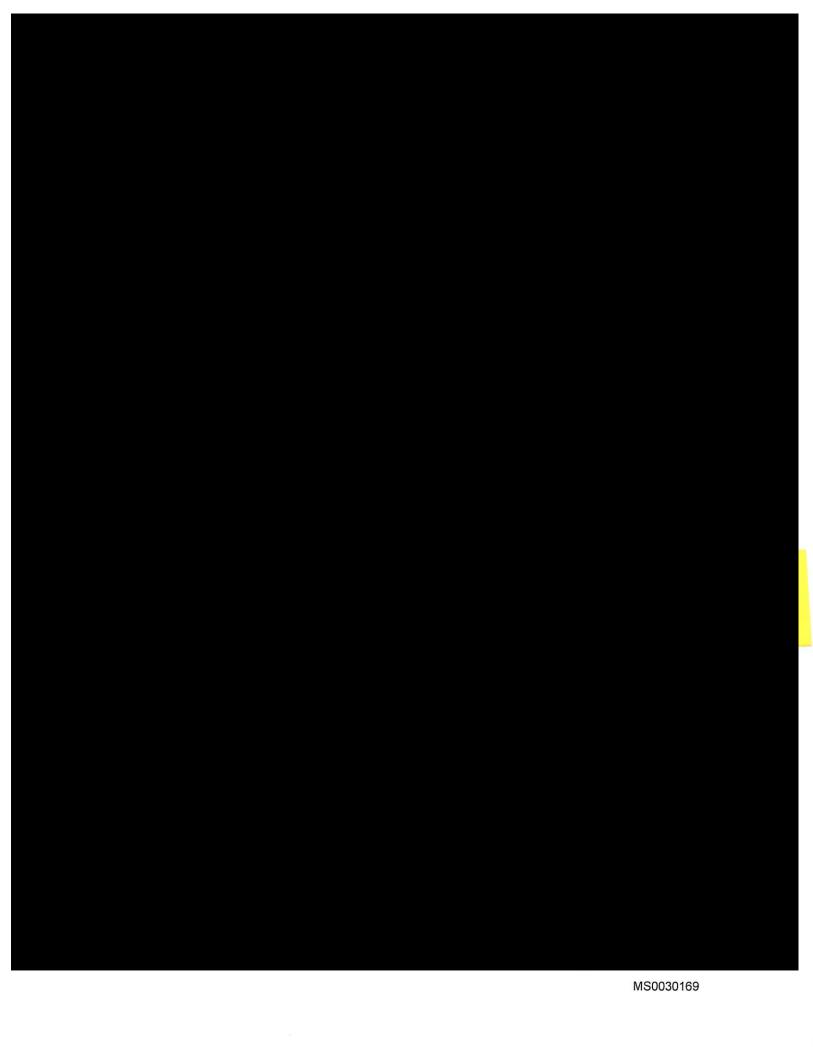




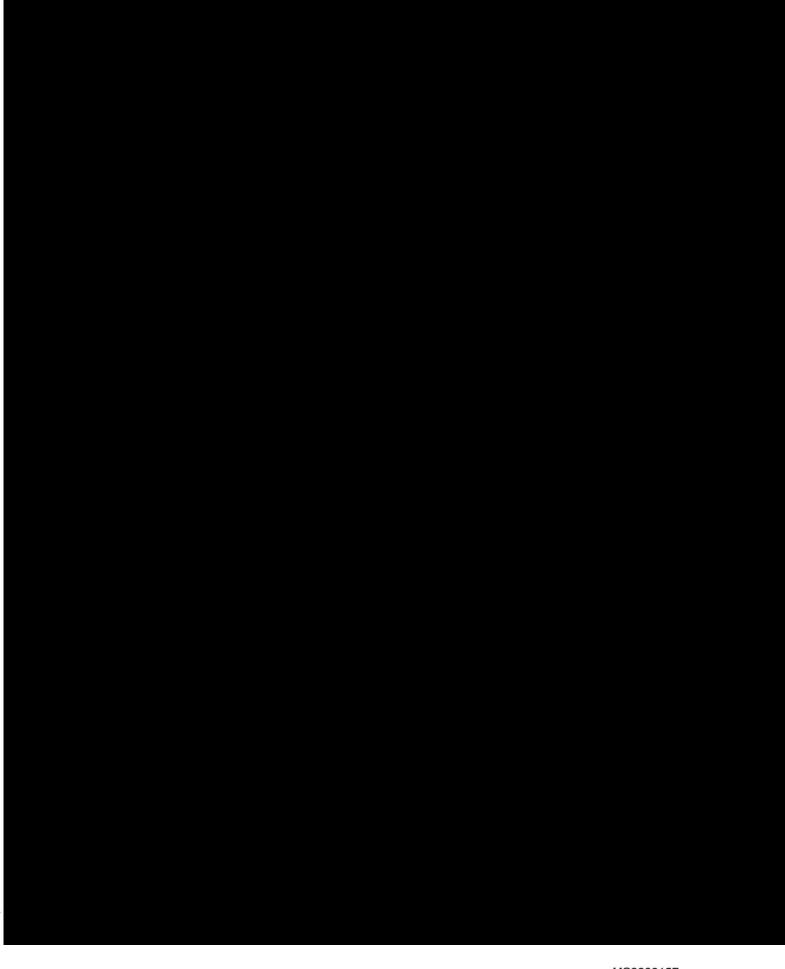


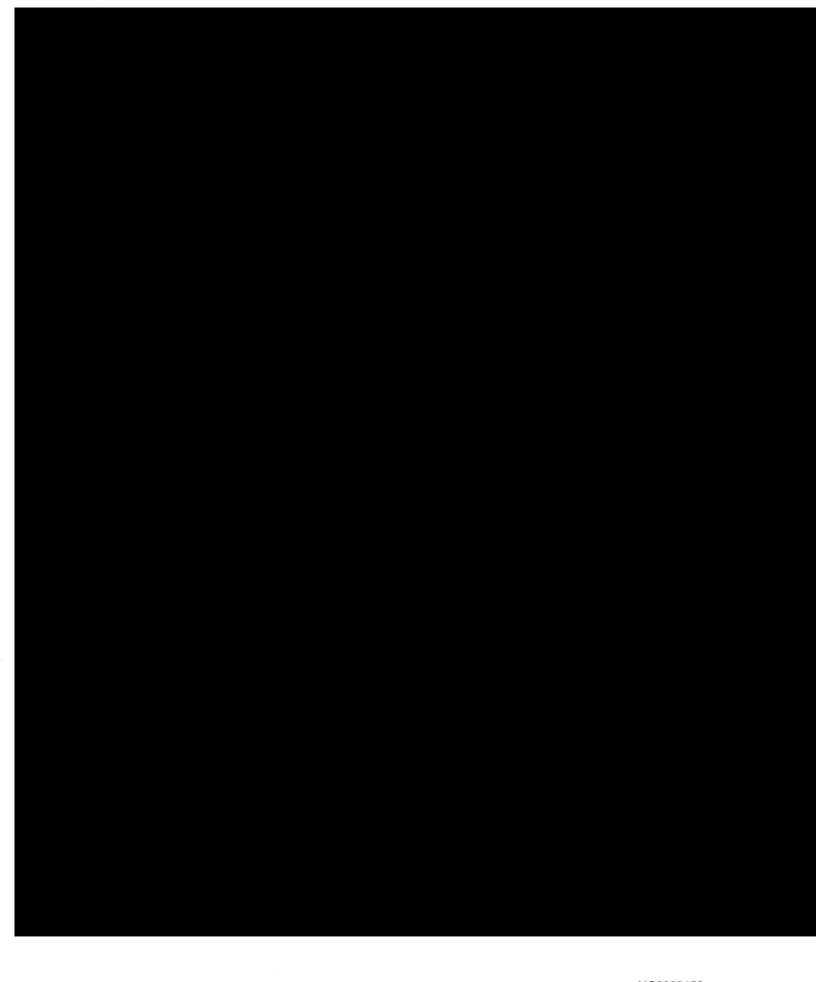


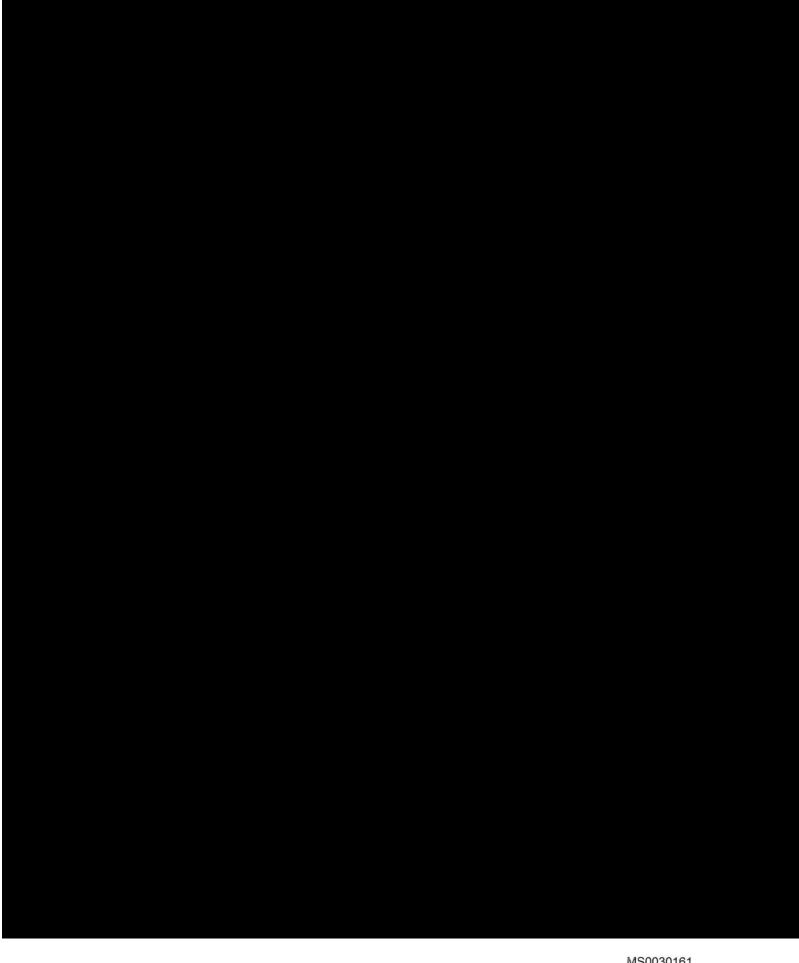


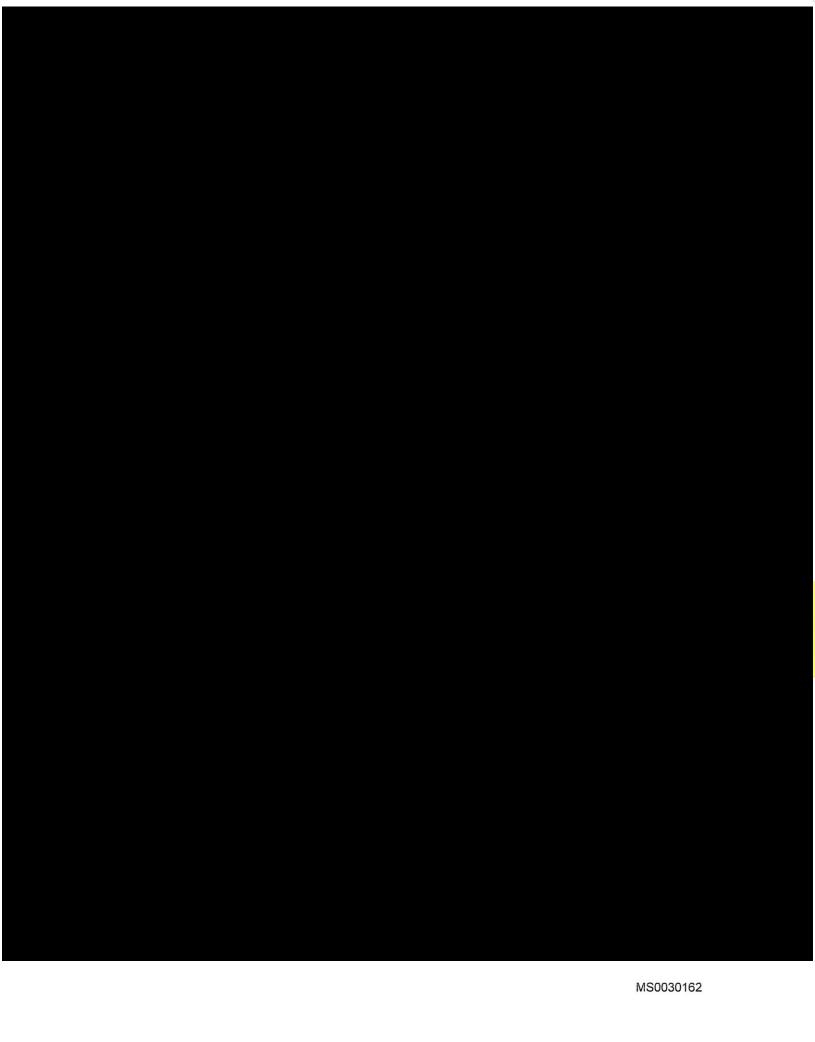












For the mark COHIBA Date registered: February 17, 1981		
AND		
In the matter of the Trademark Registration In the mark COHIBA Date registered: June 6, 1995		
EMPRESA CUBANA DEL TABACO, CUBATABACO,	71	
Petition v.	ner, :	Cancellation No. 92025859
GENERAL CIGAR CO., INC. Respon	: : : : :	
	X	

PARTY DESIGNATION: See Exhibit Cover Sheets

In the matter of Trademark Registration No. 1147309

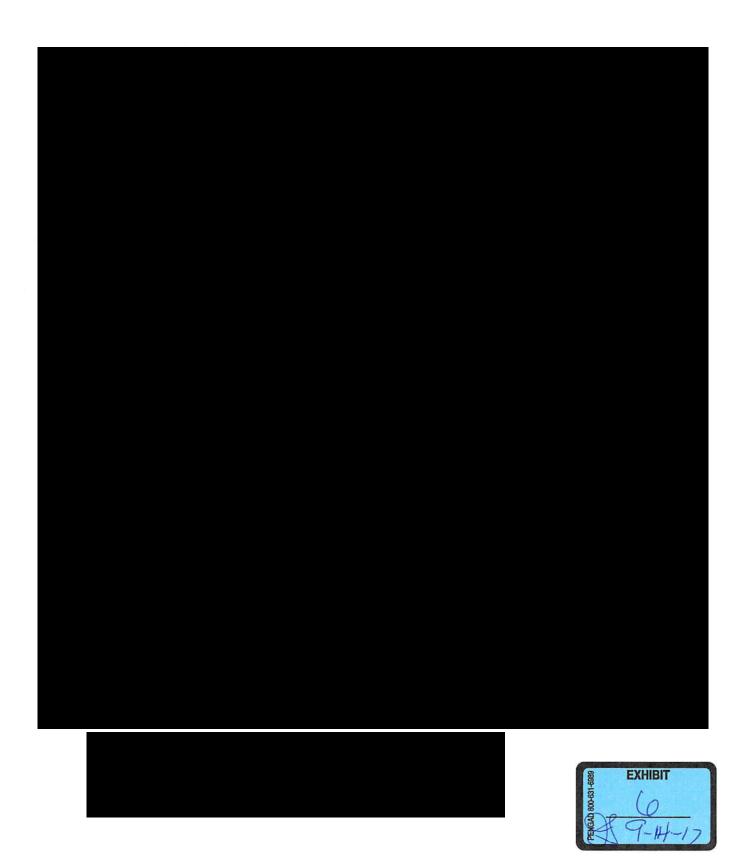
Designated TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017 Part 3 of 6

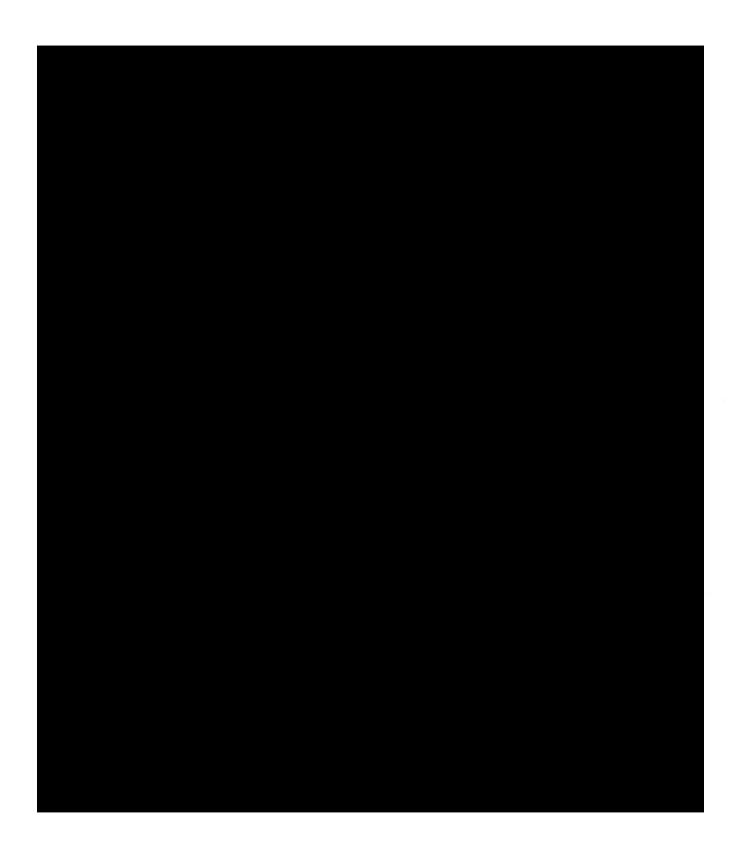
For the mark COHIBA Date registered: February 17, 1981			
AND			
In the matter of the Trademark Register For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL TA		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

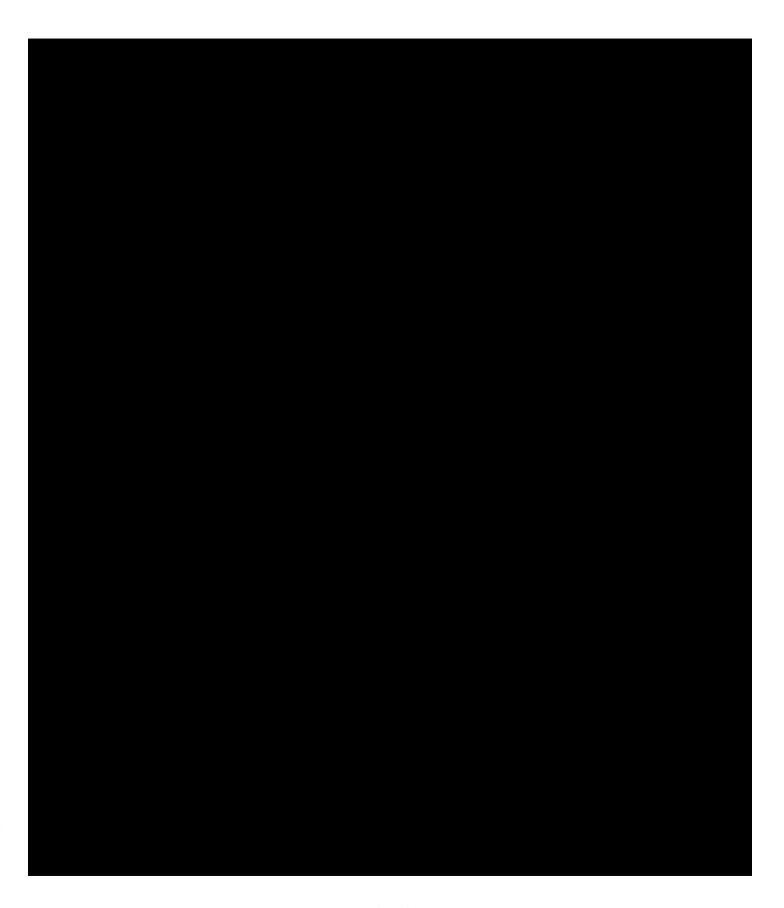
PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 6 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017











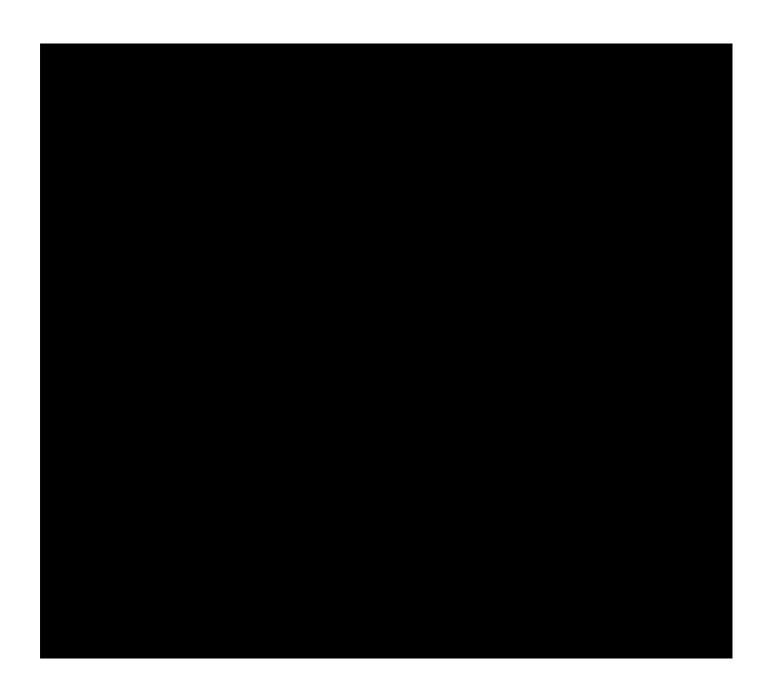
Date registered: February 17, 1981		
AND		
In the matter of the Trademark Registration No. 18 For the mark COHIBA Date registered: June 6, 1995		
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO, Petitioner,	2.	Cancellation No. 92025859
v. GENERAL CIGAR CO., INC.	:	
Respondent.	: : :	
	А	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 7 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





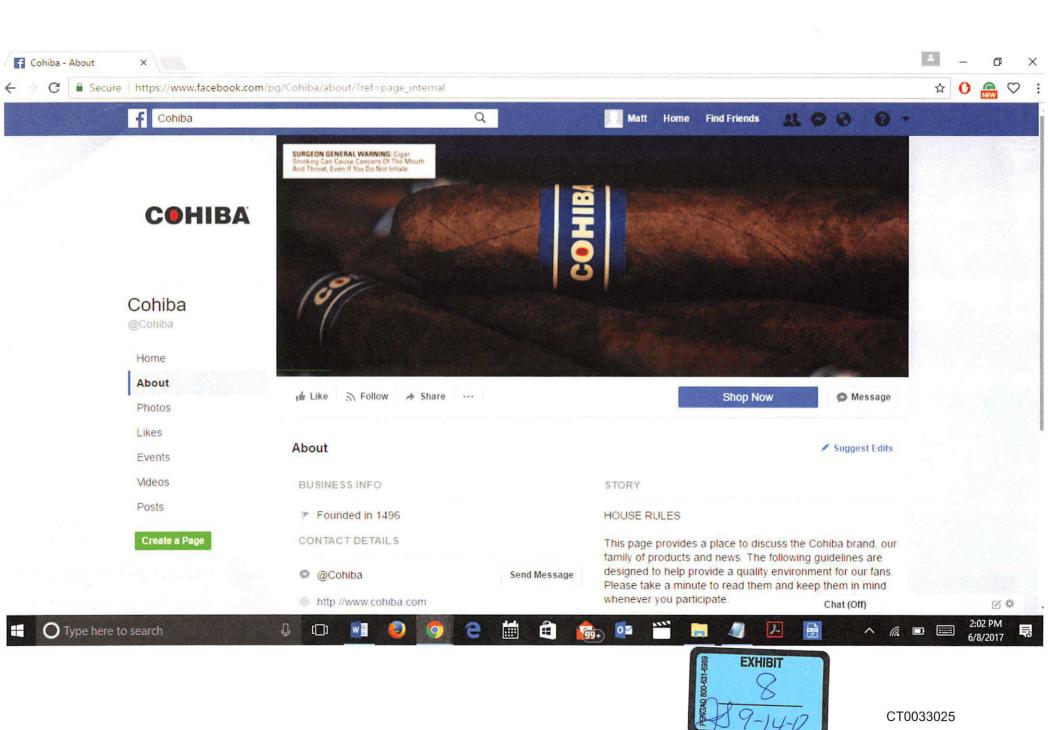
Date registered: February 17, 1981		
AND		
In the matter of the Trademark Registration No. 18 For the mark COHIBA Date registered: June 6, 1995		
EMPRESA CUBANA DEL TABACO, d.b.a. CUBATABACO, Petitioner,	2.	Cancellation No. 92025859
v. GENERAL CIGAR CO., INC.	:	
Respondent.	: : :	
	А	

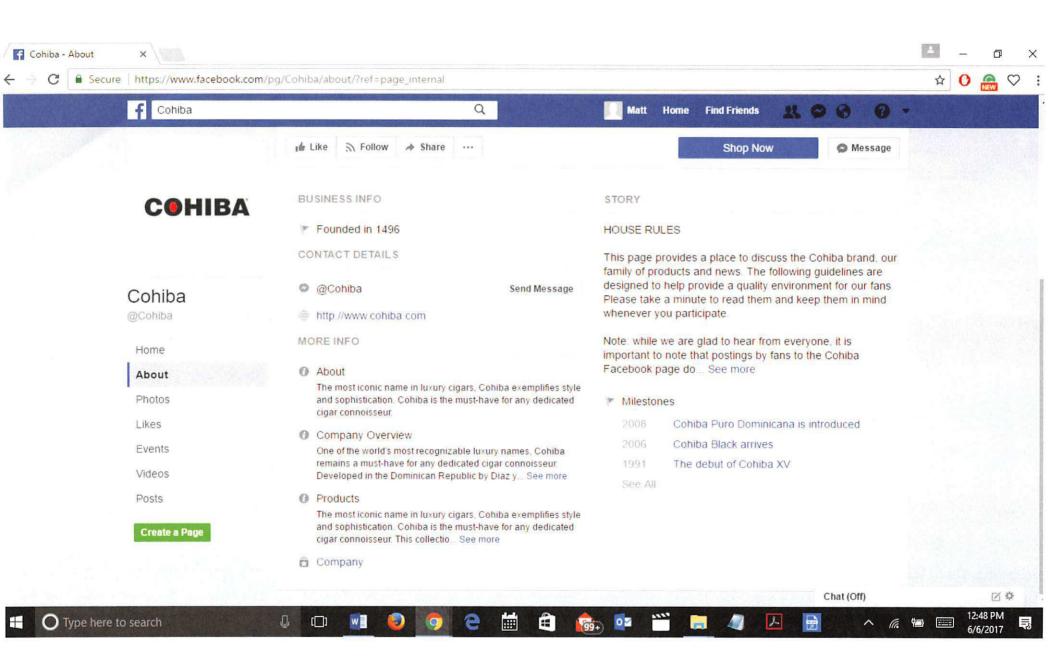
PARTY OFFERING: PETITIONER

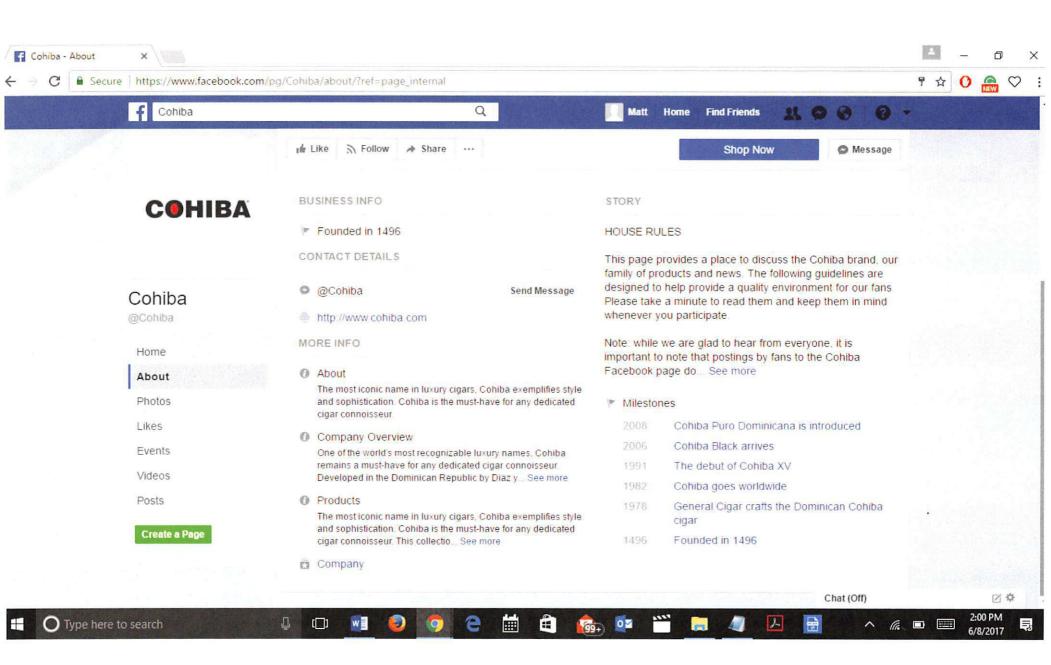
In the matter of Trademark Registration No. 1147309

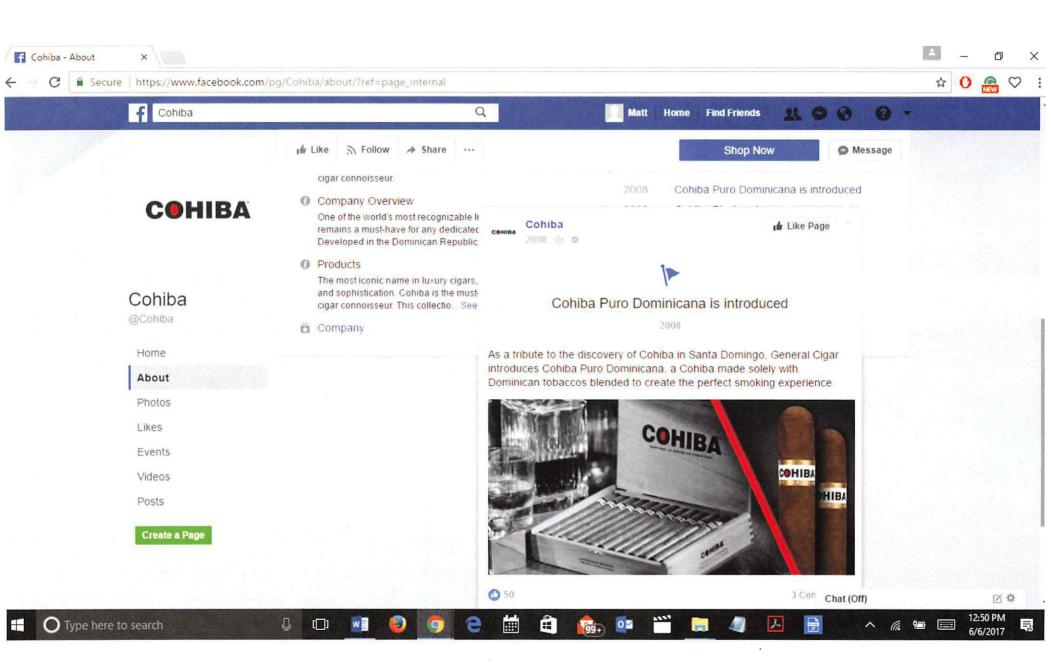
For the mark COHIBA

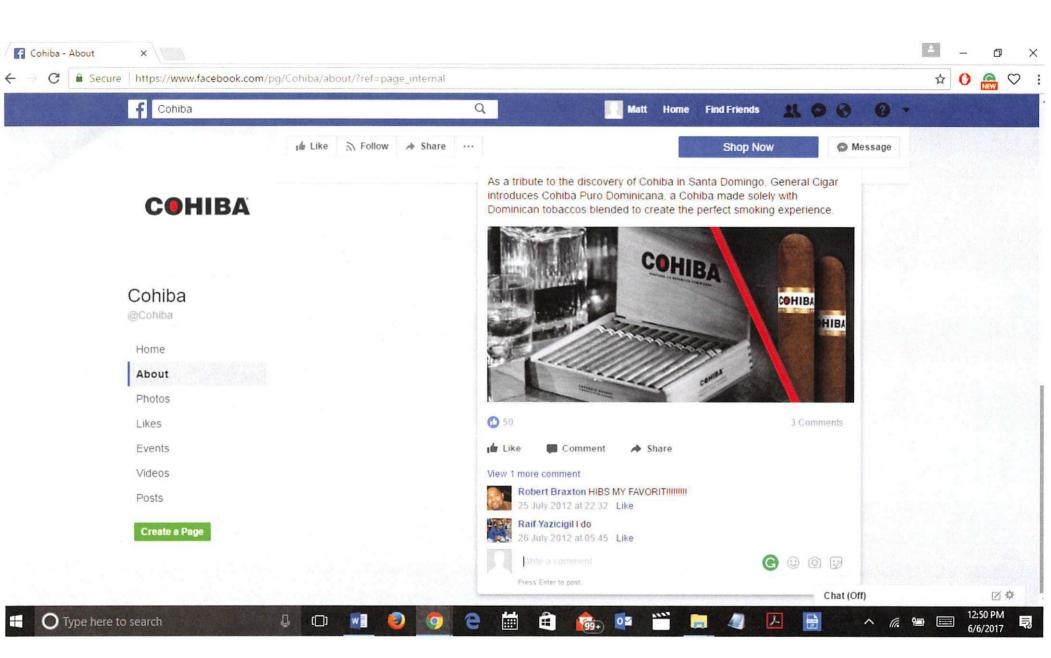
Exhibit 8 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

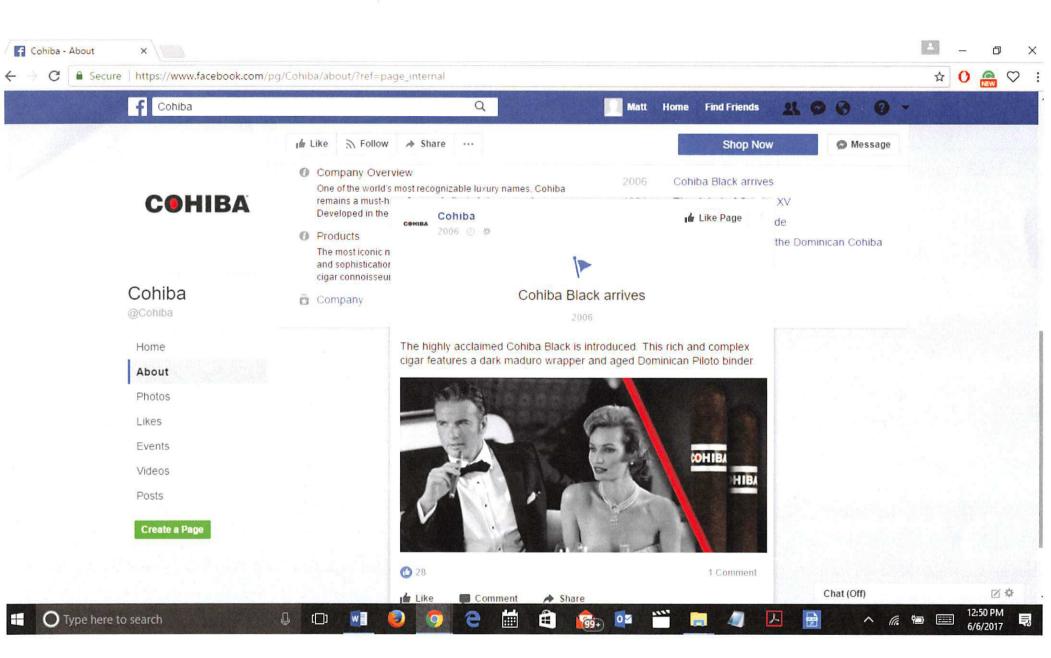


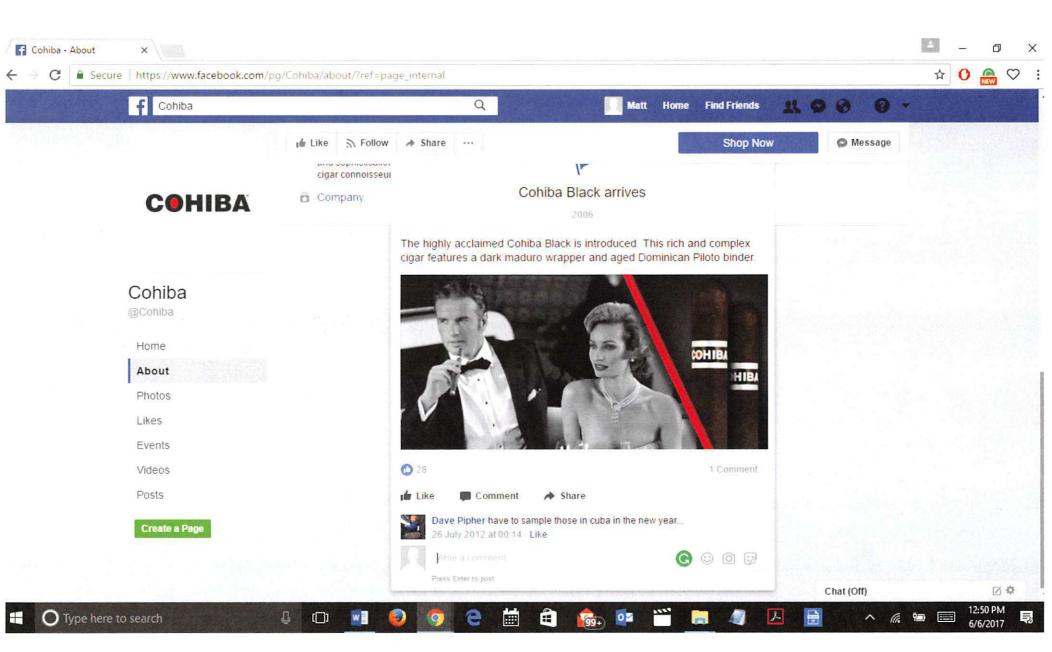


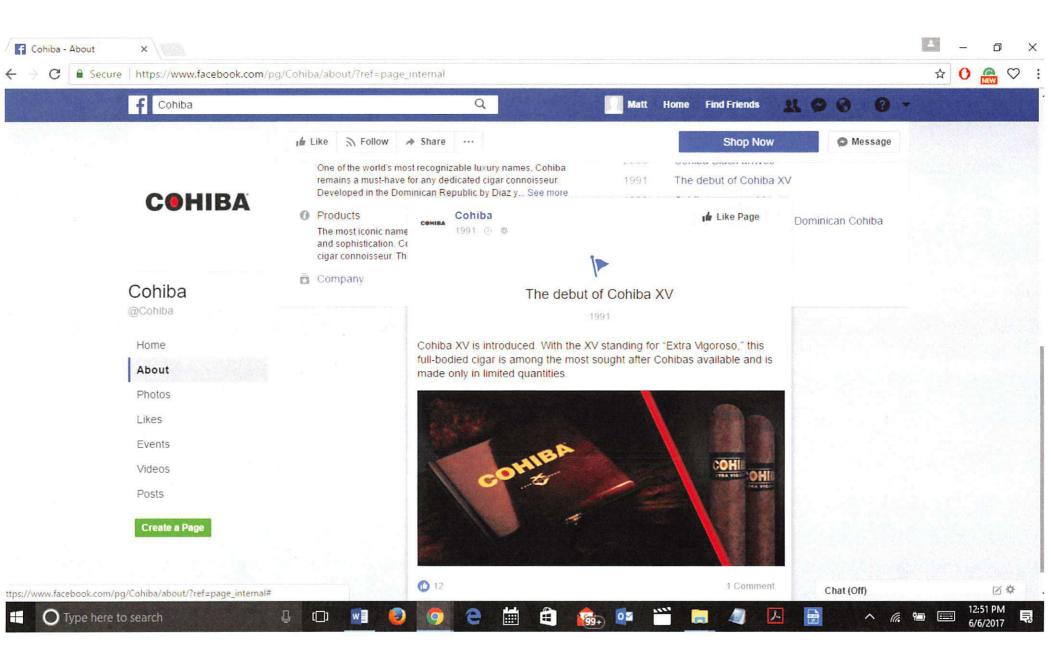


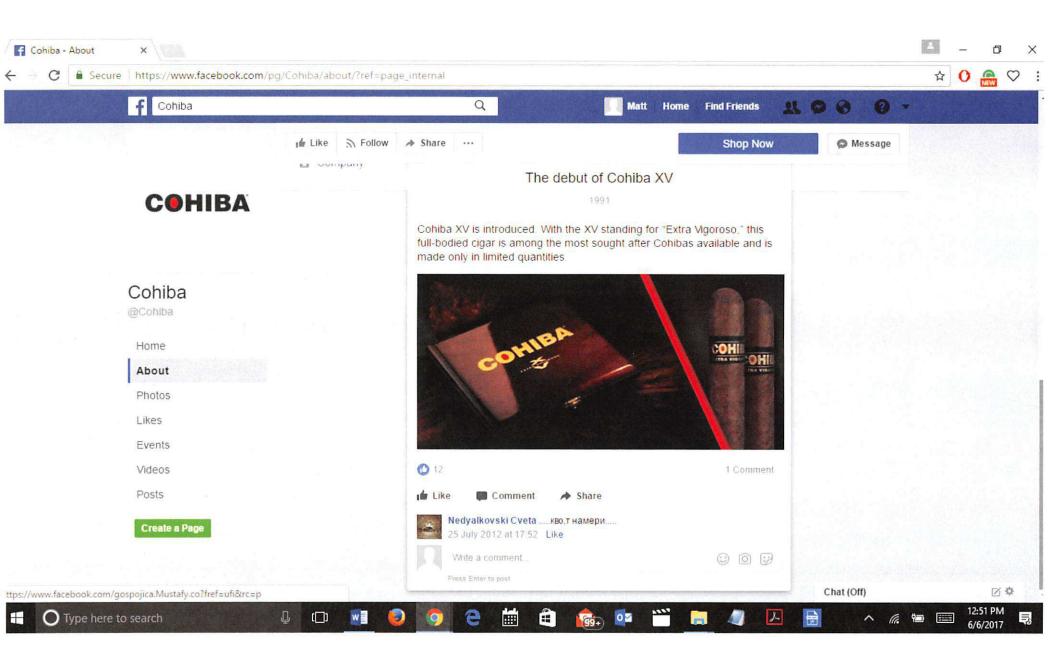


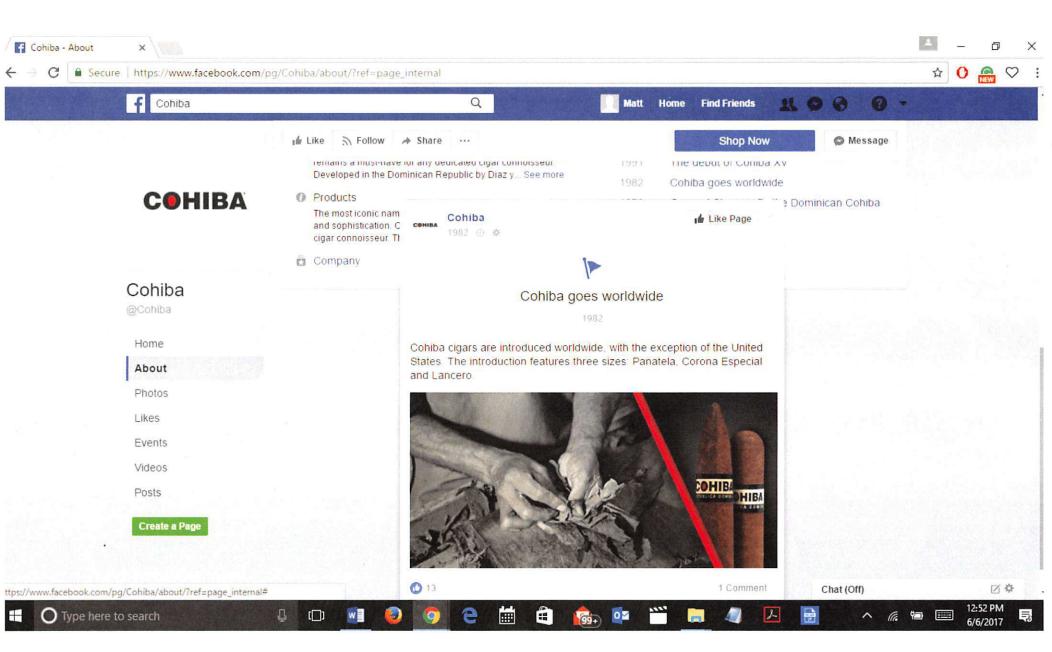


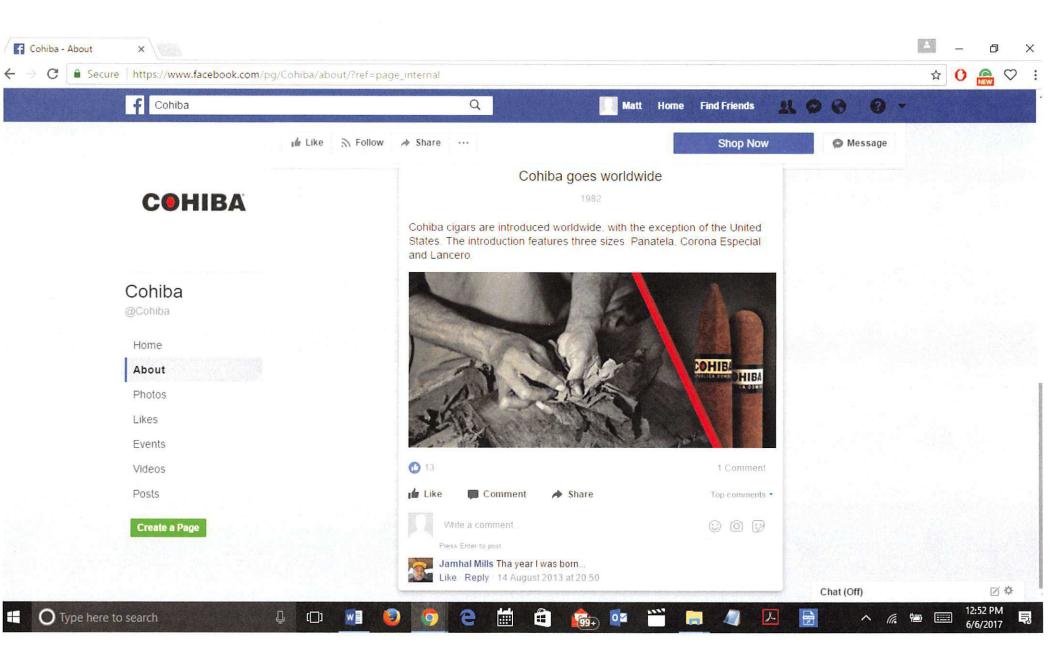


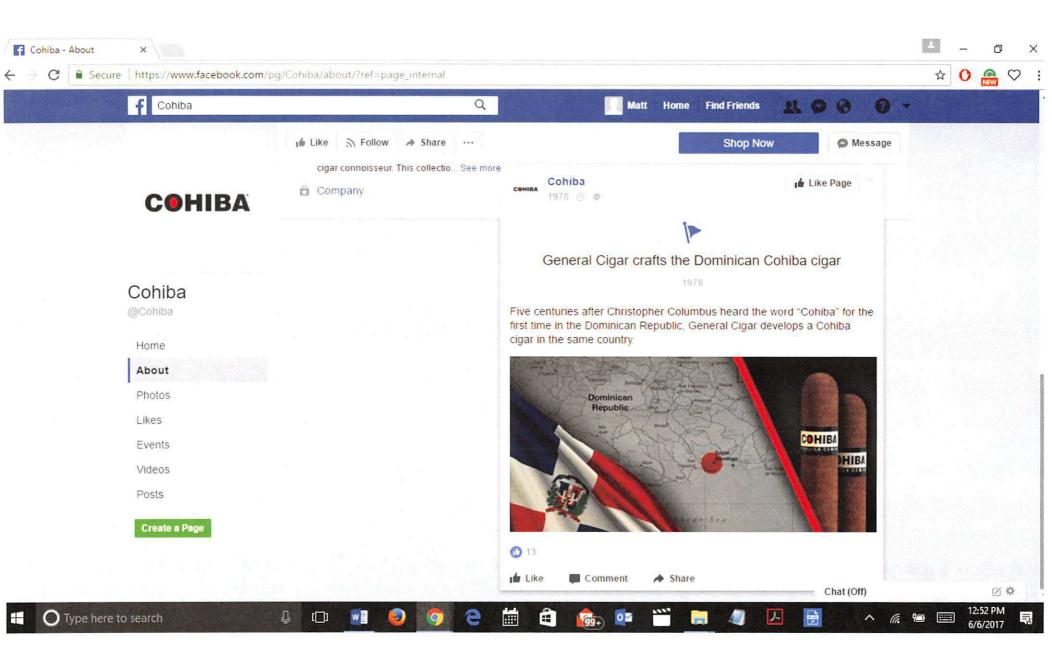


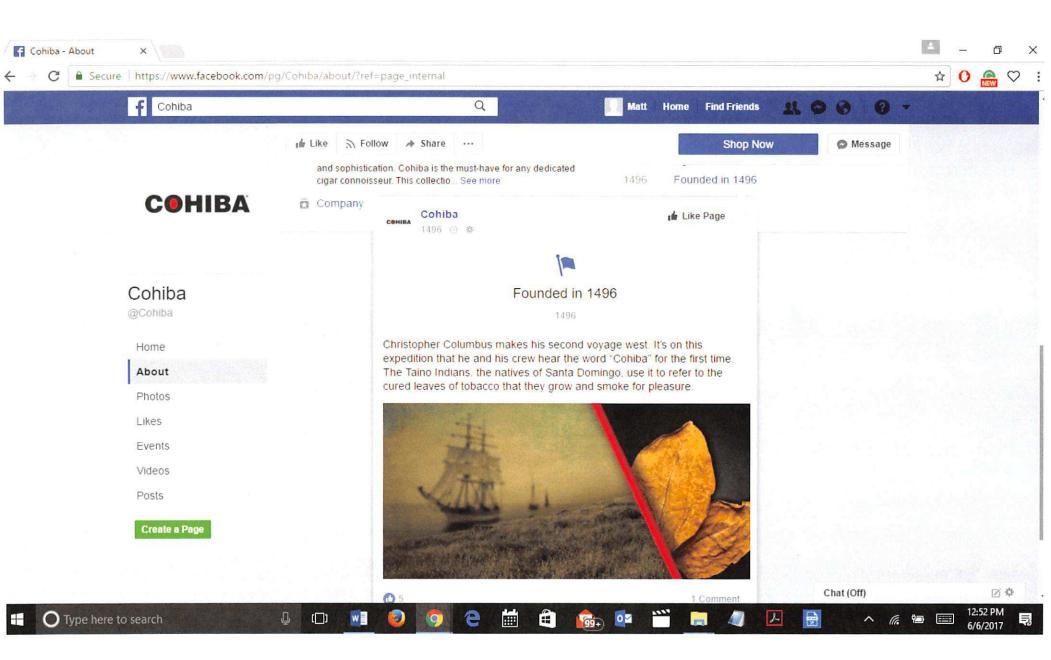


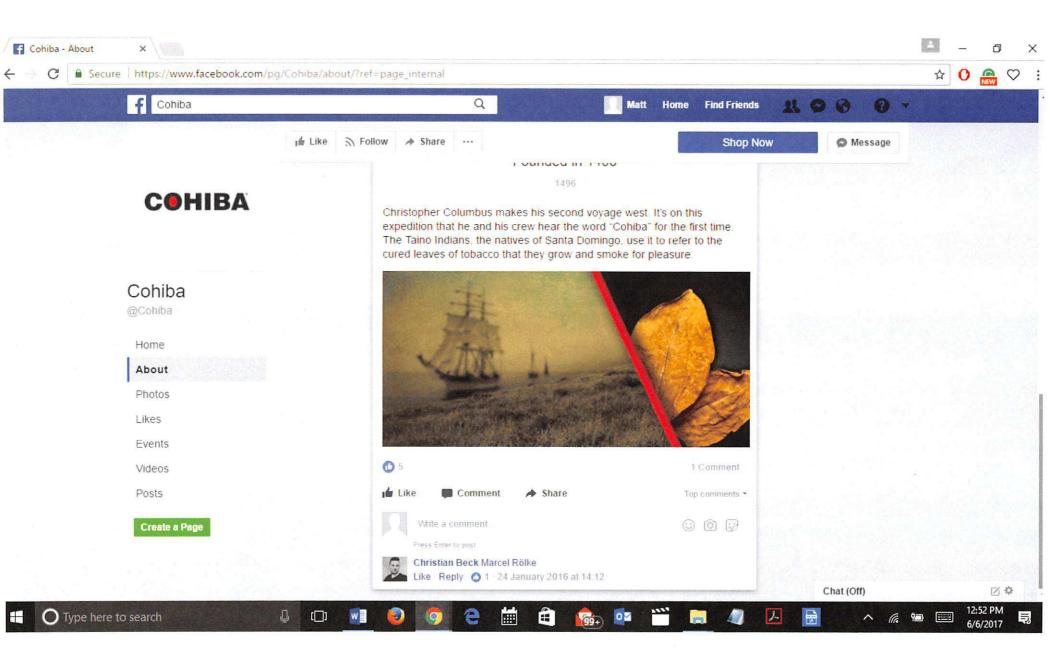


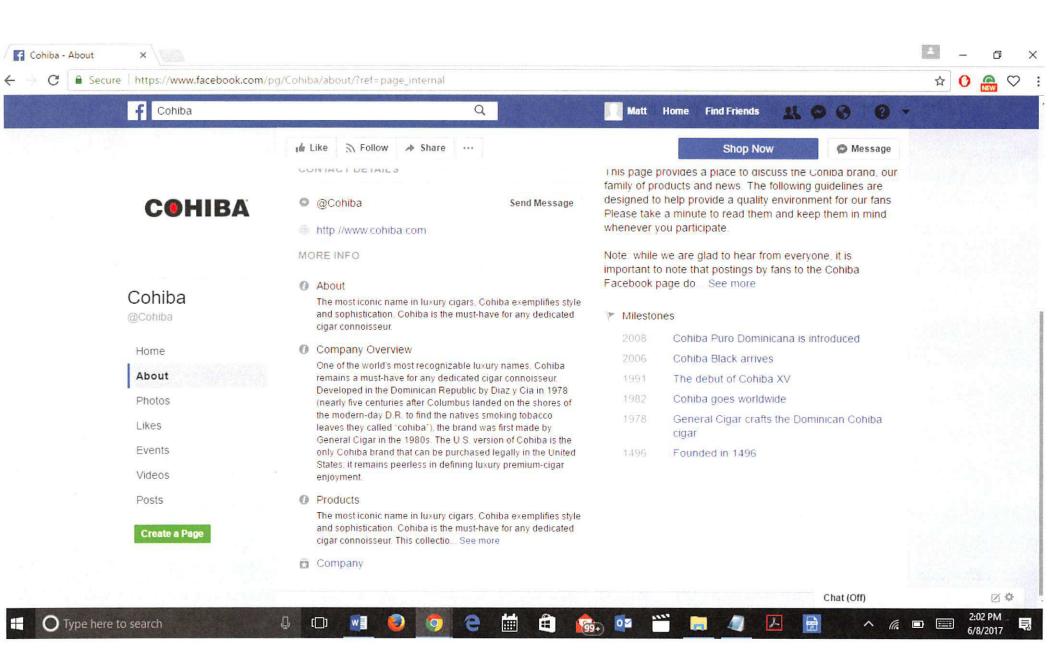


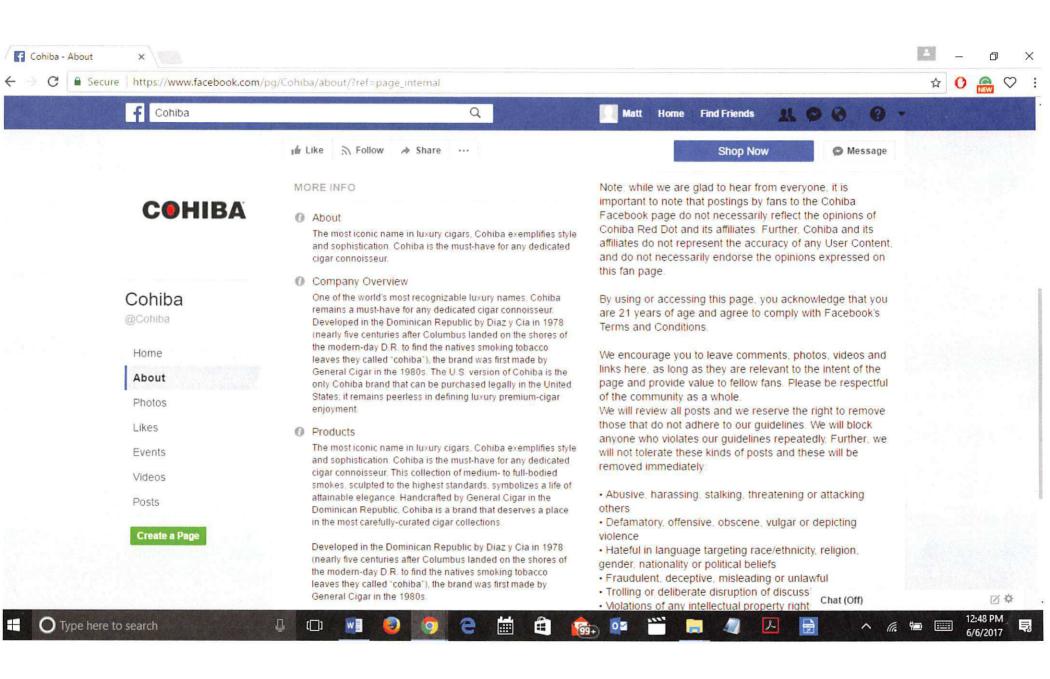


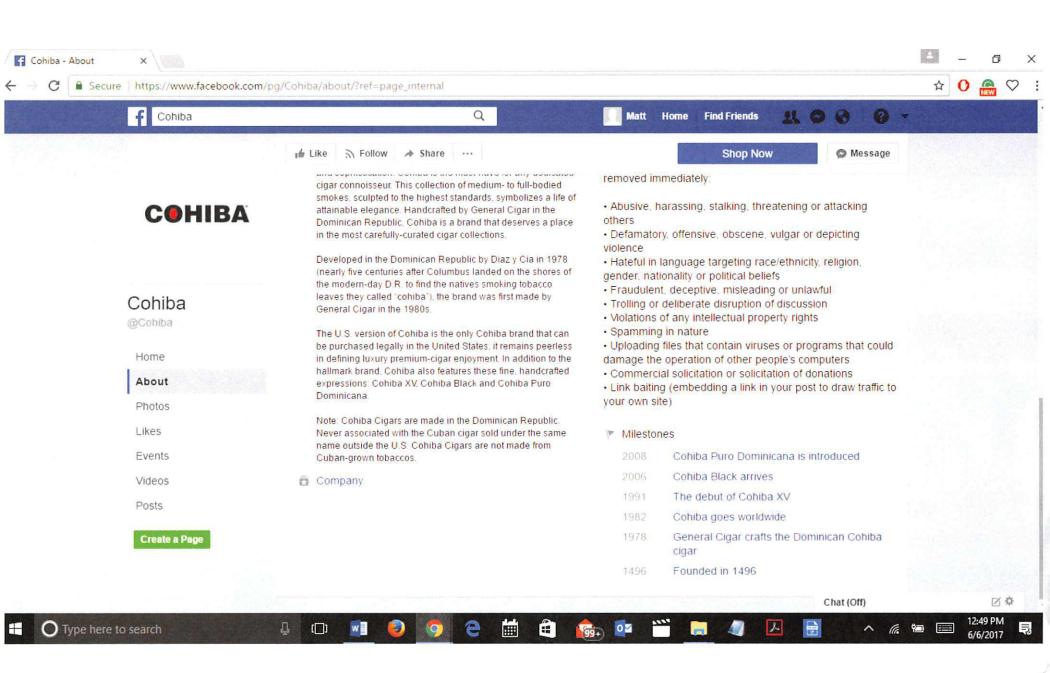










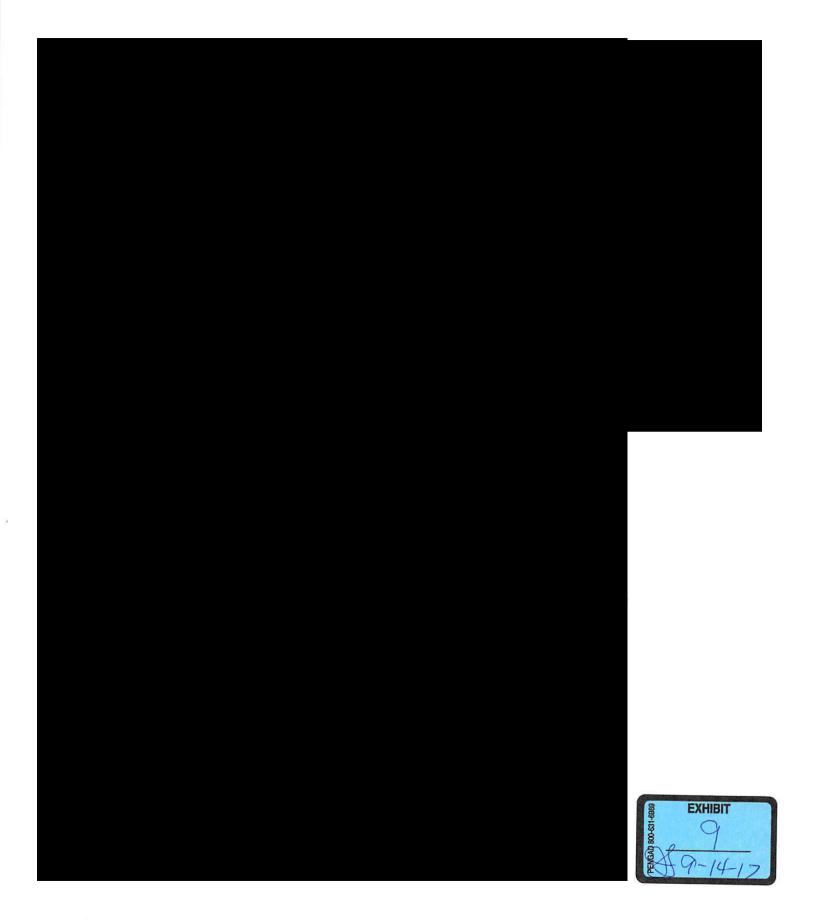


For the mark COHIBA Date registered: February 17, 198	1		
AND			
In the matter of the Trademark Re For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL T		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : : : : : : : : : : : : : : : : : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 9 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017







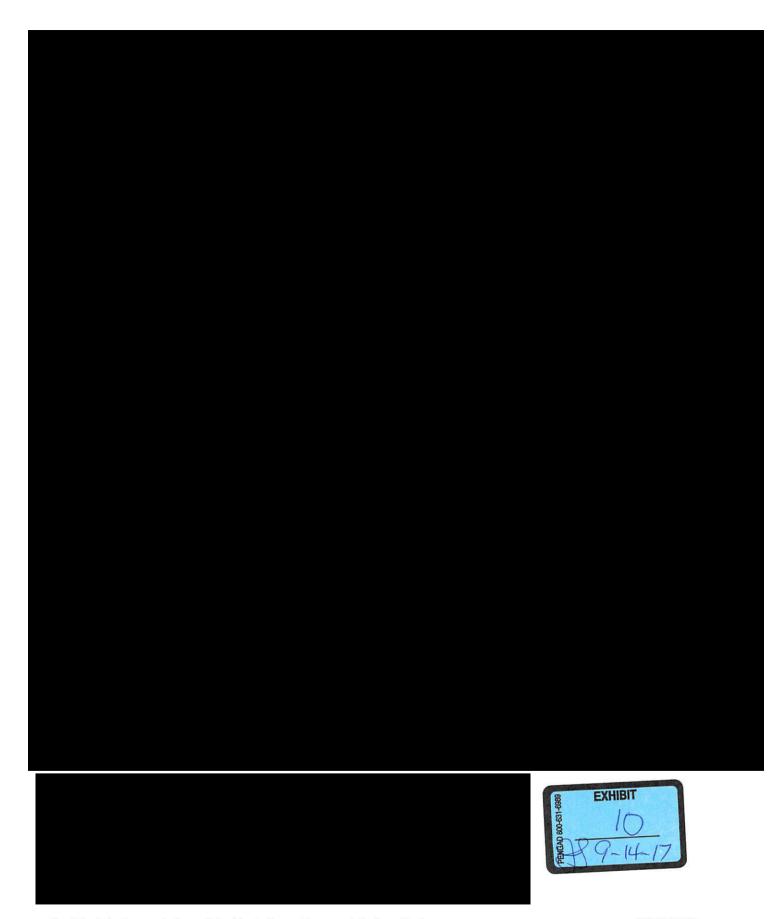


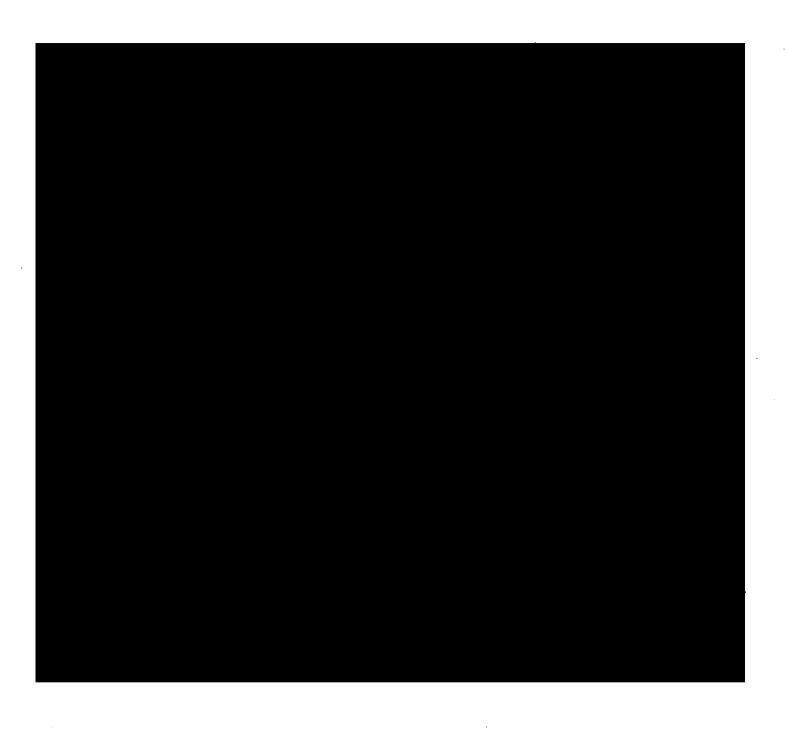
For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 10 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





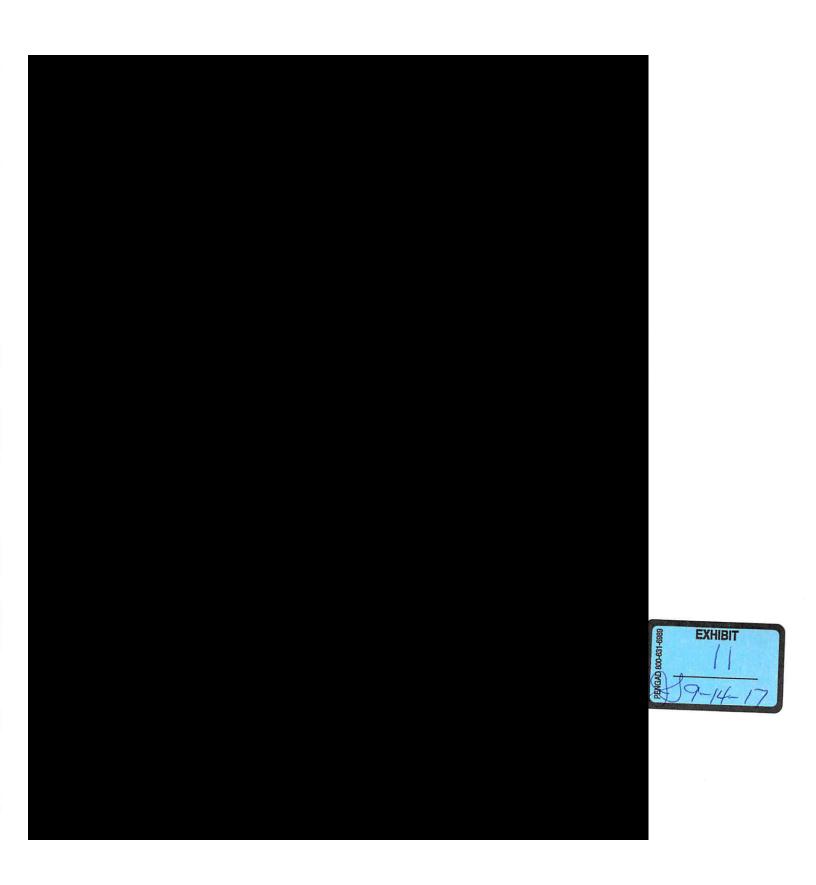
Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: : : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : : : : : : : : : : : : : : : : : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

For the mark COHIBA

Exhibit 11 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark F For the mark COHIBA Date registered: June 6, 1995	Ü		
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY DESIGNATION: See Exhibit Cover Sheets

In the matter of Trademark Registration No. 1147309

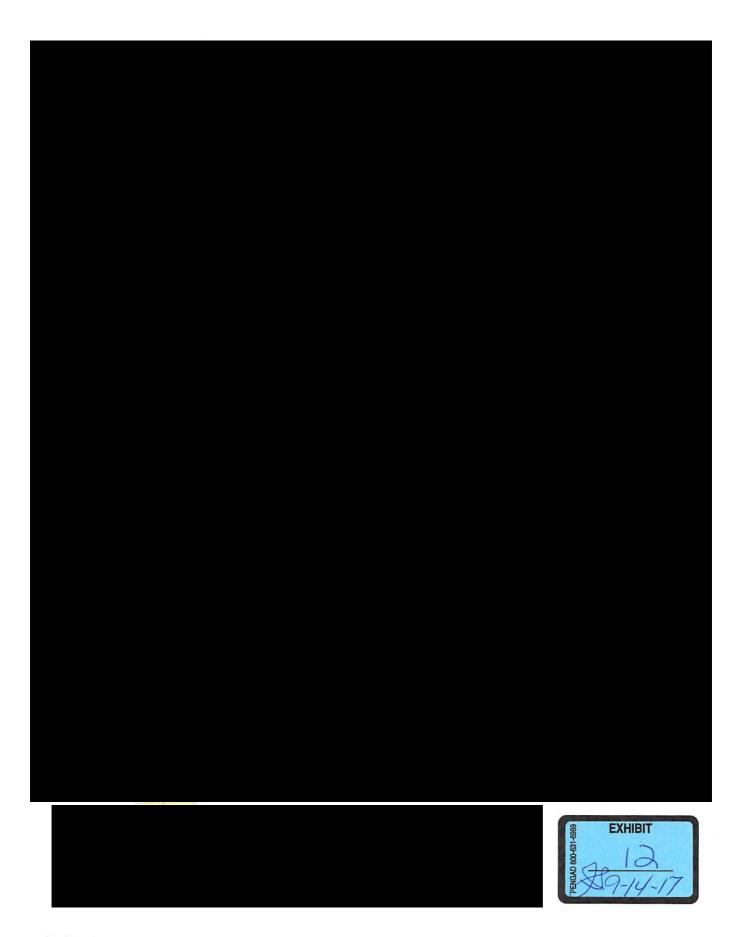
Designated TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017 Part 4 of 6

For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 12 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





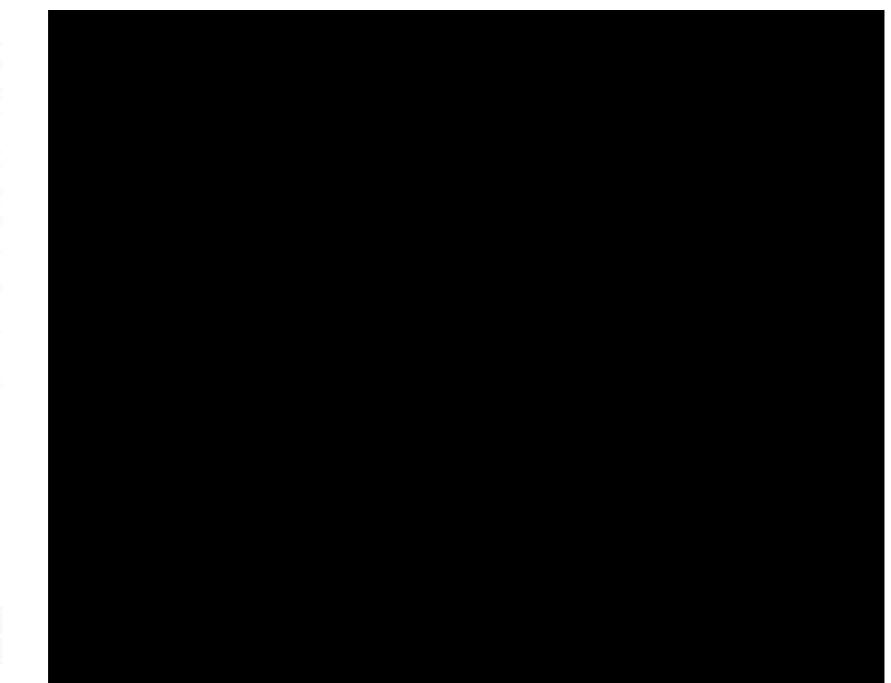
Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: : : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : : : : : : : : : : : : : : : : : :	
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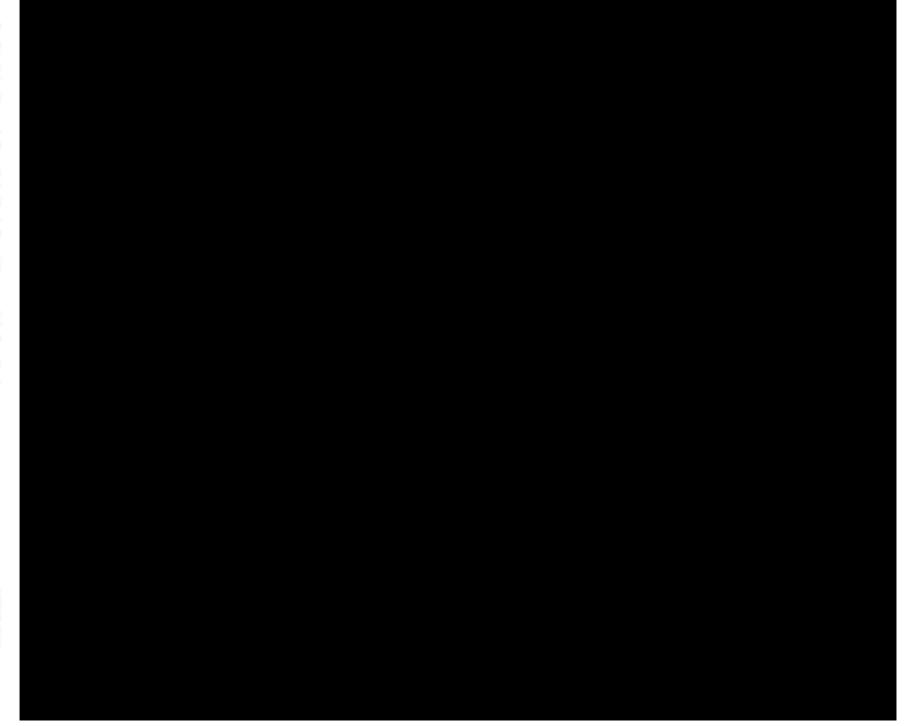
PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

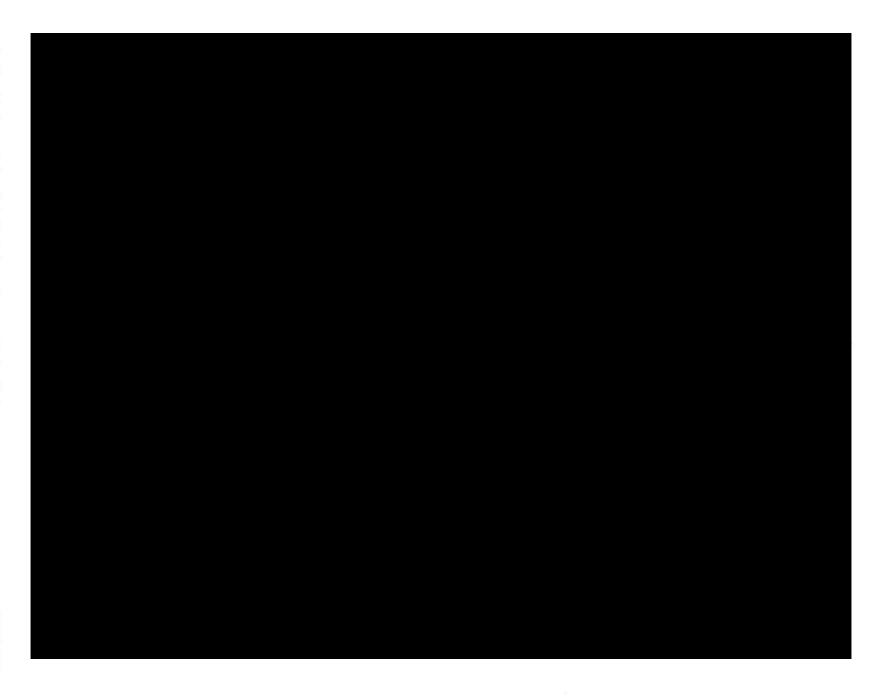
For the mark COHIBA

Exhibit 13 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017











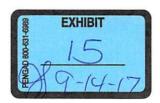
For the mark COHIBA Date registered: February 17, 198	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 15 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017







For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

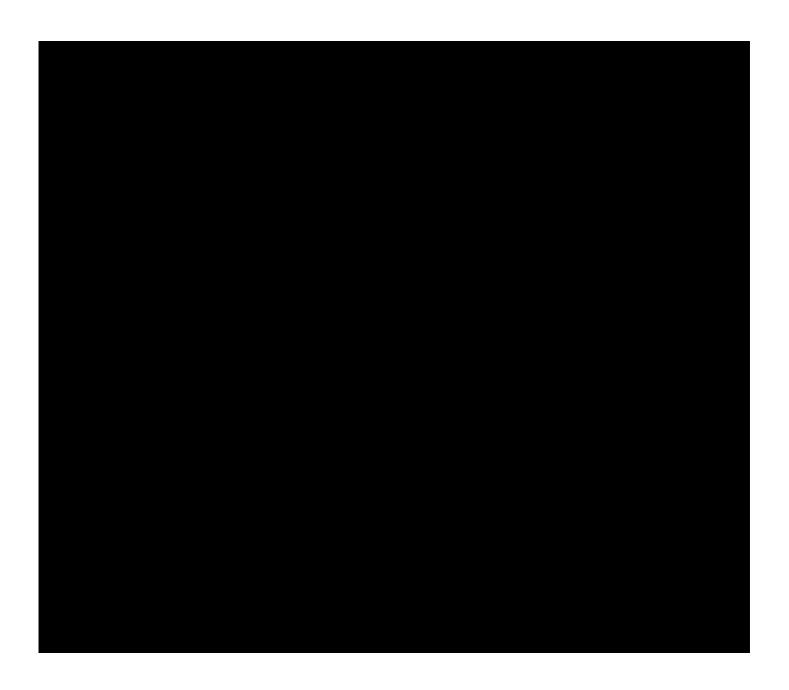
PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 16 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017



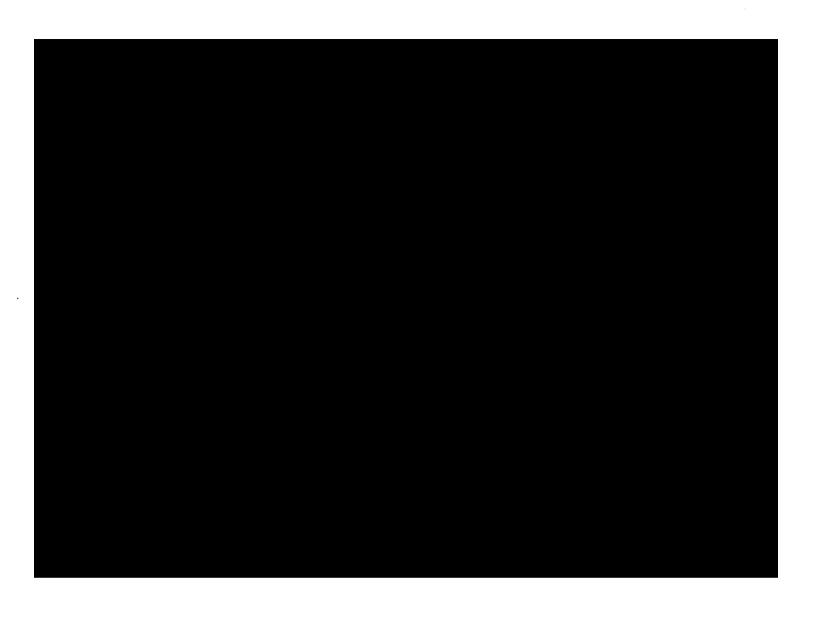






















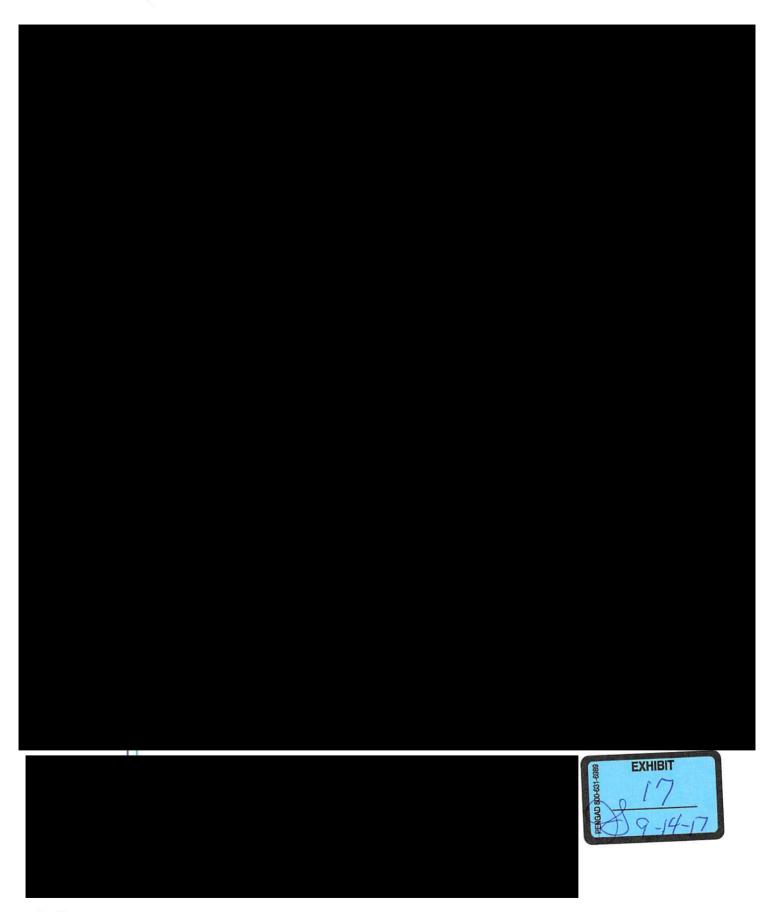


For the mark COHIBA Date registered: February 17, 198	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
V.	Petitioner,	:	Cancellation No. 92025859
GENERAL CIGAR CO., INC.		:	
	Respondent.	: :	
		Х	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 17 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017



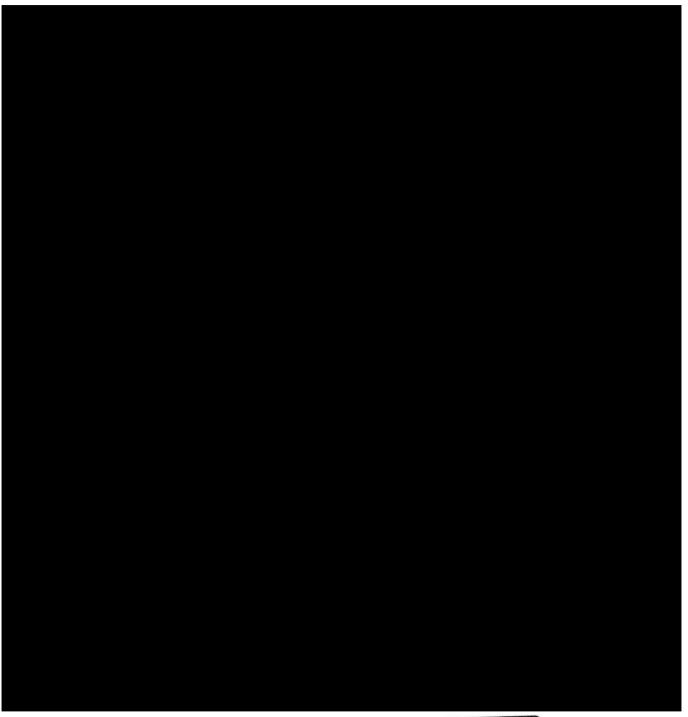


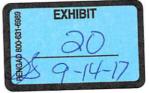
For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 20 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017









GCC Mockup:

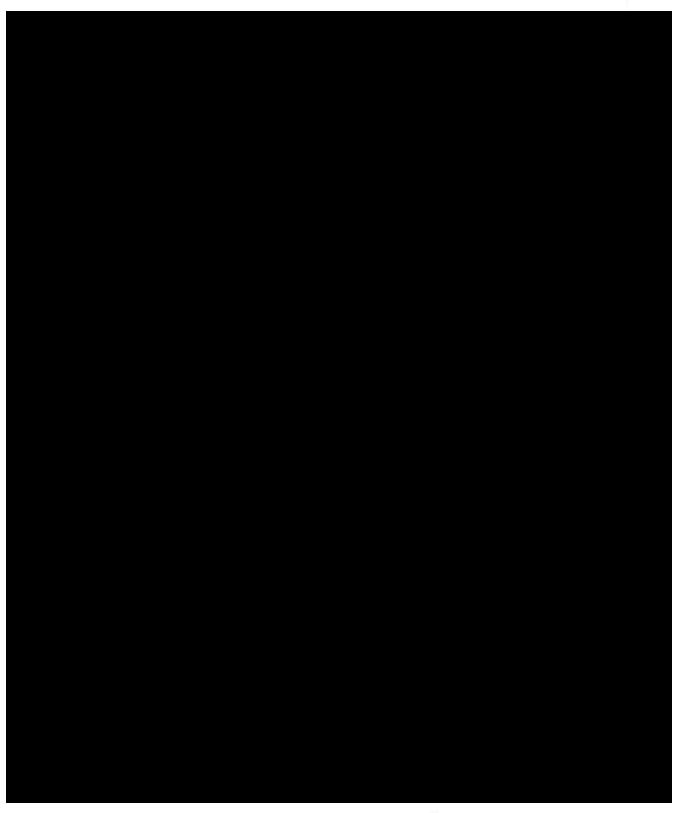


For the mark COHIBA Date registered: February 17, 198	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 21 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





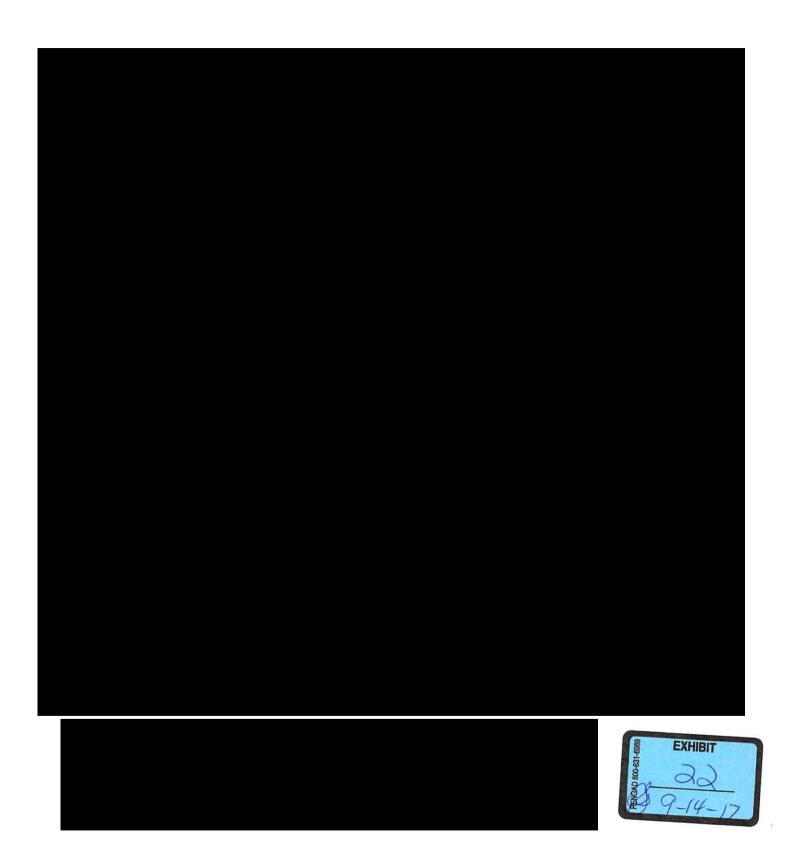


For the mark COHIBA Date registered: February 17, 19	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 22 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





For the mark COHIBA	0.01		
Date registered: February 17, 1	981		
AND			
In the matter of the Trademark For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		: :	
	Petitioner,	:	Cancellation No. 92025859
V.		:	
GENERAL CIGAR CO., INC.		:	
	Respondent.	:	
		:	
		Х	

PARTY DESIGNATION: See Exhibit Cover Sheet

In the matter of Trademark Registration No. 1147309

Designated TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017 Part 5 of 6

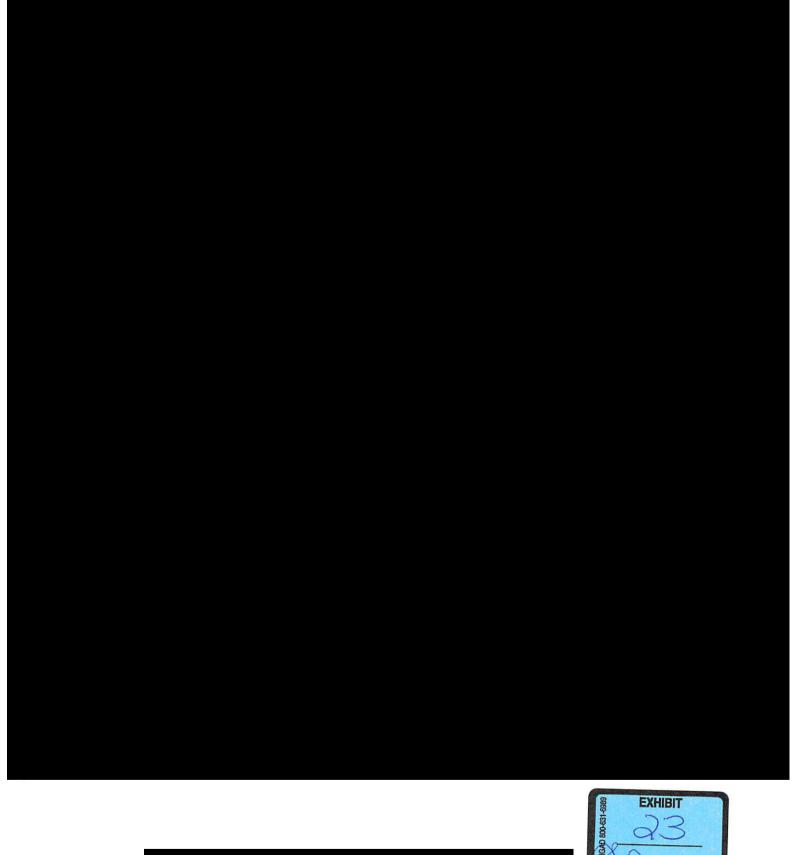
Date registered: Februar	y 17, 19	981			
AND					
In the matter of the Trad For the mark COHIBA Date registered: June 6,	1995				
EMPRESA CUBANA CUBATABACO,				x : :	
	v.	Petition	ner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO	, INC.			:	
		Respon	ident.	:	
				X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

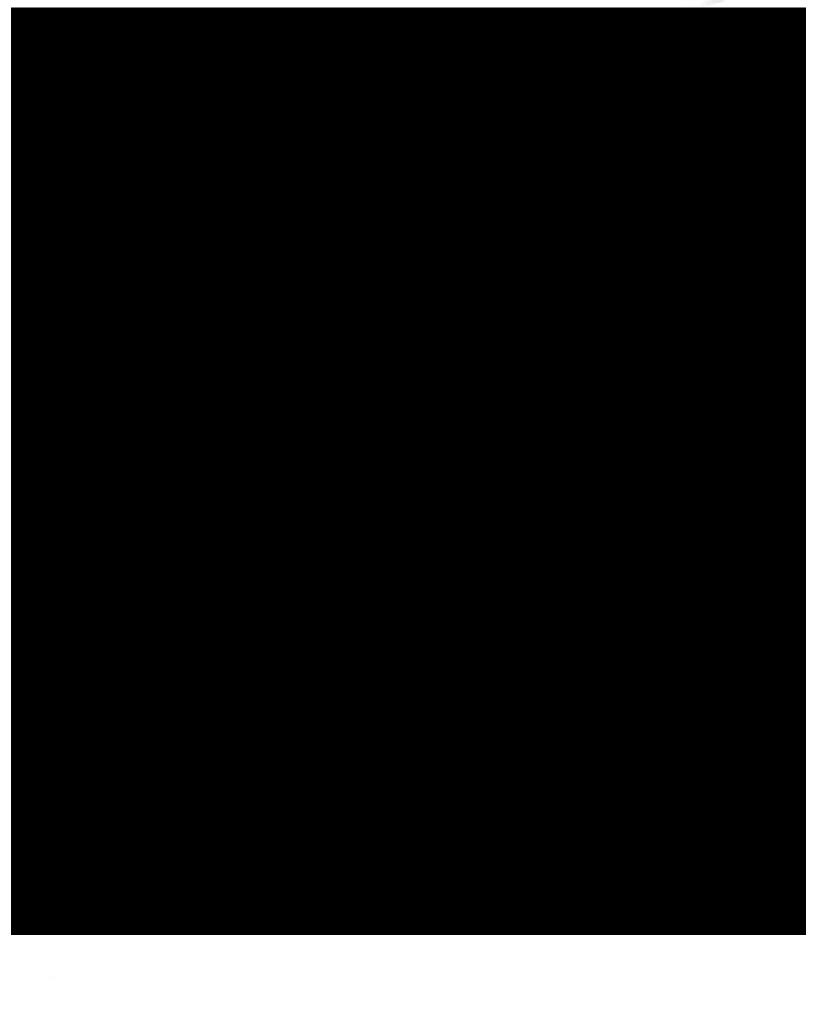
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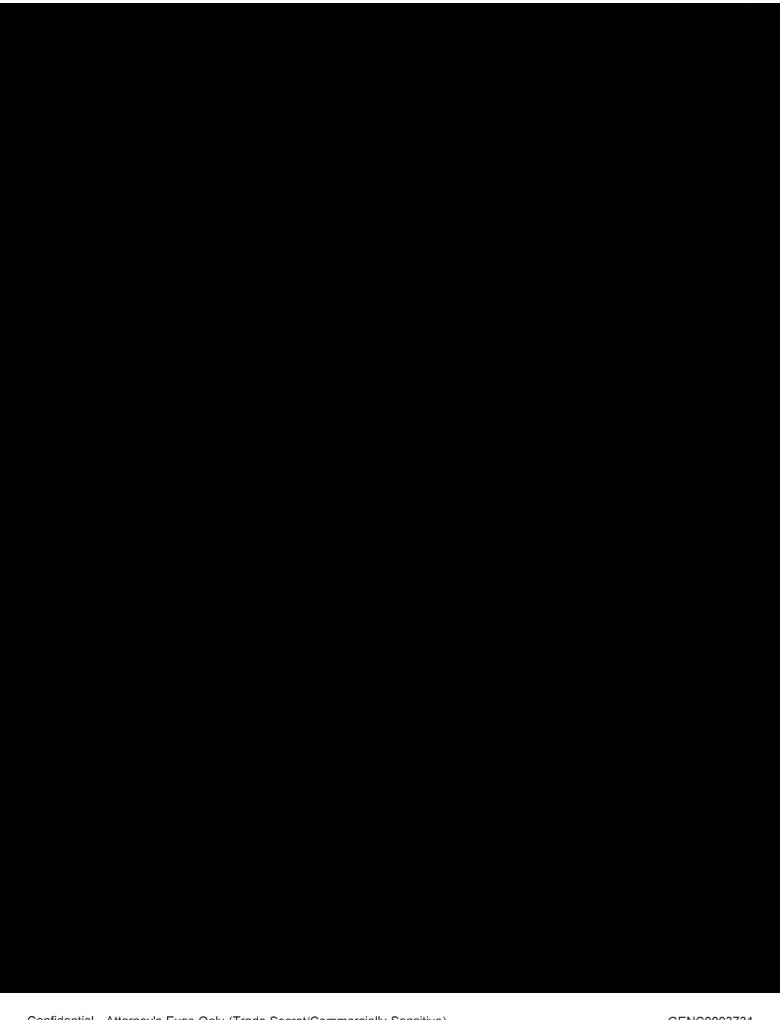
Exhibit 23 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

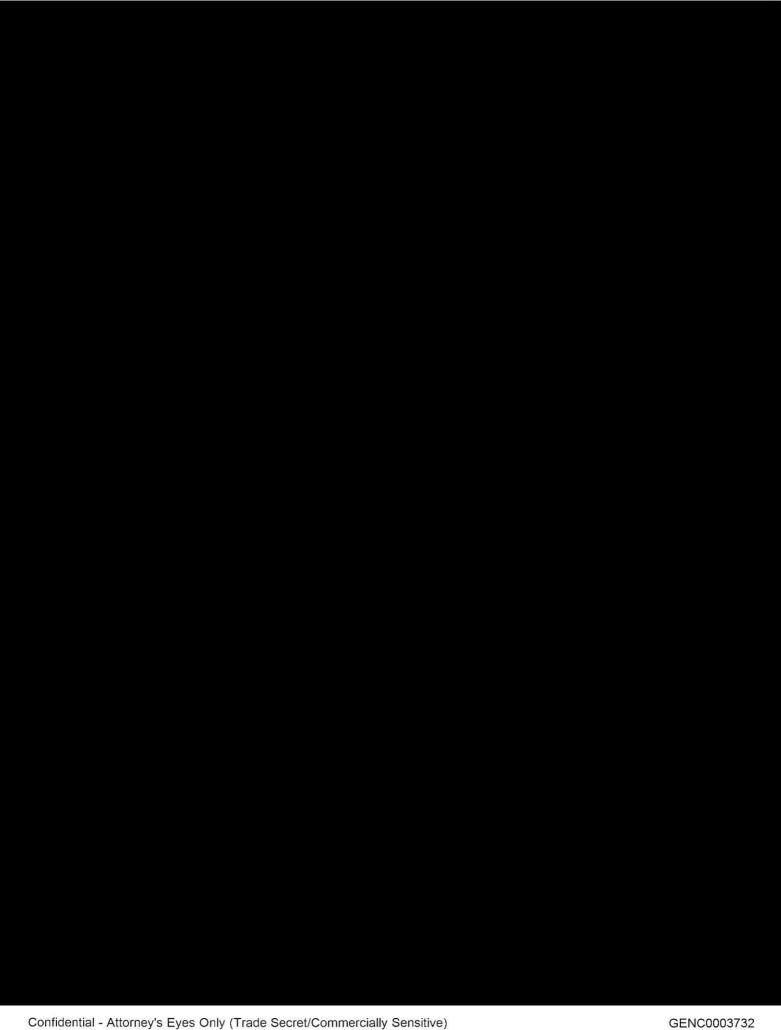


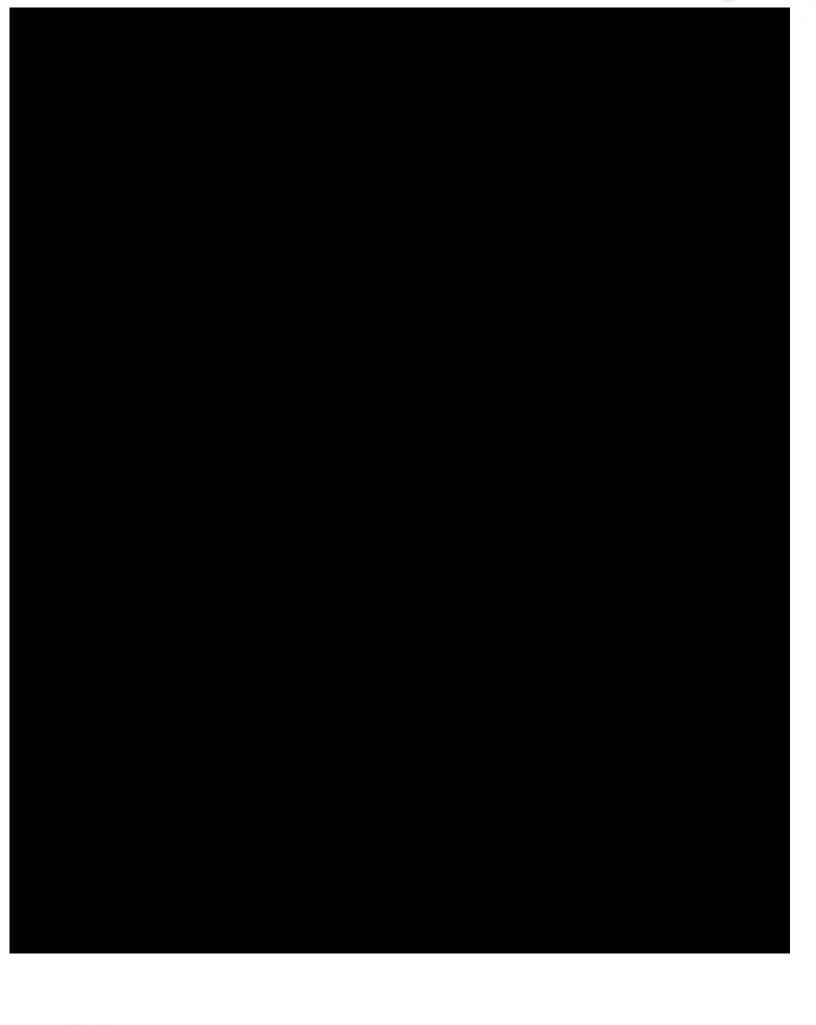


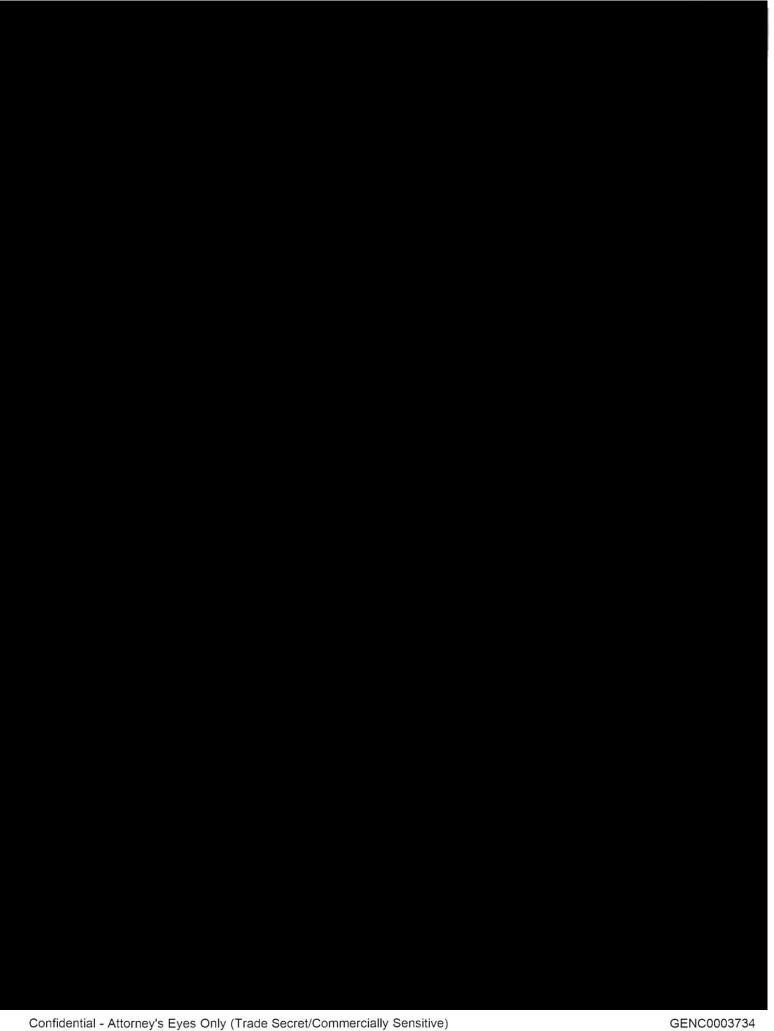


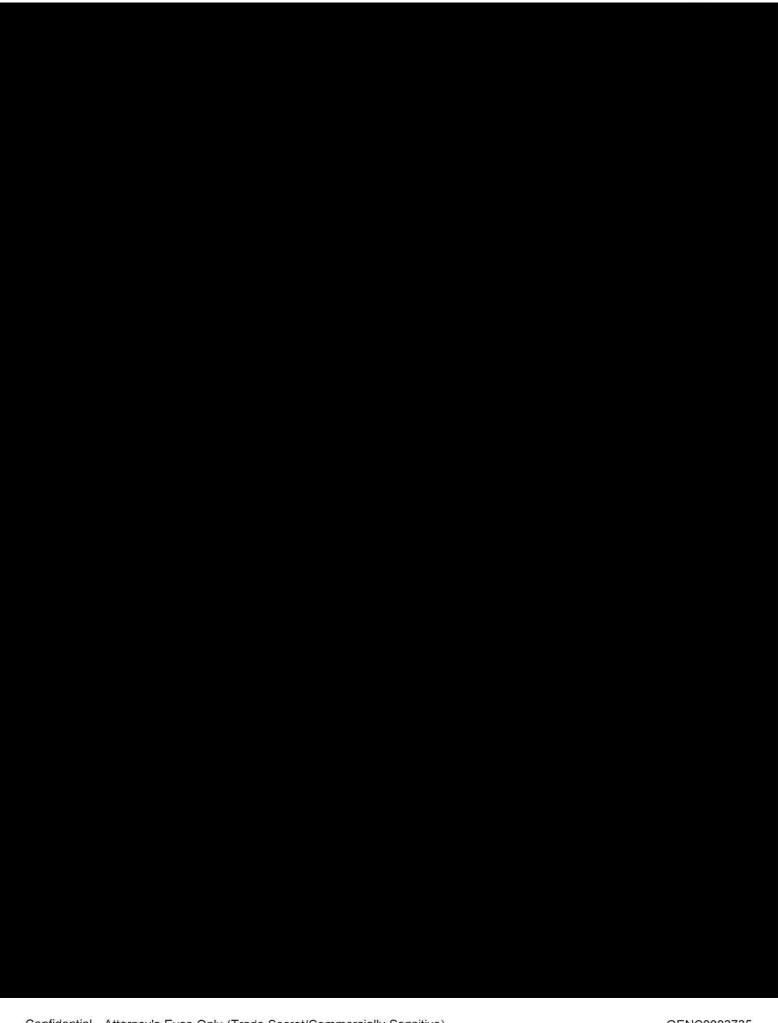


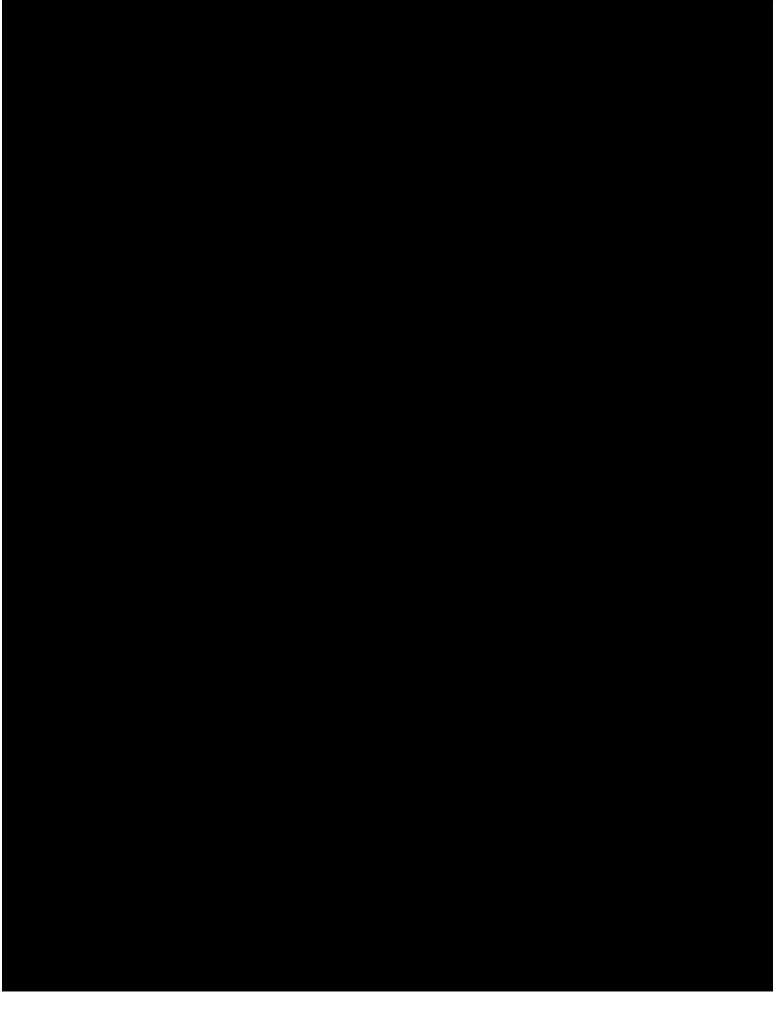


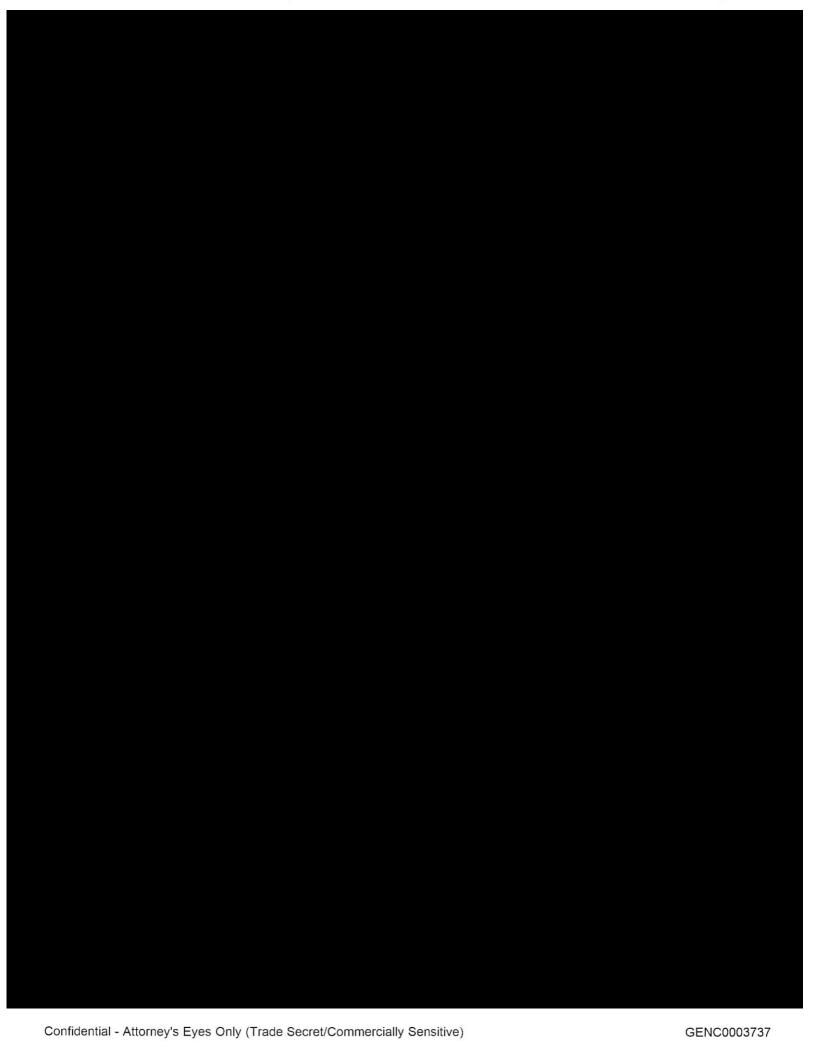


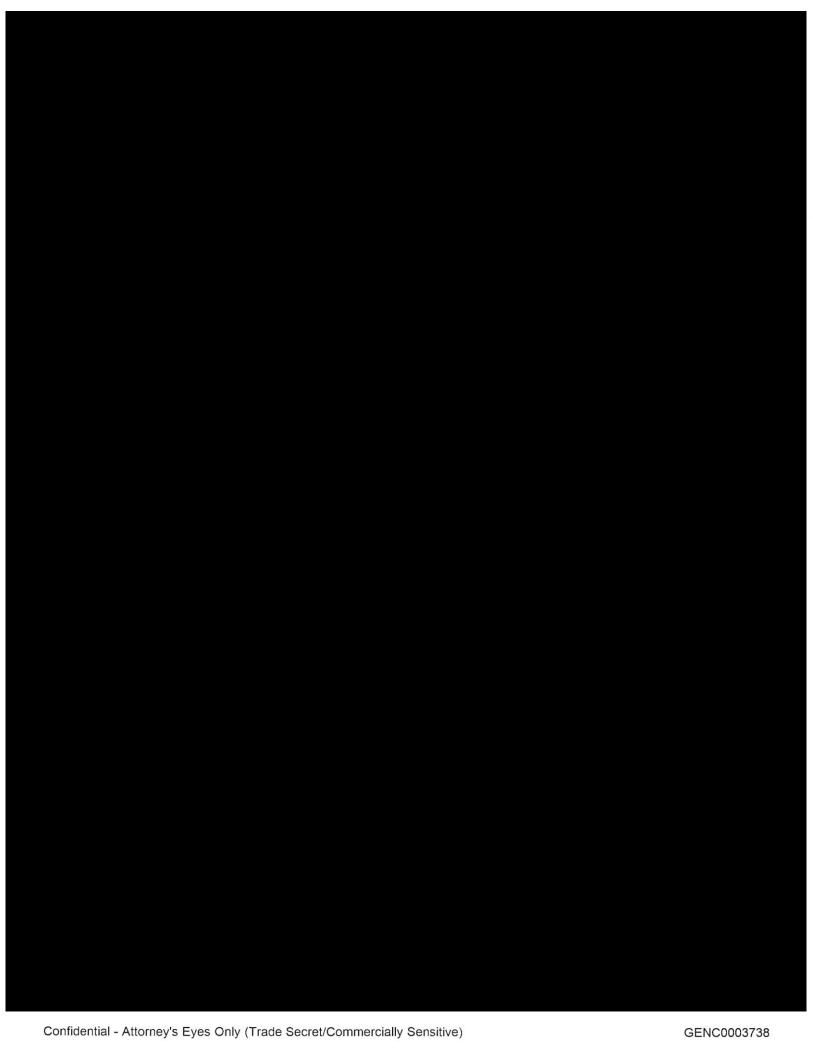


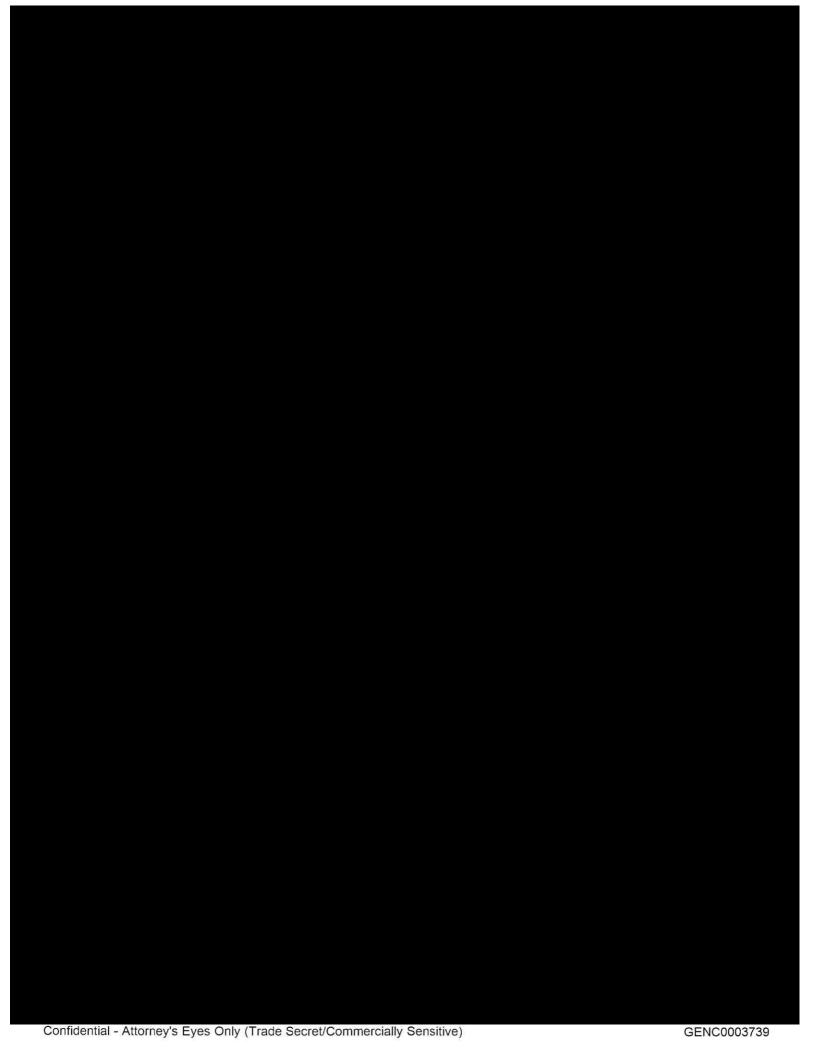


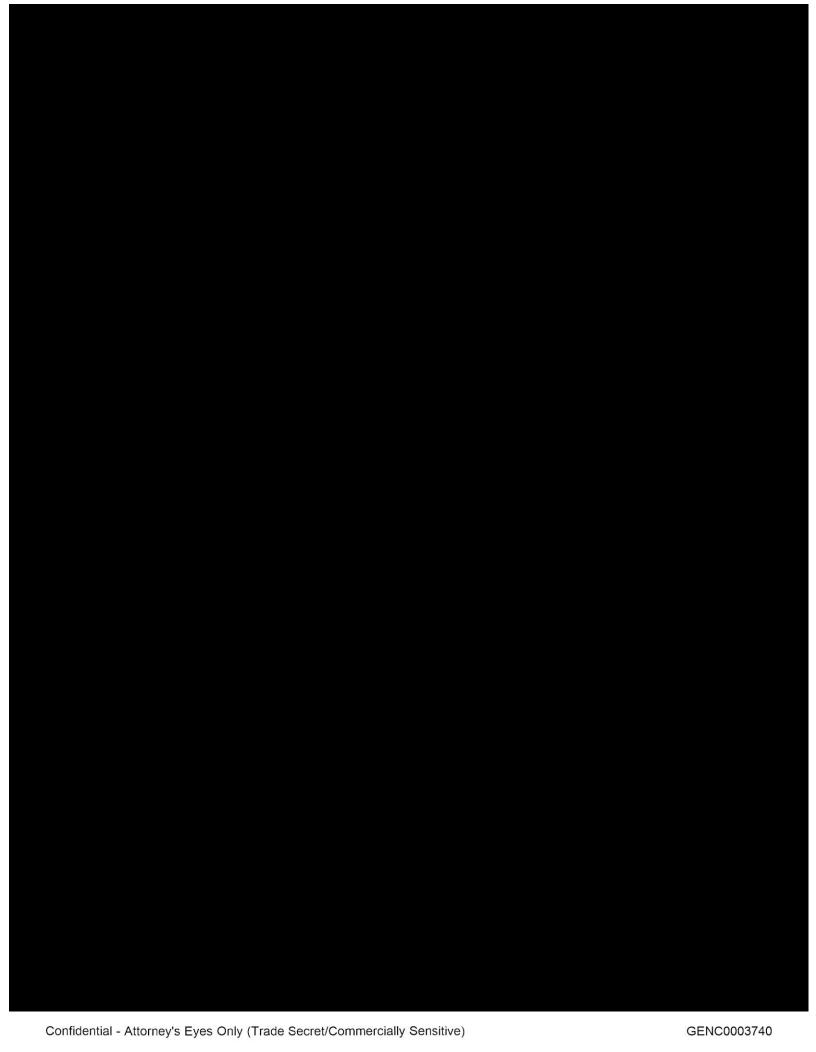


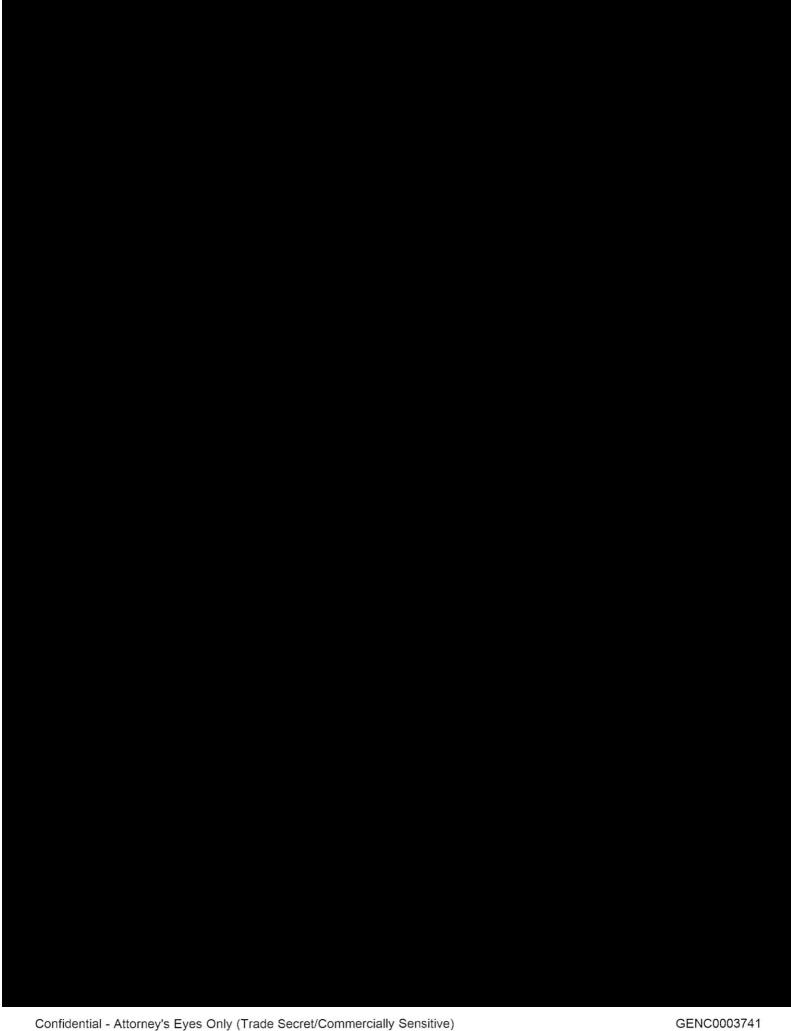


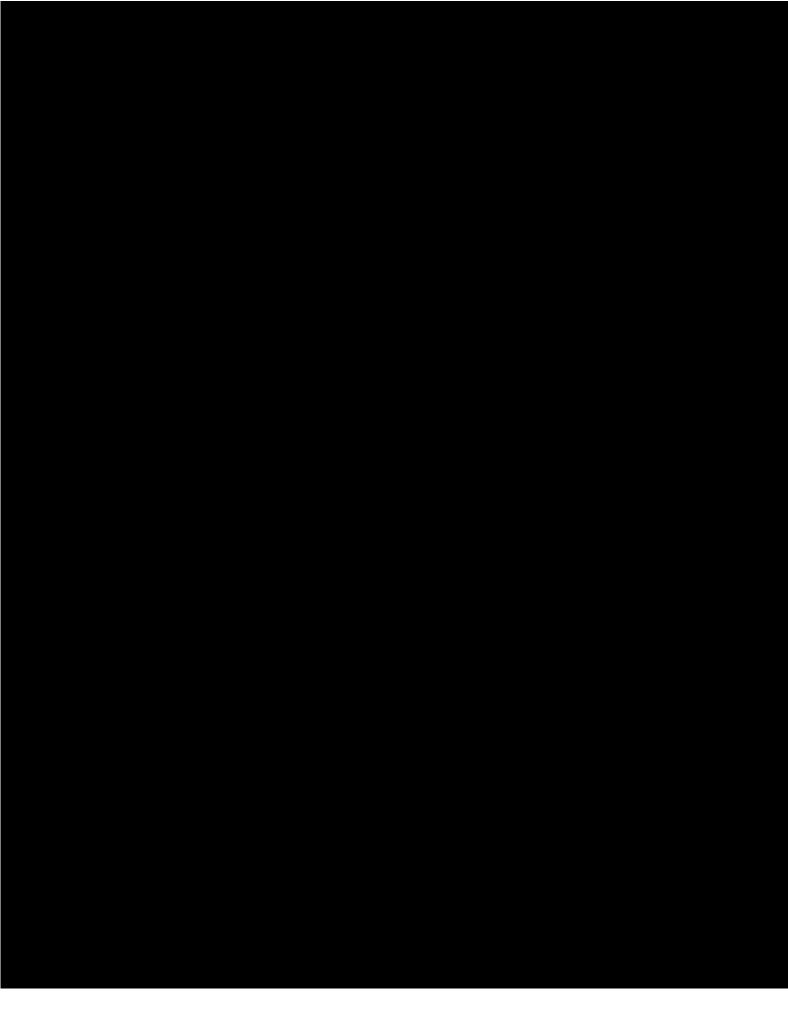


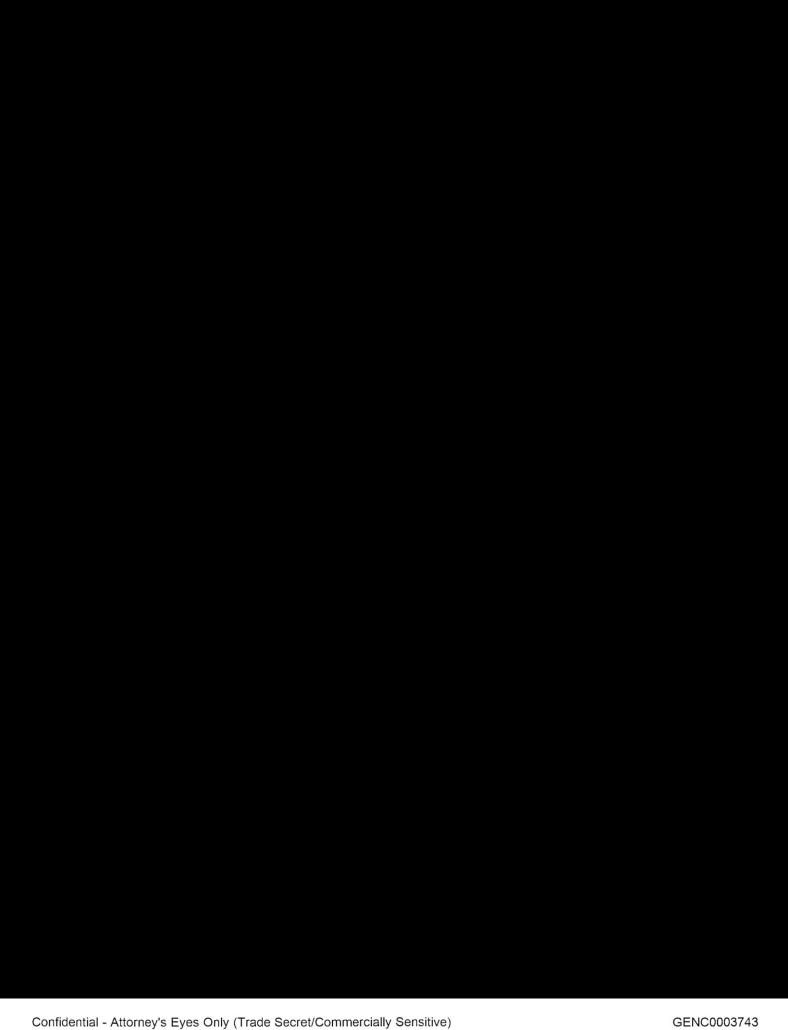


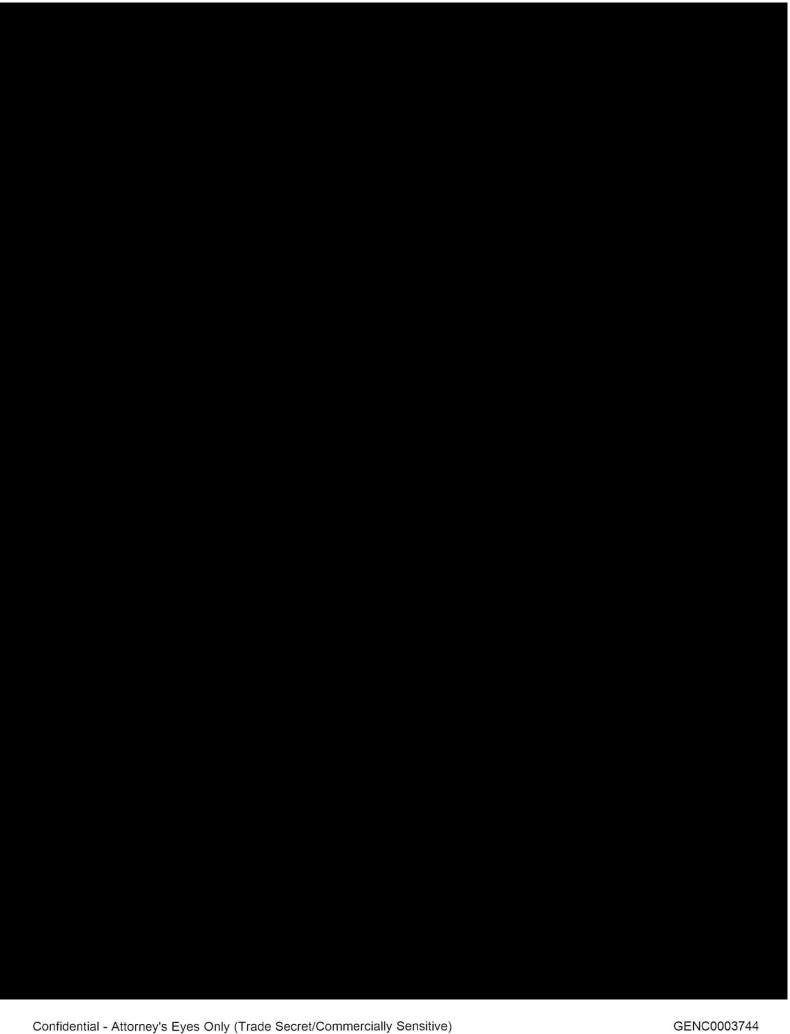


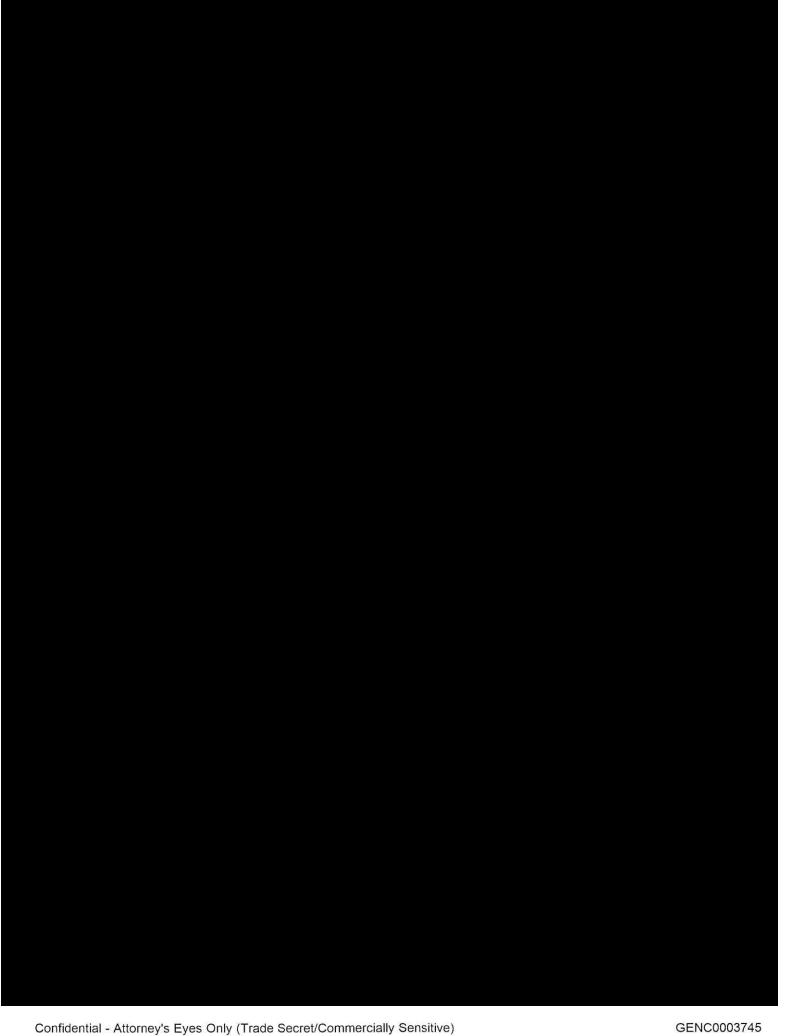


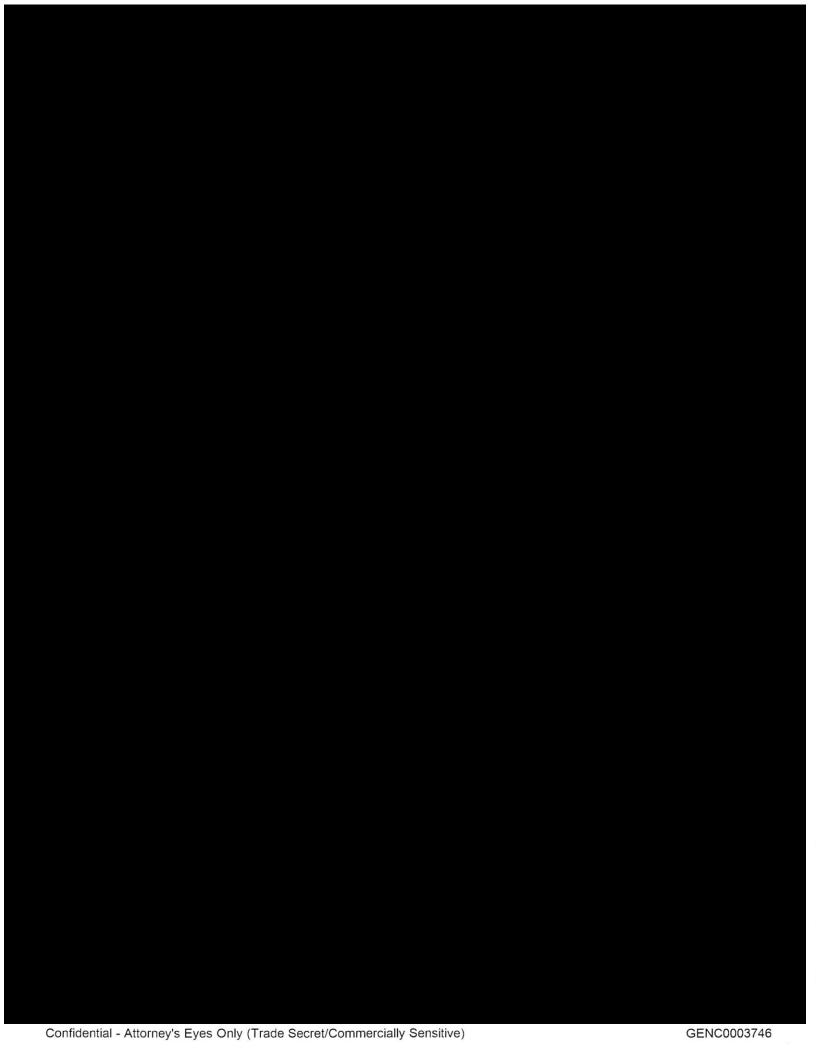


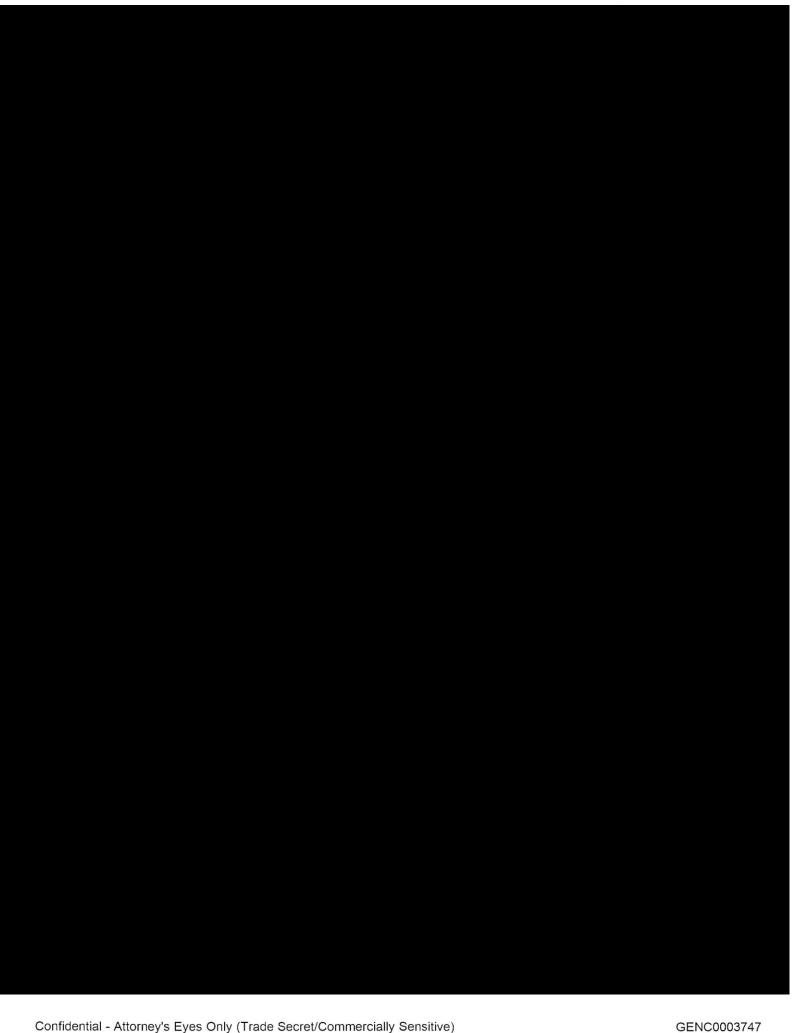


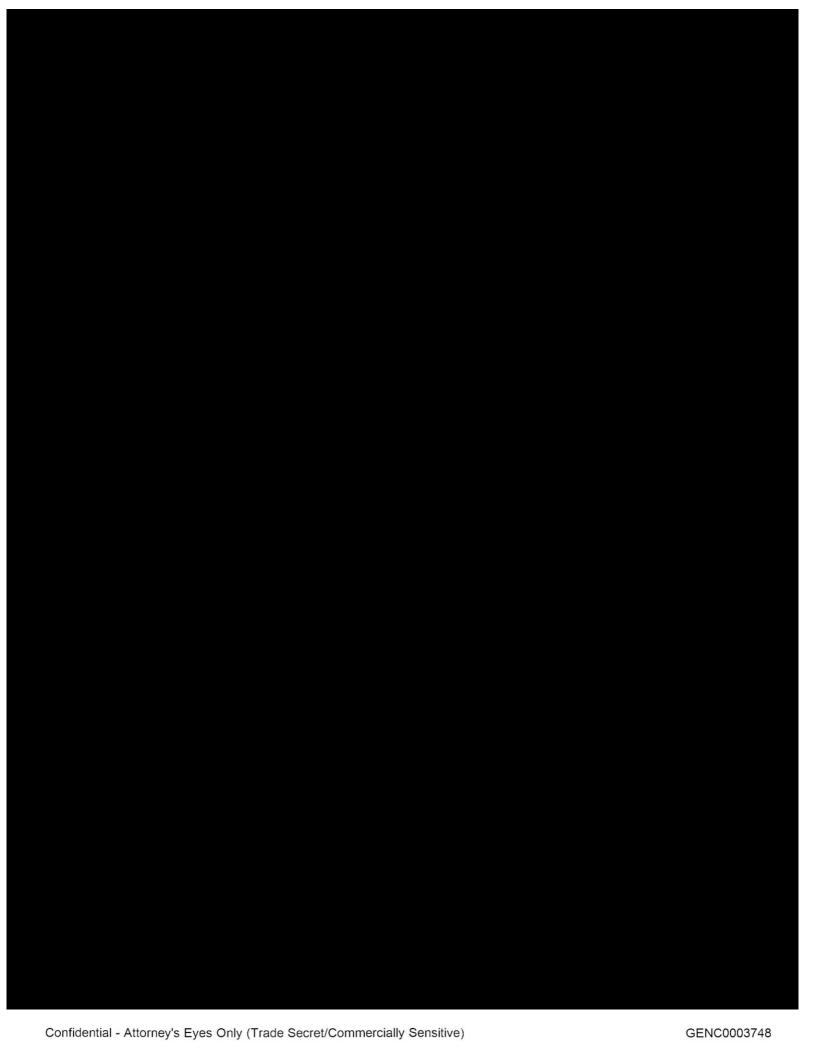


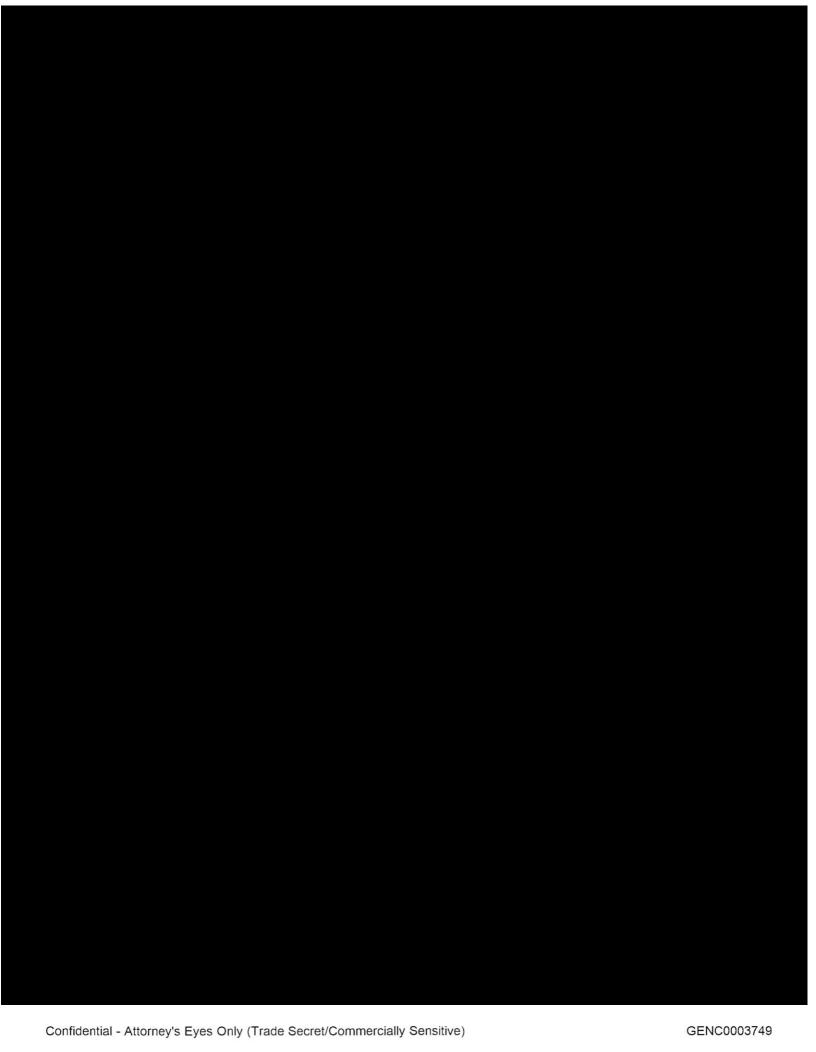


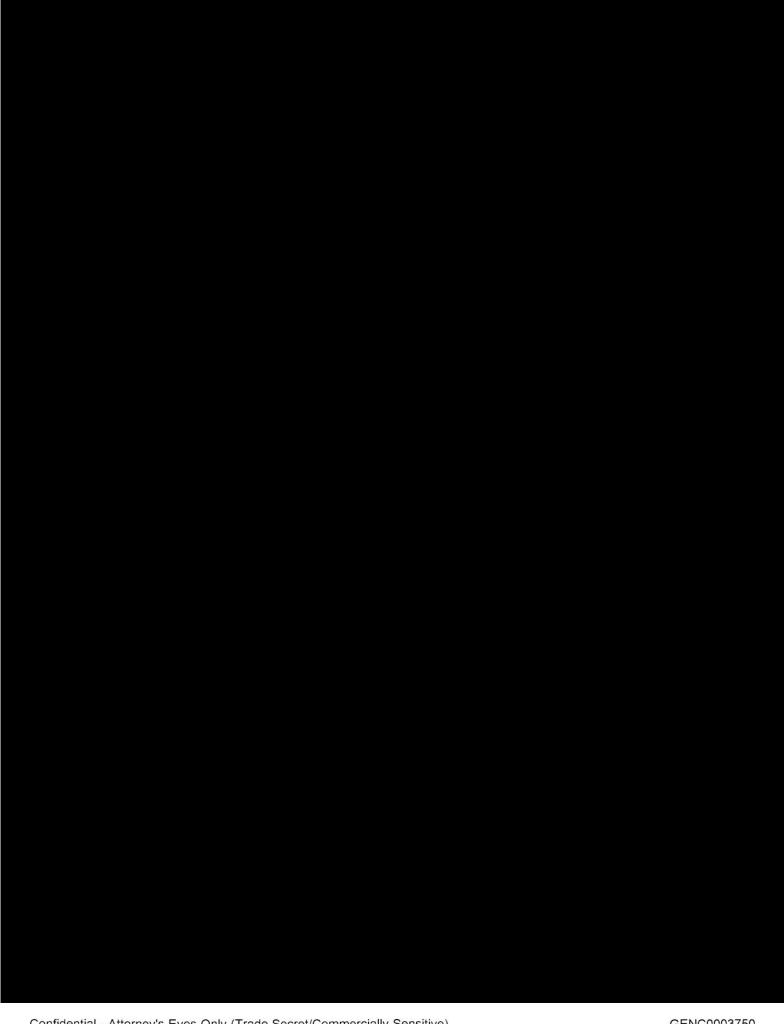


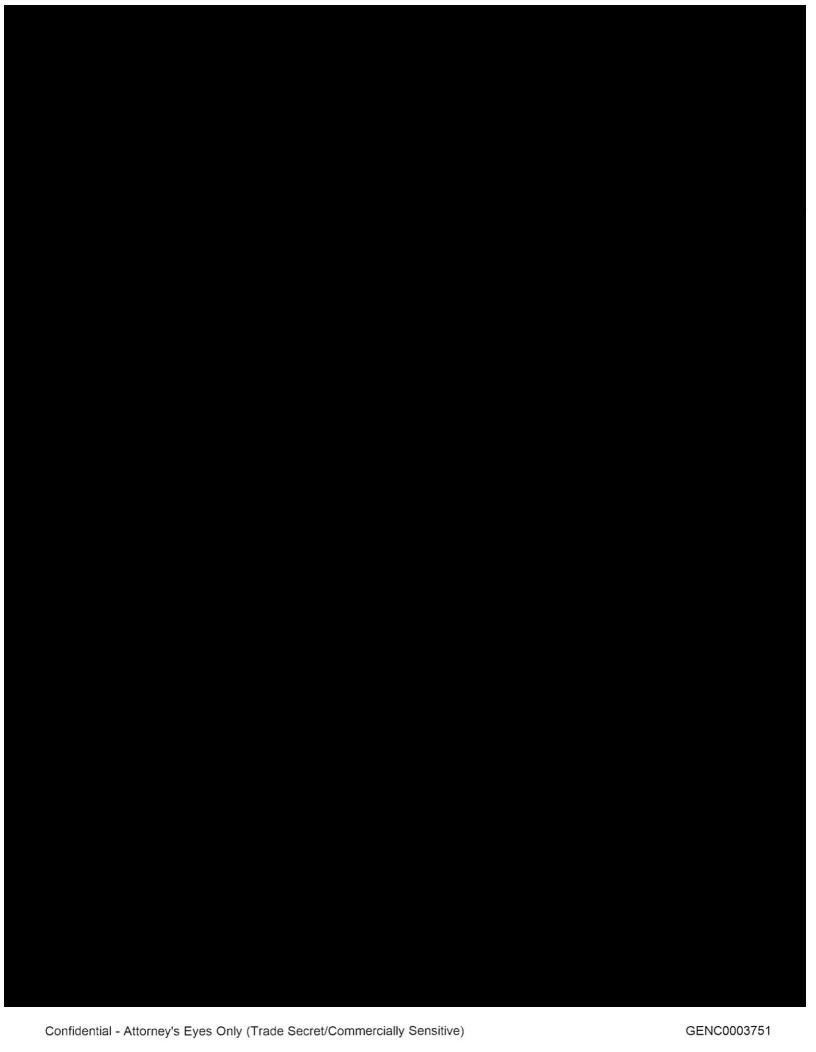


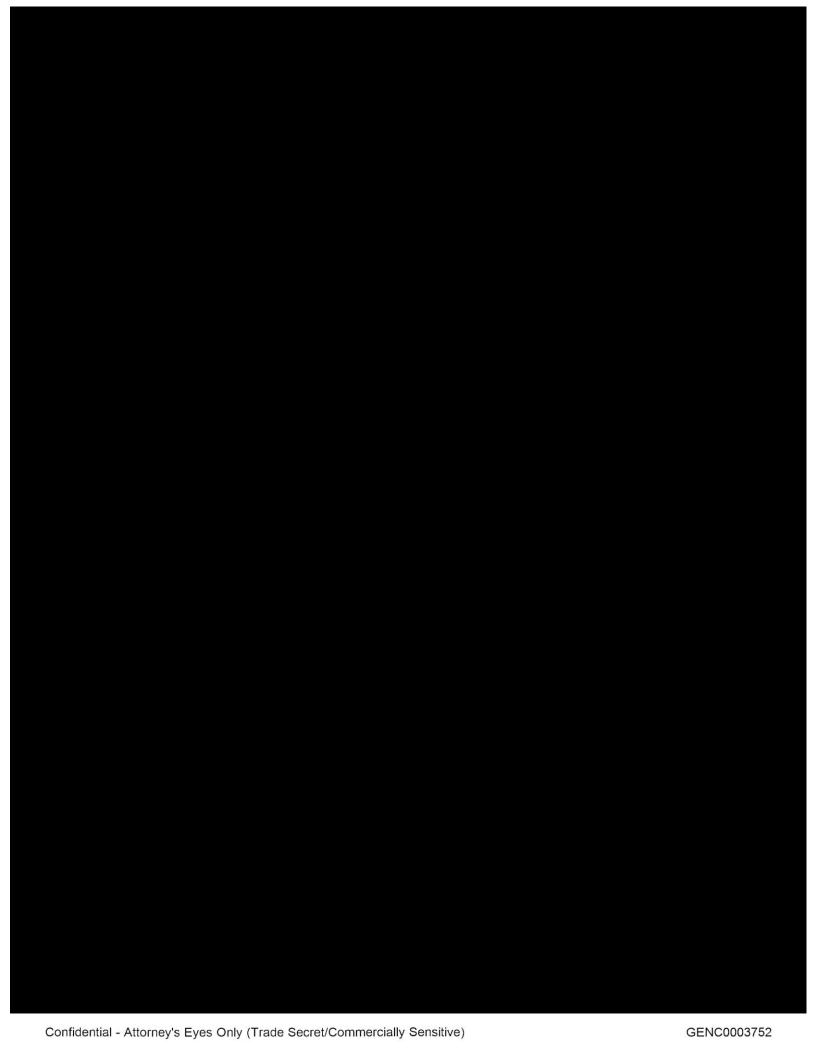


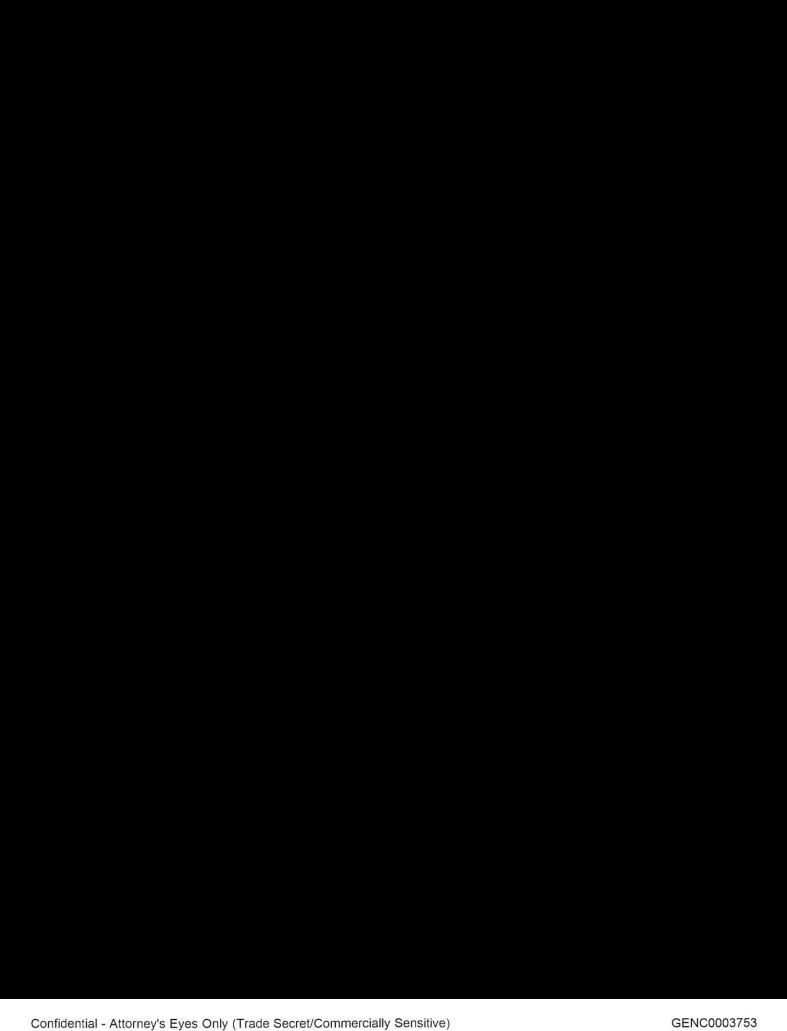


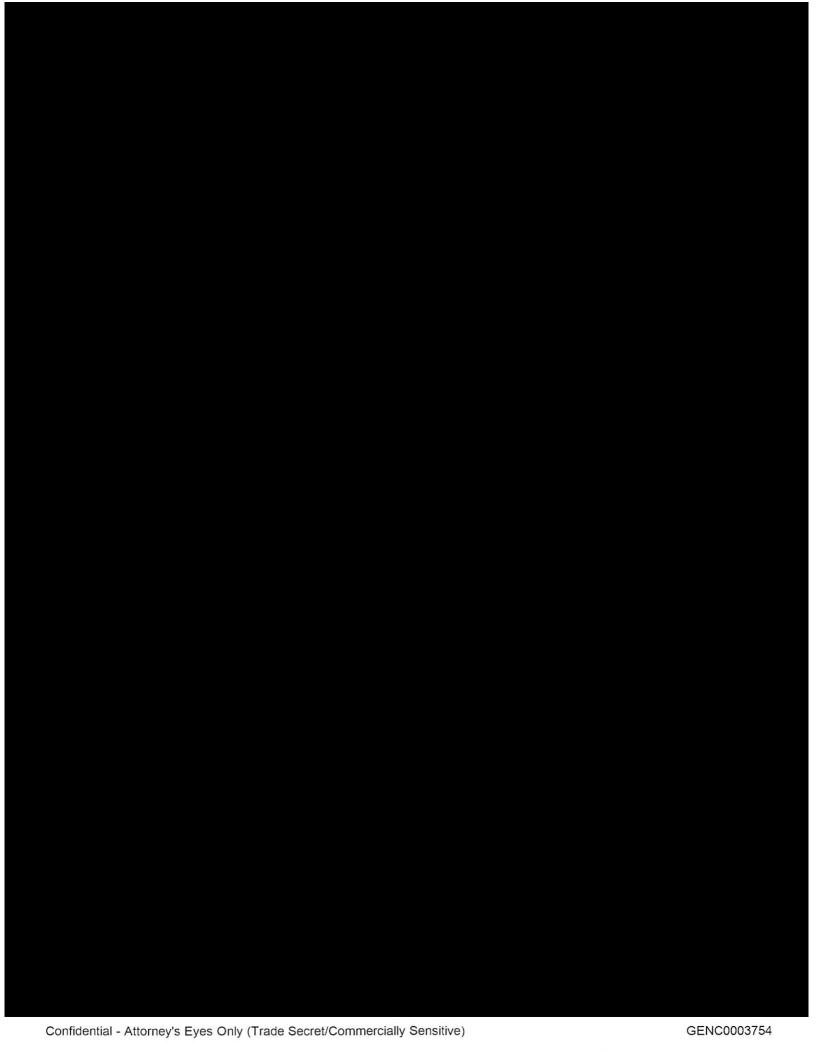


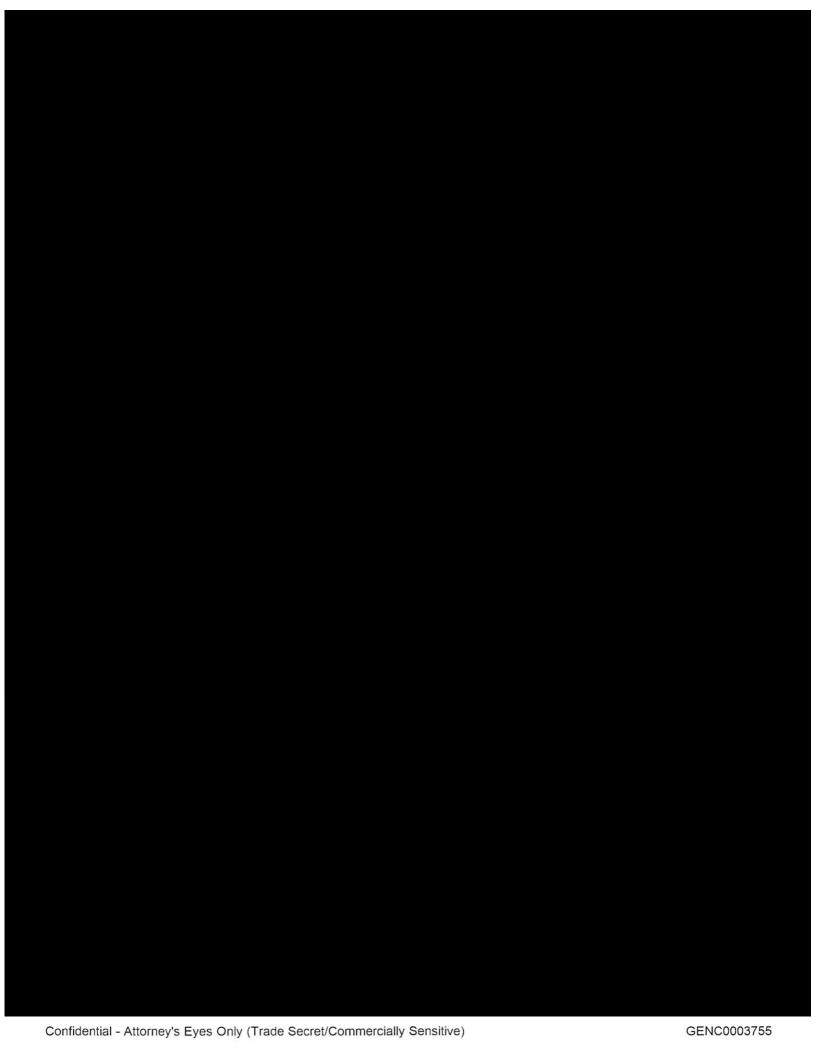


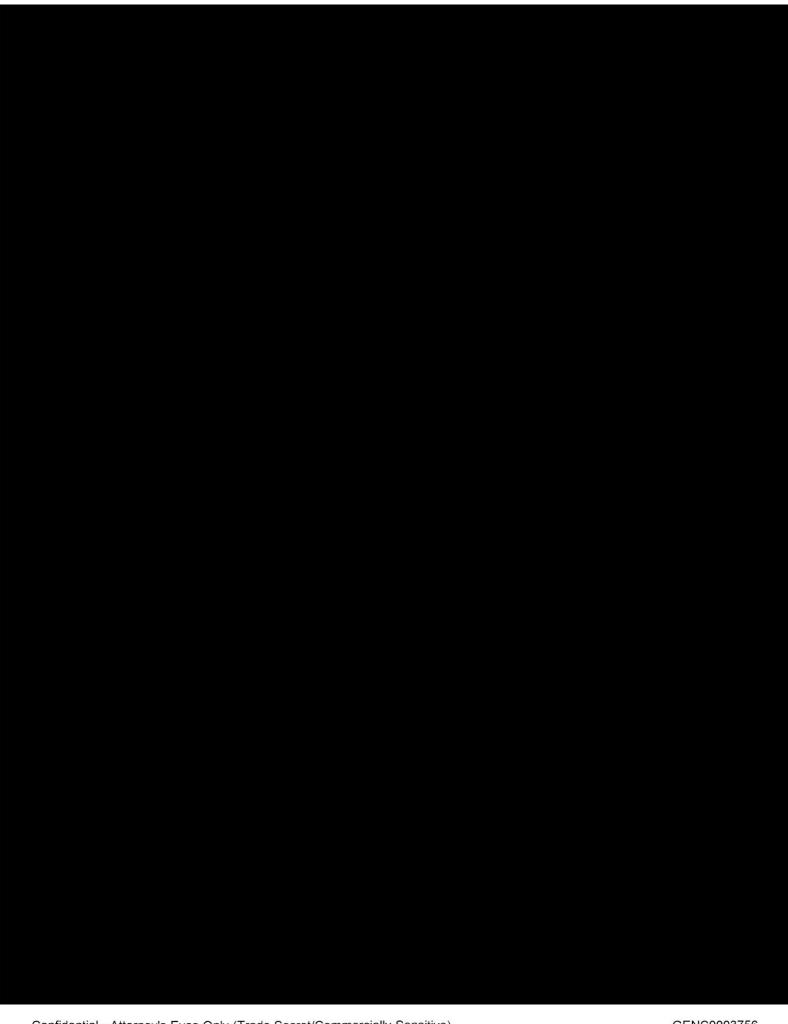












For the mark COHIBA	201		
Date registered: February 17, 19	981		
AND			
In the matter of the Trademark I For the mark COHIBA Date registered: June 6, 1995	-		
EMPRESA CUBANA DEL CUBATABACO,		: :	
	Petitioner,	:	Cancellation No. 92025859
V.		:	
GENERAL CIGAR CO., INC.		:	
	Respondent.	:	
		:	
		Х	

PARTY DESIGNATION: See Exhibit Cover Sheets

In the matter of Trademark Registration No. 1147309

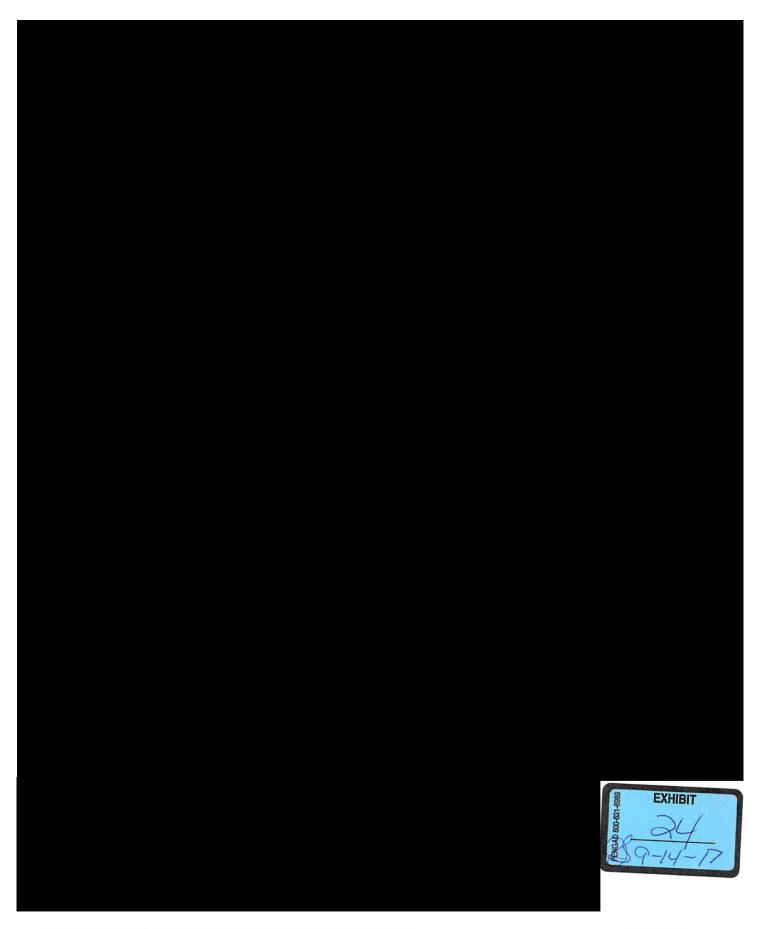
Designated TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017 Part 6 of 6

For the mark COHIBA Date registered: February 17, 19			
AND			
In the matter of the Trademark F For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: :	
	-	: : x	
		4.	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 24 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017



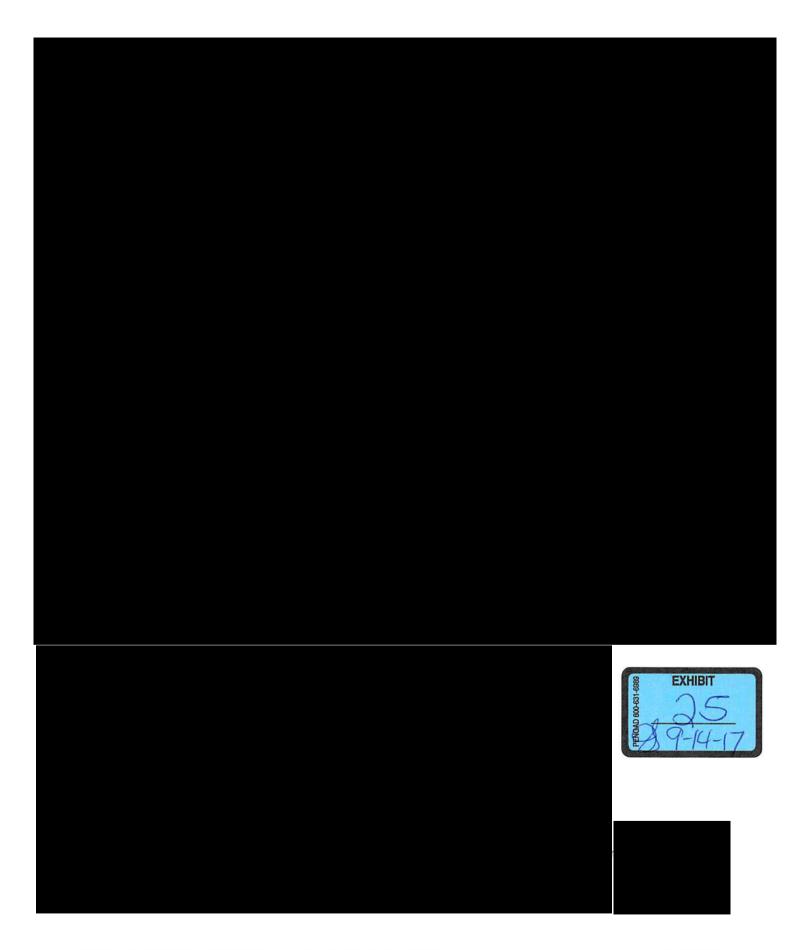


For the mark COHIBA Date registered: February 17, 1981			
AND			
In the matter of the Trademark Register For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL TA		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		x	

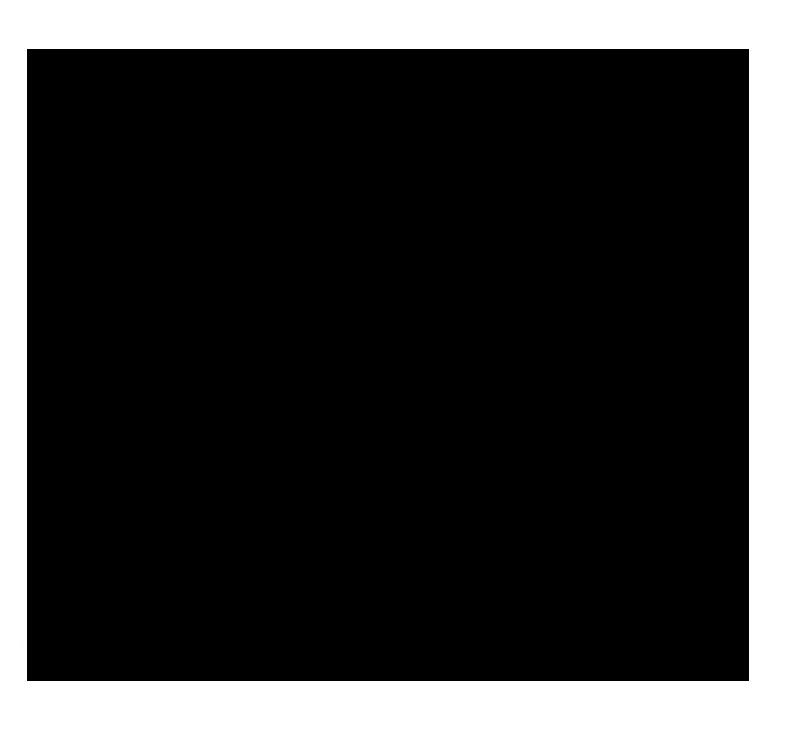
PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 25 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017





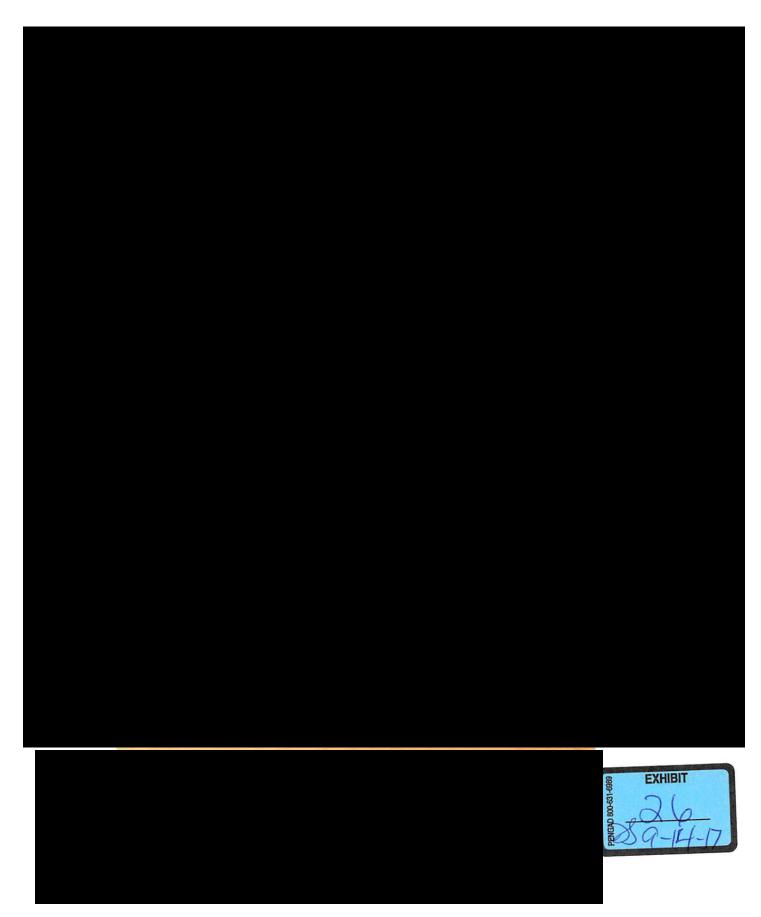


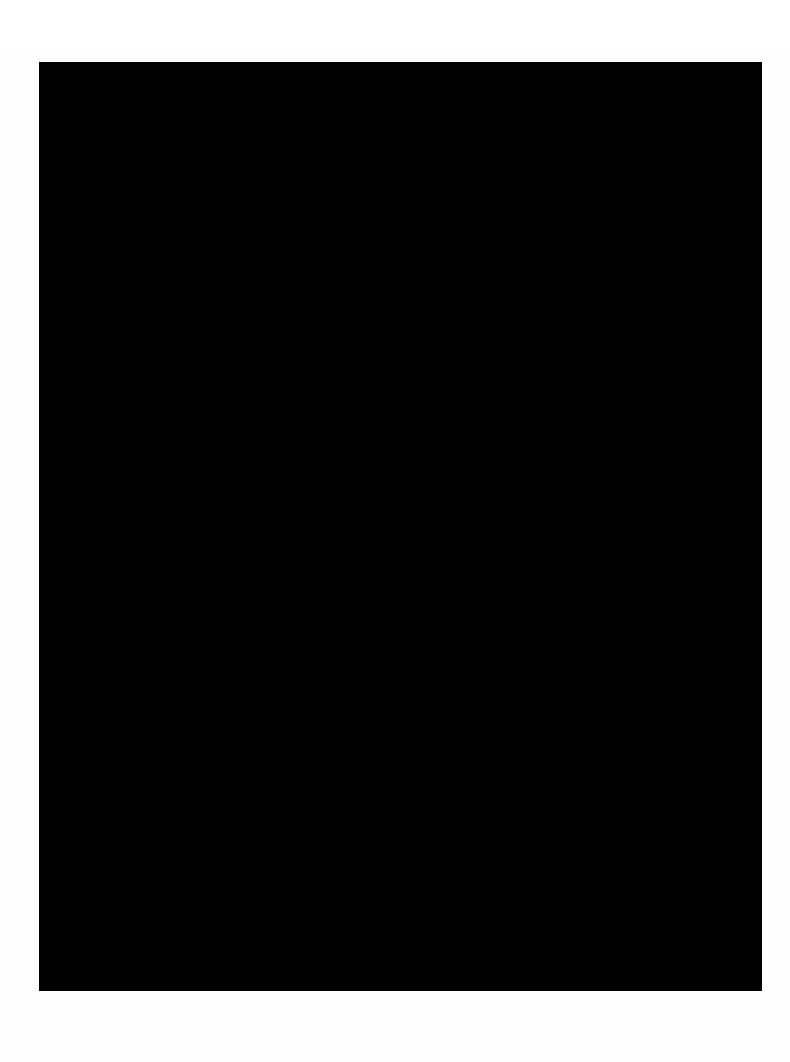
For the mark COHIBA Date registered: February 17, 198	81		
AND			
In the matter of the Trademark R For the mark COHIBA Date registered: June 6, 1995			
EMPRESA CUBANA DEL CUBATABACO,		x : :	
v.	Petitioner,	: :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

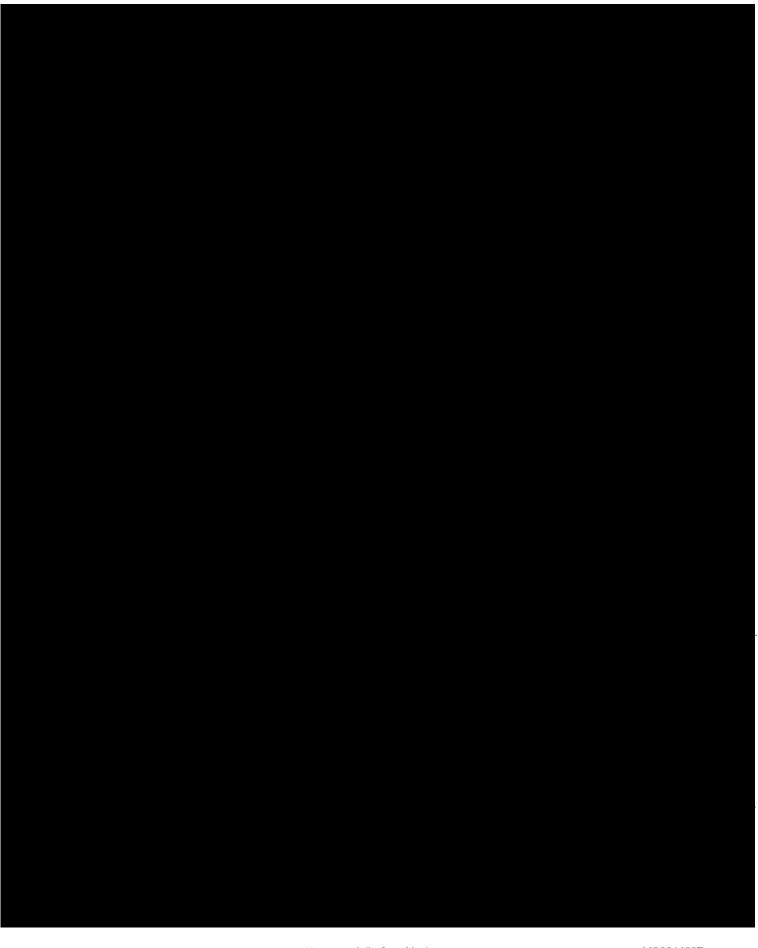
Exhibit 26 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

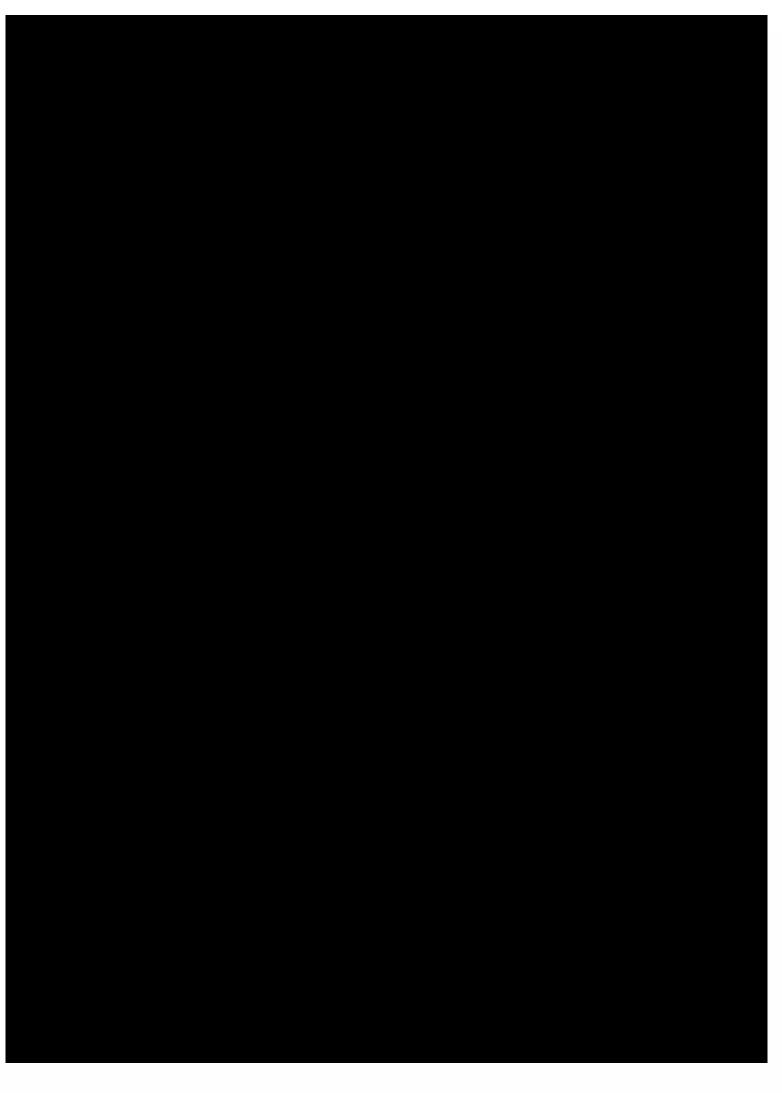


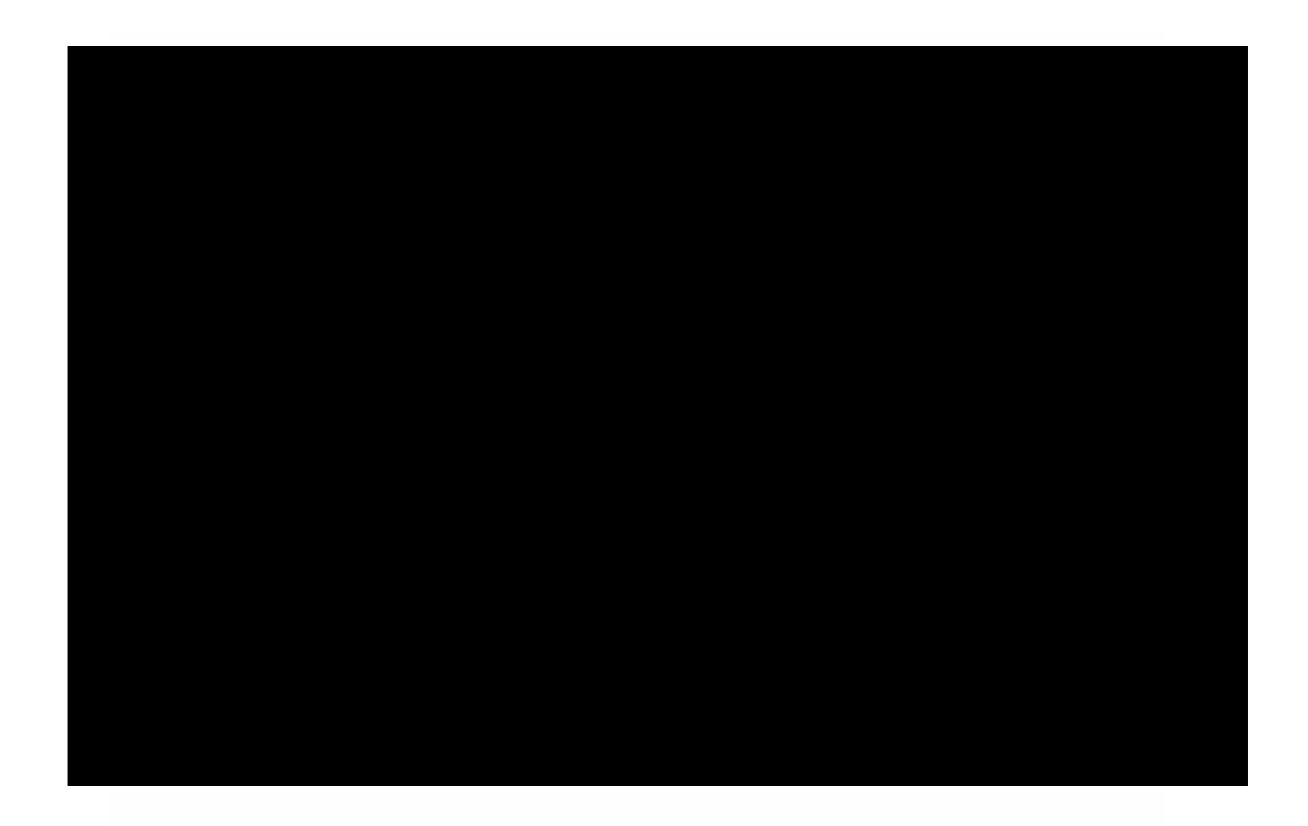












For the mark COHIBA Date registered: February 17, 198	1		
AND			
In the matter of the Trademark Re For the mark COHIBA Date registered: June 6, 1995	C		
EMPRESA CUBANA DEL T		x : :	
v.	Petitioner,	: : :	Cancellation No. 92025859
GENERAL CIGAR CO., INC.	Respondent.	: : : : : : : : : : : : : : : : : : : :	
		X	

PARTY OFFERING: PETITIONER

In the matter of Trademark Registration No. 1147309

Exhibit 27 to the TTAB Discovery Deposition Transcript of Michael Harris, dated September 14, 2017

